

University Technology

Service Center and Helpdesk Information

Hours

Semester: 9 am-11pm, M-Th; 9am-5pm F; 1pm-5pm Sa; 6pm-11pm Su

Phone: (973) 408-4357

Call with questions about Drew-supported software, Gmail, campus wireless issues, and some computer hardware.

STEL Information

Hours

Semester: 10am-5pm M-F, by appointment

Call the Service Center (973-408-4357) to make an appointment for training and more in-depth explorations of technology.

As we will be changing locations early in the fall 2014 semester, we suggest calling to see where we are before you stop by to visit!

Useful Links and Documentation

Recommended laptop registration: <https://www.drew.edu/ut/drew-laptop-program/laptop-registration-form/>

Microsoft agreement, Office and F-Secure install: <https://www.drew.edu/ut/policies/microsoft-campus-agreement/>

Technology Help and Information:

<https://uknow.drew.edu/confluence/display/techdocs/Technology+Help+and+Information>

Moodle (for classes that are using it): <http://moodle.drew.edu>

HELP: <http://help.drew.edu> (To report a problem anytime , click “Create Issue” on the top right)

University Technology Website: <http://www.drew.edu/ut/>

Follow University Technology on Facebook <https://www.facebook.com/drewunivtech> or Twitter (@drewunivtech) for announcements about upcoming workshops!