# HANDBOOK Patients' Spiritual and Cultural Values for Health Care Professionals

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### Notes for the Reader

- This handbook is a guide that is meant to describe beliefs and practices generally found within a particular cultural or religious group. As often as possible, we have verified the content with people who self-identify with that particular group. That process is ongoing. We have consulted, printed, and referred to online sources considered the most authoritative in this content area. However, we understand, as should the reader, that not everyone who identifies with a particular cultural or religious group will adhere to the beliefs or values as presented.
- 2. This handbook is not complete and it will likely never be. Thus, the reader will see that much information is still missing because we have not found sources on a given topic that we consider authoritative. We periodically post new versions of the handbook as we accumulate new information. As this handbook is a work in progress, we welcome feedback and contributions via email to the Rev. George Handzo, BCC at ghandzo@healthcarechaplaincy.org
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#### Introduction

Why do we need to be culturally and spiritually sensitive? The Joint Commission (JC) holds hospitals accountable for addressing and maintaining patient rights. Founded in 1951, the Joint Commission looks out to improve the healthcare providence of the general public. The Joint Commission is the oldest standard-setting and accrediting body in health care. The commission is headed and governed by a 32 member board. These rights include the accommodation of cultural, religious, spiritual, and personal values as well as to religious and other spiritual practices.

Health care professionals are entrusted to care for patients as whole persons - body, mind and spirit. The health care approach is interdisciplinary and encompassing. It is important then, for that approach to be culturally and spiritually sensitive. In addition, health care professionals need to be empowered with the capacity, skills, and knowledge to respond to the unique needs of each patient and their loved ones. Applicants seeking who seek accreditation by the commission need to have high expertise in administrative affairs, clinical practice, cultural competence, language access, pastoral access, patient advocacy, patient safety, patient-provider communication, health care policy, research and risk management.

The Joint Commission's *Roadmap for Hospitals: Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care* promotes communication and cultural competence. This monograph provides methods for hospitals to improve their efforts to ensure that all patients are receiving the same high quality healthcare. The *Roadmap for Hospitals* does not detail the process for how to become fully competent and patient/family centered. However, the Joint Commission urges hospitals to adopt a combination of methods as a means of setting a foundation for creating the process, policies and programs that best suit their organization.

The *Roadmap for Hospitals* addresses topics like language access, cultural competency, health literacy and communication barriers and mobility needs. The *Roadmap for Hospitals* is structured so that the beginning chapters mirror the continuum of care including Chapter 1: Admission, Chapter 2: Assessment, Chapter 3: Treatment, Chapter 4: End of Life Care, and Chapter 5: Discharge and Transfer. Chapter 6 addresses Organization Readiness.

The *Roadmap for Hospitals* can be utilized in various ways to improve the quality and level of patient and family centered care. It can be used to improve performance, train staff, help inform policy and evaluate compliance with relevant laws, regulations and standards.

The Roadmap for Hospitals: Advancing Effective Communication, Cultural Competence, and Patientand Family-Centered Care can be found on the Joint Commission's website at:

http://www.jointcommission.org/assets/1/6/ARoadmapforHospitalsfinalversion727.pdf

## Religions

#### Western Religions

#### Comparison of Jewish, Christian and Muslim Traditions

\*The three traditions are historically linked, yet with key differences in belief.

#### All believe in:

- □ One God who is almighty, just and merciful.
- □ Heaven and hell after death.
- God's call to Abraham in the land of Ur.
- □ Similar codes of ethics.
- □ Hebrew Scriptures (Christian Old Testament).

\*Primary belief differences concern Jesus Christ.

#### Christians believe:

- □ Jesus Christ is the messiah (savior) of humanity.
- □ Jesus Christ is the holy son of God.
- □ The Christian Scripture (New Testament) is a continuation of the Hebrew Scripture (Old Testament).

#### Jews believe:

- □ Jesus Christ is not the messiah.
- □ The Hebrew Scripture (Christian Old Testament).

#### Muslims believe:

- □ Jesus (called 'Isa) was a prophet.
- 'Isa did receive words from God (called Allah), but the Bible has corrupted those words. Now the Qur'an is the only reliable book of Allah's words and 'Isa's teachings.
- □ 'Isa didn't die, he ascended to Allah.

## **Christianity**

All believe in:

- □ One God who is almighty, just, and merciful.
- □ Jesus Christ who is the messiah and son of God.
- □ Jesus' death and resurrection.
- □ Eternal life through faith in Jesus.
- □ Following of the Bible, which includes the Old Testament and the New Testament.
- Following of Christ's teachings in daily life. (In ways such as following the 10 Commandments, the New Covenant, the Bible).

#### **Christian Science**

\* Also known as Church of Christ, Scientist

| Beliefs                    | <ul> <li>Includes study of Metaphysics, which suggests the presence of spiritual powers that operate on the mind and body.</li> <li>Faith does not rest on blind belief; rather, understanding perfection of God's spiritual creation in the present.</li> <li>All religions have value.</li> </ul> |
|----------------------------|---|
| Daily Practices            | Prayer and sacraments.  |
| Dying and                  | Euthanasia contrary to teachings.   |
| Death                      | Most do not donate body or organs.  |
|                            | Disposal of body and burial is a family decision.   |
| Facilitating               | Always clarify if and what medical and/or psychological techniques,   |
| Practices                  | practices, procedures, or medications patient and family wish to use.   |
| Food                       | No restrictions although some do not use food or drink which contains stimulants such as caffeine or alcohol.   |
| Health                     | Illness believed to be the result of disharmony between mind and matter.  |
|                            | <ul> <li>Believe that healing occurs when one draws closer to God and experiences<br/>moral and spiritual change.</li> </ul>  |
|                            | Not completely opposed to medical treatment but may be fearful of being<br>forced to accept unwanted treatments which violate individual personal<br>beliefs.   |
| Holy days and<br>festivals | □ None.   |
| Pregnancy and              | Abortion incompatible with faith.   |
| birth                      | Birth control is an individual decision.  |
|                            | May desire midwife.   |
| Rituals or                 | No outward ceremonies or observances.   |
| ceremonies                 |   |

| Spiritual     | Primary text is Science and Health with Key to the Scriptures.             |
|---------------|--|
| instruments,  | No set apart leadership, but full-time healing ministers (practitioners)   |
| structure and | structure and practice spiritual healing, which is uniquely different from |
| symbols       | medical or psychological techniques.                                       |

#### Eastern Orthodox

| Beliefs                   | <ul> <li>The community recites the Nicene Creed at every Divine Liturgy, which summarizes the beliefs of the Church. The Orthodox view the Trinity as, three persons, one in essence and undivided.' Christ is understood to be the Son of God, both fully divine and fully human, and the Holy Spirit enables humanity to apprehend God's presence in the world.</li> <li>In the Bible, God has revealed Himself as living and present in his people. It is considered the "Word of God" though not considered inerrant or literal.</li> <li>Veneration of Mary referred to as the <i>Theotokos</i> (God-bearer) in that she carried the New Covenant in the person of Christ.</li> <li>A person's communion with God is expressed in love. Where there is no love, God is absent and there is no spiritual life. All are already saved (Christ's death and resurrection), are still being saved (through participation in the church), and will be saved in the future (second coming of Christ).</li> </ul> |
|---------------------------|--|
| Daily Practices           | <ul> <li>Divine Liturgy attendance on Sundays and/or holy days; some communities hold Matins and Vespers services daily.</li> <li>Prayers at home with icons and/or incense.</li> </ul>  |
| Dying and<br>Death        | <ul> <li>Holy Unction (anointing with oil) is administered to the sick by<br/>Orthodox clergy. It is administered to all Orthodox on the Wednesday<br/>of Holy Week (the week between Palm Sunday and Easter).</li> <li>The church offers special prayers for the dead on the third, ninth,<br/>fortieth day and one year anniversary of the death. The traditional<br/>saying after a person has passed away is "Memory Eternal".</li> <li>Belief that the departed soul can be affected by intercessory prayers;<br/>redemption and reconciliation with God is possible after death.</li> </ul>  |
| Facilitating<br>Practices | <ul> <li>Christians pray in the presence of icons, making the sign of the cross.</li> <li>Icons are not worshipped but instead are venerated and honored as<br/>"windows" into divine reality and as an aid to prayer.</li> </ul>  |

| Many Orthodox fast from meat, dairy and oil on Wednesdays and<br>Fridays. During Great Lent and Christmas Lent (Advent), a 40-day<br>period of fasting from meat, dairy and oil is observed. The fast is<br>broken with a joyous community feast after the Divine Liturgy. Fasting<br>is flexible for those with health concerns or those who are pregnant. |
|---|
| God is understood to be the "Divine Physician" and the, healer of our<br>souls and bodies, which is facilitated through prayer and participation<br>in the life of the Church. Traditional medical interventions are<br>generally accepted.   |
| <ul> <li>The Church observes a structured liturgical cycle of twelve feast days; <i>Pascha</i> (Easter is considered the "feast of feasts").</li> <li>Every Sunday is dedicated to celebrating the Resurrection and the Triune God.</li> </ul>  |
| <ul> <li>Various saints' days are celebrated throughout the year.</li> </ul>  |
| Babies are baptized by immersion as early as 2 months of age; after<br>baptism, they receive Holy Communion and are full members of the<br>body of the Church.  |
| Orthodox worship is structured and liturgical, with the use of chanted<br>hymnody, incense and iconography. Participants stand during most of<br>the liturgy. The focus of the liturgy is the blessing and receiving of<br>Holy Communion.  |
| <ul> <li>The Three-Bar Orthodox Cross Prayer with icons.</li> <li>300 million members worldwide.</li> <li>Composed of numerous self-governing ecclesiastical bodies, each geographically and nationally distinct but theologically and sacramentally unified. Each self-governing (autocephalous) body is shepherded by a Synod of bishops.</li> </ul>      |
|   |

## Jehovah's Witness

| Beliefs         | <ul> <li>No Holy Trinity. God is the Father, while Jesus Christ is His son, a<br/>separate person. The Holy Spirit is God's motivating force.</li> </ul>              |
|-----------------|---|
|                 | <ul> <li>Do not participate in nationalistic ceremonies (e.g. saluting the flag),<br/>and do not give gifts at holidays or celebrate traditional Christian</li> </ul> |
|                 | <ul><li>days.</li><li>Believe that after world is restored to state of paradise; beneficiaries</li></ul>  |
|                 | of Christ will be resurrected with healthy, perfected physical bodies,<br>and will inhabit earth.   |
| Daily Practices | Prayer and reading of Scriptures.   |
| Dying and death | Death is a state of total unconsciousness.  |
|                 | Euthanasia forbidden.   |
|                 | Autopsy acceptable if legally required.   |
|                 | Donation of body or organs is a personal choice.  |
| Facilitating    | Be sensitive to strong religious beliefs opposing use of blood or   |
| practices       | blood products.   |
|                 | Encourage patient or family to consult with congregational elders or  |
|                 | to contact the local JW Hospital Liaison Committee for assistance.  |
| Food            | Avoid food that contains blood.   |

| Health        | Likely to be strengly appeared to blood transfusion                      |
|---------------|--|
| Tieaitii      | Likely to be strongly opposed to blood transfusion.                      |
|               | Medications from blood products may not be acceptable.                   |
|               | Use of extraordinary means to prolong life or right to die is individual |
|               | choice.  |
| Holy days and | Meetings are held 3 times a week in local Kingdom Halls with focus       |
| festivals     | on education.  |
|               | Weekly meetings in homes.  |
|               | Most important meeting of the year is a congregational celebration       |
|               | of the memorial of Christ's sacrificial death.                           |
| Pregnancy and | Abortion and artificial insemination by a donor are forbidden.           |
| birth         | Birth control is an individual choice.                                   |
|               | No infant baptism.   |
| Rituals or    | Adult baptism.   |
| ceremonies    | No special rituals for sick or dying.                                    |
| Spiritual     |  |
| instruments,  |  |
| structure and |  |
| symbols       |  |

Mormon (Church of Jesus Christ of Latter-day Saints)

| Beliefs         | Centered and focused on Jesus Christ as the Firstborn of God.              |
|-----------------|--|
|                 | Members are literal spiritual sons and daughters of a living Father in     |
|                 | Heaven.  |
|                 | Mortality is a probationary period in which people are tested to see if    |
|                 | they will obey the Lord's commandments given through ancient and           |
|                 | current prophets.  |
|                 | Building of temples where sacred and personal covenants can be             |
|                 | entered into with the Lord.  |
| Daily Practices | Prayer and reading of Scriptures.  |
| Dying and       | Belief that all individuals will be resurrected, and will attain degree of |
| death           | glory in heaven for those qualified from acts during their mortality.      |
|                 | Euthanasia not practiced.  |
|                 | Promote peaceful and dignified death if inevitable.                        |
|                 | Organ donation an individual choice.                                       |
|                 | Autopsy permitted.   |
| Facilitating    | Allow for visits by church representatives; privacy for prayer or ritual.  |
| practices       |  |
| Food            | Coffee, tea, tobacco and alcohol are discouraged.                          |
|                 | Fasting (no food or drink for 24 hours) required once each month - ill     |
|                 | people not required to fast.   |
| Health          | Faith healing (faith in Jesus Christ and power of priesthood to heal)      |
|                 | and medical care/treatment used together.                                  |
|                 | No restrictions on blood, blood products or medications.                   |
| Holy days and   | Follow basic Christian holidays such as Christmas and Easter, as well      |
| festivals       | as national holidays and church specific holidays.                         |

| Pregnancy and birth                        | <ul> <li>Belief that one of central purposes of life is procreation.</li> <li>Birth control contrary to beliefs.</li> <li>Abortion forbidden except when mother's life in danger or rape.</li> <li>Artificial insemination acceptable between husband and wife.</li> </ul> |
|--|--|
| Rituals or                                 | Naming and blessing of children.   |
| ceremonies                                 | Two elders required for ritual of blessing of the sick.  |
|  | "Family Home Evenings" held once a week is important.  |
| Spiritual<br>instruments,<br>structure and | <ul> <li>King James Version of Old and New Testaments, the Book of Mormon<br/>and other scriptures.</li> <li>No formal clergy but designated leaders for enseifing rales, including</li> </ul>   |
| symbols                                    | <ul> <li>No formal clergy but designated leaders for specific roles, including<br/>Bishops and Elders.</li> </ul>  |
|  | □ None.  |

#### Protestant

\*Numerous Christian groups in the U.S.

\*Mainline denominations include: Baptist, Christian (also Disciples of Christ, Churches of Christ), Episcopalian (also Anglican), Lutheran, Mennonites (also Amish), United Methodist, Presbyterian, Reformed, and United Church of Christ.

| Beliefs         | Jesus of Nazareth is the son of God.                               |
|-----------------|--|
|                 | Emphasis on Scripture/Holy Bible as word of faith and life. Groups |
|                 | vary widely in how literally they adhere to Scripture.             |
|                 | Traditionally two Sacraments- Baptism and Communion.               |
|                 | Community worship important.                                       |
| Daily Practices | Prayer, Scripture reading.   |
| Dying and Death | Organ donation, autopsy, burial or cremation usually individual    |
|                 | decisions.   |
|                 | Euthanasia beliefs vary from individual decision to religious      |
|                 | restrictions.  |
|                 | Body to be treated with respect.                                   |
| Facilitating    | Ask patient and family what practices they support.                |
| Practices       | Provide privacy as needed.   |
| Food            | No restrictions.   |
| Health          | In most denominations, decisions about blood, blood products,      |
|                 | vaccines, biopsies, amputations and transplants are an individual  |
|                 | choice.  |
|                 | Prayer, anointing, Eucharist or other rituals may be important.    |
| Holy Days and   | Traditional Christian holidays and observances                     |
| Festivals       |  |

| Pregnancy and<br>Birth | In most denominations, decisions about genetic counseling, birth control, fertility tests, and artificial insemination are an individual choice. |
|------------------------|--|
|                        | Some denominations may have restrictions.  |
|                        | <ul> <li>Baptism of infants practiced in some denominations; others may<br/>desire blessing or dedication ritual.</li> </ul>                     |
| Rituals or             | Prayers for healing and comfort of the sick, commendation of the   |
| Ceremonies             | dying, personal prayer, Sacraments.  |
| Spiritual              |  |
| instruments,           |  |
| structure and          | Many mainline denominations ordain both men and women while  |
| symbols                | some conservative denominations may have only male leadership.   |

#### **Roman Catholicism**

\*Roman Catholicism is the largest group in the US. Because many Roman Catholics in the US are immigrants, practice may be heavily culture and ethnicity dependent.

| Beliefs         | Strong tradition of liturgy (ceremony).  |
|-----------------|--|
| Dellere         | <ul> <li>Emphasis on practices (usually termed, sacraments), including:</li> </ul>   |
|                 | baptism, Eucharist, prayers for the sick, holy orders, marriage,   |
|                 | confirmation and confession/penance.   |
|                 | <ul> <li>Dedication to creeds (formulated statements of beliefs).</li> </ul>   |
|                 |  |
|                 | <ul> <li>Belief in Apostolic succession in leadership, meaning leaders are<br/>male successors of the original apostles of Jesus.</li> </ul> |
| Daily Practices | Prayers at table, bedside and other times.   |
|                 | May desire daily Eucharist or attendance at Mass.  |
|                 | Use of sacramentals or aids in the spiritual life, such as rosary  |
|                 | beads/prayer, holy images, candles, etc.   |
| Dying and Death | Belief in life after death.  |
|                 | Persons experiencing grave suffering and/or approaching death are  |
|                 | usually encouraged to compare their suffering to that of Christ's.   |
|                 | Sacrament of the Anointing of the Sick very important for the  |
|                 | seriously ill, frail and elderly. Used to be called Last Rites.  |
|                 | Autopsy and Organ Donation acceptable.   |
|                 | Body to be treated with respect.   |
|                 | <ul> <li>Wakes encouraged- usually in a funeral home the day before the<br/>funeral.</li> </ul>  |
|                 | Funeral Mass is the norm but can be replaced with a funeral version  |
|                 | of Liturgy of the Word.  |
|                 | Graveside service is also typical.   |
| Facilitating    | Ask patient and family about preferred practices.  |
| Practices       | Ask about rituals and needs such as Eucharist/Communion or   |
|                 | anointing.   |
|                 | Provide for privacy as needed.   |

| Traditional Catholics may fast and/or ask for sacramental                             |
|---|
| confession prior to receiving Eucharist and may wish to avoid meat                    |
| on Fridays, especially during season of Lent; offer to provide fish                   |
| instead.  |
| No general dietary restrictions.  |
| Blood and blood products acceptable.  |
| May wish major amputated limb to be buried in consecrated ground.                     |
| Sacrament of the Sick (anointing by a priest) may be very important.                  |
| May believe suffering is part of one's fate or punishment from God.                   |
| Traditional Christian holidays as well as observance of special holy                  |
| days when attendance at Mass is viewed as an obligation.                              |
| <ul> <li>Holidays such as Christmas and Easter are celebrated as a season,</li> </ul> |
| not only for one significant day.   |
| Natural means of birth control only.  |
| Abortion and sterilization prohibited.  |
| Artificial means of conception are discouraged.                                       |
| Baptism of infants may be required and urgent if prognosis is grave.                  |
| Attending mass (worship) on Sunday and Holy Days, sometimes                           |
| daily.  |
| Observing sacraments.   |
| Praying the rosary (beads to aid in saying prayers).                                  |
| Lighting candles.   |
| Be aware of cultural differences in observance and practice,                          |
| especially in the large and growing number of Spanish speaking                        |
| communities.  |
| Rosary (prayer beads).  |
| □ Holy water.   |
| □ Incense.  |
| Saints, especially Mary the mother of Jesus and saints associated                     |
| with healing.   |
| Jesus pictures and statues; crucifix (cross with corpus of Jesus).                    |
| Name of Jesus is important.   |
| Only (male) priest can offer Sacraments.  |
| Leadership includes priest (Father), deacon (Mr. or Deacon), nuns                     |
| (Sister) and brothers (Brother), whom all have taken vows, as well                    |
| as Eucharistic ministers (lay-men and women who bring                                 |
| Eucharist/communion); chaplains, both men and women, who are                          |
| Euchansiconninanion, chapians, both men and women, who are                            |
|   |

\*Eastern Rite Catholics (different from Eastern Orthodox Christians) have similar but not identical beliefs and practices.

## Seventh-day Adventist

\* Also known as Adventist, Church of God, Advent Christian Church

| Beliefs         | Bible is interpreted literally.   |
|-----------------|---|
|                 | Believe it is a duty to warn others to prepare for second coming of     |
|                 | Christ.   |
|                 | Body considered temple of God and must be kept healthy.                 |
|                 | Operate one of world's largest religious health care systems.           |
| Daily Practices |   |
| Dying and Death | Euthanasia not practiced.   |
|                 | Autopsy, donation of body or organs acceptable.                         |
|                 | Disposal of body and burial are individual decisions.                   |
|                 | Death is held to be a state of unconsciousness with a return to         |
|                 | consciousness coming at the Second Advent- the second coming of         |
|                 | Christ.   |
| Facilitating    | Ask patient and family about beliefs and preferences.                   |
| practices       | Provide privacy.  |
| Food            | Vegetarian diet encouraged.   |
|                 | Consuming alcohol, tea, and coffee is a matter of individual choice     |
|                 | although many refrain.  |
|                 | May practice fasting.   |
| Health          | Believe healing can be accomplished both through medical                |
|                 | intervention and divine healing.  |
|                 | Chaplains and physicians are inseparable.                               |
|                 | Emphasize physical medicine, rehabilitation and therapeutic diets.      |
|                 | No restrictions on medications, blood or blood products or vaccines.    |
|                 | Some may not condone use of narcotics or stimulants.                    |
|                 | No restrictions on surgical procedures.                                 |
| Holy days and   | Saturday is the Sabbath, a day of worship and rest.                     |
| festivals       |   |
| Pregnancy and   | <ul> <li>Birth control is an individual choice.</li> </ul>              |
| birth           | Abortion is discouraged but the choice is left to the conscience of the |
|                 | woman.  |
|                 | Opposed to infant baptism.  |
| Rituals and     | Pastors and elders may pray and anoint ill person with oil.             |
| Ceremonies      |   |
| Spiritual       | In some groups, all pastors and elders are male. In other groups,       |
| instruments,    | females do serve in these roles.  |
| structure and   |   |
| symbols         |   |

## Islam (Muslim)

The religion is "Islam". Those who practice this religion are "Muslim".

| The Fire               |   |
|------------------------|---|
| The Five               | Shahadatain (Declaration of Faith) - To declare there is only one God,  |
| Basic<br>Bringiples of | Allah, and that Muhammad is his messenger.  |
| Principles of<br>Al-   | Salat (Prayer/ Worship) - Muslims must pray five times a day. The<br>Out on in the final revelation to Humanity.                            |
| Islam/Beliefs          | Qur'an is the final revelation to Humanity.   |
| ISIdIII/Delleis        | Zakat (Charitable Contributions) - Requires that once a year a Muslim is  |
|                        | to give at the rate of 2.5% to a charitable cause.  |
|                        | Sawm (Fasting) - Participate in the month long fast of Ramadan, in<br>which they restrict from fast divide and any during dividing the sum. |
|                        | which they restrain from food, drink, and sex during daylight hours.  |
|                        | Hajj (Pilgrimage to Mecca) - If in good health and with enough money,   |
| Beliefs                | one must make the pilgrimage to Mecca once in their lifetime.   |
| Delleis                | <ul> <li>One God, or Allah, is most important principle.</li> </ul>   |
|                        | <ul> <li>Complete submission to God.</li> <li>Drank at Mukammad and Hake Qurian</li> </ul>  |
|                        | Prophet Muhammad and Holy Qur'an.   |
|                        | A judgment day and life after death.  |
|                        | Commitment to fast during the holy month of Ramadan: abstaining from<br>food, drink, conversion and ovil interviews and estimate            |
|                        | food, drink, sexual intercourse and evil intentions and actions.  |
|                        | Commitment to attempt a pilgrimage to Mecca (in Saudi Arabia) at least<br>anage in life   |
|                        | once in life.   |
|                        | <ul> <li>Duty to give generously to poor people.</li> </ul>   |
|                        | <ul> <li>Belief in Oneness of God.</li> </ul>   |
|                        | Belief in His Angels.   |
|                        | Belief in His Books (All the revealed Scriptures).  |
|                        | Belief in His Messengers (All of them).   |
|                        | Belief in Hereafter (Life after Death).   |
|                        | Belief in the Day of Judgment.  |
|                        | Belief in Reward and Punishment.  |
| Daily                  | May engage in prayer 5 times a day facing Mecca (dawn, mid-day, mid-  |
| Practices              | afternoon, sunset, night); face, hands and feet are washed before   |
|                        | prayer. Do not interrupt or walk in front of patient when he/she is saying  |
|                        | prayers unless it is an emergency.  |
|                        | Days of observance occur throughout the Muslim lunar calendar.  |
| Dying and              | Death is controlled by God's plan.  |
| Death                  | Euthanasia or any attempt to shorten life prohibited.   |
|                        | Organ or body donation acceptable.  |
|                        | Autopsy permitted only for medical or legal reasons.  |
|                        | Confession of sins and begging forgiveness often occurs in presence of  |
|                        | family upon death.  |
|                        | Important to follow five steps of burial procedure which specifies  |
|                        | washing, dressing, and positioning of the body. First step is traditional   |
|                        | washing of the body by Muslim of same gender.   |
|                        | □ As moment of death approaches, Islamic Creed should be recited.   |
|                        | □ Grief expressed by shedding tears, but forbidden to wail, beat breast,  |
|                        | slap face, tear hair or garments, or complain or curse.   |
|                        | The Janazah Prayer (Prayer for the deceased) must be said in Arabic   |

|               | and led by a male- an Imam is preferred. This process should take  |
|---------------|--|
|               | place within 72 hours after death. Therefore, a death certificate  |
| Fooilitation  | should be signed quickly to facilitate the process.  |
| Facilitating  | <ul> <li>Explore what practices are most important to patient/family.</li> </ul>   |
| practices     | Be aware that some customs prohibit handshakes or any contact<br>between readers   |
|               | between genders.   |
|               | <ul> <li>Female patients may want a female physician.</li> </ul>   |
| Food          | Be aware of language barriers.   |
| Food          | <ul> <li>Tayyib: what is good, pure, clean, wholesome, nourishing, pleasant and<br/>tasteful.</li> </ul>   |
|               | Hala: what is lawful and allowed for Muslims to eat.   |
|               | <ul> <li>Halal Diet. Pork, and some shellfish prohibited; alcohol is possibly prohibited.</li> </ul>   |
|               | <ul> <li>Only vegetable oil to be used.</li> </ul>   |
|               | Any food invoked by a name besides God's may be prohibited.  |
|               | Children, pregnant women, and those who are ill are exempt from  |
|               | fasting laws, however may resist and need support from faith   |
|               | group/leader.  |
|               | May only eat with right hand, which is considered to be the clean hand.  |
| Health        | <ul> <li>No restrictions on blood or blood products, medications, amputations,</li> </ul>  |
|               | organ transplants, or biopsies.  |
|               | <ul> <li>Most surgical procedures permitted.</li> </ul>  |
|               | Doctors are seen as helpers of God's will.   |
|               | Abortion is prohibited except in cases of rape, incest and if the life of the<br>mother is threatened. A fetus is considered a human being after 25-   |
|               | week gestation.  |
| Holy Days     | <ul> <li>Fasting during the month of <i>Ramadan</i> is included in the 5 pillars of Islam</li> </ul>   |
| and Festivals | and is considered to be a spiritual obligation. Fasting happens from   |
|               | sunrise to sunset. The ill and children are exempt from fasting, but they  |
|               | may join anyway if safe to do so.  |
|               | Jum'ah Prayer (Congregational Prayer) held every Friday, the Holiest   |
|               | Day for Muslims and takes place at noon prayer. One may not work   |
|               | during this time.  |
|               | Islamic days are based on the lunar calendar. Muslims do not work on<br>two lubbs days abais the unser (1) Fided File (Oslahratian of the Fast)        |
|               | two Holy days during the year; 1) <i>Eid-ul-Fitr</i> (Celebration of the Fast Breaking)- this is held on the first day of the ninth month of the lunar |
|               | calendar. 2) <i>Eid- ul- Aha</i> (Celebration of the Sacrifice of Abraham) - a   |
|               | three day celebration beginning on the 10th day of the twelfth month   |
|               | called Dhul Hijjah.  |
|               | These Holy days consist of prayer and a short sermon in congregation   |
|               | followed by food, entertainment, feeding of the poor and visiting the sick   |
|               | and shut-in.   |
| Pregnancy     | At 25 weeks gestation the fetus is considered a living human being.  |
| and birth     | Before and after that period there are no abortions, except if the   |
|               | Mother's life is threaten. In any case it is the decision of the Mother  |

| Rituals and<br>Ceremonies | There are many cultures in Islam that have their own particular rituals<br>and ceremonies such as facing the east before death, but there<br>are religious rituals and ceremonies that cross all cultural lines such as;<br>A Akika (New born ceremony) naming the child within 7 days of birth<br>with family and friends. Chapter 96 (Yasin) is read to the sick. The<br>declaration of Faith is said at the end-of-life by patient. Washing,<br>shrouding and Janazah Prayer (Funeral Service) and burial are done<br>with-in 72 hours of death. |
|---------------------------|---|
| Spiritual                 | Muslims turn to the Kaaba (House Built to Worship One G-D) to pray 5  |
| instruments,              | times a day, when the direction is known, although they can pray in any   |
| structure and             | position or direction if dictated by circumstances. There are no symbols  |
| symbols                   | or signs that represent Islam except the Holy Qur'an.   |

| <u>Sunni</u>  | <u>Shia</u>   |
|---|---|
| <ul> <li>Sunni roughly means "words and actions" or example of the Prophet Muhammad.</li> <li>Believe that when the prophet Muhammad died, it was his wish that the next leader would be elected. Abu Bakr, Muhammad's closest friend, was elected.</li> <li>Believe the caliphs (leaders) of Islam should continue to be elected (and they are).</li> <li>85% of Muslims are Sunni.</li> </ul> | <ul> <li>Shia roughly means, Party of Ali.</li> <li>Believe that when the prophet<br/>Muhammad died, it was his wish that<br/>Ali, his cousin and son-in-law, would be<br/>the new caliph.</li> <li>Believe that the caliphs (leaders) of<br/>Islam should continue to be direct<br/>descendents of the Prophet<br/>Muhammad.</li> <li>Shia Muslims choose to ignore the<br/>elected Sunni leaders, and instead<br/>follow their own leaders, direct<br/>descendents of Muhammad called<br/>Imams.</li> <li>15% of Muslims are Shia.</li> <li>Iran and Iraq are the only countries that<br/>have a majority of Shia Muslims. Shia<br/>Muslims are the minority in the rest of<br/>the Islamic world.</li> <li>Can also be found in Pakistan,<br/>Azerbaijan, Afghanistan, India and<br/>Syria.</li> <li>Some Shia Muslims pray only 3 times a<br/>day; all Sunni Muslims pray 5 times a<br/>day.</li> </ul> |

#### <u>Judaism</u>

All believe:

- □ There is one all-powerful God who created the universe.
- God communicated the commandments to Moses on Mount Sinai, they are written in the Torah.
- □ Commitments, obligations, duties, and commandments to religion have priority over rights and individual pleasures.
- Sanctity of life overrides nearly all religious obligations. Therefore, the sick are exempt from normal fasting requirements.

#### Major Jewish Movements:

- □ Orthodox
- Conservative
- □ Reform

**Note**- In describing a person's religious affiliation, be aware that there are Orthodox Jews and (Eastern) Orthodox Christians both often referred to as "Orthodox". Likewise, someone who labels themselves as "Reform" is Jewish. Someone who labels themselves as "Reformed" is Christian. Orthodox Jews believe in:

- Strict and traditional interpretation of the Torah.
- Strict and traditional interpretation of laws and commandments.
- That the Torah is divine and unalterable.
- □ Following of the code of Jewish Law.

#### Conservative Jews believe in:

- □ Acceptance of traditional and modern religious observances.
- □ Conservation of Jewish tradition, but also changing to fit modern times.

#### Reform Jews believe in:

□ Freedom to interpret the Torah and choose religious observances.

| Beliefs | Majority of Jews unaffiliated-Judaism can be seen as identity and not faith system.   |
|---------|---|
|         | Orthodoxy is the most fundamental of the movements-adhering to Written and Oral Laws.                                       |
|         | Conservative sees revelation as divinely inspired and contains a large tent between Orthodoxy and Reform.                   |
|         | Reform sees revelation as interpreted by the individual in a dialogue between Jewish history and contemporary wisdom.       |
|         | Other smaller movements generally fall on the more liberal side although there is a branch loosely known as Ultra Orthodox. |

| Daily Bracticas |  |
|-----------------|--|
| Daily Practices | <ul> <li>Orthodox- May pray three times daily-ideally in community. Less<br/>open to non-liturgical prayer life.</li> </ul>  |
|                 | <ul> <li>Conservative-Daily prayers valued. Individual approaches can</li> </ul>   |
|                 | vary.  |
|                 | Reform- prayers are valued- can be more open to multi-faith and  |
| Duing and Death | prayers at bedside.  |
| Dying and Death | <ul> <li>Belief in life after death accepted by Orthodox and Conservative;<br/>Reform acknowledges as part of tradition but allows for individuals<br/>to form their own belief system.</li> <li>Persons experiencing grave suffering and/or approaching death<br/>are usually encouraged to connect with community (all<br/>denominations) and pray appropriately to denominational beliefs.</li> <li>Prayers for sick can be an important part of faith in illness for those<br/>who celebrate their Judaism in a religious fashion. The most<br/>common prayer used in this context is called <i>micheberach</i>.</li> <li>Autopsy and Organ Donation acceptable to the Conservative and<br/>Reform movements and smaller segments of Orthodoxy. <u>Always</u><br/>have families in touch with their rabbi.</li> <li>Body to be treated with respect. Family may want to stay with the<br/>body until it is removed by the funeral director.</li> <li>Burial recommended as soon as possible.</li> <li>Cremation either prohibited or discouraged.</li> <li>Graveside and funeral home services are typical.</li> </ul> |
| Facilitating    | Ask patient and family about preferred practices.  |
| Practices       | <ul> <li>Provide for privacy as needed.</li> </ul>   |
| Food            | Orthodox and many Conservative will need kosher-certified food.  |
| Health          | Blood and blood products acceptable.   |
|                 | May wish major amputated limb to be buried in consecrated<br>maximal   |
|                 | <ul> <li>ground.</li> <li>Consult Rabbi with issues of tube feeding and life support.</li> </ul>   |
|                 |  |
| Holy days and   | Rosh Hashanah- Jewish New Year (Solemn).   |
| festivals       | <ul> <li>Yom Kippur-Fast (no eating or drinking); Day of Atonement.</li> <li>Sukkot- Weeklong festival of Tabernacles.</li> </ul>  |
|                 | <ul> <li>Sukkol- weeking lestival of labernacies.</li> <li>Channukah- eight day festival of lights.</li> </ul>   |
|                 | <ul> <li><i>Purim</i>-Preceded by Fast of Esther (no eating or drinking) holiday of</li> </ul>   |
|                 | the Book of Esther.  |
|                 | Pesach/Passover- Week long Holiday of Freedom.   |
|                 | Shavuot/Pentecost- Holiday of revelation.  |
|                 | Asara B'tevet, Tzom Gedalia, Shiva Asar B'Tamuz and Tisha B'Av-<br>fact class (as a climbia and diablic a) of assuming   |
|                 | fast days (no eating or drinking) of mourning.   |
|                 | NOTE- be in touch with rabbi to facilitate religious celebration in a healing environment- especially around fasting.  |
|                 |  |
|                 | Sabbath and Holy Days can be days where electricity is not   |

| Pregnancy and birth                                   | <ul> <li>Orthodox- Consult Rabbinic authority about birth control. Other denominations are more liberal.</li> <li>All denominations allow abortion to save the mother- consult Rabbinic and other authorities.</li> </ul>   |
|---|---|
| Rituals or ceremonies                                 | <ul> <li>Synagogue/Temple attendance.</li> <li>Lighting candles before Sabbath and Holidays.</li> <li>Be aware of cultural differences in observance and practice,<br/>especially in the large and growing number of Spanish speaking<br/>communities.</li> </ul> |
| Spiritual<br>instruments,<br>structure and<br>symbols | <ul> <li>Electric Sabbath Candles can be meaningful.</li> </ul>   |

## Eastern Religions

#### Buddhism

\*There are 3 major Buddhist traditions: Theravada, Mahayana, and Tibetan

| Beliefs         | The main goal is to reach anisitual anlightenment through modifiction   |
|-----------------|---|
| Delleis         | The main goal is to reach spiritual enlightenment through meditation<br>and conscious living.   |
|                 |   |
|                 | Personal insight replaces belief in God with the complete study of the laws of agues and effect (Karma)                                   |
| Daily Practices | laws of cause and effect ( <i>Karma</i> ).  |
| Daily Flactices | May include meditation or chanting according to the form of<br>Buddhism the Buddhist follows.   |
| Duing and Death |   |
| Dying and Death | All rituals at death are aimed at promoting human rebirth in the next<br>life, as well as preventing lawer forms of rebirth taking place. |
|                 | life, as well as preventing lower forms of rebirth taking place.  |
|                 | <ul> <li>May wish prayers/chanting to take place.</li> <li>Person's state of mind at moment of death believed to influence</li> </ul>     |
|                 | Person's state of mind at moment of death believed to influence<br>rebirth, so they will want to be calm and peaceful.                    |
|                 | <ul> <li>Person may not want medication while dying if it affects clarity of</li> </ul>   |
|                 | mind.   |
|                 | Imperative that a Buddhist representative be notified well in advance   |
|                 | to see that appropriate person presides over the care of a dying  |
|                 | person.   |
|                 | Unexpected death or death of small child may necessitate special  |
|                 | rituals.  |
|                 | Traditionally, there is a 3-5 day period when the body is not disturbed   |
|                 | following death.  |
| Facilitating    | Allow for quiet time to observe practices.  |
| Practices       | Ensure calm and peaceful environment and comfort, especially for  |
|                 | dying person.   |
| Food            | May be vegetarian, may avoid stimulants (coffee, alcohol, tobacco).   |
| Health          | Illness is a result of karma (law of cause and effect), therefore an  |
|                 | inevitable consequence of actions in this or a previous life.   |
|                 | <ul> <li>Health is holistic (connect between mind and body); mental cures are<br/>important.</li> </ul>                                   |
|                 | <ul><li>important.</li><li>Healing and recovery promoted by awakening to wisdom of Buddha,</li></ul>                                      |
|                 | which is spiritual peace and freedom from anxiety.  |
|                 | Do not believe in healing through faith.  |
|                 | No restrictions on blood or blood products, surgical procedures,  |
|                 | organ donation, autopsy.  |
|                 | Medications acceptable if in great discomfort as long as they do not  |
|                 | affect state of mind.   |
| Holy Days and   | While some celebrations are common to all Buddhists, many are   |
| Festivals       | unique to particular schools.   |

| Pregnancy and birth  | <ul> <li>Artificial insemination, sterility testing and birth control acceptable.</li> <li>Buddhists do not condone taking a life; circumstances of patient determine whether abortion acceptable.</li> <li>Pregnant women may avoid funerals to prevent bad luck for baby.</li> </ul>  |
|--|---|
| Rituals or<br>ceremonies                                     | There is a monthly atonement ceremony on the full moon. The major<br>rituals are around baby blessings, lay and monk ordination, marriage<br>and death.   |
| Spiritual<br>instruments,<br>social structure<br>and symbols | <ul> <li>and death.</li> <li>Incense burning, flower and fruit offerings, altars/images/statues of<br/>Buddha, social and ancestors, prayer beads, chant boxes.</li> <li>Ordained spiritual community involves full ordination for women and<br/>men.</li> <li>Lay vows for women and men.</li> <li>No institutionally organized hierarchical structure.</li> <li>Buddha image, lotus, swastika-looking symbol (which represents<br/>peace).</li> </ul> |

## <u>Hinduism</u>

\*3<sup>rd</sup> largest religion in the world

\*Large population in India, Nepal and Bangladesh

| Beliefs         | A wide variety of beliefs held together by an attitude of mutual tolerance and belief that all approaches to God are valid.              |
|-----------------|--|
|                 | Humankind's goal is to break free of this imperfect world and reunite with God.  |
|                 |  |
|                 | <ul> <li>Reincarnation and karma (law of cause and effect).</li> </ul>   |
|                 | <ul> <li>One must perform his/her duties to God, parents, teachers and society.</li> </ul>   |
| Daily practices | Personal hygiene very important and bathing is required every day,<br>but bathing after meal may be viewed as harmful.                   |
|                 | <ul> <li>Hot water may be added to cold, but not the opposite.</li> </ul>  |
|                 |  |
|                 | Removal of shoes before entering a room.   |
| Dying and Death | The atmosphere around the dying person must be peaceful.   |
|                 | The last thoughts or words are of God; the Gita (scripture) is recited<br>to strengthen the person's mind and provide comfort. Religious |
|                 | chanting before and after death is continually offered by family, friends and priest.  |
|                 | Prefer to die at home, as close to mother earth as possible (usually on the ground).   |
|                 | Active euthanasia viewed as destructive.   |
|                 | No custom or restriction on prolongation of life.  |
|                 | Immediately after death priest may pour water into mouth of  |
|                 | deceased and family may wash the body.   |
|                 | Customary for body not to be left alone until cremated.  |
|                 | Autopsy and organ donation acceptable.   |
|                 | Cremation is common on day of death.   |
|                 | Fetus or children under age 2 may be buried; no rituals observed.  |

| Facilitating  |  |
|---------------|--|
| Facilitating  | Provide supportive environment and privacy for rites.  |
| practices     | Involve family members in plan of care and determine which   |
|               | member will provide personal care.   |
|               | Father/husband is primary spokesperson to whom questions should<br>be directed when the state of |
|               | be directed - women may not request special care.  |
|               | Special respect for elders.  |
| Food          | Usually vegetarian.  |
|               | □ If not vegetarian, may avoid beef and pork.  |
|               | According to dietary law, right hand is used for eating and left hand<br>for tailating and hypring.  |
|               | for toileting and hygiene.   |
| Health        | May fast on special holy days  |
| Health        | <ul> <li>Prayer for health considered low form of prayer; stoicism is<br/>preferable.</li> </ul>   |
|               |  |
|               |  |
|               | organs.  |
|               |  |
| Holy Days and | Several, which are observed at home; some take place in a temple.  |
| Festivals     | <ul> <li>Must be barefoot during religious worship or any kind of religious</li> </ul>   |
|               | celebration.   |
|               | Must sit at a lower elevation than where the image of the deity has  |
|               | been placed.   |
| Pregnancy and | Exact time of birth may be important to family.  |
| Birth         | Circumcision is uncommon.  |
|               | May not want to name the newborn immediately.  |
|               | May be against abortion.   |
|               | Birth control, artificial insemination and amniocentesis acceptable.   |
| Rituals and   | □ On 10 <sup>th</sup> or 11 <sup>th</sup> day after birth, priest performs naming ceremony.  |
| Ceremonies    | Specific ceremonies vary according to local customs.   |
|               | Praying, meditating, scripture reading and recitation is common.   |
| Spiritual     | Various sacred writings  |
| instruments,  | Various objects for rituals- including sandalwood, incense, candle,  |
| structure and | symbols structure and or pictures, fresh flowers, prayer beads.  |
| symbols       | Not a church-based religion; no hierarchical structure.  |
|               | <ul> <li>Religious practitioner is priest acceptable.</li> </ul>   |
|               | Pain and suffering seen as result of past actions (Karma).   |
|               | Future lives influenced by how one faces illness, disability and/or  |
|               | death.   |

## <u>Sikhism</u>

\*Mostly from Pakistani and Indian region of Punjab

| Beliefs         | God is formless, eternal, and unobserved.                                    |
|-----------------|--|
|                 | God is the supreme Guru, revealed as guide and teacher                       |
|                 | throughout the World.  |
|                 | Reincarnation as a cycle of rebirth.   |
|                 | Tension exists between God's sovereignty and human free will.                |
|                 | Salvation is liberation from the cycle of rebirth. Salvation can be          |
|                 | achieved through disciplined meditation and spiritual union with             |
|                 | God.   |
|                 | Ideal life is one of work, worship and charity.                              |
|                 | Equality of all people.  |
| Daily Practices | Private worship twice daily: Morning and night.                              |
|                 | Following of the 10 Sikh gurus (enlightened leaders) and the Holy            |
|                 | Scriptures.  |
| Dying and Death | Body is bathed, dressed, and cremated.                                       |
|                 | Floor is washed and covered with white sheets; shoes taken                   |
|                 | outside the room.  |
| Facilitating    | Provide privacy.   |
| practices       | Respect wearing of religious objects; do not remove without                  |
|                 | permission.  |
| Food            | Fasting not accepted as a religious practice, although can be                |
|                 | observed for medical reasons.  |
| Health          | Adult members have made a vow never to cut the hair on any part              |
|                 | of their body.   |
| Holy Days and   | Meet as a congregation for prayer service and common meal on six             |
| Festivals       | primary holidays.  |
| Pregnancy and   | Child is often named by opening the Guru Granth Sahib (book of               |
| Birth           | collected religious writings) at random; the first letter of the first       |
|                 | verse on the left- hand page becomes the first initial of the child's        |
|                 | name.  |
|                 | There are no particular rituals connected with the birth of a child in       |
|                 | the Sikh community. Some sections of the Sikhs recite the five               |
|                 | verses of the Morning Prayer, Japji Sahib into the ears of the               |
|                 | newborn child.   |
|                 | □ <i>Gurthi</i> : A respected, intelligent and favorite member of the family |
|                 | gives a drop of honey to the new born child so as to give the child          |
|                 | his characters later in life. This is not a ritual and it mostly takes       |
|                 | place in the hospital itself.  |
|                 | Shushak: When a child is born into the Sikh fold, the maternal               |
|                 | grandparents gift him a package called Shushak, which consists of            |
|                 | clothes for the child and his family, a spoon, glass, and a bowl for         |
|                 | the child, money and gold ornaments for the child according to their         |
|                 | financial status.  |

| Rituals and   | □ Sikh Baptisms ( <i>Amrit</i> ).   |
|---|---|
| Ceremonies  | Naming Ceremonies.  |
|   | Birth Ceremonies.   |
| Spiritual<br>instruments,<br>structure and<br>symbols | <ul> <li><i>Guru Granth Sahib</i>, collection of religious writings, is the "Living Word" and instruments, the "Living Guru" or teacher.</li> <li>A turban may be worn as a symbol of personal sovereignty and symbolizes responsibility to others.</li> <li>Symbolic objects include wooden comb, cloth around chest, and iron bracelet which must never be removed.</li> <li>Local leadership consists of elected committee of 5 elders.</li> <li><i>Khanda</i>, which reflects certain fundamental concepts of the faith (looks like two swords crossed with a circle overlapping).</li> </ul> |

## Other Religions

#### Bahá'í

| Beliefs   | The oneness of God, the oneness of religion, and the oneness of<br>humanity  |
|---|--|
|   | humanity.  |
|   | All great religions are divine in origin and represent successive storage of revelation throughout human history.  |
|   | <ul><li>stages of revelation throughout human history.</li><li>Unification of humanity and end of racial and religious prejudice.</li></ul>  |
|   |  |
|   | <ul> <li>Search for truth is an individual responsibility.</li> </ul>  |
|   | <ul> <li>Harmony of religion and science.</li> <li>Basic education for all children.</li> </ul>  |
|   |  |
|   | <ul> <li>Abolition of extreme wealth and poverty.</li> </ul>   |
| Daily Drastians   | Equality of the sexes.   |
| Daily Practices   | Daily prayer and reading of Bahá'í sacred writings.  |
|   | All work performed in the spirit of service is considered to be<br>unambia.  |
|   | worship.   |
| Dying and Death   | □ An individual's reality is spiritual, not physical.  |
|   | □ The body is seen as the throne of the soul, worthy to be treated with  |
|   | honor and respect even when dead.  |
|   | After death, the soul continues to progress to the next stage of existence closer to God.  |
|   |  |
|   | Body should be buried, not cremated, preferably without embalming<br>uplace required by low  |
|   | unless required by law.  |
|   | Body must not be transported more than one hour's journey from the place of death.   |
|   | <ul> <li>For persons over 15 years old, the Prayer for the Dead is recited at</li> </ul>   |
|   | burial.  |
| Facilitating  | Provide privacy and supportive environment.  |
| Practices   |  |
| Food  | Bahá'í Fast March 2-20: Bahá'ís over the age of 15 who are in good   |
|   | health abstain from food and drink from sunrise to sunset each day.  |
| Health  | Consumption of alcohol or mind-altering drugs is forbidden except  |
|   | when prescribed by a physician.  |
| Holy Days and   | 7 Holy Day festivals per year in which one does not work or go to  |
| Festivals   | school.  |
|   | Other Holy Days also observed.   |
| Pregnancy and   | No special requirements.   |
| Birth   |  |
| Rituals or  | Daily private prayer and annual fast lasting throughout day from   |
| Ceremonies  | sunrise to sunset March 2-20.  |
| Spiritual   | Bahá'í prayers for private worship.  |
| instruments,  | Local, national and international representatives.   |
| Social structure  | Authorized representatives perform special religious rituals.  |
| and symbols   | □ 9 pointed star.  |
| Rituals or<br>Ceremonies<br>Spiritual<br>instruments,<br>Social structure | <ul> <li>Daily private prayer and annual fast lasting throughout day from sunrise to sunset March 2-20.</li> <li>Bahá'í prayers for private worship.</li> <li>Local, national and international representatives.</li> <li>Authorized representatives perform special religious rituals.</li> </ul> |

#### Hawaiian Spirituality

(Content provided by: Kanoelani Davis, Cultural Health Navigator Manager, Molokai Community Health Center)

No founder; tradition has evolved over centuries, passed down through genealogy and storytelling.

| Beliefs         | Fundamental inter-connectedness of all natural things; all forms of   |
|-----------------|---|
| פוסווסם         | Fundamental inter-connectedness of all natural things; all forms of<br>life, with the land are of primary importance. |
|                 | <ul> <li>Basic sense of community or group.</li> </ul>  |
|                 | <ul> <li>'Aumakua' are regarded as family guardians and are respected.</li> </ul>                                     |
| Daily Practices | <ul> <li>Daily prayers.</li> </ul>  |
| ,               | <ul> <li>Days of observance occur throughout the lunar calendar.</li> </ul>   |
| Dying and Death | Body to be treated with respect.  |
|                 | Disposal of body and burial are individual decisions.   |
| Facilitating    | Provide time, space, privacy & include the spiritual leader or elder.   |
| Practices       | Do not pretend to be familiar with traditions and do not interfere with   |
|                 | them.   |
|                 | Involve family members in plan of care and determine which  |
|                 | member will provide personal care.  |
|                 | Special respect for elders.   |
| Food            | No general dietary restrictions.  |
|                 | Fasting as a traditional practice   |
|                 | Depending on the ceremony specific foods are used. 'Awa is used   |
|                 | more commonly.  |
|                 | After ceremony or prayer, foods consumed will likely be provided  |
|                 | by family.  |
| Health          | May believe that all bad health results from not living in harmony  |
|                 | or being out of balance with nature, social relationships, and/or   |
|                 | supernatural environments.  |
|                 | <ul> <li>Health is holistic (connection between mind, body, and spirit);</li> </ul>                                   |
|                 | mental cures are important.   |
|                 | Health care practices intertwined with religious and cultural   |
|                 | beliefs.  |
|                 | Medications acceptable if in great discomfort as long as they do  |
|                 | not affect state of mind.   |
|                 | Belief in a long partnership with provider and self for the continuity  |
|                 | of their health. Each person is valued for their responsibilities to  |
|                 | becoming healthy.   |
| Holy Days &     | Closely related to seasonal changes, the moon, provision of food  |
| Festivals       | and other life essentials.  |
| Pregnancy &     | Pregnant women may avoid funerals.  |
| Birth           | Avoid wearing Lei or garlands in a full circle are practiced to avoid   |
|                 | unfortunate circumstances.  |
|                 | Certain foods may be avoided during pregnancy.  |
|                 | Belief that pregnant women should be massaged by specialized  |
|                 | practitioners to avoid early labor.   |
| 1               |   |

| r                       |  |
|-------------------------|--|
|                         | Names for newborn may take up to a month to be revealed to the<br>mother as many rely on dreams, signs, and visions to occur.  |
|                         |  |
| Rituals &<br>Ceremony   | Performed with intent of seeing, understanding, or obtaining a<br>vision of clarity of oneself and individual issues in order to relate<br>to one's self and others.   |
|                         | <ul> <li>Ceremonies are done to connect to self and elements for value<br/>and respect.</li> </ul>   |
|                         | Prayers, fasting, and silence for healing.   |
|                         | Chanting for various rituals and ceremony.   |
|                         | Females that are menstruating are asked to be observers during<br>ceremony and have a separate responsibility from those who are<br>active in specific ceremonies. Depending on the district or<br>tradition, this may vary. |
|                         | Sex, alcohol, nicotine, and drug consumption is avoided.   |
| Spiritual instruments,  | There are no written scriptures or writings; everything is handed<br>down by generations, practices, traditions, & stories.  |
| structures, and symbols | Offerings are generally called ho'okupu which is valued from the time it is gathered to the time it is given. It should not touch the ground or by a female who is menstruating.   |
|                         | Females that are menstruating are asked to be observers during<br>ceremony and have a separate responsibility from those who are<br>active in specific ceremonies. Depending on the district or<br>tradition, this may vary. |
|                         | Traditional ceremonial wear is to be expected  |
|                         | Cleansing prior to ceremony is done and may start days to weeks<br>prior to the actually ceremony and can include fasting and a<br>physical cleanse internally and externally.   |
|                         | Silence is golden and observation is key.  |
|                         | Respect for female and male elders.  |
|                         | <ul> <li>Respect for the care takers and protectors of images and to<br/>prostrate before them.</li> </ul>   |

#### Native American Spirituality

\*No founder; tradition has evolved over centuries, passed down by storytelling.

\*More than 2 million people in 300-500 different American Indian tribal groups, each with its own culture and responses to specific situations.

| Beliefs             | Creator - some tribes use "God" and "Creator" interchangeably.   |
|---------------------|--|
|                     | □ Fundamental inter-connectedness of all natural things, all forms of  |
|                     | life, with the land, or Mother Earth, are of primary importance.   |
|                     | Basic sense of community or group/tribe.   |
| Daily Practices     | Prayers, may include using sacred objects, usually private and   |
|                     | without strangers present.   |
| Dying and Death     | Beliefs and practices vary widely from tribe to tribe.   |
|                     | Body is sometimes prepared for burial by family or tribe members.  |
|                     | After person dies, some tribes will not touch deceased person's  |
| E Ille fa -         | clothes or belongings.   |
| Facilitating        | Provide time, space, privacy and include tribal spiritual leader.  |
| Practices           | Do not pretend to be familiar with traditions and do not interfere<br>with theme   |
| Feed                | with them.   |
| Food                | After ceremony or prayer, foods consumed will likely be provided<br>by family  |
| Health              | by family.   |
| nealth              | <ul> <li>Health care practices intertwined with religious and cultural beliefs.</li> </ul>   |
|                     | May believe that III health results from not living in harmony or<br>being out of belance with pature and easiel and superpetural. |
|                     | being out of balance with nature and social and supernatural environments.   |
| Holy Days and       | <ul> <li>Closely related to seasonal changes, the moon, provision of food</li> </ul>   |
| Festivals           | and other life essentials.   |
| Pregnancy and       | <ul> <li>Pregnant women included in religious ceremonies until delivery.</li> </ul>  |
| Birth               |  |
| Rituals or          | Performed with intent of seeing, understanding, or obtaining a   |
| Ceremonies          | vision of clarity of oneself and individual issues in order to relate to   |
|                     | oneself and others.  |
|                     | Prayer accompanied by burning of sacred plants, i.e. sweet grass,  |
|                     | sage, cedar or tobacco.  |
| Spiritual           | No written scriptures; ceremonies and beliefs learned by word of   |
| Instruments, social | mouth and instruments experience.  |
| structure and       | Sacred and should not be touched without permission, especially  |
| symbols             | by a stranger.   |
|                     | Medicine bag: leather pouch usually worn around neck. Do not   |
|                     | open or question.  |
|                     | Religious articles carried by elders must not be touched by anyone   |
|                     | other than the elder; if inspection is required, an elder should be  |
|                     | invited to provide inspection services.  |
|                     | A woman should not come near sacred objects during<br>monotruction   |
|                     | menstruation.  |
|                     | <ul> <li>Respect for female and male elders.</li> <li>Medicine Man or Waman will probably not have identification</li> </ul>       |
|                     | Medicine Man or Woman will probably not have identification<br>defining member   |
|                     | <ul> <li>defining member.</li> <li>Include elder, medicine person, or spiritual leader as colleague to</li> </ul>                  |
|                     | Include elder, medicine person, or spiritual leader as colleague to     @ HealthCare Chaplaincy Network 2014 Page                  |

| assist in healing process.                                       |
|--|
| A great variety of symbols which vary from one tribe to another. |

#### Rastafarian Movement

\*Started in the 1930's in Jamaica \*About 10% of Jamaicans are Rastafarian

| Beliefs         | One God, Jah, is the former emperor of Ethiopia (Haile Selaissie I)         |
|-----------------|---|
|                 | incarnated. He is the messiah promised in the Bible.                        |
|                 | Superiority of African civilization and culture.                            |
|                 | Being all-natural and as close to nature as possible.                       |
|                 | Love and respect for all living things.                                     |
|                 | The dream of returning to Africa (original home).                           |
|                 | Following of the Old Testament.   |
|                 | Spiritual use of marijuana.   |
| Daily Practices | Often wear dreadlocks, either as a religious decision or a style            |
|                 | decision. However, not all Rastafarians have dreadlocks.                    |
|                 | May not wash hair or body to be all natural.                                |
|                 | Buttons and pins with images of Haile Selaissie or the Lion of Judah.       |
|                 | More conservative Rastafarians may wear robes and head scarves.             |
|                 | □ Knit hats.  |
| Dying and       | Believe in everlasting life. As a result, they might be hesitant to         |
| Death           | prepare for death or talk about terminal illness.                           |
|                 | Since death is not real, they believe that Haile Selaissie I is still alive |
|                 |   |
| Food            | Limited meat- no pork or shellfish (following of Old Testament              |
|                 | restrictions).  |
|                 | May avoid all meat.   |
|                 | May be vegan.   |
|                 | May avoid alcohol.  |
|                 | Caribbean food is popular, especially healthy fruits and vegetables.        |
|                 | May only want to eat natural foods, called "I-tal" foods in Jamaica.        |
|                 |   |
|                 | Jamaican Patois, the Jamaican Creole, may be hard to understand             |
|                 | because of the patient's accent and idioms. However, they can               |
|                 | usually understand English since the language is English-based.             |
|                 | Some Rastafarians speak Amharic, the original language of Ethiopia.         |
|                 | However, this is not common and most speak English or Jamaican-             |
|                 | English.  |
| Health          | The body may be seen as a church. Therefore it is sacred and they           |
|                 | may be hesitant to put anything unnatural into it.                          |
|                 | · · · · ·   |

| Rituals or<br>Ceremonies                                     | <ul> <li>May include discussion, singing, dancing, and marijuana use.</li> <li>Readings of the Old Testament.</li> </ul>   |
|--|--|
| Spiritual<br>instruments,<br>social structure<br>and symbols | <ul> <li>Believe in the spiritual use of marijuana. Marijuana is common during ceremonies or habitually. It is acceptable because it is considered to be natural.</li> <li>Marijuana is seen as cleansing, spiritual, and written about in the Bible.</li> <li>May avoid taking any un-natural drugs.</li> <li>Local, national and international representatives.</li> <li>Authorized representatives perform special religious rituals.</li> <li>Often red, yellow and green (colors of the Ethiopian flag).</li> </ul> |

#### Santeria

| Beliefs    | Similar to Voodoo spirituality.   |
|------------|---|
|            | Mix of Catholic rituals and various African deities.  |
| Healing    | May seek a Santeria priest for physical and mental healing who may<br>use herbal formulas, prayers, and ritual.                               |
| Ceremonies | <ul> <li>Mostly performed secretly at home because of Santeria's stigma.</li> <li>Can include spells, magic, and animal sacrifice.</li> </ul> |

#### Voodoo

\*There are many variations of Voodoo...the following describes Voodoo Spirituality found in the United States

| Beliefs      | There is one God, <i>Bondye</i> , and many other spiritual beings, called <i>Iwa</i> .                                |
|--------------|---|
|              | Iwa are the ruling force of the world, they decide the fate of<br>everything. They are asked for help and for change. |
| Ceremonies   | Include drums, dancing and animal sacrifice. Animals are sacrificed to please and thank the spirits.                  |
|              | <ul> <li>Because many Westerners are afraid of Voodoo culture, ceremonies<br/>may be held in secret.</li> </ul>       |
| Demographics | Originated in West Africa. It has spread to the Caribbean, the  |
|              | Philippines, North and South America.   |
| Healing      | Spiritual healing may include herbs, ritual, and faith healing.   |

#### Wicca

\*Historically have met in small private groups called covens, which are autonomous although many share common traditions.

| Dallata          |   |
|------------------|---|
| Beliefs          | Polytheistic - many gods and goddesses.                             |
|                  | Principal deity is the Earth/Mother Nature.                         |
|                  | <ul> <li>Concern for ecological issues.</li> </ul>                  |
|                  | Reconstructs the ancient worship practices of pre-Christian         |
|                  | civilizations such as the Greek, Norse, Celtic, Sumerian or         |
|                  | Egyptian.   |
|                  | Law of Nature: no action can occur without having significant       |
|                  | repercussions throughout the world, eventually returning to affect  |
|                  | the original actor.   |
| Daily Practices  | Individual study.   |
|                  | Principal form of worship is usually called ritual or circle.       |
| Dying and Death  | <ul> <li>Beliefs and practices vary.</li> </ul>                     |
|                  | No restrictions on autopsy.   |
| Facilitating     | Make time and space for rituals; provide privacy and quiet.         |
| Practices        | Consecrated items must not be removed from patient or handled       |
|                  | by anyone but the wearer.   |
| Food             | May not desire various foods due to beliefs; ask for preferences.   |
| Health           | Patient may want to contact his or her coven to request a healing   |
|                  | rite.   |
| Holy days and    | Various.  |
| Festivals        |   |
| Pregnancy and    | Rituals for blessings of pregnancy performed by women of            |
| Birth            | community and are held every trimester of pregnancy.                |
|                  | Ritual of naming and blessing of children.                          |
| Rituals and      | Rituals are a large part of the Wiccan faith.                       |
| Ceremonies       | Full moon held to be a time of great magical energy, a good time    |
|                  | for putting a lot of effort into one's spiritual life and work.     |
| Spiritual        | Written works and codes of conduct.                                 |
| Instruments,     | Consecrated pendant in the form of a pentacle/pentagram             |
| social structure | (interlaced five pointed star within a circle) is often worn; don't |
| and symbols      | remove without asking.  |
|                  | Various sacred objects including a wand, chalice, wine or juice,    |
|                  | incense, candles, images of gods or goddesses, herbs, oil.          |
|                  | Weekly worship and classes.   |
|                  | Priests and priestesses perform special rituals.                    |
|                  | □ Five-pointed star inside a circle.                                |
|                  | A variety of symbols are used.                                      |
|                  |   |

## Cultures

## Major American Cultures

#### African-American/Black Culture

|                      | Cultural and Family Structure  |
|----------------------|--|
| Important Historical | Distrust of medical culture due to experimentation and abuse.  |
| Issues               | Extremely diverse population; determine subgroup, such as  |
|                      | Caribbean or African immigrants/cultures.  |
| Clothing or Amulets  | Religious items  |
| Language             |  |
| Communication,       | May have regional dialects.  |
| Nonverbal, and       | Refusal to sign forms could indicate literacy issues or distrust.  |
| Greetings            | Address by title and last name.  |
|                      | Handshakes are appropriate for both men and women.   |
|                      | Maintain eye contact to show respect and assess/establish trust.   |
|                      | □ Silence may indicate lack of trust and/or arrogance.   |
| Family structure     | <ul> <li>Nuclear, extended and single parent households.</li> </ul>  |
|                      | <ul> <li>Often family friends are referred to with familiar pronouns, i.e.</li> <li>Uncle, Aunt, etc.</li> </ul>                   |
| Food                 | <ul> <li>May have religious restrictions against certain foods and drinks.</li> </ul>  |
| practices/beliefs    |  |
| Spokesperson and     | Usually father or eldest male family member; however many  |
| Decision-making      | Black homes are led by a strong matriarch, such as a   |
| 5                    | grandmother or single mother.  |
|                      | Determine who has final role within nuclear family as this can   |
|                      | vary widely from family to family.   |
| Time orientation     | Life issues may take priority over keeping appointments.   |
|                      |  |
|                      | Health, Illness and Death  |
| Illness beliefs      | <ul> <li>Varies from natural causes and exposure to cold air to God's<br/>punishment or work of devil or a spell/curse.</li> </ul> |
| Consents             | Avoid using medical jargon.  |
|                      | Solicit feedback to assess understanding of the patient and/or   |
|                      | his or her family.   |
| Invasive Procedures  | Historically skeptical, though with clear explanations, needed   |
| Pain                 | surgery is accepted.   |
| Falli                | <ul> <li>Pain scales helpful.</li> <li>May not wish medication due to fear of addiction.</li> </ul>                                |
| Visitors             | <ul> <li>May not wish medication due to fear of addiction.</li> <li>May bring food and/or desserts.</li> </ul>                     |
| VISILUI 5            | <ul> <li>May bling lood and/or dessents.</li> <li>May sleep at bedside.</li> </ul>   |
|                      |  |

| Terminal Illness       | Patient and family may wish to include spiritual/religious leader.  |
|------------------------|---|
| Discussion             |   |
| Dying Process          | May show open and public display of immense grief.  |
|                        | <ul> <li>Attendance from family and relatives expected but<br/>independence maintained.</li> </ul>                |
| Death-Special<br>Needs | <ul> <li>May have spiritual practices or rituals that can vary from Islam to<br/>Baptist Christianity.</li> </ul> |
| Death-Body Care        | May want professionals to clean and prepare body.   |
| Organ Donation         | May be hesitant due to lack of trust, faith issues, or fears;   |
|                        | however number of consents continues to increase.   |
|                        |   |
|                        | Pregnancy, Birth, Postpartum  |
| Prenatal Care          | Varies; may wait until after first trimester.   |
| Labor                  | Active participant.   |
|                        | Father's role varies; may have only females present.  |
| C-Section              | Accepted if indicated.  |
| Postpartum and         | May refuse bath/shower or hair washing until bleeding stops.  |
| Breastfeeding          | Breastfeeding benefits need to be explained   |
| Genetic Defects        | May be viewed as God's will.  |
| and/or Sick Newborn    | Older females in family relied on for support.  |
|                        |   |
|                        | Religious and Spiritual Practices   |
| Religion               | Prayer, visits from spiritual leader and/or faith group members   |
| -                      | depending upon spiritual tradition.   |
| Spiritual Healing      | May incorporate faith and folk healing.   |

## Hispanic-American Culture

#### Preferred Term: Hispanic or Latino

|                      | Cultural and Family Structure                                      |
|----------------------|--|
| Important Historical | Wide diversity due to area of historical or recent country of      |
| Issues               | origin   |
| Clothing or Amulets  | Religious items, such as rosaries, frequently kept on person or    |
|                      | on bed.  |
| Language             | Spanish and American-English.                                      |
| Communication,       | Differences in word usage depending on individual's home and       |
| Nonverbal, and       | region.  |
| Greetings            | Oral English skills may exceed skill in reading and writing        |
|                      | English. May speak Spanish at home even if born in the US.         |
|                      | Same gender translation if possible.                               |
|                      | Strongly influenced by respect.                                    |
|                      | Direct eye contact often avoided with someone perceived to         |
|                      | have more authority, i.e. doctors                                  |
|                      | Handshaking considered polite and usually welcomed.                |
|                      | Address individuals formally, especially elders; include children. |
|                      | Silence may mean disagreement                                      |
| Spokesperson and     | Usually head of household - father or oldest male.                 |

| Decision-making     | <ul> <li>Important decisions may require consultation among entire<br/>family.</li> </ul>  |
|---------------------|--|
|                     | Traditionally, father or oldest male holds ultimate authority.   |
| Family structure    | Strong sense of loyalty, reciprocity, and solidarity among members.  |
|                     | Mothers revered for cultural wisdom and life experience. Usually families are matriarchal.   |
| Food                | Some patients may adhere to hot/cold theory of foods.  |
| practices/beliefs   |  |
| Time orientation    | Traditionally present-oriented and punctual.   |
|                     |  |
|                     | Health, Illness and Death  |
| Illness beliefs     | Health is controlled by God and by fate.   |
|                     | Holistic understanding of emotional, spiritual, social and physical  |
|                     | factors; including connection between mind (emotions) and body   |
|                     | <ul> <li>Illness seen as a crisis for the entire family.</li> </ul>  |
| Consents            | <ul> <li>Modesty very important.</li> </ul>  |
| Consents            | <ul> <li>Requires clear explanation of situation and choices for<br/>intervention.</li> </ul>  |
| Invasive Procedures | Usually accepted if practitioner is trusted.   |
|                     | May ask for amputated limb so it can be buried in consecrated  |
|                     | ground.  |
| Pain                | Patients tend not to complain of pain; assess by nonverbal   |
|                     | clues.   |
| Visitors            | Stressful for individual to be separated from family group.  |
|                     | Large numbers of visitors, usually quiet and respectful.   |
| Terminal Illness    | Family may want to protect patient from knowledge of   |
| Discussion          | seriousness of illness due to concern that worry will worsen health status.  |
|                     | Information usually handled by family spokesperson.  |
|                     | Traditionally women look after person with terminal illness at   |
|                     | home; may be resistance to placement in a nursing home or  |
| D. i.e. David       | other facility   |
| Dying Process       | <ul> <li>Family member at person's side at all time</li> <li>Other persons to be a set of the set of t</li></ul> |
|                     | <ul> <li>Strong religious faith may lead one to believe that a miracle may<br/>still happen</li> </ul>   |
|                     | <ul> <li>Extended families obligated to attend to sick and dying and pay</li> </ul>  |
|                     | respects.  |
|                     | <ul> <li>Hospital environment may be seen as restrictive to family</li> </ul>  |
|                     | needs, i.e. attendance of large number of family   |
| Death-Special       | <ul> <li>Prayers commonly practiced at bedside of dying patient.</li> </ul>  |
| Needs               | Family time with body before it is taken to morgue.  |
| Death-Body Care     | <ul> <li>Death a very important spiritual event.</li> </ul>  |
| -                   | Relative or member of extended family may help wash the body.  |
| Organ Donation      | May have misinformation, i.e. not understanding that brain   |
|                     | death means death; ensure full understanding of facts.   |
|                     | Pregnancy, Birth, Postpartum   |
| Prenatal Care       | <ul> <li>May believe unnecessary; assess for barriers such as finances,</li> </ul>   |
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|                        | transportation <ul> <li>May use folk medicine and have traditional beliefs, such as</li> </ul>                         |
|------------------------|--|
|                        | mother avoiding evil eye, be frightened, or having cravings unfulfilled; beliefs not always shared with practitioners. |
|                        | <ul> <li>Culture may prohibit pregnant women from caring for dying</li> </ul>  |
|                        | person or attending funerals.  |
|                        | Medications, including iron and vitamins, may be seen as   |
|                        | potentially dangerous and avoided, even after delivery.  |
| Labor                  | Walking recommended to encourage quick birth.  |
|                        | □ Fears include unnecessary or dangerous medical interventions,  |
|                        | separation from family members and loss of privacy.  |
|                        | Laboring women seen as strong and participatory.   |
|                        | Female relatives may assist.   |
| C-Section              | If needed for health of mother or baby   |
| Postpartum and         | May resist getting out of bed for or taking showers for several  |
| Breastfeeding          | days.  |
|                        | May cover back and wear a wide cloth band around abdomen.  |
|                        | Breastfeeding and bottle both acceptable   |
| Genetic Defects        | Traditional family may feel that new mothers should be   |
| and/ or Sick Baby      | sheltered from worry.  |
|                        | Baptism of infants may be especially urgent to Christian/Roman   |
|                        | Catholic families if prognosis is grave.   |
|                        | May be interpreted as will of God  |
|                        | Family may prefer to take care of disabled rather than long-<br>tarm care  |
|                        | term care.   |
|                        | Religious and Spiritual Practices  |
| Religion               | <ul> <li>Roman Catholic, Protestant, Jehovah's Witness, Mormon (LDS)</li> </ul>  |
|                        | <ul> <li>Virgin of Guadalupe may be a powerful and popular cultural</li> </ul>   |
|                        | religious image.   |
|                        | 5 5  |
|                        | <ul> <li>Daily prayer common.</li> <li>Drover and accepting of the cick may be important rituals</li> </ul>            |
| On initial Line line a | Prayer and anointing of the sick may be important rituals.   |
| Spiritual Healing      | May use traditional healers or healing remedies.   |

### Native American Culture

#### Preferred Term: Tribal Name

|                      | Cultural and Family Structure  |
|----------------------|--|
| Important Historical | Native American culture is not comprised of only one<br>tribe (patien but rether a collection of many)                                 |
| Issues               | tribe/nation but rather a collection of many.  |
|                      | Spiritual and healing methods vary between tribes  |
| Clothing or Amulets  | <ul> <li>Certain forms of dress indicate rank, specific kin and individual<br/>role as a member of their respective society</li> </ul> |
|                      | <ul> <li>Feathers, prayer ties, dreamcatchers and other items all have<br/>symbolic meaning regarding prayer and/or healing</li> </ul> |
|                      | <ul> <li>Do not casually move, examine, or admire medicine bag or<br/>other symbols.</li> </ul>  |

|                   | If removal required, allow patient or family to handle it, keep it   |
|-------------------|--|
|                   | close to person and replace as soon as possible.   |
|                   | <ul> <li>Burning sage brings purification; spray sage acceptable in room</li> <li>American-English, French, Spanish, Native American</li> </ul>      |
| Language          | <ul> <li>American-English, French, Spanish, Native American<br/>Languages.</li> </ul>  |
| Communication,    | <ul> <li>Do not interrupt speaker.</li> </ul>  |
| Nonverbal, and    | <ul> <li>Long pauses are part of conversation.</li> </ul>  |
| Greetings         | <ul> <li>Tone expresses urgency; when imperative command required,</li> </ul>  |
| 5 5 5 5           | be direct, emphatic, clear, and calm.  |
|                   | In making request, explain why it is needed; be personable and   |
|                   | polite.  |
|                   | Loudness associated with aggression  |
|                   | <ul> <li>Respect communicated by avoiding eye contact.</li> </ul>  |
|                   | Keep respectful distance.  |
|                   | Light touch handshake.   |
| Spokesperson and  | Generally, individuals speak for themselves, family members may  |
| Decision-making   | speak on behalf of person who is ill.  |
|                   | <ul> <li>Give information and let family know providers need to know<br/>family's wishes for care/treatment; let spokesperson emerge from</li> </ul> |
|                   | family.  |
|                   | <ul> <li>Spokesperson may not be decision maker.</li> </ul>  |
|                   | <ul> <li>Autonomy highly valued; do not assume spouse would make</li> </ul>  |
|                   | important decision.  |
|                   | Includes responsibility to community, family and tribe.  |
| Family structure  | May be either matriarchal or patriarchal.  |
|                   | Elders respected.  |
|                   | Children not encouraged finding help outside family.   |
| Food              | Hospitality and respect may lead patient to sharing hospital food  |
| practices/beliefs | with visiting family and friends as well as consume food brought   |
|                   | by visitors.   |
|                   | <ul> <li>Nutritional guidance should respect religious choices and<br/>incorporate them; May believe that when food is blessed it is no</li> </ul>   |
|                   | longer harmful.  |
| Time orientation  | <ul> <li>Emphasis on present moment may conflict with appointment</li> </ul>   |
|                   | schedules.   |
|                   | Expect careful consideration in answering questions.   |
|                   | Rushing an elder is considered rude and very disrespectful.  |
|                   |  |
|                   | Health, Illness and Death  |
| Illness beliefs   | <ul> <li>Mental illness a culturally specific concept; beliefs about cause</li> </ul>  |
|                   | may include ghosts, breaking taboos, or loss of harmony  |
|                   | w/environment.   |
|                   | <ul> <li>Sick role is to be quiet and stoic.</li> <li>Home and folk remedies may be common</li> </ul>  |
|                   | Home and folk remedies may be common.  |

| Consents               | <ul> <li>Talk about everyone's role in procedure, family's as well as<br/>patients.</li> </ul>   |
|------------------------|--|
|                        | <ul> <li>Allow time for consultation with family before consenting, if possible.</li> </ul>  |
|                        | <ul> <li>May be unwilling to sign written consents based on political and</li> </ul>   |
|                        | personal history of documents being misused or fear that worst will happen.  |
|                        | <ul> <li>Consent processes may lead families to believe they are not<br/>being heard, or not considered competent.</li> </ul>  |
| Invasive Procedures    | May be skeptical of procedures but will allow treatment if needed.   |
|                        | <ul> <li>Likely to ask for amputated limb so it can be buried according to customs</li> </ul>  |
| Pain                   |  |
| Falli                  | <ul> <li>Generally under-treated.</li> <li>May complete in general terms or may complete to trusted.</li> </ul>  |
|                        | <ul> <li>May complain in general terms or may complain to trusted<br/>family member or visitor who will relay message to health care<br/>worker.</li> </ul>  |
| Visitors               | <ul> <li>Extended family may visit or hold rituals for critically ill person.</li> </ul>   |
| Terminal Illness       | <ul> <li>Some cultures prefer not to openly discuss terminal status and</li> </ul>   |
| Discussion             | DNR orders discussion due to belief that negative thoughts may   |
| Diocucoicii            | hasten events and/or death   |
| Dying Process          | Some tribes avoid contact with the dying.  |
|                        | If family wants to be present 24 hours a day, this may include   |
|                        | immediate and extended family and close friends; small children  |
|                        | also included.   |
|                        | Although outcome tacitly recognized, positive attitude   |
|                        | maintained and family may avoid discussing impending death.  |
|                        | Sadness and mourning done in private, away from patient.   |
|                        | <ul> <li>May prefer to have body oriented toward a certain direction prior<br/>to death.</li> </ul>  |
|                        | Family may hug, touch, sing, and stay close to deceased.   |
|                        | Wailing, shrieking and other outward signs of grieving may   |
|                        | occur.   |
| Death-Special<br>Needs | <ul> <li>Be prepared to support or inquire if family wants to bring in tribal<br/>healers to attend to spiritual health.</li> </ul>  |
| Death-Body Care        | <ul> <li>Traditional practices include turning and/or flexing body,</li> </ul>   |
|                        | sweetgrass smoke care or other purification, women may want  |
|                        | to prepare and dress body.   |
|                        | Family may choose to stay in room with deceased for a time,<br>then have individual visitations other tribal traditions practicity and<br>the start of the start of |
|                        | then have individual visitation; other tribal traditions prohibit any contact with deceased.   |
|                        | Ask if it is acceptable to prepare body in the room before individual visits.  |
| Organ Donation         | <ul> <li>Be sure to distinguish fact from probability.</li> </ul>  |
|                        | <ul> <li>De sure to distinguish fact from probability.</li> <li>Indicate that consent or refusal is equally welcome.</li> </ul>  |
|                        | <ul> <li>Organ donation generally not desired however this is changing</li> </ul>  |
|                        | depending on the tribal beliefs  |
|                        |  |
|                        | Pregnancy, Birth, Postpartum   |
| ·                      |  |

| Prenatal Care     | Prenatal care expected, and exchange of ideas generally            |
|-------------------|--|
|                   | appreciated.   |
| Labor             | Practices may vary.  |
|                   | Mother or other female relative may be present.                    |
|                   | Stoicism encouraged by laboring woman.                             |
|                   | Father may be expected to practice certain rituals and be absent   |
|                   | following birth.   |
| C-Section         | Acceptable if needed for health of mother or baby                  |
| Postpartum and    | Viewed as important for mother and baby to rest                    |
| Breastfeeding     | Umbilical cord has spiritual meaning; typically saved by family    |
|                   | for ritual   |
|                   | Breastfeeding and bottle both acceptable.                          |
| Genetic Defects   | Beliefs in cause vary with individual and tribal culture.          |
| and/or Sick Baby  | If mother too ill or young to make decisions, family will be       |
|                   | involved.  |
|                   | If baby not expected to live, family may wish to conduct naming    |
|                   | or other rituals.  |
|                   |  |
|                   | Religious and Spiritual Practices                                  |
| Religion          | Do not expect traditional religion to be openly discussed.         |
| Spiritual Healing | May be combined with Western medicine.                             |
|                   | May include having no staff present and no interruption of ritual. |
|                   | Do not casually admire, examine or move sacred items. If           |
|                   | necessary, ask family member to move them.                         |

#### Native Hawaiian – American Culture

(Content provided by: Kanoelani Davis, Cultural Health Navigator Manager, Molokai Community Health Center)

#### Preferred term: Hawaiian

|               | Culture & Family Structure   |
|---------------|--|
| Demographics  | 1.2 million Identified in the United States as Native Hawaiian &       |
|               | Other Pacific Islander. *2010 US Census.                               |
| Symbols       | Clothing & Amulets: Cloth wrapped on one shoulder called kihei,        |
|               | used for protection and/or status                                      |
|               | □ The way it's tied can signify authority, male/female, or significant |
|               | moment in life   |
|               | Salt called pa'akai is used for purification and ti leaf lei or        |
|               | garlands for protection  |
| Language      | Hawaiian: 'Olelo Makuahine   |
|               | Pidgin/creole English  |
|               | America-English  |
| Communication | Do not interrupt speaker.  |
|               | Long pauses are part of conversation                                   |

| Speaks in kaona or hidden meanings  |
|---|
| Sensitive to body language  |
| <ul> <li>May downplay or ignore symptoms because illness can be<br/>shameful</li> </ul>   |
| Will not ask for help, will wait for it to be offered   |
| <ul> <li>Important decisions may require consultation among entire<br/>family</li> </ul>  |
| Includes responsibility to community and family   |
| Females will usually fill out documentation & forms   |
| Maybe matriarchal or patriarchal  |
| Elders known as kupuna are respected  |
| <ul> <li>Often family friends are referred to with familiar pronouns i.e.<br/>Uncle, Aunt, etc.</li> </ul>                                  |
|   |
| <ul> <li>Eating is important for recovery; offering food is associated with<br/>nurturing</li> </ul>  |
| Beliefs caring for, accepting, and trusting.  |
| <ul> <li>Rice and/or poi are a main staple.</li> </ul>  |
| It is natural to bless the food prior to eating through inter-mixed   |
| religions or cultural practice.   |
| Address by Aunty, Uncle, or first name depending on connection.   |
| <ul> <li>Hugs and a kiss on the cheek are acceptable.</li> </ul>  |
| <ul> <li>Honi is a form where nose meets nose and forehead meets forehead with an exchange of breath.</li> </ul>                            |
| <ul> <li>Aloha is used to say hello, goodbye, and can mean various</li> </ul>   |
| things.   |
| It is traditional to bring something of value when entering one's   |
| home or space.  |
| Listening is key, body language, strongly influenced by respect,  |
| cautious in disclosure of thoughts to non-intimates, aware of   |
| external judgment and concerned with respectability and good  |
| <ul> <li>appearance.</li> <li>Prefers not to be helped, it's a sign of weakness but welcomes</li> </ul>                                     |
| the offer.  |
| Believes illness resulted from loss of mana or energy/force   |
| which could happen through jealousy, hate, breaking kapu  |
| (sacredness), or possession by evil spirits.  |
| Mothers play a strong role in the family. They are the main   |
| caretakers although they will usually consult with the male family  |
| member to come up with a mutual decision.   |
| <ul> <li>On time kept for official business and more spontaneous for<br/>social and informal gatherings; emphasize importance of</li> </ul> |
| appointment times.  |
|   |
| Health, Illness, and Death  |
| Avoid using medical jargon.   |
| Assess understanding by asking clear questions.   |
|   |

|                     | May require clear explanation of situation and choices for<br>intervention. The female will take the role in filling and prepping<br>all paperwork, please allow time for family to come up with a<br>decision. |
|---------------------|---|
| Death-body care     | Traditional practices include prayer.   |
|                     | Spending time with the body is highly respected, especially the<br>bones, as they are believed they carry great mana, divine<br>power.  |
|                     | <ul> <li>May request not to cover face until body is fully removed from presence.</li> </ul>  |
| Death-special needs | Be sensitive to spiritual needs.  |
|                     | After the body is attended it is likely the family will be blessed<br>with salt water and lei or garlands may be present.   |
| Dying process       | Attendance from family and relatives expected but   |
|                     | independence maintained.  |
|                     | Inform designated head of family of impending death.  |
|                     | May have food for comfort and family, may 'celebrate' life  |
|                     | instead of mourn in death.  |
| Illness beliefs     | Health is a deeply rooted cultural concept.   |
|                     | Holistic understanding of emotional, spiritual, social and physical   |
|                     | factors.  |
|                     | Illness seen as a crisis for the entire family.   |
|                     | May participate in traditional cultural medicine, which includes  |
|                     | herbal remedies, fasting, and prayer.   |
|                     | May believe illnesses are caused by spirits which reside within   |
|                     | individuals and desire a healing ceremony according to cultural   |
|                     | traditions.   |
|                     | Family expected to care for patient.  |
| Invasive procedures | <ul> <li>May be skeptical of procedures but will allow treatment if<br/>needed.</li> </ul>  |
|                     | Usually accepted if practitioner is trusted.  |
| Organ donations     | Be sure to distinguish fact from probability.   |
|                     | Indicate that consent or refusal is equally welcome.  |
|                     | May have religious restrictions.  |
| Pain                | Pain scales helpful.  |
|                     | May accept medication, however may also decline except for  |
|                     | severe pain.  |
|                     | May not complain, awareness of non-verbal cues are important.   |
| Terminal Illness    | May prefer to have doctor disclose diagnosis to patient with  |
| Discussion          | family present and prognosis to head of family and discussion of  |
|                     | who will determine whether to and when to tell patient.   |

| \/;e;tere         |  |
|-------------------|--|
| Visitors          | May bring food and/or desserts.  |
|                   | May sleep at bedside.  |
|                   | Welcomed and considered helpful in recovery.   |
|                   | Common for large number of family members to visit.  |
|                   |  |
|                   | Pregnancy, Birth, Postpartum   |
| Breastfeeding     | <ul> <li>Breastfeeding and bottle.</li> </ul>  |
|                   | <ul> <li>Breastfeeding is encouraged.</li> </ul>   |
|                   | <ul> <li>Beliefs that certain greens and foods should be avoided</li> </ul>  |
|                   | believing they will give baby colic.   |
| C-Section         | □ Not preferred.   |
|                   | □ Will if necessary.   |
| Genetic Defects   | Same beliefs as illness.   |
|                   | Unconditional acceptance of loved ones   |
|                   | Family may prefer to take care of disabled rather than long-term   |
|                   | care.  |
| Labor             | Walking or swimming recommended to encourage quick birth   |
|                   | <ul> <li>Fears include unnecessary or dangerous medical interventions,</li> </ul>  |
|                   | separation from family members & loss of privacy.  |
|                   | Laboring women seen as strong and participatory.   |
|                   | Father's involved  |
|                   | Female family members supportive and present.  |
| Postpartum        | Remnant of umbilical cord and/or placenta may have spiritual   |
|                   | value; family may request it.  |
|                   | □ Rest is important.   |
|                   | If baby hasn't been named yet, parents will await for a family   |
| Dranatal Cara     | member to have a dream to come up with the baby's name.  |
| Prenatal Care     | <ul> <li>Culture may prohibit pregnant women from caring for dying</li> <li>parage or attending function</li> </ul>              |
|                   | person or attending funerals.  |
|                   | <ul> <li>May use traditional, natural medicines.</li> <li>Drepatel agra accepted &amp; evaluation of ideas generally.</li> </ul> |
|                   | <ul> <li>Prenatal care accepted &amp; exchange of ideas generally<br/>appreciated.</li> </ul>                                    |
| Sick Baby         | <ul> <li>Traditional practice includes prayer.</li> </ul>  |
| SICK Daby         | <ul> <li>If mother is too ill or young to make decisions, family will be</li> </ul>  |
|                   | involved.  |
|                   | <ul> <li>Important to reassure mother and family that no one is to blame</li> </ul>  |
|                   | andnot to assume there is fault.   |
|                   |  |
|                   | Religious & Spiritual Practices  |
| Religion          | <ul> <li>Prayer, visits from spiritual leader and/or faith group members</li> </ul>  |
|                   | depending upon spiritual tradition.  |
|                   | <ul> <li>Traditional religion may not be openly discussed.</li> </ul>  |
| Spiritual Healing | <ul> <li>May use traditional healers or healing remedies.</li> </ul>   |
|                   | <ul> <li>May use traditional nealers of nealing remedies.</li> <li>May be combined with western medicine.</li> </ul>             |
|                   |  |

## African Cultures

Also see Middle Eastern/North African Cultures

### **Ghanaian Culture**

\*Located in Western Africa

\* Accustomed to Western culture

| Important Historical | Traditional cultural values: human dignity, attitudes to nature    |   |
|----------------------|--|---|
| Issues               | and the environment, law and order, honesty and truthfulness,      |   |
|                      | unity and peace, self-reliance and dignity of labor, family        |   |
|                      | community and national solidarity.                                 |   |
| Clothing or Amulets  | Kente cloth— usually worn for special ceremonies that may          |   |
|                      | include religious observance, birth of a child, or death.          |   |
|                      | Charms, amulets and talismans may be common.                       |   |
| Language             | English, Akan, Ewe, Ga, and Hausa                                  |   |
| Communication,       | More indirect  |   |
| Nonverbal, and       | Take care not to relay information in any way that would harm      |   |
| Greetings            | their own and others' or disrupt harmonious relationships          |   |
| _                    | including giving someone bad news.                                 |   |
|                      | Proverbs, wise sayings, analogies may be used to convey            |   |
|                      | messages   |   |
|                      | □ Silence is a common means of communication. If someone is        |   |
|                      | uncomfortable with a question or does not think the asker will     |   |
|                      | appreciate response, they will say nothing.                        |   |
|                      | It is considered neglectful to take part in extensive and informal | I |
|                      | inquiring conversations.   |   |
|                      | May approach very close to others when speaking, and may           | 2 |
|                      | attempt to hold one's hand.  |   |
| Spokesperson and     | Spokesperson is male head of the family.                           |   |
| Decision-making      | Decision making is a family endeavor with male head of family      |   |
| C                    | having final authority.  |   |
|                      |  |   |
| Family structure     | Greatly important, and includes immediate, extended, and           |   |
|                      | community.   |   |
| Food                 | Eating manners are typically formal.                               |   |
| practices/beliefs    | Soups are the primary component.                                   |   |
| Time orientation     | <ul> <li>May not observe specific time restrictions.</li> </ul>    |   |
|                      |  |   |
|                      |  |   |

|                                | Health, Illness and Death  |
|--------------------------------|--|
| Illness beliefs                | Illness is generally believed to be a very personal and private  |
|                                | matter that is not openly discussed.   |
|                                | Based on science and medicine as well as beliefs in  |
|                                | supernatural   |
|                                | Strong ties to traditional African medicine—herbalism and<br>spiritual care can supplement conventional treatment of the                             |
|                                | individual, including care from a shaman.  |
|                                | Illness comes from chance occurrences—from both social and   |
|                                | spiritual imbalances.  |
|                                | Illness can come from envy, seeking vengeance or someone   |
|                                | wishing the person ill.  |
| Consents                       | Typically male head of family  |
| Invasive Procedures            | Agreeable when explanations are understood   |
| Pain                           | May describe their pain as spiritual or emotional pain   |
| Visitors                       | Family, included extended family, are important to have around   |
| <b>T</b>                       | one when ill.  |
| Terminal Illness<br>Discussion | In traditional culture, the conversation takes place with the family rother than the notional efforcive to do otherwise.                             |
| Discussion                     | <ul> <li>rather than the patient; offensive to do otherwise.</li> <li>Telling a person they are going to die is unacceptable in</li> </ul>           |
|                                | traditional culture; family may give partial disclosure to patient.  |
|                                | <ul> <li>Belief that time of death is in God's hands; until then often cure</li> </ul>   |
|                                | continues to be sought.  |
|                                | Families expect physician to be sad and apologetic when giving   |
|                                | bad news.  |
|                                | "Putting your house in order" is more familiar that advance  |
|                                | directive language.  |
| Dying Process                  | <ul> <li>Important to hear the last words of the dying person</li> <li>Depending on family's reliaious and entitivel effiliation they may</li> </ul> |
|                                | Depending on family's religious and spiritual affiliation they may<br>want to pray at the bedside.   |
|                                | <ul> <li>Often prefer to care for dying at home</li> </ul>   |
| Death-Special                  | <ul> <li>Death, suffering and diseases may be attributed to witchcraft; it</li> </ul>  |
| Needs                          | will be important to identify if these are beliefs that are important.   |
| Death-Body Care                | Many wish to send the body back to Ghana.  |
| ,                              | Belief among many Ghanaian-Americans is to root the individual   |
|                                | back in their ancestral homeland.  |
|                                | Women elders may want to wash the body.  |
| Organ Donation                 | Becoming more prevalent due to education.  |
|                                |  |
| Des satal O                    | Pregnancy, Birth, Postpartum   |
| Prenatal Care                  | Cultural and religious beliefs may impact care women choose  |
|                                | to receive; often include aspects of both in medical care.   |
|                                | May believe pregnancy needs to be protected from evil eyes<br>and spirits to provent misserriage   |
| Labor                          | and spirits to prevent miscarriage.  |
| Lavui                          | Mother's mother or another elder woman may often be in<br>attendance.  |
| C-Section                      | <ul> <li>Varies with individual preference.</li> </ul>   |
| 0 000000                       |  |

| Postpartum and<br>Breastfeeding     | <ul> <li>Culturally critical that the child is with the mother</li> <li>May want to dress newborn in waist beads for protection from disease and evil spirits.</li> <li>Breastfeeding is common practice</li> </ul>            |
|-------------------------------------|--|
| Genetic Defects<br>and/or Sick Baby | <ul> <li>A child suffering from a physical or psychological disorder may<br/>be viewed as a disgrace upon mother and her family.</li> </ul>  |
|                                     |  |
|                                     |  |
|                                     | Religious and Spiritual Practices  |
| Religion                            | <ul> <li>Religious and Spiritual Practices</li> <li>Christian, Islam, Hinduism and traditional African religions.</li> <li>Religious beliefs are important both as source of support/coping and in decision-making.</li> </ul> |

## Kenyan Culture

|                             | Cultural and Family Structure   |
|-----------------------------|---|
| Important Historical        | Great sense of national pride   |
| Issues                      | Numerous tribes   |
| Clothing or Amulets         | Some women may wear a kanga, a large piece of cloth that can  |
|                             | be wrapped around the body as a skirt or shawl; head scarves  |
|                             | are also common.  |
| Language                    | English, Swahili, tribal languages  |
| Communication,              | Not facially expressive   |
| Nonverbal, and<br>Greetings | <ul> <li>Deliver messages in a sensitive way rather than direct and<br/>abruptly; uncomfortable with blunt statements.</li> </ul> |
| Greenings                   | <ul> <li>Providers may need to and decipher what may really being said</li> </ul>   |
|                             | by analogies, stories or metaphors.   |
|                             | □ Short and brief introductions   |
|                             | Elderly treated with great respect and deference  |
| Spokesperson and            | Usually leading male is spokesperson and makes decisions  |
| Decision-making             |   |
| Family structure            | Patriarchal; women often treated as "second-class" in traditional culture.  |
|                             | Traditionally polygamous (in Kenya)   |
|                             | Extended family   |
|                             |   |
| Food                        | Tea with milk and sugar is a common drink   |
| practices/beliefs           | Beverages usually not served with meal but consumed at  |
|                             | end; as considered impolite.  |
| Time orientation            | Viewed as flexible  |
|                             |   |

| Health, Illness and Death   |
|---|
| Onset of sickness is caused by witchery imposed by someone  |
| else.   |
| Someone has violated a social norm.   |
| □ May want to utilize traditional cures, which includes plants, bark,   |
| etc and diviners who can expel evil spirits.  |
| Main male spokesperson/decision maker should be   |
| consulted.  |
| May be accepted   |
|   |
| <ul> <li>Family, both immediate and extended as well as community<br/>members.</li> </ul>   |
| To be held with male head of family   |
| Life is to be preserved at all cost   |
| Often final words/rituals to be done with dying person  |
| Prefer death at home with family providing support  |
| May believe body and persons' possessions are 'unclean'   |
| May express great concern that person have a "proper" burial in   |
| order that they will have peace.  |
| May want body to be removed from room feet first  |
| Burial rites are very important   |
|   |
| <ul> <li>Acceptable, however cultural superstitions or religious beliefs<br/>regarding need for body to be whole may lead to non-<br/>consent.</li> </ul> |
|   |
| Pregnancy, Birth, Postpartum  |
| <ul> <li>Cultural and religious beliefs may impact care women choose<br/>to receive; often include aspects of both in medical care.</li> </ul>            |
| Traditionally only females present  |
| Acceptable if needed  |
| Family may request special food to give mom strength and  |
| help her in successful breastfeeding.   |
| Breastfeeding is common practice  |
| Talk to father first  |
| May be believed to be caused by evil  |
|   |
| Religious and Spiritual Practices   |
| Predominately Christian, also Baha'i, Hinduism, Islam, and traditional religions  |
| <ul> <li>May seek the guidance of their religious leader or members<br/>of their religious community.</li> </ul>  |
|   |

### South African Culture

\*South Africa is a country comprised of many different ethnicities with eleven official languages.

|                                     | Cultural and Family Structure   |
|-------------------------------------|---|
| Important Historical<br>Issues      | Nelson Mandela and Steven Biko are seen as the leading icons for many black South Africans.   |
| Clothing or Amulets                 | <ul> <li>Bright colored traditional African clothing represents different regions</li> </ul>  |
|                                     | <ul> <li>Amulets may be worn or tattooed for to bring a sense of the</li> </ul>   |
|                                     | sacred: protection, healing, or strength from ancestors   |
|                                     | May be carried in a belt, on a chain, or connected to the body of<br>the person with leather or string. Ask before removal and treat<br>with respect. |
| Language                            | Main languages are Xhosa, Zulu, English and Afrikaans.  |
| Communication,                      | Warm introductions upon first meeting are acceptable between  |
| Nonverbal, and                      | individuals.  |
| Greetings                           | Shake with right hand as left is assumed to be used for bodily hygiene.   |
|                                     | Keep respectful distance.   |
|                                     | Respect communicated by Avoiding direct eye contact   |
| Spokesperson and                    | Usually the leading male  |
| Decision-making<br>Family structure | Evtended femily units   |
| Family Structure                    | <ul> <li>Extended family units</li> <li>Friends of the family are usually referred to and regarded as</li> </ul>                                      |
|                                     | family—fictive kinship.   |
|                                     | <ul> <li>Strong sense of loyalty, reciprocity, and solidarity</li> </ul>  |
| Food                                | Ritual slaughtering of cows, chickens, and goats is done in   |
| practices/beliefs                   | celebration of a birth or death.  |
|                                     | Only food prepared in these rituals is to be used by the family   |
| Time orientation                    | May not be concerned with specific time deadlines   |
|                                     | Concept of time in South African culture is seen as a "loose concept"   |
|                                     | concept"  |
|                                     | Health, Illness and Death   |
| Illness beliefs                     | <ul> <li>Onset of diseases or debilitating conditions may be attributed to</li> </ul>   |
|                                     | someone wishing the person ill, or to envy or vengeance.  |
|                                     | Illness can be seen in "hot" or "cold" context.   |
|                                     | <ul> <li>A holistic relationship is recognized between the emotional,</li> </ul>  |
|                                     | spiritual and physical states of someone's condition.   |
| Consents                            | <ul> <li>Individual, immediate family members should be consulted for<br/>consent.</li> </ul>   |
| Invasive Procedures                 | May not be accepted   |
| Pain                                | Medication may be accepted, varies with the individual  |
| Visitors                            | <ul> <li>Extended family—both blood and family friends—will most likely<br/>be asked to visit</li> </ul>  |
| Terminal Illness                    | Should take place with the individual and main spokesperson of  |

| Discussion             | the family—husband, brother, uncle, son etc. A general consensus should be reached.   |
|------------------------|---|
| Dying Process          | <ul> <li>Death is feared, and any discussion or preparation for approaching death is often strongly discouraged as there is a belief that by talking about it, it will happen.</li> <li>Senior member of family should be present for decision-making.</li> </ul> |
| Death-Special<br>Needs | May wish to hear dying person's last words  |
| Death-Body Care        | <ul> <li>Traditional belief is that body - and family – are polluted until<br/>after appropriate mourning rituals are completed</li> </ul>  |
| Organ Donation         | <ul> <li>Acceptable, however cultural superstitions or religious beliefs<br/>regarding need for body to be whole may lead to non-<br/>consent.</li> </ul>   |
|                        |   |
|                        | Pregnancy, Birth, Postpartum  |
| Prenatal Care          | <ul> <li>Cultural and religious beliefs may impact care women choose<br/>to receive; often include aspects of both in medical care.</li> </ul>  |
| Labor                  | Older female in the family often present  |
| C-Section              | May be accepted, depends on the individual  |
| Postpartum and         | May want placenta for ritual  |
| Breastfeeding          | Breastfeeding is common practice  |
| Genetic Defects        | Everything should be done to take care of the sick infant   |
| and/or Sick Baby       |   |
|                        |   |
|                        | Religious and Spiritual Practices   |
| Religion               | Christian, Muslim, and Hindu  |
| Spiritual Healing      | <ul> <li>Families will seek out the support, guidance and advice of their<br/>religious leaders and members of their religious community.</li> </ul>  |

## Caribbean Cultures

### Cuban Culture

|                            | Cultural and Family Structure  |
|----------------------------|--|
| Important Historical       | Cuban revolution still has impact on daily life  |
| Issues                     | Afro-Cuban music and dance.  |
| Clothing or Amulets        | Religious items, necklaces, herbs for healing  |
| Language                   | English, Spanish, and Haitian Creole.  |
| Communication,             | Tend to speak loudly, may seem aggressive.   |
| Nonverbal and<br>Greetings | <ul> <li>Tend to make direct requests and statements, may seem aggressive.</li> </ul>  |
|                            | Lack of eye contact shows disrespect.  |
|                            | Handshakes and a light embrace are acceptable  |
|                            | <ul> <li>Upon first meeting someone, a warm welcome between two<br/>parties is acceptable</li> </ul>   |
|                            | <ul> <li>Once one has met an individual(s) of Cuban descent, a light<br/>embrace is acceptable</li> </ul>                                    |
|                            | <ul> <li>May come across as less aware of personal-physical space.</li> <li>This is acceptable within their circle of interaction</li> </ul> |
| Spokesperson and           | Traditionally Cuban families are patriarchal. Major family   |
| Decision-making,           | decisions are generally made by the leading male.  |
|                            | The female head of household typically takes on the role of  |
|                            | emotional provider and mediator across generations.  |
|                            | <ul> <li>Depending on the family, male or female spokespeople may<br/>have to be consulted</li> </ul>  |
|                            | May see physician as a director rather than a partner.   |
|                            | Elders are often consulted first for decision-making.  |
| Family structure           | In Cuba, families are becoming smaller.  |
| Food                       | Rice, beans, root vegetables, pork and meat make up the  |
| practices/beliefs          | bulk of diet   |
| Time orientation           | Usually present oriented   |
|                            |  |
|                            | Health, Illness and Death  |
| Illness beliefs            | <ul> <li>According to traditional Cuban culture, mind, body and spirit are<br/>connected.</li> </ul>   |
|                            | Use of complementary mind-spirit, religious, and herbal  |
|                            | practices  |
|                            | <ul> <li>Physical illness may be thought to be caused by mental stress<br/>or supernatural forces.</li> </ul>                                |
|                            | The sick may be passive and dependent.   |
|                            | May decline shampooing of hair   |
|                            | <ul> <li>Doctors and other healthcare providers are seen as having<br/>authority and their decisions are respected.</li> </ul>               |

| Consents            | Concept is often given through family concultation and   |
|---------------------|--|
| Consents            | <ul> <li>Consent is often given through family consultation and<br/>consensus.</li> </ul>  |
|                     | <ul> <li>Important to clarify with patient whether he/she wants</li> </ul>   |
|                     | information first and who within family can receive it to reduce   |
|                     | potential conflicts.   |
| Invasive Procedures |  |
| Pain                | Often incorporate mind-body modalities   |
|                     | Expressed openly, but may be stoic   |
| Visitors            | The company of immediate and extended family members is  |
|                     | much sought after.   |
|                     | Family member may want to stay around the clock  |
| Terminal Illness    | In Cuban health care, there is little discussion between   |
| Discussion          | physicians and patient/families so this may be a new experience.   |
|                     | Some expect that family spokesperson is informed before  |
|                     | patient with exception of HIV/AIDS diagnosis, which is to be   |
|                     | shared only with patient.  |
|                     | Involve immediate and extended members of the family   |
| Dying Process       | DNR is usually unacceptable.   |
|                     | <ul> <li>Belief that everything possible to keep patient alive should be<br/>done.</li> </ul>  |
|                     |  |
|                     | <ul> <li>Belief that DNR indicates giving up hope or abandonment.</li> <li>Patient and family may have strong fears of death.</li> </ul> |
| Death-Special       | <ul> <li>Families may consult a senior male or female, or one who is</li> </ul>  |
| Needs               | most educated or influential in the community when deciding on   |
|                     | health care treatment and making end of life decisions.  |
|                     | Religious beliefs and practices are very important prior to and  |
|                     | after death. Family will likely want a religious leader present.   |
|                     | Grief may be expressed loudly  |
| Death-Body Care     | Family member may want to stay with body until buried  |
|                     | Often buried quickly with funeral/ritual several days later  |
| Organ Donation      | Acceptable to save a life  |
|                     | Pregnancy, Birth, Postpartum   |
| Prenatal Care       | <ul> <li>Traditional women may be fearful of evil eye or having</li> </ul>   |
|                     | someone they don't know touch their belly or ask information   |
|                     | about pregnancy.   |
|                     | <ul> <li>Do not discuss negative issues during pregnancy, including</li> </ul>   |
|                     | potential deformities or risks.  |
| Labor               | Natural delivery or other procedures suggested by healthcare   |
|                     | providers to help labor progress are acceptable.   |
|                     | Traditionally, only female relative present but this is changing   |
|                     | so father is present.  |
| C-Section           | Generally accepted   |

| Postpartum and<br>Breastfeeding | <ul> <li>Traditionally baby dressed in red to ward off evil eye.</li> <li>Traditionally mom and baby stay confined at home for a month or more.</li> <li>Breastfeeding common</li> </ul> |
|---------------------------------|--|
| Genetic Defects                 | Talk to father first   |
| and/or Sick Baby                | May be feared to have been caused by supernatural forces   |
|                                 |  |
|                                 | Religious and Spiritual Practices  |
| Religion                        | <ul> <li>Roman Catholic, Protestant, or Santeria which is also often<br/>practiced alongside Christianity</li> </ul>   |
|                                 |  |
| Spiritual Healing               | Those individuals who practice Santeria will seek spiritual comfort as a way to ease physical pain   |

### Haitian Culture

|                                | Cultural and Family Structure   |
|--------------------------------|---|
| Important Historical<br>Issues | The expulsion of the French in 1804, making Haiti the first independently black-ruled nation in the world   |
| Clothing or Amulets            | Religious medallions or other spiritual objects.  |
| Language                       | Haitian Creole, French, English.  |
| Communication,                 | Handshakes are acceptable   |
| Nonverbal, and<br>Greetings    | Informal introductions are acceptable upon first meeting  |
| Spokesperson and               | Females are seen as the decision makers for the family  |
| Decision-making                | Women are usually thought of as the marketers of the family, so<br>they usually control their husband's earnings.   |
| Family structure               | <ul> <li>Households typically are made up of nuclear family members<br/>and adopted children or young relatives.</li> </ul>   |
|                                | <ul> <li>Elderly widows and widowers may live with their children and<br/>grandchildren. The husband is thought of as the owner of the<br/>house and must tend to the maintenance of it.</li> </ul> |
|                                | However, the house typically is associated with the woman, and<br>a woman is thought of as the manager of the property and the<br>decision maker regarding use of funds from wages                  |
| Food<br>practices/beliefs      | <ul> <li>Staples in diet: rice, beans, sweet potatoes, manioc, yams, corn, rice, pigeon peas, cowpeas, bread, and coffee</li> </ul>   |
| Time orientation               | Usually present oriented  |
|                                |   |
|                                | Health, Illness and Death   |
| Illness beliefs                | <ul> <li>Haitians have tremendous faith in informal healing procedures<br/>and commonly believe that HIV can be cured.</li> </ul>   |
| Consents                       | Women often hold the authority to make and sign off on  |

|                     | decisions regarding their families   |
|---------------------|--|
| Invasive Procedures | Accepted but frightening, particularly abdominal surgeries   |
| Pain                | Vocal about pain although vague about source; may prefer   |
|                     | injections over oral medication  |
| Visitors            | Includes both immediate and extended family members.   |
| Terminal Illness    | Discussion should occur with immediate family present, and if  |
| Discussion          | need be, extended family.  |
| Dying Process       | Haitians prefer to die at home, though dying in a hospital is  |
|                     | acceptable.  |
|                     | When a person dies, the entire extended family is affected. The  |
|                     | oldest family member makes all the arrangements and notifies   |
| Death-Special       | <ul> <li>the family.</li> <li>The moment of death is marked by ritual wailing among family</li> </ul>                            |
| Needs               | members, friends, and neighbors.   |
| Death-Body Care     | <ul> <li>Family member may want to bathe body.</li> </ul>  |
| Doain Doay Caro     | <ul> <li>Autopsy acceptable; may be requested by family</li> </ul>   |
|                     | <ul> <li>Cremation usually preferred; may want mortuary to keep body</li> </ul>  |
|                     | until all family members can gather  |
| Organ Donation      | Organ donation typically not discussed or encouraged   |
|                     |  |
|                     | Pregnancy, Birth, Postpartum   |
| Prenatal Care       | Not traditionally sought.  |
| Labor               | Midwives may be preferred  |
| C-Section           | Generally accepted   |
| Postpartum and      | Traditionally common to have mother and child confined as  |
| Breastfeeding       | considered to be susceptible and vulnerable to illness   |
|                     | Postpartum ritual frequently used includes special baths with<br>boths and water to boths in for the first three days and a test |
|                     | herbs and water to bathe in for the first three days and a tea   |
|                     | made to drink. The next three days she is encouraged to bathe  |
|                     | in herb fortified water that is warmed by the sun.   |
|                     | Breastfeeding is the norm Some traditions believe that the breast is to be withheld from   |
|                     | Some traditions believe that the breast is to be withheld from<br>newborns for the first twelve to forty-eight hours             |
|                     | <ul> <li>Traditional liquid supplements usually introduced within first two</li> </ul>   |
|                     | weeks of life, and food supplements often are begun thirty days  |
|                     | after birth.   |
| Genetic Defects     | May believe defects are caused by an angry spirit or a spell cast  |
| and/or Sick Baby    | by an enemy  |
|                     |  |
| <b>D H</b> · ·      | Religious and Spiritual Practices  |
| Religion            | Roman Catholic (about 80%), Protestant (about 20%), Voodoo (asa ) (asa base)   |
|                     | (see Voodoo page).   |
|                     | Many people have rejected voodoo, becoming instead katolik<br>fran ("unmixed Catholics" who do not combine Catholicism with      |
|                     | service to the <i>lwa</i> ) or <i>levanjil</i> , (Protestants).  |
|                     | <ul> <li>Catholics and Protestants generally believe in the existence of</li> </ul>  |
|                     | <i>Iwa</i> , but consider them demons to be avoided rather than family   |
|                     | spirits to be served.  |

| Spiritual Healing | With the spread of Pentecostal evangelism, Christian faith |
|-------------------|--|
|                   | healing has spread rapidly.                                |

## Jamaican Culture

|                      | Cultural and Family Structure  |
|----------------------|--|
| Important Historical | <ul> <li>Proud of independence from Britain in 1962</li> </ul>   |
| Issues               |  |
| Clothing or Amulets  | Headwear varies from bandana wrapped in a special design to  |
| 5                    | straw hat decorated with flowers.  |
| Language             | American-English (Official Language).  |
|                      | Jamaican-English.  |
|                      | Patois/Jamaican Creole - English-based, but may be hard to   |
|                      | understand due to a thick accent and African-based idioms.   |
|                      | However, Jamaican Americans almost always understand   |
|                      | American-English.  |
|                      | <ul> <li>Jamaican accent may drop H's and W's and has a distinctive<br/>rhythmic and melodic quality.</li> </ul>                                   |
| Communication,       | <ul> <li>The most common greeting is the handshake with direct eye</li> </ul>  |
| Nonverbal, and       | contact, and a warm smile.   |
| Greetings            | <ul> <li>Use the appropriate salutation for the time of day: "good</li> </ul>  |
| 5                    | morning", "good afternoon", or "good evening."   |
|                      | Once a friendship has been established, women may hug and  |
|                      | kiss on each cheek, starting with the right.   |
|                      | Men often pat each other's shoulder or arm during the greeting   |
|                      | process or while conversing.   |
|                      | Address people by their honorific title (Mr., Mrs., or Miss) and<br>their surround until a personal relationship has developed.                    |
|                      | their surname until a personal relationship has developed.   |
|                      | <ul> <li>Always wait until invited before using someone's first name.</li> <li>As your friendship deepens, you may be asked to call the</li> </ul> |
|                      | person by their nickname.  |
| Spokesperson and     | Usually male   |
| Decision-making      |  |
| Family structure     | Women have primary responsibility of raising children and  |
|                      | supporting them, often alone or with help of extended family.  |
|                      | Domestic violence can be an issue  |
|                      | Marriage less common   |
|                      | Families contain a close-knit web of aunts, uncles, cousins and  |
|                      | grandparents.  |
|                      | Families provide economic and emotional support to its   |
|                      | members.   |
| Food                 | Depending on religious beliefs, may have dietary needs   |
| practices/beliefs    | regarding foods that can or cannot be eaten  |
| Time orientation     | <ul> <li>Usually present oriented</li> </ul>   |
|                      |  |
|                      | Health, Illness and Death  |
| Illness beliefs      | Death is regarded as a natural transformation, and except in the   |
|                      | HealthCare Chapleiney Network 2014 Dage  |

| case of the very old, its cause is believed to be the violation of cultural norm, evil spirits, or envy.         Illness is thought to be imposed by evil supernatural forces of cultural taboos. May tend to self-medicate and exhaust every possible home remedy before seeking professional medical assistance.         Once seeking professional medical attention, there is a since belief in the physician or medical providers to cure the illness         Consents       Male may wish to do consents, however be aware that not marriages are legal         Ensure that children's legal parents are identified as many may move from relative to relative         Invasive Procedures       Problems are initially dealt with holistically. However, if such an invasive procedure is seen as the last resort, then it is acceptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs | re<br>all |
|--|-----------|
| cultural taboos. May tend to self-medicate and exhaust every possible home remedy before seeking professional medical assistance.         Once seeking professional medical attention, there is a since belief in the physician or medical providers to cure the illness         Consents       Male may wish to do consents, however be aware that not marriages are legal         Ensure that children's legal parents are identified as many may move from relative to relative         Invasive Procedures       Problems are initially dealt with holistically. However, if succan invasive procedure is seen as the last resort, then it is acceptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs   | re<br>all |
| belief in the physician or medical providers to cure the illness         Consents       Male may wish to do consents, however be aware that not marriages are legal         Ensure that children's legal parents are identified as many may move from relative to relative         Invasive Procedures       Problems are initially dealt with holistically. However, if suc an invasive procedure is seen as the last resort, then it is acceptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs   | all       |
| marriages are legal         Ensure that children's legal parents are identified as many may move from relative to relative         Invasive Procedures       Problems are initially dealt with holistically. However, if succeptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs   |           |
| Invasive Procedures       Ensure that children's legal parents are identified as many may move from relative to relative         Invasive Procedures       Problems are initially dealt with holistically. However, if succent an invasive procedure is seen as the last resort, then it is acceptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs   | :h        |
| an invasive procedure is seen as the last resort, then it is acceptable.         Pain       May depend on the individual involved         Terminal Illness       Should be done within the context of patient/family religiou beliefs  | :h        |
| Terminal IllnessImage: Should be done within the context of patient/family religiou<br>beliefs   |           |
| Terminal IllnessImage: Should be done within the context of patient/family religiou<br>beliefs   |           |
|  | s         |
|  |           |
| Visitors  Family and extended family   |           |
| Dying Process Understand When a Jamaican individual dies, family at bedside to cry a mourn.  | and       |
| Death-SpecialImage: May have rituals based on superstitions regarding all in family<br>including children, needing to say goodbye  | /         |
| Death-Body Care<br>Body to be washed; family may have superstitions or rituals regarding how this is to take place   |           |
| Organ Donation   Becoming more acceptable  |           |
|  |           |
| Pregnancy, Birth, Postpartum   |           |
| Prenatal Care 🛛 Not always sought  |           |
| Labor 🛛 May wish a midwife   |           |
| <ul> <li>Viewed as a religious/spiritual event and may want objects<br/>present</li> </ul>   |           |
| C-Section  |           |
| Postpartum and  May wish to keep placenta for ritual   |           |
| Breastfeeding An open Bible is often placed in a newborn's bed, to protect t   | he        |
| baby and ward off evil   |           |
| <ul> <li>A red string may be tied around a newborn's wrist, or in the h</li> </ul>   | air       |
| to chase ghosts away and ward off evil.  |           |
| Dropotfooding common proctice  |           |
| Breastfeeding common practice  |           |
| Genetic Defects       Image: Streading common practice         and/or Sick Baby       Image: May be perceived as God's will or result of evil spirit   |           |

|                   | Religious and Spiritual Practices  |
|-------------------|--|
| Religion          | Christianity and Rastafarian   |
| Spiritual Healing | Important part of belief system and approach to medical<br>understanding and treatment |

## Middle Eastern/North African Cultures

#### Arab Culture

\*Preferred Term: Identified by region

|   | Cultural and Family Structure   |
|---|---|
| Important Historical issues                   | Arab world is culturally rich, complex and diverse: It includes 22 countries  |
| Clothing or Amulets                           | <ul> <li>Head scarves may be important or even essential for women.</li> <li>May wear blue beads, religious scriptures, or other amulets as necklaces</li> <li>Amulets. Qur'an or Bible nearby.</li> </ul>  |
| Language                                      | <ul> <li>Modern Standard Arabic (MSA) and many dialects related to<br/>geographical location</li> </ul>   |
| Communication,<br>Nonverbal, and<br>Greetings | <ul> <li>May not speak English but not admit it.</li> <li>Head nodding and smiles do not always mean comprehension.</li> <li>Will tend to repeat same information several times if feel misunderstood.</li> <li>May downplay or ignore symptoms because illness can be shameful.</li> <li>May have flat affect to protect others from accessing their inner feelings.</li> <li>Respect elders and professionals and are reluctant to take up their time.</li> <li>Comfortable in touching within gender but not between genders.</li> <li>Traditional women may avoid eye contact with men.</li> <li>Politeness means not disagreeing outwardly; may respond in ways that they think others want them to respond.</li> <li>Use title and first name.</li> <li>Approach by shaking hands and acknowledge country of origin and something personal about patient or family.</li> <li>Smiling face helps; direct eye contact, even if avoided by patient.</li> </ul> |
| Spokesperson and Decision-making              | <ul> <li>If there is a grandmother, may defer to her counsel.</li> <li>Physicians expected to make decisions related to care of patient.</li> <li>Families make collective decisions</li> </ul>   |
| Family structure                              | <ul> <li>Includes nuclear and extended family.</li> <li>Children are sacred (parents usually very strict); expected at bedside.</li> </ul>  |

| Food                | Eating is important for recovery; offering food is associated with  |
|---------------------|---|
| practices/beliefs   | nurturing, beliefs caring for, accepting and trusting.  |
|                     | □ Take time to share a cup of tea or a sweet offering, indicates  |
|                     | acceptance.   |
|                     | □ Follow hot/cold theory; i.e. hot soup helps recovery; do not give   |
|                     | ice with drinks.  |
|                     | □ If Muslim, have food restrictions (see spiritual beliefs).  |
| Time orientation    | On time kept for official business and more spontaneous for   |
|                     | social and informal gatherings; emphasize importance of   |
|                     | appointment times.  |
|                     | Health, Illness and Death   |
| Illness beliefs     |   |
| IIIIless beliefs    | <ul> <li>Health defined as gift from God; illness caused by evil eye, bad<br/>luck, stress in family, germs, winds, drafts, imbalance in hot</li> </ul> |
|                     | and dry and cold and moist, and sudden fears.   |
|                     | <ul> <li>Being overweight associated with health and strength.</li> </ul>   |
|                     | <ul> <li>Patient encouraged to be passive and pampered; not make</li> </ul>   |
|                     | decisions.  |
| Consents            | <ul> <li>Written consents may be problematic because verbal consent</li> </ul>  |
|                     | based on trust is a more acceptable mode of contracting.  |
|                     | Dislike listening to all possible complications before procedure.   |
|                     | Explain need for written consent, emphasize positive  |
|                     | consequences and humanize process.  |
| Invasive Procedures | Children may have morbid fear of injections and invasive  |
|                     | procedures; may want to negotiate having parents out of room  |
|                     | during procedures.  |
|                     | High acceptance of treatments and procedures expected to  |
|                     | cure; low acceptance of complications, viewed as negligence or  |
|                     | lack of expertise.  |
| Pain                | Very expressive, especially in presence of family.  |
|                     | Pain feared and causes panic; better able to cope if source and   |
|                     | prognosis of pain is understood.  |
|                     | May have difficulty with numerical scale; use metaphors (fire,  |
|                     | knife, etc).  |
| Visitors            | Social expectations high priority; entire families may visit  |
| Terminel Illeges    | patient and family.   |
| Terminal Illness    | Will find it difficult to decide on DNR; may lose trust in health<br>are providere discussion if this action is offered.                                |
| Discussion          | care providers discussion if this option is offered.  |
| Dying Process       | <ul> <li>Timing of death is seen as God's will.</li> <li>Traditionally do not openly apticipate or grieve before death</li> </ul>                       |
|                     | Traditionally do not openly anticipate or grieve before death.  |
|                     | <ul> <li>Inform designated head of family of impending death or death.</li> <li>Propage private room for family members to most and grieve.</li> </ul>  |
|                     | <ul> <li>Prepare private room for family members to meet and grieve.</li> <li>May avoid discussing death</li> </ul>                                     |
| Doath Special Moode | May avoid discussing death.     Be constitute to religion encode and/or rituals   |
| Death-Special Needs | Be sensitive to religion-specific needs and/or rituals.   |
| Death-Body Care     | May have special rituals for washing body due to spiritual  |
| Deall-Douy Cale     | beliefs.  |
|                     |   |
| Organ Donation      | Acceptable to save a life   |
| e.gan Denation      |   |

|                                     | Pregnancy, Birth, Postpartum   |
|-------------------------------------|--|
| Prenatal Care                       | <ul> <li>May believe pregnancy is not an illness and prenatal care unnecessary.</li> <li>Encouraged to rest, do minimal work and eat well.<br/>Little or no preparation for birth or baby; very present-oriented.</li> </ul>   |
| Labor                               | <ul> <li>Tend to be passive; i.e. tense muscles and wait for delivery.</li> <li>Father not expected to participate.</li> <li>Mother, sister or mother-in-law expected to be present and supportive.</li> </ul>   |
| C-Section                           | May be greatly feared.   |
| Postpartum and<br>Breastfeeding     | <ul> <li>Expect complete bed rest.</li> <li>May fear bathing or showering.</li> <li>Very difficult time for first time mother without extended family;<br/>needs more understanding, support and networking.</li> <li>May believe colostrum is harmful to baby.</li> <li>May not request assistance for fear of imposing on staff.</li> </ul>  |
| Genetic Defects<br>and/or Sick Baby | <ul> <li>Include mother, father, aunts or grandparents when discussing baby.</li> <li>Often believed to be due to wrath of God, God's will, test of endurance.</li> <li>Disclosure an issue; prefer to "hide" genetically defective family member; tend to care for patient at home and shun institutionalized care.</li> <li>Genetic counseling may be refused as believed to defy God's will.</li> </ul> |
|                                     |  |
|                                     | Religious and Spiritual Practices  |
| Religion                            | Christian or Sunni/Shia Muslim   |
| Spiritual Healing                   | <ul> <li>Western medicine respected and sought after.</li> <li>Home and folk remedies may be used.</li> </ul>  |

## Egyptian Culture

| Important Historical | Emphasis placed on social and financial status                   |
|----------------------|--|
| Issues               | Women do not have same legal rights as men in issues such        |
|                      | as marriage  |
| Clothing or Amulets  | Modest clothing  |
|                      | Woman may cover up depending on the degree of their Islamic      |
|                      | observance   |
|                      | Amulets or religious verses may be worn as necklaces             |
| Language             | Arabic   |
| Communication,       | May present as stoic, self restrained, hesitant; typically quiet |
| Nonverbal, and       | and reserved   |
| Greetings            | May not ask about treatment plan                                 |
|                      | Half closed eyes do not express boredom                          |

|                      | Men and women stand relatively far apart and generally do not touch.  |
|----------------------|---|
|                      | Rude to show the sole of one's shoe   |
|                      | Handshakes are followed with a touch on the elbow   |
| Spokesperson and     | Primarily leading male  |
| Decision-making      | , ,   |
| Family structure     | D Patriarchal   |
| -                    | Nuclear families  |
| Food                 | Islamic practices—no blood, gelatin or other bodily products  |
| practices/beliefs    | from the animal that is about to be eaten   |
|                      | Allowed foods are regarded as "halaal" and prohibited foods   |
|                      | are regarded as "haram"   |
|                      | Feasting and fasting days are celebrated according to the lunar   |
|                      | calendar  |
| Time orientation     | Usually present-oriented although slower and unhurried  |
|                      |   |
|                      | Health, Illness and Death   |
| Illness beliefs      | Onset of illness is a part of God's plan  |
|                      | Will avoid discussion about death   |
|                      | Euthanasia is forbidden   |
| _                    |   |
| Consents             | Include close family members in the consent process   |
|                      | May feel uncomfortable giving written consent   |
| Invasive Procedures  | Usually acceptable  |
| Pain                 | Prefer prescriptions of pain killers except possibly near death   |
|                      | when ability to recite the Islamic creed is desired.  |
| Visitors             | Integral in the dying process for loved ones to visit the   |
| <b>T</b>             |   |
| Terminal Illness     | Will tend to avoid the discussion   |
| Discussion           | □ If Muslim, religious views are important, particularly around   |
| Duing Dracaca        | issue of futile treatment which prevents person's death   |
| Dying Process        | <ul> <li>Islamic creed should be recited before death if Muslim</li> <li>Crief is not expressed other than through tears</li> </ul> |
| Death-Special Needs  | Grief is not expressed other than through tears     Dogth is not proposed for with prior functed errongements; to de                |
| Dealli-Special Needs | <ul> <li>Death is not prepared for with prior funeral arrangements; to do<br/>so is disrespectful</li> </ul>                        |
|                      | <ul> <li>Physician should inform elder of family first, even prior to</li> </ul>  |
|                      | spouse, to show respect   |
|                      | <ul> <li>Emotive in grief, including wailing and gasping</li> </ul>   |
| Death-Body Care      | <ul> <li>Islamic protocols for body care: washing, dressing and specific</li> </ul>   |
| Leath Doay Ouro      | positioning of the body. Care provided by person of the same  |
|                      | sex.  |
|                      | <ul> <li>Autopsies only if foul play is suspected as considered</li> </ul>  |
|                      | disrespectful   |
|                      | Family will stay with body until transported from facility  |
|                      |   |

| Organ Donation    | While may be acceptable by religious tradition, it is an issue involving misinformation and high ethical debate |
|-------------------|---|
|                   |   |
|                   | Pregnancy, Birth, Postpartum  |
| Prenatal Care     | Strong support and advice from family members   |
|                   | Do not always seek out care except for emergencies  |
|                   | Prefer female health care providers   |
| Labor             | Typically women only are present  |
|                   | Modesty very important  |
| C-Section         | Acceptable  |
| Postpartum and    | Breastfeeding is common practice and encouraged for first two   |
| Breastfeeding     | years   |
| Genetic Defects   | May believe that everything should be done to take care of the  |
| and/or Sick Baby  | sick infant   |
|                   |   |
|                   | Religious and Spiritual Practices   |
| Religion          | Muslim, Christian   |
| Spiritual Healing | Families will seek out the support, guidance of their religious   |
| -                 | leader and members of their religious community including in  |
|                   | the making of treatment decisions.  |

### Iranian Culture

\*Primarily Shiite Muslim, could be Jewish, Christian, Bahá'í, Sunni Muslim

|                      | Cultural and Family Structure                                 |
|----------------------|---|
| Important Historical | Multiethnic, multicultural society rich in cultural symbolism |
| Issues               | Uses solar calendar   |
| Clothing or Amulets  | May try to keep body covered to avoid draft.                  |
|                      | May wear gold charm on neck chain symbolizing Islam.          |
| Language             | Farsi   |
|                      | Various dialects  |
| Communication,       | Cautious in disclosure of thoughts to non-intimates.          |
| Nonverbal, and       | Aware of external judgment and concerned with respectability  |
| Greetings            | and good appearance.  |
|                      | Silence can have many meanings.                               |
|                      | May prefer use of last name.                                  |
|                      | Handshakes, a slight bow, even standing when someone          |
|                      | enters the room are appropriate; greet elderly first.         |
| Spokesperson and     | Father, eldest son, eldest daughter, or eldest male family    |
| Decision-making      | member.   |
|                      | Patriarchal society.  |
|                      |   |

| Family structure  | □ Family-oriented.  |
|---|---|
|   | The concept of family is more private than in many other  |
|   | cultures. Female relatives must be protected from outside   |
|   | influences and are taken care of at all times. It is inappropriate  |
|   | to ask questions about an Iranian's wife or other female  |
|   | relatives.  |
|   | <ul> <li>Iranians take their responsibilities to their family quite seriously.</li> </ul>   |
|   | □ Families tend to be small, only 1 or 2 children, but the extended   |
|   | family is quite close.  |
|   | The individual's social network and assistance in times of need comes from the family.  |
|   | <ul> <li>Elderly relatives are kept at home, not placed in a nursing</li> </ul>   |
|   | home.   |
|   | <ul> <li>Loyalty to the family comes before other social relationship,</li> </ul>   |
|   | even business.  |
|   | Nepotism is considered a good thing, since it implies that  |
|   | employing people one knows and trusts is of primary   |
|   | importance.   |
| Food  | Diet centered on fresh fruits, greens and vegetables with meat  |
| practices/beliefs   | as a condiment  |
|   | Primary beverage black tea  |
| Time orientation  | May have fatalistic beliefs which can hinder understanding and  |
|   | compliance with present needs.  |
|   |   |
|   | Health, Illness and Death   |
| Illness beliefs   | Health, Illness and Death   |
| Illness beliefs   | Health a deeply rooted cultural concept.  |
| Illness beliefs   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God,</li> </ul>   |
| Illness beliefs   | Health a deeply rooted cultural concept.  |
| Illness beliefs   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> </ul>   |
| Illness beliefs<br>Consents   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> </ul>  |
|   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> </ul>   |
| Consents  | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> </ul>   |
|   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> </ul>  |
| Consents<br>Invasive Procedures   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> </ul>  |
| Consents  | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors                                   | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness               | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness<br>Discussion | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness               | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness<br>Discussion | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> <li>Religious beliefs may require that environment be as peaceful</li> </ul>   |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness<br>Discussion | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> <li>Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual</li> </ul>   |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness<br>Discussion | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> <li>Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual requirements</li> </ul>  |
| Consents<br>Invasive Procedures<br>Pain<br>Visitors<br>Terminal Illness<br>Discussion | <ul> <li>Health a deeply rooted cultural concept.</li> <li>Body viewed in relationship with environment, society, God, nutrition, family, etc.</li> <li>Patient generally assumes passive role.</li> <li>Sense of hope always important.</li> <li>Explain procedure/treatment to family spokesperson.</li> <li>Some families believe in protecting loved one from information.</li> <li>Accepted.</li> <li>Expressed by facial grimaces, guarded body posture, moans.</li> <li>More easily expressed by quality than numeric scale.</li> <li>Welcomed and considered helpful in recovery.</li> <li>Talk with family spokesperson first.</li> <li>Bad news may be kept from patient by family.</li> <li>Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual requirements</li> <li>Death seen as beginning, not end, of spiritual life</li> </ul> |

| Death-Body Care   | <ul> <li>Family may wish to wash body according to religious<br/>requirements</li> </ul> |
|-------------------|--|
| Organ Donation    | □ Accepted.  |
|                   |  |
|                   | Pregnancy, Birth, Postpartum   |
| Prenatal Care     | <ul> <li>Diet and rest encouraged as well as refraining from heavy<br/>work.</li> </ul>  |
| Labor             | Walking encouraged.  |
|                   | □ Fathers involved.  |
|                   | Female family members supportive and present.  |
| C-Section         | Acceptable   |
| Postpartum and    | Showering common shortly after birth.  |
| Breastfeeding     | Emphasis on rest, diet, hygiene and emotional care.                                      |
|                   | Breastfeeding preferred.   |
| Genetic Defects   | Talk first to father of child.   |
| and/or Sick Baby  | May be viewed in scientific terms or as God's punishment.                                |
|                   |  |
|                   | Religious and Spiritual Practices  |
| Religion          | Shiite Muslim; Jewish, Christian, Bahá'í, Sunni Muslim,                                  |
|                   | Zoroastrianism, Baha'i   |
|                   | Silent prayers at bedside.   |
| Spiritual Healing | Viewed as a complementary method in addition to medical                                  |
|                   | treatment.   |

## Libyan Culture

|   | Cultural and Family Structure  |
|---|--|
| Important Historical<br>Issues                | <ul> <li>Historically restrictions on human rights, including freedom of<br/>speech, press, assembly, association, and religion and gender<br/>roles.</li> </ul>   |
| Clothing or Amulets                           | Modest dress/traditional Islamic clothing  |
| Language                                      |  |
| Communication,<br>Nonverbal, and<br>Greetings | <ul> <li>May come across as reserved</li> <li>Light hand shake</li> <li>Smiling important</li> <li>Eye contact okay, but intermittent rather than constant</li> <li>Titles important; do not use first name unless invited to</li> </ul> |
| Spokesperson and<br>Decision-making           | Leading male   |
| Family structure                              | <ul> <li>Patriarchal</li> <li>Domestic violence common</li> <li>Nuclear and extended</li> </ul>  |

| Food                | Islamic practices—no blood, gelatin or other bodily products                        |
|---------------------|---|
| practices/beliefs   | from the animal that is about to be eaten.  |
|                     | Allowed foods are regarded as "halaal" and prohibited foods                         |
|                     | are regarded as "haram."  |
|                     | Feasting and fasting days are celebrated according to the lunar                     |
|                     | calendar.   |
| Time orientation    | Present oriented  |
|                     |   |
|                     | Health, Illness and Death   |
| Illness beliefs     | Onset of disease is part of God's plan  |
| Consents            | <ul> <li>Be aware that medical care in Libya is limited; as a result may</li> </ul> |
|                     | need to provide a lot of education regarding consents and                           |
|                     | treatment.  |
|                     | Should approach close family members and main                                       |
|                     | spokesperson.   |
|                     | May feel uncomfortable giving written consent                                       |
| Invasive Procedures | Usually accepted.   |
| Pain                | <ul> <li>Muslims may avoid pain medicine near death in order to be</li> </ul>       |
|                     | able to recite the Islamic creed.   |
| Visitors            | <ul> <li>Family, nuclear and extended as well as religious community</li> </ul>     |
| Terminal Illness    | <ul> <li>Will tend to avoid the discussion</li> </ul>                               |
| Discussion          | <ul> <li>Only God can determine time of death</li> </ul>                            |
| Dying Process       | <ul> <li>Religious beliefs may require that environment be as peaceful</li> </ul>   |
|                     | as possible so that dying person can complete spiritual                             |
|                     | requirements.   |
|                     | Death seen as beginning, not end, of spiritual life                                 |
|                     | □ Grief can be very emotional   |
| Death-Special Needs | Tell leading male first, even before spouse.  |
| Death-Body Care     | Islamic protocols for body care: washing, dressing and specific                     |
| ,                   | positioning of the body. Care provided by person of the same                        |
|                     | sex.  |
| Organ Donation      | Living donation accepted, however cadaver donation a new                            |
|                     | concept and most decline  |
|                     |   |
|                     | Pregnancy, Birth, Postpartum  |
| Prenatal Care       | Diet important; may need education if pregnancy falls during                        |
|                     | religious fasting times that eating allowed   |
| Labor               | Modesty important   |
|                     | May desire female medical team  |
|                     | May want a female relative present  |
|                     | Father's presence personal choice   |
| C-Section           | Acceptable  |
| Postpartum and      | Father may want to whisper traditional prayer to baby shortly                       |
| Breastfeeding       | after birth.  |
|                     | Breastfeeding common practice   |

| Genetic Defects<br>and/or Sick Baby | <ul> <li>Tell father first</li> <li>Typically viewed as God's will</li> </ul>          |
|-------------------------------------|--|
|                                     |  |
|                                     | Religious and Spiritual Practices  |
| Religion                            | Primarily Sunni Muslim, some Christian, Hindus, Baha'is, and<br>Buddhists              |
| Spiritual Healing                   | <ul> <li>Viewed as a complementary method in addition to medical treatment.</li> </ul> |

### East Indian Cultures

|                      | Cultural and Family Structure   |
|----------------------|---|
| Important Historical | Religion is central to life   |
| Issues               | <ul> <li>East Indians from various regions are primarily distinguished by</li> </ul>                      |
| 100000               | language.   |
| Clothing or Amulets  | <ul> <li>May include: sacred thread around the body, cloth around chest,</li> </ul>                       |
|                      | wooden comb, iron bracelet, scripture verses folded in cloth, etc.  |
|                      | Do not remove without permission of patient or family member.   |
|                      | <ul> <li>Prayer beads called a <i>mala</i> hold great spiritual significance for</li> </ul>               |
|                      | the patient.  |
|                      | □ A deity whose right hand is raised with their palm facing out is in                                     |
|                      | prayer.   |
| Language             | English is common both oral and written; additionally at least 15   |
|                      | official languages and many dialects.   |
| Communication,       | <ul> <li>Loudness may be interpreted as disrespect, command,</li> </ul>                                   |
| Nonverbal, and       | emotional outburst and/or violence.   |
| Greetings            | Touching not common; love and caring expressed through eyes   |
|                      | and facial expressions.   |
|                      | <ul> <li>Direct eye contact may be considered sign of rudeness or</li> </ul>                              |
|                      | disrespect.   |
|                      | □ Silence usually indicates acceptance, approval and/or tolerance.  |
|                      | Greet with the right hand—handshaking or embracing—as the   |
|                      | left hand is seen to be impure.   |
|                      | Hindus and Sikhs press palm of hands together in front of chest<br>while also expressing verbal greeting. |
|                      | <ul> <li>Muslims take the palm of right hand to forehead and bow down</li> </ul>                          |
|                      | slightly while also expressing verbal greeting.   |
|                      | <ul> <li>Shaking hands common among men but not women.</li> </ul>   |
|                      | <ul> <li>Elders addressed by titles.</li> </ul>   |
| Spokesperson and     | <ul> <li>Male family member, usually eldest son, has decision-making</li> </ul>                           |
| Decision-making      | power in family; however other family members are consulted.  |
| Family structure     | Nuclear and extended family structures; most families are   |
|                      | multigenerational.  |
|                      | Gender roles are very distinct  |
| Food                 | May prefer metal utensils for cooking and eating.   |
| practices/beliefs    | Food given much respect.  |
|                      | May use fingers of right hand to eat food and prefer to wash  |
|                      | hands before touching food.   |
|                      | May refrain from meat and fish and also fast daily or weekly.   |
| Time orientation     | May not be extremely time conscious.  |
|                      | May not like to monitor every moment which may impact   |
|                      | treatment.  |
|                      |   |

\* Preferred Term: May be religious affiliation rather than nation of origin.

|                     | Hoolth Illoogo and Deeth   |
|---------------------|--|
| Ille e e e liste    | Health, Illness and Death  |
| Illness beliefs     | Strong belief that health and treatment involve integration of   |
|                     | physical, mental, and spiritual health.  |
|                     | May believe illness can result from past actions, not necessarily  |
|                     | in this life, and that illness washes away person's sins.  |
|                     | May believe illness results from body imbalances.  |
|                     | Use of herbs and other complementary treatments are often  |
|                     | utilized.  |
| Consents            | Approach for consent with close family members present for   |
|                     | moral support and consultation.  |
|                     | May feel uncomfortable giving written consent.   |
|                     | Explain procedure in simple terms.   |
|                     | May rely completely on health professionals to make decisions.   |
| Invasive Procedures | <ul> <li>Receptive to blood transfusion and surgery; may prefer to<br/>receive blood from individuals of own caste or religion.</li> </ul> |
| Pain                | <ul> <li>May accept medication, however may also decline except for</li> </ul>   |
|                     | severe pain.   |
| Visitors            | Close female family member may stay and participate in care.   |
|                     | May bring food for patient.  |
| Terminal Illness    | May prefer to have doctor disclose diagnosis and prognosis to  |
| Discussion          | family first, who will determine whether to and when to tell   |
|                     | patient.   |
| Dying Process       | Unusual to inform dying person of impending death; family  |
|                     | members told first and decide whether to tell person.  |
| Death-Special       | Spiritual needs should to be met including prayer and ritual.  |
| Needs               | Grief expressed openly.  |
| Death-Body Care     | May have rituals for body care, including washing.   |
| Organ Donation      | Due to black marketing scandals in home country, poverty, and  |
|                     | misinformation, not usually accepted   |
|                     |  |
|                     | Pregnancy, Birth, Postpartum   |
| Prenatal Care       | Pregnancy considered hot state and cool food encouraged.   |
|                     | Hot foods (such as such as meat, eggs, nuts, herbs   |
|                     | and spices) avoided as they may be believed to cause   |
|                     | miscarriage.   |
|                     | Baby considered to be prone to evil spirits, so mother typically   |
|                     | stays at home during pregnancy   |
| Labor               | <ul> <li>Female family member present;</li> </ul>  |
|                     | Fathers may not be present at delivery but this is changing  |
|                     | Pain medications may not be accepted.  |
|                     | □ After birth, father or grandfather may wish to whisper traditional   |
|                     | prayers to baby.   |
| C-Section           | Acceptable   |
| Postpartum and      | Mother may want to keep warm.  |
| Breastfeeding       | May not want to shower.  |
| -                   | Breastfeeding strongly encouraged.   |
| Genetic Defects     | If serious, father or mother-in-law approached first.  |
|                     | © HealthCare Chaplaincy Network 2014 Page  |

| and/or Sick Baby  | Doctor expected to reveal diagnosis.   |
|-------------------|--|
|                   | May believe to be a result of actions in a past life.                                    |
|                   |  |
|                   | Religious and Spiritual Practices  |
| Religion          | Primarily Hindu; also Muslim, Christian, Buddhist, or Sikh                               |
| Spiritual Healing | While Western medicine accepted, spiritual healing may also be important to incorporate. |

## East Asian Cultures

### Chinese Culture

|                       | Cultural and Family Structure  |
|-----------------------|--|
| Important Historical  | Important national symbol is the dragon, which provides what is  |
| Issues                | needed.  |
|                       | Respect for one's parents and ancestors considered most<br>important virture   |
| Clathing or Americate | important virtue.  |
| Clothing or Amulets   | <ul> <li>Good luck articles (jade, rope around waist) may be worn to<br/>ensure good health and good luck-avoid removing.</li> </ul> |
|                       | <ul> <li>May want incense burned; will need to determine alternatives</li> </ul>   |
| Language              | <ul> <li>Three major languages: Mandarin (official language), Wu, and</li> </ul>   |
| Languago              | Cantonese; various dialects.   |
| Communication,        | Elderly, especially women, may be unable to read or write.   |
| Nonverbal, and        | Nodding politely does not mean understanding.  |
| Greetings             | May maintain an impassive expression.  |
|                       | Eye contact avoided with authority figures as sign of respect.   |
|                       | Keep respectful distance.  |
|                       | <ul> <li>Asking questions seen as disrespectful; silence may mean</li> </ul>   |
|                       | respect.   |
|                       | <ul> <li>Frowning while someone is speaking is interpreted as a sign of<br/>disagreement.</li> </ul>                                 |
|                       | <ul> <li>Considered disrespectful to stare into another person's eyes; will</li> </ul>   |
|                       | avoid eye contact to give themselves privacy.  |
|                       | <ul> <li>Often shy, especially in unfamiliar environments.</li> </ul>  |
|                       | <ul> <li>Use of first name could be considered disrespectful.</li> </ul>   |
| Spokesperson and      | Patriarchal society; oldest male in household usually  |
| Decision-making       | spokesperson and makes decisions.  |
|                       |  |
| Family structure      | Nuclear and extended families  |
|                       | Children highly valued.  |
|                       | <ul> <li>Elders very respected and honored.</li> </ul>   |
| Feed                  | Belief it is a moral duty to take care of a sick family member.  |
| Food                  | Important in maintaining balance of hot and cold in body.  |
| practices/beliefs     | Delan en Care estadou des traditional está timo  |
| Time orientation      | <ul> <li>Being on time not valued by traditional societies.</li> </ul>   |
|                       |  |
|                       |  |

|                                | Health, Illness and Death   |
|--------------------------------|---|
| Illness beliefs                | <ul> <li>Concept of "saving face" may make it difficult for patients to talk about illness or symptoms.</li> <li>Physical illness caused by imbalance of Yin and Yang (hot and cold) in the body and environment.</li> <li>Harmony of body, mind and spirit important.</li> <li>Patient often takes passive role; family expected to care for patient.</li> <li>Medication may be taken only until symptoms disappear; if symptoms are not obvious, or side effects noted medication may not be accepted.</li> <li>Medications may be shared among family or community</li> </ul> |
| Consents                       | Involve oldest male of family.  |
|                                | Assess understanding by asking clear questions.   |
| Invasive Procedures            | <ul> <li>May be fearful of having blood drawn believing it will weaken<br/>body.</li> <li>May avoid surgery wanting body to be kept intact.</li> </ul>  |
| Pain                           | <ul> <li>May avoid ourgory warning body to be kept intact.</li> <li>May not complain- be aware of non-verbal clues.</li> </ul>  |
| Visitors                       | <ul> <li>Common for large numbers of family members to visit.</li> </ul>  |
| Terminal Illness<br>Discussion | <ul> <li>Common for large numbers of raining members to visit.</li> <li>Family may prefer that patient not be told of terminal illness or may prefer to tell patient themselves.</li> <li>Patient may become fatalistic and not want to talk about it.</li> <li>May have reluctance to utilize long term care because of family belief it is their responsibility to care for person, however may be open to hospice facility.</li> <li>"Good death" typically means natural causes at elderly age; otherwise may be seen as negative event.</li> </ul>                           |
| Dying Process                  | <ul> <li>May believe dying at home brings bad luck.</li> <li>May be concerned that person's spirit may get lost.</li> </ul>   |
| Death-Special<br>Needs         | May desire that special amulets and cloths may be placed on body.   |
| Death-Body Care                | <ul> <li>Family may want to bathe body after death according to cultural customs.</li> <li>May not want autopsy due to concerns about body needing to remain intact in afterlife.</li> </ul>  |
| Organ Donation                 | <ul> <li>Historical issues in China regarding donation may mean lack of trust in process.</li> <li>Religious concern may be how donation would affect ancestors and impact on donor in afterlife.</li> <li>Approach best done by highly respected authority, i.e. physician or religious leader.</li> </ul>   |

|                                     | Pregnancy, Birth, Postpartum   |
|-------------------------------------|--|
| Prenatal Care                       | <ul> <li>May believe certain activities will affect baby during pregnancy.</li> <li>Pregnancy considered a hot condition, so cold foods should be consumed.</li> </ul>   |
| Labor                               | <ul> <li>Traditional belief is that crying out may attract evil spirits and that silence protects baby.</li> <li>Sometimes a necklace is tied around baby's neck before cord is cut.</li> <li>Father usually does not play active role.</li> <li>Female family members present.</li> </ul>   |
| C-Section                           | □ Acceptable.  |
| Postpartum and<br>Breastfeeding     | <ul> <li>Placenta may be kept by family for cultural rituals.</li> <li>Postpartum is considered "cold" condition due to blood lost and diet should consist of "hot" foods.</li> <li>Mother's rest considered essential with little activity</li> <li>During first 30 days, mother's pores believed to remain open and cold air can enter body, so may be forbidden to shower/bathe or be exposed to drafts.</li> <li>Breastfeeding encouraged</li> <li>Colostrum considered "dirty" and discarded</li> </ul> |
| Genetic Defects<br>and/or Sick Baby | <ul> <li>Address head of household.</li> <li>Culturally there is a desire for a healthy child due to restrictions on number of children.</li> </ul>  |
|                                     | Religious and Spiritual Practices  |
| Religion                            | <ul> <li>Confucianism, Taoism, Buddhism, Christian (both Catholic and<br/>Protestant).</li> </ul>  |
| Spiritual Healing                   | Spiritual is integrated into all aspects of life; may use herbs, acupuncture, and acupressure along with Western Medicine.   |

# Filipino Culture

|                                | Cultural and Family Structure  |
|--------------------------------|--|
| Important Historical<br>Issues | <ul> <li>Doctor Jose Rizal is recognized as a national hero due to his<br/>non-violent contributions to the historical and social<br/>transformations within the country.</li> </ul> |
| Clothing or Amulets            | Western style of dress   |
| Language                       | <ul> <li>Pilipino or Tagalog is the national language, and English is<br/>the second official language.</li> </ul>   |

| Communication,      | Allow times of ailance during conversation  |
|---------------------|---|
| Nonverbal, and      | <ul> <li>Allow times of silence during conversation</li> <li>Sit rather than stand; brief and frequent eye contact</li> </ul> |
| Greetings           |   |
| Greetings           | Head nodding doesn't always mean agreement  |
| Spakaeparean and    | Formal greeting—handshakes are welcomed     Any older, leading man of the family econy on main decision                       |
| Spokesperson and    | Any older, leading man of the family seen as main decision<br>makers for the family, however decisions and ideas are usually  |
| Decision-making     | relayed and discussed with the family beforehand.   |
| Family structure    | <ul> <li>The extended family such as grandparents, aunts, uncles, or</li> </ul>   |
| r anniy structure   | cousins may live in the same house and assume vital roles.  |
|                     | <ul> <li>Group harmony and loyalty, respect for elders and authority,</li> </ul>  |
|                     | and kinship that goes beyond strong biological connections.   |
| Food                | <ul> <li>May follow hot/cold beliefs</li> </ul>   |
| practices/beliefs   | <ul> <li>Vegetables, fruit, and fish are main diet staples</li> </ul>   |
| Time orientation    | <ul> <li>May seem to not be fixed on time</li> </ul>  |
|                     |   |
|                     | Health, Illness and Death   |
| Illness beliefs     | Acceptance of western medicine as well as use of traditional folk   |
|                     | practices and/or spiritual roots of illness.  |
|                     | <ul> <li>Rapid shifts from "hot" to "cold" lead to illness.</li> </ul>  |
|                     | "Warm" environment is essential to maintain optimal health.   |
|                     | Cold drinks or cooling foods should be avoided in the morning.  |
|                     | An overheated body (as in childbirth or fever) is vulnerable; and   |
|                     | heated body or muscles can get "shocked" when cooled  |
|                     | suddenly.   |
|                     | A layer of fat ("being stout") is preferred to maintain "warmth"  |
|                     | and protect vital energy.   |
| Consents            | Discussion of risks or bad outcomes may provoke anxiety; it   |
|                     | may also suggest to the elder a lack of caring from service   |
|                     | provider.   |
| Invasive Procedures | Varies by individual and family members involved  |
| Pain                | Pain is referenced in "hot" and "cold" terms  |
| Visitors            | Family members, both nuclear and extended as well as  |
|                     | friends and members of cultural community   |
| Terminal Illness    | Elders and family may avoid talking about advance directives or   |
| Discussion          | dying as some believe this may bring the event to their door.   |
|                     | Use indirect approach when discussing terminal illness for the  |
|                     | first time  |
|                     | Continue to give further information in small doses and stages  |
|                     | Presence of spiritual/religious person helpful  |
|                     | May believe that if faith is strong enough, person will survive   |
| Dying Process       | Spiritual needs very important  |
|                     | Pain control and comfort are high priorities. Grieving is less  |
|                     | private.  |
|                     | □ Women may be very expressive: swooning, sobbing, fainting   |
|                     | □ Filipino culture holds that the "longer the grief, the better."   |
| Death-Special       | It is considered very important for the dying to be blessed by a<br>religious log day   |
| Needs               | religious leader.   |

| Death-Body Care   | <ul> <li>May be concern about autopsy being done, wanting body kept<br/>intact</li> </ul>   |
|-------------------|---|
| Organ Donation    | <ul> <li>Formal donation program in Philippines is relatively new so<br/>there may not be education or understanding</li> </ul>   |
|                   |   |
|                   | Pregnancy, Birth, Postpartum  |
| Prenatal Care     | Any jewelry, especially necklaces, are prohibited to be worn<br>during pregnancy as it is believed that this can cause the<br>umbilical cord can wrap around the baby's neck  |
|                   | <ul> <li>Drinking cold liquids is believed to help the baby become<br/>large</li> </ul>   |
|                   | <ul> <li>Touching of the stomach is avoided</li> </ul>  |
| Labor             | Foot massages are given to relieve a woman's pain   |
|                   | During labor, it is believed by some that the father should not<br>be present as it may be hard for him to understand the<br>process, time of delivery, etc. However, it is encouraged that<br>the expecting mother should have her family around |
|                   | Most of the time the umbilical cord is kept, and not discarded.   |
|                   | This is believed to be the connection between mother and  |
|                   | <ul><li>child. It is kept in the mother's wallet or otherwise safe.</li><li>Burial of the placenta is seen as a way to keep the baby</li></ul>  |
|                   | brave.  |
| C-Section         | Acceptable  |
| Postpartum and    | After birth of infant, a black pouch consisting of chopped garlic   |
| Breastfeeding     | <ul> <li>pinned to the infant is believed to ward off evil spirits</li> <li>Mother is not allowed to leave the house for 30 days</li> </ul>   |
|                   | <ul> <li>Mother is not allowed to leave the house for 30 days</li> <li>Breastfeeding is common practice</li> </ul>  |
|                   |   |
| Genetic Defects   | Consult father or other family support person who generally   |
| and/or Sick Baby  | decides who will tell mother; usually best to have doctor present   |
|                   |   |
| Delinion          | Religious and Spiritual Practices   |
| Religion          | Roman-Catholic, Protestant, Muslim, Buddhist, Animist.  |
| Spiritual Healing | May incorporate prayers, massage, herbs; sometimes magnets,<br>crystals, and other mind/body techniques such as meditation,<br>healing touch.   |
|                   | Traditional healer or religious leader may be important.  |
|                   | <ul> <li>May consider physical or emotional pain as a challenge to one's<br/>spirituality.</li> </ul>   |

# Japanese Culture

|                                | Cultural and Family Structure  |
|--------------------------------|--|
| Important Historical<br>Issues | Saving face is crucial and harmony is a key value  |
| Clothing or Amulets            | May use prayer beads.  |
| Language                       | <ul> <li>Japanese, American English.</li> </ul>  |
| Communication,                 | Great emphasis on politeness   |
| Nonverbal, and                 | <ul> <li>Pay great attention to non-verbal communication</li> </ul>                                |
| Greeting                       | <ul> <li>May not ask</li> </ul>  |
| Crooking                       | <ul> <li>Typically quiet and polite, may be reserved and formal.</li> </ul>                        |
|                                | <ul> <li>Tend not to disagree.</li> </ul>  |
|                                | <ul> <li>May have little direct eye contact; considered disrespectful</li> </ul>                   |
|                                | especially to elders; it is also a way of maintaining sense of                                     |
|                                | privacy.   |
|                                | Nodding doesn't necessarily mean understanding or agreement.                                       |
|                                |  |
|                                | Formal use of surname.   |
|                                | It is important to show respect.   |
|                                | The traditional form of greeting is the bow.   |
| Spokesperson and               | Father; perhaps mother, eldest son, eldest daughter.   |
| Decision-making                | Both men and women involved in process.  |
| Family structure               | Family oriented; family as main unit rather than individual.                                       |
|                                | Hierarchical with father being head of household and main  |
|                                | authority.   |
| Food                           | □ Chopsticks.  |
| practices/beliefs              | Rice with most meals.  |
| Time orientation               | Promptness important.  |
|                                |  |
|                                | Health, Illness and Death  |
| Illness beliefs                | Illness is not usually discussed openly.   |
|                                | May believe chronic illnesses are due to karma/bad behavior in                                     |
|                                | this life or past life, or from actions of another family member.                                  |
|                                | <ul> <li>Sick cared for primarily by women.</li> <li>Detions account of primarily role.</li> </ul> |
| Canaanta                       | Patient assumes passive role.  |
| Consents                       | May be given by leading male in family after discussion with family                                |
| Invasive Procedures            | family. <ul> <li>Generally accepted.</li> </ul>  |
| Pain                           | <ul> <li>Generally accepted.</li> <li>May be stoic.</li> </ul>                                     |
| Visitors                       |  |
| V 1511UI 5                     | Family members, particularly spouse, may wish to stay by the bed.                                  |
|                                | <ul> <li>Entire family and close friends will visit.</li> </ul>                                    |
|                                |  |

| Terminal Illness   | There may be initial hesitation in having discussion due to past   |
|--|--|
| Discussion   | cultural influences that it is a negative thing to do so.  |
|  | <ul> <li>Conscious courtesy and respect will improve trust.</li> </ul>   |
|  | <ul> <li>Brain death may be a difficult concept to understand.</li> </ul>  |
|  | May not be willing to use long term facility as family cares for   |
|  | dying person; may be open to hospice facility.   |
|  | Families may want to overrule a Living Will if is one is   |
|  | completed.   |
|  | DNR is difficult choice, decided by entire family.   |
| Dying Process  | <ul> <li>Family and patient may avoid discussing dying; however this is<br/>dependent upon religious tradition.</li> </ul>   |
|  | Family may want religious items to be with patient throughout dying process.   |
|  | <ul> <li>May have specific religious rituals that need to be completed.</li> </ul>   |
| Death-Special<br>Needs   | May want religious items accompany body to mortuary.   |
| Death-Body Care  | Families may want to wash body. Dignity and preservation of  |
| -  | modesty for viewing.   |
| Organ Donation   | May prefer body to be kept intact because of religious beliefs   |
|  | concerning afterlife. Others may find it acceptable with their   |
|  | religious beliefs.   |
|  |  |
|  | Families may want to overrule patient's choice to be a donor.  |
|  |  |
| Propostol Coro   | Pregnancy, Birth, Postpartum   |
| Prenatal Care  | Pregnancy, Birth, Postpartum  Expected from early in pregnancy.  |
|  | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo.   |
| Prenatal Care<br>Labor   | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important.  |
|  | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important. May attempt to control vocal expressions of pain.  |
| Labor  | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important. May attempt to control vocal expressions of pain. Father actively involved.  |
| Labor<br>C-Section   | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important. May attempt to control vocal expressions of pain. Father actively involved. Acceptable if needed for health of mother or baby  |
| Labor<br>C-Section<br>Postpartum and   | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important. May attempt to control vocal expressions of pain. Father actively involved. Acceptable if needed for health of mother or baby New mother expected to rest and recuperate for several weeks.  |
| Labor<br>C-Section   | Pregnancy, Birth, Postpartum  Expected from early in pregnancy. Encouraged to rest and not overdo. Modesty important. May attempt to control vocal expressions of pain. Father actively involved. Acceptable if needed for health of mother or baby New mother expected to rest and recuperate for several weeks. Personal hygiene important.  |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding  | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted  |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding  | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.         May be interpreted as punishment for parents' or family's bad   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.         May be interpreted as punishment for parents' or family's bad behavior.   |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects<br>and/or Sick Baby | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.         May be interpreted as punishment for parents' or family's bad behavior.         Religious and Spiritual Practices |
| Labor<br>C-Section<br>Postpartum and<br>Breastfeeding<br>Genetic Defects                     | Pregnancy, Birth, Postpartum         Expected from early in pregnancy.         Encouraged to rest and not overdo.         Modesty important.         May attempt to control vocal expressions of pain.         Father actively involved.         Acceptable if needed for health of mother or baby         New mother expected to rest and recuperate for several weeks.         Personal hygiene important.         Breastfeeding accepted         Best to consult with father before telling mother.         Have father or other family members present for discussion with mother.         May be interpreted as punishment for parents' or family's bad behavior.   |

#### Korean Culture

|                                  | Cultural and Family Structure  |
|----------------------------------|--|
| Important Historical             | End of Japanese rule after World War II.   |
| Issues                           | <ul> <li>There are significant differences between North and South<br/>Korea</li> </ul>  |
| Clothing or Amulets              | May wear religious symbols.  |
|                                  | Amulets to bring good luck, protection, happiness, etc   |
| Language                         | <ul> <li>Very modest dress.</li> <li>Korean</li> </ul>   |
| Language                         |  |
| Communication,<br>Nonverbal, and | <ul> <li>Ability to speak English does not necessarily equate with<br/>capability of reading and writing English.</li> </ul>           |
| Greetings                        | <ul> <li>Considered rude to direct sole of shoe or foot toward another<br/>person.</li> </ul>  |
|                                  | <ul> <li>Eye contact depends on comfort with and trust of others.</li> </ul>   |
|                                  | <ul> <li>Personal space important.</li> <li>Use title and surname.</li> </ul>  |
| Spokesperson and                 | Husband, father, eldest son.   |
| Decision-making                  | <ul> <li>Family-focused, although husband, father or eldest son may<br/>have final say.</li> </ul>                                     |
| Family structure                 | Nuclear, extended, and intergenerational   |
| Food                             | □ May prefer mostly vegetables and rice  |
| practices/beliefs                | Important to balance "hot" (spicy, rich) and "cold" (leafy greens) foods in diet.  |
| Time orientation                 | Punctuality important.   |
|                                  | Fate commonly accepted; everything happens for a reason.   |
|                                  | Health, Illness and Death  |
| Illness beliefs                  | <ul> <li>Health seen as harmony or balance between soul and physical</li> </ul>  |
|                                  | being.   |
|                                  | <ul> <li>May be believed to have spiritual causes</li> <li>Because of cleanness of family and friends, may look to their</li> </ul>    |
|                                  | <ul> <li>Because of closeness of family and friends, may look to their<br/>understanding of illness rather than physician's</li> </ul> |
|                                  | <ul> <li>Passivity expected.</li> </ul>  |
|                                  | Accept western medicine however typically incorporated with  |
|                                  | complementary practices including acupuncture, herbs, and spiritual interventions.   |
| Consents                         | Allow time for patient to think and consult with family.   |
| Invasive Procedures              | Acceptable although anxiety and fear may be high   |
| Pain                             | □ Varies from silence to stoicism  |
|                                  | Family will be a good source of information on how patient<br>appear with pain   |
|                                  | copes with pain.   |

| Visitors           | □ Frequent   |
|--------------------|--|
| V1311013           | <ul> <li>Frequent</li> <li>Family member may wish to stay with patient.</li> </ul>   |
| Terminal Illness   | <ul> <li>May be preferred for family spokesperson to be informed first,</li> </ul>   |
| Discussion         | then family discussion will inform patient.  |
|                    | <ul> <li>May prefer for patient to die at home</li> </ul>  |
|                    | <ul> <li>Prolonging life through artificial means generally unacceptable</li> </ul>  |
|                    | due to religious beliefs.  |
| Dying Process      | Imminence of death should be told to spokesperson, who will  |
|                    | relay information to family.   |
|                    | <ul> <li>Religious rituals, including prayer, chanting, and objects may be</li> </ul>  |
|                    | important.   |
|                    | Use of incense may be desired; seek alternatives.  |
| Death-Special      | <ul> <li>Mourning and crying by family part of tradition</li> </ul>  |
| Needs              | <ul> <li>Being present during person's last moments is important in<br/>religious beliefe.</li> </ul>                                    |
| Death-Body Care    | <ul><li>religious beliefs.</li><li>Depending on religious beliefs, there may be desire for body to</li></ul>                             |
| Dealli-Douy Cale   | remain untouched following death so that soul is able to leave   |
|                    | and prayers completed.   |
| Organ Donation     | Traditional belief is that body must maintain its integrity by   |
| U U                | remaining intact.  |
|                    |  |
|                    | Pregnancy, Birth, Postpartum   |
| Prenatal Care      | Diet important; refrain from "hot" foods as pregnancy is   |
|                    | considered a "hot" condition.  |
|                    | Pregnancy is considered not only a physical state, but a spiritual<br>pregnancy is considered not only a physical state, but a spiritual |
|                    | one as well.   |
| Labor              | <ul> <li>May prefer same sex medical providers</li> <li>No ice chips</li> </ul>  |
| Labor              | <ul> <li>Monce chips</li> <li>May be expected to be silent so that all energy goes into</li> </ul>                                       |
|                    | delivery.  |
|                    | □ Father involved.   |
| C-Section          | Acceptable   |
| Postpartum and     | Rest is considered extremely important.  |
| Breastfeeding      | Traditionally mother drinks a particular seaweed soup daily  |
|                    | Babies may be dressed in warm clothing   |
|                    | Traditionally newborn sleeps with mother   |
|                    | Breastfeeding acceptable, however education needed to  |
|                    | supplement family teaching.  |
| Genetic Defects    | □ Tell father first.   |
| and/or Sick Baby   | Parents may feel responsible, having done something wrong.   |
|                    | Important to reassure mother and family that no one is to blame.   |
|                    | Policious and Spiritual Drastices  |
| Poligion           | Religious and Spiritual Practices  |
| Religion           | <ul> <li>Buddhism, Confucianism, Christian (Protestant and Catholic),<br/>Islam, Traditional Shamanism</li> </ul>                        |
| Spiritual Healing  | <ul> <li>Important aspect of holistic view of body, mind, and spirit</li> </ul>  |
| opinitia i rouning |  |

#### Vietnamese Culture

|                                  | Cultural and Family Structure  |
|----------------------------------|--|
| Important Historical             | Image of Ho Chi Minh.  |
| Issues                           | Impacted by Chinese culture  |
| Clothing or Amulets              | Modest dress   |
|                                  | Religious objects may be worn.   |
| Language                         | Vietnamese (with many dialects), educated may speak French   |
| Communication,<br>Nonverbal, and | May not maintain eye contact however believes that a medical person who does so is honest  |
| Greetings                        | Speaking up and direct honesty considered rude   |
|                                  | Personal space more distant.   |
|                                  | Silence in conversation typical  |
|                                  | <ul> <li>Maintain a soft voice; loudness and excessive hand gestures<br/>cause discomfort</li> </ul>   |
|                                  | <ul> <li>Traditionally handshakes take place only between same<br/>genders</li> </ul>  |
| Spokesperson and Decision-making | <ul> <li>Traditionally father or eldest son is spokesperson and holds<br/>ultimate authority although women have strong voice within<br/>family structure</li> </ul> |
| Family structure                 | Very family oriented, Intergenerational and extended   |
|                                  | □ Great respect for elderly and ancestors  |
|                                  | Family unit is more important than individual  |
| Food<br>practices/beliefs        | <ul> <li>Rice, vegetables, small amounts of meat or fish</li> </ul>  |
| Time orientation                 | Present oriented   |
|                                  | Very punctual; being late is considered rude and disrespectful   |
|                                  |  |
|                                  | Health, Illness and Death  |
| Illness beliefs                  | <ul> <li>Illness can be caused by either or all: Body imbalance, spiritual<br/>reasons, or biomedical means</li> </ul>   |
|                                  | Doctors are highly respected   |
|                                  | <ul> <li>May stop taking medication once symptoms are relieved or<br/>readjust the dosage themselves</li> </ul>  |
|                                  | May use complementary and traditional methods including<br>acupuncture, massage, coining, cupping, pinching, herbs   |
|                                  | <ul> <li>Head may be considered sacred and feet profane; always touch<br/>head first</li> </ul>  |
|                                  | <ul> <li>Will need emphasized education regarding medication<br/>schedules and keeping of appointments</li> </ul>  |
| Consents                         | <ul> <li>Explain procedures as precisely and simply as possible.</li> </ul>  |
|                                  | <ul> <li>Explain procedures as precisely and simply as possible.</li> <li>Head nodding does not mean understanding or approval.</li> </ul>                           |
|                                  |  |

| Invasive Procedures                 | May be feared, including blood draws, which is believed to make<br>illegen ware.  |
|-------------------------------------|---|
|                                     | <ul> <li>illness worse</li> <li>Surgery may be a very fearful option as it is believed to alter the</li> </ul>  |
| Pain                                | <ul> <li>body's balance</li> <li>May be stoic; it is considered impolite to accept pain medication</li> </ul>   |
| Falli                               | May be stoic; it is considered impolite to accept pain medication<br>first time it is offered   |
|                                     | Talk about intensity rather than numeric scale.   |
| Visitors                            | Female family member may stay at bedside.   |
|                                     | Many family members and friends visit.  |
| Terminal Illness                    | Do not tell patient without consulting head of family.  |
| Discussion                          | DNR a sensitive issue and a decision made by entire family.   |
|                                     | Important questions or issues are raised indirectly   |
|                                     | <ul> <li>Can be a lengthy process as family will want to consult on<br/>details as a group.</li> </ul>  |
| Dying Process                       | Inform head of family in private room.  |
|                                     | Usually an emotional lengthy process for family involving many  |
|                                     | rituals.  |
|                                     | <ul> <li>Extended family and community expected to come in shifts</li> <li>May cry loudly and uncontrollably.</li> </ul>  |
| Death-Special                       | <ul> <li>May vish spiritual/religious ritual.</li> </ul>  |
| Needs                               | <ul> <li>Important to allow family extra time with body to complete</li> </ul>  |
|                                     | religious rituals   |
| Death-Body Care                     | Family member may stay with body until it is moved by mortuary  |
|                                     | May object to autopsy due to religious beliefs that body must remain intact.  |
| Organ Donation                      | May decline due to religious beliefs that body must remain intact   |
|                                     |   |
| Draw atal Oana                      | Pregnancy, Birth, Postpartum  |
| Prenatal Care                       | Mothers must be kept warm and have special hygiene<br>measures, such as only using salt water to clean teeth.   |
| Labor                               | <ul> <li>Woman is expected to be silent.</li> </ul>   |
| Labor                               | <ul> <li>Personal hygiene important.</li> </ul>   |
|                                     | <ul> <li>Father is present but may assume passive role.</li> </ul>  |
|                                     | Female family member may serve as labor coach.  |
| C-Section                           | Acceptable if required for health of mother or baby   |
| Postpartum and                      | Seen as critical time; mother expected to be with baby at all   |
| Breastfeeding                       | times.  |
|                                     | May not shower or wash hair due to beliefs regarding hot/cold   |
|                                     | influences; sponge bath acceptable and family may provide<br>herbal wash.   |
|                                     |   |
|                                     | Reastfeeding common: mother will adhere to restricted diet that   |
|                                     | <ul> <li>Breastfeeding common; mother will adhere to restricted diet that<br/>avoids "cold" foods</li> </ul>  |
| Genetic Defects                     | avoids "cold" foods<br>Consult father or other family support person who will decide  |
| Genetic Defects<br>and/or Sick Baby | <ul> <li>avoids "cold" foods</li> <li>Consult father or other family support person who will decide who will tell mother; best to have doctor present.</li> </ul> |
|                                     | avoids "cold" foods<br>Consult father or other family support person who will decide  |

|                   | Religious and Spiritual Practices   |
|-------------------|---|
| Religion          | <ul> <li>Primarily Buddhism, also Confucianism, Taoism, Christian<br/>(Roman Catholic)</li> </ul> |
| Spiritual Healing | Very important according to religious tradition   |

### Indonesian Culture

|                      | Cultural and Family Structure   |
|----------------------|---|
| Important Historical | Much diversity with each region having own language dialect,  |
| Issues               | history, and customs.   |
|                      | Most people define themselves locally rather than nationally.   |
| Clothing or Amulets  | Typically western clothing; women may wear darker colors  |
|                      | Modest dress  |
|                      | Traditional clothing (batik) worn for special occasions   |
| Language             | Indonesian and many regional dialects   |
| Communication,       | Usually quiet and reserved  |
| Nonverbal, and       | May give a slight bow to open/close the discussion  |
| Greetings            | If being introduced to an entire family, make sure to greet the elder first to demonstrate respect.   |
|                      | Genders typically do not touch each other, i.e. handshakes  |
|                      | Names are considered sacred and should be treated with  |
|                      | respect. Using titles is important.   |
|                      | <ul> <li>Concept of "saving face" is important so communication likely to<br/>be indirect.</li> </ul> |
|                      | Pay attention to nonverbal language   |
|                      | May smile even when disagreeing; nod when not understanding   |
|                      | Avoid using a loud voice in discussions   |
|                      | Eye contact can be viewed as aggressive behavior.   |
|                      | Use eye contact intermittently  |
| Spokesperson and     | Usually eldest male   |
| Decision-making      | Group decisions important   |
| Family structure     | Traditionally a patriarchal society   |
|                      | Interdependence among intergenerational and extended family   |
| Food                 | Religious requirements for fasting during certain times   |
| practices/beliefs    | Religious requirements for diet   |
| Time orientation     | Time tends to be viewed as flexible however others expected   |
|                      | to be punctual  |
|                      |   |

|                        | Health, Illness and Death  |
|------------------------|--|
| Illness beliefs        | Accept western medicine however typically incorporated with  |
|                        | complementary practices including acupuncture, herbs, and  |
|                        | spiritual interventions  |
|                        | High respect for physicians  |
|                        | Modesty important  |
| Consents               | Inform male spokesperson as well as patient  |
| Invasive Procedures    | Usually accepted; may have high anxiety and fear   |
| Pain                   | <ul> <li>Muslims may avoid pain medicine near death in order to be able<br/>to recite the Islamic creed.</li> </ul>  |
| Visitors               | Family, nuclear and extended as well as religious community  |
| Terminal Illness       | Find out from male spokesperson if family wishes patient to be   |
| Discussion             | informed   |
|                        | May tend to avoid the discussion   |
|                        | Only God can determine time of death   |
| Dying Process          | <ul> <li>Religious beliefs may require that environment be as peaceful<br/>as possible so that dying person can complete spiritual<br/>requirements</li> </ul> |
|                        | Death seen as beginning, not end, of spiritual life  |
|                        | Grief can be very emotional  |
| Death-Special<br>Needs | Tell leading male first, even before spouse.   |
| Death-Body Care        | <ul> <li>Islamic protocols for body care: Washing, dressing, and specific<br/>positioning of the body. Care provided by person of the same<br/>sex.</li> </ul> |
| Organ Donation         | <ul> <li>Usually the consideration of organ donations are<br/>unacceptable, but it depends on the family and/or individual<br/>involved</li> </ul>             |
|                        |  |
|                        | Pregnancy, Birth, Postpartum   |
| Prenatal Care          | Traditional belief is that mother must overeat during  |
|                        | pregnancy; education needed regarding healthy choices  |
| Lahan                  | May prefer female care providers   |
| Labor                  | <ul> <li>Modesty important</li> </ul>  |
|                        | <ul> <li>May prefer female care providers</li> <li>May prefer female care providers</li> </ul>   |
|                        | <ul> <li>May want to labor/deliver sitting up</li> </ul>   |
| O Ocetica              | May refuse pain medication   |
| C-Section              | Acceptable if health of mother or baby is in danger  |
| Postpartum and         | Father may want to recite religious prayers to a baby<br>fallowing delivery.   |
| Breastfeeding          | following delivery   |
|                        | <ul> <li>Breastfeeding common practice</li> <li>May believe that and must engage in evenesive beauty</li> </ul>  |
|                        | May believe that one must engage in excessive heavy<br>exercise after birth to lose weight quickly.  |
| Genetic Defects        | exercise after birth to lose weight quickly <ul> <li>Inform father first</li> </ul>  |
| and/or Sick Baby       |  |
|                        | May be viewed as will of God   |
|                        | Religious and Spiritual Practices  |
|                        |  |

| Religion          | <ul> <li>Primarily Muslim; also Christian (Protestant, Roman<br/>Catholic) Hindu, Buddhist</li> </ul>                   |
|-------------------|---|
| Spiritual Healing | Depends on what religion family associates themselves with<br>and what kind of spiritual healing they wish to seek out. |

### **Tibetan Culture**

|                      | Cultural and Family Structure   |
|----------------------|---|
| Important Historical | <ul> <li>Strong Buddhist influence and foundation of culture</li> </ul>   |
| Issues               | <ul> <li>Sacred art very important</li> </ul>   |
| Clothing or Amulets  | Conservative dress  |
| <b>J</b>             | Some western dress, but most wear traditional clothing  |
|                      | Malas (beads), rosaries   |
|                      | Ritual items: Buddha statues, etc   |
| Language             | □ Tibetan   |
| Communication,       | May appear reserved and stoic   |
| Nonverbal, and       | Half-cast eyes, hands in a prayer position and a smile is the   |
| Greetings            | customary Tibetan greeting  |
| Spokesperson and     | Whomever is the leader of the family is usually the   |
| Decision-making      | spokesperson for that family  |
|                      | Great degree of interdependence among family members  |
|                      | May want to consult religious leader first  |
| Family structure     | Includes extended family, friends, religious community  |
|                      | Elders are treated with great respect   |
| Food                 | May be vegetarian   |
| practices/beliefs    | May avoid stimulants  |
| Time orientation     |   |
|                      |   |
|                      | Health, Illness and Death   |
| Illness beliefs      | May use Tibetan medicine which is a system of balancing the relationship between the universal elements and the three |
|                      | bodily energy systems.  |
|                      | Holistic view of body and mind; relaxing the mind to inner peace  |
|                      | has a direct impact on physical well-being.   |
|                      | Illness may be a result of karma  |
| Consents             | Close and immediate family members may need to be   |
|                      | counseled and be asked to give consent.   |
| Invasive Procedures  | May be accepted   |
| Pain                 | <ul> <li>Medication is not usually accepted because it disturbs the<br/>clarity of the mind</li> </ul>                |
| Visitors             | Extended family and religious community   |
| Terminal Illness     | Discussion should take place well in advanced to alert close  |
| Discussion           | person(s) related to the individual of concern so that they can   |
| <b>I</b>             | © HealthCare Chaplaincy Network 2014 Page   |

|                   | go about the right procedures for preparing end of life care.      |
|-------------------|--|
| Dying Process     | Dying seen as a natural part of life                               |
|                   | Family may request time for chanting at the bedside, or for a      |
|                   | chant box to be kept with the patient during illness and dying     |
|                   | process  |
| Death-Special     | Religious rituals important to maintain                            |
| Needs             |  |
| Death-Body Care   | May have religious rituals for washing of the body                 |
|                   | May want religious items to accompany body                         |
|                   | Tradition calls for body to not be moved for 3 days so sensitivity |
|                   | and respect need to be shown when explaining next steps            |
| Organ Donation    | May be accepted; will not interfere with rituals regarding body    |
|                   | as believed to bring great merit as an act of compassion to        |
|                   | others   |
|                   |  |
|                   | Pregnancy, Birth, Postpartum                                       |
| Prenatal Care     | Often use midwives   |
|                   | Gestation by week followed intently for spiritual practices        |
| Labor             | Traditional rituals are often offered to help ease mother          |
|                   | through labor and birth, including use of blessed butter which     |
|                   | mother may eat during last stages of labor                         |
|                   | Father is present  |
| C-Section         |  |
| Postpartum and    | Tradition for holy symbol to be painted on baby's tongue with      |
| Breastfeeding     | saffron powder and blessed butter placed on nose                   |
|                   | Mother and baby rarely separated                                   |
|                   | Placenta to be kept to be buried                                   |
|                   | Breastfeeding common practice                                      |
| Genetic Defects   | Accepted as part of karma  |
| and/or Sick Baby  |  |
|                   |  |
|                   | Religious and Spiritual Practices                                  |
| Religion          | Tibetan Buddhism, which is the basis of the culture                |
| Spiritual Healing | May chant and pray as a way to seek psychological and              |
|                   | emotional refuge   |
|                   | Monthly atonement ceremony   |

### Euro-Asian Cultures

## Gypsy/ Roma Culture

### Preferred Term: Gypsy or Roma

|                                | Cultural and Family Structure   |
|--------------------------------|---|
| Important Historical<br>Issues | <ul> <li>There is a set of rules for Romani culture; however they are kept<br/>orally, not written down. While there are variations to Roma<br/>culture, all follow the Romani Code.</li> </ul> |
| Clothing or Amulate            | Varied traditions, beliefs, and customs among groups Married wamen sustamorily source their beir with a searf that is   |
| Clothing or Amulets            | <ul> <li>Married women customarily cover their hair with a scarf that is knotted at the neck.</li> <li>Most wear an amulet around neck, especially children.</li> </ul>                         |
|                                | <ul> <li>Several amulets, including nature, special symbols, or words</li> </ul>  |
|                                | <ul> <li>May carry a small cloth or leather pouch that is to be on or near person at all times.</li> </ul>  |
|                                | Allow amulet under pillow or at bedside table.  |
|                                | Never put amulet at foot of bed.  |
|                                | Man's hat and woman's scarf must also be kept at head and not at foot of bed.   |
| Language                       | <ul> <li>Usually English (may have a strong accent), however Romani<br/>may be first language.</li> </ul>   |
| Communication,                 | Normally very animated but in illness become very anxious.  |
| Nonverbal, and                 | Naturally very loud (shouting) and argumentative; doesn't   |
| Greetings                      | always mean they are arguing.   |
|                                | Real anger does erupt, however is usually contained by family<br>members. Barely violant, Best not to guaraget.   |
|                                | <ul> <li>members. Rarely violent. Best not to overreact.</li> <li>Concern over illness shown by being gregarious and assertive.</li> </ul>  |
|                                | <ul> <li>Concern over illness shown by being gregarious and assertive.</li> <li>First reaction often mistrustful; important to take time to establish trust.</li> </ul>                         |
|                                | <ul> <li>Respect older medical professionals more than younger.</li> </ul>  |
|                                | <ul> <li>Desire close personal contact with family members; very<br/>anxious when alone; avoid close-contact with non-Gypsies.</li> </ul>   |
| Spokesperson and               | Eldest male   |
| Decision-making                | <ul> <li>Individuals make own decisions, but prefer to consult entire<br/>family first, especially older relatives.</li> </ul>  |
|                                | Parents speak for their children; however also listen to wishes of<br>child, often to detriment of child's health.  |
| Family structure               | Large extended families of at least 3 generations.  |
|                                | Fierce family loyalty.  |
|                                | Women generally keepers and communicators of medical and<br>spiritual knowledge; have very important role in time of illness.   |
|                                | Children indulged and allowed to express themselves freely.   |
|                                | Family cares for each other; rarely send ill/elderly to institution.  |
|                                | A family member will likely want to be present at all times   |
|                                | Large number of visitors expected.  |
|                                | <ul> <li>Elder in authority usually willing to organize system when and<br/>how many at a time may visit.</li> </ul>  |

|                     | Provide a room/area where all can gather as preference is outside and separate from non-Gypsies.                  |
|---------------------|---|
| Food                | <ul> <li>Food must be prepared in a way that is clean - wrapped in</li> </ul>                                     |
| practices/beliefs   | plastic, on paper plates or anything disposable, including plastic  |
| practices/beliefs   | utensils.   |
|                     | <ul> <li>Food that falls on the floor cannot be eaten.</li> </ul>   |
|                     | <ul> <li>Diet is heavy, greasy, and high in salt and cholesterol.</li> </ul>                                      |
|                     | <ul> <li>May fast on Fridays.</li> </ul>  |
| Time orientation    | Usually present-oriented  |
|                     |   |
|                     | Health, Illness and Death   |
| Illness beliefs     | Tied to beliefs of good and bad luck, purity and impurity,  |
|                     | inclusion and exclusion.  |
|                     | The waist divides an adult's body; the lower half is considered   |
|                     | impure; if lower body is touched, then hands must be washed to  |
|                     | be purified.  |
|                     | When bathing, the body must be washed with the water flowing  |
|                     | from the head down.   |
|                     | Washing and other taboos will often be relaxed for elders due to  |
|                     | respect.  |
|                     | Lack of spiritual and moral cleanliness results in disease and  |
|                     | bad luck; also attracts certain spirits or devil.   |
|                     | Sick person expects family to attend to needs and care for them.  |
|                     | Illness is a crisis for the whole family  |
|                     | Will recognize and accept western medicine; however may also  |
|                     | want to use traditional medicine.   |
| Cancanta            |   |
| Consents            | <ul> <li>Illiteracy may be a sensitive issue.</li> <li>Confirm understanding of modified to main do nu</li> </ul> |
|                     | Confirm understanding of medical terminology.   |
| Invasive Procedures | Usually fearful of any surgical procedure that requires general   |
|                     | anesthesia because of a belief that a person under general  |
|                     | anesthesia undergoes a "little death."  |
|                     | For the family to gather around the person coming out of  |
|                     | the anesthesia may be especially important.   |
| Pain                | <ul> <li>Sharing medications is common</li> </ul>   |
|                     | <ul> <li>May ask for a specific color of medication</li> </ul>  |
| Visitors            | <ul> <li>Belief in importance of spiritual energy which is believed to be</li> </ul>                              |
|                     | lost when one spends too much time in the non-Romani world.   |
|                     | Will want to have family members present in order to renew this   |
|                     | energy.   |
| Terminal Illness    | Initiate first with eldest leader   |
| Discussion          | Dying person anxious to have all arrangements made  |
|                     |   |

| Dying Process                       | <ul> <li>First inform eldest in authority and ask for help with relatives.</li> <li>May want chaplain present for purification of body as there is usually an extensive ritual that is done.</li> <li>Grief expressed by wailing and calling out to God over and over. Women may beat breasts and tear out hair.</li> </ul>   |
|-------------------------------------|---|
| Death-Special<br>Needs              | <ul> <li>May ask for religious object in room or favorite foods and personal article of dying person.</li> <li>Moment of death and last words of patient highly significant; relatives will want to be present and to hear them.</li> <li>May want to have older female relative present.</li> <li>May want window open to allow patient's spirit to leave.</li> </ul>  |
| Death-Body Care                     | <ul> <li>Body after death may be source of spiritual danger for relatives<br/>until it is embalmed; may likely leave quickly after death occurs</li> <li>Generally decline autopsies</li> </ul>   |
| Organ Donation                      | Usually not accepted due to fears and beliefs   |
|                                     | Dreameney Dirth Deetnerty re  |
| Prenatal Care                       | <ul> <li>Pregnancy, Birth, Postpartum</li> <li>A woman is considered to be unclean during pregnancy</li> </ul>  |
| Labor                               | <ul> <li>Father usually present due to modesty at birth process.</li> </ul>   |
|                                     | <ul> <li>Assistance from older women relatives expected.</li> </ul>   |
| C-section                           | If necessary; eldest male of family may decide  |
| Postpartum and<br>Breastfeeding     | <ul> <li>Since baby is born from lower half of body, both are considered impure or unclean for length of time.</li> <li>Older women relatives may be nearby to help with cooking and other chores, but family members' visiting kept to minimum for fear of bringing in spirits that may harm baby.</li> <li>Babies often swaddled tightly.</li> <li>Babies believed to be vulnerable to Evil Eye. Giver of evil eye must make a cross with spittle on baby's forehead; if asked to do so, best to comply. People with bushy or heavy eyebrows or lots of body hair believed to often have Evil Eye.</li> <li>Breastfeeding acceptable. Identify food traditions, such as belief that drinking bill or whiskey will calm baby.</li> </ul> |
| Genetic Defects<br>and/or Sick Baby | <ul> <li>May be viewed as due to an impurity suffered or "the spirit of death"</li> <li>If baby dies, parents may avoid it at all costs and may leave hospital suddenly</li> <li>Baby's body is traditionally buried in a secret place by grandparents</li> <li>Or to avoid bad luck family may leave the funeral and burial to hospital authorities</li> </ul>   |

|                   | Religious and Spiritual Practices  |
|-------------------|--|
| Religion          | <ul> <li>Traditional belief system related to spirits, saints, and other spiritual supernatural beings is always incorporated into other beliefs: Roman Catholic, Orthodox Christian, Muslim, and Protestant.</li> <li>Shrine in home - or even in hospital room - is common.</li> </ul> |
| Spiritual Healing | <ul> <li>Spiritual leaders are usually older female relatives who may bring in certain plants and medicines for patient.</li> <li>May wish to see chaplain regularly for blessings.</li> </ul>   |

### Russian Culture

|   | Cultural and Family Structure  |
|---|--|
| Important Historical<br>Issues                | <ul> <li>Very proud of history and traditions, especially Orthodox religious history</li> </ul>  |
| Clothing or Amulets                           | <ul> <li>Some elderly women may prefer to wear warm clothing on top<br/>of hospital or gowns to avoid cold.</li> <li>May wear religious necklaces.</li> </ul>  |
| Language                                      | Russian  |
| Communication,<br>Nonverbal, and<br>Greetings | <ul> <li>May use loud voice, even in pleasant conversations.</li> <li>Direct eye-to-eye contact used.</li> <li>Straightforward in conversation</li> <li>May use metaphors to discuss important issues</li> <li>Personal space is closer for friends/family.</li> <li>Elders may be called "uncle" or "aunt" even if unrelated by blood.</li> <li>Handshake acceptable</li> <li>Direct eye contact</li> <li>Appropriate greeting for time of day</li> </ul> |
| Spokesperson and<br>Decision-making           | Father, mother, eldest son or eldest daughter.   |
| Family structure                              | <ul> <li>Nuclear family most common</li> <li>Strong bonds to extended family especially in times of illness.</li> <li>Strong view of distinct gender roles</li> <li>Women are the nurturers and caregivers in illness</li> <li>Great respect for elders.</li> </ul>  |
| Food<br>practices/beliefs                     | <ul> <li>Bread considered a staple; meat and fruit important</li> <li>May observe religious fasts</li> </ul>   |
| Time orientation                              | Will try to be on time for appointments or early.  |

|                     | Health, Illness and Death   |
|---------------------|---|
| Illness beliefs     | Good health maintained by dressing warmly, avoiding stress,   |
|                     | regular bowel movements, nutrition.   |
|                     | Folk medicine may be utilized, i.e. herbs, spiritual healing,<br>leaster, hereanethy  |
|                     | <ul> <li>leeches, homeopathy</li> <li>May believe illness is will of God, testing of faith or punishment.</li> </ul>                              |
|                     | <ul> <li>Believe doctor is ultimate authority; if possible have doctor</li> </ul>   |
|                     | introduce other members of team, stressing their credentials  |
|                     | <ul> <li>May tend to self-diagnose</li> </ul>   |
|                     | <ul> <li>Often reluctant to complete advance directives</li> </ul>  |
| Consents            | Explain procedures, tests, etc with patient and family together   |
|                     | and allow time for family discussion.   |
| Invasive Procedures | Usually acceptable, however may be fearful of blood   |
|                     | transfusions, IVs developing air in the line, unfamiliar  |
| Dala                | procedures or equipment   |
| Pain                | <ul> <li>May be stoic and not ask for medication.</li> <li>Comfortable with numeric pair cools</li> </ul>   |
| Visitors            | <ul> <li>Comfortable with numeric pain scale.</li> <li>Family members and friends expected to visit to provide</li> </ul>                         |
| VISILOIS            | Family members and friends expected to visit to provide support.  |
| Terminal Illness    | Inform head of family first.  |
| Discussion          | Family may be concerned about quality of care issues and  |
|                     | express them often  |
|                     | May not want DNR.   |
|                     | Family will likely remain cheerful with patient throughout illness<br>and dving process.  |
| Dying Process       | <ul> <li>and dying process</li> <li>Ensuring patient comfort and lack of distress is a priority.</li> </ul>                                       |
| Dying Process       | <ul> <li>Ensuring patient comfort and lack of distress is a priority.</li> <li>A family member will usually be at bedside at all times</li> </ul> |
|                     | <ul> <li>Efforts are made by family not to openly grieve in front of patient</li> </ul>   |
|                     | <ul> <li>Family may view the giving of comfort medications as "giving</li> </ul>  |
|                     | up"   |
|                     | May want religious items in room  |
| Death-Special       | Likely to have religious/spiritual ritual requests and needs.   |
| Needs               | Tradition is often to light a candle after death; discuss to  |
|                     | accommodate with battery operated candle  |
| Death-Body Care     | Family members may want to wash body and/or put special   |
|                     | clothing on care deceased.  |
|                     | <ul> <li>May wish coins on eyes and roll of cloth under chin</li> <li>May not wish autonovy unloss absolutely personality</li> </ul>              |
| Organ Danation      | May not wish autopsy unless absolutely necessary.   |
| Organ Donation      | May not consent due to cultural misinformation  |
|                     | Pregnancy, Birth, Postpartum  |
| Prenatal Care       | May not be utilized unless there is a problem.  |
|                     | Believe pregnant women should be protected from bad news.   |
|                     | <ul> <li>Believe certain activities, such as lifting, heavy exercise or</li> </ul>  |
|                     | skipping steps when going down stairs will result in harm to baby.  |

| Labor             | <ul> <li>Women generally passive; follow commands of doctor/midwife.</li> <li>Traditionally believe that drinking castor oil or have enema will encourage an easier birth.</li> <li>May not desire pain medication due to expectation to be stoic.</li> <li>May wish lighting dim due to believe that it will harm baby's eyes.</li> </ul> |
|-------------------|--|
| C-Section         | Acceptable if health of mother or baby at risk   |
| Postpartum and    | Traditional practice is 15 days of bed rest  |
| Breastfeeding     | May wear pelvic binder   |
|                   | <ul> <li>Breastfeeding very important, supported and encouraged within culture.</li> </ul>   |
|                   | Important for breastfeeding mother to be at peace.   |
|                   | Believe breasts must be kept warm.   |
| Genetic Defects   | Tell mother first.   |
| and/or Sick Baby  | May be viewed as testing or punishment from God  |
|                   |  |
|                   | Religious and Spiritual Practices  |
| Religion          | Russian or Eastern Orthodox Christian, Jewish  |
| Spiritual Healing | Spiritual leaders may be important in healing process.   |
|                   | May use folk remedies.   |