

Muskoka®

35" curved
Wall mount heater

Courbe de 89 cm a
chauffage montage mural

Calefactor de pantalla curva de
89 cm montable en la pared

Important: Retain for future reference:
Read carefully

Important : Conserver pour référence
ultérieure : lire attentivement

Importante: Conserve para referencias futuras:
Lea cuidadosamente antes de usar




C US
218326

MHC35BL

ITM./ART. 966684 **Modelo:** MHC35BL **Marca:** MUSKOKA®

Français p. 14
Español p. 26

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Safety Information

- Read all instructions before using this fireplace.
- Always unplug this appliance when not in use.
- Children should be advised not to play with this fireplace.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Any repairs to this appliance should be carried out by qualified/authorized service personnel only.
- Under no circumstances should this appliance be modified. Parts having to be removed for servicing must be replaced with original "OEM" (original equipment manufacturers) parts only.
- Do not use outdoors.
- This appliance is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners, or the like. Arrange the cord away from traffic areas and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Connect to properly grounded outlets only.
- This appliance, when installed, must be electrically grounded in accordance with local codes, with the current CSA C22.1 Canadian Electric codes, or for USA installations, follow local codes and the National Electrical Code, ANSI/NFPA No. 70.
- There is a thermostat limiter inside the fireplace. When the inner temperature over heats or abnormal heating occurs, the thermostat protective device will cut off power supply to avoid damage to the fireplace or risk of fire.
- This appliance has hot and arching or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored. This appliance should not be used as a drying rack for clothing, nor should Christmas stockings or decorations be hung on or near it.
- Use this appliance only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- The use of an extension cord is not recommended due risk of fire. If used the extension cord shall be No. 14 AWG minimum size and rated no less than 1875 watts, and the extension cord shall be a three-wire cord with grounding type plug and cord connector. The extension cord shall not be more than 20 ft (6 m) in length.
- Do not use this appliance with a programmable timer or any other device that switches the appliance on and off automatically. In order to avoid a hazard due to inadvertent resetting of the thermal cut out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by an utility.
- This product contains a button battery. If swallowed, it could cause severe injury or death in just 2 hours. Seek medical attention immediately.



WARNING: This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this appliance. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from front, sides and rear of the heater.



CAUTION: When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons.



CAUTION: To prevent a possible fire, do not block heater air intakes or the exhaust in any manner. Do not operate the heater on soft surfaces, like a bed, where openings may become blocked.



CAUTION: Do not insert or allow foreign objects to enter any ventilation or exhaust openings, as this may cause an electric shock or fire, or damage to the heater.



CAUTION: Extreme caution is necessary when any heater is used by or near children or invalids, and whenever the heater is left operating and unattended.



IMPORTANT: SAVE THESE INSTRUCTIONS.

LIMITED WARRANTY

Greenway Home Products is pleased to offer in-home warranty repairs. Retain receipt as proof of purchase should repair, parts or service be required.



Please contact Customer Service at:
1-866-253-0447 Monday to Thursday
from 8:30AM to 5:00PM (EST), Friday from 8:30AM to 4:00PM (EST)
Web: www.greenwayhp.com
Email: support@greenwayhp.com

Canada: 400 Southgate Dr., Guelph, Ontario, Canada, N1G 4P5
USA: 1270 Flagship Dr., Perrysburg, Ohio, USA, 43551

Limited Warranty Definitions:

Greenway Home Products: (Greenway) Manufacturer.

Fireplace Insert: Fireplace insert manufactured by Greenway Home Products.

Purchaser: Purchaser of fireplace insert

Distributor: Facility authorized to sell Greenway Home Products.

Warranty Card: Greenway Home Products Limited Warranty Registration Card identifying the Purchaser and product model.

Greenway Limited Warranty:

Greenway warrants to the Purchaser that the fireplace insert is free from defects in material and workmanship, under normal use and service, for 1 year (1 year limited parts) from the date of purchase.

All warranty repairs must be preauthorized by Greenway Home Products. Greenway will, at its' option, replace or repair free of charge any defective part, which the Purchaser shall notify their Distributor or Greenway Home Products within the warranty period. The obligation of Greenway Home Products under this warranty is expressly limited to such replacement or repairs.

The provisions of this limited warranty shall not apply to the following:

1. Accidents.
2. Unauthorized repairs or alterations.
3. Normal maintenance.
4. Changes made to other units manufactured after this mantel was manufactured.
5. Incidental damages caused by failure of the mantel such as inconvenience or loss of use.
6. Improper installation.

The provisions of this limited warranty shall not apply to deterioration due to wear and exposure beyond the following limitations:

1. For 1 year from the date of purchase on electrical component and circuit boards (lightbulbs excluded).

Greenway Limited Warranty is void unless the following conditions are adhered to:

1. Warranty registration must be completed.
2. All warranty repairs must be preauthorized by a Greenway repair facility.
3. Greenway reserves the right to inspect defective parts that have been replaced under warranty. Dealer is expected to hold defective parts for 60 days.
4. Only parts and accessories and other material, available through Greenway Home Products are to be used in the performance of warranty service.
5. Purchasers are responsible for presenting/notifying their Distributor as soon a problem exists. The warranty repairs should be completed in a reasonable amount of time from the date of authorization. Not to exceed 30 days past notification.

This limited warranty is expressly in lieu of any other expressed or implied warranty, including any implied warranty or merchantability or fitness for a particular purpose and of any obligations or liabilities on Greenway Home Products which neither assumes nor authorizes any other person to assume for it any other liability in connection with the fireplace insert manufactured by it.

The warranty is null and void if used in commercial or industrial applications.

Pre-Installation

PLANNING INSTALLATION

Before you begin assembly, locate the instructions and hardware. Compare all parts with the Hardware Included and Package Contents lists. Be sure you have all the parts and can identify them. A helping hand is always good. Assemble your fireplace with an adult assistant if possible. Some pieces are heavy and will need to be held by a helper. Assembly time will take approximately 5-20 minutes.

Before assembly, use scissors to unwrap the parts from the packaging. Do not use a box cutter or exacto-knife, as you may cut into the heater pieces inside the box and damage the finish. Check for the red hardware bag located inside the packaging, taped to the top of the box. Do not discard any pieces. Use an appropriate screwdriver to insert and tighten all screws.

CAUTION: This carton includes a GLASS panel! Always use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.

SPECIFICATIONS

Model No.	MHC35BL
Wall Mounted Dimensions W x D x H	36 in. x 5 in. x 17.3 in. (91,4 cm x 12,7 cm x 43,9 cm)
Stand Mounted Dimensions W x D x H	36 in. x 8.75 in. x 21.3 in. (91,4 cm x 22,2 cm x 54,1 cm)
Net Weight / Gross Weight	36.6 lbs / 42.9 lbs (16,6 kg / 19,5 kg)
Voltage	120V
Frequency	60 Hz
Watts / Amps	1400 W / 11.7 A

ELECTRICAL CONNECTION

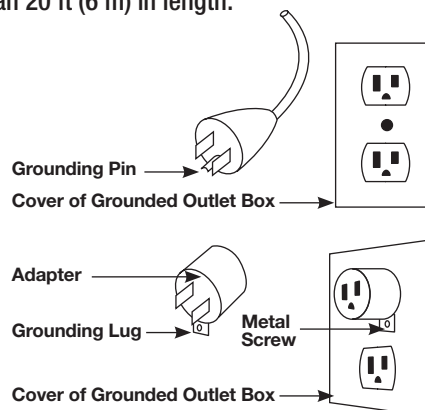
WARNING: Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock, and injury to persons.

WARNING: Do not use this fireplace if any part of it has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system which has been under water.

A 15 Amp, 120 Volt, 60 Hz circuit with a properly grounded outlet is required to operate this appliance. Preferably, the appliance will be on a dedicated circuit, as other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the fireplace is in operation. The unit comes standard with a 6 ft (1.8 m) long 3-wire cord, exiting out the back of the fireplace. Plan the installation to avoid the use of an extension cord. If an extension cord must be used, it must be a minimum No. 14 AWG, 3-wire with grounding type plug and connector, and must be rated not less than 1875 watts. The extension cord shall not be more than 20 ft (6 m) in length.

GROUNDING INSTRUCTIONS

This fireplace is for use with 120V power sources. The cord has a three-blade, grounding-type plug. An adapter is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground, such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

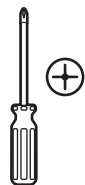


Pre-Installation (continued)

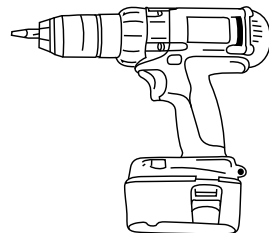
TOOLS REQUIRED



Safety goggles



Phillips
screwdriver



Power drill

HARDWARE INCLUDED



NOTE: Hardware shown to actual size.



AA



BB

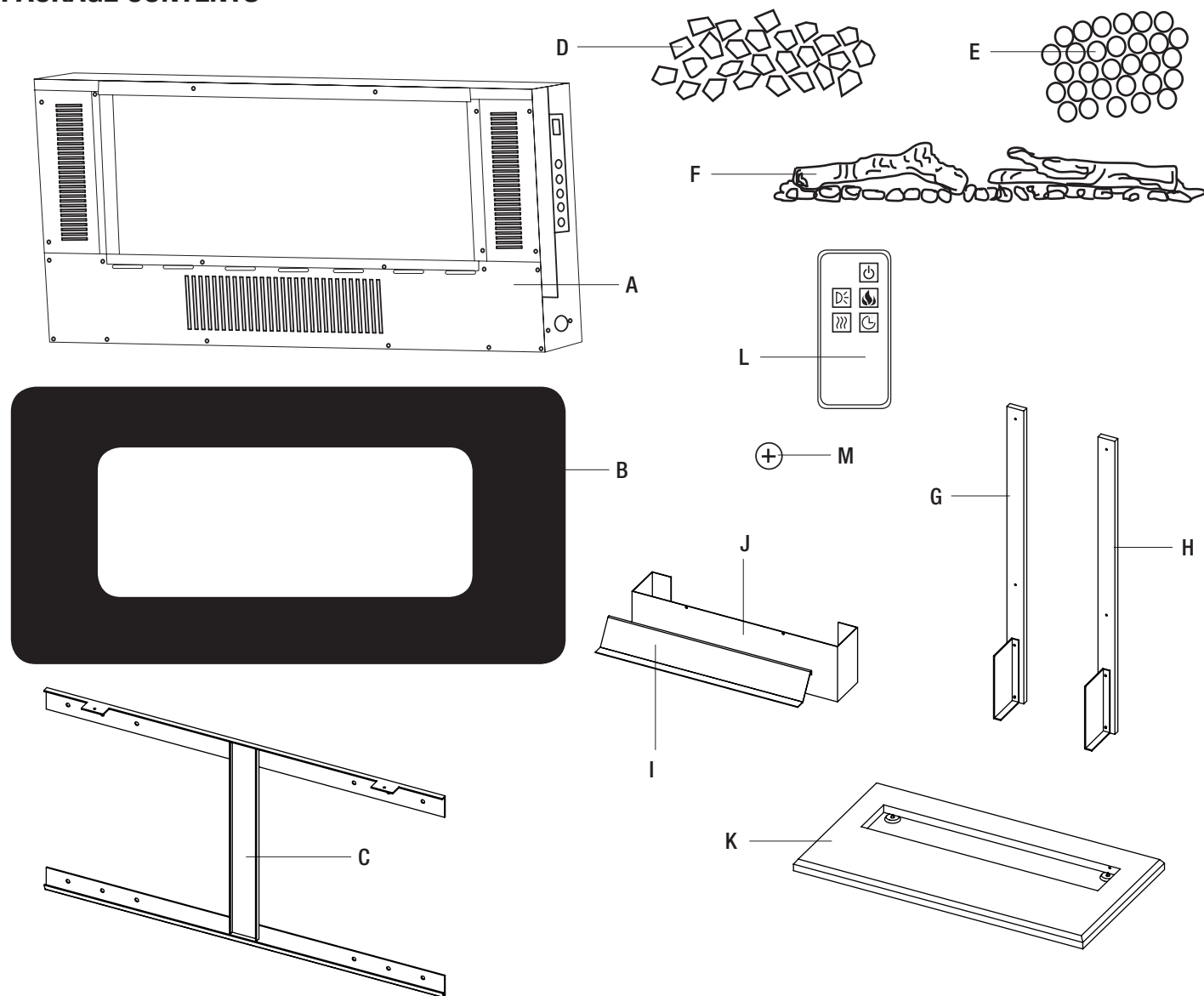


CC

Part	Description	Quantity
AA	Small Screw	12
BB	Large Screw	4
CC	Wall Anchor	4

Pre-Installation (continued)

PACKAGE CONTENTS



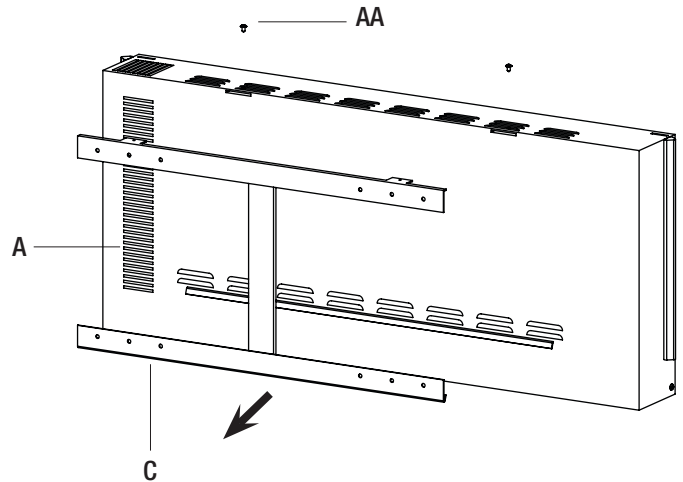
Part	Description	Quantity
A	Electric Firebox	1
B	Glass Front	1
C	Mounting Bracket (attached to the Firebox A)	1
D	Acrylic Crystals	1
E	Pebbles	1
F	Log Set	1
G	Left Table Top Support	1

Part	Description	Quantity
H	Right Table Top Support	1
I	Deflector	1
J	Front	1
K	Table Top Base	1
L	Remote Control	1
M	Battery	1

Installation - Wall-Mount

1 Removing the mounting bracket

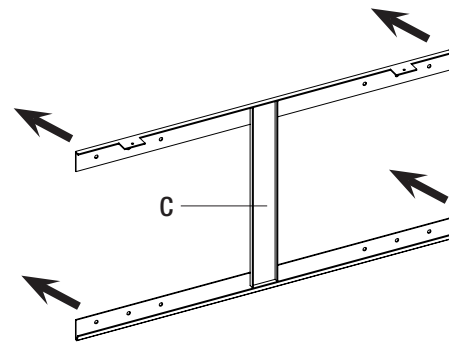
Using a screwdriver, loosen the two screws (AA) that secure the mounting bracket (C) to the top of the electric firebox (A), and remove the mounting bracket (C).



2 Positioning the mounting bracket

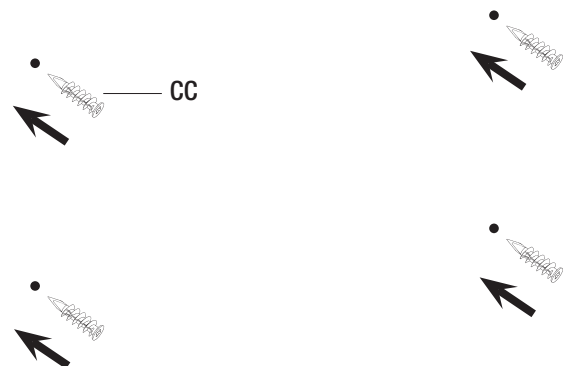
Choose a solid wall. Position the mounting bracket (C) where the electric firebox (A) is to be installed on the wall, and ensure that the mounting bracket (C) is level.

Use a pen to mark the 4 mounting holes on the wall at the desired mounting location, using the mounting bracket (C) as a template.



3 Securing the mounting bracket

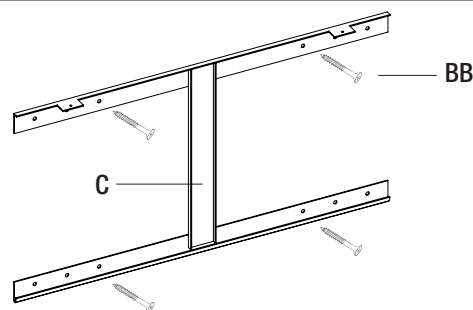
Insert the 4 self-drilling wall anchors (CC) into the wall where previously marked. If installing the mounting bracket (C) to a wall stud, there is no need to drill the holes in the wood and no need for the plastic wall anchors (CC). It is recommended to install the mounting bracket to at least one stud.



Installation - Wall-Mount (continued)

4 Securing the mounting bracket

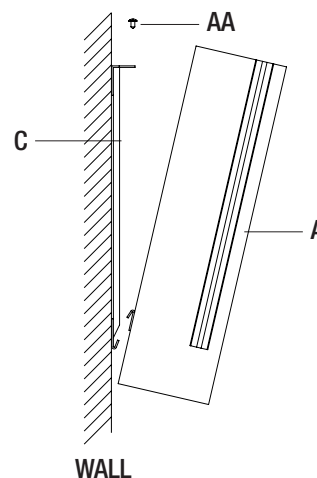
Secure the mounting bracket (C) to the wall using four large screws (BB).



5 Hanging the electric firebox

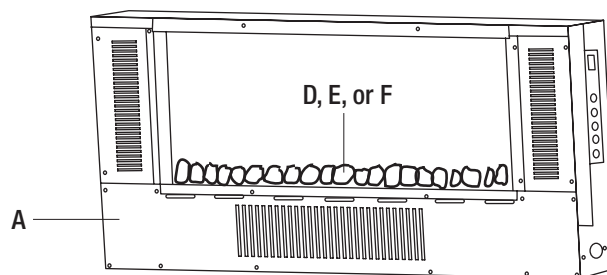
Hang the electric firebox (A) on the hooks at the bottom of the mounting bracket (C), and push the top of the electric firebox (A) into the mounting bracket (C).

Secure the electric firebox (A) to the mounting bracket (C) by refitting the two small screws (AA) which were removed in step 1.



6 Inserting the ember bed

Arrange the ember beds (acrylic crystals [D], pebbles [E] or log set [F]) along the inset window ledge at the front of the electric firebox (A).



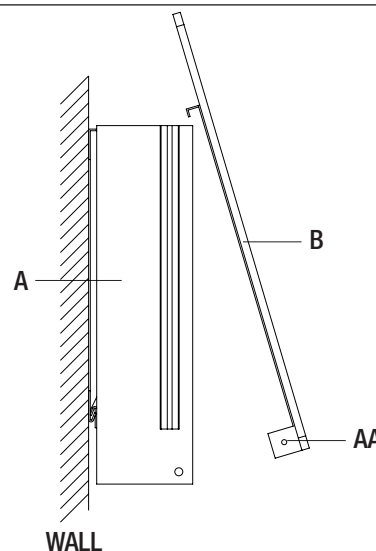
7 Installing the glass front



NOTE: This glass front is heavy. It is recommended that you use two people at this stage to prevent damage to the glass front or the electric firebox.

Lift the glass front (B) into place, making sure the 2 tabs on the top back of the glass front (B) fit securely into the holes on the top of the electric firebox (A).

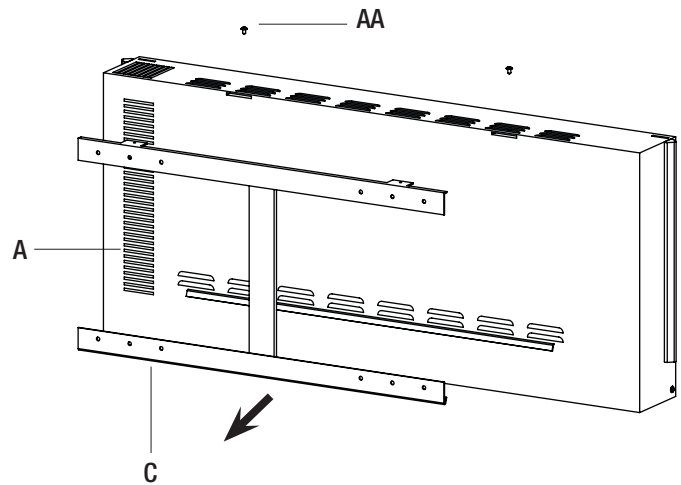
Secure the glass front (B) by fastening two small screws (AA) on both sides.



Installation - Table Top

1 Removing the mounting bracket

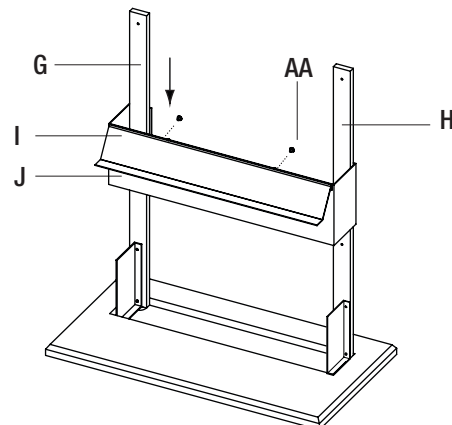
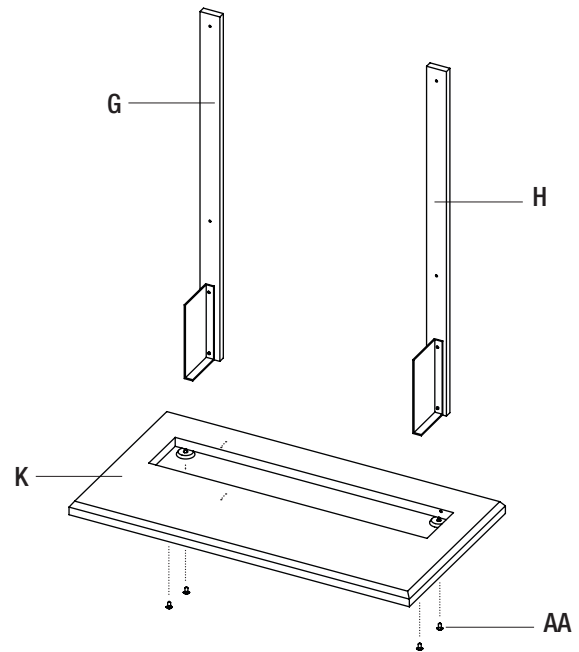
Using a screwdriver, loosen the two screws (AA) that secure the mounting bracket (C) to the top of the electric firebox (A), and remove the mounting bracket (C).



2 Assembling the table top stand

Attach the left table top support (G) and the right table top support (H) to the table top base (K) using 4 small screws (AA).

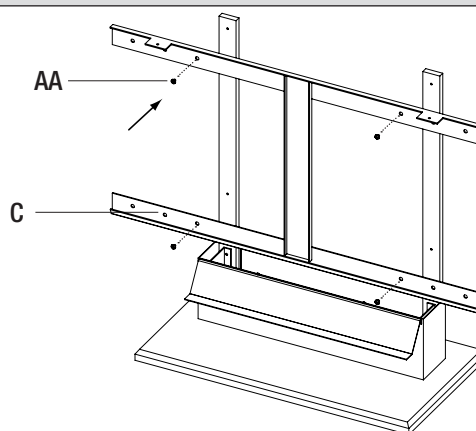
Attach the deflector (I) to the front (J) using 2 small screws (AA). Slide the front assembly onto the table top supports (G & H), and onto the base assembly.



Installation - Table Top (continued)

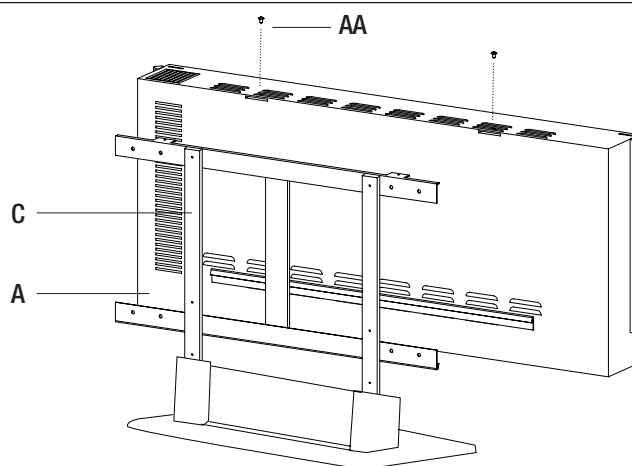
3 Securing the mounting bracket

Use a screwdriver to secure the mounting bracket (C) to the table top stand with 4 small screws (AA).



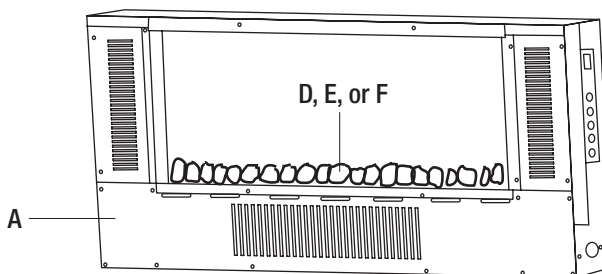
4 Securing the electric firebox

Using a screwdriver, secure the electric firebox (A) to the top of the mounting bracket (C) with 2 small screws (AA).



5 Inserting the ember bed

Arrange the ember beds (acrylic crystals [D], pebbles [E] or log set [F]) along the inset window ledge at the front of the electric firebox (A).



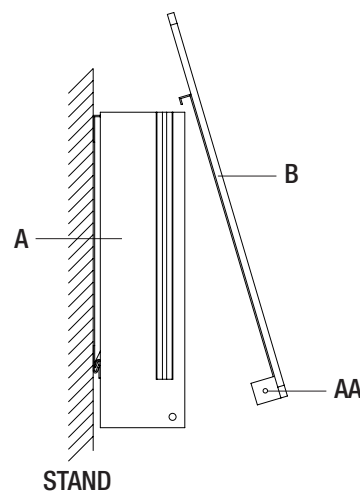
6 Installing the glass front



NOTE: This glass front is heavy. It is recommended that you use two people at this stage to prevent damage to the glass front or the electric firebox.

Lift the glass front (B) into place, making sure the 2 tabs on the top back of the glass fit securely into the holes on the top of the electric firebox (A).

Secure the glass front (B) by fastening two small screws (AA) on both sides.

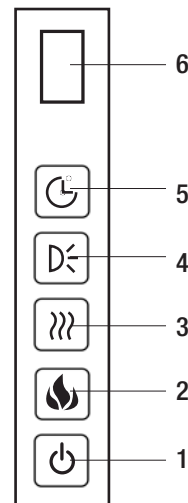
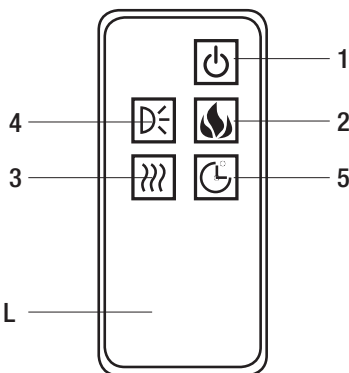


Operation

USING THE MANUAL AND REMOTE CONTROLS

On the top-right side plate of the electric fireplace (A) is the control panel. This panel contains the buttons to properly operate the electric fireplace. The buttons on the control panel on the side of the electric fireplace (A) and the remote control (L) function in the same way. The remote control has an effective range of up to 13 feet.

1. Power Button
2. Flame Control Button
3. Thermostat Control Button
4. Side Light Control Button
5. Timer Control Button
6. Digital Display Panel



USING THE POWER BUTTON

The main power button (1) is located on the control panel on the side of the electric fireplace.

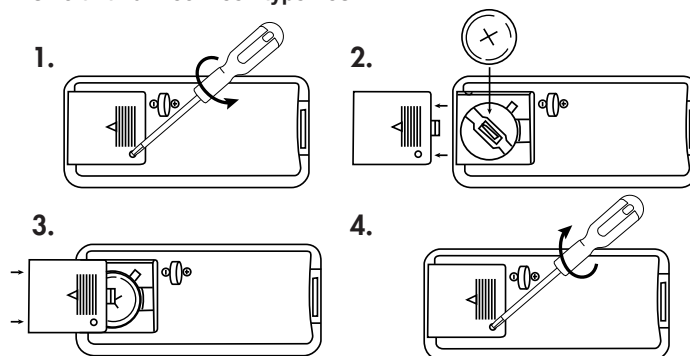
Pressing the power button (1) once turns the power on.

Pressing the power button (1) again will turn the power off.

If you find that none of the other buttons appear to work, check to make sure that the main power (1) is turned on.

BATTERY REPLACEMENT

3 Volt lithium coin cell type 2032



USING THE FLAME CONTROL BUTTON

Press the flame control button (2) to turn on the ember bed and flame effect.

Pressing the flame control button (2) once turns flames on and lights the ember bed.

Pressing the flame control button (2) again will cycle through different colors of the ember bed. The color rotation mode will cycle through the 3 different color settings continuously. Reference the table for more detailed information.

Button Press	Flame State	Ember Bed Color
1st Press	ON	Amber
2nd Press	ON	Blue
3rd Press	ON	Amber and Blue
4th Press	ON	Color Rotation

Operation (continued)

USING THE THERMOSTAT CONTROL BUTTON

The heat button (3) turns the heater on and off.

With the unit ON, press the control panel heat button (3) for 5 seconds and enter temperature adjustment mode. In the adjustment mode, the digital indicator (6) will flash.

Press the heat button (3) to change to the desired temperature. There are 10 temperature settings. Reference the table for more detailed information.

After the temperature is selected, the digital display (6) will stay on for 10 seconds, then turn off.

Display Value	Temperature Setting
0	64°F/18°C
1	66°F/19°C
2	68°F/20°C
3	70°F/21°C
4	72°F/22°C
5	74°F/23°C
6	76°F/24°C
7	78°F/25°C
8	80°F/26°C
9	82°F/27°C
N	ON

ADJUSTING THE AMBIENT SIDE LIGHTING

Press the side light control button (4) to turn on the ambient lighting.

To change the color of the lighting press the side light control button (4) again. You can control the side lights color as described in the table. The color rotation mode will cycle through the 3 different color settings continuously.

Button Press	Side Light Color
1st Press	Blue
2nd Press	Amber
3rd Press	Amber and Blue
4th Press	Color Rotation
5th Press	Off

USING THE TIMER CONTROL BUTTON

Pressing the timer control button (5) will set the timer. This interval period is shown in the display (6) on the control panel on the side of the electric fireplace. The set intervals are as listed in the table.



NOTE: If this product experiences exceptionally high temperature, it may automatically stop heating. If this occurs the product should be unplugged or isolated from the main supply for a period of 30 seconds before the power is then re-supplied.

Button Press	Timer Interval	Display Value
1st Press	1 Hour	1
2nd Press	2 Hour	2
3rd Press	3 Hour	3
4th Press	4 Hour	4
5th Press	5 Hour	5
6th Press	6 Hour	6
7th Press	7 Hour	7
8th Press	8 Hour	8
9th Press	OFF	NONE

NO HEAT FUNCTION (DEMO MODE)

To turn off heat mode, press and hold the heat button for 10 seconds to enter heat lock out mode.

Ember bed lights will flash 6 times to signal the heat function is turned off and locked out.

When the heat button is pressed in lock out mode, the ember bed will flash 6 times until heating mode is turned on

To turn on heat mode, press and hold the heat button for 10 seconds, the ember bed will flash 6 times and the heat function will be restored.

Care and Cleaning



IMPORTANT: Always unplug the power cord before cleaning the unit. Allow the unit to cool before cleaning it.

Wipe the exterior surface of the electric firebox occasionally with a soft, damp cloth (not dripping wet), and dry the exterior surface before operating.

Do not immerse the electric fireplace in water.

Do not use any cleaning chemicals such as detergents and abrasives.

Do not allow the interior to get wet, as this could create a hazard.

Light accumulated dust may be removed from the electric fireplace with a soft, dry cloth.

To store the electric fireplace, put it back into its original packaging and store in a clean, dry place.

The blower and flame motor are pre-lubricated for a durable using time and need no further lubrication or maintenance. Dust particles will accumulate on/in the electric fireplace, so periodic cleaning/vacuuming of the electric fireplace is recommended.