

Handbook of Patients' Spiritual and Cultural Values for Health Care Professionals

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Notes for the Reader

- This handbook is a guide that is meant to describe beliefs and practices generally found within a particular cultural or religious group. As often as possible, we have verified the content with people who self-identify with that particular group. That process is ongoing. We have consulted, printed, and referred to online sources considered the most authoritative in this content area. However, we understand, as should the reader, that not everyone who identifies with a particular cultural or religious group will adhere to the beliefs or values as presented.
- 2. This handbook is not complete and it will likely never be. Thus, the reader will see that much information is still missing because we have not found sources on a given topic that we consider authoritative. We periodically post new versions of the handbook as we accumulate new information. As this handbook is a work in progress, we welcome feedback and contributions via email to the Rev. George Handzo, BCC at ghandzo@healthcarechaplaincy.org
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Introduction

Why do we need to be culturally and spiritually sensitive? The Joint Commission (JC) holds hospitals accountable for addressing and maintaining patient rights. Founded in 1951, the Joint Commission looks out to improve the healthcare providence of the general public. The Joint Commission is the oldest standard-setting and accrediting body in health care. The commission is headed and governed by a 32 member board. These rights include the accommodation of cultural, religious, spiritual, and personal values as well as to religious and other spiritual practices.

Health care professionals are entrusted to care for patients as whole persons - body, mind and spirit. The health care approach is interdisciplinary and encompassing. It is important then, for that approach to be culturally and spiritually sensitive. In addition, health care professionals need to be empowered with the capacity, skills, and knowledge to respond to the unique needs of each patient and their loved ones. Applicants seeking who seek accreditation by the commission need to have high expertise in administrative affairs, clinical practice, cultural competence, language access, pastoral access, patient advocacy, patient safety, patient-provider communication, health care policy, research and risk management.

The Joint Commission's *Roadmap for Hospitals: Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care* promotes communication and cultural competence. This monograph provides methods for hospitals to improve their efforts to ensure that all patients are receiving the same high quality healthcare. The *Roadmap for Hospitals* does not detail the process for how to become fully competent and patient/family centered. However, the Joint Commission urges hospitals to adopt a combination of methods as a means of setting a foundation for creating the process, policies and programs that best suit their organization.

The *Roadmap for Hospitals* addresses topics like language access, cultural competency, health literacy and communication barriers and mobility needs. The *Roadmap for Hospitals* is structured so that the beginning chapters mirror the continuum of care including Chapter 1: Admission, Chapter 2: Assessment, Chapter 3: Treatment, Chapter 4: End of Life Care, and Chapter 5: Discharge and Transfer. Chapter 6 addresses Organization Readiness.

The *Roadmap for Hospitals* can be utilized in various ways to improve the quality and level of patient and family centered care. It can be used to improve performance, train staff, help inform policy and evaluate compliance with relevant laws, regulations and standards.

The Roadmap for Hospitals: Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care can be found on the Joint Commission's website at:

http://www.jointcommission.org/assets/1/6/ARoadmapforHospitalsfinalversion727.pdf

Religions

Western Religions

Comparison of Jewish, Christian and Muslim Traditions

*The three traditions are historically linked, yet with key differences in belief.

All believe in:

- □ One God who is almighty, just and merciful.
- □ Heaven and hell after death.
- God's call to Abraham in the land of Ur.
- □ Similar codes of ethics.
- □ Hebrew Scriptures (Christian Old Testament).

*Primary belief differences concern Jesus Christ.

Christians believe:

- □ Jesus Christ is the messiah (savior) of humanity.
- □ Jesus Christ is the holy son of God.
- □ The Christian Scripture (New Testament) is a continuation of the Hebrew Scripture (Old Testament).

Jews believe:

- □ Jesus Christ is not the messiah.
- □ The Hebrew Scripture (Christian Old Testament).

Muslims believe:

- □ Jesus (called 'Isa) was a prophet.
- Isa did receive words from God (called Allah), but the Bible has corrupted those words. Now the Qur'an is the only reliable book of Allah's words and 'Isa's teachings.
- □ 'Isa didn't die, he ascended to Allah.

Christianity

All believe in:

- □ One God who is almighty, just, and merciful.
- □ Jesus Christ who is the messiah and son of God.
- □ Jesus' death and resurrection.
- □ Eternal life through faith in Jesus.
- Following of the Bible, which includes the Old Testament and the New Testament.
- Following of Christ's teachings in daily life. (In ways such as following the 10 Commandments, the New Covenant, the Bible).

Christian Science

* Also known as Church of Christ, Scientist

Beliefs	Includes study of Metaphysics, which suggests the presence of spiritual powers that operate on the mind and body.
	□ Faith does not rest on blind belief; rather, understanding perfection of God's
	spiritual creation in the present.
	All religions have value.
Daily Practices	Prayer and sacraments.
Dying and	 Euthanasia contrary to teachings.
Death	Most do not donate body or organs.
	Disposal of body and burial is a family decision.
Facilitating	Always clarify if and what medical and/or psychological techniques,
Practices	practices, procedures, or medications patient and family wish to use.
Food	No restrictions although some do not use food or drink which contains
	stimulants such as caffeine or alcohol.
Health	 Illness believed to be the result of disharmony between mind and matter.
	 Believe that healing occurs when one draws closer to God and experiences moral and spiritual change.
	Not completely opposed to medical treatment but may be fearful of being
	forced to accept unwanted treatments which violate individual personal
	beliefs.
Holy days and	□ None.
festivals	
Pregnancy and	Abortion incompatible with faith.
birth	Birth control is an individual decision.
	May desire midwife.

Rituals or ceremonies	No outward ceremonies or observances.
Spiritual instruments, structure and symbols	 Primary text is Science and Health with Key to the Scriptures. No set apart leadership, but full-time healing ministers (practitioners) structure and practice spiritual healing, which is uniquely different from medical or psychological techniques.

Eastern Orthodox

Г — н. н.	
Beliefs	 The community recites the Nicene Creed at every Divine Liturgy, which summarizes the beliefs of the Church. The Orthodox view the Trinity as, three persons, one in essence and undivided.' Christ is understood to be the Son of God, both fully divine and fully human, and the Holy Spirit enables humanity to apprehend God's presence in the world. In the Bible, God has revealed Himself as living and present in his people. It is considered the "Word of God" though not considered inerrant or literal. Veneration of Mary referred to as the <i>Theotokos</i> (God-bearer) in that she carried the New Covenant in the person of Christ. A person's communion with God is expressed in love. Where there is no love, God is absent and there is no spiritual life. All are already saved (Christ's death and resurrection), are still being saved (through participation in the church), and will be saved in the future (second coming of Christ).
Daily Practices	 Divine Liturgy attendance on Sundays and/or holy days; some communities hold Matins and Vespers services daily. Prayers at home with icons and/or incense.
Dying and Death	 Holy Unction (anointing with oil) is administered to the sick by Orthodox clergy. It is administered to all Orthodox on the Wednesday of Holy Week (the week between Palm Sunday and Easter). The church offers special prayers for the dead on the third, ninth, fortieth day and one year anniversary of the death. The traditional saying after a person has passed away is "Memory Eternal". Belief that the departed soul can be affected by intercessory prayers; redemption and reconciliation with God is possible after death.
Facilitating Practices	 Christians pray in the presence of icons, making the sign of the cross. Icons are not worshipped but instead are venerated and honored as "windows" into divine reality and as an aid to prayer.

Food	Many Orthodox fast from meat, dairy and oil on Wednesdays and Fridays. During Great Lent and Christmas Lent (Advent), a 40-day period of fasting from meat, dairy and oil is observed. The fast is broken with a joyous community feast after the Divine Liturgy. Fasting is flexible for those with health concerns or those who are pregnant.
Health	God is understood to be the "Divine Physician" and the, healer of our souls and bodies, which is facilitated through prayer and participation in the life of the Church. Traditional medical interventions are generally accepted.
Holy Days and Festivals	 The Church observes a structured liturgical cycle of twelve feast days; <i>Pascha</i> (Easter is considered the "feast of feasts"). Every Sunday is dedicated to celebrating the Resurrection and the Triune God. Various saints' days are celebrated throughout the year.
Pregnancy and Birth	Babies are baptized by immersion as early as 2 months of age; after baptism, they receive Holy Communion and are full members of the body of the Church.
Rituals or Ceremonies	Orthodox worship is structured and liturgical, with the use of chanted hymnody, incense and iconography. Participants stand during most of the liturgy. The focus of the liturgy is the blessing and receiving of Holy Communion.
Spiritual instruments, structure and symbols	 The Three-Bar Orthodox Cross Prayer with icons. 300 million members worldwide. Composed of numerous self-governing ecclesiastical bodies, each geographically and nationally distinct but theologically and sacramentally unified. Each self-governing (autocephalous) body is shepherded by a Synod of bishops.

Jehovah's Witness

Beliefs	No Holy Trinity. God is the Father, while Jesus Christ is His son, a separate person. The Holy Spirit is God's motivating force.
	 Do not participate in nationalistic ceremonies (e.g. saluting the flag), and do not give gifts at holidays or celebrate traditional Christian
	days.
	 Believe that after world is restored to state of paradise; beneficiaries
	of Christ will be resurrected with healthy, perfected physical bodies,
	and will inhabit earth.
Daily Practices	Prayer and reading of Scriptures.
Dying and death	Death is a state of total unconsciousness.
	Euthanasia forbidden.
	Autopsy acceptable if legally required.
	Donation of body or organs is a personal choice.
Facilitating	Be sensitive to strong religious beliefs opposing use of blood or
practices	blood products.
	Encourage patient or family to consult with congregational elders or to contact the local JW Hospital Liaison Committee for assistance.

Food	Avoid food that contains blood.
Health	Likely to be strongly opposed to blood transfusion.
	Medications from blood products may not be acceptable.
	Use of extraordinary means to prolong life or right to die is individual
	choice.
Holy days and	Meetings are held 3 times a week in local Kingdom Halls with focus
festivals	on education.
	Weekly meetings in homes.
	Most important meeting of the year is a congregational celebration
	of the memorial of Christ's sacrificial death.
Pregnancy and	Abortion and artificial insemination by a donor are forbidden.
birth	Birth control is an individual choice.
	No infant baptism.
Rituals or	Adult baptism.
ceremonies	No special rituals for sick or dying.
Spiritual	
instruments,	
structure and	
symbols	

Mormon (Church of Jesus Christ of Latter-day Saints)

Beliefs	Centered and focused on Jesus Christ as the Firstborn of God.
	Members are literal spiritual sons and daughters of a living Father in
	Heaven.
	Mortality is a probationary period in which people are tested to see if
	they will obey the Lord's commandments given through ancient and
	current prophets.
	Building of temples where sacred and personal covenants can be entered into with the Lord
Daily Practices	entered into with the Lord.
	Prayer and reading of Scriptures. Deliaf that all individuals will be recurrented, and will attain degree of
Dying and death	Belief that all individuals will be resurrected, and will attain degree of plans in because for these supplicient forms acts during their mentality.
death	glory in heaven for those qualified from acts during their mortality.
	Euthanasia not practiced.
	Promote peaceful and dignified death if inevitable.
	Organ donation an individual choice.
	Autopsy permitted.
Facilitating	Allow for visits by church representatives; privacy for prayer or ritual.
practices	
Food	Coffee, tea, tobacco and alcohol are discouraged.
	Fasting (no food or drink for 24 hours) required once each month - ill
	people not required to fast.
Health	Faith healing (faith in Jesus Christ and power of priesthood to heal)
	and medical care/treatment used together.
	No restrictions on blood, blood products or medications.
Holy days and	Follow basic Christian holidays such as Christmas and Easter, as well
festivals	as national holidays and church specific holidays.

Pregnancy and birth	 Belief that one of central purposes of life is procreation. Birth control contrary to beliefs. Abortion forbidden except when mother's life in danger or rape. Artificial insemination acceptable between husband and wife. 	
Rituals or	Naming and blessing of children.	
ceremonies	Two elders required for ritual of blessing of the sick.	
	"Family Home Evenings" held once a week is important.	
Spiritual instruments,	King James Version of Old and New Testaments, the Book of Mormor and other scriptures.	n
structure and	No formal clergy but designated leaders for specific roles, including	
symbols	Bishops and Elders.	
	□ None.	

Protestant

*Numerous Christian groups in the U.S.

*Mainline denominations include: Baptist, Christian (also Disciples of Christ, Churches of Christ), Episcopalian (also Anglican), Lutheran, Mennonites (also Amish), United Methodist, Presbyterian, Reformed, and United Church of Christ.

Beliefs	Jesus of Nazareth is the son of God.
	Emphasis on Scripture/Holy Bible as word of faith and life. Groups
	vary widely in how literally they adhere to Scripture.
	Traditionally two Sacraments- Baptism and Communion.
	Community worship important.
Daily Practices	Prayer, Scripture reading.
Dying and Death	Organ donation, autopsy, burial or cremation usually individual
	decisions.
	Euthanasia beliefs vary from individual decision to religious
	restrictions.
	Body to be treated with respect.
Facilitating	Ask patient and family what practices they support.
Practices	Provide privacy as needed.
Food	No restrictions.
Health	In most denominations, decisions about blood, blood products,
	vaccines, biopsies, amputations and transplants are an individual
	choice.
	Prayer, anointing, Eucharist or other rituals may be important.
Holy Days and	Traditional Christian holidays and observances
Festivals	

Pregnancy and Birth	In most denominations, decisions about genetic counseling, birth control, fertility tests, and artificial insemination are an individual choice.
	Some denominations may have restrictions.
	 Baptism of infants practiced in some denominations; others may
	desire blessing or dedication ritual.
Rituals or	Prayers for healing and comfort of the sick, commendation of the
Ceremonies	dying, personal prayer, Sacraments.
Spiritual	
instruments,	
structure and	Many mainline denominations ordain both men and women while
symbols	some conservative denominations may have only male leadership.

Roman Catholicism

*Roman Catholicism is the largest group in the US. Because many Roman Catholics in the US are immigrants, practice may be heavily culture and ethnicity dependent.

Beliefs	Strong tradition of liturgy (ceremony).
	Emphasis on practices (usually termed, sacraments), including:
	baptism, Eucharist, prayers for the sick, holy orders, marriage,
	confirmation and confession/penance.
	Dedication to creeds (formulated statements of beliefs).
	 Belief in Apostolic succession in leadership, meaning leaders are
	male successors of the original apostles of Jesus.
Daily Practices	Prayers at table, bedside and other times.
	May desire daily Eucharist or attendance at Mass.
	Use of sacramentals or aids in the spiritual life, such as rosary
	beads/prayer, holy images, candles, etc.
Dying and Death	Belief in life after death.
	Persons experiencing grave suffering and/or approaching death are usually encouraged to compare their suffering to that of Christ's.
	 Sacrament of the Anointing of the Sick very important for the
	seriously ill, frail and elderly. Used to be called Last Rites.
	Autopsy and Organ Donation acceptable.
	Body to be treated with respect.
	 Wakes encouraged- usually in a funeral home the day before the funeral.
	Funeral Mass is the norm but can be replaced with a funeral version
	of Liturgy of the Word.
	 Graveside service is also typical.
Facilitating	Ask patient and family about preferred practices.
Practices	Ask about rituals and needs such as Eucharist/Communion or
	anointing.
	Provide for privacy as needed.

Food	Traditional Catholics may fast and/or ask for sacramental confession prior to receiving Eucharist and may wish to avoid meat on Fridays, especially during season of Lent; offer to provide fish instead.
	No general dietary restrictions.
Health	Blood and blood products acceptable.
	May wish major amputated limb to be buried in consecrated ground.
	Sacrament of the Sick (anointing by a priest) may be very important.
	May believe suffering is part of one's fate or punishment from God.
Holy days and	Traditional Christian holidays as well as observance of special holy
festivals	days when attendance at Mass is viewed as an obligation.
	 Holidays such as Christmas and Easter are celebrated as a season,
Dragnanay and	not only for one significant day.
Pregnancy and Birth	 Natural means of birth control only. Abortion and starilization prachibited
DITUT	 Abortion and sterilization prohibited. Artificial means of concention are discoursed.
	 Artificial means of conception are discouraged. Bontiam of infonte may be required and urgent if prognesis is group.
Rituals or	Baptism of infants may be required and urgent if prognosis is grave.
Ceremonies	 Attending mass (worship) on Sunday and Holy Days, sometimes daily.
Ocremonies	 Observing sacraments.
	 Praying the rosary (beads to aid in saying prayers).
	 Lighting candles.
	 Be aware of cultural differences in observance and practice,
	especially in the large and growing number of Spanish speaking
	communities.
Spiritual	Rosary (prayer beads).
instruments,	□ Holy water.
structure and	
symbols	Saints, especially Mary the mother of Jesus and saints associated
	with healing.
	Jesus pictures and statues; crucifix (cross with corpus of Jesus).
	Name of Jesus is important.
	Only (male) priest can offer Sacraments.
	Leadership includes priest (Father), deacon (Mr. or Deacon), nuns
	(Sister) and brothers (Brother), whom all have taken vows, as well
	as Eucharistic ministers (lay-men and women who bring
	Eucharist/communion); chaplains, both men and women, who are
	specially trained and certified.

*Eastern Rite Catholics (different from Eastern Orthodox Christians) have similar but not identical beliefs and practices.

Seventh-day Adventist

* Also known as Adventist, Church of God, Advent Christian Church

Beliefs	Bible is interpreted literally.
	 Believe it is a duty to warn others to prepare for second coming of
	Christ.
	Body considered temple of God and must be kept healthy.
	Operate one of world's largest religious health care systems.
Daily Practices	
Dying and Death	Euthanasia not practiced.
	Autopsy, donation of body or organs acceptable.
	Disposal of body and burial are individual decisions.
	Death is held to be a state of unconsciousness with a return to
	consciousness coming at the Second Advent- the second coming of
	Christ.
Facilitating	Ask patient and family about beliefs and preferences.
practices	Provide privacy.
Food	Vegetarian diet encouraged.
	Consuming alcohol, tea, and coffee is a matter of individual choice
	although many refrain.
	May practice fasting.
Health	Believe healing can be accomplished both through medical
	intervention and divine healing.
	Chaplains and physicians are inseparable.
	Emphasize physical medicine, rehabilitation and therapeutic diets.
	No restrictions on medications, blood or blood products or vaccines.
	Some may not condone use of narcotics or stimulants.
	No restrictions on surgical procedures.
Holy days and festivals	Saturday is the Sabbath, a day of worship and rest.
Pregnancy and	Birth control is an individual choice.
birth	Abortion is discouraged but the choice is left to the conscience of the woman.
	Opposed to infant baptism.
Rituals and	Pastors and elders may pray and anoint ill person with oil.
Ceremonies	
Spiritual	In some groups, all pastors and elders are male. In other groups,
instruments,	females do serve in these roles.
structure and	
symbols	

Islam (Muslim)

The religion is "Islam". Those who practice this religion are "Muslim".

The First	
The Five	Shahadatain (Declaration of Faith) - To declare there is only one God, Alloh, and that Muhammad is his measurement.
Basic Principles of	Allah, and that Muhammad is his messenger.
Al-	Salat (Prayer/ Worship) - Muslims must pray five times a day. The Out an is the final revelation to Humanity.
Islam/Beliefs	Qur'an is the final revelation to Humanity.
ISIAIII/DEIICIS	□ Zakat (Charitable Contributions) - Requires that once a year a Muslim is
	to give at the rate of 2.5% to a charitable cause.
	Sawm (Fasting) - Participate in the month long fast of Ramadan, in which they restrain from food, drink, and sex during daylight hours.
	 Hajj (Pilgrimage to Mecca) - If in good health and with enough money,
	one must make the pilgrimage to Mecca once in their lifetime.
Beliefs	 One God, or Allah, is most important principle.
Delicis	 Complete submission to God.
	 Prophet Muhammad and Holy Qur'an.
	 A judgment day and life after death.
	 Commitment to fast during the holy month of Ramadan: abstaining from
	food, drink, sexual intercourse and evil intentions and actions.
	 Commitment to attempt a pilgrimage to Mecca (in Saudi Arabia) at least
	once in life.
	 Duty to give generously to poor people.
	 Belief in Oneness of God.
	 Belief in His Angels.
	 Belief in His Books (All the revealed Scriptures).
	 Belief in His Messengers (All of them).
	 Belief in Hereafter (Life after Death).
	 Belief in the Day of Judgment. Belief in Beward and Bunishment
Daily	Belief in Reward and Punishment. May appear in prover 5 times a day facing Massa (days, mid day, mid)
Practices	May engage in prayer 5 times a day facing Mecca (dawn, mid-day, mid- afternoon, sunset, night); face, hands and feet are washed before
Tractices	prayer. Do not interrupt or walk in front of patient when he/she is saying
	prayers unless it is an emergency.
	 Days of observance occur throughout the Muslim lunar calendar.
Dying and	 Death is controlled by God's plan.
Death	 Euthanasia or any attempt to shorten life prohibited.
	 Organ or body donation acceptable.
	 Autopsy permitted only for medical or legal reasons.
	 Confession of sins and begging forgiveness often occurs in presence of
	family upon death.
	 Important to follow five steps of burial procedure which specifies
	washing, dressing, and positioning of the body. First step is traditional
	washing of the body by Muslim of same gender.
	As moment of death approaches, Islamic Creed should be recited.
	Grief expressed by shedding tears, but forbidden to wail, beat breast,
	slap face, tear hair or garments, or complain or curse.
	siap race, tear nair or garments, or complain or curse.

	The Janazah Prayer (Prayer for the deceased) must be said in Arabic and led by a male- an Imam is preferred. This process should take place within 72 hours after death. Therefore, a death certificate should be signed quickly to facilitate the process.
Facilitating	Explore what practices are most important to patient/family.
practices	Be aware that some customs prohibit handshakes or any contact
	between genders.
	Female patients may want a female physician.
	 Be aware of language barriers.
Food	 <i>Tayyib</i>: what is good, pure, clean, wholesome, nourishing, pleasant and tasteful.
	 Halal: what is lawful and allowed for Muslims to eat.
	 Halal Diet: Pork, and some shellfish prohibited; alcohol is possibly
	prohibited.
	 Only vegetable oil to be used.
	• • •
Health	
	•
	•
	mother is threatened. A fetus is considered a human being after 25-
	week gestation.
Holy Days	Fasting during the month of Ramadan is included in the 5 pillars of Islam
and Festivals	and is considered to be a spiritual obligation. Fasting happens from
	sunrise to sunset. The ill and children are exempt from fasting, but they
	• • • • •
	•
	and shut-in.
Pregnancy	At 25 weeks gestation the fetus is considered a living human being.
and birth	Before and after that period there are no abortions, except if the
	Mother's life is threaten. In any case it is the decision of the Mother
and Festivals	 Any food invoked by a name besides God's may be prohibited. Children, pregnant women, and those who are ill are exempt from fasting laws, however may resist and need support from faith group/leader. May only eat with right hand, which is considered to be the clean hand. No restrictions on blood or blood products, medications, amputations, organ transplants, or biopsies. Most surgical procedures permitted. Doctors are seen as helpers of God's will. Abortion is prohibited except in cases of rape, incest and if the life of the mother is threatened. A fetus is considered a human being after 25-week gestation. Fasting during the month of <i>Ramadan</i> is included in the 5 pillars of Islar and is considered to be a spiritual obligation. Fasting happens from sunrise to sunset. The ill and children are exempt from fasting, but they may join anyway if safe to do so. <i>Jum'ah</i> Prayer (Congregational Prayer) held every Friday, the Holiest Day for Muslims and takes place at noon prayer. One may not work during this time. Islamic days are based on the lunar calendar. Muslims do not work on two Holy days during the year; 1) <i>Eid-ul-Fitr</i> (Celebration of the Fast Breaking)- this is held on the first day of the ninth month of the lunar calendar. 2) <i>Eid- ul- Aha</i> (Celebration of the Sacrifice of Abraham) - a three day celebration beginning on the 10th day of the twelfth month called <i>Dhul Hijah</i>. These Holy days consist of prayer and a short sermon in congregation followed by food, entertainment, feeding of the poor and visiting the sicl and shut-in. At 25 weeks gestation the fetus is considered a living human being. Before and after that period there are no abortions, except if the

Rituals and Ceremonies	There are many cultures in Islam that have their own particular rituals and ceremonies such as facing the east before death, but there are religious rituals and ceremonies that cross all cultural lines such as; A Akika (New born ceremony) naming the child within 7 days of birth with family and friends. Chapter 96 (Yasin) is read to the sick. The declaration of Faith is said at the end-of-life by patient. Washing, shrouding and Janazah Prayer (Funeral Service) and burial are done with-in 72 hours of death.
Spiritual	Muslims turn to the Kaaba (House Built to Worship One G-D) to pray 5
instruments,	times a day, when the direction is known, although they can pray in any
structure and	position or direction if dictated by circumstances. There are no symbols
symbols	or signs that represent Islam except the Holy Qur'an.

<u>Sunni</u>	<u>Shia</u>
 Sunni roughly means "words and actions" or example of the Prophet Muhammad. 	 Shia roughly means, Party of Ali. Believe that when the prophet Muhammad died, it was his wish that
 Believe that when the prophet Muhammad died, it was his wish that the next leader would be elected. Abu 	Ali, his cousin and son-in-law, would be the new caliph.□ Believe that the caliphs (leaders) of
 Bakr, Muhammad's closest friend, was elected. Believe the caliphs (leaders) of Islam 	Islam should continue to be direct descendents of the Prophet Muhammad.
should continue to be elected (and they are). □ 85% of Muslims are Sunni.	 Shia Muslims choose to ignore the elected Sunni leaders, and instead follow their own leaders, direct
	descendents of Muhammad called Imams.
	 15% of Muslims are Shia. Iran and Iraq are the only countries that have a majority of Shia Muslims. Shia
	Muslims are the minority in the rest of the Islamic world.
	 Can also be found in Pakistan, Azerbaijan, Afghanistan, India and Syria.
	 Some Shia Muslims pray only 3 times a day; all Sunni Muslims pray 5 times a day.

<u>Judaism</u>

All believe:

- □ There is one all-powerful God who created the universe.
- God communicated the commandments to Moses on Mount Sinai, they are written in the Torah.
- □ Commitments, obligations, duties, and commandments to religion have priority over rights and individual pleasures.
- □ Sanctity of life overrides nearly all religious obligations. Therefore, the sick are exempt from normal fasting requirements.

Major Jewish Movements:

- □ Orthodox
- Conservative
- □ Reform

Note- In describing a person's religious affiliation, be aware that there are Orthodox Jews and (Eastern) Orthodox Christians both often referred to as "Orthodox". Likewise, someone who labels themselves as "Reform" is Jewish. Someone who labels themselves as "Reformed" is Christian.

Orthodox Jews believe in:

- □ Strict and traditional interpretation of the Torah.
- □ Strict and traditional interpretation of laws and commandments.
- □ That the Torah is divine and unalterable.
- □ Following of the code of Jewish Law.

Conservative Jews believe in:

- □ Acceptance of traditional and modern religious observances.
- □ Conservation of Jewish tradition, but also changing to fit modern times.

Reform Jews believe in:

□ Freedom to interpret the Torah and choose religious observances.

Beliefs	Majority of Jews unaffiliated-Judaism can be seen as identity and not faith system.
	 Orthodoxy is the most fundamental of the movements- adhering to Written and Oral Laws.
	 Conservative sees revelation as divinely inspired and contains a large tent between Orthodoxy and Reform.
	 Reform sees revelation as interpreted by the individual in a dialogue between Jewish history and contemporary wisdom.
	 Other smaller movements generally fall on the more liberal side although there is a branch loosely known as Ultra Orthodox.

Daily Practices	Crthodox Mov provideros doile idealle in compression
Daily Practices	 Orthodox- May pray three times daily-ideally in community. Less open to non-liturgical prayer life.
	Conservative-Daily prayers valued. Individual approaches
	can vary.
	 <i>Reform</i>- prayers are valued- can be more open to multi-faith and prayers at bedside.
Dying and Death	 Belief in life after death accepted by Orthodox and Conservative; Reform acknowledges as part of tradition but allows for individuals to form their own belief system. Persons experiencing grave suffering and/or approaching death are usually encouraged to connect with community (all denominations) and pray appropriately to denominational beliefs. Prayers for sick can be an important part of faith in illness for those who celebrate their Judaism in a religious fashion. The most common prayer used in this context is called <i>micheberach</i>. Autopsy and Organ Donation acceptable to the Conservative and Reform movements and smaller segments of Orthodoxy. <u>Always</u> have families in touch with their rabbi. Body to be treated with respect. Family may want to stay with the body until it is removed by the funeral director. Burial recommended as soon as possible. Cremation either prohibited or discouraged. Graveside and funeral home services are typical.
Facilitating	 Ask patient and family about preferred practices.
Practices	 Provide for privacy as needed.
Food	 Orthodox and many Conservative will need kosher-certified food.
Health	 Blood and blood products acceptable. May wish major amputated limb to be buried in consecrated ground. Consult Rabbi with issues of tube feeding and life support.
Holy days and festivals	 Rosh Hashanah- Jewish New Year (Solemn). Yom Kippur-Fast (no eating or drinking); Day of Atonement. Sukkot- Weeklong festival of Tabernacles. Channukah- eight day festival of lights. Purim-Preceded by Fast of Esther (no eating or drinking) holiday of the Book of Esther. Pesach/Passover- Week long Holiday of Freedom. Shavuot/Pentecost- Holiday of revelation. Asara B'tevet, Tzom Gedalia, Shiva Asar B'Tamuz and Tisha B'Av- fast days (no eating or drinking) of mourning. NOTE- be in touch with rabbi to facilitate religious celebration in a healing environment- especially around fasting. Sabbath and Holy Days can be days where electricity is not used(Orthodox)- consult with Rabbinic authority

Pregnancy and birth	 Orthodox- Consult Rabbinic authority about birth control. Other denominations are more liberal. All denominations allow abortion to save the mother- consult Rabbinic and other authorities.
Rituals or ceremonies	 Synagogue/Temple attendance. Lighting candles before Sabbath and Holidays. Be aware of cultural differences in observance and practice, especially in the large and growing number of Spanish speaking communities.
Spiritual instruments, structure and symbols	 Electric Sabbath Candles can be meaningful.

Eastern Religions

Buddhism

*There are 3 major Buddhist traditions: Theravada, Mahayana, and Tibetan

Dellefe	
Beliefs	The main goal is to reach spiritual enlightenment through meditation and conscious living.
	Personal insight replaces belief in God with the complete study of the laws of cause and effect (<i>Karma</i>).
Daily Practices	 May include meditation or chanting according to the form of
Daily 1 Tactices	Buddhism the Buddhist follows.
Dying and Death	 All rituals at death are aimed at promoting human rebirth in the next
Dying and Death	life, as well as preventing lower forms of rebirth taking place.
	 May wish prayers/chanting to take place.
	 Person's state of mind at moment of death believed to influence
	rebirth, so they will want to be calm and peaceful.
	 Person may not want medication while dying if it affects clarity of
	mind.
	Imperative that a Buddhist representative be notified well in advance
	to see that appropriate person presides over the care of a dying
	person.
	Unexpected death or death of small child may necessitate special
	rituals.
	Traditionally, there is a 3-5 day period when the body is not disturbed
	following death.
Facilitating	Allow for quiet time to observe practices.
Practices	Ensure calm and peaceful environment and comfort, especially for
	dying person.
Food	May be vegetarian, may avoid stimulants (coffee, alcohol, tobacco).
Health	Illness is a result of karma (law of cause and effect), therefore an
	inevitable consequence of actions in this or a previous life.
	Health is holistic (connect between mind and body); mental cures are immediately in the second se
	important.
	 Healing and recovery promoted by awakening to wisdom of Buddha, which is animitual pages and freedom from anyiety.
	which is spiritual peace and freedom from anxiety.
	 Do not believe in healing through faith. No restrictions on blood or blood products, surgical procedures.
	 No restrictions on blood or blood products, surgical procedures, organ donation, autopsy.
	 Medications acceptable if in great discomfort as long as they do not
	affect state of mind.
Holy Days and	While some celebrations are common to all Buddhists, many are
Festivals	unique to particular schools.

Pregnancy and birth	 Artificial insemination, sterility testing and birth control acceptable. Buddhists do not condone taking a life; circumstances of patient determine whether abortion acceptable. Pregnant women may avoid funerals to prevent bad luck for baby.
Rituals or ceremonies	 There is a monthly atonement ceremony on the full moon. The major rituals are around baby blessings, lay and monk ordination, marriage and death.
Spiritual instruments, social structure and symbols	 Incense burning, flower and fruit offerings, altars/images/statues of Buddha, social and ancestors, prayer beads, chant boxes. Ordained spiritual community involves full ordination for women and men. Lay vows for women and men. No institutionally organized hierarchical structure. Buddha image, lotus, swastika-looking symbol (which represents peace).

<u>Hinduism</u>

*3rd largest religion in the world

*Large population in India, Nepal and Bangladesh

Beliefs	A wide variety of beliefs held together by an attitude of mutual tolerance and belief that all approaches to God are valid.
	□ Humankind's goal is to break free of this imperfect world and reunite
	with God.
	 Reincarnation and karma (law of cause and effect).
	One must perform his/her duties to God, parents, teachers and
	society.
Daily practices	 Personal hygiene very important and bathing is required every day,
	but bathing after meal may be viewed as harmful.
	Hot water may be added to cold, but not the opposite.
	Removal of shoes before entering a room.
Dying and Death	The atmosphere around the dying person must be peaceful.
	The last thoughts or words are of God; the Gita (scripture) is recited
	to strengthen the person's mind and provide comfort. Religious
	chanting before and after death is continually offered by family,
	friends and priest.
	 Prefer to die at home, as close to mother earth as possible (usually on the ground).
	Active euthanasia viewed as destructive.
	No custom or restriction on prolongation of life.
	Immediately after death priest may pour water into mouth of
	deceased and family may wash the body.
	Customary for body not to be left alone until cremated.
	Autopsy and organ donation acceptable.
	Cremation is common on day of death.
	Fetus or children under age 2 may be buried; no rituals observed.

Facilitating	Provide supportive environment and privacy for rites.
practices	Involve family members in plan of care and determine which
	member will provide personal care.
	Father/husband is primary spokesperson to whom questions should
	be directed - women may not request special care.
	Special respect for elders.
Food	Usually vegetarian.
	If not vegetarian, may avoid beef and pork.
	According to dietary law, right hand is used for eating and left hand
	for toileting and hygiene.
11 1/1	May fast on special holy days
Health	Prayer for health considered low form of prayer; stoicism is
	preferable.
	Medications, blood and blood products, donation and receipt of
	organs.
Holy Days and	Several, which are observed at home; some take place in a temple.
Festivals	 Must be barefoot during religious worship or any kind of religious
	celebration.
	 Must sit at a lower elevation than where the image of the deity has
	been placed.
Pregnancy and	Exact time of birth may be important to family.
Birth	□ Circumcision is uncommon.
	May not want to name the newborn immediately.
	May be against abortion.
	Birth control, artificial insemination and amniocentesis acceptable.
Rituals and	□ On 10 th or 11 th day after birth, priest performs naming ceremony.
Ceremonies	Specific ceremonies vary according to local customs.
	Praying, meditating, scripture reading and recitation is common.
Spiritual	Various sacred writings
instruments,	Various objects for rituals- including sandalwood, incense, candle,
structure and	symbols structure and or pictures, fresh flowers, prayer beads.
symbols	Not a church-based religion; no hierarchical structure.
	Religious practitioner is priest acceptable.
	Pain and suffering seen as result of past actions (Karma).
	Future lives influenced by how one faces illness, disability and/or
	death.

<u>Sikhism</u>

*Mostly from Pakistani and Indian region of Punjab

Beliefs	God is formless, eternal, and unobserved.
	God is the supreme Guru, revealed as guide and teacher
	throughout the World.
	 Reincarnation as a cycle of rebirth.
	Tension exists between God's sovereignty and human free will.
	Salvation is liberation from the cycle of rebirth. Salvation can be
	achieved through disciplined meditation and spiritual union with
	God.
	Ideal life is one of work, worship and charity.
	Equality of all people.
Daily Practices	Private worship twice daily: Morning and night.
	Following of the 10 Sikh gurus (enlightened leaders) and the Holy
	Scriptures.
Dying and Death	Body is bathed, dressed, and cremated.
	Floor is washed and covered with white sheets; shoes taken
	outside the room.
Facilitating	Provide privacy.
practices	 Respect wearing of religious objects; do not remove without
	permission.
Food	Fasting not accepted as a religious practice, although can be
	observed for medical reasons.
Health	Adult members have made a vow never to cut the hair on any part
	of their body.
Holy Days and	Meet as a congregation for prayer service and common meal on six
Festivals	primary holidays.
Pregnancy and	□ Child is often named by opening the <i>Guru Granth Sahib</i> (book of
Birth	collected religious writings) at random; the first letter of the first
	verse on the left- hand page becomes the first initial of the child's
	name.
	There are no particular rituals connected with the birth of a child in the Sikh community. Some continue of the Sikhe regits the five
	the Sikh community. Some sections of the Sikhs recite the five
	verses of the Morning Prayer, <i>Japji Sahib</i> into the ears of the newborn child.
	 Gurthi: A respected, intelligent and favorite member of the family
	gives a drop of honey to the new born child so as to give the child
	his characters later in life. This is not a ritual and it mostly takes
	place in the hospital itself.
	Shushak: When a child is born into the Sikh fold, the maternal
	grandparents gift him a package called <i>Shushak</i> , which consists of
	clothes for the child and his family, a spoon, glass, and a bowl for
	the child, money and gold ornaments for the child according to their
	financial status.

Rituals and	□ Sikh Baptisms (<i>Amrit</i>).
Ceremonies	Naming Ceremonies.
	Birth Ceremonies.
Spiritual instruments, structure and symbols	 Guru Granth Sahib, collection of religious writings, is the "Living Word" and instruments, the "Living Guru" or teacher. A turban may be worn as a symbol of personal sovereignty and symbolizes responsibility to others. Symbolic objects include wooden comb, cloth around chest, and iron bracelet which must never be removed. Local leadership consists of elected committee of 5 elders. <i>Khanda</i>, which reflects certain fundamental concepts of the faith
	(looks like two swords crossed with a circle overlapping).

Other Religions

Bahá'í

Dellefe	
Beliefs	The oneness of God, the oneness of religion, and the oneness of humanity.
	 All great religions are divine in origin and represent successive
	stages of revelation throughout human history.
	 Unification of humanity and end of racial and religious prejudice.
	 Search for truth is an individual responsibility.
	 Harmony of religion and science.
	 Basic education for all children.
	 Abolition of extreme wealth and poverty.
	 Equality of the sexes.
Daily Practices	 Daily prayer and reading of Bahá'í sacred writings.
Daily 1 Tablieto	 All work performed in the spirit of service is considered to be
	worship.
Dying and Death	 An individual's reality is spiritual, not physical.
,	 The body is seen as the throne of the soul, worthy to be treated with
	honor and respect even when dead.
	After death, the soul continues to progress to the next stage of
	existence closer to God.
	Body should be buried, not cremated, preferably without embalming
	unless required by law.
	Body must not be transported more than one hour's journey from the
	place of death.
	For persons over 15 years old, the Prayer for the Dead is recited at
	burial.
Facilitating	Provide privacy and supportive environment.
Practices	
Food	Bahá'í Fast March 2-20: Bahá'ís over the age of 15 who are in good
	health abstain from food and drink from sunrise to sunset each day.
Health	Consumption of alcohol or mind-altering drugs is forbidden except
List. Davis and	when prescribed by a physician.
Holy Days and	7 Holy Day festivals per year in which one does not work or go to
Festivals	school.
Dragnonay and	Other Holy Days also observed.
Pregnancy and Birth	No special requirements.
Rituals or	Daily private prayer and annual fast lasting throughout day from
Ceremonies	sunrise to sunset March 2-20.
Spiritual	 Bahá'í prayers for private worship.
instruments,	 Local, national and international representatives.
Social structure	 Authorized representatives perform special religious rituals.
and symbols	 9 pointed star.
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Hawaiian Spirituality

(Content provided by: Kanoelani Davis, Cultural Health Navigator Manager, Molokai Community Health Center)

No founder; tradition has evolved over centuries, passed down through genealogy and storytelling.

Beliefs	Eundomontal inter connectedness of all natural things: all forms of
Delleis	 Fundamental inter-connectedness of all natural things; all forms of life, with the land are of primary importance.
	 Basic sense of community or group.
	 Aumakua' are regarded as family guardians and are respected.
Daily Practices	 Daily prayers.
Dully 1 Tuolloco	 Daily prayers. Days of observance occur throughout the lunar calendar.
Dying and Death	 Body to be treated with respect.
	 Disposal of body and burial are individual decisions.
Facilitating	 Provide time, space, privacy & include the spiritual leader or elder.
Practices	 Do not pretend to be familiar with traditions and do not interfere with
	them.
	Involve family members in plan of care and determine which
	member will provide personal care.
	Special respect for elders.
Food	No general dietary restrictions.
	Fasting as a traditional practice
	Depending on the ceremony specific foods are used. 'Awa is used
	more commonly.
	After ceremony or prayer, foods consumed will likely be provided
	by family.
Health	May believe that all bad health results from not living in harmony
	or being out of balance with nature, social relationships, and/or
	supernatural environments.
	 Health is holistic (connection between mind, body, and spirit);
	mental cures are important.
	Health care practices intertwined with religious and cultural
	beliefs.
	Medications acceptable if in great discomfort as long as they do
	not affect state of mind.
	Belief in a long partnership with provider and self for the continuity
	of their health. Each person is valued for their responsibilities to
	becoming healthy.
Holy Days &	Closely related to seasonal changes, the moon, provision of food
Festivals	and other life essentials.
Pregnancy &	Pregnant women may avoid funerals.
Birth	Avoid wearing Lei or garlands in a full circle are practiced to avoid
	unfortunate circumstances.
	Certain foods may be avoided during pregnancy.
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	 Belief that pregnant women should be massaged by specialized practitioners to avoid early labor.
	Names for newborn may take up to a month to be revealed to the mother as many rely on dreams, signs, and visions to occur.
Rituals & Ceremony	Performed with intent of seeing, understanding, or obtaining a vision of clarity of oneself and individual issues in order to relate to one's self and others.
	 Ceremonies are done to connect to self and elements for value and respect.
	Prayers, fasting, and silence for healing.
	Chanting for various rituals and ceremony.
	Females that are menstruating are asked to be observers during ceremony and have a separate responsibility from those who are active in specific ceremonies. Depending on the district or tradition, this may vary.
	Sex, alcohol, nicotine, and drug consumption is avoided.
Spiritual instruments,	There are no written scriptures or writings; everything is handed down by generations, practices, traditions, & stories.
structures, and symbols	Offerings are generally called ho'okupu which is valued from the time it is gathered to the time it is given. It should not touch the ground or by a female who is menstruating.
	Females that are menstruating are asked to be observers during ceremony and have a separate responsibility from those who are active in specific ceremonies. Depending on the district or tradition, this may vary.
	Traditional ceremonial wear is to be expected
	Cleansing prior to ceremony is done and may start days to weeks prior to the actually ceremony and can include fasting and a physical cleanse internally and externally.
	Silence is golden and observation is key.
	Respect for female and male elders.
	 Respect for the care takers and protectors of images and to prostrate before them.

Native American Spirituality

*No founder; tradition has evolved over centuries, passed down by storytelling.

*More than 2 million people in 300-500 different American Indian tribal groups, each with its own culture and responses to specific situations.

	r	
Beliefs		Creator - some tribes use "God" and "Creator" interchangeably.
		Fundamental inter-connectedness of all natural things, all forms of
		life, with the land, or Mother Earth, are of primary importance.
Daily Practices		Basic sense of community or group/tribe.
Daily Fractices		Prayers, may include using sacred objects, usually private and without strangers present.
Dying and Death		Beliefs and practices vary widely from tribe to tribe.
		Body is sometimes prepared for burial by family or tribe members.
		After person dies, some tribes will not touch deceased person's
		clothes or belongings.
Facilitating		Provide time, space, privacy and include tribal spiritual leader.
Practices		Do not pretend to be familiar with traditions and do not interfere
		with them.
Food		After ceremony or prayer, foods consumed will likely be provided
		by family.
Health		Health care practices intertwined with religious and cultural beliefs.
		May believe that III health results from not living in harmony or
		being out of balance with nature and social and supernatural environments.
Holy Days and		Closely related to seasonal changes, the moon, provision of food
Festivals		and other life essentials.
Pregnancy and		Pregnant women included in religious ceremonies until delivery.
Birth		
Rituals or		Performed with intent of seeing, understanding, or obtaining a
Ceremonies		vision of clarity of oneself and individual issues in order to relate to
		oneself and others.
		Prayer accompanied by burning of sacred plants, i.e. sweet grass,
Coiritual		sage, cedar or tobacco.
Spiritual Instruments, social		No written scriptures; ceremonies and beliefs learned by word of mouth and instruments experience.
structure and		Sacred and should not be touched without permission, especially
symbols		by a stranger.
		Medicine bag: leather pouch usually worn around neck. Do not
		open or question.
		Religious articles carried by elders must not be touched by anyone
		other than the elder; if inspection is required, an elder should be
		invited to provide inspection services.
		A woman should not come near sacred objects during
	_	menstruation.
		Respect for female and male elders.
		Medicine Man or Woman will probably not have identification
	Ĺ	defining member.

	Include elder, medicine person, or spiritual leader as colleague to assist in healing process.
	A great variety of symbols which vary from one tribe to another.

Rastafarian Movement

*Started in the 1930's in Jamaica *About 10% of Jamaicans are Rastafarian

Beliefs	One God, Jah, is the former emperor of Ethiopia (Haile Selaissie I)
	incarnated. He is the messiah promised in the Bible.
	Superiority of African civilization and culture.
	Being all-natural and as close to nature as possible.
	Love and respect for all living things.
	The dream of returning to Africa (original home).
	Following of the Old Testament.
	Spiritual use of marijuana.
Daily Practices	Often wear dreadlocks, either as a religious decision or a style
	decision. However, not all Rastafarians have dreadlocks.
	May not wash hair or body to be all natural.
	Buttons and pins with images of Haile Selaissie or the Lion of Judah.
	More conservative Rastafarians may wear robes and head scarves.
	Knit hats.
Dying and	Believe in everlasting life. As a result, they might be hesitant to
Death	prepare for death or talk about terminal illness.
	□ Since death is not real, they believe that <i>Haile Selaissie I</i> is still alive
Food	Limited meat- no pork or shellfish (following of Old Testament
	restrictions).
	May avoid all meat.
	May be vegan.
	May avoid alcohol.
	 Caribbean food is popular, especially healthy fruits and vegetables.
	May only want to eat natural foods, called " <i>I-tal</i> " foods in Jamaica.
	Jamaican Patois, the Jamaican Creole, may be hard to understand
	because of the patient's accent and idioms. However, they can
	usually understand English since the language is English-based.
	Some Rastafarians speak Amharic, the original language of Ethiopia.
	However, this is not common and most speak English or Jamaican- English.
Health	 The body may be seen as a church. Therefore it is sacred and they
	may be hesitant to put anything unnatural into it.

Rituals or	May include discussion, singing, dancing, and marijuana use.
Ceremonies	Readings of the Old Testament.
Spiritual instruments, social structure	 Believe in the spiritual use of marijuana. Marijuana is common during ceremonies or habitually. It is acceptable because it is considered to be natural.
and symbols	 Marijuana is seen as cleansing, spiritual, and written about in the Bible.
	May avoid taking any un-natural drugs.
	Local, national and international representatives.
	Authorized representatives perform special religious rituals.
	Often red, yellow and green (colors of the Ethiopian flag).

Santeria

Beliefs	Similar to Voodoo spirituality.
	Mix of Catholic rituals and various African deities.
Healing	May seek a Santeria priest for physical and mental healing who may use herbal formulas, prayers, and ritual.
Ceremonies	 Mostly performed secretly at home because of Santeria's stigma. Can include spells, magic, and animal sacrifice.

Voodoo

*There are many variations of Voodoo...the following describes Voodoo Spirituality found in the United States

Beliefs	There is one God, <i>Bondye</i> , and many other spiritual beings, called <i>Iwa</i> .
	Iwa are the ruling force of the world, they decide the fate of everything. They are asked for help and for change.
Ceremonies	Include drums, dancing and animal sacrifice. Animals are sacrificed to please and thank the spirits.
	 Because many Westerners are afraid of Voodoo culture, ceremonies may be held in secret.
Demographics	Originated in West Africa. It has spread to the Caribbean, the
	Philippines, North and South America.
Healing	Spiritual healing may include herbs, ritual, and faith healing.

Wicca

*Historically have met in small private groups called covens, which are autonomous although many share common traditions.

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Beliefs	Polytheistic - many gods and goddesses.
	Principal deity is the Earth/Mother Nature.
	Concern for ecological issues.
	Reconstructs the ancient worship practices of pre-Christian
	civilizations such as the Greek, Norse, Celtic, Sumerian or
	Egyptian.
	Law of Nature: no action can occur without having significant
	repercussions throughout the world, eventually returning to affect
	the original actor.
Daily Practices	Individual study.
	Principal form of worship is usually called ritual or circle.
Dying and Death	 Beliefs and practices vary.
	No restrictions on autopsy.
Facilitating	Make time and space for rituals; provide privacy and quiet.
Practices	Consecrated items must not be removed from patient or handled
	by anyone but the wearer.
Food	May not desire various foods due to beliefs; ask for preferences.
Health	Patient may want to contact his or her coven to request a healing
	rite.
Holy days and	Various.
Festivals	
Pregnancy and	Rituals for blessings of pregnancy performed by women of
Birth	community and are held every trimester of pregnancy.
	Ritual of naming and blessing of children.
Rituals and	Rituals are a large part of the Wiccan faith.
Ceremonies	Full moon held to be a time of great magical energy, a good time
	for putting a lot of effort into one's spiritual life and work.
Spiritual	Written works and codes of conduct.
Instruments,	Consecrated pendant in the form of a pentacle/pentagram
social structure	(interlaced five pointed star within a circle) is often worn; don't
and symbols	remove without asking.
	Various sacred objects including a wand, chalice, wine or juice,
	incense, candles, images of gods or goddesses, herbs, oil.
	Weekly worship and classes.
	Priests and priestesses perform special rituals.
	Five-pointed star inside a circle.
	A variety of symbols are used.

Cultures

Major American Cultures

African-American/Black Culture

	Cultural and Family Structure
Important Historical	Distrust of medical culture due to experimentation and abuse.
Issues	 Extremely diverse population; determine subgroup, such as
	Caribbean or African immigrants/cultures.
Clothing or Amulets	Religious items
Language	
Communication,	May have regional dialects.
Nonverbal, and	Refusal to sign forms could indicate literacy issues or distrust.
Greetings	Address by title and last name.
	Handshakes are appropriate for both men and women.
	Maintain eye contact to show respect and assess/establish trust.
<u>Fomily of subture</u>	Silence may indicate lack of trust and/or arrogance.
Family structure	 Nuclear, extended and single parent households. Often family friends are referred to with familiar pronouns, i.e.
	Uncle, Aunt, etc.
Food	 May have religious restrictions against certain foods and drinks.
practices/beliefs	, , , , , , , , , , , , , , , , , , , ,
Spokesperson and	Usually father or eldest male family member; however many
Decision-making	Black homes are led by a strong matriarch, such as a
	grandmother or single mother.
	 Determine who has final role within nuclear family as this can vary widely from family to family.
Time orientation	 Life issues may take priority over keeping appointments.
	Health, Illness and Death
Illness beliefs	Varies from natural causes and exposure to cold air to God's
	punishment or work of devil or a spell/curse.
Consents	 Avoid using medical jargon.
	Solicit feedback to assess understanding of the patient and/or big or her family.
Invasive Procedures	 his or her family. Historically skeptical, though with clear explanations, needed
	surgery is accepted.
Pain	 Pain scales helpful.
	May not wish medication due to fear of addiction.
Visitors	May bring food and/or desserts.
	May sleep at bedside.

Terminal Illness	Patient and family may wish to include spiritual/religious leader.
Discussion	
Dying Process	May show open and public display of immense grief.
	Attendance from family and relatives expected but
	independence maintained.
Death-Special	May have spiritual practices or rituals that can vary from Islam to
Needs	Baptist Christianity.
Death-Body Care	May want professionals to clean and prepare body.
Organ Donation	May be hesitant due to lack of trust, faith issues, or fears;
	however number of consents continues to increase.
	Pregnancy, Birth, Postpartum
Prenatal Care	Varies; may wait until after first trimester.
Labor	Active participant.
	Father's role varies; may have only females present.
C-Section	Accepted if indicated.
Postpartum and	May refuse bath/shower or hair washing until bleeding stops.
Breastfeeding	Breastfeeding benefits need to be explained
Genetic Defects	May be viewed as God's will.
and/or Sick Newborn	Older females in family relied on for support.
	Religious and Spiritual Practices
Religion	Prayer, visits from spiritual leader and/or faith group members
	depending upon spiritual tradition.
Spiritual Healing	May incorporate faith and folk healing.

Hispanic-American Culture

Preferred Term: Hispanic or Latino

	Cultural and Family Structure
Important Historical	Wide diversity due to area of historical or recent country of
Issues	origin
Clothing or Amulets	Religious items, such as rosaries, frequently kept on person or
	on bed.
Language	Spanish and American-English.
Communication,	Differences in word usage depending on individual's home and
Nonverbal, and	region.
Greetings	Oral English skills may exceed skill in reading and writing
	English. May speak Spanish at home even if born in the US.
	Same gender translation if possible.
	Strongly influenced by respect.
	Direct eye contact often avoided with someone perceived to
	have more authority, i.e. doctors
	Handshaking considered polite and usually welcomed.
	Address individuals formally, especially elders; include children.
	Silence may mean disagreement

Spokesperson and	Usually head of household - father or oldest male.
Decision-making	 Important decisions may require consultation among entire
Decision-making	family.
	 Traditionally, father or oldest male holds ultimate authority.
Family structure	Strong sense of loyalty, reciprocity, and solidarity among
,	members.
	Mothers revered for cultural wisdom and life experience. Usually
	families are matriarchal.
Food	Some patients may adhere to hot/cold theory of foods.
practices/beliefs	
Time orientation	Traditionally present-oriented and punctual.
	Health, Illness and Death
Illness beliefs	 Health is controlled by God and by fate.
	Holistic understanding of emotional, spiritual, social and physical
	factors; including connection between mind (emotions) and body
	Illness seen as a crisis for the entire family.
	Modesty very important.
Consents	Requires clear explanation of situation and choices for
la secire Dresselves	intervention.
Invasive Procedures	 Usually accepted if practitioner is trusted. May ack for amputated limb as it can be buried in concernated.
	May ask for amputated limb so it can be buried in consecrated ground.
Pain	 Patients tend not to complain of pain; assess by nonverbal
	clues.
Visitors	Stressful for individual to be separated from family group.
	Large numbers of visitors, usually quiet and respectful.
Terminal Illness	Family may want to protect patient from knowledge of
Discussion	seriousness of illness due to concern that worry will worsen
	health status.
	 Information usually handled by family spokesperson. Traditionally women look after person with terminal illness at
	home; may be resistance to placement in a nursing home or
	other facility
Dying Process	 Family member at person's side at all time
	Strong religious faith may lead one to believe that a miracle may
	still happen
	Extended families obligated to attend to sick and dying and pay
	respects.
	 Hospital environment may be seen as restrictive to family needs, i.e. attendance of large number of family
Death-Special	 Prayers commonly practiced at bedside of dying patient.
Needs	 Family time with body before it is taken to morgue.
Death-Body Care	 Death a very important spiritual event.
	 Relative or member of extended family may help wash the body.
Organ Donation	May have misinformation, i.e. not understanding that brain
	death means death; ensure full understanding of facts.

	Pregnancy, Birth, Postpartum
Prenatal Care	 May believe unnecessary; assess for barriers such as finances, transportation
	May use folk medicine and have traditional beliefs, such as
	mother avoiding evil eye, be frightened, or having cravings
	unfulfilled; beliefs not always shared with practitioners.
	 Culture may prohibit pregnant women from caring for dying person or attending funerals.
	Medications, including iron and vitamins, may be seen as
	potentially dangerous and avoided, even after delivery.
Labor	Walking recommended to encourage quick birth.
	Fears include unnecessary or dangerous medical interventions,
	separation from family members and loss of privacy.
	Laboring women seen as strong and participatory.
	Female relatives may assist.
C-Section	If needed for health of mother or baby
Postpartum and	May resist getting out of bed for or taking showers for several
Breastfeeding	days.
	May cover back and wear a wide cloth band around abdomen.
	Breastfeeding and bottle both acceptable
Genetic Defects	Traditional family may feel that new mothers should be
and/ or Sick Baby	sheltered from worry.
	Baptism of infants may be especially urgent to Christian/Roman
	Catholic families if prognosis is grave.
	May be interpreted as will of God
	Family may prefer to take care of disabled rather than long-
	term care.
	Religious and Spiritual Practices
Religion	Roman Catholic, Protestant, Jehovah's Witness, Mormon (LDS)
	Virgin of Guadalupe may be a powerful and popular cultural
	religious image.
	Daily prayer common.
	Prayer and anointing of the sick may be important rituals.
Spiritual Healing	May use traditional healers or healing remedies.

Native American Culture

Preferred Term: Tribal Name

	Cultural and Family Structure
Important Historical Issues	Native American culture is not comprised of only one tribe/nation but rather a collection of many.
135065	 Spiritual and healing methods vary between tribes
Clothing or Amulets	 Certain forms of dress indicate rank, specific kin and individual role as a member of their respective society
	Feathers, prayer ties, dreamcatchers and other items all have

	symbolic meaning regarding prayer and/or healing
	 Do not casually move, examine, or admire medicine bag or other symbols
	other symbols.
	If removal required, allow patient or family to handle it, keep it along to person and replace as seen as pessible.
	close to person and replace as soon as possible.
	Burning sage brings purification; spray sage acceptable in room
Language	American-English, French, Spanish, Native American
Communication,	Languages.Do not interrupt speaker.
Nonverbal, and	
Greetings	 Long pauses are part of conversation. Tone expresses urgency; when imperative command required,
Greenings	 Tone expresses urgency; when imperative command required, be direct, emphatic, clear, and calm.
	In making request, explain why it is needed; be personable and
	polite.
	Loudness associated with aggression
	Respect communicated by avoiding eye contact.
	Keep respectful distance.
	 Light touch handshake.
Spokesperson and	Generally, individuals speak for themselves, family members may
Decision-making	speak on behalf of person who is ill.
, i i i i i i i i i i i i i i i i i i i	Give information and let family know providers need to know
	family's wishes for care/treatment; let spokesperson emerge from
	family.
	Spokesperson may not be decision maker.
	Autonomy highly valued; do not assume spouse would make
	important decision.
	Includes responsibility to community, family and tribe.
Family structure	May be either matriarchal or patriarchal.
	Elders respected.
	Children not encouraged finding help outside family.
Food	Hospitality and respect may lead patient to sharing hospital food
practices/beliefs	with visiting family and friends as well as consume food brought
	by visitors.
	Nutritional guidance should respect religious choices and
	incorporate them; May believe that when food is blessed it is no
Time a sector to the	longer harmful.
Time orientation	Emphasis on present moment may conflict with appointment ask advises
	schedules.
	 Expect careful consideration in answering questions. Ducking on older is considered and constructions offer an effective set of the set of
	Rushing an elder is considered rude and very disrespectful.
	Health, Illness and Death
Illness beliefs	 Mental illness a culturally specific concept; beliefs about cause
	may include ghosts, breaking taboos, or loss of harmony
	w/environment.
	 Sick role is to be quiet and stoic.
	 Home and folk remedies may be common.
L	

Concento	
Consents	 Talk about everyone's role in procedure, family's as well as patients.
	 Allow time for consultation with family before consenting, if
	possible.
	 May be unwilling to sign written consents based on political and
	personal history of documents being misused or fear that worst
	will happen.
	Consent processes may lead families to believe they are not
	being heard, or not considered competent.
Invasive Procedures	May be skeptical of procedures but will allow treatment if
	needed.
	Likely to ask for amputated limb so it can be buried according to
Dein	customs
Pain	 Generally under-treated. May complete in gone and to may complete to tructed.
	May complain in general terms or may complain to trusted family member or visitor who will relay measure to health care
	family member or visitor who will relay message to health care worker.
Visitors	 Extended family may visit or hold rituals for critically ill person.
Terminal Illness	 Some cultures prefer not to openly discuss terminal status and
Discussion	DNR orders discussion due to belief that negative thoughts may
	hasten events and/or death
Dying Process	Some tribes avoid contact with the dying.
	If family wants to be present 24 hours a day, this may include
	immediate and extended family and close friends; small children
	also included.
	Although outcome tacitly recognized, positive attitude
	maintained and family may avoid discussing impending death.
	Sadness and mourning done in private, away from patient.
	May prefer to have body oriented toward a certain direction prior to death
	to death.
	 Family may hug, touch, sing, and stay close to deceased. Wailing, shrieking and other outward signs of grieving may
	Wailing, shrieking and other outward signs of grieving may occur.
Death-Special	 Be prepared to support or inquire if family wants to bring in tribal
Needs	healers to attend to spiritual health.
Death-Body Care	 Traditional practices include turning and/or flexing body,
	sweetgrass smoke care or other purification, women may want
	to prepare and dress body.
	Family may choose to stay in room with deceased for a time,
	then have individual visitation; other tribal traditions prohibit any
	contact with deceased.
	Ask if it is acceptable to prepare body in the room before
Organ Daratian	individual visits.
Organ Donation	 Be sure to distinguish fact from probability.
	 Indicate that consent or refusal is equally welcome. Organ departion generally not desired however this is changing
	 Organ donation generally not desired however this is changing depending on the tribal beliefs

	Pregnancy, Birth, Postpartum
Prenatal Care	 Prenatal care expected, and exchange of ideas generally appreciated.
Labor	 Practices may vary. Mother or other female relative may be present. Stoicism encouraged by laboring woman. Father may be expected to practice certain rituals and be absent following birth.
C-Section	Acceptable if needed for health of mother or baby
Postpartum and Breastfeeding	 Viewed as important for mother and baby to rest Umbilical cord has spiritual meaning; typically saved by family for ritual
	Breastfeeding and bottle both acceptable.
Genetic Defects and/or Sick Baby	 Beliefs in cause vary with individual and tribal culture. If mother too ill or young to make decisions, family will be involved.
	 If baby not expected to live, family may wish to conduct naming or other rituals.
	Religious and Spiritual Practices
Religion	Do not expect traditional religion to be openly discussed.
Spiritual Healing	 May be combined with Western medicine. May include having no staff present and no interruption of ritual. Do not casually admire, examine or move sacred items. If necessary, ask family member to move them.

Native Hawaiian – American Culture

(Content provided by: Kanoelani Davis, Cultural Health Navigator Manager, Molokai Community Health Center)

Preferred term: Hawaiian

	Culture & Family Structure
Demographics	 1.2 million Identified in the United States as Native Hawaiian & Other Pacific Islander. *2010 US Census.
Symbols	 Clothing & Amulets: Cloth wrapped on one shoulder called kihei, used for protection and/or status
	The way it's tied can signify authority, male/female, or significant moment in life
	 Salt called pa'akai is used for purification and ti leaf lei or garlands for protection
Language	Hawaiian: 'Olelo Makuahine
	Pidgin/creole English
	America-English

Communication □ Do not interrupt speaker. □ Long pauses are part of conversation □ Speaks in kaona or hidden meanings □ Sensitive to body language □ May downplay or ignore symptoms because illness can be shameful □ Will not ask for help, will wait for it to be offered Decision-making □ □ Important decisions may require consultation among entire family
 Speaks in kaona or hidden meanings Sensitive to body language May downplay or ignore symptoms because illness can be shameful Will not ask for help, will wait for it to be offered Decision-making Important decisions may require consultation among entire
 Sensitive to body language May downplay or ignore symptoms because illness can be shameful Will not ask for help, will wait for it to be offered Decision-making Important decisions may require consultation among entire
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shameful Will not ask for help, will wait for it to be offered Decision-making Important decisions may require consultation among entire
Decision-making Will not ask for help, will wait for it to be offered Important decisions may require consultation among entire
Decision-making Important decisions may require consultation among entire
tamily
Includes responsibility to community and family
Females will usually fill out documentation & forms
Family Structure Image: Maybe matriarchal or patriarchal
Elders known as kupuna are respected
 Often family friends are referred to with familiar pronouns i.e.
Uncle, Aunt, etc.
Food practices/
Food practices/ Eating is important for recovery; offering food is associated with nurturing
 Beliefs caring for, accepting, and trusting.
 Dellers caring for, accepting, and rusting. Rice and/or poi are a main staple.
 It is natural to bless the food prior to eating through inter-mixed
religions or cultural practice.
Greetings Address by Aunty, Uncle, or first name depending on
connection.
Hugs and a kiss on the cheek are acceptable.
Honi is a form where nose meets nose and forehead meets
forehead with an exchange of breath.
 Aloha is used to say hello, goodbye, and can mean various
things.
It is traditional to bring something of value when entering one's
home or space.
Non-verbal Listening is key, body language, strongly influenced by respect,
cautious in disclosure of thoughts to non-intimates, aware of
external judgment and concerned with respectability and good
appearance.
 Prefers not to be helped, it's a sign of weakness but welcomes the offer.
 Believes illness resulted from loss of mana or energy/force
which could happen through jealousy, hate, breaking kapu
(sacredness), or possession by evil spirits.
Spokesperson District Mothers play a strong role in the family. They are the main
caretakers although they will usually consult with the male famil
member to come up with a mutual decision.
Time orientation On time kept for official business and more spontaneous for
Time orientation On time kept for official business and more spontaneous for social and informal gatherings; emphasize importance of

	Health, Illness, and Death
Consents	 Avoid using medical jargon. Assess understanding by asking clear questions. May require clear explanation of situation and choices for intervention. The female will take the role in filling and prepping all paperwork, please allow time for family to come up with a decision.
Death-body care	 Traditional practices include prayer. Spending time with the body is highly respected, especially the bones, as they are believed they carry great mana, divine power. May request not to cover face until body is fully removed from presence.
Death-special needs	 Be sensitive to spiritual needs. After the body is attended it is likely the family will be blessed with salt water and lei or garlands may be present.
Dying process	 Attendance from family and relatives expected but independence maintained. Inform designated head of family of impending death. May have food for comfort and family, may 'celebrate' life instead of mourn in death.
Illness beliefs	 Health is a deeply rooted cultural concept. Holistic understanding of emotional, spiritual, social and physical factors. Illness seen as a crisis for the entire family. May participate in traditional cultural medicine, which includes herbal remedies, fasting, and prayer. May believe illnesses are caused by spirits which reside within individuals and desire a healing ceremony according to cultural traditions. Family expected to care for patient.
Invasive procedures	 May be skeptical of procedures but will allow treatment if needed. Usually accepted if practitioner is trusted.
Organ donations	 Be sure to distinguish fact from probability. Indicate that consent or refusal is equally welcome. May have religious restrictions.
Pain	 Pain scales helpful. May accept medication, however may also decline except for severe pain. May not complain, awareness of non-verbal cues are important.
Terminal Illness Discussion	May prefer to have doctor disclose diagnosis to patient with family present and prognosis to head of family and discussion of who will determine whether to and when to tell patient.

Misitana	
Visitors	May bring food and/or desserts.
	May sleep at bedside.
	Welcomed and considered helpful in recovery.
	Common for large number of family members to visit.
Descrites	Pregnancy, Birth, Postpartum
Breastfeeding	 Breastfeeding and bottle.
	 Breastfeeding is encouraged.
	Beliefs that certain greens and foods should be avoided believing the service believes
C. Castier	believing they will give baby colic.
C-Section	□ Not preferred.
O an atia Dafa ata	□ Will if necessary.
Genetic Defects	Same beliefs as illness.
	 Unconditional acceptance of loved ones Earriburg profession to take some of disabled rather than long terms
	 Family may prefer to take care of disabled rather than long-term care.
Labor	 Walking or swimming recommended to encourage quick birth
Labor	 Fears include unnecessary or dangerous medical interventions,
	separation from family members & loss of privacy.
	 Laboring women seen as strong and participatory.
	□ Father's involved
	 Female family members supportive and present.
Postpartum	 Remnant of umbilical cord and/or placenta may have spiritual
	value; family may request it.
	□ Rest is important.
	If baby hasn't been named yet, parents will await for a family
	member to have a dream to come up with the baby's name.
Prenatal Care	Culture may prohibit pregnant women from caring for dying
	person or attending funerals.
	May use traditional, natural medicines.
	Prenatal care accepted & exchange of ideas generally
	appreciated.
Sick Baby	Traditional practice includes prayer.
	If mother is too ill or young to make decisions, family will be
	involved.
	Important to reassure mother and family that no one is to blame and not to provide the reason is fourth.
	andnot to assume there is fault.
	Policious & Spiritual Drasticas
Religion	Religious & Spiritual Practices
	 Prayer, visits from spiritual leader and/or faith group members depending upon spiritual tradition.
	 Traditional religion may not be openly discussed.
Spiritual Healing	
	 May use traditional healers or healing remedies. May be combined with western medicine.

African Cultures

Also see Middle Eastern/North African Cultures

Ghanaian Culture

*Located in Western Africa

* Accustomed to Western culture

Important Historical	Traditional cultural values: human dignity, attitudes to nature
Issues	and the environment, law and order, honesty and truthfulness,
	unity and peace, self-reliance and dignity of labor, family
	community and national solidarity.
Clothing or Amulets	Kente cloth— usually worn for special ceremonies that may
	include religious observance, birth of a child, or death.
	Charms, amulets and talismans may be common.
Language	English, Akan, Ewe, Ga, and Hausa
Communication,	More indirect
Nonverbal, and	Take care not to relay information in any way that would harm
Greetings	their own and others' or disrupt harmonious relationships
	including giving someone bad news.
	Proverbs, wise sayings, analogies may be used to convey
	messages
	Silence is a common means of communication. If someone is
	uncomfortable with a question or does not think the asker will
	appreciate response, they will say nothing.
	It is considered neglectful to take part in extensive and informal
	inquiring conversations.
	May approach very close to others when speaking, and may
	attempt to hold one's hand.
Spokesperson and	Spokesperson is male head of the family.
Decision-making	Decision making is a family endeavor with male head of family
	having final authority.
Family structure	 Greatly important, and includes immediate, extended, and
	community.
Food	Eating manners are typically formal.
practices/beliefs	Soups are the primary component.
Time orientation	May not observe specific time restrictions.

	Health, Illness and Death
Illness beliefs	Illness is generally believed to be a very personal and private
	matter that is not openly discussed.
	Based on science and medicine as well as beliefs in
	supernatural
	 Strong ties to traditional African medicine—herbalism and spiritual care can supplement conventional treatment of the
	individual, including care from a shaman.
	Illness comes from chance occurrences—from both social and
	spiritual imbalances.
	Illness can come from envy, seeking vengeance or someone
	wishing the person ill.
Consents	Typically male head of family
Invasive Procedures	Agreeable when explanations are understood
Pain	May describe their pain as spiritual or emotional pain
Visitors	Family, included extended family, are important to have around and when ill
Terminal Illness	one when ill.
Discussion	In traditional culture, the conversation takes place with the family rather than the patient; offensive to do otherwise.
Discussion	 Telling a person they are going to die is unacceptable in
	traditional culture; family may give partial disclosure to patient.
	Belief that time of death is in God's hands; until then often cure
	continues to be sought.
	Families expect physician to be sad and apologetic when giving be the sum
	bad news.
	 "Putting your house in order" is more familiar that advance directive language.
Dying Process	 Important to hear the last words of the dying person
_ jg	 Depending on family's religious and spiritual affiliation they may
	want to pray at the bedside.
	Often prefer to care for dying at home
Death-Special	 Death, suffering and diseases may be attributed to witchcraft; it
Needs	will be important to identify if these are beliefs that are important.
Death-Body Care	Many wish to send the body back to Ghana.
	Belief among many Ghanaian-Americans is to root the individual back in their encountral homeland.
	 back in their ancestral homeland. Women elders may want to wash the body.
Organ Donation	 Women elders may want to wash the body. Becoming more prevalent due to education.
Organ Donation	
	Pregnancy, Birth, Postpartum
Prenatal Care	 Cultural and religious beliefs may impact care women choose
	to receive; often include aspects of both in medical care.
	May believe pregnancy needs to be protected from evil eyes
	and spirits to prevent miscarriage.
Labor	Mother's mother or another elder woman may often be in
	attendance.
C-Section	Varies with individual preference.

Postpartum and Breastfeeding	 Culturally critical that the child is with the mother May want to dress newborn in waist beads for protection from disease and evil spirits. Breastfeeding is common practice
Genetic Defects and/or Sick Baby	 A child suffering from a physical or psychological disorder may be viewed as a disgrace upon mother and her family.
	Religious and Spiritual Practices
Religion	 Religious and Spiritual Practices Christian, Islam, Hinduism and traditional African religions. Religious beliefs are important both as source of support/coping and in decision-making.

Kenyan Culture

	Cultural and Family Structure
Important Historical	Great sense of national pride
Issues	Numerous tribes
Clothing or Amulets	Some women may wear a kanga, a large piece of cloth that can be wrapped around the body as a skirt or shawl; head scarves are also common.
Language	English, Swahili, tribal languages
Communication,	Not facially expressive
Nonverbal, and Greetings	 Deliver messages in a sensitive way rather than direct and abruptly; uncomfortable with blunt statements.
	Providers may need to and decipher what may really being said
	by analogies, stories or metaphors.
	Short and brief introductions
	Elderly treated with great respect and deference
Spokesperson and Decision-making	Usually leading male is spokesperson and makes decisions
Family structure	 Patriarchal; women often treated as "second-class" in traditional culture.
	Traditionally polygamous (in Kenya)
	Extended family
Food	Tea with milk and sugar is a common drink
practices/beliefs	 Beverages usually not served with meal but consumed at end; as considered impolite.
Time orientation	□ Viewed as flexible

	Health, Illness and Death
Illness beliefs	Onset of sickness is caused by witchery imposed by someone
	else.
	Someone has violated a social norm.
	May want to utilize traditional cures, which includes plants, bark,
	etc and diviners who can expel evil spirits.
Consents	Main male spokesperson/decision maker should be
Lucia Decembra	consulted.
Invasive Procedures	May be accepted
Pain	— — — — — — — — — — — — — — — — — — —
Visitors	Family, both immediate and extended as well as community
	members.
Terminal Illness	□ To be held with male head of family
Discussion	Life is to be preserved at all cost
Dying Process	Often final words/rituals to be done with dying person
	Prefer death at home with family providing support
Death-Special	May believe body and persons' possessions are 'unclean'
Needs	May express great concern that person have a "proper" burial in
	order that they will have peace.
	May want body to be removed from room feet first
	 Burial rites are very important
Death-Body Care	
Organ Donation	 Acceptable, however cultural superstitions or religious beliefs
	regarding need for body to be whole may lead to non-
	consent.
	Pregnancy, Birth, Postpartum
Prenatal Care	 Cultural and religious beliefs may impact care women choose
	to receive; often include aspects of both in medical care.
Labor	 Traditionally only females present
C-Section	 Acceptable if needed
Postpartum and	 Family may request special food to give mom strength and
Breastfeeding	help her in successful breastfeeding.
Brodotrooding	 Breastfeeding is common practice
Genetic Defects	 Dreasticeding is common practice Talk to father first
and/or Sick Baby	 May be believed to be caused by evil
and/or cloix baby	
	Religious and Spiritual Practices
Religion	 Predominately Christian, also Baha'i, Hinduism, Islam, and
	traditional religions
Spiritual Healing	May seek the guidance of their religious leader or members
	of their religious community.

South African Culture

*South Africa is a country comprised of many different ethnicities with eleven official languages.

	Cultural and Family Structure
Important Historical	Nelson Mandela and Steven Biko are seen as the leading icons
Issues	for many black South Africans.
Clothing or Amulets	Bright colored traditional African clothing represents different
	regions
	Amulets may be worn or tattooed for to bring a sense of the
	sacred: protection, healing, or strength from ancestors
	May be carried in a belt, on a chain, or connected to the body of the person with leather or string. Ask before removed and treat
	the person with leather or string. Ask before removal and treat with respect.
Language	 Main languages are Xhosa, Zulu, English and Afrikaans.
Communication,	 Warm introductions upon first meeting are acceptable between
Nonverbal, and	individuals.
Greetings	Shake with right hand as left is assumed to be used for bodily
	hygiene.
	Keep respectful distance.
	Respect communicated by Avoiding direct eye contact
Spokesperson and	Usually the leading male
Decision-making	
Family structure	Extended family units
	Friends of the family are usually referred to and regarded as family fighting kinghing
	family—fictive kinship.
Food	 Strong sense of loyalty, reciprocity, and solidarity Ritual slaughtering of cows, chickens, and goats is done in
practices/beliefs	celebration of a birth or death.
practiced, schole	 Only food prepared in these rituals is to be used by the family
Time orientation	May not be concerned with specific time deadlines
	Concept of time in South African culture is seen as a "loose
	concept"
	Health, Illness and Death
Illness beliefs	Onset of diseases or debilitating conditions may be attributed to
	someone wishing the person ill, or to envy or vengeance.
	 Illness can be seen in "hot" or "cold" context. A polictic relationship is recognized between the emotional
	 A holistic relationship is recognized between the emotional, spiritual and physical states of someone's condition.
Consents	 Individual, immediate family members should be consulted for
	consent.
Invasive Procedures	May not be accepted
Pain	Medication may be accepted, varies with the individual
Visitors	Extended family—both blood and family friends—will most likely
	be asked to visit

	-
Terminal Illness Discussion	Should take place with the individual and main spokesperson of the family—husband, brother, uncle, son etc. A general consensus should be reached.
Dying Process	 Death is feared, and any discussion or preparation for approaching death is often strongly discouraged as there is a belief that by talking about it, it will happen. Senior member of family should be present for decision-making.
Death-Special Needs	May wish to hear dying person's last words
Death-Body Care	Traditional belief is that body - and family – are polluted until after appropriate mourning rituals are completed
Organ Donation	 Acceptable, however cultural superstitions or religious beliefs regarding need for body to be whole may lead to non- consent.
	Pregnancy, Birth, Postpartum
Prenatal Care	 Cultural and religious beliefs may impact care women choose to receive; often include aspects of both in medical care.
Labor	Older female in the family often present
C-Section	May be accepted, depends on the individual
Postpartum and	May want placenta for ritual
Breastfeeding	Breastfeeding is common practice
Genetic Defects and/or Sick Baby	Everything should be done to take care of the sick infant
	Religious and Spiritual Practices
Religion	Christian, Muslim, and Hindu
Spiritual Healing	Families will seek out the support, guidance and advice of their

Caribbean Cultures

Cuban Culture

	Cultural and Family Structure
Important Historical	Cuban revolution still has impact on daily life
Issues	Afro-Cuban music and dance.
Clothing or Amulets	Religious items, necklaces, herbs for healing
Language	English, Spanish, and Haitian Creole.
Communication,	Tend to speak loudly, may seem aggressive.
Nonverbal and Greetings	 Tend to make direct requests and statements, may seem aggressive.
	Lack of eye contact shows disrespect.
	Handshakes and a light embrace are acceptable
	 Upon first meeting someone, a warm welcome between two parties is acceptable
	 Once one has met an individual(s) of Cuban descent, a light embrace is acceptable
	 May come across as less aware of personal-physical space. This is acceptable within their circle of interaction
Spokesperson and	Traditionally Cuban families are patriarchal. Major family
Decision-making,	decisions are generally made by the leading male.
	The female head of household typically takes on the role of
	emotional provider and mediator across generations.
	 Depending on the family, male or female spokespeople may have to be consulted
	May see physician as a director rather than a partner.
	Elders are often consulted first for decision-making.
Family structure	In Cuba, families are becoming smaller.
Food practices/beliefs	 Rice, beans, root vegetables, pork and meat make up the bulk of diet
Time orientation	Usually present oriented
	Health, Illness and Death
Illness beliefs	 According to traditional Cuban culture, mind, body and spirit are connected.
	Use of complementary mind-spirit, religious, and herbal
	 practices Physical illness may be thought to be caused by mental stress or supernatural forces.
	The sick may be passive and dependent.
	May decline shampooing of hair
	 Doctors and other healthcare providers are seen as having authority and their decisions are respected.

Consents Consent is often given through family consultation and consensus. Important to clarify with patient whether he/she wants information first and who within family can receive it to r potential conflicts. Invasive Procedures Acceptable 	
information first and who within family can receive it to r potential conflicts.	
information first and who within family can receive it to r potential conflicts.	
potential conflicts.	educe
Invasive Procedures 🛛 Acceptable	
Pain Often incorporate mind-body modalities	
Expressed openly, but may be stoic	
Visitors	is
much sought after.	
Family member may want to stay around the clock	
Terminal Illness In Cuban health care, there is little discussion between	
Discussion physicians and patient/families so this may be a new	
experience.	
Some expect that family spokesperson is informed before the spokesperson is informed before the spokesperson is informed before the spokespectrum of LUN (ALDS) discusses in the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the baseline the spokespectrum of LUN (ALDS) discusses in the baseline the base	
patient with exception of HIV/AIDS diagnosis, which is to shared only with patient.	o be
 Involve immediate and extended members of the family 	
Dying Process DNR is usually unacceptable.	
 Brit is usually undeceptable. Belief that everything possible to keep patient alive should 	be
done.	
Belief that DNR indicates giving up hope or abandonment.	
Patient and family may have strong fears of death.	
Death-Special	
Needs most educated or influential in the community when decidi	ng on
health care treatment and making end of life decisions.	a la al
 Religious beliefs and practices are very important prior to a after death. Family will likely want a religious leader preser 	
Grief may be expressed loudly	π.
Death-Body Care Eamily member may want to stay with body until buried	
 Often buried guickly with funeral/ritual several days later 	r
Organ Donation	
Pregnancy, Birth, Postpartum	
Prenatal Care	
someone they don't know touch their belly or ask inform	ation
about pregnancy.	ding
 Do not discuss negative issues during pregnancy, includ potential deformities or risks. 	ung
Labor Natural delivery or other procedures suggested by healt	hcare
providers to help labor progress are acceptable.	
 Traditionally, only female relative present but this is cha 	ngina
so father is present.	3 3
C-Section Generally accepted	

Postpartum and Breastfeeding	 Traditionally baby dressed in red to ward off evil eye. Traditionally mom and baby stay confined at home for a month or more. Breastfeeding common
Genetic Defects	Talk to father first
and/or Sick Baby	May be feared to have been caused by supernatural forces
	Religious and Spiritual Practices
Religion	 Roman Catholic, Protestant, or Santeria which is also often practiced alongside Christianity
Spiritual Healing	 Those individuals who practice Santeria will seek spiritual comfort as a way to ease physical pain Many Cuban Americans seek out the support of their church for spiritual guidance and advice.

Haitian Culture

	Cultural and Family Structure
Important Historical Issues	The expulsion of the French in 1804, making Haiti the first independently black-ruled nation in the world
Clothing or Amulets	Religious medallions or other spiritual objects.
Language	Haitian Creole, French, English.
Communication,	Handshakes are acceptable
Nonverbal, and Greetings	Informal introductions are acceptable upon first meeting
Spokesperson and	Females are seen as the decision makers for the family
Decision-making	Women are usually thought of as the marketers of the family, so they usually control their husband's earnings.
Family structure	 Households typically are made up of nuclear family members and adopted children or young relatives. Elderly widows and widowers may live with their children and grandchildren. The husband is thought of as the owner of the house and must tend to the maintenance of it. However, the house typically is associated with the woman, and a woman is thought of as the manager of the property and the decision maker regarding use of funds from wages Staples in diet: rice, beans, sweet potatoes, manioc, yams, corn,
practices/beliefs	rice, pigeon peas, cowpeas, bread, and coffee
Time orientation	Usually present oriented
	Health, Illness and Death
Illness beliefs	 Haitians have tremendous faith in informal healing procedures and commonly believe that HIV can be cured.

Consents	Women often hold the authority to make and sign off on decisions regarding their families
Invasive Procedures	 Accepted but frightening, particularly abdominal surgeries
Pain	Vocal about pain although vague about source; may prefer
	injections over oral medication
Visitors	Includes both immediate and extended family members.
Terminal Illness	 Discussion should occur with immediate family present, and if
Discussion	need be, extended family.
Dying Process	 Haitians prefer to die at home, though dying in a hospital is acceptable.
	□ When a person dies, the entire extended family is affected. The
	oldest family member makes all the arrangements and notifies
	the family.
Death-Special	The moment of death is marked by ritual wailing among family
Needs	members, friends, and neighbors.
Death-Body Care	Family member may want to bathe body.
	Autopsy acceptable; may be requested by family
	 Cremation usually preferred; may want mortuary to keep body until all family members can gather
Organ Donation	 Organ donation typically not discussed or encouraged
Organ Donation	
	Pregnancy, Birth, Postpartum
Prenatal Care	Not traditionally sought.
Labor	Midwives may be preferred
C-Section	Generally accepted
Postpartum and	Traditionally common to have mother and child confined as
Breastfeeding	considered to be susceptible and vulnerable to illness
	Postpartum ritual frequently used includes special baths with
	herbs and water to bathe in for the first three days and a tea
	made to drink. The next three days she is encouraged to bathe
	in herb fortified water that is warmed by the sun.
	Breastfeeding is the norm
	Some traditions believe that the breast is to be withheld from
	newborns for the first twelve to forty-eight hours
	Traditional liquid supplements usually introduced within first two
	weeks of life, and food supplements often are begun thirty days after birth.
Genetic Defects	 May believe defects are caused by an angry spirit or a spell cast
and/or Sick Baby	by an enemy
	Religious and Spiritual Practices
Religion	 Roman Catholic (about 80%), Protestant (about 20%), Voodoo (see Voodoo page).
	 Many people have rejected voodoo, becoming instead katolik
	<i>fran</i> ("unmixed Catholics" who do not combine Catholicism with
	service to the <i>lwa</i>) or <i>levanjil</i> , (Protestants).
	Catholics and Protestants generally believe in the existence of

	<i>Iwa</i> , but consider them demons to be avoided rather than family spirits to be served.
Spiritual Healing	 With the spread of Pentecostal evangelism, Christian faith healing has spread rapidly.

Jamaican Culture

	Cultural and Family Structure
Important Historical Issues	Proud of independence from Britain in 1962
Clothing or Amulets	 Headwear varies from bandana wrapped in a special design to straw hat decorated with flowers.
Language	 American-English (Official Language). Jamaican-English. Patois/Jamaican Creole - English-based, but may be hard to understand due to a thick accent and African-based idioms. However, Jamaican Americans almost always understand American-English. Jamaican accent may drop H's and W's and has a distinctive rhythmic and melodic quality.
Communication, Nonverbal, and Greetings	 The most common greeting is the handshake with direct eye contact, and a warm smile. Use the appropriate salutation for the time of day: "good morning", "good afternoon", or "good evening." Once a friendship has been established, women may hug and kiss on each cheek, starting with the right. Men often pat each other's shoulder or arm during the greeting process or while conversing. Address people by their honorific title (Mr., Mrs., or Miss) and their surname until a personal relationship has developed. Always wait until invited before using someone's first name. As your friendship deepens, you may be asked to call the person by their nickname.
Spokesperson and Decision-making	Usually male
Family structure	 Women have primary responsibility of raising children and supporting them, often alone or with help of extended family. Domestic violence can be an issue Marriage less common Families contain a close-knit web of aunts, uncles, cousins and grandparents. Families provide economic and emotional support to its members.
Food practices/beliefs	 Depending on religious beliefs, may have dietary needs regarding foods that can or cannot be eaten
Time orientation	Usually present oriented

	Health, Illness and Death
Illness beliefs	 Death is regarded as a natural transformation, and except in the case of the very old, its cause is believed to be the violation of a cultural norm, evil spirits, or envy. Illness is thought to be imposed by evil supernatural forces or cultural taboos. May tend to self-medicate and exhaust every possible home remedy before seeking professional medical assistance.
	 Once seeking professional medical attention, there is a sincere belief in the physician or medical providers to cure the illness.
Consents	 Male may wish to do consents, however be aware that not all marriages are legal Ensure that children's legal parents are identified as many may move from relative to relative
Invasive Procedures	Problems are initially dealt with holistically. However, if such an invasive procedure is seen as the last resort, then it is acceptable.
Pain	May depend on the individual involved
Terminal Illness Discussion	 Should be done within the context of patient/family religious beliefs
Visitors	Family and extended family
Dying Process	When a Jamaican individual dies, family at bedside to cry and mourn.
Death-Special Needs	 May have rituals based on superstitions regarding all in family including children, needing to say goodbye
Death-Body Care	 Body to be washed; family may have superstitions or rituals regarding how this is to take place
Organ Donation	Becoming more acceptable
	Dreameney Dirth Destreations
Bronotol Core	Pregnancy, Birth, Postpartum
Prenatal Care	Not always sought
Labor	 May wish a midwife Viewed as a religious/spiritual event and may want objects present
C-Section	Varies and depends on the individual mother
Postpartum and	May wish to keep placenta for ritual
Breastfeeding	 An open Bible is often placed in a newborn's bed, to protect the baby and ward off evil
	 A red string may be tied around a newborn's wrist, or in the hair to chase ghosts away and ward off evil. Breastfeeding common practice
Genetic Defects and/or Sick Baby	 May be perceived as God's will or result of evil spirit

	Religious and Spiritual Practices
Religion	Christianity and Rastafarian
Spiritual Healing	Important part of belief system and approach to medical understanding and treatment

Middle Eastern/North African Cultures

Arab Culture

*Preferred Term: Identified by region

	Cultural and Family Structure
Important Historical issues	Arab world is culturally rich, complex and diverse: It includes 22 countries
Clothing or Amulets	 Head scarves may be important or even essential for women. May wear blue beads, religious scriptures, or other amulets as necklaces Amulets. Qur'an or Bible nearby.
Language	 Modern Standard Arabic (MSA) and many dialects related to geographical location
Communication, Nonverbal, and Greetings	 May not speak English but not admit it. Head nodding and smiles do not always mean comprehension. Will tend to repeat same information several times if feel misunderstood. May downplay or ignore symptoms because illness can be shameful. May have flat affect to protect others from accessing their inner feelings. Respect elders and professionals and are reluctant to take up their time. Comfortable in touching within gender but not between genders. Traditional women may avoid eye contact with men. Politeness means not disagreeing outwardly; may respond in ways that they think others want them to respond. Use title and first name. Approach by shaking hands and acknowledge country of origin and something personal about patient or family. Smiling face helps; direct eye contact, even if avoided by patient.
Spokesperson and Decision-making	 If there is a grandmother, may defer to her counsel. Physicians expected to make decisions related to care of patient. Families make collective decisions
Family structure	 Includes nuclear and extended family. Children are sacred (parents usually very strict); expected at bedside.

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Food	Eating is important for recovery; offering food is associated with
practices/beliefs	nurturing, beliefs caring for, accepting and trusting.
	Take time to share a cup of tea or a sweet offering, indicates
	acceptance.
	Follow hot/cold theory; i.e. hot soup helps recovery; do not give is a with drinke
	ice with drinks.
	If Muslim, have food restrictions (see spiritual beliefs).
Time orientation	 On time kept for official business and more spontaneous for
	social and informal gatherings; emphasize importance of
	appointment times.
	Health Illness and Death
Illnaad haliafa	Health, Illness and Death
Illness beliefs	Health defined as gift from God; illness caused by evil eye, bad hugh atraces in family, garma winds, drafts, imbalances in bat
	luck, stress in family, germs, winds, drafts, imbalance in hot and dry and cold and moist, and sudden fears.
	 Being overweight associated with health and strength. Batient encouraged to be passive and pampered; not make
	Patient encouraged to be passive and pampered; not make decisions.
Consents	 Written consents may be problematic because verbal consent
00130113	based on trust is a more acceptable mode of contracting.
	 Dislike listening to all possible complications before procedure.
	 Explain need for written consent, emphasize positive
	consequences and humanize process.
Invasive Procedures	 Children may have morbid fear of injections and invasive
invasive i locedules	procedures; may want to negotiate having parents out of room
	during procedures.
	 High acceptance of treatments and procedures expected to
	cure; low acceptance of complications, viewed as negligence or
	lack of expertise.
Pain	Very expressive, especially in presence of family.
	 Pain feared and causes panic; better able to cope if source and
	prognosis of pain is understood.
	May have difficulty with numerical scale; use metaphors (fire,
	knife, etc).
Visitors	Social expectations high priority; entire families may visit
	patient and family.
Terminal Illness	Will find it difficult to decide on DNR; may lose trust in health
Discussion	care providers discussion if this option is offered.
Dying Process	Timing of death is seen as God's will.
	Traditionally do not openly anticipate or grieve before death.
	Inform designated head of family of impending death or death.
	Prepare private room for family members to meet and grieve.
	May avoid discussing death.
Death-Special Needs	 Be sensitive to religion-specific needs and/or rituals.
Death-Body Care	May have special rituals for washing body due to spiritual
	beliefs.

Organ Donation	Acceptable to save a life
	Pregnancy, Birth, Postpartum
Prenatal Care	 May believe pregnancy is not an illness and prenatal care unnecessary. Encouraged to rest, do minimal work and eat well. Little or no preparation for birth or baby; very present-oriented.
Labor	 Tend to be passive; i.e. tense muscles and wait for delivery. Father not expected to participate. Mother, sister or mother-in-law expected to be present and supportive.
C-Section	May be greatly feared.
Postpartum and Breastfeeding	 Expect complete bed rest. May fear bathing or showering. Very difficult time for first time mother without extended family; needs more understanding, support and networking. May believe colostrum is harmful to baby. May not request assistance for fear of imposing on staff.
Genetic Defects and/or Sick Baby	 Include mother, father, aunts or grandparents when discussing baby. Often believed to be due to wrath of God, God's will, test of endurance. Disclosure an issue; prefer to "hide" genetically defective family member; tend to care for patient at home and shun institutionalized care. Genetic counseling may be refused as believed to defy God's will.
Delinion	Religious and Spiritual Practices
Religion Spiritual Healing	 Christian or Sunni/Shia Muslim Western medicine respected and sought after. Home and folk remedies may be used.

Egyptian Culture

Important Historical	Emphasis placed on social and financial status
Issues	Women do not have same legal rights as men in issues such
	as marriage
Clothing or Amulets	Modest clothing
	Woman may cover up depending on the degree of their Islamic
	observance
	Amulets or religious verses may be worn as necklaces
Language	Arabic
Communication,	May present as stoic, self restrained, hesitant; typically quiet
Nonverbal, and	and reserved

Greetings	May not ask about treatment plan
	Half closed eyes do not express boredom
	Men and women stand relatively far apart and generally do
	not touch.
	Rude to show the sole of one's shoe
	Handshakes are followed with a touch on the elbow
Spokesperson and	Primarily leading male
Decision-making	
Family structure	□ Patriarchal
	Nuclear families
Food	Islamic practices—no blood, gelatin or other bodily products
practices/beliefs	from the animal that is about to be eaten
	Allowed foods are regarded as "halaal" and prohibited foods are regarded as "haram".
	 are regarded as "haram" Feasting and fasting days are celebrated according to the lunar
	calendar
Time orientation	 Usually present-oriented although slower and unhurried
	Health, Illness and Death
Illness beliefs	Onset of illness is a part of God's plan
	Will avoid discussion about death
	Euthanasia is forbidden
Consents	Include close family members in the consent process
	May feel uncomfortable giving written consent
Invasive Procedures	Usually acceptable
Pain	Prefer prescriptions of pain killers except possibly near death
	when ability to recite the Islamic creed is desired.
Visitors	Integral in the dying process for loved ones to visit the
T	individual
Terminal Illness	Will tend to avoid the discussion
Discussion	If Muslim, religious views are important, particularly around issues of futile treatment which prevents percent's death
Duing Process	issue of futile treatment which prevents person's death
Dying Process	 Islamic creed should be recited before death if Muslim Grief is not expressed other than through tears
Death-Special Needs	 Grief is not expressed other than through tears Death is not prepared for with prior funeral arrangements; to do
Dealli-Opecial Needs	so is disrespectful
	 Physician should inform elder of family first, even prior to
	spouse, to show respect
	 Emotive in grief, including wailing and gasping
Death-Body Care	Islamic protocols for body care: washing, dressing and specific
	positioning of the body. Care provided by person of the same
	sex.
	Autopsies only if foul play is suspected as considered
	disrespectful
	Family will stay with body until transported from facility

Organ Donation	While may be acceptable by religious tradition, it is an issue involving misinformation and high ethical debate
	Pregnancy, Birth, Postpartum
Prenatal Care	Strong support and advice from family members
	Do not always seek out care except for emergencies
	Prefer female health care providers
Labor	Typically women only are present
	Modesty very important
C-Section	Acceptable
Postpartum and	Breastfeeding is common practice and encouraged for first two
Breastfeeding	years
Genetic Defects	May believe that everything should be done to take care of the
and/or Sick Baby	sick infant
	Religious and Spiritual Practices
Religion	Muslim, Christian
Spiritual Healing	Families will seek out the support, guidance of their religious
	leader and members of their religious community including in
	the making of treatment decisions.

Iranian Culture

*Primarily Shiite Muslim, could be Jewish, Christian, Bahá'í, Sunni Muslim

	Cultural and Family Structure
Important Historical	Multiethnic, multicultural society rich in cultural symbolism
Issues	Uses solar calendar
Clothing or Amulets	May try to keep body covered to avoid draft.
	May wear gold charm on neck chain symbolizing Islam.
Language	🗆 Farsi
	Various dialects
Communication,	Cautious in disclosure of thoughts to non-intimates.
Nonverbal, and	Aware of external judgment and concerned with respectability
Greetings	and good appearance.
	Silence can have many meanings.
	May prefer use of last name.
	Handshakes, a slight bow, even standing when someone
	enters the room are appropriate; greet elderly first.
Spokesperson and	Father, eldest son, eldest daughter, or eldest male family
Decision-making	member.
	Patriarchal society.

Family structure	Family-oriented.
	The concept of family is more private than in many other
	cultures. Female relatives must be protected from outside
	influences and are taken care of at all times. It is inappropriate
	to ask questions about an Iranian's wife or other female relatives.
	 Iranians take their responsibilities to their family quite seriously.
	 Families tend to be small, only 1 or 2 children, but the extended family is quite close.
	□ The individual's social network and assistance in times of need
	 comes from the family. Elderly relatives are kept at home, not placed in a nursing
	home.
	 Loyalty to the family comes before other social relationship, even business.
	Nepotism is considered a good thing, since it implies that employing people one knows and trusts is of primary importance.
Food	 importance. Diet centered on fresh fruits, greens and vegetables with meat
practices/beliefs	as a condiment
	 Primary beverage black tea
Time orientation	 May have fatalistic beliefs which can hinder understanding and
	compliance with present needs.
	Health, Illness and Death
Illness beliefs	Health a deeply rooted cultural concept.
Illness beliefs	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God,
Illness beliefs	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc.
Illness beliefs	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role.
	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important.
Illness beliefs Consents	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson.
Consents	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important.
	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson.
Consents	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans.
Consents Invasive Procedures Pain	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale.
Consents Invasive Procedures Pain Visitors	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery.
Consents Invasive Procedures Pain Visitors Terminal Illness	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first.
Consents Invasive Procedures Pain Visitors Terminal Illness Discussion	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family.
Consents Invasive Procedures Pain Visitors Terminal Illness	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family. Religious beliefs may require that environment be as peaceful
Consents Invasive Procedures Pain Visitors Terminal Illness Discussion	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family. Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual
Consents Invasive Procedures Pain Visitors Terminal Illness Discussion	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family. Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual requirements
Consents Invasive Procedures Pain Visitors Terminal Illness Discussion	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family. Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual requirements Death seen as beginning, not end, of spiritual life
Consents Invasive Procedures Pain Visitors Terminal Illness Discussion	 Health a deeply rooted cultural concept. Body viewed in relationship with environment, society, God, nutrition, family, etc. Patient generally assumes passive role. Sense of hope always important. Explain procedure/treatment to family spokesperson. Some families believe in protecting loved one from information. Accepted. Expressed by facial grimaces, guarded body posture, moans. More easily expressed by quality than numeric scale. Welcomed and considered helpful in recovery. Talk with family spokesperson first. Bad news may be kept from patient by family. Religious beliefs may require that environment be as peaceful as possible so that dying person can complete spiritual requirements

Death-Body Care	 Family may wish to wash body according to religious requirements
Organ Donation	□ Accepted.
	Pregnancy, Birth, Postpartum
Prenatal Care	 Diet and rest encouraged as well as refraining from heavy work.
Labor	Walking encouraged.
	Fathers involved.
	Female family members supportive and present.
C-Section	□ Acceptable
Postpartum and	Showering common shortly after birth.
Breastfeeding	Emphasis on rest, diet, hygiene and emotional care.
	Breastfeeding preferred.
Genetic Defects	Talk first to father of child.
and/or Sick Baby	May be viewed in scientific terms or as God's punishment.
	Religious and Spiritual Practices
Religion	Shiite Muslim; Jewish, Christian, Bahá'í, Sunni Muslim,
	Zoroastrianism, Baha'i
	Silent prayers at bedside.
Spiritual Healing	Viewed as a complementary method in addition to medical
	treatment.

Libyan Culture

	Cultural and Family Structure
Important Historical Issues	 Historically restrictions on human rights, including freedom of speech, press, assembly, association, and religion and gender roles.
Clothing or Amulets	Modest dress/traditional Islamic clothing
Language	Arabic
Communication, Nonverbal, and Greetings	 May come across as reserved Light hand shake Smiling important Eye contact okay, but intermittent rather than constant Titles important; do not use first name unless invited to
Spokesperson and Decision-making	Leading male
Family structure	 Patriarchal Domestic violence common Nuclear and extended

Food	Islamic practices—no blood, gelatin or other bodily products
practices/beliefs	from the animal that is about to be eaten.
	Allowed foods are regarded as "halaal" and prohibited foods
	are regarded as "haram."
	Feasting and fasting days are celebrated according to the lunar
	calendar.
Time orientation	Present oriented
	Health, Illness and Death
Illness beliefs	Onset of disease is part of God's plan
Consents	 Be aware that medical care in Libya is limited; as a result may
	need to provide a lot of education regarding consents and
	treatment.
	Should approach close family members and main
	spokesperson.
	May feel uncomfortable giving written consent
Invasive Procedures	Usually accepted.
Pain	Muslims may avoid pain medicine near death in order to be
	able to recite the Islamic creed.
Visitors	Family, nuclear and extended as well as religious community
Terminal Illness	Will tend to avoid the discussion
Discussion	Only God can determine time of death
Dying Process	Religious beliefs may require that environment be as peaceful
	as possible so that dying person can complete spiritual
	requirements.
	Death seen as beginning, not end, of spiritual life
	Grief can be very emotional
Death-Special Needs	Tell leading male first, even before spouse.
Death-Body Care	Islamic protocols for body care: washing, dressing and specific
	positioning of the body. Care provided by person of the same
	sex.
Organ Donation	Living donation accepted, however cadaver donation a new
	concept and most decline
	Pregnancy, Birth, Postpartum
Prenatal Care	Diet important; may need education if pregnancy falls during
	religious fasting times that eating allowed
Labor	Modesty important
	 May desire female medical team
	 May want a female relative present
	 Father's presence personal choice
C-Section	 Acceptable
Postpartum and	 Father may want to whisper traditional prayer to baby shortly
Breastfeeding	after birth.
Distasticeding	
	Breastfeeding common practice

Genetic Defects and/or Sick Baby	 Tell father first Typically viewed as God's will
	Religious and Spiritual Practices
Religion	Primarily Sunni Muslim, some Christian, Hindus, Baha'is, and Buddhists
Spiritual Healing	 Viewed as a complementary method in addition to medical treatment.

East Indian Cultures

	Cultural and Family Structure
Important Historical	Religion is central to life
Issues	 Religion is certifial to life East Indians from various regions are primarily distinguished by
135005	language.
Clothing or Amulets	 May include: sacred thread around the body, cloth around chest,
	wooden comb, iron bracelet, scripture verses folded in cloth, etc.
	Do not remove without permission of patient or family member.
	 Prayer beads called a <i>mala</i> hold great spiritual significance for
	the patient.
	□ A deity whose right hand is raised with their palm facing out is in
	prayer.
Language	English is common both oral and written; additionally at least 15
	official languages and many dialects.
Communication,	 Loudness may be interpreted as disrespect, command,
Nonverbal, and	emotional outburst and/or violence.
Greetings	Touching not common; love and caring expressed through eyes
	and facial expressions.
	 Direct eye contact may be considered sign of rudeness or
	disrespect.
	□ Silence usually indicates acceptance, approval and/or tolerance.
	Greet with the right hand—handshaking or embracing—as the
	left hand is seen to be impure.
	Hindus and Sikhs press palm of hands together in front of chest while also expressing workel greating
	while also expressing verbal greeting.
	Muslims take the palm of right hand to forehead and bow down slightly while also expressing verbal greeting.
	 Shaking hands common among men but not women.
	 Elders addressed by titles.
Spokesperson and	 Male family member, usually eldest son, has decision-making
Decision-making	power in family; however other family members are consulted.
Family structure	Nuclear and extended family structures; most families are
, , , , , , , , , , , , , , , , , , ,	multigenerational.
	 Gender roles are very distinct
Food	May prefer metal utensils for cooking and eating.
practices/beliefs	□ Food given much respect.
	May use fingers of right hand to eat food and prefer to wash
	hands before touching food.
	May refrain from meat and fish and also fast daily or weekly.
Time orientation	May not be extremely time conscious.
	May not like to monitor every moment which may impact
	treatment.

* Preferred Term: May be religious affiliation rather than nation of origin.

	Health, Illness and Death
Illness beliefs	Strong belief that health and treatment involve integration of
	physical, mental, and spiritual health.
	May believe illness can result from past actions, not necessarily
	in this life, and that illness washes away person's sins.
	May believe illness results from body imbalances.
	Use of herbs and other complementary treatments are often
	utilized.
Consents	Approach for consent with close family members present for
	moral support and consultation.
	May feel uncomfortable giving written consent.
	Explain procedure in simple terms.
	May rely completely on health professionals to make decisions.
Invasive Procedures	 Receptive to blood transfusion and surgery; may prefer to
<u> </u>	receive blood from individuals of own caste or religion.
Pain	May accept medication, however may also decline except for severe pain.
Visitors	 Close female family member may stay and participate in care.
	 May bring food for patient.
Terminal Illness	 May prefer to have doctor disclose diagnosis and prognosis to
Discussion	family first, who will determine whether to and when to tell
	patient.
Dying Process	Unusual to inform dying person of impending death; family
	members told first and decide whether to tell person.
Death-Special	Spiritual needs should to be met including prayer and ritual.
Needs	Grief expressed openly.
Death-Body Care	May have rituals for body care, including washing.
Organ Donation	Due to black marketing scandals in home country, poverty, and
U U	misinformation, not usually accepted
	Pregnancy, Birth, Postpartum
Prenatal Care	Pregnancy considered hot state and cool food encouraged.
	Hot foods (such as such as meat, eggs, nuts, herbs
	and spices) avoided as they may be believed to cause
	miscarriage.
	Baby considered to be prone to evil spirits, so mother typically
	stays at home during pregnancy
Labor	 Female family member present;
	Fathers may not be present at delivery but this is changing
	Pain medications may not be accepted.
	□ After birth, father or grandfather may wish to whisper traditional
	prayers to baby.
C-Section	
Postpartum and	Mother may want to keep warm.
Breastfeeding	May not want to shower.
-	Breastfeeding strongly encouraged.
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Genetic Defects and/or Sick Baby	 If serious, father or mother-in-law approached first. Doctor expected to reveal diagnosis. May believe to be a result of actions in a past life.
	Religious and Spiritual Practices
Religion	Primarily Hindu; also Muslim, Christian, Buddhist, or Sikh

East Asian Cultures

Chinese Culture

	Cultural and Family Structure
Important Historical	Important national symbol is the dragon, which provides what is
Issues	needed.
	Respect for one's parents and ancestors considered most important virtue
Clothing or Amulets	 important virtue. Good luck articles (jade, rope around waist) may be worn to
Clothing of Antolets	ensure good health and good luck-avoid removing.
	May want incense burned; will need to determine alternatives
Language	 Three major languages: Mandarin (official language), Wu, and Cantonese; various dialects.
Communication,	Elderly, especially women, may be unable to read or write.
Nonverbal, and	Nodding politely does not mean understanding.
Greetings	May maintain an impassive expression.
	Eye contact avoided with authority figures as sign of respect.
	Keep respectful distance.
	 Asking questions seen as disrespectful; silence may mean respect.
	Frowning while someone is speaking is interpreted as a sign of
	 disagreement. Considered disrespectful to stare into another person's eyes; will
	Considered disrespectful to stare into another person's eyes; will avoid eye contact to give themselves privacy.
	 Often shy, especially in unfamiliar environments.
	 Use of first name could be considered disrespectful.
Spokesperson and	 Patriarchal society; oldest male in household usually
Decision-making	spokesperson and makes decisions.
Family structure	Nuclear and extended families
-	Children highly valued.
	Elders very respected and honored.
	Belief it is a moral duty to take care of a sick family member.
Food	Important in maintaining balance of hot and cold in body.
practices/beliefs	
Time orientation	Being on time not valued by traditional societies.

	Health, Illness and Death
Illness beliefs	 Concept of "saving face" may make it difficult for patients to talk about illness or symptoms. Physical illness caused by imbalance of Yin and Yang (hot and cold) in the body and environment. Harmony of body, mind and spirit important. Patient often takes passive role; family expected to care for patient. Medication may be taken only until symptoms disappear; if symptoms are not obvious, or side effects noted medication may not be accepted. Medications may be shared among family or community
Consents	 Involve oldest male of family.
Invasive Procedures	 Assess understanding by asking clear questions. May be fearful of having blood drawn believing it will weaken body. May avoid surgery wanting body to be kept intact.
Pain	 May avoid surgery waiting body to be kept intact. May not complain- be aware of non-verbal clues.
Visitors	 Common for large numbers of family members to visit.
Terminal Illness Discussion	 Family may prefer that patient not be told of terminal illness or may prefer to tell patient themselves. Patient may become fatalistic and not want to talk about it. May have reluctance to utilize long term care because of family belief it is their responsibility to care for person, however may be open to hospice facility. "Good death" typically means natural causes at elderly age; otherwise may be seen as negative event.
Dying Process	 May believe dying at home brings bad luck. May be concerned that person's spirit may get lost.
Death-Special Needs	 May desire that special amulets and cloths may be placed on body.
Death-Body Care	 Family may want to bathe body after death according to cultural customs. May not want autopsy due to concerns about body needing to remain intact in afterlife.
Organ Donation	 Historical issues in China regarding donation may mean lack of trust in process. Religious concern may be how donation would affect ancestors and impact on donor in afterlife. Approach best done by highly respected authority, i.e. physician or religious leader.

	Pregnancy, Birth, Postpartum
Prenatal Care	May believe certain activities will affect baby during pregnancy.
	Pregnancy considered a hot condition, so cold foods should be
L	consumed.
Labor	Traditional belief is that crying out may attract evil spirits and
	that silence protects baby.
	Sometimes a necklace is tied around baby's neck before cord is
	cut.
	□ Father usually does not play active role.
	Female family members present.
C-Section	Acceptable.
Postpartum and	Placenta may be kept by family for cultural rituals.
Breastfeeding	Postpartum is considered "cold" condition due to blood lost and
	diet should consist of "hot" foods.
	Mother's rest considered essential with little activity
	During first 30 days, mother's pores believed to remain open
	and cold air can enter body, so may be forbidden to
	shower/bathe or be exposed to drafts.
	Breastfeeding encouraged
	Colostrum considered "dirty" and discarded
Genetic Defects	Address head of household.
and/or Sick Baby	Culturally there is a desire for a healthy child due to restrictions
	on number of children.
	Religious and Spiritual Practices
Religion	 Confucianism, Taoism, Buddhism, Christian (both Catholic and Protestant).
Spiritual Healing	Spiritual is integrated into all aspects of life; may use herbs, acupuncture, and acupressure along with Western Medicine.

Filipino Culture

	Cultural and Family Structure
Important Historical Issues	 Doctor Jose Rizal is recognized as a national hero due to his non-violent contributions to the historical and social transformations within the country.
Clothing or Amulets	Western style of dress
Language	 Pilipino or Tagalog is the national language, and English is the second official language.

Communication,	□ Allow times of silence during conversation
Nonverbal, and	 Allow times of silence during conversation Sit rather than stand: brief and frequent evel contact
Greetings	 Sit rather than stand; brief and frequent eye contact Head padding descn't always mean agroement.
Greetings	 Head nodding doesn't always mean agreement Formal greeting—handshakes are welcomed
Spokosporson and	
Spokesperson and	Any older, leading man of the family seen as main decision makers for the family, however decisions and ideas are usually
Decision-making	relayed and discussed with the family beforehand.
Family structure	
T anning Structure	I he extended family such as grandparents, aunts, uncles, or cousins may live in the same house and assume vital roles.
	 Group harmony and loyalty, respect for elders and authority,
	and kinship that goes beyond strong biological connections.
Food	 May follow hot/cold beliefs
practices/beliefs	 Way follow horecold beliefs Vegetables, fruit, and fish are main diet staples
Time orientation	
	May seem to not be fixed on time
	Health, Illness and Death
Illness beliefs	 Acceptance of western medicine as well as use of traditional folk
	practices and/or spiritual roots of illness.
	 Rapid shifts from "hot" to "cold" lead to illness.
	 "Warm" environment is essential to maintain optimal health.
	 Cold drinks or cooling foods should be avoided in the morning.
	 An overheated body (as in childbirth or fever) is vulnerable; and
	heated body or muscles can get "shocked" when cooled
	suddenly.
	 A layer of fat ("being stout") is preferred to maintain "warmth"
	and protect vital energy.
Consents	 Discussion of risks or bad outcomes may provoke anxiety; it
	may also suggest to the elder a lack of caring from service
	provider.
Invasive Procedures	Varies by individual and family members involved
Pain	Pain is referenced in "hot" and "cold" terms
Visitors	Family members, both nuclear and extended as well as
	friends and members of cultural community
Terminal Illness	Elders and family may avoid talking about advance directives or
Discussion	dying as some believe this may bring the event to their door.
	Use indirect approach when discussing terminal illness for the
	first time
	Continue to give further information in small doses and stages
	Presence of spiritual/religious person helpful
	May believe that if faith is strong enough, person will survive
Dying Process	 Spiritual needs very important
	Pain control and comfort are high priorities. Grieving is less
	private.
	Women may be very expressive: swooning, sobbing, fainting
	□ Filipino culture holds that the "longer the grief, the better."
Death-Special	It is considered very important for the dying to be blessed by a religious leader.
Needs	religious leader.

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Death-Body Care	May be concern about autopsy being done, wanting body kept
Organ Donation	 intact Formal donation program in Philippines is relatively new so
organ Donation	there may not be education or understanding
	Pregnancy, Birth, Postpartum
Prenatal Care	Any jewelry, especially necklaces, are prohibited to be worn during pregnancy as it is believed that this can cause the umbilical cord can wrap around the baby's neck
	 Drinking cold liquids is believed to help the baby become large
	 Touching of the stomach is avoided
Labor	Foot massages are given to relieve a woman's pain
	During labor, it is believed by some that the father should not be present as it may be hard for him to understand the process, time of delivery, etc. However, it is encouraged that the expecting mother should have her family around
	 Most of the time the umbilical cord is kept, and not discarded.
	This is believed to be the connection between mother and
	 child. It is kept in the mother's wallet or otherwise safe. Burial of the placenta is seen as a way to keep the baby
	brave.
C-Section	Acceptable
Postpartum and	□ After birth of infant, a black pouch consisting of chopped garlic
Breastfeeding	 pinned to the infant is believed to ward off evil spirits Mother is not allowed to leave the house for 30 days
	 Mother is not allowed to leave the house for 30 days Breastfeeding is common practice
Genetic Defects	Consult father or other family support person who generally
and/or Sick Baby	decides who will tell mother; usually best to have doctor present
	Religious and Spiritual Practices
Religion	Roman-Catholic, Protestant, Muslim, Buddhist, Animist.
Spiritual Healing	May incorporate prayers, massage, herbs; sometimes magnets,
	crystals, and other mind/body techniques such as meditation, healing touch.
	 Traditional healer or religious leader may be important.
	 May consider physical or emotional pain as a challenge to one's
	spirituality.

Japanese Culture

	Cultural and Family Structure
Important Historical	Saving face is crucial and harmony is a key value
Issues	
Clothing or Amulets	May use prayer beads.
Language	Japanese, American English.
Communication,	Great emphasis on politeness
Nonverbal, and	Pay great attention to non-verbal communication
Greeting	May not ask
	Typically quiet and polite, may be reserved and formal.
	Tend not to disagree.
	May have little direct eye contact; considered disrespectful
	especially to elders; it is also a way of maintaining sense of
	privacy.
	Nodding doesn't necessarily mean understanding or agreement.
	Formal use of surname.
	It is important to show respect.
	The traditional form of greeting is the bow.
Spokesperson and	Father; perhaps mother, eldest son, eldest daughter.
Decision-making	Both men and women involved in process.
Family structure	Family oriented; family as main unit rather than individual.
	Hierarchical with father being head of household and main
	authority.
Food	□ Chopsticks.
practices/beliefs	Rice with most meals.
Time orientation	Promptness important.
III h . l'a Ca	Health, Illness and Death
Illness beliefs	 Illness is not usually discussed openly. May baliante altream in illnesses are due to here (hed behavior in
	May believe chronic illnesses are due to karma/bad behavior in this life or past life, or from actions of another family member
	this life or past life, or from actions of another family member.Sick cared for primarily by women.
	 Sick cared for primarily by women. Patient assumes passive role.
Consents	 May be given by leading male in family after discussion with
	family.
Invasive Procedures	 Generally accepted.
Pain	□ May be stoic.
Visitors	Family members, particularly spouse, may wish to stay by the
	bed.
	Entire family and close friends will visit.

Terminal illness Incre may be initial hesitation in having discussion due to past cultural influences that it is a negative thing to do so. Discussion Conscious courtesy and respect will improve trust. Brain death may be a difficult concept to understand. May not be willing to use long term facility. Families may want to overrule a Living Will if is one is completed. DNR is difficult choice, decided by entire family. Dying Process Family and patient may avoid discussing dying; however this is dependent upon religious tradition. Family may want religious items to be with patient throughout dying process. May have specific religious items to be with patient throughout dying process. Death-Special May want religious items accompany body to mortuary. Needs Families may want to wash body. Dignity and preservation of modesty for viewing. Organ Donation May prefer body to be kept intact because of religious beliefs concerning afterlife. Others may find it acceptable with their religious beliefs. Families may want to overrule patient's choice to be a donor. Pregnancy, Birth, Postpartum Prenatal Care Expected from early in pregnancy. Father actively involved. May attempt to control vocal expressions of pain. Father actively involved. C-Section Acceptable if needed for health of mother or baby Poestpartum and New woro		
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Spiritual Healing Depends upon religious beliefs.	C-Section Postpartum and Breastfeeding Genetic Defects and/or Sick Baby	 Modesty important. May attempt to control vocal expressions of pain. Father actively involved. Acceptable if needed for health of mother or baby New mother expected to rest and recuperate for several weeks. Personal hygiene important. Breastfeeding accepted Best to consult with father before telling mother. Have father or other family members present for discussion with mother. May be interpreted as punishment for parents' or family's bad behavior.
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Korean Culture

	Cultural and Family Structure
Important Historical	End of Japanese rule after World War II.
Issues	 There are significant differences between North and South Korea
Clothing or Amulets	May wear religious symbols.
	Amulets to bring good luck, protection, happiness, etc
1	U Very modest dress.
Language	□ Korean
Communication,	English Ability to apock English does not personally equate with
Nonverbal, and	Ability to speak English does not necessarily equate with capability of reading and writing English.
Greetings	 Considered rude to direct sole of shoe or foot toward another
Crootingo	person.
	 Eye contact depends on comfort with and trust of others.
	Personal space important.
	Use title and surname.
Spokesperson and	Husband, father, eldest son.
Decision-making	Family-focused, although husband, father or eldest son may have final accur.
Family structure	have final say.
Family structure	 Nuclear, extended, and intergenerational May prefer mostly vegetables and rice
practices/beliefs	 Important to balance "hot" (spicy, rich) and "cold" (leafy greens)
practices/beliefs	foods in diet.
Time orientation	Punctuality important.
	Fate commonly accepted; everything happens for a reason.
	Health, Illness and Death
Illness beliefs	 Health seen as harmony or balance between soul and physical
	being.
	May be believed to have spiritual causes
	Because of closeness of family and friends, may look to their
	understanding of illness rather than physician's
	Passivity expected.
	Accept western medicine however typically incorporated with
	complementary practices including acupuncture, herbs, and spiritual interventions.
Consents	Allow time for patient to think and consult with family.
Invasive Procedures	Acceptable although anxiety and fear may be high
Pain	 Varies from silence to stoicism
	Family will be a good source of information on how patient
	copes with pain.

Visitors	
VISILOIS	Frequent
Terminal Illness	Family member may wish to stay with patient.
Discussion	May be preferred for family spokesperson to be informed first, then family discussion will inform patient.
DISCUSSION	 then family discussion will inform patient. May prefer for patient to die at home
	 Prolonging life through artificial means generally unacceptable due to religious beliefs.
Dying Process	 Imminence of death should be told to spokesperson, who will
Dying 1 100033	relay information to family.
	 Religious rituals, including prayer, chanting, and objects may be
	important.
	Use of incense may be desired; seek alternatives.
Death-Special	Mourning and crying by family part of tradition
Needs	Being present during person's last moments is important in
	religious beliefs.
Death-Body Care	Depending on religious beliefs, there may be desire for body to
	remain untouched following death so that soul is able to leave
	and prayers completed.
Organ Donation	Traditional belief is that body must maintain its integrity by
	remaining intact.
D (10	Pregnancy, Birth, Postpartum
Prenatal Care	Diet important; refrain from "hot" foods as pregnancy is
	considered a "hot" condition.
	 Pregnancy is considered not only a physical state, but a spiritual one as well.
	 May prefer same sex medical providers
Labor	 No ice chips
Labor	 May be expected to be silent so that all energy goes into
	delivery.
	□ Father involved.
C-Section	
Postpartum and	Rest is considered extremely important.
Breastfeeding	Traditionally mother drinks a particular seaweed soup daily
U U	 Babies may be dressed in warm clothing
	Traditionally newborn sleeps with mother
	 Breastfeeding acceptable, however education needed to
	supplement family teaching.
Genetic Defects	□ Tell father first.
and/or Sick Baby	Parents may feel responsible, having done something wrong.
-	Important to reassure mother and family that no one is to blame.
	Religious and Spiritual Practices
Religion	Buddhism, Confucianism, Christian (Protestant and Catholic),
	Islam, Traditional Shamanism
Spiritual Healing	Important aspect of holistic view of body, mind, and spirit

Vietnamese Culture

	Cultural and Family Structure
Important Historical	Image of Ho Chi Minh.
Issues	Impacted by Chinese culture
Clothing or Amulets	Modest dress
	Religious objects may be worn.
Language	Vietnamese (with many dialects), educated may speak French
Communication, Nonverbal, and	May not maintain eye contact however believes that a medical person who does so is honest
Greetings	Speaking up and direct honesty considered rude
	Personal space more distant.
	Silence in conversation typical
	 Maintain a soft voice; loudness and excessive hand gestures cause discomfort
	 Traditionally handshakes take place only between same genders
Spokesperson and Decision-making	 Traditionally father or eldest son is spokesperson and holds ultimate authority although women have strong voice within family structure
Family structure	Very family oriented, Intergenerational and extended
	Great respect for elderly and ancestors
	Family unit is more important than individual
Food practices/beliefs	Rice, vegetables, small amounts of meat or fish
Time orientation	Present oriented
	Very punctual; being late is considered rude and disrespectful
	Health, Illness and Death
Illness beliefs	 Illness can be caused by either or all: Body imbalance, spiritual reasons, or biomedical means
	Doctors are highly respected
	 May stop taking medication once symptoms are relieved or readjust the dosage themselves
	 May use complementary and traditional methods including
	acupuncture, massage, coining, cupping, pinching, herbs
	 Head may be considered sacred and feet profane; always touch head first
	 Will need emphasized education regarding medication schedules and keeping of appointments
Consents	Explain procedures as precisely and simply as possible.
	Head nodding does not mean understanding or approval.

Invasive Procedures	May be feared, including blood draws, which is believed to make
	illness worse
	 Surgery may be a very fearful option as it is believed to alter the body's balance
Pain	 May be stoic; it is considered impolite to accept pain medication first time it is offered
	Talk about intensity rather than numeric scale.
Visitors	Female family member may stay at bedside.
	Many family members and friends visit.
Terminal Illness	Do not tell patient without consulting head of family.
Discussion	DNR a sensitive issue and a decision made by entire family.
	Important questions or issues are raised indirectly
	 Can be a lengthy process as family will want to consult on details as a group.
Dying Process	Inform head of family in private room.
	 Usually an emotional lengthy process for family involving many rituals.
	 Extended family and community expected to come in shifts
	 May cry loudly and uncontrollably.
Death-Special	 May wish spiritual/religious ritual.
Needs	Important to allow family extra time with body to complete
	religious rituals
Death-Body Care	Family member may stay with body until it is moved by mortuary
	 May object to autopsy due to religious beliefs that body must remain intact.
Organ Donation	May decline due to religious beliefs that body must remain intact
	Pregnancy, Birth, Postpartum
Prenatal Care	Mothers must be kept warm and have special hygiene
	measures, such as only using salt water to clean teeth.
Labor	Woman is expected to be silent.
	Personal hygiene important.
	Father is present but may assume passive role.
O Castier	Female family member may serve as labor coach.
C-Section	Acceptable if required for health of mother or baby
Postpartum and	Seen as critical time; mother expected to be with baby at all times
Breastfeeding	times. May not shower or wash hair due to beliefs regarding hot/cold
	influences; sponge bath acceptable and family may provide
	herbal wash.
	 Breastfeeding common; mother will adhere to restricted diet that avoids "cold" foods
Genetic Defects	Consult father or other family support person who will decide
and/or Sick Baby	who will tell mother; best to have doctor present.
-	Unconditional acceptance of loved ones, but believe genetic defect in family is God's punishment for wrong behavior.

	Religious and Spiritual Practices
Religion	 Primarily Buddhism, also Confucianism, Taoism, Christian (Roman Catholic)
Spiritual Healing	Very important according to religious tradition

Indonesian Culture

Important Historical Issues Much diversity with each region having own language dialect, history, and customs. Most people define themselves locally rather than nationally. Clothing or Amulets Typically western clothing; women may wear darker colors Modest dress Traditional clothing (batik) worn for special occasions Language Indonesian and many regional dialects Communication, Nonverbal, and Greetings May give a slight bow to open/close the discussion If being introduced to an entire family, make sure to greet the elder first to demonstrate respect. Genders typically do not touch each other, i.e. handshakes Names are considered sacred and should be treated with respect. Using titles is important so communication likely to be indirect. Pay attention to nonverbal language May smile even when disagreeing; nod when not understanding Avoid using a loud voice in discussions Eye contact can be viewed as aggressive behavior. Use eye contact intermittently Spokesperson and Decision-making Usually eldest male Group decisions important Family structure Traditionally a patriarchal society Interdependence among intergenerational and extended family Food practices/beliefs Religious requirements for fasting during certain times Religious requirements for diet		Cultural and Family Structure
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	Health, Illness and Death
Illness beliefs	Accept western medicine however typically incorporated with
	complementary practices including acupuncture, herbs, and
	spiritual interventions
	High respect for physicians
-	Modesty important
Consents	Inform male spokesperson as well as patient
Invasive Procedures	Usually accepted; may have high anxiety and fear
Pain	Muslims may avoid pain medicine near death in order to be able to recite the Islamic creed.
Visitors	Family, nuclear and extended as well as religious community
Terminal Illness	Find out from male spokesperson if family wishes patient to be
Discussion	informed
	May tend to avoid the discussion
	Only God can determine time of death
Dying Process	Religious beliefs may require that environment be as peaceful
	as possible so that dying person can complete spiritual
	requirements
	 Death seen as beginning, not end, of spiritual life Grief can be very emotional
Death-Special	 Grief can be very emotional Tell leading male first, even before spouse.
Needs	Ten leading male mst, even before spouse.
Death-Body Care	Islamic protocols for body care: Washing, dressing, and specific
	positioning of the body. Care provided by person of the same sex.
Organ Donation	Usually the consideration of organ donations are
	unacceptable, but it depends on the family and/or individual
	involved
	Pregnancy, Birth, Postpartum
Prenatal Care	Traditional belief is that mother must overeat during
	pregnancy; education needed regarding healthy choices
Lahar	May prefer female care providers
Labor	Modesty important
	May prefer female care providers
	May want to labor/deliver sitting up
C. Castian	May refuse pain medication
C-Section	Acceptable if health of mother or baby is in danger
Postpartum and Breastfeeding	Father may want to recite religious prayers to a baby following delivery
	following delivery Breastfeeding common practice
	 Breastfeeding common practice May believe that one must engage in excessive heavy
	exercise after birth to lose weight quickly
Genetic Defects	 Inform father first
and/or Sick Baby	 May be viewed as will of God
	I way be viewed as will of God

	Religious and Spiritual Practices
Religion	 Primarily Muslim; also Christian (Protestant, Roman Catholic) Hindu, Buddhist
Spiritual Healing	Depends on what religion family associates themselves with and what kind of spiritual healing they wish to seek out.

Tibetan Culture

	Cultural and Family Structure
Important Historical	 Strong Buddhist influence and foundation of culture
Issues	 Sacred art very important
Clothing or Amulets	Conservative dress
	 Some western dress, but most wear traditional clothing
	 Malas (beads), rosaries
	Ritual items: Buddha statues, etc
Language	
Communication,	 May appear reserved and stoic
Nonverbal, and	 Half-cast eyes, hands in a prayer position and a smile is the
Greetings	customary Tibetan greeting
Spokesperson and	Whomever is the leader of the family is usually the
Decision-making	spokesperson for that family
	Great degree of interdependence among family members
	May want to consult religious leader first
Family structure	Includes extended family, friends, religious community
	Elders are treated with great respect
Food	May be vegetarian
practices/beliefs	May avoid stimulants
Time orientation	
	Liselth, Illesse and Death
Illness beliefs	Health, Illness and Death
liness beliefs	May use Tibetan medicine which is a system of balancing the relationship between the universal elements and the three
	relationship between the universal elements and the three
	bodily energy systems.
	Holistic view of body and mind; relaxing the mind to inner peace bod a direct impact on physical wall being
	has a direct impact on physical well-being.
	 Illness may be a result of karma
Consents	Close and immediate family members may need to be
	counseled and be asked to give consent.
Invasive Procedures	May be accepted
Pain	 Medication is not usually accepted because it disturbs the
	clarity of the mind
Visitors	 Extended family and religious community

Terminal Illness Discussion	Discussion should take place well in advanced to alert close person(s) related to the individual of concern so that they can go about the right procedures for preparing end of life care.
Dying Process	 Dying seen as a natural part of life
	 Family may request time for chanting at the bedside, or for a chant box to be kept with the patient during illness and dying process
Death-Special Needs	Religious rituals important to maintain
Death-Body Care	May have religious rituals for washing of the body
	May want religious items to accompany body
	Tradition calls for body to not be moved for 3 days so sensitivity and respect need to be shown when explaining next steps
Organ Donation	 May be accepted; will not interfere with rituals regarding body as believed to bring great merit as an act of compassion to others
	Pregnancy, Birth, Postpartum
Prenatal Care	Often use midwives
	Gestation by week followed intently for spiritual practices
Labor	 Traditional rituals are often offered to help ease mother through labor and birth, including use of blessed butter which mother may eat during last stages of labor
	Father is present
C-Section	
Postpartum and Breastfeeding	 Tradition for holy symbol to be painted on baby's tongue with saffron powder and blessed butter placed on nose Mother and baby rarely separated Placenta to be kept to be buried
	 Breastfeeding common practice
Genetic Defects	 Accepted as part of karma
and/or Sick Baby	
	Religious and Spiritual Practices
Religion	Tibetan Buddhism, which is the basis of the culture
Spiritual Healing	May chant and pray as a way to seek psychological and
	emotional refuge
	Monthly atonement ceremony

Euro-Asian Cultures

Gypsy/ Roma Culture

Preferred Term: Gypsy or Roma

	Cultural and Family Structure
Important Historical	There is a set of rules for Romani culture; however they are kept
Issues	orally, not written down. While there are variations to Roma
	culture, all follow the Romani Code.
	Varied traditions, beliefs, and customs among groups
Clothing or Amulets	Married women customarily cover their hair with a scarf that is
	knotted at the neck.
	Most wear an amulet around neck, especially children.
	Several amulets, including nature, special symbols, or words
	May carry a small cloth or leather pouch that is to be on or near person at all times.
	Allow amulet under pillow or at bedside table.
	Never put amulet at foot of bed.
	Man's hat and woman's scarf must also be kept at head and not at foot of bed.
Language	Usually English (may have a strong accent), however Romani
	may be first language.
Communication,	Normally very animated but in illness become very anxious.
Nonverbal, and	Naturally very loud (shouting) and argumentative; doesn't
Greetings	always mean they are arguing.
	Real anger does erupt, however is usually contained by family
	members. Rarely violent. Best not to overreact.
	 Concern over illness shown by being gregarious and assertive. First reaction often mistwetful important to take time to
	 First reaction often mistrustful; important to take time to establish trust.
	 Respect older medical professionals more than younger. Desire close personal contact with family members; very
	anxious when alone; avoid close-contact with non-Gypsies.
Spokesperson and	 Eldest male
Decision-making	 Individuals make own decisions, but prefer to consult entire
Decision making	family first, especially older relatives.
	 Parents speak for their children; however also listen to wishes of
	child, often to detriment of child's health.
Family structure	Large extended families of at least 3 generations.
	□ Fierce family loyalty.
	Women generally keepers and communicators of medical and
	spiritual knowledge; have very important role in time of illness.
	Children indulged and allowed to express themselves freely.
	Family cares for each other; rarely send ill/elderly to institution.
	A family member will likely want to be present at all times
	Large number of visitors expected.
	Elder in authority usually willing to organize system when and

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	how many at a time may visit.
	Provide a room/area where all can gather as preference is
	outside and separate from non-Gypsies.
Food	Food must be prepared in a way that is clean - wrapped in
practices/beliefs	plastic, on paper plates or anything disposable, including plastic
	utensils.
	Food that falls on the floor cannot be eaten.
	Diet is heavy, greasy, and high in salt and cholesterol.
	May fast on Fridays.
Time orientation	Usually present-oriented
	Health, Illness and Death
Illness beliefs	 Tied to beliefs of good and bad luck, purity and impurity, inclusion and exclusion.
	The waist divides an adult's body; the lower half is considered
	impure; if lower body is touched, then hands must be washed to
	be purified.
	When bathing, the body must be washed with the water flowing
	from the head down.
	Washing and other taboos will often be relaxed for elders due to
	respect.
	Lack of spiritual and moral cleanliness results in disease and
	bad luck; also attracts certain spirits or devil.
	Sick person expects family to attend to needs and care for them.
	Illness is a crisis for the whole family
	Will recognize and accept western medicine; however may also
	want to use traditional medicine.
Consents	 Illiteracy may be a sensitive issue.
	Confirm understanding of medical terminology.
	5 55
Invasive Procedures	Usually fearful of any surgical procedure that requires general
	anesthesia because of a belief that a person under general
	anesthesia undergoes a "little death."
	For the family to gather around the person coming out of
	the anesthesia may be especially important.
Pain	Sharing medications is common
	May ask for a specific color of medication
Visitors	Belief in importance of spiritual energy which is believed to be
	lost when one spends too much time in the non-Romani world.
	Will want to have family members present in order to renew this
	energy.
Terminal Illness	 Initiate first with eldest leader
Discussion	Dying person anxious to have all arrangements made

Dying Process Death-Special	 First inform eldest in authority and ask for help with relatives. May want chaplain present for purification of body as there is usually an extensive ritual that is done. Grief expressed by wailing and calling out to God over and over. Women may beat breasts and tear out hair. May ask for religious object in room or favorite foods and
Needs	 personal article of dying person. Moment of death and last words of patient highly significant;
	relatives will want to be present and to hear them.May want to have older female relative present.
	May want window open to allow patient's spirit to leave.
Death-Body Care	Body after death may be source of spiritual danger for relatives until it is each almost block because multiple after death assure
	 until it is embalmed; may likely leave quickly after death occurs Generally decline autopsies
Organ Donation	 Usually not accepted due to fears and beliefs
	Pregnancy, Birth, Postpartum
Prenatal Care	A woman is considered to be unclean during pregnancy
Labor	 Father usually present due to modesty at birth process. Assistance from older women relatives expected.
C-section	 Assistance from oder women relatives expected. If necessary; eldest male of family may decide
Postpartum and	 Since baby is born from lower half of body, both are considered
Breastfeeding	impure or unclean for length of time.
	Older women relatives may be nearby to help with cooking and other chores, but family members' visiting kept to minimum for fear of bringing in spirits that may harm baby.
	Babies often swaddled tightly.
	 Babies believed to be vulnerable to Evil Eye. Giver of evil eye must make a cross with spittle on baby's forehead; if asked to
	do so, best to comply. People with bushy or heavy eyebrows or lots of body hair believed to often have Evil Eye.
	 Breastfeeding acceptable. Identify food traditions, such as belief that drinking bill or whiskey will calm baby.
Genetic Defects and/or Sick Baby	May be viewed as due to an impurity suffered or "the spirit of death"
anu/or Sick Daby	 If baby dies, parents may avoid it at all costs and may leave hospital suddenly
	 Baby's body is traditionally buried in a secret place by grandparents
	Or to avoid bad luck family may leave the funeral and burial to hospital authorities

	Religious and Spiritual Practices
Religion	 Traditional belief system related to spirits, saints, and other spiritual supernatural beings is always incorporated into other beliefs: Roman Catholic, Orthodox Christian, Muslim, and Protestant. Shrine in home - or even in hospital room - is common.
Spiritual Healing	 Spiritual leaders are usually older female relatives who may bring in certain plants and medicines for patient. May wish to see chaplain regularly for blessings.

Russian Culture

	Cultural and Family Structure
Important Historical Issues	 Very proud of history and traditions, especially Orthodox religious history
Clothing or Amulets	 Some elderly women may prefer to wear warm clothing on top of hospital or gowns to avoid cold. May wear religious necklaces.
Language	Russian
Communication, Nonverbal, and Greetings	 May use loud voice, even in pleasant conversations. Direct eye-to-eye contact used. Straightforward in conversation May use metaphors to discuss important issues Personal space is closer for friends/family. Elders may be called "uncle" or "aunt" even if unrelated by blood. Handshake acceptable Direct eye contact Appropriate greeting for time of day
Spokesperson and Decision-making	Father, mother, eldest son or eldest daughter.
Family structure	 Nuclear family most common Strong bonds to extended family especially in times of illness. Strong view of distinct gender roles Women are the nurturers and caregivers in illness Great respect for elders.
Food practices/beliefs	 Bread considered a staple; meat and fruit important May observe religious fasts
Time orientation	Will try to be on time for appointments or early.

	Health, Illness and Death
Illness beliefs	Good health maintained by dressing warmly, avoiding stress,
	regular bowel movements, nutrition.
	Folk medicine may be utilized, i.e. herbs, spiritual healing,
	leeches, homeopathy
	May believe illness is will of God, testing of faith or punishment.
	Believe doctor is ultimate authority; if possible have doctor introduces other means of teams, stressing their events of teams
	introduce other members of team, stressing their credentials
	 May tend to self-diagnose Often reluctant to complete advance directives
Consents	 Explain procedures, tests, etc with patient and family together
	and allow time for family discussion.
Invasive Procedures	Usually acceptable, however may be fearful of blood
	transfusions, IVs developing air in the line, unfamiliar
	procedures or equipment
Pain	May be stoic and not ask for medication.
Visitors	Comfortable with numeric pain scale.
VISITORS	 Family members and friends expected to visit to provide support.
Terminal Illness	Inform head of family first.
Discussion	Family may be concerned about quality of care issues and
	express them often
	□ May not want DNR.
	Family will likely remain cheerful with patient throughout illness
Duing Process	and dying process
Dying Process	 Ensuring patient comfort and lack of distress is a priority. A family member will usually be at bedside at all times
	 Efforts are made by family not to openly grieve in front of patient
	 Family may view the giving of comfort medications as "giving
	up"
	 May want religious items in room
Death-Special	Likely to have religious/spiritual ritual requests and needs.
Needs	Tradition is often to light a candle after death; discuss to
	accommodate with battery operated candle
Death-Body Care	Family members may want to wash body and/or put special
	clothing on care deceased.
	 May wish coins on eyes and roll of cloth under chin May not wish outprovide a chapter of the second of
Organ Danation	May not wish autopsy unless absolutely necessary.
Organ Donation	May not consent due to cultural misinformation
	Pregnancy, Birth, Postpartum
Prenatal Care	May not be utilized unless there is a problem.
	 Believe pregnant women should be protected from bad news.
	 Believe certain activities, such as lifting, heavy exercise or
	skipping steps when going down stairs will result in harm to
	baby.

Labor	 Women generally passive; follow commands of doctor/midwife. Traditionally believe that drinking castor oil or have enema will encourage an easier birth. May not desire pain medication due to expectation to be stoic. May wish lighting dim due to believe that it will harm baby's eyes.
C-Section	Acceptable if health of mother or baby at risk
Postpartum and	Traditional practice is 15 days of bed rest
Breastfeeding	May wear pelvic binder
	 Breastfeeding very important, supported and encouraged within culture.
	Important for breastfeeding mother to be at peace.
	Believe breasts must be kept warm.
Genetic Defects	Tell mother first.
and/or Sick Baby	May be viewed as testing or punishment from God
	Religious and Spiritual Practices
Religion	Russian or Eastern Orthodox Christian, Jewish
Spiritual Healing	Spiritual leaders may be important in healing process.
	May use folk remedies.