



ADULT LEARNER HANDBOOK

2016-2017



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A Message from the Assistant Director

Welcome to Penn State's University Park Campus!

There is truly something here for everyone and you are an essential part of what makes Penn State great.

Navigating Penn State will be challenging. The work will be both intellectually stimulating and demanding; after all, we are a teaching, research and public service university. Some classes are large and others are small. Always ask questions and seek answers. Be encouraged and stay motivated.

It is my hope that this Adult Learner Handbook serves you beyond your first week of classes and that you find it a valuable "go-to" reference guide on your academic journey. Whether you take a combination of classes online via the World Campus, attend classes evenings or weekends through Continuing Ed, or sit in the classroom at University Park, we promise to make your undergraduate experience a memorable one.

Plan to do something new every month. Diversity adds value. Let your imagination, ingenuity and thirst for exploration be your guide. Although you will have numerous responsibilities juggling your academics, managing your families, work, and community service, I strongly encourage you to try something new during your college experience. Join the adult learner and student veteran organization or one of 900 other clubs, attend a Distinguished Speaker Series lecture, take advantage of the many theatrical or musical performances, compete at any level, take up a hobby, do something you've never done before...after all this is a new adventure! Tour the nuclear plant, take advantage of education abroad, attend homecoming, take photos at the Lion Shrine, climb Mt. Nittany, take a tour and so much more – it's all waiting just for you!

Opportunity is the key to your success and it lies not only in books but in your whole life experience.

Discover. Engage. Grow.

Penn State and You ... Making Life Better.

Leslie Q. Laing

Leslie A. Laing Assistant Director Adult Learner Programs

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Stay Connected Online



Email: After you obtain your Penn State Access Account, University offices or departments will communicate important information to this Penn State e-mail address (...@psu.edu).

Remember to check your Penn State e-mail account via WebMail (*webmail.psu.edu*) often. Also, for current news, events and activities, subscribe to the Adult Learner List serve.



PSUAlert: Please remind your student to sign up online for PSUAlert emergency information at *http://psualert.psu.edu*



Facebook: Become a Fan www.facebook.com/pennstate



Twitter: Follow us @penn_state

Student Orientation & Transition Programs

102 Wagner Building 814-865-4178

orientation.psu.edu

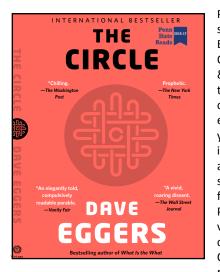
The Office for Student Orientation & Transition Programs, through collaborative partnerships, provides a comprehensive learning experience for Penn State undergraduate students that supports a successful academic, social, and personal transition to the University. This is accomplished for new and continuing students, and their parents/ family members, through programs such as:

- Change-of-Campus Welcome
- Link UP (campus visit program for students considering a campus change)
- New Student Orientation
- Transfer Student Orientation
- Welcome Week Programs (at the start of each semester).

Undergraduate student leaders volunteer their time throughout the academic year and are employed throughout the summer to assist new students, parents and family members at each stage of their transition to the University.

Penn State Reads

pennstatereads.psu.edu



Penn State Reads is an initiative sponsored by Undergraduate Education, Student Affairs, the Office for Student Orientation & Transition Programs, and the University Libraries. It is designed to provide a shared experience among new firstyear students, encourage intellectual engagement within and beyond the classroom, stimulate critical thinking, and foster a deeper connection to Penn State's mission and core values. Students will receive a copy of the book at New Student Orientation, and they should read it prior to participating

in Welcome Week activities. Students will have the opportunity to participate in a variety of programming and discussions that will connect to the themes of the book to challenges facing college students today.

The Circle, by Dave Eggers, is the 2016-17 Penn State Reads book. Set at some time in the future, the book tells the story of Mae Holland, a recent college graduate who is hired at a powerful tech company that revolutionized the Internet. The Circle was selected because it raises timely questions about technology and its consequences, privacy and surveillance, the limits of human knowledge, and democracy. Dave Eggers is an award-winning American writer and visual artist. He also co-founded 826 National, a non-profit writing and tutoring center in San Francisco for kids ages 6 - 18, and ScholarMatch, which connects donors with students in an effort to make college more affordable. Eggers will be visiting Penn State in October to discuss his book with students.

Penn State First-Year Learning Outcomes and Competencies

The First-Year Learning Outcomes and Competencies were developed to improve students' success by increasing academic and social integration into the University. These outcomes and competencies are now being used as the basis for examining the first-year experience at Penn State.

In addition to achieving Penn State's General Education Learning Outcomes (*edge.psu.edu/gened.shtml*), at the end of the first year of academic study, the student will:

- Understand and meet academic expectations; engage in active learning and use effective time management to balance academic work with extra-curricular activities.
- Learn about the value of higher education to both society and to individuals; appreciate the value of the general education curriculum and the worth of lifelong learning and scholarship.
- Be familiar with student services and academic resources on campus; actively use those resources and interact with staff.
- Engage with faculty in and outside of the classroom.
- Interact effectively with peers in social settings, and through educationally purposeful student activities.
- Refine short-term and long-term academic goals; learn about career management; establish more specific career goals.
- Achieve a higher competency in writing, note-taking, active reading, critical thinking and quantitative reasoning to be able to master college-level work.
- Expand knowledge of human diversity and cultural competence; effectively interact with others.
- Engage in activities leading to improved personal health and fitness; learn about making responsible decisions in a college environment.
- Be a positive and contributing member of the Penn State community; engage in community service activities; develop an understanding of sustainability and how to incorporate sustainable behaviors in daily activities.

Approved by: The Pennsylvania State University First Year Experience Committee, April 2005.



New Student Arrival Checklist

Stay Connected

- □ Obtain PSU ID card and access account (*www.idcard.psu.edu*) and activate your access account.
- Become our fan on Facebook *facebook.com/pennstate*
- Follow PSU on Twitter @penn_state
- □ Learn about Webmail and check your account daily via *webmail.psu.edu*
- □ Sign up for Rapid Refund
- Complete registration by paying tuition and fees on LionPATH.
 Get access online for bills/tuition, Bursar account, and academic verification.
- □ Sign up for PSUAlert for emergency information at *psualert.psu.edu*
- Learn about ANGEL *accessibility.psu.edu/software/angel*

Healthcare

- □ Submit your health history information, documentation of immunization (if born after 1956) and health insurance information online at *studentaffairs.psu.edu/health/*
- Students assigned to on-campus housing must review the information about meningococcal disease/meningitis and the vaccine and provide documentation of receipt of the vaccine or provide a written waiver. See page 30.
- Copy and pack your insurance and prescription cards.
 Students without health insurance can purchase it through Penn State (page 30).
- Consider your current and maintenance prescription medications.
 Prescription refills are available at UHS.

Complete the Following Online Modules

- Penn State SAFE (Student Alcohol Feedback and Education) (page 33, *edge.psu.edu/firstyear*)
 •Family members can view a specialized version at *edge.psu.edu/firstyear/parents.shtml*
- Penn State AWARE (Sexual Assault Awareness Module) (page 33, edge.psu.edu/firstyear)
- □ Know the Code quiz studentaffairs.psu.edu/conduct/
- Course Registration Module *orientation.psu.edu/homework*

Prepare for Move-In Day:

Residential and Off-campus Students

- □ View room assignments and roommate information at *www.eliving.psu.edu*
- Contact your new roommate to make introductions and discuss what to bring
- Read about what to pack at this University website *arrival.psu.edu*
- Map out the location of your classes geog.psu.edu/print-campus-maps
- □ Consider purchasing or renting textbooks (can be ordered online, bundled, and picked up) through the Penn State Bookstore at *psu.bncollege.com*
- Review move-in procedures; print out parking information *arrival.psu.edu*

Transportation

- □ Register your vehicle, motorcycle, bicycle and learn where to park *www.transportation.psu.edu/*
- Obtain CATA bus schedule and pass *catabus.com*

Orientation Activities

- Participate in Welcome Week activities and get involved in out-of-class programs orientation.psu.edu/welcome-general
- Check academic college orientation date/ time/ place at the Preface On-Line www.psu.edu/oue/orientation.html
- Review your class schedule in LionPATH and time management and study skills *pennstatelearning.psu.edu*
- Learn more about student programs and services available to students www.*studentaffairs.psu.edu*

Navigating .edu



Family and Friend Matters

Adult students often enter the college environment anxious and uncertain about their ability to succeed and compete successfully with more traditional students. Current research tells us that adult students are typically more successful than younger students because of their maturity and the experience that they bring to the classroom. Adults are likely to exhibit high levels of motivation, more specific occupational goals, and an uncompromising desire to get the most education possible for the money.

However, transitioning does not happen overnight. It takes time. We encourage you to participate in Welcome Week adult-focused events (campus tours, meeting fellow students, community service opportunities), attend the involvement fairs, talk with people sitting next to you in classes and to take advantage of the course instructor's office hours. Introduce yourself.

Academic expectations should be realistic. As a general rule, plan to spend two hours outside the classroom for each credit hour in which you are enrolled. For example, you should plan on spending approximately six hours per week preparing for class, responding to assignments, reading material, etc., for each three-credit class you have. It may take a couple of semesters as well as different types of class formats to determine how much time you will need for each class. To prepare for your college experience become familiar with Webmail and Microsoft Office software, including Word, Access, Excel and Powerpoint.

College can cause a rollercoaster of emotions. One minute you may feel like the only person who does not feel at home at Penn State and the next minute you never want the experience to end. Find a mentor. Visit the Adult Learners Program and Services Office (http:// studentaffairs.psu.edu/adults/) in 210 Boucke Building. All students need a sounding board and a sympathetic ear to work through frustrations.

Juggling multiple roles will become even more challenging. You have taken on an additional role to that of parent, partner/spouse, son/daughter, worker, veteran, neighbor, friend, and caregiver. This additional role of student will affect each of the other roles. The patience and understanding of everybody involved will be required.

Coping with relationships may pose a stressor. Allow your family, partner, spouse or kids to be as much a part of your academic life as possible. Be prepared to carve out space you will need for coursework and academic pursuits.

If you seem overwhelmed or experience serious emotional distress or anxiety, seek assistance. Counseling and Psychological Services (CAPS) is a resource that provides support, assistance, and referral for long-term counseling. All family members are encouraged to visit *http://studentaffairs.psu.edu/counseling/services/outreach.shtml,* a website created by CAPS to assist family members to help students cope with important emotional health matters. **Watch for free seminars offered by CAPS.**

Have family conferences regarding finances. It is important to discuss financial expectations with family so that you all understand how much money will be available. Additionally, be sure to talk about responsible credit card usage. Credit card companies view students to be a good risk and will often send students credit card applications. As credit card debt has serious consequences, it is important to be aware of annual fees, interest rates, and effects on the family budget.

TIPS FOR SUCCESS AS A STUDENT

Get involved.

Students who are involved in out-of-class activities make friends more quickly and feel a greater sense of satisfaction with their college experience than those who do not. Engaging in co-curricular activities also presents you with opportunities to enhance your leadership skills, decision-making ability, time management skills, and ability to work in teams.

Get to know others.

Interacting with at least one faculty or staff member outside of class makes you feel more comfortable in your new environment and more acclimated to college.

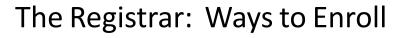
Consider academic responsibilities to be a full-time

job. Developing sound time management and study skills may be challenging for you in your new role as a student. College course work tends to require you to engage in more self-directed study outside of the classroom and complete a higher volume of work. Research suggests that students that commit to a 30 to 40 hour academic week (hours in class + hours studying = 30–40 hours) tend to achieve more academic success then peers who do not put forth appropriate study time.

Adapted from Empowering parents of first year college students: A guide for success by R.H. Mullendore and L. Banahan (2007).

SUMMER SESSION II 2016	
Iew Student Arrival Day ¹	June 26
ummer Welcome (for new summer semester students)	June 26 - July 2
lasses Begin	June 29
Drop Period ²	June 29 - July 5
dd Period ²	June 29 - July 6 at 8:00 a.m.
ndependence Day (observed) – No Classes	July 4
ate Drop Ends ²	August 2
/ithdrawal Deadline	August 10
ilasses End	August 10
tudy Day	August 11
inal Exams	August 12
esidence Halls close at noon	August 13
ALL SEMESTER 2016	
all Semester Tuition Bill Arrives (to student's email account)	Early August
all Semester Tuition Due	Mid-August
lew Student Arrival Days ¹	August 19 - 20
Velcome Week	August 19 - 27
lasses Begin	August 22
prop Period ²	August 22 - 27
dd Period ²	August 22 - 28 at 8:00 a.m.
abor Day – No Classes	September 5
arents & Families Weekend	October 14 - 16
ate Drop Ends ²	November 11
esidence Halls close at 10:00 a.m.	November 19
hanksgiving Holiday – No Classes	November 20 - 26
esidence Halls reopen at 3:00 p.m.	November 25
/ithdrawal – Deadline	December 9
lasses End	December 9
tudy Days	December 10 - 11
inal Exams	December 12 - 16
esidence Halls close at 4:00 p.m.	December 17
PRING SEMESTER 2017	
pring Semester Tuition Bill Arrives (to student's email account)	Early December
pring Tuition Due	Mid-December
ew Student Arrival Day ¹	January 7
esidence Halls open at 8:00 a.m. for returning students	January 7
/inter Welcome	January 7 - 14
lasses Begin	January 9
prop Period ²	January 9 - 14
dd Period ²	January 9 - 15 at 8:00 a.m.
Aartin Luther King Day – No Classes	January 16
esidence Halls close at noon	March 4
pring Break – No Classes	March 5 - 11
esidence Halls reopen at 10:00 a.m.	March 12
ate Drop Ends ²	April 7
/ithdrawal Deadline	April 28
lasses End	April 28
tudy Days	April 29 - 30
inal Exams	May 1 - 5





Office of the University Registrar

112 Shields Building 814-865-6357 www.registrar.psu.edu registrar@psu.edu

The Office of the University Registrar has University-wide responsibility for student academic records and related processes, including; registration, academic transcripts, confidentiality of student records, grade reporting, graduation and diplomas, enrollment verification, scheduling of classrooms and final exams, and degree audits. Our goal is to provide you with accurate and complete information in a quick and efficient manner.

Academic Renewal:

www.registrar.psu.edu/returning_university/academic_renewal.cfm

Academic renewal provides an opportunity for former Penn State students having a 2.0+ GPA to resume their academic career after a four year minimum break in coursework without being penalized by their past academic record.

Non-degree student:

handbook.psu.edu/content/student-classification-and-adviserassignment#nondegree_student

Any person having received a high school diploma or its equivalency is permitted to register, on a space available basis, as a non-degree regular student.

Re-enrollment:

www.registrar.psu.edu/re_enrollment/re_enrollment.cfm Re-enrollment allows a former degree candidate to resume degree candidacy.

Continuing Education

http://ceup.psu.edu/

Continuing Education at University Park focuses on supporting the parttime adult learner, offering evening and weekend credit courses toward certificates, associate degrees, and select baccalaureate degree programs at our State College and Lewistown locations. Use this site as your guide to get started.





World Campus http://www.worldcampus.psu.edu/

Penn State World Campus is "Penn State | Online." The World Campus was created for adult learners who may need a more flexible way to access a Penn State education. The mission is to deliver Penn State degrees, certificates, and courses in convenient distance learning formats, and our organizational structure enables us to do just that. You can take a combination of in-class, online and weekend courses to fulfill your degree requirements.

Completing Your Course Registration

http://www.registrar.psu.edu/registration/completing_registration.cfm

The Penn State registration process is not complete until tuition and fees are paid. After you schedule your courses, the Bursar's office will send an e-mail message to your official University e-mail account announcing that the eBill is available. Regardless of the amount due (even if there is no amount due), action is required to complete the registration process. There is a \$50 late registration fee. For detailed information concerning your tuition bill, contact the Bursar's office (*www.bursar.psu.edu*).

The Penn State Degree & Academic Colleges

The Penn State Degree

The Penn State undergraduate degree is designed to help students develop a breadth of skills as well as depth of knowledge in a content area. Breadth is structured around general education, and depth is acquired through the major.

General Education Requirements

General education represents the foundation of a Penn State education and is designed to help students develop a breadth of skills and knowledge. For additional information: *handbook.psu.edu/content/ general-education.*

SKILLS	CREDITS	OBJECTIVE
Writing and Speaking:	9	Communicate clearly in both writing and speaking
Quantification:	6	Develop proficiency in working with numbers and logic
TOTAL =	15	
KNOWLEDGE	CREDITS	OBJECTIVE
Natural Sciences:	9	Understand how scientists reason, draw conclusions, and think critically
Arts:	6	Understand and appreciate creative works and their contributions to society
Humanities:	6	Develop an understanding of human values and perspectives
Social and Behavioral Sciences:	6	Understand and predict human behavior
Health and Physical Activity:	3	Gain exposure to knowledge, attitudes, and skills needed to live healthfully
TOTAL =	30	

Major Requirements

Major requirements differ for each major and in each academic college. Generally, major requirements include prescribed courses (courses all students in the major take), additional courses (courses students choose from a limited list), and supporting courses (courses students choose with help from an academic adviser to fit individual interests and goals).

Other Requirements

Depending on the college and major, a degree program may also include world/foreign language proficiency, internship experience, human diversity courses, and/or electives.

Career Services

Adult learners bring life and work experiences to their collegiate career. We encourage you to use the resources in Career Services to help you explore majors and career options through assessment tools that examine your values, interests, and abilities along with the other services provided including career counseling, workshops, help in searching for internships and co-ops, career fairs, job postings, and on-campus interviewing.

Academic Colleges

Penn State grants degrees in majors housed within academic colleges. University Park campus is home to twelve of Penn State's seventeen academic colleges. You should consider both the overall perspective of the academic college as well as the particular major when making decisions about academic direction. All first-year students are enrolled in an academic college or in the Division of Undergraduate Studies.

Students graduate from majors housed in one of the following academic colleges:

- College of Agricultural Sciences applies life sciences and business principles to managing the environment and its resources. agsci.psu.edu
- College of Arts and Architecture refines students' creative talents and commitment to performance, design, and the visual arts. artsandarchitecture.psu.edu
- Smeal College of Business focuses on gathering, analyzing, and processing information for decision making in the business world. *smeal.psu.edu*
- College of Communications focuses on mass media's functions, responsibilities, changes, and impact on society. comm.psu.edu
- College of Earth and Mineral Sciences focuses on the earth, the environment, and energy resources through study of the earth sciences. *ems.psu.edu*
- College of Education focuses on learning processes and challenges and develops knowledge and skills in a content area in order to teach and counsel others. *ed.psu.edu*
- College of Engineering focuses on the application of mathematical and physical science principles to solving technical and societal problems. www.engr.psu.edu
- College of Health and Human Development seeks to improve human health and well-being through study of science, business, and social and psychological sciences. *hhd.psu.edu*
- College of Information Sciences and Technology applies technology and teamwork principles to solving problems. *ist.psu.edu*
- College of the Liberal Arts develops knowledge in the social sciences, humanities, and languages and builds critical thinking, complex reasoning, communication, and writing skills.
 la.psu.edu
- College of Nursing develops professional and technical skills in health care. *nursing.psu.edu*
- Eberly College of Science develops knowledge in the mathematical, physical, and life sciences as well as skills in scientific research. *science.psu.edu*

KEY: Course Requirements

Math 140*	Math 110**
Chem 110*	World/Foreign Language

- Majors that require Math 140 and Chem 110 have a strong focus on applying scientific principles using calculus and other scientific disciplines.
- ** Majors that require Math 110 focus on analytical problem solving, often in a business setting.
- Majors that require world/foreign language proficiency have either an intercultural focus or a liberal arts foundation indicative of breadth of knowledge.



Division of Undergraduate Studies

101 Grange Building 814-865-7576 dus.psu.edu

The Division of Undergraduate Studies (DUS) enrolls and advises students who are exploring majors in multiple academic colleges. Students choosing from more than one possible major may start in the division and, after exploring and selecting a major/college and meeting eligibility requirements, move into an academic college within their first two years.

Declaring a Major

There are more than 160 majors offered at the University Park campus. Most students will declare a major in their second year.

Most majors at Penn State require a minimum cumulative grade-point average (CGPA) of 2.00 and third-semester standing for entrance. Some majors have additional requirements for entrance, such as stronger academic records, completion of specific courses, or demonstration of special talent.

A few majors have more applicants than can be accommodated because of space, faculty, or other resource limitations and are under administrative enrollment control.

Currently, the following majors are under administrative enrollment control for students admitted to the University in the summer or fall of 2016:

• Smeal College of Business:

- -Accounting
- -Corporate Innovation and Entrepreneurship
- -Finance
- -Management
- -Management Information Systems
- -Marketing
- -Risk Management
- -Supply Chain and Information Systems
- College of Communications:

-Advertising/Public Relations

• College of Earth and Mineral Sciences:

-Petroleum and Natural Gas Engineering

• College of Engineering:

- -Aerospace Engineering
- -Architectural Engineering
- -Biomedical Engineering
- -Chemical Engineering
- -Civil Engineering
- -Computer Engineering
- -Computer Science
- -Industrial Engineering
- -Mechanical Engineering
- -Nuclear Engineering



To be guaranteed entrance to these majors, students must be enrolled in the college offering the major or in the Division of Undergraduate Studies and, within a designated credit window, complete the required courses and have the minimum CGPA required for the intended major. Other requirements may also apply. Students are strongly encouraged to work closely with an academic adviser and to review the specific entrance criteria for intended majors at *advising.psu.edu/entrance-major-requirements*.

Declaring a Minor

http://handbook.psu.edu/content/minors

A minor is an academic program that supplements a major. Minors require a minimum of 18 credits and typically no more than 21 credits with at least 6 but ordinarily not more than half of the credits at the 400 level. A minor program may consist of course work in a single area or from several disciplines.

Academic Advising Centers

- Agricultural Sciences: 101 Agricultural Administration Building, 814-865-7521
- Arts and Architecture: 104 Borland Building, 814-865-9523
- Smeal College of Business: 202 Business Building, 814-863-1947
- Communications: 204 Carnegie Building, 814-865-1503
- Division of Undergraduate Studies: Grange Building lobby, 814-865-7576
- Earth and Mineral Sciences: 14 Deike Building, 814-863-2751
- Education: 228 Chambers Building, 814-865-0488
- Engineering: 208 Hammond Building, 814-863-1033
- Health and Human Development: 5 Henderson Building, 814-865-2156
- Information Sciences and Technology: 104 Information Sciences and Technology Building, 814-865-8947
- Liberal Arts: See advisers by major/minor at la.psu.edu, 814-865-2545
- College of Nursing: 210 Nursing Sciences Building, 814-863-2229
- Eberly College of Science: 122 Ritenour Building, 814-863-3889
- Health Professions Advising: 221 Ritenour Building, 814-863-3889
- Pre-Law Advising: Grange Building lobby, 814-865-7576

Academic Advising

As a Penn State student you receive academic advising from professional and/or faculty advisers. You can find your assigned adviser's contact information in Starfish.

Academic advising contacts at Penn State are initiated by students. Students are encouraged to meet with their assigned adviser at least once a semester and as often as needed to successfully plan and manage their goals. The basic objectives of academic advising are to help you identify and achieve your academic goals; promote intellectual discovery; encourage you to take advantage of both in- and out-of-class educational opportunities; and become self-directed learners and decision makers.

For additional information: advising.psu.edu/.

Academic Integrity

The University expects students to pursue their academics in an honest and ethical manner. Penn State takes violations of academic integrity very seriously. Please refer to page 24 for more information.

Contacting Instructors

College instructors are available during their office hours or by appointment. Office hours are typically listed on the course syllabus (an outline of the course content, expectations, and grading basis). You are expected to contact instructors, if you have questions or concerns about course content, policies, or academic performance.

Course Schedule

The semester course schedule is available in LionPATH (*http://launch. lionpath.psu.edu/*).

Credit by Other Means

Transfer Credit http://admissions.psu.edu/info/future/adult/credit/ or http://handbook.psu.edu/content/transfer-credits-from-otherinstitutions

You may transfer credits to Penn State from courses taken at another institution in order to meet degree requirements. (See the Transfer Course Evaluation Guide at *https://www.admissions.psu.edu/my_admissions/tas/*).

When awarded, all transfer credit is recorded on your transcript, but no grade is recorded, and your grade-point average is not affected. You should discuss with the college adviser the usability of transfer course credit toward your intended degree.

College Level Examination Program (CLEP) http://admissions.psu.edu/academics/credit/clep

The College-Level Examination Program[®] (CLEP) gives you the opportunity to receive college credit for what you already know, by earning qualifying scores on any of thirty-three examinations that can be scheduled and taken at the Outreach Building at University Park or at a number of Penn State campuses throughout the state.

Credit by Portfolio Assessment http://handbook.psu.edu/content/credit-by-portfolio-assessment

A currently enrolled student who can document college-level learning acquired in a non-collegiate setting (such as work or volunteer experience, a training program, or a hobby) may be able to petition for undergraduate

credit through portfolio assessment.

Military transcripts

http://admissions.psu.edu/academics/credit/military/

A veteran or member of the active armed services or the selected reserves may be eligible for credit for educational experiences in the armed forces.

Glossary of Academic Terms advising.psu.edu/glossary.htm

Grades/Credits

Penn State classes are graded on a 4.0 scale.

QUALITY OF PERFORMANCE	GRADE	GRADE-POINT EQUIVALENT
Excellent: Exceptional	А	4.00
achievement	A-	3.67
Good: Extensive	B+	3.33
achievement	В	3.00
	В-	2.67
Satisfactory: Acceptable	C+	2.33
achievement	С	2.00
Poor: Minimal achievement	D	1.00
Failure: Inadequate achievement	F	0.00
Academic dishonesty	XF	0.00

Items to Know:

Dean's list = 3.50 SGPA (Semester Grade Point Average) Minimum acceptable = 2.00 CGPA (Cumulative Grade Point Average) Academic warning = < 2.0 GPA; grade point deficiencies awarded

(http://www.psu.edu/ufs/policies/)

Academic drop = no longer allowed to enroll in courses as degree or provisional due to the number of deficiencies received as compared to number of credits attempted (*http://www.psu.edu/ufs/policies/*).

Typically, you need a 3.00 cumulative GPA (CGPA) to be competitive for undergraduate internships.

To be competitive when applying to medical school, students should have a 3.50 CGPA or higher. For med school information visit: *science.psu.edu/premed/faqs*

To be competitive when applying to law school, students should have a 3.33 CGPA or higher. For more law school information visit: *dus.psu.edu/students/prelaw/*

For additional information about med school, physical therapy school, vet school, and law school: *dus.psu.edu/students/majors.html*

Academic Resources

Honors

Honor societies exist in each academic college. Check with your college's advising center for information.

Alpha Sigma Lambda

http://www.alphasigmalambda.org

Dedicated to the advancement of scholarship and recognizes high scholastic achievement in an adult student's career. Our local chapter is named Pi Delta Chi

http://sites.psu.edu/alphasigmalambda/.

Schreyer Honors College

https://www.shc.psu.edu/admissions/apply/gateway.cfm Schreyer Scholars are expected to demonstrate excellent academic achievement with integrity, build a global perspective, and seek opportunities for leadership and civic engagement.

Placement Exams

http://handbook.psu.edu/content/scheduling-gen-ed-quantificationcourses

Some Penn State Continuing Education courses in English, mathematics, and chemistry have prerequisites. If you have not completed a prerequisite course at Penn State (or an equivalent course through another school), you must take the appropriate placement test.

Withdrawal

handbook.psu.edu/content/withdrawal

During a semester, withdrawal is the appropriate action if you want/need to drop all the credits you have scheduled (even if your credits are in only one course). Withdrawal drops all courses (current and future semesters) through all delivery systems. A student may decide to withdraw for medical, military, or other reasons. A student who stops attending classes without officially withdrawing may receive grades of F in all courses scheduled for that semester or session.

Academic Support Services

Office of the Vice President for Educational

Equity

314 Old Main 814-865-5906

equity.psu.edu

The Office of the Vice Provost for Educational Equity serves as a catalyst and advocate for Penn State's diversity and inclusion initiatives. Educational Equity's vision is a Penn State community that is an inclusive and welcoming environment for all.

The following three offices are units within Educational Equity.

Multicultural Resource Center

220 Grange Building 814-865-1773 equity.psu.edu/MRC The Multicultural Resource Center (MRC) provides individual counseling and educational services for undergraduate multicultural students at University Park. MRC counselors work with students on a variety of issues involving university policies and procedures, financial aid concerns, tutoring referrals, strategies for academic success, and assisting targets of bias motivated incidents so they might find quick resolution and attain their educational goals. MRC's staff is dedicated to helping students succeed and graduate from Penn State.

Student Disability Resources

116 Boucke Building 814-863-1807

equity.psu.edu/sdr

The Student Disability Resources (SDR) Office is committed to providing a welcoming and inclusive campus community for all students with disabilities at Penn State. The SDR staff, in collaboration with the wider University community, facilitates equal access and equal opportunity for students with disabilities so they can fully participate in all University-sponsored programs, events, and activities. Common requests for reasonable accommodations and services may include, but are not limited to: extended time for tests, use of assistive or adaptive technology, sign language interpreting, Computer Aided Real-Time (CART) captioning, and accessible instructional materials. Students requiring accommodations are encouraged to contact SDR as soon as possible. An intake appointment is necessary for all students to determine their individual needs. Determining reasonable accommodations is done on a case-by-case basis to address the individual needs of the student.

Office of Veterans Programs 325 Boucke Building 814-863-0465

equity.psu.edu/veterans

The Office of Veterans Programs at the University Park campus is organized as a comprehensive, direct service unit for veterans and Department of Veterans Affairs (DVA) benefits recipients. The office is staffed by five full-time professionals and approximately 20 student veterans who work part-time under the provisions of DVA workstudy. The staff and students provide services in three major areas: Outreach, Certification and General Counseling.

Penn State Learning

220 Boucke Building 7 Sparks Building Pattee Library (late night writing) 102 Wagner Building 814-865-1841 pennstatelearning.psu.edu

To enrich the academic experiences of undergraduates and to augment the work of faculty and advisers, Penn State Learning prepares peer tutors and supports them as they lead diverse co-curricular learning communities that promote disciplinary knowledge and skills, as well as successful habits of life-long learners. There is no charge for tutoring or

study group participation. At Penn State Learning you can:

- Drop in to see a math, writing or foreign language tutor
- Join an existing study group or create one of your own
- Make an appointment to get feedback on the draft of a paper
- Interact with an online tutor in World Campus math, statistics, economics and writing courses
- Reserve a study space for six with a large-screen PC and whiteboard
- Apply to tutor subjects in which you excel

Penn State Bookstore

HUB-Robeson Center 814-863-0205

psu.bncollege.com

The Penn State Bookstore provides textbooks, supplies, and technology for all courses offered by Penn State. In addition, the bookstore has an extensive selection of school spirit clothing and gifts, greeting cards, gift wrap, cosmetics and a graduation center. Our new store also offers an extensive general book and magazine department as well as a 60 seat cafe. We are conveniently located in the HUB-Robeson Center, next to the HUB Parking Deck where parking is free on all non-football weekends.

University Libraries

Pattee Library and Paterno Library plus additional locations at University Park (5) and statewide (22) 814-865-6368 www.libraries.psu.edu

The University Libraries offers students a base for a wide array of intellectual, social, and cultural endeavors. Our collections include 5.8 million titles, 749 online databases, 110,000 online journals, and much more. We offer personalized help with research and projects, online guides, course reserves, comfortable study spaces, disability services, and many other resources. A Knowledge Commons in Pattee Library offers multimedia production space, presentation practice rooms, high-tech classrooms, and group study rooms. A fall open house in September introduces new students to our services in a fun and festive way.

Stay and Study spaces for commuter students (*http://www.libraries. psu.edu/psul/infosvcs/group_study.html*), research assistance and laptop loans are also available. Study carrels can be reserved on a semesterly basis at *http://www.libraries.psu.edu/psul/secure/forms/lendingforms/carrelapplication.html*.

Global Programs

410 Boucke Building 814-865-7681 global.psu.edu

Global Programs provides oversight for all of Penn State's international engagements and supports U.S. and international students' transformation to becoming global citizens. Global Penn State offers:

- Over 250 quality education abroad programs to over 50 countries where students take classes that meet major, minor, and general education requirements. Global Programs has distributed over \$300,000 in scholarship funds in recent years, awarding on average approximately \$1,000 to each recipient.
- Advising and immigration services for more than 7,000 international students on campus, including a comprehensive new international student orientation, a variety of programs providing a welcoming

environment, and ample opportunities to integrate into life at Penn State.

- Development and maintenance of partnerships and engagement with institutions of higher education around the world, to include the Global Engagement Network that fosters intra-institutional collaboration in particular regions focusing on issues critical to international understanding and global sustainability.
- Support for faculty fostering international components in coursework and intercultural and global opportunities integrating U.S. and international students in an increasingly important effort to prepare them for today's rapidly globalizing society to promote Global Penn State.

Child Care Resources

Office of Human Resources 120 S. Burrowes St. 814-865-9346 Selecting a provider: http://ohr.psu.edu/child-care-subsidy/

Child Care Subsidy Program for Student Parents

407 James M. Elliot Building 1-800-746-6759 Courtney Horner **subsidy@psu.edu**

The University provides a childcare information package that includes childcare around the State College area. Childcare packets can be picked up at Work/Life Programs, Office of Human Resources. If you meet the requirements, you can also apply for a child care subsidy by contacting the Office of Human Resources Work/Life Programs at 1-800-746-6759.

Information Technology Services

814-863-1035 or 814-863-2494 its.psu.edu

Information Technology Services (ITS) ensures that you have the technology tools necessary to help you make the most of your academic careers. A variety of information technology services such as Webmail, Angel, ITS Help Desks, access to audio/video production facilities through our Media Commons group, as well as information concerning access accounts, social networking, web publishing, software, downloads, and more, are available through the Click! Blog. To learn more about student responsibilities, please visit the Rescom website at *www.rescom.psu.edu* or visit *www.its.psu.edu/be-safe*. In addition, ITS is working to:

- Engage faculty to further their use of technology for teaching and learning
- Create an environment that enables leading-edge research
- Improve productivity through information technology
- Establish the information technology infrastructure necessary to maintain Penn State's prominence in integrating high-quality programs in teaching, learning research, and outreach.

Academic Resources

Software at Penn State

software.psu.edu

Software at Penn State provides Microsoft Office to all students at no additional cost. Students can purchase the software they need for their courses from Software at Penn State, often at lower prices than they can at big box stores or online competitors. Software options are added to the site on a regular basis and requests for new software options are always welcome.

Online video tutorials for technology and software bundles

Go to the Lynda.com Web site (http://lynda.psu.edu) on the lynda.com Web site, and you will be asked to enter your Penn State user ID and password. Once you log in, click on any tutorial to get started. If you have questions or problems, contact the ITS Help Desk at 814-865-HELP or lyndatraining@psu.edu.

No Pressure Math Refresher Online:

http://www.aleks.com/

ALEKS is a web-based, artificially intelligent assessment and learning system. ALEKS uses adaptive questioning to quickly and accurately determine exactly what a student knows and doesn't know regarding mathematics. ALEKS then provides instruction on the topics the student is most ready to learn. ALEKS also provides the advantages of one-on-one instruction, 24/7, from virtually any web-based computer for a fraction of the cost of a human tutor.

iStudy for Success

istudy.psu.edu

The iStudy for Success! modules provide an introduction to college-level learning, focusing on areas in which first-year students often need to build skills, such as study methods, time management, and communication.



Access to Student Information

The Office of the University Registrar has University-wide responsibility for student academic records and related processes, including: registration, academic transcripts, confidentiality of student records, grade reporting, graduation and diplomas, enrollment verification, scheduling of classrooms and final exams, and degree audits. Our goal is to provide students with accurate and complete information in a quick and efficient manner.

Student Educational Records

The Federal Family Educational Rights and Privacy Act of 1974-FERPA (also known as the Buckley Amendment)-is the federal law that protects the privacy of student education records and identifies the rights of students and their families with respect to student education records kept by institutions. University offices use education records to facilitate the development of students. Faculty and staff members may also keep informal records relating to their functional responsibilities connected with individual students. As part of the requirements of FERPA, the University has a Policy on Confidentiality of Student Records, policy AD-11. (guru.psu.edu/policies/AD11.html)

In addition, Penn State is committed to maintaining the privacy and confidentiality of your Social Security number. The Social Security number is requested at the time of application to the University, but is used in a very limited and controlled manner. The primary student identification number used to conduct University business is the Penn State ID number (known as PSU ID), which is assigned at the time of first affiliation with Penn State. Penn State's policy governing the use of Social Security number and PSU ID is outlined in policy AD-19. (guru.psu.edu/policies/AD19.html)

Formal student disciplinary records are centrally maintained in the Office of Student Conduct at the University Park campus. A student disciplinary record may be shared with faculty and administrative staff of your college, and other authorized employees of the University who have a legitimate educational interest as defined by the University. Accessibility to student disciplinary records follows the University Policy on Confidentiality of Student Records.

The University may also exercise its right to share your disciplinary record with others outside the University in special circumstances or as it deems advisable or appropriate, such as in accordance with the University Parental Notification Policy. (studentaffairs.psu.edu/conduct/policies/ alcohol.shtml#parentalnote).

Family Educational Rights and Privacy Act (FERPA)

When a student reaches the age of 18 or begins attending a postsecondary institution, regardless of age, FERPA rights transfer from the parent to the student. This means that parents may not obtain any of your education records without your written consent. Because your grades are part of the education record, they are protected under FERPA and, therefore, may not be released to parents.

Under FERPA, institutions must not release educational records-except under certain circumstances-without written consent from you. This

regulation does not apply to information that the University has identified as directory information (e.g., name, address, phone number, major) unless you have blocked disclosure of such information (see "How Does a Student Request that Directory Information be Withheld?" below).

Your primary rights under FERPA are:

- The right to inspect and review your education records
- The right to request the amendment of inaccurate or otherwise inappropriate education records
- The right to have some control over the disclosure of information from education records
- You can grant rights to parents and others under FERPA.

FERPA does provide an exception for parents of dependent students. After providing proof of dependency, parents may have access to their student's academic record. To prove that the student is a "dependent," a copy of the parent's most recent tax form containing the student's name must be submitted.

How do I request that directory information be withheld?

Under FERPA, an institution is permitted to release directory information (e.g. name, address, phone number, major) without written consent from you. However, you have the right to prevent this release. You must complete and sign the Request to Withhold Directory Information form (found on the Registrar's website registrar.psu.edu under "student forms") to keep directory information confidential. The signed form must be taken in person or mailed along with a copy of photo identification, to any campus Registrar's office. If an e-mail address is provided, official notification will be sent to you when the directory hold is in effect.

It is important to note that withholding directory information has the following consequences:

- Your name/address is excluded from the online directory; ٠
- Your name will not appear in the commencement program;
- Verification of enrollment, graduation, or degrees awarded will •
- not be provided to third parties, including potential employers; and No information about you will be released to any person on the telephone or via e-mail.

How do I remove a request to withhold directory information?

If you later wish to remove the directory hold, you must complete and sign the Request to Release Directory Information form found on the Registrar's website *registrar.psu.edu* under "Student Forms". The signed form may be taken in person or mailed along with a copy of photo



Vewspaper 🔣 Readership



The Penn State Student Newspaper Readership Program provides access to the Daily Collegian, Centre Daily Times, USA TODAY and The New York Times at no additional charge with a student id+ card. With over 50 newspaper vending machines on campus, students can pick up the paper every weekday or read articles online through our new digital access. Of course, students who read newspapers know more about community, national, and world events, but recent research also shows gains in critical thinking, volunteerism, and civic engagement.



Be sure to find the Readership Program online!

@PSUread

www.newspapers.psu.edu Penn State Student Newspaper Readership Program



Academic Resources



identification, to any campus Registrar's office. If an e-mail address is provided, notification will be sent to you when the directory hold is removed.

Academic Verification

Insurance companies, financial lenders or employers may require proof that a student was or is currently enrolled at Penn State. An academic verification provides proof of enrollment, graduation, student status, and other related information.

Currently enrolled students may use the "Academic Verification" under other academics in LionPATH Self Service. You may print an unofficial copy and mail it to the requesting agency. Or you may request an official verification, containing the University Registrar's signature and University Seal on security paper, which will be mailed to the specified address via first-class U.S. mail within three business days.

This same function is also available to family members through LionPATH Self Service. However, you must first grant them access.

Because of the volume of requests received, the Office of the University Registrar is unable to complete agency-supplied verification forms. Rather, the official University academic verification statement can be attached to the original agency-supplied form.

Anticipated Tuition Due Dates

Please Note:

Bills will be prepared for students who are enrolled.

- Summer 2016: Bill due dates will vary
- Fall 2016: Mid-August
- Spring 2017: Mid-December

Tuition Rates can be found at www.tuition.psu.edu.

Money Matters

Office of the Bursar 103 Shields Building 814-865-6528

bursar.psu.edu

The Office of the Bursar is responsible for the maintenance of student accounts pertaining to acceptance fees, tuition billing, charges, payments, financial aid disbursements* and refunds.

*Please note: the awarding and disbursement of financial aid is managed by the Office of Student Aid.

Deposit Information

Your first contact with the Office of the Bursar is when you accepted your offer to attend Penn State. In addition to the \$130 enrollment fee, all degree-seeking students must have a \$100 general deposit on their account. If you will be residing in University housing, there will also be a \$100 housing deposit.

When will I receive a tuition bill?

Approximately one month prior to the start of classes, bills will be prepared for students who are enrolled. You will receive notification via your Penn State e-mail account when the tuition bill is available to view/ pay through the Student Center on LionPATH. Paper bills are not mailed.

The Office of the Bursar, as well as other Penn State departments, will communicate important information to you through your Penn State e-mail account. You will need to check your Penn State e-mail account on a regular basis.

Bills are prepared on a monthly basis. Billing begins in early August for fall semester and early December for spring semester Residence hall charges are included on the bill, if applicable. Billing will vary based on when enrollment occurs

Student Checklist

- Obtain PSU ID card
- Sign up for direct deposit refunds
- Grant online access for parents/spouse/family. This is optional.

Financial Responsibility Agreement

Students must sign a Financial Responsibility Agreement (FRA) prior to enrolling in classes each semester. The FRA is a student's promise to take financial responsibility for payment of his or her account.

How can I pay the tuition bill?

The eCheck option is a fast and convenient method to pay the tuition bill directly from a personal checking account drawn on a U.S. Bank. There is no charge to pay by eCheck. Credit card payments (Visa, MasterCard, Discover, or American Express) are also accepted. A Convenience Fee will be charged for credit card payments.

Are payment plans available?

Penn State offers a deferred payment plan, which allows students to pay

over a period of three months with payments of one-third of the semester charges. Fall semester payment due dates are in August, September, and October. Spring semester due dates are in December, January, and February. A \$45 non-refundable fee covers all administrative costs.

Enrolling in the deferred payment plan is easy. When you view the tuition bill, you will be given the option to use the deferment plan. The tuition bill will list billable costs (tuition, fees, room and meals, if applicable) and the most current known available financial aid. The first one-third of billable costs is payable by the due date of the tuition bill. The payment may be made by eCheck or credit card (Visa, MasterCard, Discover, or American Express) or by mailing a check with the payment stub to the Bursar's office. The \$45 deferred payment fee must be included each semester with the initial payment, as well as payment for any unpaid prior balance.

What if I have additional student aid?

The Anticipated Financial Aid section on the tuition bill reflects the most current known available financial aid. Students with additional scholarships, grants, or loans that are not reflected on the bill should contact the Office of Student Aid.

Outside Scholarship Information

Many students will receive scholarships from various organizations, agencies, and foundations as they graduate from high school. In order for the tuition bill to reflect these outside awards, it is important to send the scholarship checks as early as possible to the address below:

Student Financial Services Attn: Outside Scholarships 109 Shields Building University Park, PA 16802

For additional information, please visit *sfs.psu.edu*.

Rapid Refund

For the quickest delivery of a refund, students are encouraged to have their refund electronically deposited into a bank account.

Tuition Assessment

Penn State assesses tuition based on the student's campus, college, major, residency classification, credit load and semester classification. Once an undergraduate student completes 59.1 or more total credits (which include credits earned through advanced placement or transferred from another institution), the student is considered to have obtained Junior/ Senior status at Penn State. Current academic year tuition rates can be found at *tuition.psu.edu*.



Financial Literacy at Penn State

The Office of Financial Literacy at Penn State is located at 100 Outreach Building, University Park, PA 16802. Financial Literacy was created as a collaborative effort between the Office of Student Aid and the Commission for Adult Learners to increase student awareness of and access to financial education resources.

The financial literacy program aims to help adult learners acquire financial knowledge and skills to make informed decisions and take effective actions regarding money management. Money Counts: is a monthly financial literacy series of workshops and webinars about various financial topics of interest. Information and links for registration to the workshops and webinars are listed at:

- http://financialliteracy.psu.edu/
- http://psu.libguides.com/financial-literacy

Student Financial Education Center

The Student Financial Education Center (SFEC) offers in-person peer financial education. The center is located at 309 Paterno Library and is open Monday - Friday 12:30 – 4:00 pm. Walk in or by appointment. For more information visit: *www.libraries.psu.edu/psul/business/sfec.html*



Center for the Performing Arts Eisenhower Auditorium 1-800-ARTS-TIX or 814-863-0255 cpa.psu.edu

The Center for the Performing Arts at Penn State presents some of the finest touring professional artists from around the world on the stages of University Park's Eisenhower and Schwab auditoriums. Each season, from fall through spring, the center welcomes touring Broadway shows, classical orchestras and chamber ensembles, dance companies, jazz instrumentalists and singers, world music, American folk singers, family-friendly productions, and more. Tickets for Penn State students are substantially discounted thanks to annual grants from the University Park Allocation Committee. The center's Classical Music Project, in its sixth season in 2016– 17, seeks to cultivate lifelong interest in Western art music through traditional and nontraditional performances plus free engagement activities. The Classical Music Project is online at *cmp.psu.edu*.



Academic Resources

Student Financial Aid & Finding Scholarships

Office of Student Aid

314 Shields Building 814-865-6301 studentaid.psu.edu

The Office of Student Aid at University Park administers all major types of federal, state, and University student financial aid at Penn State and coordinates multiple funding sources on behalf of sponsoring agencies. The primary sources of student aid funding at Penn State come from federal and state programs.

Applying for Aid

If you have not yet completed the Free Application for Federal Student Aid (FAFSA) on the Web, do so as soon as possible so you can be considered for financial aid, including grants, scholarships, loans, and work-study. The FAFSA is the only application required to apply for financial aid at Penn State. If you have not yet completed it or need to submit corrections, you can do so online at *fafsa.ed.gov*.

Students need to submit the 2016-17 FAFSA in order to be considered for aid for fall 2016, spring 2017, and summer 2017. Students who are admitted for summer 2016 also need to submit the 2015-16 FAFSA by June 30, 2016, to be considered for aid for summer 2016.

Student Aid Disbursement

Students who complete the FAFSA will receive an email notification from the Office of Student Aid with information about the types of aid they are eligible to receive.

Eligibility for Financial Aid

Students must meet certain eligibility requirements to have and retain student financial aid. Students are able to review their status by monitoring their Student Aid Summary and Checklist. For a complete list of eligibility requirements, visit **www.studentaid.psu.edu** and review the "eligibility" tab on the top menu.

Federal Direct Subsidized and Unsubsidized Loan

To receive the Federal Direct Loan, you must take the following steps:

- Submit the FAFSA at *fafsa.ed.gov*
- Loan information will appear on the Award Summary in LionPATH and you will need to accept the loan.
- Sign a Direct Loan Master Promissory Note (MPN) at www.StudentLoans.gov
- Complete Entrance Counseling at www.StudentLoans.gov;

After all steps above have been completed, the Federal Direct Loan will appear as a credit on your bill.



Private Alternative Loans

Because the financial aid sources listed on the "Student Aid Summary" may not be sufficient to meet your total cost of attendance at Penn State, you may want to apply for a private alternative loan.

A private alternative loan is a non-federal education loan, through a private lender, typically in the student's name and requiring a cosigner. Approval and interest rates are based on the creditworthiness of the borrower and cosigner. Each alternative lender has different eligibility requirements, loan rates, terms, and conditions. Exhaust federal student aid options first. Federal student loans generally have more favorable terms and conditions than private loans. For more information about private alternative student loans, please visit *studentaid.psu.edu/types-of-aid/loans/private-alternative*.

Is there adult-specific student aid available?

Yes, there is adult–specific student aid available. Please be aware that application deadlines vary.

Adult Learner Opportunity Fund

The Adult Learner Opportunity Fund provides financial support for non-traditional aged students pursuing their undergraduate degree at University Park. This fund is currently in the campaign phase. Go to *http:// studentaffairs.psu.edu/adults/giveto.shtml* for more information.

Continuing Education Scholarships

http://ceup.psu.edu/state-college/scholarships

The Fund for Adult Continuing Education Support (FACES)

is supported by Continuing Education employees and former and current students who are dedicated to helping adult learners in Continuing Education programs succeed through supplemental financial support for books, to offset tuition, or for other emergency needs.

The Fischer Family Scholarship is for currently enrolled Continuing Education (CE) or World Campus (WC/online) students who have accumulated 9 CE or WC credits with a minimum 3.0 GPA and have a financial need.

The Osher Foundation Re-entry Scholarship is for adult students who return to college after a five year gap in enrollment.

For additional information including how to apply, as well as several other outside scholarship opportunities, visit: http://student.worldcampus. psu.edu/paying-for-your-education/scholarships-available-for-penn-state-world-campus-students?status=undergraduate

Office of Student Aid for World Campus & Continuing Education has a group of staff dedicated to the adult learners and student veterans attending Penn State online and at University Park locations. Stop by 240 Outreach Building, email **studentaid@outreach.psu.edu** or call 1-800-252-3592 or 814-867-4244.

Penn State Employees

Educational privileges are available to regular full-time faculty and staff members, their spouse, and their unmarried children. The grant-in aid is for 75% of the tuition charge and applies to Penn State resident instruction and continuing education credit courses. See *http://ohr.psu.edu/benefits/additional-benefits/tuition-reimbursement*. Penn State employees are not eligible to apply for some university resources (see policy HR 36) as they are recipients of the 75% tuition grant.

Veterans Tuition Assistance

Veterans are eligible for priority registration. Please complete form online and see website for details. Additional information regarding GI Benefits and the Yellow Ribbon Programs are also online. Office of Veteran Programs: http://equity.psu.edu/veterans

Military Grant-In-Aid Program (World Campus students only): http://www.worldcampus.psu.edu/military

Know the Rights and Responsibilities of a Financial Aid Recipient

As a financial aid recipient, it is crucial that you are well informed about your rights and responsibilities. Be sure that you carefully review this important information on our website and understand Penn State's Satisfactory Academic Progress Standard and what is required of students to remain eligible for student aid: **studentaid.psu.edu**.

Documentation for Verification

The Office of Student Aid is required by the federal government to confirm the accuracy of the information submitted on the FAFSA—a process known as verification. If you are selected for verification by Penn State, you will be notified by the Office of Student Aid requesting the specific information needed and the due date. Please respond promptly to any requests from the Office of Student Aid for verification documents to avoid a delay in the processing of student aid. Please do not submit any documents unless you receive a request.

Check Penn State Email Frequently

The Office of Student Aid communicates with students through their Penn State email account, which can be accessed via WebMail (*webmail. psu.edu*). You will also be able to access your student aid information in LionPATH.

If you forward your Penn State e-mail to a non-Penn State e-mail account (which is not recommended), make sure you update spam filters to recognize e-mail from Penn State and the U.S. Department of Education. Some account providers automatically flag perceived junk or bulk mail and divert it to trash or spam mail folders, which may cause you to miss important student aid alerts and time-sensitive information.



"I am a Pittsburgh native and student veteran who attended both Shenango and University Park Campuses. It was hard to move into another career path after having been out of the academic environment for so long and finding common ground with traditional-aged students, but I found valuable support from Adult Learner Programs & Services. They picked me up, and now as the ALPS student org president, I want to reach out to both adults and veterans because it would be highly gratifying if I could make a difference for even a handful of students like myself. It's never too late to find your niche at Penn State".

- Michael Veteran Marine, Ag Systems Management





Student Affairs

Student Affairs (*studentaffairs.psu.edu*) provides programs and services to promote the intellectual and personal development of students throughout their college career. These offerings challenge and support Penn State students as they become active and responsible members of their communities. A wide-range of programs are provided including direct services for students seeking counseling, health care, career assistance, student activities, legal advice, conflict resolution, leadership development, religious or spiritual opportunities, and residence life services.

Adult Learner Programs and Services

210 Boucke Building 814-863-7378 studentaffairs.psu.edu/adults

Adult Learner Programs and Services provides advocacy, programming and resources for non-traditional aged students and student veterans seeking their undergraduate degree. Students returning to higher education, or beginning college after working or raising a family or serving in the military are encouraged to contact our office upon arrival. Information and referrals about admission, child care, financial aid, housing, registration, University policies or procedures, as well as referral to the appropriate University or Community resource are available. A series of workshops including budgeting, financial aid, time management, e-portfolio building, career services, and education abroad, as well as a variety of social events are offered to support personal and career goals throughout the year.

Campus Recreation studentaffairs.psu.edu/recreation

Campus recreation provides Penn State students opportunities to participate in their favorite recreation activities while promoting healthy lifestyles and developing student leadership opportunities. Student recreation is an important out-of-classroom experience which enables students to remain active, to pursue learning a new activity, playing on a team, winning a championship, having a job and enjoying campus life. On campus there are three recreation buildings, two swimming pools, two golf courses, tennis courts, an ice arena and an off-campus outdoor area.

There are three fitness areas on campus located in the IM Building, Rec Hall, and White Building. To access these areas, a student must purchase a Fitness Pass at (website to be changed, but need confirmation). Passes may be purchased by the semester or for the academic year. Facility operating hours can be accessed by contacting 814-865-3488.

Student work opportunities exist within the recreation programs. Workstudy positions and wage payroll positions are available. Questions can be directed to the various buildings below, or on our website.

Adventure Recreation

140 White Building 814-863-2895

Adventure Rec is an outdoor recreation program which promotes outdoor activities by providing trips, workshops, mapping material and equipment.

Club Sports

143 White Building 814-867-2087

Club Sports provides students opportunities to continue to follow their passion of playing their favorite sport. Currently there are 78 clubs and student membership involves dues, sometimes "trying" out and providing your own equipment.

Intramural Sports

Room 101, IM Building

814-865-5401

Intramural Sports offers students 25 activities to participate in and enjoy. Activities include team sports, dual sports and individual sports. The cost is minimal and play occurs in Residence Hall, Fraternity, Women's, Open and Co-Rec Divisions.

Stone Valley Recreation Area

814-863-1164

Located just 17 miles from campus, the Stone Valley Recreation Area offers a wide array of year round activities. Boating, hiking, cross country skiing, sailing, and fishing are just a few of the recreational opportunities available. Leadership development and team building programs are offered as a part of our Vertical Adventures challenge Course program.

Career Services

Bank of America Career Services Building 814-865-2377 studentaffairs.psu.edu/career

Penn State students are encouraged to be active in career planning throughout their entire college career. Career Services offers resources that can help students in all aspects of career development, including the exploration of academic majors and career options, gaining experience, as well as skill development in resume writing, interview strategies, and job, internship, and graduate school searches. To accomplish these "I have benefited greatly from my college experience. I have learned so much about leadership and diversity at Penn State and these life lessons will stay with me after I graduate. Attending college as a full-time student worker, wife, mother and veteran have made this journey challenging. As I approach graduation and the dream becomes a reality, I appreciate the kind support and acknowledgment of my merits as a nontraditional student provided by Adult Learner Programs and Services."

-Stephanie

Veteran Army, Health Policy & Administration, Student Financial Education Center

goals, Career Services provides individual career counseling, career assessments, educational workshops, a print and online resource library; and coordinates career fairs, job and internship postings, on-campus interviewing, and opportunities for networking with alumni.

Center for Character, Conscience and Public Purpose

HUB-Robeson Center, Room 102 814-867-6402

studentaffairs.psu.edu/thecenter

The Center for Character, Conscience and Public Purpose (CCCPP) offers programs and services designed to challenge students to reflect on questions of personal conscience and character and equip students with the understanding, motivation, and skills of responsible citizenship.

Center for Spiritual and Ethical Development

Pasquerilla Spiritual Center, Eisenhower Chapel 814-865-6548 studentaffairs.psu.edu/spiritual

The Center for Spiritual and Ethical Development (CSED) provides a venue and programs for the ethical, spiritual, and character development of the University community. Penn State supports the principle of religious freedom and believes that religious practices, spiritual inquiry, and holistic development have a place within University life; however, Penn State endorses no particular religion or religious group. The Center hosts a culturally diverse, multi-faith community.

Center for Women Students

204 Boucke Building 814-863-2027 studentaffairs.psu.edu/womenscenter

The Center for Women Students (CWS) provides advocacy, referrals, and resources to students at Penn State. Informational materials and educational programming are available on issues including sexual assault/ rape, relationship violence, sexual harassment/stalking, and body image. Programs are in the form of presentations in classrooms and residence halls and for student and community organizations. Trained peer educators—Peers Helping Reaffirm, Educate, and Empower (PHREE), and Men Against Violence (MAV)—are also available for facilitations. Both of these groups always welcome new members who are interested in educating their fellow students - visit their links on our website. CWS is committed to serving all students in the spirit of diversity and social justice.

Counseling and Psychological Services

501 Student Health Center 814-863-0395 studentaffairs.psu.edu/counseling

The Center for Counseling and Psychological Services (CAPS) provides initial consultations, short-term individual counseling, group therapy, crisis intervention, psychiatric evaluations (related to medication), and referrals for private therapy for students as well as prevention and consultation services for the University community. CAPS strives to help students resolve personal issues that may interfere with their academic progress, social development, and satisfaction at Penn State. Common concerns for college students include homesickness, depression and anxiety, addictions, lack of motivation, relationship problems, eating disorders, sexual assault, and uncertainties about personal values and beliefs.

CAPS professional staff includes psychologists, psychiatric providers, clinical social workers, trauma survivor and addictions counselors, and graduate-level trainees. Services are confidential and basic counseling services are free for full-time students. For emergencies after hours and weekend crisis situations, mental health professionals are available by calling the twenty-four-hour emergency Centre County CAN HELP line at 1-800-643-5432.

LGBTQA Student Resource Center

101 Boucke Building 814-863-1248 studentaffairs.psu.edu/lgbtqa

The Lesbian, Gay, Bisexual, Transgender, Queer and Ally (LGBTQA) Student Resource Center provides education, information, and advocacy services to create and maintain an open, safe, and inclusive environment for students, faculty, and staff who are lesbian, gay, bisexual, transgender or queer. The LGBTQA Student Resource Center offers several resources, including safe space, extensive library, LGBTQA lecture series, leadership development activities, information for parents of LGBTQ students, and much more.





Off-Campus Living 234 HUB-Robeson Center 814-865-2346 studentaffairs.psu.edu/offcampus

Off-Campus Living provides information regarding resources and information for living off-campus. Students seeking an off-campus residence are encouraged to visit the Off-Campus Living Office or website for information regarding lease agreements, tips for apartment searching, security checklists, communicating with landlords, and other important resources for being an informed renter. Landlords will require lease signing with a co-signer, unless renters show evidence of full-time employment.

The Off-Campus Living website provides a listing of local rental properties as well as a list of students seeking roommates/suitemates. Additionally, Off-Campus Living sponsors educational workshops for students living in the residence halls who are considering moving off-campus, as well as fall and spring housing fairs, that invites exhibitors from local rental properties and the town and gown communities. Those students selecting to live on campus will find information from the Residence Life section.

Housing Fairs

For the opportunity to ask questions about off-campus living, talk to realtors, and schedule apartment tours, attend one of these upcoming Off-Campus Living Housing Fairs: *http://studentaffairs.psu.edu/offcampus/events.shtml*.

Paul Robeson Cultural Center

21E HUB-Robeson Center 814-865-1779 studentaffairs.psu.edu/cultural

The Paul Robeson Cultural Center at Penn State seeks to make true the mission of the institution by serving students in the development of character, conscience, and social responsibility through fostering diversity, multiculturalism, social justice and inclusion.



Residence Life at White Course, Nittany Apartments and Eastview Terrace, Weston Community Center univaptshousing@psu.edu 814-865-6025 phone 814-865-6030 fax housing.psu.edu/graduate-family-housing

Residence Life is committed to providing a safe, comfortable, and secure living–learning environment that is conducive to students' academic pursuits and personal growth while fostering a sense of community, civic responsibility, and appreciation of diversity. All University Park degree-seeking first-year students are required to live in the University residence halls unless you are (1) 21 years old or older, (2) a veteran, or (3) living with an adult relative in their primary residence. Adult learners can choose to live in any residence hall; however, White Course apartments have a majority adult population. Full-time live-in professionals, Residence Life Coordinators, are available 24/7 to provide support and respond to crisis situations. Those students selecting to live off campus will find information in the Off-Campus Living section.

Student and Family Services

120 Boucke Building Main Office Line: 814-863-4926 Student and Family Crisis Line: 814-863-2020 studentaffairs.psu.edu/familyservices

The Office of Student and Family Services leads response efforts related to campus, student, and family emergencies including coordinating support efforts to students who may need personal and academic accommodations due to unforeseen personal or family crisis and/or tragedy. Staff also provides on-going, personal contact with students, family members, and friends in an effort to provide information and assistance with administrative processes and support services at the University.

Student and Family Services work with the student and their academic college when the student is required to take an emergency-related class absence or temporary withdrawal and acts as a first responder and main contact with police and other emergency health agencies, manages the student and family crisis line, and oversees the student emergency funds program.

Student Legal Services

222 Boucke Building 814-867-4388 studentaffairs.psu.edu/legalservices

The Office of Student Legal Services provides legal advice, representation, and referral services to University Park students. Legal services are free, but students are responsible for filing fees and other legal expenses. The office provides students with programs about legal issues and online resources with information about legal rights and obligations. The office advises students about a range of legal concerns including landlord-tenant disputes, consumer problems, security deposits, alcohol offenses, traffic violations, unemployment claims, small claims actions, name changes, collections, uncontested divorce, some immigration matters, wills, and powers of attorney. Students will generally not be represented at legal proceedings which take place outside of the Centre County region. The office also does not provide legal representation to students in conflict with the University or in matters involving another student. Students must visit the website and fill out an intake form to request services.

University Health Services

Student Health Center 814-865-6556 studentaffairs.psu.edu/health

University Health Services (UHS) specializes in outpatient student health at Penn State's University Park campus. Services include evaluation and treatment of medically urgent problems, ongoing health concerns, and preventive health care. Experienced and caring professionals provide health education and outreach activities. On-site support services make UHS a one-stop health care facility for most common student health needs.

Union and Student Activities

237 HUB-Robeson Center 814-863-9755 studentaffairs.psu.edu/hub

Union and Student Activities is committed to providing all students with opportunities to be come engaged in high-quality co-curricular experiences.Through various centers, boards, committees, student organizations, student employment and staff, Union and Student Activities provides a variety of cultural, educational, social, and recreational programs for all Penn State students. Most notably, Union and Student Activities offers a wide array of programs and services, such as: recognizing and registering more than 1,000 student organizations offering experiences designed to help students develop their leadership potential, student employment opportunities, and planning programs that engage students in community service activities. Students are encouraged to participate in organizations within Student Activities. Other involvement opportunities include touring one of the art galleries, visiting the Penn State Bookstore, dining in one of the HUB eateries, or just sitting in a comfortable chair to study or relax. Union and Student Activities strives to provide an environment that fosters respect, values all individuals, appreciates diversity, and celebrates the contributions of all its members.

The following two offices, Fraternity and Sorority Life and Student Activities, are units within Union and Student Activities.

Fraternity and Sorority Life 215 HUB-Robeson Center 814-863-8065 greeks.psu.edu

With 90 Greek-letter organizations at Penn State, membership in a social or service fraternity or sorority offers the opportunity for students to develop leadership skills, serve the University and broader community, and build lifelong friendships. Students may join fraternities and sororities during the fall semester of the student's first year. The new member education process for chapters under the Panhellenic Council (PC) and the Interfraternity Council (IFC) varies from six to twelve weeks. Chapters under the Multicultural Greek-Letter Council (MGC) and the National Pan-Hellenic Council (NPHC) conduct recruitment or intake through interest meetings that occur on a rolling basis. There are fees associated with membership in most organizations.

Student Activities

103 and 209 HUB-Robeson Center 814-863-4624 studentaffairs.psu.edu/hub/studentactivities

Student Activities is committed to the co-curricular learning, development, and engagement of students by providing involvement opportunities and resources, advising individual students and student organizations, promoting active and responsible citizenship, and developing collaborative community partnerships. Students can enhance their leadership skills; participate in a service program; attend a Student Programming Association (SPA) concert, lecture, LateNight, or other event; take a class through the Center for Arts & Crafts; join a student organization by attending the Involvement Fairs or going to *clubs.psu.edu*; or participate in one of the several student organizations advised by the office such as Homecoming, Students Engaging Students, SPA, Fresh START, the Martin Luther King Commemoration Committee, and others.

Intercollegiate Athletics

www.gopsusports.com

Penn State University is a member of the Big Ten Conference. Twentynine varsity sports are offered in both men's and women's sports. The sports are governed by the NCAA. The teams are highly competitive both within the Big Ten and on the national level. Competition is both home and away and our sport venues are some of the best fields and arenas in the country. Numerous National Championships have been won by the Nittany Lions and students can count on seeing fast, exciting, quality games and the majority of games are free to students who show their valid PSU ID card.





Office of Student Conduct

120 Boucke Building 814-863-0342 studentaffairs.psu.edu/conduct

The Office of Student Conduct is responsible for interpreting, enforcing and promoting the Code of Conduct. Student Conduct is dedicated to supporting students through a disciplinary process that is educational, equitable, expeditious, and just. Student Conduct not only meets with students accused of violating the Code of Conduct, but also works with victims to help them hold students accountable for their conduct. Recognizing the need to be proactive in educating students, it is recommended that incoming students visit our website and click on the "Know The Code" icon to learn more about what is expected of them as members of the Penn State Community. The Office of Student Conduct also provides a number of workshops during the course of the year on a variety of topics, including the Code of Conduct, decision making, and academic integrity.

Penn State, as an institution of learning and a community with a special purpose, accepts its obligation to provide an environment that protects and promotes its educational mission and guarantees its orderly and effective operation for your student.

Code of Conduct

The Code of Conduct outlines 17 behaviors that students need to avoid as they are inconsistent with the essential values of Penn State. The Office of Student Conduct is responsible for interpreting and enforcing the Student Code of Conduct, ultimately determining whether or not a student has violated that code.

All members of the University community, including students, share the obligation to respect the fundamental rights of others as citizens, the rights of others based upon the nature of the educational process, the rights of the institution, and the rights of individuals to fair and equitable procedures regarding violations of University regulations. The goal is to support the University's educational mission by promoting a safe, orderly, and positive University climate through enforcing behavioral standards, managing disciplinary proceedings, mentoring students, developing leadership skills, and fostering peer education.

The Code of Conduct fosters a University culture that is self-disciplined, where civility is embraced, and the norms and foundational beliefs

validate the essential values of Penn State, which are:

Campus 1:fo

INTEGRITY: We act with integrity and honesty in accordance with the highest academic, professional, and ethical standards.

RESPECT: We respect and honor the dignity of each person, embrace civil discourse, and foster a diverse and inclusive community.

RESPONSIBILITY: We act responsibly, and we are accountable for our decisions, actions, and their consequences.

DISCOVERY: We seek and create new knowledge and understanding, and foster creativity and innovation, for the benefit of our communities, society, and the environment.

EXCELLENCE: We strive for excellence in all our endeavors as individuals, an institution, and a leader in higher education.

COMMUNITY: We work together for the betterment of our University, the communities we serve, and the world.

Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Through programs and services, students become responsible and contributing citizens within Penn State and the local communities.

In addition to the Code of Conduct and the University's discipline process, students are also held accountable to local, state, and federal laws through traditional criminal procedures. Any off-campus student behavior that violates the Code of Conduct is subject to disciplinary action following standard University procedures.

Academic Integrity

One of the essential values at Penn State is academic integrity. Academic integrity is the pursuit of scholarly activity in an open, honest, and responsible manner. Academic integrity is a basic guiding principle for all academic activity at Penn State, and all members of the University community are expected to act in accordance with this principle. Academic dishonesty includes, but is not limited to, cheating, plagiarism, fabrication of information or citations, facilitation of acts of academic dishonesty by others, unauthorized possession of examinations, submitting work of another person or work previously used without informing the instructor, and tampering with the academic work of other students.

The University takes violations of Academic Integrity seriously. When an act of academic dishonesty is believed to have occurred, the process begins with a conversation between the faculty member and the accused student and follows the procedures outlined by the Faculty Senate.

Sexual Harassment and Sexual Assault

Penn State is committed to providing an environment free from discrimination on the basis of sex or gender. Resources are available to members of the University community to provide a prompt and effective response when incidents of sexual or gender-based harassment or misconduct, sexual assault, sexual violence, domestic violence, dating violence, and stalking occur. For more information, we encourage you to view the University's SHARE (Sexual Harassment and Assault Reporting and Education) website at *www.psu.edu/share*. You may also view the relevant University policy, Policy AD-85, at *guru.psu.edu/policies/AD85.html*.

Frequently Asked Questions for:

Housing and Residence Life

201 Johnston Commons Assignment Office: 814-865-7501 www.housing.psu.edu Residence Life: 814-863-1710 studentaffairs.psu.edu/reslife

What does the Pennsylvania meningococcal law mean to me?

Pennsylvania law requires all college students living in the residence halls or on-campus housing to receive a vaccination against meningococcal disease. In accordance with the law, Penn State provides information about meningococcal disease/meningitis and about the vaccine.

Students assigned to on-campus housing must visit **studentaffairs. psu.edu/health/**, print, and complete the immunization form for the meningococcal vaccine or provide a written waiver. This immunization form along with the student's complete immunization record should be uploaded via University Health Services' secure website.

Is there housing specifically for adults?

White Course Apartments provides a unique environment for full-time graduates – singles, couples, and families. A supportive staff and an excellent safety/security program help to make graduate life easier and more comfortable. Special activities and programs help residents get to know one another – and form friendships that will last a lifetime.

One-, two-, and three-bedroom apartments and townhouses make up family housing at White Course Apartments. Singles apartments feature 75 four-bedroom units with common areas for 300 residents.

Is housing available on campus for four years?

On-campus housing is not guaranteed after the first year. Students interested in living on campus must participate in the eLiving Housing Contract process by submitting a request for a Housing Contract during the established timeline. Randomly chosen students will receive an offer for a regular or supplemental Housing Contract. Sometimes, the demand for on-campus housing exceeds the amount of space available. In that case, not every student who submits a request will receive an offer; they will automatically be added to the Waitlist. For additional information about the process, visit *http://housing.psu.edu/current-students*. Some students choose to live off-campus beginning their second year.

Does the University insure student personal belongings?

The University does not carry insurance on student personal property. Before coming to campus, check to see if your family homeowner's insurance policy covers you in residence halls. If you are not covered, please consider purchasing renter's insurance.

What is Residential Computing Services (ResCom) and how does it help me?

ResCom (*www.rescom.psu.edu*) is the computer technical support service that Penn State Housing offers, free of charge, to students residing in the residence halls at University Park, excluding White Course apartments.



ResCom operates help desks conveniently located in three of the commons areas. Help desks are open evenings during the week and afternoons on the weekend. Students can also make an appointment for in-room, one-on-one service as needed. Technicians are available to assist students with technical issues that may be encountered while using their computer or internet connection. Services include virus and spyware removal, software installation, and diagnosing hardware issues. ResCom acts as the liaison between students and other departments to explain and resolve issues they may encounter from those departments.

Do I need a computer? If so, what kind should I bring?

Although Penn State does not require students to have a computer, it is highly recommended that you bring one to campus. The University provides computer labs with workstations using all three major operating systems, as well as many expensive and necessary programs students need access to while achieving their degree from the University. It is recommended that you check with your academic college for computer recommendations or specifications. Any computer with a built-in wired Ethernet networking connection will work in the residence halls. Macintosh Air and some PC Ultrabook computers do not come with built-in Ethernet. You will need to purchase a USB Ethernet adapter from a computer store or online before you will be able to use a wired connection in the room. Wireless is not available in student rooms at University Park campus but is available elsewhere around campus. Visit the Rescom website for detailed step-by-step instructions on how to connect to the residence hall wireless network, which is available to all residential students.

Where can I find wireless access areas?

Wireless is available in most buildings on campus, housing commons buildings, and residence halls. For more information on how to connect to the ITS-provided wireless networks and a map of all their locations, visit *wireless.psu.edu*.

How do I get my computer connected to the Internet in my residence hall room?

Visit the ResCom website (*rescom.psu.edu*) for detailed step-by-step instructions on how to connect to the residence hall network, located under the "Getting Connected" link. An active Penn State Access Account and password will be required to connect to the wireless network. Each wireless capable device must be configured for the wireless network separately. To ensure proper connectivity to the network, ResCom will provide instructions for setting up each device during arrival. Note: the PSU wireless network requires enterprise-level authentication to



connect. For this reason, a few devices are not compatible with the wireless network. A list of known unsupported devices is available on the ResCom website.

Do I need an antivirus program on my computer?

University policy AD-20 states that students are responsible for their computers and the activities that occur on their computers. Additionally, they are responsible to maintain their computer by keeping it patched, updated, and protected from viruses. Penn State provides Symantec Endpoint Protection, free of charge, for all students. This free antivirus software is available through Penn State's Information Technology Services at *downloads.its.psu.edu*. Since most antivirus software that comes with new computers is a limited trial version, it is recommend students install the Penn State provided Symantec Corporate Antivirus to protect their computer. DO NOT install more than one anti-virus program on a computer at the same time. Uninstall an old version first then install the new program.

What are my computer responsibilities?

There are several things you should do to keep your computer secure: • Each week, install all critical updates from

- *www.update.microsoft.com*. Some require a reboot before installing more. Other updates may be optional.
- Use a personal firewall of choice on the computer.
- Never provide a username and password through email if requested. Call the department or company requesting the information for verification that the information is needed and why it is needed.
- Do not open e-mail with attachments unless you know the person that sent you the e-mail.
- For more student responsibilities please visit the Parents and Families page on the ResCom website.

What should I know about downloading music, movies, and software from the Internet?

It is illegal to copy or transfer copyrighted material—and that any user who does so may face University or legal sanctions.

Where can I go to work out?

There are four fitness facilities that offer weight lifting and cardiovascular training: White Bldg. Fitness Center, IM Fitness Center, Rec Hall Fitness Center, and the The Fitness Loft. Each of these facilities are equipped with state of the art equipment including: barbells, dumbbells, plate loaded machines, weight lifting equipment, stair climbers, rowers, stationary bikes and tread mills. Go to *http://www.athletics.psu.edu/psustrength/index.asp* for information on types of equipment, hours, and membership fees.

Is there security in the residence halls?

Each residence hall on campus is equipped with an electronic, computerized card-access system that utilizes your id+ card. Only residents of the building can gain access by swiping their cards through the card reader on each building. The system is operational 24 hours a day, seven days a week. Guests of residents may enter only by accompanying the host resident or by using phones located outside each residence hall to call the host resident, who will escort the guest to his or her room. Only the host resident or a staff member may open the entrance door for the guest and must escort the guest throughout the hall at all times.



In addition, students hired as Auxiliary Officers are on duty from 5:00 p.m. to 7:00 a.m. Monday through Friday and from 2:30 p.m. to 7:00 a.m. Saturday and Sunday. They check for propped doors, monitor activities in the commons building, and assist students who have questions or difficulties with the card access system.

Eating: Food Services Residential Dining Program: www.foodservices.psu.edu

Campus Meal Plan & Commuter Meal Plans http://idcard.psu.edu/meal-plan

Meal Plan Management www.idcard.psu.edu

When do I select a meal plan level for spring semester?

Near the end of fall semester, you will have the opportunity to adjust the Campus Meal Plan level for spring semester. The Meal Plan level will default to the same level as fall semester unless you change the level. Although a student can adjust their Campus Meal Plan level at any time once the announcement is made, the change must be made prior to seven days before the end of fall semester in order for the change to be reflected on their spring semester bill. Any changes to the meal plan level after that time will then be applied directly to the student account.

What is Lion Cash?

LionCash+ is Penn State's prepaid spending account. It is the safe and easy way for students to make purchases on campus and around town. LionCash+ provides special discounts offered exclusively to LionCash+ users and is accepted at over 200 participating locations, including oncampus printing, vending, laundry, and copier machines. LionCash+ is the only accepted payment method for on-campus laundry facilities. To activate a LionCash+ account, simply make an initial deposit - there are no fees to use the account and balances carry over from semester to semester and from year to year. Upon graduation or withdrawal, you may request a refund for the balance remaining in your account.

You may deposit funds into your LionCash+ or Campus Meal Plan account online at **www.idcard.psu.edu** with a MasterCard or Visa branded debit

or credit card. Deposits are processed as a standard purchase, not a cash advance, and are processed in real-time so funds are immediately available. You also have the ability to manage your LionCash+ and Campus Meal Plan on this website. On a secure server, you can check your account balances, review and email your transaction history, deactivate a lost or stolen id+ card, and change your Campus Meal Plan level. Students may subscribe to our monthly LionCash+ newsletter, which provides updates on new program features, new merchant locations, and special LionCash+ discounts. Students working on campus may also elect to sign-up for payroll deductions into their LionCash+ account.

Where can I eat on campus?

You may choose to eat in any of the five dining commons on campus and are not limited to the dining commons in your Housing area. The all-you-care-to-eat dining commons offers students the best value, as special prices have been created to provide the maximum value through the Campus Meal Plan. However, students may opt to use their Campus Meal Plan at other operations on campus, including the dining commons snack bars in the residential units. Purchases at these operations receive a 65% discount off the cash price for prepared food and beverage purchases. Other options include retail locations, such as the HUB Dining eateries, Blue Chip Bistro, Café Laura, and several other locations across campus where a 10% discount off of prepared food items is offered (excluding national branded concepts, such as Burger King, Starbucks, or Panda Express). Non-prepared items, such as pre-packaged snack items and bottled beverages, do not receive a discount at any location on campus.

Are vegetarian or vegan choices available?

Yes, items are served at every meal in every dining commons. Vegetarian and vegan items are indicated on menu information cards posted by the food. For more information on Penn State's vegetarian program, visit *www.foodservices.psu.edu/FoodServices/EatingSmart/Vegetarianism. cfm*.

Are Kosher choices available?

During Passover, several Kosher items and a Kosher buffet are available; however, Penn State does not operate a Kosher kitchen. Upon approval, students living on campus can keep a Kosher microwave in their oncampus rooms. More information regarding Kosher options at Penn State can be found at: **www.foodservices.psu.edu/FoodServices/** EatingSmart/Special-Diets.cfm.

What is id+ Online? 814-865-7590 www.idcard.psu.edu

id+ Online is the "key" that allows you to conveniently manage your LionCash+ and Campus Meal Plan accounts on a secure server. In addition to adding funds, you can check your account balances, review and email transaction histories, deactivate a lost or stolen id+ card, change the Campus Meal Plan level, or subscribe to the monthly LionCash+ eNewsletter, which provides LionCash+ users monthly updates on new program features, new merchant locations, and special monthly LionCash+ discounts at Merchants of the Month locations. id+ Online also allows students working on campus to sign up for LionCash+ payroll deductions.

Do I have to get an id+ card?

Yes, students are required by University policy to obtain and carry the id+ card at all times. The id+ card is transferrable from campus to campus. The id+ card is a vital part of life at Penn State, providing easy access to University resources and services, such as library services and access to the residence halls, athletic events, and testing centers. The id+ card is also the mechanism used for accessing the Campus Meal Plan, LionCash+, and PNC Bank (optional) accounts.

What should I do if I lose my id+ card?

If your id+ card has been lost or stolen, you should immediately deactivate it online at *www.idcard.psu.edu*, in person at your area Housing commons desk, or at the id+ Office. Deactivating the card will suspend residence hall access, Campus Meal Plan and LionCash+ account access, and fitness membership access (if applicable). If the card is found prior to a replacement id+ card being issued, it may be reactivated online or at the id+ Office within 7 days of being deactivated. For IDs not recovered, a new id+ card may be obtained at the id+ Office at the current replacement fee. After hours, students may obtain a temporary replacement ID at their area Housing commons desk for a nominal fee until they can visit the id+ Office. New or replacement IDs will be active immediately for residence hall access, Campus Meal Plan and LionCash+ account access, and fitness membership access.

Can I use my id+ card to access my bank accounts?

Through an exclusive banking partnership with PNC Bank, students may link their PNC checking account to the id+ card so the id+ card can be used to get cash at any ATM. With 12 ATMs and a Customer Service Center on campus, PNC makes banking easy for Penn State students. Plus, PNC's Virtual Wallet[®] Student account makes it easy for students to manage their money. They will have free access to their account at more than 7,100 PNC Bank ATMs, online and text message banking, and account alerts that help them keep track of their checking balance. For more information, visit the Customer Service Center inside the id+ Office, 21 HUB-Robeson, call 814-231-1615, or visit **pnc.com/psu**.

Are there resources available in the event of a financial emergency?

Yes. Please visit Adult Learner Programs in 210 Boucke Building.

Off-Campus Living

230 HUB-Robeson Center 814-865-2346 studentaffairs.psu.edu/offcampus

Off-Campus Living provides information regarding resources and information for living off-campus. Students seeking an off-campus residence are encouraged to visit the Off-Campus Living Office for information regarding lease agreements, tips for apartment searching, security checklists, communicating with landlords, and other important resources for being an informed renter. The Off-Campus Living website provides a listing of local rental properties as well as a list of students seeking roommates/suitemates. Additionally, Off-Campus Living sponsors educational workshops for students living in the residence halls who are considering moving off-campus, as well as fall and spring housing fairs, that invites exhibitors from local rental properties and the town and gown communities.

Housing Fairs

For the opportunity to ask questions about off-campus living, talk to realtors, and schedule apartment tours, attend one of these upcoming Off-Campus Living Housing Fairs:

- Sunday, October 16, 2016 from 11:00 am-4:00 pm Alumni Hall, HUB-Robeson Center
- Saturday, January 28, 2016 from 11:00 am-4:00 pm Alumni Hall, HUB-Robeson Center



What is the PSU jargon?

ANGEL- This is the course management system (CMS) available for use by instructors, students, and staff. Click the (?) button to get the most current information or help with using ANGEL.

ARHS- Association of Residence Hall Students, the student representative body of all students living on-campus.

BJC- The Bryce Jordan Center. This entertainment facility hosts many concerts at discounted student rates and is also home to Penn State Men's & Women's Basketball.

CATA- Centre Area Transit Authority. This is the bus system that operates throughout State College and campus. CATA operates the campus links and loops.

CCSG– Council of Commonwealth Student Governments. This is the student body government of all students living at or coming from a Commonwealth Campus.

East, West, Pollock, South, North, Eastview, Nittany and White Course-Refers to the respective residential areas.

HUB- Hetzel Union Building. A popular area for students to relax, the HUB features several eateries, wi-fi internet access, study areas, student activities, the Penn State Bookstore, galleries, and many student services.

Loop- Refers to the CATA Bus routes that run in a consistent loop around campus and the downtown community. There are two loops, Blue and White and both are free of charge.

Link- Refers to the CATA Bus route that runs in a consistent link between west campus and east campus. There are two types of links, Red and Green. The Green Link travels to central campus while the Red Link runs to the far west side of campus. Both links are free of charge.

Nat– McCoy Natatorium. The McCoy Natatorium is located near the Bank of America Career Services Building and East Halls. "The Nat" features a fitness loft, a 6-lane, 25-yard competition pool, a 6-lane, 25-yard instructional pool, a diving well and an Olympic size outdoor pool.

OCSU– Off-Campus Student Union. This is the student representative body of all students who live off-campus.

Rec Hall- Recreation Hall. This newly renovated facility is the home of many athletic and sporting events on campus. This facility features weight training facilities, cardio machines, and personal trainers.

PRCC aka Robeson Center- Paul Robeson Cultural Center. The Robeson Center functions as a forum for the cultural enrichment, educational development, and social advancement of all students. The Robeson Center features an art gallery, cultural library, and organizes several events on campus to celebrate diversity.

SPA– Student Programming Association. SPA exists to serve the student body by providing diverse activities, programming assistance and resources, which enhance a student's overall co-curricular experience.

THON– The largest student-run philanthropy in the world, the Penn State IFC/Panhellenic Dance Marathon (THON) is a year-round fundraising event benefiting The Four Diamonds Fund, Conquering Childhood Cancer, at the Penn State Children's Hospital in Hershey, PA. The year culminates in a 46-hour dance marathon held every February.

UPUA- University Park Undergraduate Association, the student body government for the University Park Campus.



University Health Services

Student Health Center

Bigler Road

814-865-6556 http://studentaffairs.psu.edu/health

About University Health Services

The staff of University Health Services (UHS) wants to help every student make the most of the Penn State experience. Staying healthy is an important part of a successful college education. UHS is here to provide resources and education that can help. If you do get sick, our experienced and caring professionals provide a wide range of high-quality health services. Good health will enhance your quality of life and academic success. College students face many societal and peer pressures. Choices surrounding some of these pressures have long-term consequences for their health. Alcohol, tobacco, and other drugs, HIV and other sexually transmitted infections, stress, and eating disorders are just a few of the topics addressed through programs at University Health Services. Please call UHS when you are sick or need health advice; University Health Services is a very valuable resource. A series of videos on the UHS welcome page (*studentaffairs.psu.edu/health/welcome*) provide an overview of services.

UHS Phone Numbers (814 Area Code)				
Ambulance 911				
Advice Nurse	814-863-4463			
Appointments	814-863-0774			
Other UHS Services				
UHS Director	814-865-6555			
Financial Services	814-865-3465			
Health Education	814-863-0461			
Information Desk	814-865-6556			
Laboratory	814-865-6212			
Medical Records	814-865-1975			
Pharmacy	814-865-9321			
Student Insurance	814-865-7467			
X-Ray	814-865-6212			
Counseling and Psychological Services (CAPS)	814-863-0395			

General questions can be e-mailed to uhsinfo@psu.edu

Access to Services

You can access services—including appointment scheduling, billing and secure messaging with clinicians—through through myUHS (*studentaffairs.psu.edu/health/myUHS*). Appointments can also be made by calling 814-863-0774.

Accreditation

University Health Services is accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC). Please visit the AAAHC website at **www.AAAHC.org** for additional information.

Advice Nurse

You can speak with an experienced telephone advice nurse 24 hours a day, seven days a week by calling 814-863-4463. You should call UHS



during regular office hours for routine or acute health concerns; afterhours calls should be reserved for urgent medical problems. The advice nurse will help you determine whether emergency care is needed.

Allergy Clinic

Allergy injections are available by appointment for students who have been seen by a UHS clinician. Students who receive injections at UHS must store their allergy medication on-site.

Appointments

You can schedule appointments online through the UHS website or call during regular business hours. Students with medically urgent problems are seen immediately, and same-day appointments are available for other pressing medical needs. Appointments for most health concerns are available within two or three days, often the same day.

Billing and Fees

Penn State does not charge a semester health care fee to students. Only students who receive UHS services have to pay fees. UHS is now billing insurance companies and students are requested to submit their insurance information prior to or at the time of service. Students must arrange for payment of all UHS bills at the time of service. You may also pay by check, cash, debit card, Visa/MasterCard/Discover, or have the charge billed to their Penn State student account. For a complete list of participating insurance companies and more information, visit studentaffairs.psu.edu/health. Students carrying the Penn State Student Insurance Plan will have their charges submitted directly to the insurance company.

Education

The health promotion staff and student volunteers sponsor workshops and health events, assist individual students, provide educational materials, publicize important health issues, lead classroom discussions, and promote good health. Topics include alcohol, tobacco and other drugs, sexual health, HIV testing and counseling, multicultural health issues, nutrition and fitness, and stress management. Resources for improving your nutrition, physical activity, sleep and stress are available at http://healthypennstate.psu.edu.

Emergencies that warrant missing class

Students may experience an emergency, such as the death of a family member, an accident or other circumstance beyond their control that require leaving campus. Student and family services staff can help. For details, go to http://studentaffairs.psu.edu/familyservices or call (814) 863-4926.

Emergency Services

The University Ambulance Service (UAS) provides emergency care on campus 24 hours a day, seven days a week, except during the winter break. UAS is licensed by the Pennsylvania Department of Health and is staffed by a well-trained and experienced emergency staff. If you are on campus and experience a serious or life-threatening medical emergency, you should dial 911. The closest medical center is Mount Nittany Medical Center, a 260-bed acute care facility with 250 physicians in 60 specialties, located two miles from campus on Park Avenue. Please note: All hospital emergency room and inpatient fees are the patient's responsibility.

Excuses (Illness Verification)

Missing a class due to routine or less serious illnesses, such as sore throats, colds and similar health problems, does not qualify you for a formal "Verification of Illness." In those cases, you should either e-mail or call the faculty member as soon as possible. If you experience a significant illness or injury that has resulted in academic problems, University Health Services will provide verification of care received at UHS. However, you must have a documented serious, prolonged illness or injury. http://studentaffairs.psu.edu/health/welcome/illnessverification

Family Health Line

UHS offers an electronic newsletter, the Family Health Line, to help parents and families stay informed. Subscribe online at studentaffairs. psu.edu/health/contact/healthline. Students, parents and families can also stay up-to-date with Facebook (Penn State University Health Services) and Twitter (@PSU_UHS).

Hours

The UHS clinic is open: Monday, Tuesday, Thursday, and Friday, 8:00 a.m. to 5:00 p.m. and Wednesday, 9:00 a.m. to 5:00 p.m. During fall and spring semesters, UHS is open most Saturdays 11:00 a.m. to 3:00 p.m. The telephone advice line is available 24/7 at (814) 863-4463; ambulance service is available by dialing 911.

Immunizations/Health History Records

Students are required to submit immunization records to University Health Services prior to the start of their first semester. Information on how to submit immunization records can be found at *studentaffairs.psu*. edu/health/. Failure to submit records may result in the placement of a registration hold which could prevent a student from registering for classes.

Penn State students are required to be immunized against Measles/ Mumps/Rubella (MMR). In addition, University Health Services recommends that students receive two doses of the varicella (chicken pox) vaccine and a Tdap booster prior to arriving at Penn State. An annual flu shot is also recommended for students, and University Health Services holds vaccination clinics for students prior to the flu season each fall.

Pennsylvania law requires all college students living in the residence halls or on-campus housing to receive a vaccination against meningococcal disease. In accordance with the law, Penn State provides information about meningococcal disease/meningitis and about the vaccine.

Students assigned to on-campus housing must visit studentaffairs. psu.edu/health/, print, and complete the immunization form for the meningococcal vaccine or provide a written waiver. This immunization form along with the student's complete immunization record should be uploaded via University Health Services' secure website.

Insurance

University Health Services participates with most major health insurance companies. An updated list of participating insurance companies can be found at studentaffairs.psu.edu/health/. Penn State requires all international students to have health insurance and, likewise, is moving in the direction of requiring all domestic students to have health insurance which meet specific requirements. For more information about requirements for adequate insurance and waiver standards, please see studentaffairs.psu.edu/health/services/insurance/.

If your current health insurance does not meet these requirements, you are highly encouraged to purchase student health insurance through Penn State. The Penn State student health insurance is equivalent to a platinum level plan under the Affordable Care Act. If the student purchases the Aetna Student Health Plan, health care visits at Student Health Center have no copay, and the insurance deductible is waived. Because Aetna is a large national health care network, most students will be able to use their health insurance at home, at Penn State, and with local community health providers. Check the UHS website for more insurance information and enrollment deadlines.

Nutrition Clinic

By appointment only. See *studentaffairs.psu.edu/health/wellness/ nutritionClinic.shtml*

Pharmacy

The on-site pharmacy will fill written, original prescriptions from a UHS clinician or from your student's hometown clinician. Students may either bring written prescriptions to the UHS pharmacy or ask the prescribing clinician to fax it to 814-863-5371. UHS does not accept prescriptions by phone from clinicians or pharmacies. Prescription services and over-the-counter medications and health products are available at the UHS pharmacy at a special rate to Penn State students. Once UHS receives a written prescription, students can refill prescriptions online or by calling our automated refill system. The UHS Pharmacy does accept some prescription cards. See our website for a list (*studentaffairs.psu.edu/ health/services/pharmacy/insurancecontracts.shtml*).

Physical Therapy

Full physical therapy services are available by appointment. Direct access (self-referral) is available to patients who meet the criteria. Check with your insurance provider to confirm direct access allowance.

Psychological Services

Counseling and Psychological Services (CAPS) is also housed in the Student Health Center. UHS and CAPS collaborate and cross-refer as appropriate for patients. For more information on CAPS refer to page 21.

Travel Clinic

The UHS Travel Clinic provides information, immunizations, and consultation to international travelers. The Travel Clinic is open to Penn State students, faculty, staff, and spouses. See *http://studentaffairs.psu.edu/health/services/clinicalServices/travelClinic.shtml*

Volunteer Opportunities

If a Penn State student is interested in health care and helping others, UHS offers many opportunities to become involved. Volunteer opportunities are available in emergency medical services, clinical services, health promotion and education, and physical therapy.

X-Ray

University Health Services offers convenient digital X-ray services. Patients must have an order from either a UHS health care provider or an outside health care provider.

Alcohol Laws in Pennsylvania

This is a general summary of several alcohol laws in Pennsylvania. For more details about each law and for information about additional alcohol laws, visit *legis.state.pa.us*.

Underage Drinking

Underage drinking is illegal. It is also illegal for anyone under 21 years of age to attempt to purchase, consume, possess, or knowingly and intentionally transport any liquor, malt or brewed beverage. Penalties may include:

Penalty	1st Offense	2nd Offense	Subsequent Offense
Fine	0–\$500	0-\$1000	0–\$1000
Jail	0–90 days	0–90 days	0–90 days
License Suspension	90 days	1 year	2 years

By law, the State College Police Department and University Police are required to notify parents or guardians of all underage drinking violations.

Carrying False I.D.

It is illegal for anyone under 21 to possess an identification card falsely identifying that person by name, age, date of birth, or photograph as being 21 or older or obtain or attempt to obtain liquor, malt, or brewed beverage by using the identification card of another or by using an identification card that has not been lawfully issued to or in the name of the person who possesses the card.

Penalty	1st Offense	2nd Offense	Subsequent Offense
Fine	0–\$300	0–\$500	0–\$500
Jail	0–90 days	0–1 year	0–1 year
License Suspension	90 days	1 year	2 years

Public Drunkenness

It is illegal to appear in any public place under the influence of alcohol to the degree that you may endanger yourself or other persons or property, or annoy others in your vicinity.

Penalty	1st Offense	2nd Offense	Subsequent Offense
Fine	0–\$500	0-\$1000	0-\$1000
Jail	0–90 days	0-90 days	0-90 days

Driving Under the Influence (DUI)

It is illegal for anyone under 21 to drive a vehicle with a blood alcohol content of .02 or higher, and it is illegal for those 21 and older to drive with a blood alcohol content of .08 or higher. A first-time offense individual, under certain circumstances, may qualify for an Accelerated Rehabilitative Disposition (ARD) program.

If a person is convicted of a DUI when under 21, with a blood alcohol content below .16%, possible penalties include:

Penalty*	1st Offense	2nd Offense	Subsequent Offense	
Fine	\$500-\$5,000	\$750-\$5,000	\$1,500-\$10,000	
Jail	48 hours - 6 months	30 days - 6 months	90 days - 5 years	
License Suspension	1 year	1 year	1.5 years	
Other:	Alcohol Highway Safety School	1 year Ignition Interlock License	1 year Ignition Interlock License	
Court Reportin Network		Alcohol Highway Safety School	Court Reporting Network File	
		Court Reporting Network File		
*Penalties differ base	d on age, blood	alcohol conten	t and other factors.	

Note: If a student is from a state other than PA and the home state is part of the national compact on DUI enforcement (46 states are), the student must fulfill these penalties in PA and his/her license from the home state will be suspended, if applicable.

Furnishing Alcohol to Minors

It is illegal to knowingly sell, furnish, or purchase with the intent to sell or furnish, any liquor, malt or brewed beverage to a person who is less than 21 years of age. You can be convicted of furnishing alcohol even if you are under age 21. The fine for first offense is at least \$1,000 and second or more is \$2,500. Jail is up to one year for all.

State College, PA Ordinances

Open Container Ordinance

It is illegal to have an open container of alcohol in any public parking lot or public parking garage, public street, public sidewalk, public alley, or public park in State College. Violations results in fines of not less than \$250 for the first offense; \$500 for the second offense, and not less than \$1,000 for any subsequent offenses in any 120-day period plus court costs, or 30 days in prison if fines and costs are not paid.

Public Urination and Defecation Ordinance

It is illegal to urinate or defecate in/on a public place, private property where the public is admitted; private property without consent of the owner. It is illegal to urinate or defecate in any public place other than in an appropriate sanitary facility or fail to clean, remove, or dispose of it properly. Violations are summary offenses with a fine of not less than \$750 for the first offense and \$1,000 for any subsequent offense plus court costs for each violation.

Penn State's Alcohol and Illegal Substances Policy in the Residence Halls

1. The possession or use of alcoholic beverages is prohibited in all Penn State on-campus undergraduate residence hall buildings including Nittany Apartments and Eastview Terrace.

2. It is a violation of state law and University policy for a student under 21 years of age to attempt to purchase, consume, possess, or transport alcoholic beverages. It is unlawful to sell, furnish, and give alcoholic beverages or to permit alcoholic beverages to be sold, furnished or given to any minor.

3. It is against residence hall policy for there to be any tailgating activities in the residential quad areas or residence hall parking lots where alcoholic beverages are being served on any football game/ event weekend including all home football games, Football Eve, Fourth Fest, and the spring Blue and White Weekend. Students tailgating with alcoholic beverages in these defined areas will be confronted and will likely be charged with "open containers in an unauthorized area."

4. Residents will be held responsible for activities that occur in their rooms, and will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police if guests are violating the on-campus alcohol policies listed above.

5. Failure to comply with the direction of or to present identification to a University Official acting in the performance of their duties is a violation of the Code of Conduct and will result in a referral to the Office of Residence Life or the Office of Student Conduct.

6. It is against the Code of Conduct to supply false information, such as name, age, etc. to University Officials who are acting in the performance of their duties.

Illegal Substances (Drugs)

1. It is a violation of state and University policy to illegally possess, use, distribute, manufacture, sell or be under the influence of other drugs. Students who violate this policy will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police.

2. It is against residence hall policy for a student to be in a residential area (room, common area, common building, building entryway, or quad area immediately adjacent to the residence halls) and in the presence of an illegal substance. Students who are in the presence of an illegal substance in these areas will be referred to the Office of Residence Life, the Office of Student Conduct and/or University Police.

The complete residence hall policy about alcohol can be found at: *Housing.psu.edu/residence-halls-eastview-terrace#policies*

The Student Rights and Responsibility Section provides additional insight into the Student Code of Conduct.



Penn State SAFE and Penn State AWARE are interactive, online programs incoming students are required to complete. Penn State SAFE provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State's alcohol and other drug policy. Penn State AWARE provides information about sexual assault, the sexual violence laws in Pennsylvania, and Penn State's resources for victims of sexual violence.

Students should complete Part 1 of Penn State SAFE and all of Penn State AWARE by:

June 29, 2016 (summer students) August 22, 2016 (fall students) January 9, 2017 (winter students)

Visit edge.psu.edu/firstyear for details.

Penn State University Police

Eisenhower Parking Deck 814-863-1111

Law Enforcement on Campus

University Police are responsible for the protection of students, faculty, staff and guests of Penn State. Officers are also charged with the protection of life, property and maintenance of order on the University Park campus as well as the enforcement of all Pennsylvania laws and University regulations.

University Police officers have full law enforcement authority and criminal investigative responsibility for the campus. University Police Officers are commissioned under the Administrative Code of 1929 and the Municipal Police Officers Education and Training law (Act 120 of 1974) and have the same authority as municipal police officers in the Commonwealth, being authorized to carry firearms and are empowered to make arrests.

The department consists of 51 armed, sworn Police Officers and supervisory staff, nine Assistant Police Officers, six Police Dispatchers, and one Property Protection Guard. These employees provide protection and service 24 hours a day, 365 days a year. Police Officers are assigned to mobile, motorcycle, bicycle and foot patrols. In addition to the full-time staff, student Auxiliary Officers aid in fulfilling the mission. Students are used most frequently for security services and special events. Auxiliary Police is a uniformed student division within the University Police.

Physical Security

University Police and the Office of Physical Plant partner together in the program which provides professional security and fire alarm protection services to the University community consistent with the University's mission, culture, and resources in order to facilitate a safe and secure campus environment.

Reporting Crimes

Unless citizens report crimes promptly, participate in and support crime prevention efforts, the criminal justice system operates under a severe handicap. If crimes are never reported, little can be done to help other members of the community from becoming victims. The University community can be much safer with assistance. Report unusual activity to the police immediately. To report a crime, call University Police at 814-863-1111 or report a crime anonymously through Report-A-Crime at *www.police.psu.edu*.

Emergency Telephones

To assist with expedient reporting, emergency phones have been installed at various locations around campus. A direct line to University Police is available on the phones located outside most residence halls. These two types of phones require the user to either lift the receiver or push a red button. Once the phone is activated, it will immediately ring at University Police. The location will then be recorded and action will be taken.

Safe Walk Service

The Safe Walk Service 814-865-WALK (9255) is designed to provide walking accompaniment to Penn State students, faculty and staff who may feel unsafe walking alone on campus at night. Mobile transport may also be provided to augment the walking service, when appropriate. The Safe Walk Service operates out of the Auxiliary Police, which is a uniformed student division within the University Police. Uniformed student employees who carry police radios, will walk Penn State students, faculty and staff from one on-campus location to another, and to within reasonable walking distance off-campus. Accompaniments are available from dusk to dawn 365 days a year. Mobile transports will be sent at the discretion of the Safe Walk Dispatcher and are free of charge. Reasons for sending a mobile transport may include, but are not limited to, location of the caller and the distance to the destination, availability of walkers, and weather conditions. Mobile transports are generally limited to a one-mile radius of central campus.

PSUAlert

PSUAlert is an emergency notification service for Penn State students, faculty and staff that allows the University to send text and/or voice messages to your cell phone in the event of an emergency (such as campus emergencies, weather-related closings, delays, and other alerts). After you register for a Penn State access account, add your cell phone number and other emergency contact information to PSUAlert by visiting **psualert.psu.edu/**. All students, faculty and staff automatically will receive PSUAlert messages at their Penn State email address.

Emergency Planning and Procedures

The University has developed plans to address emergencies that could impact operations. These include plans for power outages, inclement weather, acts of terrorism or aggression, and infectious diseases through coordination with local agencies and organizations. As an ongoing process, these plans are updated to address necessary provisions for students, faculty and staff.

Behavioral Threat Management

In order to extend our efforts on emergency preparedness and prevention, Penn State University has established a Behavioral Threat Management Team. The objective of the Behavioral Threat Management Team (BTMT) is to put in place a structured process for evaluating potentially threatening situations that occur at the University. The team is comprised of multidisciplinary members from around the University community. If you would like further information about the BTMT please visit their website at *BTMT.psu.edu*.

Crime Statistics

Criminal statistics are reported to the Pennsylvania State Police for annual publication in Crime in Pennsylvania, the Uniform Crime Report of the Commonwealth. The statistics are also available in the U.S. Department of Justice Publication, Crime in the United States, which is available at all public libraries and most law enforcement agencies within the United States. Crime Statistics are also available by writing to University Police, The Pennsylvania State University, 30 Eisenhower Parking Deck, University Park, PA 16802-2116 or can be accessed on the internet at *www.police.psu.edu*.

Crime Prevention Programs

In an effort to promote community awareness, it is the desire of University Police to establish a working relationship with the Penn State community. This is accomplished through a variety of public education programs and services. To request a program, please contact the Crime Prevention and Community Education Office at 814-865-5871. Some of the programs and services that University Police offer are:

Acts of Intolerance Jeopardy Game:

This interactive Jeopardy game is a fun way to encourage students to participate in teams and learn about racism, sexism, ableism, and religious oppression.

Alcohol Awareness:

A presentation is given on the effects of alcohol and the laws and consequences. Fatal vision goggles are used as part of this presentation.

Bicycle Rodeos:

Bicycle officers provide information on bicycle rules and safety, as well as demonstrating various riding techniques.

Blurred Lines/DUI Awareness:

A presentation is given on Driving under the Influence (DUI), including laws, detection, arrest procedures, and prosecution. Participants are able to observe officers demonstrate actual field sobriety tests that are given to intoxicated motorists in the course of the officer's duty.

Domestic Violence:

The program provides awareness and statistical information on the common challenges victims face with relationship/domestic violence.

Drug and Alcohol Match Game:

This interactive game is a fun way to encourage students to participate and learn about drug and alcohol use.

Drug Awareness and Recognition:

The program focuses on the various narcotics that are used, their effects on persons and society, laws governing narcotics and various statistics in regards to usage and costs to society.

Identity Theft:

Officers will present information and precautions to be taken to minimize the risk of becoming the victim of identity theft.

Office Interviews on Any Topic:

Officers are available for interview by persons seeking information for speeches, papers, or news articles. Appointments are preferred.

Operation ID/Engraving:

University Police provide engraving tools and instruction to persons interested in marking and identifying valuable items.

Rape Aggression Defense (RAD):

RAD is a comprehensive self-defense system for women. The program includes awareness, prevention, risk reduction and avoidance, as well as options available to women during a confrontation or attack.

Ride-A-Long:

Participants may ride or walk with an officer on routine patrol for up to a two-hour period to gain firsthand knowledge of police procedures and operations.

Self Awareness & Familiarization Exchange (SAFE):

University Police provide SAFE, a self defense awareness and familiarization exchange for women. It is taught by certified SAFE instructors. It is not a physical defense program, but rather a method of distributing crime prevention information for individual study.

Sexual Assault Prevention:

Issues involving sexual assault and corresponding relevant statistics are presented.

Stay Safe: Surviving an Active Shooter:

None of us want to be confronted by a person with a gun on campus, but campus shootings do happen. What would you do if you heard shots coming from outside of your classroom or worse yet, what if someone with a gun came into your classroom or office and began to fire? Would you know what to do? How to act? How to deal with your fears so you could save your own life and the lives of those around you? In an emergency situation, it is best to stay calm and be prepared. Participants who attend this program will know how to answer these questions or where to find the necessary resources.

Theft Prevention:

Officers will present information and precautions to be taken to minimize the risk of becoming the victim of theft.

Your Law Enforcement on Campus:

Officers are available to discuss police procedures and services available from the department.

CRIME STATISTICS: CLERY DATA

The following annual security report provides crime statistics for selected crimes that have been reported to local police agencies or to campus security authorities. The statistics reported here generally reflect the number of criminal incidents reported to the various authorities. The statistics reported for the sub-categories on liquor laws, drug laws, and weapons offenses represented the number of people arrested or referred to campus judicial authorities for respective violations, not the number of offenses documented. This report complies with 20 U.S. Code Section 1092 (f).

	2012				2013				20	014			
	On-Camp	us Property	>	sno	On-Campu	us Property	~	sno	On-Camp	us Property	~	SUIC	
OFFENSES	Residence Hall	Total On-Campus	Public Property	Non-Campus	Residence Hall	Total On-Campus	Public Property	Non-Campus	Residence Hall	Total On-Campus	Public Property	Non-Campus	Unfounded (NOT INCLUDED IN CLERVSE
Murder/Non-negligent Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0
Negligent Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex Offenses - Forcible*	16	56	1	6	8	17	1	10	-	-	-	-	-
Sex Offenses - Non-forcible	0	0	0	0	0	0	0	0	-	-	-	-	-
Rape	-	-	-	-	-	-	-	-	9	12	0	12	0
Fondling	-	-	-	-	-	-	-	-	7	11	0	2	2
Statutory Rape	-	-	-	-	-	-	-	-	0	0	0	0	0
Incest	-	-	-	-	-	-	-	-	0	0	0	0	0
Robbery	0	2	0	0	0	0	0	0	0	0	1	0	0
Aggravated Assault	5	12	1	2	7	19	2	0	4	10	1	3	0
Burglary	38	48	0	9	31	40	0	13	32	42	0	4	8
Motor Vehicle Theft	0	1	0	0	0	3	2	1	0	4	1	0	2
Arson	2	3	0	0	7	9	0	2	8	12	1	0	0
VAWA OFFENSES									_				
Domestic Violence	-	-	_	_	2	2	0	0	0	1	0	0	0
Dating Violence	_	-	_	_	3	3	0	0	6	12	0	1	0
Stalking	-	-	-	-	1	1	0	0	2	9	1	0	0
ARRESTS													
Weapons	0	0	0	0	1	2	1	0	0	2	1	0	0
Drugs	159	215	19	5	147	222	15	5	216	315	12	9	0
Alcohol	181	683	111	40	196	646	77	27	198	676	69	39	0
REFERRALS													
Weapons	0	0	0	0	0	0	0	0	1	1	0	0	0
Drugs	137	210	1	0	243	347	0	2	247	332	0	0	0
Alcohol	450	468	0	0	852	871	2	2	723	744	1	1	0
HATE CRIMES	_	_							_				
Murder/Non-negligent Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0
Negligent Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex Offenses - Forcible	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex Offenses - Non-forcible	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0
Aggravated Assault	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Motor Vehicle Theft	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Larceny	0	0	0	0	0	0	0	0	0	0	0	0	0
Simple Assault	0	1(Ra)	0	0	0	1(Ra)	0	0	0	1(S)	0	0	0
Intimidation	0	0	0	0	1(Re)	1(Re)	0	1(Re)	0	1(Ra)	0	0	0
					5(2Ra,	6(3Ra,			2(Re),	2(Re),			
Vandalism	0	3(2Ra,1Re)	0	0	1Ra/Re, 2S)	1Ra/Re, 2S)	0	1(Re)	1(N), 1(Ra)	1(N), 1(Ra)	0	0	0

Hate Crime Key: (D) Disability (E) Ethnicity (Ra) Race (Re) Religion (S) Sexual Orientation (G) Gender (N) National Origin (GI) Gender Identity



Frequently Asked Questions

Where is the University Police Department located?

University Police is located in the Eisenhower Parking Deck.

Should students call 911 or 3-1111 in an emergency?

By calling 911 or 3-1111 students can summon police, fire and/or EMS assistance to the location.

What if students have questions about campus safety?

University Police is open 24 hours a day, 365 days a year. At all times, there is a supervisor on duty. University Police can be reached at 814-863-1111 (emergency) and 814-865-1864 (business).

What resources are available for victims of crime?

University Police has a Victim Resource Officer who specializes in assisting victims of crime with finding the programs and services that are available here at Penn State. Contact the Victim Resource Officer, Detective Vicki Litzinger at 814-863-0823.

Student Employment

Are there job opportunities on campus?

More than 1,000 students work on campus with Food Services, Penn State Bakery, Bryce Jordan Center, Housing, Commons Desks, Residence Life and Hospitality Services. Students can work between ten and twenty hours a week with a flexible schedule that works around class schedules. Benefits include an attractive starting salary, merit increases, on-the-job training, and advancement opportunities. For more information, please visit **www.abshr.psu.edu**.



Other Employment Information

Office	Information
Office of Human Resources	Wage payroll positions throughout Penn State are listed ohr.psu.edu
Sustainability Institute	Eco-Reps and other opportunities sustainability.psu.edu
Office of Student Aid	Wage payroll positions and resources are provided http://studentaid.psu.edu/ types-of-aid/work-study- and-employment/other- opportunities#penn-state- university-park
University Libraries	Wage payroll and work-study employment opportunities are listed http://www.libraries.psu. edu/psul/jobs/part_time_ employment.html
Housing	201 Johnston Commons Assignment Office: 814-865-7501 <i>www.housing.psu.edu</i> assignmentoffice@psu.edu <i>www.facebook.com/</i> <i>pennstateoncampuslivingUP</i>
Residence Life	201 Johnston Commons 814-863-1710 www.studentaffairs.psu.edu/ reslife
Food Services	Residential Dining 814-863-1255 www.foodservices.psu.edu
	Retail Dining 814-865-7623 <i>www.hubdining.psu.edu</i>
id+ Office	21 HUB-Robeson Center 814-865-7590 <i>www.idcard.psu.edu</i> idcard@psu.edu

How can I find out about work-study jobs available oncampus?

Contact the Office of Student Aid at 814-865-6301 or visit their website at *http://studentaid.psu.edu/types-of-aid/work-study-and-employment/work-study/about/*.



Transportation Services

University Parking Office Eisenhower Parking Deck 814-865-1436 http://www.transportation.psu.edu/

There are many different ways you can get to and around the Penn State campus. You can bicycle. Drive. Take the Campus Shuttle. Ride the CATA bus. And where do you park your vehicles? There are so many options— and so many schedules, maps, and rules to understand.

Transportation	Website	Telephone number		
Amtrak	www.amtrak.com	1-800-USA-RAIL		
CATA Bus	www.catabus.com	814-238-CATA(2282)		
Greyhound	www.greyhound.com	1-800-231-2222		
MegaBus	us.megabus.com/	1-877-462-6342		
University Park Airport	www.universityparkairport. com/	814-865-5511		

"A large component of being a Penn Stater is not only holding yourself accountable, but holding others around you accountable. Penn State's Alma Mater states, 'May no act of ours bring shame.' It's a motto by which every student must abide. When students graduate from Penn State they go on to serve society in varying ways, but this principle lives on in the hearts of every Nittany Lion."

- Carolyn, College of Nursing



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PennState

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Welcome Week Helps Students:

Become Familiar with Campus | Make Friends Connect with Faculty | Learn Penn State Traditions Acclimate to the Penn State Community

Signature Events:

President's New Student Convocation College Dean's Meetings | Involvement Fair Be a Part From the Start | Nittany Block Party Residence Hall Community Events

Dates:

Summer Welcome: June 26-July 2 Fall Welcome: August 19-27 Winter Welcome: January 7-14



welcomeweek.psu.edu

Student Orientation & Transition Programs

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University Resources

	RESOURCES	WEB	PHONE		
Resources	Penn State Operator		814-865-4700		
	Parents Program	parents.psu.edu	814-863-1313		
	Student Orientation & Transition Programs	orientation.psu.edu	814-865-4178		
Financial	Bursar	bursar.psu.edu	814-865-6528		
Information	Student Aid	studentaid.psu.edu	814-865-6301		
Academic	Division of Undergraduate Studies	dus.psu.edu	814-865-7576		
Resources	Global Programs	global.psu.edu	814-865-7681		
	Educational Equity	equity.psu.edu	814-865-5906		
	Information Technology Services	its.psu.edu	814-863-1035		
	Media & Technology Support Services	libraries.psu.edu/psul/mtss.htlm	814-865-5400		
	Multicultural Resource Center	equity.psu.edu/mrc	814-865-1773		
	Penn State Learning	pennstatelearning.psu.edu	814-865-1841		
	Registrar	registrar.psu.edu	814-865-6357		
	Schreyer Honors College	shc.psu.edu	814-863-2635		
	Software at Penn State	software.psu.edu			
	Disability Services	equity.psu.edu/ods	814-863-1807		
	Summer Session	psu.edu/summersession	814-863-4174		
	University Libraries	libraries.psu.edu	814-865-6368		
	Veterans Programs	equity.psu.edu/veterans	814-863-0465		
Health &	24 Hour Crisis: CAN HELP Line		800-643-5432 (24 hrs)		
Safety	Counseling & Psychological Services (CAPS)	studentaffairs.psu.edu/counseling	814-863-0395		
	Emergencies: Ambulance, Fire, and Police		911 or 3-1111		
	University Police (Non-Emergency)	www.police.psu.edu	814-865-1864		
	University Health Services	studentaffairs.psu.edu/health	814-865-6556		
Campus Life	Adult Learner Programs and Services	studentaffairs.psu.edu/adults	814-863-7378		
	Campus Recreation	studentaffairs.psu.edu/recreation			
	Career Services	studentaffairs.psu.edu/career	814-865-2377		
	Center for Character, Conscience and Public Purpose	studentaffairs.psu.edu/thecenter	814-867-6402		
	Center for Spiritual and Ethical Development	studentaffairs.psu.edu/spiritual	814-865-6548		
	Center for Women Students	studentaffairs.psu.edu/womenscen- ter	814-863-2027		
	Fraternity & Sorority Life	greeks.psu.edu	814-863-8065		
	Housing & Food Services	housing.psu.edu	814-865-7501		
	LGBTQA Student Resource Center	studentaffairs.psu.edu/lgbtqa	814-863-1248		
	Off-Campus Living	studentaffairs.psu.edu/offcampus	814-865-2346		
	Paul Robeson Cultural Center	studentaffairs.psu.edu/cultural	814-865-1779		
	Residence Life	studentaffairs.psu.edu/reslife	814-863-1710		
	Student Activities	studentaffairs.psu.edu/hub/studen- tactivities	814-863-4624		
	Student and Family Services	studentaffairs.psu.edu/familyser- vices	814-863-4926 (Office) 814-863-2020 (Crisis Line)		
	Student Conduct	studentaffairs.psu.edu/conduct	814-863-0342		
	Student Legal Services	studentaffairs.psu.edu/legalservices	814-867-4388		
	Union and Student Activities	studentaffairs.psu.edu/hub	814-863-9755		
Entertainment & Recreation	Athletic Ticket Office	gopsusports.com/tickets	814-863-1000 or Toll Free 800-648-8269		
	Bryce Jordan Center	bjc.psu.edu	814-863-5500		
	Center for the Performing Arts	cpa.psu.edu	814-863-0255 or Toll Free 800-278-7849		
Transportation	Parking Office	transportation.psu.edu	814-865-1436		
& Lodging	Visitor's Bureau	visitpennstate.org	814-231-1400 or Toll Free 800-358-5466		
Other	id+ Office	www.idcard.psu.edu	814-865-7590		
Resources	Penn State Bookstore	psu.bncollege.com	814-863-0205		
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