

# Telligen QI Connect™

Improving healthcare quality for people living and working with Medicare

## **Useful links and resources to support Telehealth during COVID-19**

*\*Note: These resources are intended to provide a quick reference to useful information regarding telehealth guidelines, however, information about telehealth is often updated; please be mindful of the publication dates and continue to check with CMS, payors, and others for the most up-to-date guidance.*

### **Centers for Disease Control (CDC) Guidance**

The CDC site devoted to COVID-19 information, updates, information for providers, community resources, and frequently asked questions: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

### **Centers for Medicare & Medicaid Services (CMS) Resources**

Stay up to date on press releases and CMS action taken in response to the COVID-19 virus by visiting the CMS newsroom here: Stay informed on CMS press releases here: <https://www.cms.gov/newsroom>.

The expanded telehealth benefits for Medicare beneficiaries during COVID-19 outbreak (published March 17, 2020): <https://www.cms.gov/newsroom/press-releases/president-trump-expands-telehealth-benefits-medicare-beneficiaries-during-covid-19-outbreak>

Telemedicine toolkit for general practices: <https://www.cms.gov/files/document/general-telemedicine-toolkit.pdf>

Telemedicine toolkit for ESRD providers: <https://www.cms.gov/files/document/esrd-provider-telehealth-telemedicine-toolkit.pdf>

Telemedicine toolkit for Long-Term Care Nursing Homes: <https://www.cms.gov/files/document/covid-19-nursing-home-telehealth-toolkit.pdf>

Toolkit to help you stay informed on CMS and HHS materials available on COVID-19: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

The podcasts and recordings of past events (including COVID-19 stakeholder calls) are here: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts>

Sign up for CMS Open Door Forum announcements here: [https://public.govdelivery.com/accounts/USCMS/subscriber/new?topic\\_id=USCMS\\_493](https://public.govdelivery.com/accounts/USCMS/subscriber/new?topic_id=USCMS_493)

# Telligen QI Connect™

Improving healthcare quality for people living and working with Medicare

## Center for Connected Health Policy

COVID-19 Telehealth Coverage Policies: <https://www.cchpca.org/resources/covid-19-telehealth-coverage-policies>

## Office of Inspector General (OIG) Statement

Policy statement regarding telehealth services during the COVID-19 outbreak: <https://oig.hhs.gov/fraud/docs/alertsandbulletins/2020/policy-telehealth-2020.pdf>

## Office for Civil Rights Guidance

Information about HIPAA: <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html>

## Drug Enforcement Administration (DEA) and Substance Abuse and Mental Health Services Administration (SAMHSA) Guidance

Buprenorphine and Telemedicine COVID-19 Guidance: <https://mailchi.mp/e6db886ce86e/samhsas-covid-19-guidance-and-resources-1598609?e=e2e54ec524>

## COVID-19 Resources for Healthcare Providers from Local Public Health Agencies

### Colorado Department of Public Health and Environment

<https://covid19.colorado.gov/covid-19-resources-health-care-providers-and-local-public-health-agencies>

### Iowa Department of Public Health

<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus>

### Illinois Department of Public Health

<http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus>

### Oklahoma State Department of Health

<https://coronavirus.health.ok.gov/resources-recommendations>

# Telligen QI Connect™

Improving healthcare quality for people living and working with Medicare

## Medicaid Telehealth Resources for Telligen QIN-QIO States (CO, IA, IL, OK)

### Colorado Medicaid

Resources regarding COVID-19: <https://www.colorado.gov/pacific/hcpf/provider-telemedicine>

### Iowa Medicaid

Resources regarding COVID-19: <https://dhs.iowa.gov/ime/providers/faqs/covid19>

Iowa Medicaid COVID-19 Provider Toolkit – Printable PDF (updated 3/27/20):  
[https://dhs.iowa.gov/sites/default/files/DHS\\_COVID19\\_MedicaidProviderToolkit.pdf](https://dhs.iowa.gov/sites/default/files/DHS_COVID19_MedicaidProviderToolkit.pdf)

### Illinois Medicaid

Resources regarding COVID-19:  
<https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn200320b.aspx>

### Oklahoma Medicaid

Resources regarding COVID-19: <https://okhca.org/providers.aspx?id=10014>,  
<https://okhca.org/providers.aspx?id=24604>

## Payers waiving telehealth visit costs during COVID

5 payers waiving telehealth visit costs during coronavirus pandemic (published 03/26/20):  
[https://www.beckershospitalreview.com/telehealth/5-payers-waiving-telehealth-visit-costs-during-coronavirus-pandemic.html?origin=PayerE&utm\\_source=PayerE&utm\\_medium=email&oly\\_enc\\_id=0551D3928423B7U](https://www.beckershospitalreview.com/telehealth/5-payers-waiving-telehealth-visit-costs-during-coronavirus-pandemic.html?origin=PayerE&utm_source=PayerE&utm_medium=email&oly_enc_id=0551D3928423B7U)

## Podcasts - Telehealth rules for current COVID-19 event

Part 1 - Telehealth Facts for the Current COVID -19 Event: <http://covid19.libsyn.com/telehealth-facts-for-the-current-covid-19-event>

Part 2 - COVID 19 Billing Coding and Documenting Telehealth Visits CMS and Colorado Medicaid:  
<http://covid19.libsyn.com/covid-19-billing-coding-and-documenting-telehealth-visits-cms-and-colorado-medicaid>

# Telligen QI Connect™

Improving healthcare quality for people living and working with Medicare

## American Academy of Family Physicians (AAFP) guide for telehealth:

A virtual visit algorithm: how to differentiate and code telehealth visits, e-visits, and virtual check-ins:

[https://www.aafp.org/journals/fpm/blogs/inpractice/entry/telehealth\\_algorithm.html?cmpid=em\\_FPM\\_20200325](https://www.aafp.org/journals/fpm/blogs/inpractice/entry/telehealth_algorithm.html?cmpid=em_FPM_20200325)

## National Consortium of Telehealth Resource Centers

The National Consortium of Telehealth Resource Centers (NCTRC) is an affiliation of the 14 Telehealth Resource Centers funded individually through cooperative agreements from the Health Resources & Services Administration, Office for the Advancement of Telehealth. The goal of the NCTRC is to increase the consistency, efficiency, and impact of federally funded telehealth technical assistance services. <https://www.telehealthresourcecenter.org>

## American Medical Association's CPT reporting for COVID-19 testing

1-page reference guide for CPT reporting for COVID-19 testing: <https://www.ama-assn.org/system/files/2020-03/cpt-reporting-covid-19-testing.pdf>