

Xerox Direct Concierge Supplies Management Made Easy

All of the control, none of the inconvenience

Xerox Direct Concierge is the new, hassle-free way to get the printer supplies you want, right when you need them.

Sign up with Concierge now and get **free shipping** on all orders placed through Xerox Direct.

We developed Xerox Direct Concierge based on feedback from customers who were frequently running out of supplies, and as a result were requesting expensive expedited shipping. We understand how important printing, copying, scanning, and faxing are to your daily operations and that running out of supplies can result in business disruptions. Because of this, Xerox now offers a proactive, easy-to-use solution for supplies fulfillment – Xerox Direct Concierge.

Get **free shipping** on all orders when you sign up for Concierge

Here's how it works

- 1. Sign up for Concierge by calling 1-866-460-2235.
- 2. Download and install free Concierge software.
- 3. Concierge monitors your printer supply levels.
- 4. When supplies run low, Concierge alerts your Account Manager.
- Your Account Manager contacts you to customize your supply order.
- 6. Your supplies are delivered and shipping is free!

Concierge software

Concierge is easy to install and seamlessly integrates with your existing network and print environment.

- Can be installed on any networked PC does not require a dedicated computer.
- Small Windows service application that requires virtually no PC or network resources to operate.
- One-way communication transmits data to a secure web portal once per day.
- No personal or user data is collected
- All transmitted data is visible to you and Xerox Direct will be happy to review any transmitted data with you, anytime.

A one stop shop for supplies

Concierge can even monitor certain non-Xerox office devices on your network, so you can fill all your supplies needs with a single call.



Sign up for Concierge

Call Xerox Direct at 1-866-460-2235, and start saving money and time today.

There's no commitment and you can cancel Concierge at any time.

For complete Xerox Direct Concierge program terms and conditions, go to www.direct.xerox.com/concierge or call Xerox Direct at 866-460-2235. By signing up for the program, participants are expressly agreeing to the terms and conditions set forth on the website referenced above. Void where prohibited or restricted by law. Xerox Direct makes no guarantees that program participants will be contacted before printing supplies are needed or that Xerox Direct will be able to fulfill and deliver an order before a print device runs out of supplies. Participants must download the Information Collection Agent software, agree to the end-user license agreement, and install the software on a network connected PC. The software collects and reports data on many network connected print devices, including certain non-Xerox devices. Xerox Direct may cancel the program or modify the program terms and conditions at any time. © 2010 Xerox Corporation. All rights reserved. Xerox® and the sphere of connectivity design are trademarks of Xerox Corporation in the U.S. and/or other countries. XDCFL-03UB