# Helping Customers Increase Profitability 10-15%

**Case Studies** 

## **The Envysion Solution**

Envysion enables customers to increase profitability 10-15% by putting meaningful, but easy to use video and business intelligence into the hands of the entire company

Combine the power of video and business intelligence — Make it easy to use — Put it in the hands of more people, accessible from anywhere — Focus on profit impact

#### <u>Video Intelligence</u>







## **How Envysion Delivers Financial Impact**

Customers utilize Envysion's video and business intelligence service to better understand their business, eliminate exceptions, improve revenue and increase profitability

#### **Manage Down Exceptions**



Tighter cash handling

processes





- Reduction in fraud, theft. captured mistakes, discounting

#### **Increase Number of** Transactions and **Average Amount**





- Average receipt increases
- Lost transactions

#### Decrease, or Constant, Cost of **Goods Sold**









- Flat goods cost and labor leads to lower COGS percentage
- Longer term incremental COGS improvement from less shrink, better scheduling

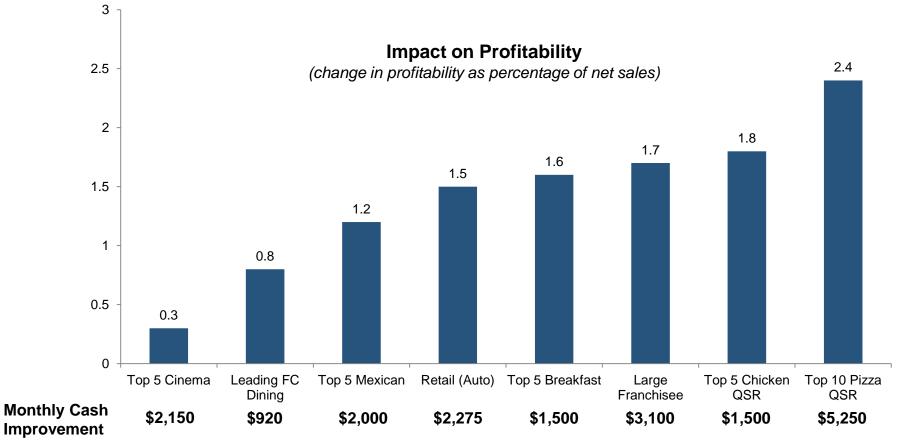
 Percent gross profitability increases

Beyond the near-term impact, customers realize additional financial benefit from longer-term improvements in sales and marketing, customer service, risk management, HR and training and security



## **Actual Envysion Customer Results**

Envysion customers typically realize 1-2% improvement in profit as percentage of net sales and thousands of dollars in net cash improvement per location



Note: All financial results measured and reviewed by customer's internal finance groups





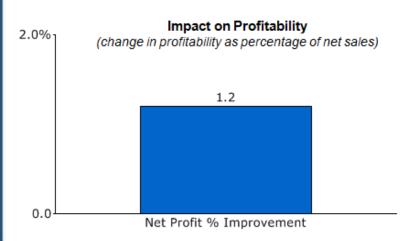


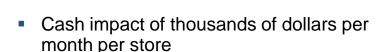
- Leading national brand with 1,000+ locations
- Sought to leverage video and business intelligence to improve loss prevention and operations
- Only had video in ~100 locations
- Minimal use of existing video, mostly reactively for store investigations
- < 20 people in organization used video</li>

#### **Envysion's MVaaS Solution**

- Rolled out video to 1,000+ locations
- Custom exception reports & alerts developed and integrated into everyday management processes
- Loss prevention group develops and assigns video enabled 'audits' on weekly basis
- 1,200+ employees have access to video
- 300,000+ logins since roll-out

#### **Results & Impact**





- 10+% overall profitability increase
- < 6 month payback for solution</p>



## **Case: Top Five Cinema**

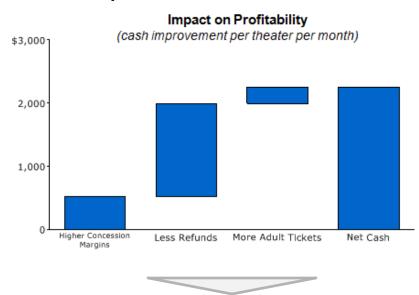
#### **Customer Challenge**

- Cinema leader with 100s of theatres and 1,000s of screens across the Americas
- Traditional DVR-based surveillance deployed to majority of theaters
- Video use was limited to on-site personnel and only used reactively for incidents
- Sought to link video to exception reporting and drive loss prevention

#### **Envysion's MVaaS Solution**

- Installed video in sub-set of theaters and measured performance during pilot to determine ROI
- Envysion & customer created customized set of robust exception reports
- Extended access to operations and loss prevention staff across regions
- Immediate impact driven by actionable video based business intelligence

#### **Results & Impact**



- \$2,150 cash per theater per month improvement
- Increased percentage of adult tickets sold
- Reduced ticket refunds
- Increased concession gross profits
- <6 month payback on solution</p>



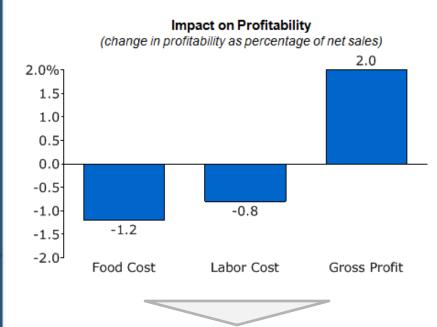


- Top 5 Chicken QSR concept
- 1,000's of locations around the world
- Limited use of video and exception reporting; interest in improving store level profitability
- Ease of use was critical for success

#### **Envysion's MVaaS Solution**

- Installed video in set of pilot stores and measured performance during pilot period to determine ROI
- Proactively leveraged video driven insight to drive down exceptions and behaviors found to impact profitability
- In addition to loss prevention, leveraged video for operational improvements and risk management

#### **Results & Impact**



- \$1,750 monthly cash impact
- Increased average check by \$0.23
- Return on Investment of 1,000+%
- Payback in 3 months
- Improvements across all measured exception metrics



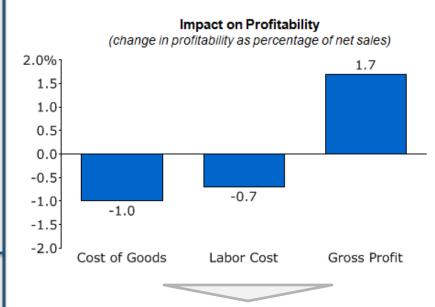


- 100 location QSR franchisee
- Lacked robust exception reporting and business intelligence capabilities
- Video only in a small sub-set of locations; used video reactively for security
- Required solution to be easy to use
- Examined a number of alternatives

#### **Envysion's MVaaS Solution**

- Utilized Envysion Insight in 5 pilot locations over a 3 month period
- Envysion developed customized exception reporting for concept based on best practices
- Operators and loss prevention found immediate opportunity to take profit impacting action
- Selected Envysion as video exclusive provider

#### **Results & Impact**



- Increased net profit an average of \$3,100 per month per restaurant
- Reductions in all key measured exceptions
- COGS declined as a percent of sales by 0.7%
- Payroll declined as a percent of sales by 1.0%





- Top breakfast/sandwich fast casual concept
- 600+ locations
- No video or business intelligence tools deployed
- Focused on store level profitability improvement
- Required solution to work effectively with constrained bandwidth and not strain IT network or organization

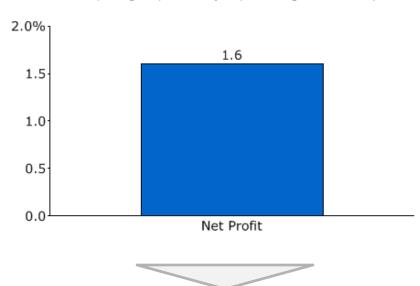
#### **Envysion's MVaaS Solution**

- Engaged Envysion for three month pilot to measure impact and ROI
- Developed set of custom exception reports and alerts to deploy across store and regional management team
- 100s of users trained and engaged to leverage video in everyday operations

#### **Results & Impact**



(change in profitability as percentage of net sales)



- \$1,500 cash improvement per store per month
- 5 month payback of service
- Deployed over 400+ locations in under three months
- ROI of 650+%

## **Broader Impact & Value**

### Envysion customers realize benefits of easy to use video across their organizations

#### Safety & Security

Create & promote a secure environment through video. Reduce crime rates through visible on-site video recording.



#### IT & Your Network

Easily administer, centrally manage enterprisewide video that is bandwidth friendly and works automatically on most networks, without requiring significant IT support or management



#### **Loss Prevention**

Extend the impact of Loss Prevention, cover more locations, support investigations and prosecutions, decrease travel time and reduce theft and waste



#### **Training & Human Resources**

Diagnose issues and identify best practices, then save and share clips to deliver a richer training experience



#### **Operational Efficiency**

Gain insight into operations that enables consistent execution on the brand promise and a positive customer experience



#### **Marketing & Brand**

Gain unfiltered insight into the customer experience, quickly assess execution of marketing programs, and immediately understand demographics and buying patterns



## **End Result is Enterprise Value Creation**

Generating 10-15% profitability improvements across an enterprise rapidly translates to substantial total savings and results in significant enterprise value creation

#### Actual Envysion Customer Example:

Number of Locations	X	Cash Impact per Location per Month	X	Full Year	=	System Wide Annual Cash Impact	X	P/E Multiple	=	Increase in Enterprise Value
500	X	\$2,000	Χ	12	=	\$12,000,000	X	15	=	\$180,000,000

Envysion's service will contribute to the customer having a \$12M annual cash impact and a \$180M increase in Enterprise Value

