#### THE ESSENTIALS OF MENTORING



"The lamp that lights my way is experience."
- Patrick Henry

#### Purpose of Presentation

- 1. Discuss the benefits of a mentoring program for the mentee.
- 2. Define mentoring.
- 3. Describe what a mentor does and define key mentoring practices.
- 4. Review the expectations and the do's and don'ts of mentoring.
- 5. Venture through real world scenarios of mentoring.
- 6. Explore communication and active listening skills.

# Benefits of Mentoring Program to the Mentee

- Shortens learning curve
- Helps socialize to appropriate legal related norms and behaviors
- \* Develops ones professional network
- \* Helps to reach a higher level of preparedness
- \* Fosters the ability to engage in ethical conduct
- \* Develops professional practice, values, and community

#### What is a Mentor?

- \* Teacher
- \* Sounding Board
- \* Supporter
- \* Wise Counselor
- \* Listener



\* Coach

## Why be a Mentor?

- \* The reputation of the legal profession and public trust is influenced by each lawyer's performance.
- \* It validates what you know & have accomplished.
- \* To pay forward and give back.
- \* As lawyers we have a duty to the public to contribute to the administration of justice and mentoring is a way to fulfill this responsibility.

#### What does a Mentor do?

- \* Supports and encourages
- \* Advises and offers guidance
- \* Creates informal network to help facilitate introductions
- \* Provides feedback
- \* Serves as a role model to display appropriate behavior, attitude, and social skills
- \* Stimulates knowledge for mentee

## **Key Mentoring Practices**

**Mentors** 

Facilitate Learning

Modeling

Confidence Building

Coaching

Counseling

**Shared Practices** 

Communication

Commitment

**Empathy** 

**Trustworthiness** 

Mentee

Initiative

**Goal Setting** 

Receptivity

**Self Worth** 

**Appreciation** 

# What the Mentee Expects from the Mentor

- Accept the relationship on a temporary basis or until one or both decide its time to end it.
- \* Meetings as time permits and keeping the commitment.
- \* To be able to ask questions or advice.
- \* Keep confidence and evaluate the relationship at various points to discuss goals and accomplishments.



# The DO'S and DON'TS of Mentoring



#### As the Mentor, DON'T

- \* Expect the mentee to lead
- \* Automatically give unsolicited advice or criticism
- Assume your advice will be followed
- \* Expect a clone of yourself
- \* Move too quickly to friendship, if at all
- \* Take your mentee for granted
- Assume she/he does not need reinforcement
- \* End the relationship on bad terms

#### As the Mentor, DO

- \* Be open to the mentee's ideas and discuss topics
- \* Respect your mentee's time as much as your own
- \* Keep your relationship on a professional basis
- \* Always ask if you can make a suggestion or offer critique
- Recognize and work through conflict in a caring way

# Real Life Real World Mentoring



#### Scenario 1

Mentee misses an appointment and does not call to explain.

- a. Mentor should end relationship.
- Mentor should call the mentee as soon as feasible and express concern.
- c. Mentor should make another appointment and express concerns when they finally do get together.

#### Scenario 2

Mentee starts confiding serious personal problems to the mentor.

- a. Mentor should try to counsel the mentee about the problems.
- Mentor should reciprocate with his/her own problem sharing.
- c. Mentor should suggest that the mentee get some professional help.

#### Scenario 3

In the first meeting, the mentee asks the mentor to introduce the mentee to one of the mentor's important colleaguefriends for the purpose of aiding the mentee career.

- a. Mentor should say yes since this is part of mentoring.
- b. Mentor should refuse since this is asking too much.
- c. Mentor should say this is a good possibility for the future.

# **Communication and Listening**

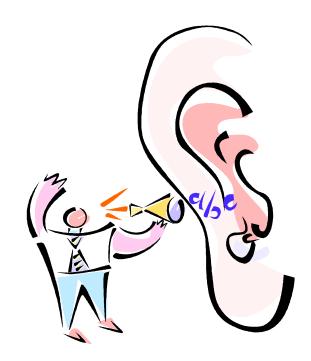


#### When conversing with Mentee...

- 1. Be yourself.
- Share your experiences and stories.
- 3. Do not interrupt the mentee to make a point.
- 4. Keep eye contact to assure the mentee you are actively engaged in the conversation.
- 5. Do not be quick to offer a response, sometimes the mentee just wants you to listen.
- 6. Pick an environment that it will be easy to have a conversation and set aside the appropriate time so the conversation is not rushed.

## **Active Listening**

- \* Interpret what you heard.
- \* Evaluate the information and decide how you will use it.
- \* React based on what you heard and evaluated.



## Purpose Fulfilled

- \* We discussed the benefits of a mentoring program for the mentee.
- \* We defined mentor and explained the role and responsibilities by way of key mentoring practices.
- \* We reviewed expectations and the do's and don'ts of mentoring.
- \* We took a journey through real life mentoring scenarios.
- \* We talked about communication and active listening skills.

# MENTORING MATTERS and YOU can make the Difference!

