

# ORACLE FUSION SERVICE DESCRIPTIONS

August 9, 2019

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## GLOSSARY

**100 Appointments:** is defined as 100 individual activities (e.g., work order, office visit, time used to assist another resource, lunch breaks, etc.) scheduled within the applicable service that your resource (e.g., mobile employee) performs at a specific location.

**100 Daily Visitor Sessions:** is defined as 100 Daily Visitor Sessions per month during the Service Period. A Daily Visitor Session is a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

**1000 Interactions:** 1000 Interactions means 1000 interactions in a 12-month period and is a combination of all interactions that contain an Adaptive Intelligent offer, recommendation, action, across all channels with which a brand interacts with its customers. For the purposes of this metric,

- Web visit = 1 Interaction;
- 5 emails = 1 interaction;
- 5 SMS/chatbot = 1 interaction.

An interaction may include multiple offers, recommendations or actions. Web interactions expire after 30 minutes of inactivity and thereafter count as a new interaction. In case of other channels such as email, SMS, etc. an Interaction is a communication sent to a uniquely identified destination.

**1000 Offer Visits:** means 1000 visits in a 12-month period and is a combination of all interactions that contain an Adaptive Intelligent offer, recommendation, action, across all channels with which a brand interacts with its customers.

**1,000 API Requests** is defined as 1,000 API Requests where one API request originates outside of the Oracle Loyalty Cloud Service offerings. The request can originate from both Oracle and non-Oracle systems such as Customer Reservation System, Customer Website, Customer ecommerce System, Customer Retail POS Stores, Oracle Cloud Marketing, etc.

**1,000 Subscriptions** is defined as one thousand subscription lines where each is an individual, billable service or managed asset with recurring billing processed by Oracle Subscription Management Cloud Service.

**1,000 in ARR** is defined for purposes of Subscription Management Cloud Service as one thousand U.S. dollars (or the equivalent amount in local currency stated in the order) of the total subscriptions ARR in a given period processed by Oracle Subscription Management Cloud Service.

**Hosted 1,000 Planned Item Locations** is defined as (The number of Planned items) x (the number of Planned Locations) where:

- **Planned Items** are the total number of unique, active, and planned product records used in the service at any given time. This includes end items, assemblies, components, skis, styles, models and options but does not include any non-planned items, item configurations, organization assignments, or revisions/version of the same item.
- **Planned Locations** is the total number of locations where inventory is tracked or used in the service at any given time. This includes physical locations such as plants and warehouses as well as virtual locations used to model inventory holdings such as consigned inventory.

**25,000 Transactions Per Hour** is defined as 25,000 Transactions Per Hour where one transaction represents one external API request per hour and this service increases the contractual limit set forth in the “External API Transaction Processing Peak Capacity Limit” table by an additional 25,000 transactions per hour.

**50 Gigabytes:** is defined as 50 Gigabytes of additional computer storage space used by a storage filer equal to fifty billion bytes through the Cloud Service. For products such as Oracle Planning and Budgeting Cloud Service, that include two environments per Subscription ID, “50 Gigabytes” provides entitlement to an additional 50 Gigabytes of storage per environment (production and non-production).

**Offer Visit** means: Web visit = 1 offer visit;  
 email offer visit is calculated as 5 emails = 1 offer visit;  
 SMS/chatbot offer visit is calculated as 5 SMS/chatbot = 1 offer visit.

An Offer Visit may include multiple offers, recommendations or actions within one (1) offer visit. Web Offer Visits expire after 30 minutes of inactivity and thereafter count as a new visit. In case of other channels such as email, SMS, etc. an Offer Visit is a communication sent to a uniquely identified destination.

**Business Network Administrator:** a Hosted Named User you authorize to access, use and configure the Intelligent Track and Trace service. Business Network Administrators may include you and Endorsing Trading Partners, but will not include any Participating Trading Partners.

**Endorsing Trading Partners:** trading partners that have their own blockchain instance with the ability to define Smart Contracts, and define access to and visibility on transactions submitted using those Smart Contracts. Endorsing Trading Partners have full access to the Intelligent Track and Trace web application and REST API for submitting transactions.

**Participating Trading Partners:** trading partners that do not have a blockchain instance provisioned for them and therefore do not have the ability to define Smart Contracts nor access to and visibility on rules. Participating Trading Partners are limited to accessing the Intelligent Track and Trace web application and REST API to submit transactions.

**Smart Contract:** Business rules defined by you or your Endorsing Trading Partners and implemented in an Intelligent Track and Trace blockchain instance.

**Companies:** means Hosted Records that contain information provided by D&B about businesses, such as Business Name, D&B numbers, Industry Classification, Address, etc.

**Contacts:** means Hosted Records that contain information provided by D&B about individuals, such as Name, Email, Phone number, etc.



**500 Hosted Trading Partners:** is defined as up to 500 unique trading partner relationship records (active or inactive) for an individual customer that allow for electronic message transmission between the parties.

**1000 Requests:** is defined as 1000 external API requests using the Oracle Commerce External API Access Cloud Service.

**10000 Requests Per Month:** is defined as maximum of 10,000 requests per month. A request is defined as an API call from a mobile app or one round trip interaction (request to a bot and a response from that bot) or a push initiated from the Oracle Cloud Service.

**Hosted \$M in Freight Under Management (FUM)** is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle Transportation Management Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**Hosted \$M in Application Annual Revenue** is defined for purposes of Oracle Global Trade Management Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

**Hosted Compensated Individual:** is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

**Hosted Employee:** is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of that other company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

**Hosted Environment:** is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

**Hosted Expense Report:** is defined as the total number of expense reports processed by the Oracle

Fusion Expenses Cloud Service during a month period.

**Hosted Full Time Equivalent (FTE) Student:** For the purposes of Oracle Student Financial Planning Cloud Service, the quantity of Hosted Full Time Equivalent (FTE) Students shall be the quantity of your enrolled students receiving any form of Financial Aid (including grants, scholarships, loans, work, stipends) processed through the system.

For the purposes of all other products, the quantity of Hosted Full Time Equivalent (FTE) Student shall be your Full-time Equivalent Fall Enrollment most recently reported by IPEDS. In addition, for those students that you do not report to IPEDS, any full-time student enrolled in your institution and earning academic credit counts as 100% of an FTE Student, any part-time student enrolled in your institution and earning academic credit counts as 25% of an FTE Student, and any student enrolled in your institution but not earning academic credit (for example, continuing education students) counts as 17.5% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the total number of FTE Students is a fraction, that number will be rounded up to the nearest whole number.

**Hosted Fusion Month** is defined as one calendar month of access to the Cloud Services.

**Hosted Managed Resource:** is defined as a physical asset subject to the applicable service (such as a truck or a train) and individual users of the service, as well as all your employees, contractors, partners, and any other individual or entity managed by the service.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

**Hosted 1K Invoice Line:** is defined as one thousand invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from Oracle.

**Hosted 1000 Order Lines:** is defined as one thousand order line items processed by the Cloud Service during a 12 month period.

**Hosted 1,000 Active Members** is defined as 1,000 Active Members where one Active Member has a Member Status of Active, Dormant, Payment Pending, Potential Fraudulent or any other customer Member Status. All other members statuses of Cancelled, Inactive, or Merged are considered inactive.

**Hosted Record (for Oracle Social Data and Insight Cloud Service):** For the purposes of the Oracle Social Data and Insight Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data about Companies and Contacts provided by Dun & Bradstreet (D&B).

- A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing Hosted Record) constitutes a new Hosted Record for purposes of the order including pricing. Further processing of that Hosted Record within the Service Period of the order does not constitute a new Hosted Record for pricing purposes.

**Hosted Record (for Oracle Address Verification Cloud Service):** For purposes of the Oracle Address Verification Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data such as street, city, country, etc. about a postal address. A Hosted Record in this context is the result of the submission of one address record for purposes of either searching or verifying or cleaning an address. Each submission of an address constitutes a new Hosted Record for purposes of the order including pricing. Multiple submissions of a single address will be treated as separate records.

**Hosted 1,000 Records:** is defined as 1,000 unique customer database records stored in the hosted service. For the purposes of Fusion Customer Management Foundation for Organizations Cloud Service, a customer database record is a unique business entity or company record which is stored as an account or organization in the hosted service. For the purposes of Fusion Customer Management Foundation for Persons Cloud Service, a customer database record is a unique consumer (i.e., physical person) record which is stored as a contact or a person in the hosted service.

For the purposes of Fusion Data Quality Address Cleansing Cloud Service, the number of records should match the number of records of the Fusion Customer Management Foundation for Organizations Cloud Service and Fusion Customer Management Foundation for Persons Cloud Service ordered by you.

For the purposes of Fusion Data Quality Matching Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and Fusion Customer Management Foundation for Persons Cloud Service ordered by you.

For the purposes of Fusion Automated Invoice Processing Cloud Service (and Fusion WebCenter Forms Recognition Cloud Service, record is a unique invoice header, in the hosted service, entered during the month.

For the purposes of Fusion Product Hub Cloud Service a product record is defined by a unique product that is used by an enterprise in the hosted service at any given time. A unique product record would include all items including but not limited to finished goods, phantom items, style items, sku items, pack items, assemblies, components, model and option items but does not include any instance items (i.e. star items), or organization assignments, or revisions/versions of the same item, or items.

For the purposes of Fusion Product Hub Portal Cloud Service a hosted product record is defined by a unique record that is uploaded through the Product Hub Portal Cloud Service and has been accepted to be imported into the Product Hub Cloud Service at any given time.

For the purposes of Oracle In-Memory Cost Management Cloud Service a product record is defined by a unique product that is used by an enterprise in the hosted service at any given time. A unique product record would include all items including but not limited to finished goods, phantom items, style items, sku items, pack items, assemblies, components, model and option items but does not include any instance items (i.e. star items).

For the purposes of Fusion Accounting Hub Cloud Service, record is a unique external transaction row uploaded to Accounting Hub Cloud Service during the month, and stored in the hosted service. It will be based on unique

records in the subledger accounting lines table.

For the purposes of Enterprise Data Management Cloud Service, a record is defined as a unique instance by name of a specific business entity -- called a node -- such as, but not limited to, company, account, cost center, product, customer, location, departments, or other critical business element that is managed within the hosted service.

For the purposes of Oracle Adaptive Intelligent Apps for Customer Experience, Sales and Service Enterprise Records or Oracle DataFox Enterprise Records or Oracle DataFox API Enterprise Records, a customer database record is defined as a database record in the Cloud Service that has a collection of attributes or fields containing data about companies provided by [Oracle/DataFox]. A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing customer database record) constitutes a new Hosted Record for the purposes of the order, including for pricing purposes. Further processing of that database record within the Services Period of the applicable order does not for pricing purposes create a new Hosted Record.

**Hosted 1,000 Warehouse Transactions:** is defined as one thousand unique transactions processed through the Oracle Warehouse Management Cloud Service. For the purpose of this metric, Hosted Warehouse Transactions means license plate numbers (LPNs) that have been shipped or consumed by use of this Oracle Cloud Service. An LPN is a method used in the warehouse management industry to identify the cases, pallets, cartons, totes, etc. into which inventory is packaged for shipping. A given order line within a Hosted Warehouse Transaction will be packaged into one or more LPNs for shipping. You may not exceed the total number of Hosted Warehouse Transaction subscriptions under Your order during the Services Period. If You exceed the quantity of Hosted Warehouse Transaction subscriptions purchased under Your order, You must purchase additional quantities from Oracle.

**Monitored Service User:** is defined as a user account in Your SaaS applications which You are authorized to monitor each hour for each service with the Oracle CASB Service. User accounts may include individual user accounts as well as accounts shared by multiple users of the monitored SaaS applications and are not limited to Customer and Customer's affiliates' employees, customers, partners, consultants, contractors and agents.

**Loqate's worldwide address data packs:** mean address data packs provided by third party Loqate and used within the Oracle Address Verification Cloud Service. These data packs consist of postal address data from sources such as Royal Mail, United States Postal Service, etc., and worldwide coverage of countries covered for such data can be found at <http://www.loqate.com/datacoveragesummary/>

**Additional Storefront** is defined as an added set of Commerce Cloud Service environments including a production environment, staging environment and development environment. These environments enable a shopper-facing website, a domain name, and dedicated administration interface permitting independent content administration of the website.

**Test Environment:** is defined as a single test environment provided to You as part of the Cloud Services. A test environment is used for testing and validating changes prior to promotion to the production environment as well as for recreating events and duplicating issues occurring in the production environment for the purposes of troubleshooting and facilitating incident resolution.

For the following services: Financial Consolidation and Close Cloud Service, Account Reconciliation Cloud Service, Tax Reporting Cloud Service, Enterprise Planning and Budgeting Cloud Service, Planning and Budgeting Cloud Service, Enterprise Performance Reporting Cloud Service, Oracle Profitability and Cost Management Cloud Service or Enterprise Data Management Cloud Service, the Additional Environment option will provide either (a) two additional non-production environments for use with the associated Cloud Service or (b) two additional standby environments for use with the associated Cloud Service for use during service disruption only.

**VPN Connection:** is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

**10,000 Hosted Customer Records per Month:** is defined as 10,000 unique Customer Records accessed using the program during a calendar month, including contact records and unconverted lead records (i.e. prospects).

Customer Records include all records accessed through campaigns (static, workflow, adaptive), microsites, web forms, lead scoring, web tracking, import, and response processing, as well as contact or prospect records that are stored in the system temporarily during the subscription term (for example for rented prospect data). Customer Records do not include shared references that may be essential for data management purposes and excludes anonymous website visitors.

Accounts with no associated contacts but are communicated to using the program are calculated as 1 contact per account.

**50,000 Messages:** is defined as a block of 50,000 email messages to be sent to marketing contacts (including contacts, customers, prospects, or employees) from the Oracle Fusion Marketing system. Unused or partially used email blocks expire at the end of the services period and do not rollover, and are not otherwise applied, to a new term.

**Unlimited Annual Subscription:** For the purposes of the Oracle Address Verification Cloud Service, Unlimited Annual Subscription shall mean unlimited access to the service for purposes of searching, verifying and cleaning addresses against Loqate's worldwide address data packs for the duration of the Services Term.

**1,000 Page Views:** is defined as one thousand requests to load an HTML file by an end user's web browser. When multiple requests occur within a single end user's web session, a new Page View is deemed to have occurred each time the requested URL is different from the request immediately preceding it.

**\$1000 Revenue:** is defined for purposes of Oracle Commerce Cloud Service as one thousand United States dollars (or 1000 units of the local currency stated in the order) of goods and services successfully purchased using the site's shopping cart, valued at the actual purchase price and excluding the value of separately

identified shipping and sales tax charges. Site revenue is unaffected by downstream returns or cancellations except those that are communicated back to the Cloud Service in the same month in which the original sale occurred.

**\$ M in Revenue** is defined for purposes of Oracle Maps Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

**Peak Capacity Limit:** is defined for purposes of Oracle Commerce Cloud Service as the maximum rate at which page views or External API Requests can be consumed.

**1 Million Messages:** is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

## **MIDSIZE**

**Record:** for the purposes of the Oracle Sales Cloud for Midsize Cloud Service, Record is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Oracle Sales Cloud for Midsize Cloud Service environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document specific to the Oracle Sales Cloud for Midsize Cloud Service. (For example, if You have purchased one hundred (100) Hosted Named User licenses under this Ordering Document, Your total storage capacity within your Oracle Sales Cloud for Midsize Cloud Service environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Oracle Sales Cloud for Midsize Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named Users licensed under Your Ordering Document specific to the Oracle Sales Cloud for Midsize Cloud Service. (For example, if you have purchased one hundred (100) Hosted Fusion Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

## ORACLE SALES AND SERVICE BASES

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Sales and Service Standard Cloud Service - Hosted Named User**

**Applicable Part # B91068**

Users of the Oracle Fusion Sales and Service Standard Cloud Service are authorized to access the following modules:

- Sales Force Automation
  - Leads & Opportunity Management
  - Activities, Notes and Attachments
  - Email Integration
  - Mobile App & Offline Platform
  - Sales Coach Assessments
  - Sales Forecast Management
  - Sales Analytics
- Configuration and Customization Toolset
- Territory Management
- Customer Data Management
  - Fusion Customer Hub
  - Accounts, Contacts and Households
  - Data Quality (50,000 records/customer)
- Service Requests

**Usage Limits:** The Oracle Fusion Sales and Service Standard Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User)
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Sales and Service Cloud Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Fusion Sales and Service Cloud Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records) *	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

\* For the purposes of Oracle Fusion Sales and Service, Record is defined as a data record within standard and custom objects stored in the Cloud Service environment

The maximum number of Records that may be uploaded and stored within your Fusion Sales and Service Standard environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion Sales and Service Standard environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion Sales and Service Standard Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Sales and Service Enterprise Cloud Service- Hosted Named User**

#### **Applicable Part # B91069**

Users of the Oracle Fusion Sales and Service Enterprise Cloud Service are authorized to access the following modules:

- Sales Force Automation
  - Leads & Opportunity Management
  - Activities, Notes and Attachments
  - Email Integration
  - Mobile App & Offline Platform
  - Sales Coach & Assessments
  - Sales Forecast Management
  - Sales Analytics
- Sales Performance Management
  - Territory Management
  - Incentive Compensation
  - Quota Management
- Customer Data Management
  - Customer Hub
  - Accounts, Contacts, Households
  - Data Quality (50,000 records/customer)
- Partner Relationship Management for Channel Managers;
- Service
  - Service Request Management
  - Knowledge Foundation
  - Service Request Queue Management
  - Email Management for Service
  - Omni Channel Routing
  - Service Entitlement & SLA Milestones
- Applications Extensibility Framework



**Usage Limits:** The Oracle Fusion Sales and Service Enterprise Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Sales and Service Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Fusion Sales and Service Cloud Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)*	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	180,000	400	N/A

\* For the purposes of Oracle Fusion Sales and Service, Record is defined as a data record within standard and custom objects stored in the Cloud Service environment

The maximum number of Records that may be uploaded and stored within your Fusion Sales and Service Enterprise environment is one hundred and eighty thousand (180,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, your total storage capacity within your Fusion Sales and Service Enterprise environment for all such Hosted Named Users is eighteen million (18,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion Sales and Service Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to four hundred (400) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named Users licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 40 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Sales and Service Premium Cloud Service - Hosted Named User**

**Applicable Part #B91070**

Users of the Oracle Fusion Sales and Service Premium Cloud Service are authorized to access the following modules:

- Sales Force Automation;

- Leads & Opportunity Management
- Activities Notes and Attachments
- Email Integration
- Mobile App & Offline Platform
- Sales Coach & Assessments
- Sales Forecast Management
- Sales Analytics
- Sales Contracts
- Asset Management
- Business Plans
- Sales Performance Management
  - Territory Management
  - Incentive Compensation
  - Quota Management
- Customer Data Management
  - Customer Hub
  - Accounts, Contacts, Households
  - Data Quality (50,000 Records per Customer)
- Partner Relationship Management for Channel Managers
- Service
  - Service Requests Management
  - Knowledge Foundation
  - Service Request Queue Management
  - Email Management for Service
  - Omni Channel Routing
  - Service Entitlement & SLA Milestones
  - Chat (for customers who have not purchased Oracle HIPAA Cloud Service)
  - Cobrowse (for customers who have not purchased Oracle HIPAA Cloud Service)
- Applications Extensibility Framework

As part of the Oracle Fusion Sales and Service Premium Cloud Service, you will receive one of the Industry Offerings:

- Oracle Fusion Sales and Service for Communications Cloud Service, or
- Oracle Fusion Sales and Service for Consumer Goods Cloud Service, or
- Oracle Fusion Sales and Service for Financial Services Cloud Service, or
- Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service, or
- Oracle Fusion Sales and Service for Higher Education Cloud Service.

#### **Customer Responsibilities:**

If purchased with the Oracle HIPAA Advanced Security for Fusion SaaS Service, You are responsible for compliance with laws, rules, and regulations governing personal health information if choosing to use Chat or Cobrowse, as these services have not be assessed by a third party entity against HIPAA controls.

**Usage Limits:** The Oracle Fusion Sales and Service Premium Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User)
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Sales and Service Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Sales and Service Cloud Application. One environment is dedicated for production use and one environment is dedicated for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)*	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	240,000	600	N/A

\* For the purposes of Oracle Fusion Sales and Service, Record is defined as a data record within standard and custom objects stored in the Cloud Service environment

The maximum number of Records that may be uploaded and stored within your Fusion Sales and Service Premium environment is two hundred and forty thousand (240,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion Sales and Service environment for all such Hosted Named Users is twenty-four million (24,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion Sales and Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to six hundred (600) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 60 gigabytes.)

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Sales Planning Cloud Service - Hosted Named User**

**Applicable Part #: B90524**

Users of the Oracle Sales Planning Cloud Service are authorized to access the following module or functionality:

- Oracle Sales Planning Cloud Service

**Usage Limits:** The Oracle Sales Planning Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

- The maximum allowable file storage per environment for the Oracle Sales Planning Cloud Service service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ORACLE SALES AND SERVICE OPTIONS

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Sales and Service Limited User Cloud Service - Hosted Named User**

Applicable Part # B89673

Users of the Oracle Fusion Sales and Service Limited User Cloud Service are authorized to access the following modules:

- Allows authorized employees limited use of Oracle Fusion Sales and Service as follows:
  - Read reports
  - Create Service Requests
  - Create notes, comments and activities (tasks, appointments and call reports) and add attachments to them
  - Approve transactions configured using process composer.

**Usage Limits:** The Oracle Fusion Sales and Service Limited User Cloud Service is subject to usage limits based upon the base offering it is associated with Your order. No additional environments or storage are provided.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Partner Relationship Management for Partners Cloud Service-Hosted Named User**

Applicable Part # B67281

Users of the Oracle Fusion Partner Relationship Management for Partners Cloud Service are authorized to access the following module:

- Oracle Fusion Partner Relationship Management for Partners
- Incentive Compensation for Partners (Partner Payments, MDF Consumption, Extended Mobile Access for Partner Payments)

**Usage Limits:** The Oracle Fusion Partner Relationship Management for Partners Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted Named User (1 Authorized User)	5,000	25	N/A
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**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within Your environment is five thousand (5000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within Your environment for all such Hosted Named Users is five hundred thousand (500,000) Records). The maximum aggregate files that may be stored within Your environment for all Your Hosted Named Users, regardless of the number of Records, is equal to twenty five (25) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 2.5 gigabytes).

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales and Service for Communications Cloud Service- Hosted Named User***

**Applicable Part # B81523**

Users of the Oracle Fusion Sales and Service for Communications Cloud Service are authorized to access the following:

- Oracle Fusion Sales and Service for Communications
- Billing Management and Usage Analytics
- Contract Renewal Management

**Usage Limits:** The Oracle Fusion Sales and Service for Communications Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Sales and Service for Consumer Goods Cloud Service - Hosted Named User**

### **Applicable Part # B81524**

Users of the Oracle Fusion Sales and Service for Consumer Goods Cloud Service are authorized to access the following:

- Oracle Fusion Sales and Service for Consumer Goods
- Retail Execution
  - Store visit appointments
  - Store visit tasks
  - Account 360
  - Store Check in
  - Inventory Audit
  - Store Visit Photos and Notes
  - Promotion Presentation
  - Shopping Cart and Order Capture
  - Store Check Out
  - Retail Execution Offline Mobile App – iPad and Android Tablets
- Trade Promotion Management
  - Corporate Promotions
  - Fixed and Variable Tactics for Promotions
  - Account Promotions
  - Trade Funds
  - Promotion Evaluation
  - Price Book
  - Retail Sales Manager Dashboard

This service includes limited use of the Oracle Policy Automation Cloud Service (OPACS) during the Services Period as follows: OPACS may only be used for conducting retail surveys on mobile devices, using the provided mobile application with interviews designed using OPACS. Any other use of OPACS, including add-on of other cloud services to OPACS, requires the purchase of a separate full-use license for OPACS.

**Usage Limits:** The Oracle Fusion Sales and Service for Consumer Goods Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for nonproduction use. Additional environments may be purchased subject to additional fees.
- One (1) Oracle Policy Automation Cloud Service instance:

- o Access to the downloadable Policy Modeling desktop integrated with Microsoft Word and Excel and a web interface with management and administrative capabilities
- o One (1) Oracle Policy Automation named mobile user for each one (1) Hosted Named User subscription of Sales and Service Cloud for Consumer Goods Cloud Service.
- o Monthly Bandwidth limit of 120MB per named mobile user
- o Database Storage limit of 1024 MB
- o Five (5) Policy Modeling/Hub user accounts
- o One (1) OPA test environment subject to the following usage limits: maximum two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent mobile users accessing the system at any one time.
- o Automatic updates to later Oracle Policy Automation Cloud Service versions as Oracle makes them available

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales and Service for Financial Services Cloud Service - Hosted Named User***

**Applicable Part # B81522**

Users of the Oracle Fusion Sales and Service for Financial Services Cloud Service are authorized to access the following:

- Oracle Fusion Sales Cloud Service for Financial Services
- Case Management for life events
- Inheritance Management Mobile App
- Transparent Data Encryption
- Database Vault

This service includes limited use of the Oracle Policy Automation Cloud Service (OPACS) during the Services Period as follows: OPACS may only be used for authoring and conducting online needs analysis interviews to create leads and opportunities.. Any other use of OPACS, including add-on of other cloud services to OPACS, requires the purchase of a separate full-use license for OPACS.

**Usage Limits:** The Oracle Fusion Sales and Service for Financial Services Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for nonproduction use. Additional environments may be purchased subject to additional fees.
- One (1) Oracle Policy Automation Cloud Service instance:



- o One (1) Oracle Policy Automation named interview user (agent) for each one (1) Hosted Named User subscription of Sales and Service Cloud for Financial Services Cloud Service.
- o Monthly Bandwidth limit of 120MB per named interview user
- o Database Storage limit of 1024 MB
- o Five (5) Policy Modeling/Hub user accounts
- o Access to the downloadable Policy Modeling desktop integrated with Microsoft Word and Excel and a web interface with management and administrative capabilities
- o One (1) test environment subject to the following usage limits: maximum two hundred and fifty (250) Authorized Users, with no more than twenty (20) concurrent agent users accessing the system at any one time.
- o Automatic updates to later Oracle Policy Automation Cloud Service versions as Oracle makes them available

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service  
Cloud Service- Hosted Named User***

**Applicable Part # B81521**

Users of the Oracle Fusion Sales and Service for High Tech and Manufacturing are authorized to access the following modules:

- Oracle Fusion Sales and Service for High Tech and Manufacturing
- Oracle Fusion Sales and Service for Partner Manager Cloud Service

**Usage Limits:** The Oracle Fusion Sales and Service for High Tech and Manufacturing is subject to usage limits based upon:

- ♦ a maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales and Service for Higher Education Cloud Service- Hosted Named User***

**Applicable Part # B87816**

Users of the Oracle Sales Cloud for Higher Education Cloud Service are authorized to access the following Fusion Service Descriptions v 080919

module:

- Oracle Sales and Service Cloud for Higher Education Cloud Service

**Usage Limits:** The Oracle Sales and Service Cloud for Higher Education Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Chat and Cobrowse Cloud Service***

Applicable Part #B91071

Users of Oracle Chat Cloud Service are authorized to access the following module(s):

- Oracle Fusion Chat Cloud Service
- Oracle Cobrowse Cloud Service

**Customer Responsibilities:**

If purchased with the Oracle HIPAA Advanced Security for Fusion SaaS Service, You are responsible for implementing, enabling and configuring all controls applicable to Your organization's HIPAA related requirements, as these services have not been assessed by a third party entity against HIPAA controls.

**Usage Limits:** Oracle Chat Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named)
- A maximum limit of 5,000 chat API operations per minute

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Digital Customer Service Cloud Service– 100 Daily Visitor Sessions***

Applicable Part # B87853

Oracle Fusion Digital Customer Service Cloud provides access to the following module or function:

- Oracle Digital Customer Service
- Visual Builder

**Usage Limits:** The Oracle Fusion Digital Customer Service is subject to usage limits based on:

- A maximum number of Daily Visitor Sessions per month (starting on the first day of the term as defined in your order)
- Digital Customer Service (DCS) is intended to serve end-customers, and the Daily Visitor Session metric is intended to capture that value. Implementation and use patterns that fall outside of this scope may be disallowed. The Customer will not target a DCS application to users other than their end-customers. The Customer will not attempt to circumvent Daily Visitor Session metering via work-arounds (for example, by authenticating as one user but completing tasks on behalf of other users, or by attempting to leverage a non-metered API when executing interactions on behalf of an end customer).
- System access that is not representative of an end-customer interaction (for example, an integration script for data syncing) does not require the consumption of Daily Visitor Sessions.
- DCS relies on Visual Builder and Oracle Fusion Sales and Service Cloud Service to provide its customer experience. As such, the functionality of DCS may be impacted, in part or in full, during maintenance windows of those services.
- Oracle will provision 2 environments for this Oracle Fusion Digital Cloud Service by default. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. If additional Sales and Service environments are purchased, the same quantity of Oracle Fusion Digital Cloud Service environments will be provisioned so they map 1:1.

**Usage Limits: Visual Builder:**

- In order to support the implementation, administration, and run-time delivery of the DCS experience, access to a set of designer, configuration, and portal run-times ("platform tools") is included with Daily Visitor Sessions. Specifically, access to Visual Builder is included, with an included allocation of a Visual Builder instance. Use of Visual Builder is not required - an implementing company can create a custom portal by accessing the Sales and Service APIs directly.
- Daily Visitor Sessions do not include an entitlement to: create Visual Builder applications targeted to employees or staff, create Visual Builder applications that have no end-customer support application interactions, or run Visual Builder applications that consume more than the allotted storage, compute, or bandwidth (if exceeding your contracted limits, we reserve the right to disable the service or collect for overage).
- Oracle will provision 2 environments for Oracle Visual Builder. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. If additional Sales and Service environments are purchased, the same quantity of Oracle Visual Builder environments will be provisioned so they map 1:1.

**Customer Responsibilities:** If purchased with the Oracle HIPAA Advanced Security for Fusion SaaS Service, You are responsible for implementing, enabling and configuring all controls applicable to Your organization's HIPAA related requirements, as this service has not been assessed by a third party entity against HIPAA controls.

**Usage Compliance:** Oracle will meter compliance usage limits based on:

- Oracle will validate compliance through the usage of Daily Visitor Sessions for all interactions through Digital Customer Service, Visual Builder and Oracle Sales and Service Cloud APIs

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle IoT Service Monitoring for Connected Assets Cloud Service—Hosted Named User**

**Part# B89691**

Users of the Oracle IoT Service Monitoring for Connected Assets Cloud Service are authorized to access the following modules and features:

- Real-time location and health monitoring of assets
- Spatial analytics to detect asset misplacement and theft
- Incident creation and management for faults detected in assets
- Automatic creation of incidents in Oracle Engagement Cloud
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle IoT Service Monitoring for Connected Assets Cloud Service
- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling

**NOTE:** The total number of users with IoTAMAdministrator role<sup>1</sup> must not exceed the number of Hosted Named User licenses. Each user with IoTAMAdministrator role entitles creation and monitoring of up to 65 assets per month.

There are no limits on the number of users with roles<sup>1</sup> other than IoTAMAdministrator. Users with roles other than IoTAMAdministrator are not entitled for creation of additional assets.

1. For role definitions see <https://docs.oracle.com/en/cloud/saas/iot-asset-cloud/iotaa/understand-roles-and-users.html>

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

### **Usage Limits**

- Total 1 TB of message storage allocated for each instance of Oracle Internet of Things Service Monitoring for Connected Assets Cloud Service. Purchasing additional users may allow expanding message storage capacity.

### **Customer Responsibilities**

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- Oracle will create Your instance of Oracle IoT Service Monitoring for Connected Assets Cloud Service including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle IoT Service Monitoring for Connected Assets Cloud Service

- You are responsible for compliance with laws, rules, and regulations governing the type of data while using Oracle IoT Service Monitoring for Connected Assets Cloud Service
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services
- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content
- Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
- You will ensure that files provided for upload are scanned for viruses
- You are responsible for any data stored in Oracle IoT Service Monitoring for Connected Assets Cloud Service

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

### **Third Party Web Sites, Platforms and Services**

This Oracle IoT Service Monitoring for Connected Assets Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Sales Planning Cloud Service for Sales and Service Cloud - Hosted Named User** **Applicable Part #: B90523**

Users of the Oracle Sales Planning Cloud Service for Sales and Service Cloud are authorized to access the following module or functionality:

- Oracle Sales Planning Cloud Service

**Usage Limits:** The Oracle Sales Planning Cloud Service for Sales and Service Cloud is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Sales Planning Cloud Service for Sales and Service Cloud cannot exceed 150GB .

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

**Oracle Fusion Data Quality Cloud Service-Hosted 1,000 Records**

**Applicable Part # B91072**

Users of the Oracle Fusion Data Quality Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality

**Usage Limits:** The Oracle Fusion Data Quality Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- No additional storage is provided.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Address Verification Cloud Service Unlimited Annual Subscription – Hosted Month**

**Applicable Part #: B79035**

Users of the Oracle Address Verification Cloud Service have access to the following functionality, separately or together, with respect to an individual Hosted Record postal address:

- Verify address (verifiable as well as non verifiable) against Loqate’s worldwide address data packs
- Clean and auto-correct address against Loqate’s worldwide address data packs
- Search and look-up an address against Loqate’s worldwide address data packs
- Suggest and select from multiple suggestions and matches for a single ambiguous address submitted against Loqate’s worldwide address data packs

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Account Enrichment Cloud Service – Hosted Record**

**Applicable Part #s: B75367**

Users of the Oracle Account Enrichment Cloud Service are authorized to access the following functionality:

- Search Records of D&B Companies
- Export Records of D&B Companies either in the form of CSV files or directly within an application (e.g., Oracle Sales Cloud)
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
  - Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
  - Batch mode: the Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.

#### Usage Limits:

The Oracle Account Enrichment Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export, per export job: 100,000
- Maximum number of Hosted Records that a user may submit for real-time mode enrichment per job: 10
- Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000
- Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match" value. For example, if 10 input records are run against a multiple matched value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

Licensed Metric	Database Storage (GB)	File Storage (GB)	Bandwidth
Hosted Record	N/A	N/A	N/A

#### Additional Restrictions:

The Oracle Account Enrichment Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Account Enrichment Cloud Service at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).
- You may use the D&B Companies Hosted Records in only one of the following Oracle Cloud application suites:
- Oracle Sales and Service Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
- Oracle Marketing Cloud suite
- Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
- Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
- Oracle Cloud BI Apps suite

To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Oracle Account Enrichment subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Contact Enrichment Cloud Service – Hosted Record**

**Applicable Part #s: B75368**

Users of the Oracle Contact Enrichment Cloud Service are authorized to access the following functionality:

- Search Records of D&B Contacts
- Export Records of D&B Contacts either in the form of CSV files or directly within an application such as Oracle Sales and Service Cloud
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
- Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
- Batch mode: The Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.

#### **Usage Limits:**

The Oracle Contact Enrichment Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export per export job: 100,000
- Maximum number of Hosted Records that a user may submit for real-time mode enrichment, per job: 10
- Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000
- Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match" value. For example, if 10 input records are run against a multiple match value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

Licensed Metric	Database Storage (GB)	File Storage (GB)	Bandwidth
Hosted Record	N/A	N/A	N/A

#### **Additional Restrictions:**

The Oracle Contact Enrichment Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Contact Enrichment Cloud Service at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).



- You may use the D&B Contacts Hosted Records in only one of the following Oracle Cloud application suites:
  - Oracle Sales and Service Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - Oracle Marketing Cloud suite
  - Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - Oracle Cloud BI Apps suite

To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Oracle Contact Enrichment subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Enrichment Additional Applications Cloud Service**

**Applicable Part #s:** B85217, B85218

Users of the Oracle Account and Contact Enrichment Additional Applications Cloud Service are authorized to access the following functionality:

- For each additional application purchased hereunder, You may use the D&B Contacts Hosted Records or D&B Company Records (but not both) in an additional one of the following Oracle Cloud application suites as set forth in Your order:
  - o Oracle Sales and Service Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - o Oracle Marketing Cloud suite
  - o Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - o Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - o Oracle Cloud BI Apps suite

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Loyalty Standard Edition Cloud Service- Hosted 1,000 Active Members**

**Applicable Part #** B87856

Users of the Oracle Loyalty Standard Edition Cloud Service are authorized to access the following modules:

- Loyalty Program Management
- Loyalty Membership Management

- Loyalty Promotions Management
- Loyalty Transactions Engine
- Loyalty Bulk Membership Administration
- Hosted Loyalty User ( Loyalty Manager and Administrator)

As part of the Oracle Loyalty Standard Edition Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service for every 1,000 Hosted Active Members

**Usage Limits:** The Oracle Loyalty Standard Edition Cloud Service is subject to usage limits based on:

- A maximum number of 1,000 Hosted Active Members as defined in your order.
- 10 External API requests per Active Member per 12 months.
- Peak capacity per the below table:

Member Volume	Included Number of External API Requests	Transaction Peak Capacity Limit (Transactions per hour)
500k	5MM	13k
1MM	10MM	27k
2MM	20MM	54k
5MM	50MM	136k
10MM	100MM	273k

- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 1,000 Hosted Active Members:

File Storage (MB)	Bandwidth
200	N/A

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

#### **Oracle Loyalty External API Access Cloud Service- 1,000 API Requests**

**Applicable Part # B87857**

Users of the Oracle Loyalty External API Access Cloud Service are authorized to access the following:

- 1,000 API Requests

**Usage Limits:** The Oracle Loyalty External API Access Cloud Service is subject to usage limits based on:

- A maximum number of 1,000 API Requests as defined in your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud – Hosted Environment***

**Applicable Part # B95025**

Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud is the same as the associated Oracle Sales Planning Cloud Service for Oracle Engagement Cloud. Additional licensed options and or modules that have been purchased for the associated Oracle Sales Planning Cloud Service for Oracle Engagement Cloud also apply to Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud. Each Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud. Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Environments for Oracle Sales Planning Cloud Service for Oracle Engagement Cloud defined above is subject to usage limits based upon:

- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Additional Environments for Oracle Sales Planning Cloud Service – Hosted Environment***

**Applicable Part # B90526**

Oracle Additional Environments for Oracle Sales Planning Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Oracle Additional Environments for Oracle Sales Planning Cloud Service is the same as the associated Oracle Sales Planning Cloud Service Environments. Additional licensed options and or modules that have been purchased for the associated Oracle Sales Planning Cloud Service also apply to Oracle Additional Environments for Oracle Sales Planning Cloud Service. Each Oracle Additional Environments for Oracle Sales Planning Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Sales Planning Cloud Service. Oracle Additional Environments for Oracle Sales Planning Cloud Service will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Environments for Oracle Sales Planning Cloud Service defined above is subject to usage limits based upon:

- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for United States Government Cloud Service***

**Applicable SKUs: B87366**

Access to customer's transactional data will be restricted to US Citizens.

The Oracle U.S. Government Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Federal Risk and Authorization Management Program (FedRAMP).

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security framework as defined by FISMA including NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP requirements and good practices for managing and structuring FedRAMP authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP authorization results and reserves the right to manage the cloud service as appropriate to meet FedRAMP requirements.

This offering includes the following:

- Oracle Database Vault and Break Glass for Fusion Cloud Service (B85679)

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for United Kingdom Government Cloud Service***

**Applicable SKUs: B87368**

Available in United Kingdom Only

For this Oracle Fusion for United Kingdom Government Cloud Service, Your Content is hosted within a UK based data center for both primary and DR.

Access to customer's transactional data will be restricted to UK Nationals residing in UK.

The Oracle Fusion for United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles. Oracle will maintain this Cloud Service to meet the requirements of ISO 27001 and in alignment with the Cloud Security Principles.

The Oracle Fusion for United Kingdom Government Cloud Service is Cyber Essentials Plus certified.

This offering includes the following:

- Oracle Database Vault and Break Glass for Fusion Cloud Service

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for Financial Services Cloud Service - Each***

**Applicable SKU: B87369**

Available in United States and EMEA Only

The Oracle Financial Services (FS) Cloud Service is a Fusion Software-as-a-Service offering designed to help customers in the financial services industry meet their business, security, and control requirements.

The Oracle FS Cloud Service is operated from Oracle's North America and EMEA Data Center Region. The Oracle FS Cloud Service is operated only by authorized employees of Oracle and its affiliates; no third party subcontractors are used in the delivery of the Oracle FS Cloud Service, except for the storage of encrypted backup tapes.

This offering includes the following:

- Oracle Transparent Data Encryption (TDE)
- Oracle Database Vault and BreakGlass
- Data Masking

All customer User access to data within this Oracle Cloud Service is subject to username/password or Single Sign- On, using identity federation via SAML 2.0 token assertion.

**Usage Limits:**

The Oracle FS Cloud Service is subject to usage limits based on:

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- No additional storage is provided. The Oracle FS Cloud Service uses the storage provided under your existing Fusion Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ORACLE FUSION HUMAN CAPITAL MANAGEMENT

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Human Capital Management Base Cloud Service-Hosted Employee**

Applicable Part # B85800

Users of the Oracle Fusion Human Capital Management Base Cloud Service are authorized to access the following modules or functionalities:

- Oracle Fusion Global Human Resources
- Oracle Fusion Onboarding
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling
- Oracle Fusion Global Payroll Interface
- Oracle Transactional Business Intelligence
- Oracle Work Life Solutions

**Usage Limits:** The Oracle Fusion Human Capital Management Base Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Talent Fusion Management for Coexistence Cloud Service- Hosted Named User**

Applicable Part # B88341

Users of the Oracle Fusion Talent Management for Coexistence Cloud Service are authorized to access the following modules:

- Oracle Fusion Performance Management Cloud Service
- Oracle Fusion Goal Management Cloud Service
- Oracle Fusion Talent Review and Succession Planning Cloud Service
- Oracle Fusion Career Development Cloud Service
- Oracle Fusion Workforce Directory Management
- Oracle Transactional Business Intelligence

Users of Oracle Fusion Talent Management for Coexistence Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Talent Management for Coexistence Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## ORACLE FUSION HUMAN CAPITAL MANAGEMENT OPTIONS

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Advanced Human Capital Management Controls Cloud Service – Hosted Employee**

**Applicable Part # B89448**

Users of Oracle Fusion Advanced Human Capital Management Controls Cloud Service are authorized to access the following modules:

- Advanced Human Capital Management Controls

**Usage Limits:** The Oracle Fusion Advanced Human Capital Management Controls Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Human Resource Help Desk Cloud Service – Hosted Employee**

**Applicable Part #B87388**

Users of the Oracle Human Resource Help Desk Cloud Service are authorized to access the following features:

- Capture, assign and update Service Requests for employees
- Track activities (tasks, appointments) related to Human Resource Help Desk Service Requests
- Oracle Knowledge Foundation for HR
- Capability to integrate with Human Resource Help Desk Service Requests using public APIs and file based import/export

**Usage Limits:** Oracle Human Resource Help Desk Cloud Service is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Employee)
- Storage and bandwidth limits are based on your Oracle Fusion Human Capital Management Cloud Service. No additional storage or bandwidth is provided.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Payroll Cloud Service for Canada-Hosted Employee**

**Applicable Part # B86335**

Users of the Oracle Fusion Payroll Cloud Service for Canada are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Payroll Cloud Service for Canada is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Payroll Cloud Service for China-Hosted Employee**

**Applicable Part # B86337**

Users of the Oracle Fusion Payroll Cloud Service for China are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Payroll Cloud Service for China is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including Fusion Service Descriptions v 080919

the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Payroll Cloud Service for Mexico – Hosted Employee**

### **Applicable Part # B90216**

Users of the Oracle Fusion Payroll Cloud Service for Mexico are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Payroll Cloud Service for Mexico is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Payroll Cloud Service for the United States-Hosted Employee**

### **Applicable Part # B86334**

Users of the Oracle Fusion Payroll Cloud Service for the United States are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Global Payroll Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Payroll Cloud Service for the United Kingdom-Hosted Employee**

Applicable Part # B86336

Users of the Oracle Fusion Payroll Cloud Service for the United Kingdom are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Payroll Cloud Service for the United Kingdom is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Payroll Cloud Service for Middle East-Hosted Employee**

Applicable Part # B90764

Users of the Oracle Fusion Payroll Cloud Service for Middle East are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Fusion Payroll Cloud Service for Middle East is subject to usage limits based on:  
Fusion Service Descriptions v 080919

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Fusion Recruiting Cloud Service – Hosted Employee

Applicable Part # B87675

Users of Oracle Fusion Recruiting Cloud Service are authorized to access the following modules:

- Oracle Recruiting

**Usage Limits:** The Oracle Fusion Recruiting Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee\*

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee	5	200	N/A

\*Consistent with Oracle Fusion HCM Base Cloud Service. Unrestricted usage for candidates data.

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Workforce Health and Safety Incidents Cloud Service- Hosted Employee

Applicable Part # B89482

Users of the Workforce Health and Safety Incidents Cloud Service are authorized to access the following modules:

- Fusion Workforce Health and Safety Incidents Cloud Service

Users of Workforce Health and Safety Incidents Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Workforce Health and Safety Incidents Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Policy Automation for Workers Cloud Service—Hosted Employee***

**Applicable Part #: B88872**

Users of Oracle Policy Automation for Workers Cloud Service are authorized to access the following modules:

- Oracle Policy Automation for Workers Cloud Service

**Usage Limits:** Oracle Policy Automation for Workerdas Cloud Service is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- One (1) Oracle RightNow Instance Cloud Service (B68550), for Oracle Policy Automation only, with the first purchase of Oracle Policy Automation for Workers Cloud Service
- An additional 512 MB of monthly bandwidth per 1,000 Hosted Employees

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Strategic Workforce Planning Cloud Service-Hosted Employee***

**Applicable Part #: B89574**

Users of the Oracle Strategic Workforce Planning Cloud Service are authorized to access the following module or functionality:

- Oracle Strategic Workforce Planning Cloud Service

**Usage Limits:** The Oracle Enterprise Planning and Budgeting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Strategic Workforce Planning Cloud service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).; however, this Cloud Service does not scan uploaded files for viruses.

**Oracle Fusion Learning Cloud Service -Hosted Named User**

Applicable Part # B85242

Users of the Oracle Fusion Learning Cloud Service are authorized to access the following modules:

- Oracle Learning Cloud

Users of Oracle Fusion Learning Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Learning Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Talent Management and Workforce Compensation Cloud Service- Hosted Named User**

Applicable Part # B91066

Users of the Oracle Talent Management and Workforce Compensation Cloud Service are authorized to access the following modules:

- Oracle Fusion Workforce Compensation Cloud Service
- Oracle Fusion Performance Management Cloud Service
- Oracle Fusion Goal Management Cloud Service
- Oracle Fusion Talent Review and Succession Planning Cloud Service
- Oracle Fusion Career Development Cloud Service

Users of Oracle Talent Management and Workforce Compensation Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Talent Management and Workforce Compensation Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Time and Labor Cloud Service-Hosted Named User**

**Applicable Part # B75365**

Users of the Oracle Fusion Time and Labor Cloud Service are authorized to access the following modules:

- Oracle Fusion Time and Labor Cloud Service

**Usage Limits:** The Oracle Fusion Time and Labor Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named user) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## **Oracle Adaptive Intelligent Apps for Human Capital Management - Hosted Employee**

**Applicable Part # B89966**

Users of Oracle Adaptive Intelligent Apps for Human Capital Management - Hosted Employee are authorized to access the following module and features:

- Oracle Adaptive Intelligent Apps for Human Capital Management

This may be an artificial intelligence enabled Service. Oracle's artificial intelligence algorithms and machine learning systems may process Your Content to enhance and improve the Services.

**Usage Limits:** The Oracle Adaptive Intelligent Apps for Human Capital Management - Hosted Employee cloud service is subject to the following usage limits:

- Oracle will provision one (1) production instance and one (1) test instance of this Oracle Cloud Service to You.
- a maximum number of Authorized Users (Hosted Employee) as set forth in Your order.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ENTERPRISE RESOURCE PLANNING SERVICE DESCRIPTIONS

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Named User**

**Applicable Part # B91079**

Users of Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Named User are authorized to access Oracle Fusion Enterprise Resource Planning Cloud Service – Hosted Named User which includes:

- Financials Cloud Service
- Fusion Financial Reports Center Cloud Service
- Advanced Collections Cloud Service
- Revenue Management Cloud Service
- Grants Management Cloud Service
- Project Contract Billing Cloud Service
- Project Financials Cloud Service
- Project Management Cloud Service
- Automated Invoice Processing (Requires B73948 Fusion WebCenter Forms Recognition Cloud Service - Hosted 1,000 Records)
- Fusion Transactional Business Intelligence Cloud Service
- Fusion Transparent Data Encryption Cloud Service

**Usage Limits:** The Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Named User is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service - Hosted Named User**

**Applicable Part # B91080**

Users of Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service - Hosted Named User are authorized to access Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service - Hosted Named User which includes:

- Fusion Expenses Cloud Service
- Fusion Project Resource Management Cloud Service

- Restricted-use: Talent Management Base Cloud Service. Resources can add and maintain Skills and Qualifications, Areas of Expertise. Managers may add and maintain for their employees, Skills and Qualifications and Areas of Expertise.
- Restricted-use: Network-at-Work
- Fusion Task Management Cloud Service
- Fusion Time and Labor for Projects Cloud Service
- Fusion Transactional Business Intelligence Cloud Service
- Fusion Transparent Data Encryption Cloud Service

**Usage Limits:** Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service - Hosted Named User is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Risk Management Cloud Service - Hosted Named User**

**Applicable Part # B91081**

Users of Oracle Fusion Risk Management Cloud Service - Hosted Named User are authorized to access Oracle Fusion Risk Management Cloud Service - Hosted Named User which includes:

- Fusion Advanced Access Controls Cloud Service
- Fusion Advanced Financial Controls Cloud Service
- Includes 10 users of Fusion Financial Reporting Compliance Cloud Service

**Usage Limits:** The Oracle Fusion Risk Management Cloud Service - Hosted Named User is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Financial Reporting Compliance Cloud Service - Hosted Named User**

**Applicable Part # B81510**

Users of the Oracle Fusion Financial Reporting Compliance Cloud Service – Hosted Named User are

authorized to access the following module:

- Fusion Financial Reporting Compliance – Hosted Named User

**Usage Limits:** The Oracle Fusion Financial Reporting Compliance Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Procurement Cloud Service - Hosted Named User**

**Applicable Part # B91082**

Users of Oracle Fusion Procurement Cloud Service - Hosted Named User are authorized to access Oracle Fusion Procurement Cloud Service - Hosted Named User which includes:

- Fusion Purchasing Cloud Service
- Fusion Procurement Contracts Cloud Service
- Fusion Sourcing Cloud Service
- Fusion Supplier Portal Cloud Service
- Fusion Supplier Qualification Management Cloud Service
- Fusion Transactional Business Intelligence Cloud Service

**Usage Limits:** The Oracle Fusion Procurement Cloud Service - Hosted Named User is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Procurement for Self Service Cloud Service - Hosted Named User**

**Applicable Part # B91083**

Users of Oracle Fusion Procurement for Self Service Cloud Service - Hosted Named User are authorized to access Oracle Fusion Procurement for Self Service Cloud Service - Hosted Named User which includes:

- Fusion Self Service Procurement Cloud Service
- Fusion Enterprise Contracts Essential User Cloud Service (Read only access and deliverables management for all contract types)

**Usage Limits:** The Oracle Fusion Procurement for Self Service Cloud Service - Hosted Named User is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Accounting Hub Cloud Service - Hosted 1,000 Records**

**Applicable Part # B87855**

Users of the Oracle Fusion Accounting Hub Cloud Service - Hosted 1,000 Records are authorized to access the following module:

- Oracle Fusion Accounting Hub Cloud Service

**Usage Limits:** The Oracle Fusion Accounting Hub Cloud Service is subject to usage limits based upon:

- a maximum number of Hosted 1,000 Records
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion WebCenter Forms Recognition Cloud Service-Hosted 1,000 Records**

**Applicable Part # B73948**

Users of the Oracle Forms Recognition Cloud Service are authorized to access the following module:

- Oracle Forms Recognition Cloud Service

**Usage Limits:** The Oracle Forms Recognition Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order

- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. Oracle Forms Recognition Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Services.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle CPQ for ERP Cloud Service - Hosted Named User**

#### **Applicable Part # B86245**

Users of the Oracle CPQ for ERP Cloud Service are authorized to access the following module:

- Oracle CPQ Reporting Cloud Service
- Oracle CPQ Data Export Cloud Service
- Oracle CPQ Transaction XML Export Report Cloud Service
- Oracle CPQ Shared Test Environment Cloud Service

**Usage Limits:** The Oracle CPQ for ERP Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment (amongst the modules included in this Cloud Service) is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Subscription Management for ERP Cloud Service – 1,000 Subscriptions**

#### **Applicable Part # B90670**

Users of the Oracle Fusion Subscription Management for ERP Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Fusion Subscription Management for ERP Cloud Service is subject to usage limits based upon:

- A maximum number of Subscriptions as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Subscription Management for ERP Cloud Service – 1,000 in ARR***

**Applicable Part # B90671**

Users of the Oracle Fusion Subscription Management for ERP Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Subscription Management for ERP Cloud Service is subject to usage limits based upon:

- A maximum amount of ARR as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Analytics for Fusion ERP – Hosted Named User***

**Applicable Part # B91150**

The Oracle Analytics for Fusion ERP Cloud Service provides pre-packaged metrics that are sourced from the Oracle Financials Cloud Service.

**Usage limits:** The Oracle Analytics for Fusion ERP Cloud Service is subject to the following quantities:

- One non-production environment and one production environment.
- A maximum number of Hosted Named Users per environment.
- Entitlement to OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service, with the amount of entitlement proportional to the number of Hosted Named Users. Based on various factors including Your usage patterns, the type of queries run by the Hosted Named Users and the amount of data stored in the Oracle Autonomous Data Warehouse Cloud Service, You may need to purchase additional OCPUs or storage for the Oracle Autonomous Data Warehouse Cloud Service to meet Your requirements.
- You may subscribe to additional OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service using Oracle PaaS and IaaS Universal Credits.

- The included amount of OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service requires You to do a full load of the Oracle Fusion ERP data first before loading any other data.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Analytics Cloud – Enterprise for Fusion Applications - Subscription - Hosted Named User per Month***

**Applicable Part # B91374**

The Oracle Analytics Cloud Service – Enterprise for Fusion Applications environment provide capabilities that include business modelling, enterprise reporting and mobile access. Your subscription provides:

- During the Term, each current Hosted Named Use of this Cloud Service is entitled to the following:
  - Use of the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
  - Use of the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
  - Use of the Oracle Day by Day application posted on the Apple Store and the Google Store
- During the Term, for each five (5) current Hosted Named Users of this Cloud Service, You are entitled to one unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

**Usage limits:** The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- a maximum number of Hosted Named Users Per Month as set forth in Your order
- Limited to use only with Oracle Analytics for Fusion ERP – Subscription – Hosted Named User per Month

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## ORACLE FUSION SUPPLY CHAIN MANAGEMENT CLOUD SERVICE

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Order Management Cloud Service - Hosted Named User**

**Applicable Part # B91055**

Users of Oracle Fusion Order Management Cloud Service - Hosted Named User are authorized to access Oracle Fusion Order Management Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Order Management Cloud Service - Hosted Named User is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Product Management - Oracle Fusion Product Management Cloud Service - Hosted Named User**

**Applicable Part # B91056**

Users of the Oracle Fusion Product Management Cloud Service - Hosted Named User are authorized to access to Oracle Fusion Product Management Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Product Management Cloud Service - Hosted Named User is subject to usage limits based upon:

- A maximum number of Hosted Named User as set forth in your order.
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Supply Chain Management Limited Cloud Service - Hosted Named User**

**Applicable Part # B91058**

Users of the Oracle Fusion Supply Chain Management Limited Cloud Service - Hosted Named User are authorized to access Oracle Fusion Supply Chain Management Limited Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Supply Chain Management Limited Cloud Service - Hosted Named User is subject to usage limits based upon:

- ♦ a maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Supply Chain Execution Cloud Service - Hosted Named User**

**Applicable Part # B91057**

Users of the Oracle Fusion Supply Chain Execution Cloud Service - Hosted Named User are authorized to access to Oracle Fusion Supply Chain Execution Cloud Service - Hosted Named User.

**Usage Limits:**

Your use of the Oracle Fusion Supply Chain Execution Cloud Service - Hosted Named User is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Supply Planning Cloud Service - Hosted Named User**

**Applicable Part # B91059**

Users of Oracle Fusion Supply Planning Cloud Service - Hosted Named User are authorized to access Oracle Fusion Supply Planning Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Supply Planning Cloud Service - Hosted Named User is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Demand Management Cloud Service - Hosted Named User**

Applicable Part # B91060

Users of the Oracle Fusion Demand Management Cloud Service - Hosted Named User are authorized to access Oracle Fusion Demand Management Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Demand Management Cloud Service - Hosted Named User is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Sales and Operations Planning Cloud Service- Hosted Named User**

Applicable Part # B91061

Users of the Oracle Fusion Sales & Operations Planning Cloud Service - Hosted Named User are authorized to access Oracle Fusion Sales & Operations Planning Cloud Service - Hosted Named User.

**Usage Limits:** The Oracle Fusion Sales & Operations Planning Cloud Service - Hosted Named User is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Supply Chain Collaboration Cloud Service - Hosted Named User**

Applicable Part # B87862

Users of the Oracle Supply Chain Collaboration Cloud Service are authorized to access the following Fusion Service Descriptions v 080919

module:

- Oracle Supply Chain Collaboration Cloud Service
- Restricted use of Supplier Portal in Oracle Fusion Procurement Cloud Service – Hosted Named user

**Usage Limits:** The Oracle Supply Chain Collaboration Cloud Service is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Service Contracts Cloud Service-Hosted Named User

Applicable Part # B87861

Users of the Oracle Service Contracts Cloud Service are authorized to access the following modules:

- Oracle Service Contracts Cloud Service

Usage Limits: The Oracle Service Contracts Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User (1 Authorized User)	N/A	20	N/A

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Fusion Enterprise Contracts Cloud Service - Hosted Named User

Applicable Part # B86732

Users of the Oracle Fusion Enterprise Contracts Cloud Service are authorized to access the following

module:

- Oracle Fusion Enterprise Contracts
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Enterprise Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Enterprise Contracts Essential User Cloud Service - Hosted Named User**  
**Applicable Part # B86733**

Users of the Oracle Fusion Enterprise Contracts Essential User Cloud Service are authorized to access the following module:

- Limited use of Oracle Fusion Enterprise Contracts for contracts search, viewing contract details and documents and deliverables management
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Enterprise Contracts Essential User Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ORACLE FUSION WAREHOUSE MANAGEMENT CLOUD SERVICE

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Warehouse Management Enterprise Cloud Service – Hosted Named User**

**Applicable Part # B90536**

Users of the Oracle Warehouse Management Enterprise Cloud Service are authorized to access the following modules:

- Oracle Warehouse Management Enterprise Cloud Service
- Oracle Warehouse Management Business Intelligence Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Management Enterprise Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named User as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply regarding the use of web reports:

Number of Hosted Named Users	Maximum Number of Simultaneous Web Reports
1 – 200	5
201 – 400	10
401 – 600	15
601 and higher	20

You are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Warehouse Workforce Management Cloud Service - Hosted Named User**

**Applicable Part # B90537**

Users of the Oracle Warehouse Workforce Management Cloud Service are authorized to access the following modules:

- Oracle Warehouse Workforce Management Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Workforce Management Cloud Service is subject to usage  
Fusion Service Descriptions v 080919

limits based on:

- A maximum number of Hosted Named Users as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Warehouse Workforce Management Cloud Service uses the storage provided under your Oracle Warehouse Management Enterprise Edition Cloud Service.

Customers are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Warehouse Management Automation Cloud Service – Warehouse Facility**

### **Applicable Part # B90538**

Users of the Oracle Warehouse Management Automation Cloud Service are authorized to access the following modules:

- Oracle Warehouse Management Automation Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Management Automation Cloud Service is subject to usage limits based on:

- A maximum number Warehouse Facilities as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Warehouse Management Automation Cloud Service uses the storage provided under your Oracle Warehouse Management Enterprise Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Additional Test Environment for Warehouse Management Cloud Service – Test Environment**

### **Applicable Part # B87752**

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, that is a reasonably similar replica of a Production Service Environment. The Additional Test Environment is designed for non-production use such as development, training and testing activities but may not be used for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and will automatically terminate at the end of the Service Period of the associated Oracle Cloud Ordering Document.

**Usage Limits:** Your use of the Oracle Additional Test Environment defined above is subject to usage limits based upon:

- A maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time

Expansions of Your Oracle Cloud Services beyond your number of Authorized Users may result in additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Virtual Private Network for Warehouse Management Cloud Service – VPN Connection***

**Applicable Part # B87753**

Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your facilities.

**Usage Limits:** Your use of the Virtual Private Network for Warehouse Management Cloud Service is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Virtual Private Network Setup for Warehouse Management Cloud Service – VPN Connection***

**Applicable Part # B87748**

The Per VPN Connection Setup Fee applies to each Virtual Private Network for Warehouse Management Cloud Service. For the Per Customer Set Up Fee, Oracle will setup and configure the software based VPN between Your facilities and this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## ORACLE STUDENT CLOUD SERVICE

### ***Oracle Fusion Student Management Cloud Service - Hosted FTE Student***

Applicable Part # B86932

Users of the Oracle Fusion Student Management Cloud Service are authorized to access the following module:

- Oracle Fusion Campus Community
- Oracle Fusion Student Financials
- Oracle Fusion Student Records
- Oracle Transactional Business Intelligence

As part of the Oracle Fusion Student Management Cloud Service you are authorized to access the following modules only for the purposes set forth herein:

- Accounts Receivable to support the creation and management of the student account modeled as a customer in AR and the corresponding generated financial transactions modeled using core transactions in AR limited to invoices, credit memos, receipts, payment application, and refunds.
- Payments solely to support the processing of student payments (credit card and AFT) for any course offered via Oracle Fusion Student Management Cloud Service.

**Usage Limits:** The Oracle Fusion Student Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted FTE Student) as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment (amongst the modules included in this Cloud Service) is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### ***Oracle Student Financial Planning Cloud Service - Hosted FTE Student***

Applicable Part # B90474

Users of the Oracle Student Financial Planning Cloud Service are authorized to access the following module:

- Student Financial Planning

**Usage Limits:** The Oracle Student Management Cloud Service is subject to usage limits based upon:

- a maximum number of authorized Users (Hosted FTE Student) as set forth in Your order.

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment (amongst the modules included in this Oracle Cloud Service) is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

## ENTERPRISE PERFORMANCE MANAGEMENT SERVICE DESCRIPTIONS

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Enterprise Performance Management Standard Cloud Service - Hosted Named User**

Applicable Part #: B91073

Users of Oracle Enterprise Performance Management Standard Cloud Service are authorized to access the following Cloud Service:

- Oracle Enterprise Performance Management Standard Cloud Service

**Usage Limits:** The Oracle Enterprise Performance Management Standard Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- This Cloud Service entitles the customer to use any one of the following Business Processes.
  - Account Reconciliation. Does not include Transaction Matching. Does not support Task Manager Integrations.
  - Financial Consolidation and Close. Does not support custom consolidations including support for complex ownership structures and custom calculations. Does not support Task Manager Integrations.
  - Narrative Reporting. Does not include Disclosure Management
  - Planning, includes Module-based applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning, Project Financial Planning) and includes only one Custom Planning Cube and one Custom Reporting Cube. Includes Scenario Modeling. Does not include Custom and Free Form applications. Does not allow for the creation or customization of Groovy Scripts. Does not support Task Manager Integrations.
- Oracle will provision two (2) environments for this Oracle Cloud Service.
  - One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use.
  - Subscriptions for additional environments / Business Processes must be additionally ordered and provisioned with Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service – Hosted Environment subject to additional fees
- Additional subscriptions may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service - Hosted Environment**

**Applicable Part #: B91076**

Users of Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service are authorized to access the following Cloud Service:

- Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service

**Usage Limits:** The Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User) as purchased with Oracle Enterprise Performance Management Standard Cloud Service
- This Cloud Service entitles the customer to use any one of the following Business Processes.
  - Account Reconciliation. Does not include Transaction Matching. Does not support Task Manager Integrations.
  - Financial Consolidation and Close. Does not support custom consolidations including support for complex ownership structures and custom calculations. Does not support Task Manager Integrations.
  - Narrative Reporting. Does not include Disclosure Management
  - Planning, includes Module-based applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning, Project Financial Planning) and includes only one Custom Planning Cube and one Custom Reporting Cube. Includes Scenario Modeling. Does not include Custom and Free Form applications. Does not allow for the creation or customization of Groovy Scripts. Does not support Task Manager Integrations.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional subscriptions may be purchased subject to additional fees
- Each Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service must be associated to a new or existing Oracle Cloud Ordering Document for Oracle Enterprise Performance Management Standard Cloud Service. Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service will automatically terminate at the end of the Service Period.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Named User**

**Applicable Part #: B91074**

Users of Oracle Enterprise Performance Management Enterprise Cloud Service are authorized to access the following Cloud Service:

- Oracle Enterprise Performance Management Enterprise Cloud Service

**Usage Limits:** The Oracle Enterprise Performance Management Enterprise Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- This Cloud Service entitles the customer to use any of the following Business Processes:
  - Account Reconciliation, including Transaction Matching and Task Manager Integrations.
  - Enterprise Data Management, restricted to 5,000 records (five “Hosted 1,000 Records”)
  - Financial Consolidation and Close, including custom consolidations with support for complex ownership structures and custom calculations. Supports Task Manager Integrations.
  - Narrative Reporting, including Disclosure Management
  - Planning, includes Module-based applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning and Project Financial Planning) with additional custom planning and reporting cubes. Also includes Custom and Free Form applications and Scenario Modeling. Also allows for the creation and customization of Groovy Scripts.
  - Profitability and Cost Management
  - Tax Reporting
- Oracle will provision two (2) environments for this Oracle Cloud Service for use with any one Business Process above.
  - One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
  - Subscriptions for additional environments / Business Processes must be additionally ordered and provisioned with Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service – Hosted Environment
- Additional subscriptions may be purchased subject to additional fees

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Employee**

**Applicable Part #: B91075**

Users of Oracle Enterprise Performance Management Enterprise Cloud Service are authorized to access the following Cloud Service:

- Oracle Enterprise Performance Management Enterprise Cloud Service

**Usage Limits:** The Oracle Enterprise Performance Management Enterprise Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- This Cloud Service entitles the customer to use any of the following Business Processes.
  - Account Reconciliation, including Transaction Matching and Task Manager Integrations.
  - Enterprise Data Management, no record restriction.
  - Financial Consolidation and Close, including custom consolidations with support for complex ownership structures and custom calculations. Supports Task Manager Integrations.
  - Narrative Reporting, including Disclosure Management
  - Planning, includes Module-based applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning and Project Financial Planning) with additional custom planning and reporting cubes. Also includes Custom and Free Form applications and Scenario Modeling. Also allows for the creation and customization of Groovy Scripts.
  - Profitability and Cost Management
  - Tax Reporting
- Oracle will provision two (2) environments for this Oracle Cloud Service for use with any one Business Process above.
  - One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
  - Subscriptions for additional environments / Business Processes must be additionally ordered and provisioned with Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service – Hosted Environment
- Additional subscriptions may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Environment**

**Applicable Part #: B91077**

Users of Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service are authorized to access the following Cloud Service:

- Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service

**Usage Limits:** The Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User / Hosted Employee) as purchased with Oracle Enterprise Performance Management Enterprise Cloud Service
- This Cloud Service entitles the customer to use any one of the following Business Processes:
  - Account Reconciliation, including Transaction Matching and Task Manager Integrations.
  - Enterprise Data Management
    - Restricted to five “Hosted 1,000 Records” when this Oracle Cloud Service is purchased with Oracle Enterprise Performance Management Standard Cloud Service - Hosted Named User
    - Unrestricted “Hosted 1,000 Records” when this Oracle Cloud Service is purchased with Oracle Enterprise Performance Management Standard Cloud Service - Hosted Employee
  - Financial Consolidation and Close, including custom consolidations with support for complex ownership structures and custom calculations. Supports Task Manager Integrations.
  - Narrative Reporting, including Disclosure Management
  - Planning, includes Module-based applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning and Project Financial Planning) with additional custom planning and reporting cubes. Also includes Custom and Free Form applications and Scenario Modeling. Also allows for the creation and customization of Groovy Scripts.
  - Profitability and Cost Management
  - Tax Reporting
- Oracle will provision two (2) environments for this Oracle Cloud Service for use with any one Business Process above.
  - One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use.
  - Subscriptions for additional environments / Business Processes of this Oracle Cloud Service must be additionally ordered and provisioned.
- Each Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service must be associated to a new or existing Oracle Cloud Ordering Document for Oracle Enterprise Performance Management Enterprise Cloud Service. Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.



## **Oracle Enterprise Data Management Cloud Service – Hosted Employee**

**Applicable Part #: B91078**

Users of Oracle Enterprise Data Management Cloud Service are authorized to access the following module or functionality:

- Oracle Enterprise Data Management Cloud Service

**Usage Limits:** The Enterprise Data Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional subscriptions may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Enterprise Data Management Cloud Service-Hosted 1,000 Records**

**Applicable Part # B88773**

Users of the Oracle Enterprise Data Management Cloud Service are authorized to access the following module:

- Oracle Enterprise Data Management Cloud Service

**Usage Limits:** The Oracle Enterprise Data Management Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage for the Oracle Enterprise Data Management Cloud Service cannot exceed 150GB

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Enterprise Performance Management for United Kingdom Government Cloud Service**

**Applicable Part Number: B88524**

Available in United Kingdom Only

For Oracle Enterprise Performance Management for United Kingdom Government Cloud, Your Content is hosted within a UK based primary data center.

Access to customer's transactional data will be restricted to UK Nationals residing in UK.

The Oracle Enterprise Performance Management for United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles. Oracle will maintain this Cloud Service to meet the requirements of ISO 27001 and in alignment with the Cloud Security Principles.

This offering includes the following

- ISO 27001 Certification
- Cyber Essentials Plus Certification

#### **Limitations**

The Oracle Enterprise Performance Management for United Kingdom Government Cloud Service does not scan uploaded files for viruses.

Oracle does not offer Disaster Recovery with defined Recovery-Point Objectives (RPO) and Recovery-Time Objectives (RTO). Rather, Oracle periodically makes backups of production data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Strategic Workforce Planning Cloud Service-Hosted Employee***

**Applicable Part #: B89574**

Users of the Oracle Strategic Workforce Planning Cloud Service are authorized to access the following module or functionality:

- Oracle Strategic Workforce Planning Cloud Service

**Usage Limits:** The Oracle Enterprise Planning and Budgeting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Strategic Workforce Planning Cloud service cannot exceed 150GB

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## ***Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service***

**Applicable Part # B89575**

Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service is the same as the associated Oracle Strategic Workforce Planning Cloud Service Environments. Additional licensed options and or modules that have been purchased for the associated Oracle Strategic Workforce Planning Cloud Service also apply to Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service. Each Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Strategic Workforce Planning Cloud Service. Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Environments for Oracle Strategic Workforce Planning Cloud Service defined above is subject to usage limits based upon:

- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ORACLE LOGISTICS CLOUD SERVICE

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Transportation Management Cloud Service - Hosted \$M Freight Under Management**

**Applicable Part # B91099**

Users of Oracle Transportation Management Cloud Service - Hosted \$M in Freight Under Management are authorized to access Oracle Transportation Management Cloud Service - Hosted \$M in Freight Under Management.

**Usage Limits:** The Oracle Transportation Management Cloud Service - Hosted \$M in Freight Under Management is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management)
- Oracle will provision 2 instances per deployment (Production and Non-Production)
- Additional instances may be purchased subject to additional fees
- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted \$M Freight Under Management	60,000	N/A	N/A

Record count is based on the total number of Order Base Lines, Order Base Ship Units, Order Release Lines, Shipment Stops, Invoice Lines, Tracking Events, and Claim Lines stored in the database.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Transportation Operational Planning Cloud Service - Hosted \$M Freight Under Management**

**Applicable Part # B91100**

Users of the Oracle Transportation Operational Planning Cloud Service - Hosted \$M in Freight Under Management are authorized to access Oracle Transportation Operational Planning Cloud Service - Hosted \$M in Freight Under Management.

**Usage Limits:** The Oracle Transportation Operational Planning Cloud Service - Hosted \$M in Freight Under Management is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).

- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Operational Planning Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fleet Management Cloud Service --Hosted \$M Freight Under Management***

Applicable Part # B85328

Users of the Oracle Fleet Management Cloud Service are authorized to access the following module:

- Oracle Fleet Management Cloud Service

**Usage Limits:** The Oracle Fleet Management Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fleet Management Cloud Service uses the storage provided under your Oracle Fleet Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Logistics Network Modeling Cloud Service – Hosted \$M Freight Under Management***

Applicable Part # B90903

Users of the Oracle Logistics Network Modeling Cloud Service are authorized to access the following modules:

- Oracle Logistics Network Modeling Cloud Service

**Usage Limits:**

Your use of the Oracle Logistics Network Modeling Cloud Service is subject to usage limits based on:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Additional instances may be purchased subject to additional fees.
- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth

Hosted \$M Freight Under Management	60,000	N/A	N/A
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- This storage allocation is in addition to the storage provided under your Oracle Transportation Management Cloud Service.
- Record count is based on the total number of Order Base Lines, Order Base Ship Units, Order Release Lines, Shipment Stops, Invoice Lines, Tracking Events, and Claim Lines stored in the database

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Global Trade Management Cloud Service – Hosted \$M in Revenue

#### Applicable Part # B91101

Users of Oracle Global Trade Management Cloud Service - Hosted \$ Million in Revenue are authorized to access the following modules:

**Usage Limits:** The Oracle Global Trade Management Cloud Service - Hosted \$ Million in Revenue is subject to usage limits based upon:

- A maximum amount of revenue (Hosted \$M in Application Annual Revenue).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non- Production).
- Additional instances may be purchased subject to additional fees.
- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted \$M in Revenue	5,000	N/A	N/A

Record count is based on the total number of GTM Parties and GTM Transaction Lines stored in the database.

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Additional Test Environment for Oracle Transportation Management and Global Trade Management Cloud Service- Test Environment

#### Applicable Part # B78958

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of a Production Service Environment. The Additional Test Environment is designed for non-production use such as development, training and testing activities but not Fusion Service Descriptions v 080919

for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and will automatically terminate at the end of the Service Period of the associated Oracle Cloud Ordering Document.

**Usage Limits:** The Oracle Additional Test Environment defined above is subject to usage limits based upon:

- A maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may result in additional fees

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service***

**Applicable Part # B84598**

Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service***

**Applicable Part # B79965**

Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

Usage Limits: The Oracle Transparent Data Encryption for Oracle Transportation and Global Trade

Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Transportation and Global Trade Management Security Cloud Service uses the storage provided under Your existing Oracle Transportation Management and/or Global Trade Management Cloud Service, as applicable.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Transportation and Global Trade Management Additional Storage Cloud Service- Hosted Fusion Month***

**Applicable Part # B78959**

Oracle Transportation and Global Trade Management Additional Storage Cloud Service increases the per month total storage capacity under Your Cloud Services order.

**Usage Limits:** The Oracle Transportation and Global Trade Management Additional Storage Cloud Service is subject to usage limits based on:

- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Fusion Month	50,000	300	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Virtual Private Network Setup Fee for Oracle Transportation and Global Trade Management Cloud Service- VPN Connection***

**Applicable Part # B78986**

The Per VPN Connection Setup Fee applies to each Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service. For the Per Customer Set Up Fee, Oracle will setup and configure the software based VPN between Your facilities and this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## ***Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service- VPN Connection***

**Applicable Part # B78960**

Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your facilities.

**Usage Limits:** The Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## OPTIONAL SERVICES

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Additional Test Environment for Oracle Fusion Cloud Service-Test Environment**

**Applicable Part #: B84490**

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Data Masking for Fusion Cloud Services - Each**

**Applicable Part # B85243**

Oracle Data Masking for Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Fusion Data Masking

**Usage Limits:** The Oracle Data Masking for Fusion Cloud Services defined above is subject to usage limits based on:

- Oracle Data Masking for Fusion Cloud Services must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Data Masking for Fusion Cloud Services uses the storage provided under Your existing Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Database Vault and Break Glass for Fusion Cloud Service**

**Applicable Part # B85679**

Oracle Database Vault and Break Glass for Fusion Cloud Service consists of the provisioning of the following services:

- Oracle Database Vault for Fusion Cloud Service

Oracle Break Glass for Fusion Cloud Service - To use this Oracle Database and Break Glass for Fusion Cloud Service, You are required to first purchase and maintain Oracle Fusion Cloud Services. If the Oracle Fusion Cloud Services lapse or otherwise end, this Oracle Cloud Service will also automatically end.

### **Oracle Database Vault for Fusion Cloud Service**

Oracle Database Vault is intended to increase the security of Oracle Fusion Cloud Services by protecting application data from being accessed by privileged database users and controlling sensitive operations inside Fusion Cloud using multi-factor authorization.

When enabled on the services, Oracle Database Vault:

- Forms realms which act like firewalls inside Oracle Fusion Cloud
- Restricts the DBA and other privileged users from accessing application data
- Creates strong controls over when and where the applications can be accessed
- Protects the database and applications from unauthorized changes
- Allows for discovery and reporting on captured runtime privileges and roles used in the database

**Usage Limits:** Oracle Database Vault for Fusion Cloud Service is subject to the following usage limits:

- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Cloud Service uses the storage under Your existing Oracle Fusion Cloud Services.
- Future expansion of Oracle Database Vault may be subject to additional fees.

### **Oracle Break Glass for Fusion Cloud Service**

Oracle Break Glass for Fusion Cloud Service enables Oracle Cloud customers to restrict and control Oracle's access to their data stored in Oracle Fusion Cloud Service applications. By use of Oracle Break Glass, You control access to passwords required for data level access, thereby limiting access by Oracle personnel to Your Content residing within the Services. Your passwords are stored in a secured escrow account not generally accessible to Oracle Fusion Cloud Service personnel.

During the Services Period of the Oracle Fusion Cloud Service, Oracle personnel may require access to the Services, including data layer access to Your Content, in order to perform service related activities, such as maintenance, upgrades, support, and responding to service requests. If Oracle requires data layer access, Oracle will request approval from You through a workflow involving approvers both from Oracle and You. You may approve Oracle's access to the data level access passwords for a limited time period; the access will be revoked and passwords changed after the time period defined by You for such data access. Upon Your request, Oracle will provide You with a report of such access.

Oracle Break Glass for Fusion Cloud Service also allows You to control the master encryption key of Your Oracle Fusion Cloud Services Transparent Data Encryption (TDE) enabled database with the exception of, Fusion Cloud at Customer Connected, Fusion Cloud at Customer Disconnected and Fusion Cloud at Customer in Country. By use of this service, You can generate a qualified master key to replace a system generated key and can revoke or reset it later. Oracle requires use of the TDE master key to operate the database of the Oracle Fusion Cloud Service, but only retains a copy of the latest key provided by You. If the TDE master key is revoked or reset by You, the database will shut down and the services that depend on it will become inaccessible, and no one, including Oracle, will be able to access encrypted data or perform any operation that requires access to Your database. You must provide the right version of the TDE master key to Oracle to restore service and database access or to restore an old backup.

**Usage Limits:** Oracle Break Glass for Fusion Cloud Service is subject to usage limits based on:

- The number of environments in Your Oracle Fusion Cloud Services in existence at the time Oracle Break Glass for Fusion Cloud Service is ordered. Additional fees may apply for the use of Oracle Break Glass for additional environments and future expansions of Your Oracle Fusion Cloud Services.
- Oracle Break Glass for Fusion Cloud Service is available for environments that are on Release11 and above.
- Oracle will publish maintenance notifications in Cloud Portal – You are required to check these notifications before performing any action related to managing TDE Master Keys, to avoid conflicts with scheduled activity.

**Pre-requisites:** As a pre-requisite for Oracle Break Glass, You must purchase and maintain, for the duration of the associated Oracle Fusion Cloud Service, Oracle Transparent Data Encryption (TDE) offering.

**Disclaimer:** The Oracle Cloud Services and related service performance, including but not limited to Target System Availability Level, scheduled maintenance periods, and service request response times, may be adversely impacted if requested access for Oracle personnel is delayed or denied, and in such case, Oracle is not responsible for such impacts, including any related service level credits. If You submit a service request to Oracle for support regarding an issue involving data (e.g., loading issues, duplications, etc.), You will ensure that such service request contains only randomized data and not any of Your Content.

The Oracle Fusion Cloud Services and related service performance, including but not limited to Target System Availability Level, scheduled maintenance periods, and service request response times, will be adversely impacted if You do not provide to Oracle the correct version of Your TDE master key in a timely manner, and in such case, Oracle is not responsible for such impacts, including any related service level credits. If You submit a service request to Oracle for support regarding an issue involving data (e.g., loading issues, duplications, etc.), You will ensure that such service request contains only randomized data and not any of Your Content.

It is solely Your responsibility to keep the history of the TDE master key for the duration that matches Oracle Fusion Cloud Service's backup and retention policy. Failure to provide Oracle with the correct TDE master key

will result in data backup being unrecoverable. If the TDE master key is lost, access to the database will no longer be possible, resulting in a complete loss of data.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for Retail Services Cloud Service***

**Applicable SKU: B84481**

Available in United States Only

The Oracle Fusion for Retail Services Cloud Service is designed to help customers in the retail services industry meet their business, security, and control requirements. Oracle Fusion for Retail Services Cloud Service provides an update cadence to help minimize any disruptions to Oracle retail customers' environments. The Oracle Fusion for Retail Services Cloud Service is operated from Oracle's North America Data Center region.

For the purposes of this Cloud Service the following shall apply notwithstanding anything to the contrary in the applicable Oracle policies and practices:

- Scheduled quarterly maintenance to commence on Saturday at 21:00 CDT/CST for production environments
- No scheduled maintenance to Production environments during the entire weekend of National<sup>1</sup> US holidays (e.g. Memorial Day) – referred to as 'No Maintenance Periods'
  - o The No Maintenance Periods will apply accordingly to:
    - The following Saturday and Sunday, if the National US holiday falls on Thursday or Friday
    - Otherwise, the preceding Saturday and Sunday, if the National US holiday falls on any other week day
  - o Scheduled quarterly maintenance for production environments that would normally occur during these No Maintenance Periods will be rescheduled for the following weekend, even if that weekend would otherwise be a No Maintenance Period as well
- The following activities are excluded from the above schedule and No Maintenance period, thus follow the standard Fusion process:
  - o Non production environments
  - o Unplanned Emergency Maintenance, including security updates and requested exception updates
  - o Customer requested updates (includes optional monthly updates)
  - o Statutory updates (e.g. Tax statutory calculations)
  - o Infrastructure Maintenance (e.g. replace hot swappable hardware) where deemed by Oracle as not service impacting
- Notice of Maintenance:

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<sup>1</sup> US National holidays are: New Year's Day; Martin Luther King Day; Presidents' Day (Washington's Birthday); Memorial Day; Independence Day observed; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day

- Oracle will notify customers of all Emergency Maintenance during the No Maintenance Periods noted previously.
- Customers cannot opt out from having security updates applied to their environments.
- Customers do not need to acknowledge these notifications.

#### **Usage Limits:**

The Oracle Fusion for Retail Services Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User or Hosted Full Time Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a test environment for non-production use. Additional environments and/or storages may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion for Retail Services Cloud Service uses the storage provided under your Fusion CRM/ERP/HCM Base Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Integration Access Cloud Service - Each***

**Applicable Part # B82730**

Users of the Oracle Integration Access Cloud Service are authorized to access the following:

- Ability to access SaaS read-only database on the cloud via SQL\*Net over SSL. The SaaS read-only database on the cloud is kept in sync with SaaS production database with near real-time latency.  
**NOTE: This is only available in conjunction with Oracle Active Data Guard Standby Database Instance.**
- Secured and trusted connectivity with CA authorized certificate and IP whitelisting.
- Extend the ability to pull down data from the SaaS database to populate On-Premise data warehouse to efficiently manage consolidated reporting and third party integration flows.

**Usage Limits:** The Oracle Integration Access Cloud Service is subject to usage limits based upon:

- Oracle will provision the read-only database access for accessing data related to production environment.
- The service provides direct access of the raw data model. Any data model changes via patching or upgrades in SaaS could potentially disrupt any of these integration access flows.
- The service may get temporarily disrupted during disaster recovery period.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud - Each***

**Applicable Part # B87365**

Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud consists of the installation and configuration of the following additional Oracle database security options:

- Oracle Transparent Data Encryption (TDE);
- Oracle Database Vault; and
- Oracle Break Glass

**Your Obligations:**

- You must purchase Oracle Fusion Cloud Services, and maintain those services for the duration of Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud.
- You are responsible for implementing, enabling and configuring all user entity controls applicable to Your organization's HIPAA related requirements, including the following:
  - Restrictions on email attachments, and associated required training.
  - Limitations in the security model for BI Publisher, and associated required training.

**Usage Limits:** The Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud is subject to the following usage limits:

- Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud must be purchased for all environments of Oracle Fusion Cloud Services. Future expansions of the Oracle Fusion Cloud Services may be subject to additional fees for Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud.
- No additional storage is provided. The Oracle HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud uses the storage provided under Your existing Oracle Fusion Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Load Testing Cloud Service for Fusion – Five Business Flows - Each***

**Applicable Part # B86074**

Oracle Load Testing Cloud Service for Fusion consists of:

Oracle Load Testing Cloud Service for Fusion Management. This service will load test up to 5 business flows to the expected level of concurrency identified by the Customer. Oracle Load Testing Cloud Service for Fusion is not a stress test of the service.

An Oracle Technical Operations Manager (TOM) will be assigned to you during the Load Testing project.

Your TOM will provide the following services:

- Preparation and maintenance of a Load Testing project plan that will include historical performance of the Service, testing plan, definition of Load Tests, timelines and service outcomes.
- Best practice guidance and support throughout the definition of the Load Tests and the execution of the Load Tests.

- Preparation of Load Test Strategy including user ramp up, concurrency and transaction run rates.
- Deployment of test automation scripts.
  - This task requires that the target test environment be locked down and remain unchanged through load test execution.
- Execution of Load Tests per Load Test Strategy and analysis of results in context of customer's goals.
  - All in scope Business Flows must be load tested at the same time in the same test cycle.
- Identification of recommendations and rerun of Load Tests after the recommendations have been implemented.
  - If no recommendations are needed because the initial Load Test demonstrated acceptable levels of performance, then a second Load Test cycle iteration will not be performed.
- Creation of a Load Test report.

#### Customer Responsibilities:

- Identify a point of contact to work with the TOM.
- Identify Business Flows, with valid dataset to support the scripted Load Testing.
- Identify one target test environment that is fully configured to support load testing effort.
  - The target test environment will be re-sized to support in scope Business Flows only.

Oracle Load Testing Cloud Service for Fusion is subject to usage limits based on:

- A maximum number of Business Flows Purchased. Additional flows may be purchased subject to additional fees.

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Additional Load Testing Cloud Service for Fusion – Five Business Flows - Each** Applicable Part # B86075

Oracle Additional Load Testing Cloud Service for Fusion consists of:

- Oracle Load Testing Cloud Service for Fusion Management

Oracle Load Testing Cloud Service for Fusion is subject to usage limits based on:

- A maximum number of additional Business Flows Purchased.

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Additional Storage for Oracle Fusion Cloud Service - Hosted Month** Applicable Part # B84491

Oracle Additional Storage for Oracle Fusion Cloud Service increases storage per month to the customer's



total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Month	50,000	300	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Virtual Private Network Setup Fee Cloud Service-VPN Connection**

Applicable Part # B70817

This is a per vpn-tunnel fee related to Oracle Virtual Private Network Cloud Service to setup and configure the software based VPN solution between Your facilities and Oracle facilities.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Virtual Private Network Cloud Service-VPN Connection**

Applicable Part # B84489

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Non-Certified Federation Server SSO Enablement for Oracle Fusion Cloud Service Setup Fee -- Environment**

Applicable Part # B85989

Oracle shall facilitate and test Your Oracle Fusion application Services Environment with Your non- certified, SAML2.0 compliant federation server for SSO implementation. If ordered for your Production environment, Oracle will also provision the associated initial Test Environment. The time from provisioning of the application Services

Environment to SSO readiness shall take approximately six weeks for the first environment and approximately 3 weeks for each additional environment.

Usage Limits: Non-Certified Federation Server SSO Enablement for Oracle Fusion Cloud Service is subject to usage limits based upon:

- A maximum number of environments as defined in Your order

For reference, this service is not required for the following Certified SSO federation servers:

1. Oracle Access Management 11gR2 PS3+	7. IBM Tivoli	13. CA Site Minder	19. Centrify	25. WSO2 Identity Server
2. Oracle Identity Federation (OIF): 11g +	8. IBM Security Access Manager	14. Secure Auth	20. Open SAML	26. Auth Anvil
3. Oracle IDCS	9. Okta 6.0+	15. Forgerock Open AM	21. Google IDP	27. Simple Saml Php
4. Microsoft Active Directory Federation Services (ADFS): 2.0+	10. OneLogin	16. Entrust Get Access	22. Sail Point Identity	28. Auth Anvil
5. Microsoft Azure Active Directory (Azure AD)	11. Ping Federate 6.0+	17. Big IP F5 APM	23. SSO Easy Connect	
6. Shibboleth open source single sign-on software: 2.4.0 +	12. Ping One	18. Net IQ Access Mgr	24. Surf Context tbv	

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion for United Kingdom Government Cloud Service**

**Applicable SKUs: B87368**

Available in United Kingdom Only

For this Oracle Fusion for United Kingdom Government Cloud Service, Your Content is hosted within a UK based data center for both primary and DR.

Access to customer's transactional data will be restricted to UK Nationals residing in UK.

The Oracle Fusion for United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles. Oracle will maintain this Cloud Service to meet the requirements of ISO 27001 and in alignment with the Cloud Security Principles.

This offering includes the following:

- Oracle Transparent Data Encryption (TDE)
- Oracle Database Vault and Break Glass for Fusion
- Data Masking

- Cyber Essentials Plus Certification

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for United States Government Cloud Service***

**Applicable SKUs: B87366**

Available in United States Only

The Oracle U.S. Government Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Federal Risk and Authorization Management Program (FedRAMP) Moderate baseline.

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security framework as defined by FISMA including NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP requirements and good practices for managing and structuring FedRAMP authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP authorization results and reserves the right to manage the cloud service as appropriate to meet FedRAMP requirements.

Encryption at rest, Oracle Transparent Data Encryption (TDE), Oracle Database Vault and Break Glass for Fusion are included with this offering.

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion for Financial Services Cloud Service - Each***

**Applicable SKU: B87369**

Available in United States and EMEA Only

The Oracle Financial Services (FS) Cloud Service is a Fusion Software-as-a-Service offering designed to help customers in the financial services industry meet their business, security, and control requirements.

The Oracle FS Cloud Service is operated from Oracle's North America and EMEA Data Center Region. The Fusion Service Descriptions v 080919

Oracle FS Cloud Service is operated only by authorized employees of Oracle and its affiliates; no third party subcontractors are used in the delivery of the Oracle FS Cloud Service, except for the storage of encrypted backup tapes.

This offering includes the following:

- Oracle Transparent Data Encryption (TDE)
- Oracle Database Vault and BreakGlass
- Data Masking

All customer User access to data within this Oracle Cloud Service is subject to username/password or Single Sign- On, using identity federation via SAML 2.0 token assertion.

**Usage Limits:**

The Oracle FS Cloud Service is subject to usage limits based on:

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- No additional storage is provided. The Oracle FS Cloud Service uses the storage provided under your existing Fusion Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## PUBLIC SECTOR COMPLIANCE AND REGULATION

### ***Oracle Public Sector Community Development – Hosted Named User***

**Applicable Part # B90142**

Users of Oracle Public Sector Community Development Cloud Service have access to the following modules and features:

- Oracle Public Sector Community Development containing permit functionality, online application and fee payment, inspections, communications, calendars, analytics and workflow for city or county permits for building and renovating physical structures.
- Limited use of Oracle Autonomous Integration Cloud – Enterprise solely to implement process definitions and fee schedules, and to migrate legacy data and records for Public Sector Community Development. A full and separate license is required to use Oracle Autonomous Integration Cloud functions not associated with Public Sector Community Development process definitions or fee schedules, or legacy data migration.

**Usage Limits:** Oracle Public Sector Community Development Cloud Service is subject to usage limits:

- A maximum number of Authorized Users (Hosted Named User) as defined in Your order.
- Oracle will provision 2 environments of this Oracle Cloud Application. One environment is dedicated for production use and the second environment is dedicated as a staging environment for non-production use. Additional environments may be purchased for additional fees.

**THIS ORACLE CLOUD SERVICE DOES NOT ENCRYPT CONTENT AT REST BY DEFAULT. TO ENCRYPT CONTENT AT REST YOU MUST PURCHASE THE TRANSPARENT DATA ENCRYPTION OPTION WITH YOUR ORDER.**

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## FUSION SUBSCRIPTIONS CLOUD SERVICE

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Subscription Management Cloud Service – 1,000 Subscriptions**

Applicable Part # B90647

Users of the Oracle Fusion Subscription Management Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Fusion Subscription Management Cloud Service is subject to usage limits based upon:

- A maximum number of Subscriptions as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Fusion Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Subscription Management Cloud Service – 1,000 in ARR**

Applicable Part # B90648

Users of the Oracle Fusion Subscription Management Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Fusion Subscription Management Cloud Service is subject to usage limits based upon:

- A maximum amount of ARR as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Fusion Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Subscription Management for ERP Cloud Service – 1,000 Subscriptions**

Applicable Part # B90670

Users of the Oracle Subscription Management for ERP Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Subscription Management for ERP Cloud Service is subject to usage limits based upon:

- A maximum number of Subscriptions as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Subscription Management for ERP Cloud Service – 1,000 in ARR**

Applicable Part # B90671

Users of the Oracle Subscription Management for ERP Cloud Service are authorized to access the following modules:

- Subscription Management Administration Console
- Subscription Management Platform

**Usage Limits:** The Oracle Subscription Management for ERP Cloud Service is subject to usage limits based upon:

- A maximum amount of ARR as defined in your order.
- 250 Authorized Users (Hosted Named User) for the Oracle Subscription Management Administration Console. Additional Users may be provisioned upon request subject to approval.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for Production use, a second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## EMPLOYEE METRICS CLOUD SERVICES

**NOTE: All Oracle Fusion SaaS Applications come with Transparent Data Encryption**

### **Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Employee**

**Applicable Part # B91084**

Users of the Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Employee are authorized to access Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Enterprise Resource Planning Cloud Service - Hosted Employee is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Risk Management Cloud Service - Hosted Employee**

**Applicable Part # B91085**

Users of Oracle Fusion Risk Management Cloud Service - Hosted Employee are authorized to access Oracle Fusion Risk Management Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Risk Management Cloud Service - Hosted Employee is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Procurement Cloud Service - Hosted Employee**

**Applicable Part # B91086**

Users of Oracle Fusion Procurement Cloud Service - Hosted Employee are authorized to access Oracle Fusion Procurement Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Procurement Cloud Service - Hosted Employee is subject to usage limits based upon:



- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion Financial Reporting Compliance Cloud Service - Hosted Employee**

**Applicable Part # B86837**

Users of the Oracle Fusion Financial Reporting Compliance Cloud Service – Hosted Employee are authorized to access the following module:

- Fusion Financial Reporting Compliance – Hosted Employee

**Usage Limits:** The Oracle Fusion Financial Reporting Compliance Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Fusion WebCenter Forms Recognition Cloud Service-Hosted Employee**

**Applicable Part # B86841**

Users of the Oracle Forms Recognition Cloud Service are authorized to access the following module:

- Oracle Forms Recognition Cloud Service – Hosted Employee

**Usage Limits:** The Oracle Forms Recognition Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. Oracle Forms Recognition Cloud Service uses the storage provided under your Oracle Fusion Enterprise Resource Planning Cloud Services – Hosted Employee.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Order Management Cloud Service - Hosted Employee**

Applicable Part # B91062

Users of Oracle Fusion Order Management Cloud Service - Hosted Employee are authorized to access Oracle Fusion Order Management Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Order Management Cloud Service - Hosted Employee is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Product Management - Oracle Fusion Product Management Cloud Service - Hosted Employee**

Applicable Part # B91063

Users of the Oracle Fusion Product Management Cloud Service - Hosted Employee are authorized to access to Oracle Fusion Product Management Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Product Management Cloud Service - Hosted Employee User is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Supply Chain Execution Cloud Service - Hosted Employee**

Applicable Part # B91064

Users of the Oracle Fusion Supply Chain Execution Cloud Service - Hosted Employee are authorized to access to Oracle Fusion Supply Chain Execution Cloud Service - Hosted Employee.

**Usage Limits:**

Your use of the Oracle Fusion Supply Chain Execution Cloud Service - Hosted Employee is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Supply Chain Planning Cloud Service - Hosted Employee***

**Applicable Part # B91065**

Users of Oracle Fusion Supply Chain Planning Cloud Service - Hosted Employee are authorized to access Oracle Fusion SCM Planning Cloud Service - Hosted Employee.

**Usage Limits:** The Oracle Fusion Supply Chain Planning Cloud Service - Hosted Employee is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Employee)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Warehouse Management Enterprise Cloud Service – Hosted Employee***

**Applicable Part # B91088**

Users of the Oracle Warehouse Management Enterprise Cloud Service are authorized to access the following modules:

- Oracle Warehouse Management Enterprise Cloud Service
- Oracle Warehouse Management Business Intelligence Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Management Enterprise Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for

non-production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply regarding the use of web reports:

Number of Hosted Employees	Maximum Number of Simultaneous Web Reports
1 – 2500	5
2501 – 5000	10
5001 – 7500	15
7501 and higher	20

You are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Warehouse Workforce Management Cloud Service - Hosted Employee**

**Applicable Part # B91089**

Users of the Oracle Warehouse Workforce Management Cloud Service are authorized to access the following modules:

- Oracle Warehouse Workforce Management Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Workforce Management Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Warehouse Workforce Management Cloud Service uses the storage provided under your Oracle Warehouse Management Enterprise Edition Cloud Service.

Customers are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## ORACLE COMMERCE CLOUD- SERVICE DESCRIPTIONS

### Oracle Commerce Standard Cloud Service – 1000 Page Views

Applicable Part #: B87812

Users of Oracle Commerce Standard Edition Cloud Service are authorized to access the following modules and features:

- Commerce Standard Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

#### **Usage Limits:**

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum number of Page Views as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Standard includes three million (3,000,000) Requests for the Oracle Commerce External API Access Cloud Service.
- Oracle will provision 3 environments for this Oracle Cloud Service. One environment is dedicated for production use, a second environment is dedicated as a stage environment for non-production use and a third environment is dedicated as a development environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per instance of Commerce Standard Cloud Service across all environments:

File Storage (GB)
150

- Peak Capacity Limit. This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

Quantity of Page Views set forth in the Order (in Thousands)	Peak Capacity Limit (Page Views per hour)
10,000 or less	27,000
10,001 – 49,999	55,000
50,000 – 99,999	140,000

100,000 – 199,999	280,000
200,000 – 299,999	560,000
300,000 – 399,999	840,000
400,000 – 499,999	1,100,000
500,000 – 599,999	1,400,000
600,000 – 699,999	1,700,000
700,000 – 799,999	2,000,000
800,000 – 899,999	2,200,000
900,000 – 999,999	2,500,000
1,000,000 and more	Custom

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Commerce Standard Cloud Service – 1000 Revenue**

#### **Applicable Part #: B87813**

Users of Oracle Commerce Standard Cloud Service are authorized to access the following modules and features:

- Commerce Standard Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

**Usage Limits:** The Oracle Commerce Standard Cloud Service is subject to usage limits as follows:

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum amount of 1,000 Revenue as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Standard includes three million (3,000,000) Requests for the Oracle Commerce External API Access Cloud Service.

- Oracle will provision 3 environments for this Oracle Cloud Service. One environment is dedicated for production use, a second environment is dedicated as a stage environment for non-production use and a third environment is dedicated as a development environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per instance of Commerce Standard Cloud Service across all environments:

<b>File Storage (GB)</b>
150

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

<b>Quantity of Revenue as Described in Order (in USD \$1,000)</b>	<b>Peak Capacity Limit (Page Views per hour)</b>
0 – 24,999	27,000
25,000 – 34,999	55,000
35,000 – 49,000	140,000
50,000 – 74,999	280,000
75,000 – 99,999	560,000
100,000 – 199,999	840,000
200,000 or Greater	Custom

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Commerce Premium Edition Cloud Service – 1000 Page Views**

**Applicable Part #: B90482**

Users of Oracle Commerce Premium Edition Cloud Service are authorized to access the following modules and features:



- Commerce Premium Edition Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)
- B2B

#### **Usage Limits:**

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Premium Edition includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum number of Page Views as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Premium Edition includes three million (3,000,000) Requests for the Oracle Commerce External API Access Cloud Service.
- Oracle will provision 3 environments for this Oracle Cloud Service. One environment is dedicated for production use, a second environment is dedicated as a stage environment for non-production use and a third environment is dedicated as a development environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per instance of Commerce Premium Edition Cloud Service across all environments:

<b>File Storage (GB)</b>
150

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

<b>Quantity of Page Views set forth in the Order (in Thousands)</b>	<b>Peak Capacity Limit (Page Views per hour)</b>
10,000 or less	27,000
10,001 – 49,999	55,000
50,000 – 99,999	140,000
100,000 – 199,999	280,000
200,000 – 299,999	560,000
300,000 – 399,999	840,000

400,000 – 499,999	1,100,000
500,000 – 599,999	1,400,000
600,000 – 699,999	1,700,000
700,000 – 799,999	2,000,000
800,000 – 899,999	2,200,000
900,000 – 999,999	2,500,000
1,000,000 and more	Custom

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Commerce Premium Edition Cloud Service – 1000 Revenue**

**Applicable Part #: B90483**

Users of Oracle Commerce Premium Edition Cloud Service are authorized to access the following modules and features:

- Commerce Premium Edition Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)
- B2B

#### **Usage Limits:**

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Premium Edition includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum number of Page Views as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Premium Edition includes three million (3,000,000) Requests for the Oracle Commerce External API Access Cloud Service.
- Oracle will provision 3 environments for this Oracle Cloud Service. One environment is dedicated for production use, a second environment is dedicated as a stage environment for non-production use and a third environment is dedicated as a development environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per instance of Commerce Premium Edition Cloud Service across all environments:

File Storage (GB)
150

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

Quantity of Revenue as Described in Order (in USD \$1,000,000)	Peak Capacity Limit (Page Views per hour)
<20 – 24,999	27,000
25 – 34,999	55,000
35 – 49,000	140,000
50 – 74,999	280,000
75 – 99,999	560,000
100	840,000

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Commerce Agent Console Cloud Service – Additional User – Hosted Named User**

**Applicable Part #: B82520**

Users of Oracle Commerce Cloud Agent Console Cloud Service are authorized to access the following modules and features:

- Commerce Agent Console Cloud Service

You are required to purchase and maintain the Oracle Commerce Cloud Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

**Usage Limits:** The Oracle Commerce Agent Console Cloud Service is subject to usage limits as follows:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Commerce External API Access Cloud Service - 1000 Requests****Applicable Part #: B82521**

Users of Oracle Commerce External API Access Cloud Service are authorized to access the following modules and features:

- Oracle Commerce External API Access Cloud Service

You are required to purchase and maintain the Oracle Commerce Cloud Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

**Usage Limits:** The Oracle Commerce External API Access Cloud Service is subject to usage limits as follows:

- A maximum number of 1,000 Requests as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 1,000 Requests across both environments:

License Metric	File Storage (GB)
1,000 Page Views	50

- Peak Capacity Limit. This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

Quantity of Requests set forth in the Order (in Millions)	Peak Capacity Limit (Page Views per hour)
10	27,000
20	55,000
50	140,000
100	280,000

200	560,000
300	840,000

### Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week:

- Target System Availability 99.9%

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Virtual Private Network for Commerce Cloud Service -VPN Connection

### Applicable Part # B85348

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Commerce Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

### Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week:

- Target System Availability 99.9%

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Virtual Private Network Setup Fee for Oracle Commerce Cloud Service – VPN Connection

### Applicable Part # B85799

This is a per vpn-tunnel fee related to Virtual Private Network Setup Fee for Oracle Commerce Cloud Service to setup and configure the software based VPN solution between Your facilities and Oracle facilities.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Additional Test Environment for Commerce Cloud Service-Test Environment**

**Applicable Part #: B85346**

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Service Level Targets**

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week:

- Target System Availability 99.9%

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Additional Storefront for Commerce Cloud Service-Each**

**Applicable Part #: B86734**

Users of Oracle Additional Storefront for Commerce Cloud Service are authorized to access the following modules and features:

- Additional Storefront for Commerce Cloud Service
- Additional Domain for Commerce Cloud Service

You are required to purchase and maintain the Oracle Commerce Standard Cloud Service for the duration of

this Oracle Cloud Service.

**Usage Limits:** The Oracle Additional for Commerce Cloud Service is subject to usage limits as follows:

- a maximum number additional Storefronts as set forth in Your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Commerce Standard Cloud Service – 1000 Page Views***

**Applicable Part #: B81001**

Users of Oracle Commerce Standard Cloud Service are authorized to access the following modules and features:

- Commerce Standard Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

**Usage Limits:**

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum number of Page Views as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Standard includes one million (1,000,000) Requests for the Oracle Commerce External API Access Cloud Service.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 1,000 Page Views across both environments:

License Metric	File Storage (GB)
1,000 Page Views	50

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

Quantity of Page Views set forth in the Order (in Millions)	Peak Capacity Limit (Page Views per hour)
10	27,000
20	55,000
50	140,000
100	280,000
200	560,000
300	840,000

### Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week:

- Target System Availability 99.9%

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Commerce Standard Cloud Service – \$1000 Revenue

### Applicable Part #: B81002

Users of Oracle Commerce Standard Cloud Service are authorized to access the following modules and features:

- Commerce Standard Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

**Usage Limits:** The Oracle Commerce Standard Cloud Service is subject to usage limits as follows:

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum amount of \$1,000 Revenue as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order.



Oracle Commerce Standard includes one million (1,000,000) Requests for the Oracle Commerce External API Access Cloud Service.

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per \$1,000 Revenue across both environments:

License Metric	File Storage (GB)
\$1,000 Revenue	50

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

Quantity of Revenue as Described in Order (in USD \$1,000,000)	Peak Capacity Limit (Page Views per hour)
20	27,000
25	55,000
35	140,000
50	280,000
75	560,000
100	840,000

#### Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week:

- Target System Availability 99.9%

#### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## OTHER ORACLE CLOUD SERVICES

### ***Oracle Integration Cloud Service for Oracle SaaS***

Oracle Integration Cloud Service for Oracle SaaS	SKU	Metric
Oracle Integration Cloud Service for Oracle SaaS - Standard	B91109	1 Million Messages
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	B91110	1 Million Messages

**1 Million Messages:** is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

#### **Descriptions**

Oracle Integration Cloud Service for Oracle SaaS (all editions) is a cloud-based integration and process automation platform. The Oracle Integration for Oracle SaaS (all editions) tracks each 1 Million Message quantity per Month that is processed by each instance. The Oracle Integration Cloud Service for Oracle SaaS (all editions) requires a minimum of 1 Million Messages per Month per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

Users of the Oracle Integration Cloud Service for Oracle SaaS – Standard have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets, which include the following capabilities:

- SaaS integration adapters
- Technology adapters
- Business object modeler
- Build Visual Apps
- Scheduled file transfer

**Usage limits:** The Oracle Integration Cloud Service for Oracle SaaS – Standard is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.

- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

Users of Oracle Integration Cloud Service for Oracle SaaS – Enterprise have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets and usage limits, and includes the following additional capabilities:

- On-premise enterprise application adapters
- Process automation

**Usage limits:** The Oracle Integration Cloud Service for Oracle SaaS – Enterprise is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application
- Each process application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

### Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

The Oracle Integration Cloud Service for Oracle SaaS (all editions) each provides automation for provisioning, which is controlled or configured by You. Before the applicable Oracle Cloud Service instance is provisioned, You are responsible for sizing. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

### Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console daily. Oracle will measure Your usage every month for billing purposes.

### Third Party Web Sites, Platforms and Services

All of these Oracle Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) which is transmitted to such third parties.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Digital Assistant for Oracle SaaS

Oracle Digital Assistant for Oracle SaaS	SKU	Metric
Oracle Digital Assistant for Oracle SaaS	B89151	Hosted Environment per Month
Oracle Digital Assistant for Oracle SaaS – Additional Requests	B89152	10000 Requests per Month

### Descriptions

Oracle Digital Assistant for Oracle SaaS introduces conversation interactions via the Chatbots functionality that is powered by AI. With the Digital Assistant, users can interact with SaaS skills (also known as Bots) or build their own skills. Users of Oracle Digital Assistant for Oracle SaaS are authorized to access the following modules or features:

- AI powered Natural Language Processing (NLP) for Intent and Entity detection
- Deployment of bots to multiple channels, abstracting the differences
- Bots Builder UI for defining Intents, Entities, Conversation Flows, and Channel Configuration. Customers can build custom skills using the Bot Builder as long as the Digital Assistant has one skill that is utilizing either an Oracle SaaS skill or Oracle SaaS API.
- Integration with SaaS applications through published APIs
- Instant Apps Designer and Runtime

Oracle Digital Assistant for Oracle SaaS requires:

- Active Oracle SaaS Application subscription

**Usage limits:** Oracle Digital Assistant for Oracle SaaS is subject to the following quantities:

- Each Hosted Environment includes 100,000 Requests Per Month. It is recommended that customers buy a total of 3 hosted environments if they are going to develop & test their own skills. Requests will be metered as an aggregate across all environments.

### Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Services in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.<sup>[1]</sup><sub>SEP</sub>

For the purposes of the Oracle Digital Assistant for Oracle SaaS, Your usage is measured by the number of Environments as well as the Additional 10K Requests you have purchased.

### Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- Oracle Digital Assistant for Oracle SaaS is not intended to hold sensitive or regulated information. You must not use the Cloud Service to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services log-in credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

### Third Party Web Sites, Platforms and Services

The Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or

confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Content and Experience Cloud for Oracle SaaS**

Oracle Content and Experience Cloud	Part #	Metric
Oracle Content and Experience Cloud for Oracle SaaS	B89710	Hosted Named User
Oracle Content and Experience Cloud for Oracle SaaS - Visitors	B89711	1K Unique Visitors

### Description

Oracle Content and Experience Cloud for Oracle SaaS is a cloud-based content hub to drive omni-channel content management and accelerate experience delivery. Collaboration and workflow management capabilities streamline the creation and delivery of content and improve customer and employee engagement.

### Metrics

**Hosted Named User:** Defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

**1K Unique Visitors:** Defined as 1,000 unique visitors where a unique visitor is defined as a unique individual that interacts with the service through a specific channel (website, app, API, email, etc.) regardless of frequency of visits during a specific period of time. Unique visitors are tracked thru the use of cookie, user id, device id, token, IP or session id.

For the purpose of Oracle Content and Experience Cloud, anonymous access to the service is tracked as unique visitors during a 24-hour period. The service also tracks authenticated unique visitors based on the role given in the service during a 24-hour period. In addition, during the 24-hour period, the service tracks

- the number of API calls made to the service. If the number of API calls exceeds the API calls that are entitled per unique visitors, a new unique visitor is added.
- Outbound Data Transfer per Unique visitor. This is defined as the quantity during 24 hours of the Oracle Cloud Service of both the data you download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to your client requests. If the quantity of data transfer exceeds the amount that are entitled per unique visitors, a new unique visitor is added.

### **Oracle Content and Experience Cloud for Oracle SaaS**

#### Applicable Part # B89710

Users of Oracle Content and Experience Cloud for Oracle SaaS:

- Oracle Content and Experience Cloud for Oracle SaaS

As part of the Oracle Content and Experience Cloud for Oracle SaaS, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

Pre-requisite:

In order to be eligible to purchase Content and Experience Cloud for Oracle SaaS, you must first purchase Oracle Marketing Cloud or Oracle Commerce Applications

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1,000 Published Assets per month per user (pooled)

## ***Oracle Content and Experience Cloud for Oracle SaaS –Visitors***

**Applicable Part # B89711**

The Oracle Content and Experience Cloud – Visitors is subject to the quantity of Oracle Content and Experience Cloud – 1K Unique Visitors as set forth in Your order.

Pre-requisite:

In order to be eligible to purchase Content and Experience Cloud – Visitors, you must first purchase Oracle Content and Experience Cloud for Oracle SaaS.

Usage limits include:

- 100 API calls per Unique Visitor
- 10 MB of Outbound Data Transfer per Unique Visitor

## **Customer Responsibilities**

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely

responsible for Your legal and regulatory compliance (including accessibility requirements, *e.g.*, Section 508 compliance) in connection with use of this Oracle Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle CASB for Oracle SaaS -Monitored Service User***

Applicable Part # B89150

#### **Description**

Oracle CASB for Oracle SaaS monitors users of target Oracle SaaS applications. Users of Oracle CASB for Oracle SaaS are authorized to access modules or features that include the following

- Provisioning of security configurations and controls into the target Oracle SaaS application
- Key Security Indicators that provide early warning signs of risks to the target Oracle SaaS application
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

#### **Usage Limits**

A maximum number of Monitored Service Users as defined in your order.

#### **Third Party Web Sites, Platforms and Services**

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle CASB for Oracle SaaS -Hosted Employee***

Applicable Part # B89149

#### **Description**

Oracle CASB for Oracle SaaS monitors users of target Oracle SaaS applications. Users of Oracle CASB for Oracle SaaS are authorized to access modules or features that include the following

- Provisioning of security configurations and controls into the target Oracle SaaS application
- Key Security Indicators that provide early warning signs of risks to the target Oracle SaaS application
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified



### **Usage Limits**

A maximum number of Hosted Employee as defined in your order.

### **Third Party Web Sites, Platforms and Services**

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Maps Cloud Service for PeopleSoft – Hosted Employee***

**Applicable Part # B85253**

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for Peoplesoft. With this Cloud Service, licensed PeopleSoft products may display maps (and overlay related information on the maps), geocode addresses, and present driving directions for use in PeopleSoft products.

### **Usage Limits:**

- a maximum number of Authorized Users (Hosted Employee)
- PeopleSoft applications may deliver features that access the cloud service, but You may also customize
- PeopleSoft application access to the service provided they comply with the following restrictions:
- Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.
- The PeopleSoft application may not perform real time tracking using this cloud service.
- This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.
- The service must be used in conjunction with an Oracle product, not as a standalone offering

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Maps Cloud Service for JD Edwards – Hosted Employee***

**Applicable Part # B86800**

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for JD Edwards. With this Cloud Service, licensed JD Edwards products may display maps (and

overlay related information on the maps), geocode addresses, and present driving directions for use in JD Edwards products.

**Usage Limits:**

- a maximum number of Authorized Users (Hosted Employee)
- JD Edwards applications may deliver features that access the cloud service, but You may also customize
- JD Edwards application access to the service provided they comply with the following restrictions:
- Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.
- The JD Edwards application may not perform real time tracking using this cloud service.
- This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.
- The service must be used in conjunction with an Oracle product, not as a standalone offering

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Maps Cloud Service for JD Edwards – \$M in Revenue***

**Applicable Part # B86800**

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for JD Edwards. With this Cloud Service, licensed JD Edwards products may display maps (and overlay related information on the maps), geocode addresses, and present driving directions for use in JD Edwards products.

**Usage Limits:**

- a maximum number of \$ M in Revenue as set forth in Your order.
- JD Edwards applications may deliver features that access the cloud service, but You may also customize
- JD Edwards application access to the service provided they comply with the following restrictions:
- Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.
- The JD Edwards application may not perform real time tracking using this cloud service.
- This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.
- The service must be used in conjunction with an Oracle product, not as a standalone offering

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Maps Cloud Service for PeopleSoft – \$ M in Revenue***

**Applicable Part # B85254**

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for Peoplesoft. With this Cloud Service, licensed PeopleSoft products may display maps (and Fusion Service Descriptions v 080919

overlay related information on the maps), geocode addresses, and present driving directions for use in PeopleSoft products.

**Usage Limits:**

- a maximum number of \$ M in Revenue as set forth in Your order.
- PeopleSoft applications may deliver features that access the cloud service, but You may also customize
- PeopleSoft application access to the service provided they comply with the following restrictions:
- Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.
- The PeopleSoft application may not perform real time tracking using this cloud service.
- This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.
- The service must be used in conjunction with an Oracle product, not as a standalone offering

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Maps Cloud Service for Asset Tracking – Hosted Managed Resource***

**Applicable Part # B86908**

Users of the Oracle Maps Cloud Service for Asset Tracking have access to the following module: Oracle Maps Cloud Service for Asset Tracking. With this Cloud Service, users of Oracle applications that already use Oracle Maps Cloud Service to provide geocoding and mapping, may track the position of identified moving assets.

**Usage Limits:**

This cloud service must only be used with Oracle applications that already use Oracle Maps Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Maps Cloud Service for Asset Tracking – 100 Appointments***

**Applicable Part # B86909**

Users of the Oracle Maps Cloud Service for Asset Tracking have access to the following module: Oracle Maps Cloud Service for Asset Tracking. With this Cloud Service, users of Oracle applications that already use Oracle Maps Cloud Service to provide geocoding and mapping, may track the position of identified moving assets.

**Usage Limits:**

This cloud service must only be used with Oracle applications that already use Oracle Maps Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Maps Cloud Service for Asset Optimization – Hosted Managed Resource***

**Applicable Part # B86910**

Users of the Oracle Maps Cloud Service for Asset Optimization have access to the following module: Oracle Maps Cloud Service for Asset Optimization. With this Cloud Service, users of Oracle applications that already use Oracle Maps Cloud Service to provide geocoding and mapping, may perform many to many optimization analysis based on results of the service.

### **Usage Limits:**

This cloud service must only be used with Oracle applications that already use Oracle Maps Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Maps Cloud Service for Asset Optimization – 100 Appointments***

**Applicable Part # B86911**

Users of the Oracle Maps Cloud Service for Asset Optimization have access to the following module: Oracle Maps Cloud Service for Asset Optimization. With this Cloud Service, users of Oracle applications that already use Oracle Maps Cloud Service to provide geocoding and mapping, may perform many to many optimization analysis based on results of the service.

### **Usage Limits:**

This cloud service must only be used with Oracle applications that already use Oracle Maps Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Supplier Network Adapter for Partners Cloud Service- 500 Hosted Trading Partners***

**Applicable Part # B85692**

Users of the Oracle Supplier Network Adapter for Partners Cloud Service are authorized to access the following module:

- Oracle Supplier Network

**Usage Limits:** The Oracle Supplier Network Adapter for Partners Cloud Service is subject to usage limits based upon:

- a maximum number of 500 Hosted Trading Partners as set forth in Your order

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Internet of Things Asset Monitoring Cloud Service – Hosted Named User***

Part # B87146

Users of the Oracle Internet of Things Asset Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time location and health monitoring of assets
- Spatial analytics to detect asset misplacement and theft
- Incident creation and management for faults detected in assets
- Oracle Internet of Things Cloud Service – Enterprise and other platform dependencies for the purpose of running Oracle Internet of Things Asset Monitoring Cloud Service
- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling
- Provisioned capacity for a single production environment with high availability, and a single development environment without high availability of Oracle Internet of Things Asset Monitoring Cloud Service

**NOTE:** The total number of users with IoTAMAdministrator role<sup>1</sup> must not exceed the number of Hosted Named User licenses. Each user with IoTAMAdministrator role entitles creation and monitoring of up to 200 assets per month.

There are no limits on the number of users with roles<sup>1</sup> other than IoTAMAdministrator. Users with roles other than IoTAMAdministrator are not entitled for creation of additional assets.

1. For role definitions see <https://docs.oracle.com/en/cloud/saas/iot-asset-cloud/iotaa/understand-roles-and-users.html>

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

#### **Usage Limits**

- Total 1 TB of message storage allocated for each instance of Oracle Internet of Things Asset Monitoring Cloud Service. Purchasing additional users may allow expanding message storage capacity.

#### **Customer Responsibilities**

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- Oracle will create Your instance of Oracle Internet of Things Asset Monitoring Cloud Service including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle Internet of Things Asset Monitoring Cloud Service
- You are responsible for compliance with laws, rules, and regulations governing the type of data while using Oracle Internet of Things Asset Monitoring Cloud Service
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services
- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content

- Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
- You will ensure that files provided for upload are scanned for viruses
- You are responsible for any data stored in Oracle Internet of Things Asset Monitoring Cloud Service

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

### **Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Internet of Things Production Monitoring Cloud Service – Hosted Named User***

Part # B87348

Users of the Oracle Internet of Things Production Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time visibility into status of production processes
- Identification of production anomalies and machine faults
- Identification and analysis of production KPI such as utilization, idle time, down time, etc.
- Oracle Internet of Things Cloud Service – Enterprise and other platform dependencies for the purpose of running Oracle Internet of Things Production Monitoring Cloud Service
- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling
- Provisioned capacity for a single production environment with high availability, and a single development environment without high availability of Oracle Internet of Things Production Monitoring Cloud Service

**NOTE:** The total number of users with IoTAdministrator role<sup>1</sup> must not exceed the number of Hosted Named User licenses. Each user with IoTAdministrator role entitles creation and monitoring of up to 200 machines per month.

There are no limits on the number of users with roles<sup>1</sup> other than IoTAdministrator. Users with roles other than IoTAdministrator are not entitled for creation of additional machines.

1. For role definitions see <https://docs.oracle.com/en/cloud/saas/iot-production-cloud/iotpm/understand-roles-and-users.html>

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

## Usage Limits

- Total 1 TB of message storage allocated for each instance of Oracle Internet of Things Production Monitoring Cloud Service. Purchasing additional users may allow expanding message storage capacity.

## Customer Responsibilities

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- Oracle will create Your instance of Oracle Internet of Things Production Monitoring Cloud Service including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle Internet of Things Production Monitoring Cloud Service
- You are responsible for compliance with laws, rules, and regulations governing the type of data while using Oracle Internet of Things Production Monitoring Cloud Service
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services
- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content
- Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
- You will ensure that files provided for upload are scanned for viruses
- You are responsible for any data stored in Oracle Internet of Things Production Monitoring Cloud Service

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

## Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

## Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## **Oracle Internet of Things Fleet Monitoring Cloud Service**

Part # B87617

Users of the Oracle Internet of Things Fleet Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time location tracking of vehicles
- Trip status monitoring and vehicle condition monitoring
- Driver behavior tracking
- Incident creation and management for faults detected
- Oracle Internet of Things Cloud Service – Enterprise and other platform dependencies for the purpose of running Oracle Internet of Things Fleet Monitoring Cloud Service
- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling
- Provisioned capacity for a single production environment with high availability, and a single development environment without high availability of Oracle Internet of Things Fleet Monitoring Cloud Service

**NOTE:** The total number of users with Fleet Manager role<sup>1</sup> must not exceed the number of Hosted Named User licenses. Each user with Fleet Manager of Oracle Internet of Things Fleet Monitoring Cloud Service entitles only one of the following

- The number of vehicles in the fleet managed by Oracle IoT Fleet Management shall not exceed the number of hosted named user licenses
- OR The Hosted \$M in Freight Under Management<sup>2</sup> will not exceed 0.5 per year per user with Fleet Manager role

There are no limits on the number of users with roles<sup>1</sup> other than Fleet Manager role. Users with roles other than Fleet Manager do not provide additional entitlements.

1. For role definitions see <https://docs.oracle.com/en/cloud/saas/iot-fleet-cloud/iotfm/get-know-oracle-iot-fleet-monitoring-cloud-service.html>

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

### **Usage Limits**

- Total 1 TB of message storage allocated for each instance of Oracle Internet of Things Fleet Monitoring Cloud Service. Purchasing additional users may allow expanding message storage capacity.

### **Customer Responsibilities**

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- Oracle will create Your instance of Oracle Internet of Things Fleet Monitoring Cloud Service including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle Internet of Things Fleet Monitoring Cloud Service
- You are responsible for compliance with laws, rules, and regulations governing the type of data while using Oracle Internet of Things Fleet Monitoring Cloud Service
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services

- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content
  - Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
  - You will ensure that files provided for upload are scanned for viruses
  - You are responsible for any data stored in Oracle Internet of Things Fleet Monitoring Cloud Service
2. Hosted \$M in Freight Under Management (FUM) is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle IoT Fleet Monitoring Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

#### **Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Internet of Things Connected Worker Cloud Service – Hosted Named User*** Part # B87614

Users of the Oracle Internet of Things Connected Worker Cloud Service are authorized to access the following modules and features:

- Real-time visibility into worker health and safety
- Worksites monitoring and hazards monitoring
- Time and labor tracking automation
- Incident creation and management for accidents and issues detected
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Connected Worker Cloud Service

- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling
- Provisioned capacity for a single production environment with high availability, and a single development environment without high availability of Oracle Internet of Things Connected Worker Cloud Service

**NOTE:** The total number of users with Project Manager and Supervisor roles<sup>1</sup> must not exceed the number of Hosted Named User licenses.

There are no limits on the number of users with Worker role<sup>1</sup>. Users with Worker role do not provide any additional entitlements.

2. For role definitions see <https://docs.oracle.com/en/cloud/saas/iot-worker-cloud/iotcw/get-know-oracle-iot-connected-worker-cloud-service.html>

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

## Usage Limits

- Total 1 TB of message storage allocated for each instance of Oracle Internet of Things Connected Worker Cloud Service. Purchasing additional users may allow expanding message storage capacity.

## Customer Responsibilities

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- Oracle will create Your instance of Oracle Internet of Things Connected Worker Cloud Service including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle Internet of Things Connected Worker Cloud Service
- You are responsible for compliance with laws, rules, and regulations governing the type of data while using Oracle Internet of Things Connected Worker Cloud Service
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services
- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content
- Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
- You will ensure that files provided for upload are scanned for viruses
- You are responsible for any data stored in Oracle Internet of Things Connected Worker Cloud Service

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

## Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not

responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Intelligent Track and Trace – Hosted Named User***

**Applicable Part # B91001**

Customers purchasing the Oracle Intelligent Track and Trace service are authorized to access the following modules and features:

- Setup and manage a business network consisting of trading partners
- Invite and manage Endorsing Trading partners
- Invite and manage Participating Trading Partners
- Authorize Business Network Administrators
- Setup and manage document types and business flows to be tracked on the business network
- Define business rules via Smart Contracts for validating transactions submitted to the network
- End-to-end view of supply chain transactions across organizations, subject to the user's role and privileges on the network
- Ingest supply chain transaction documents into the network
- Track progress of business flows based on transactions submitted to the business network
- Trace transaction history
- Trace physical items such as products, raw material etc. referenced by supply chain transactions submitted to the network
- Automated customer-controlled provisioning, backup, patching, scaling with cloud tooling
- Provisioned capacity for a single production environment with high availability
- Provisioned capacity for a single development environment without high availability

**NOTE:** The total number of Business Network Administrator users must not exceed the number of Hosted Named User licenses. One Business Network Admin User is equivalent to one Hosted Named User.

**NOTE:** Each subscription of Oracle Intelligent Track and Trace allows the Business Network Administrators to invite a minimum of 20 Hosted Named Users.

**NOTE:** High availability provides in-pod components redundancy to prevent outage when one or more compute nodes are unavailable. Disaster Recovery that provides geographic redundancy and automatic failover is not supported for this service.

## Oracle Responsibilities

Oracle's responsibilities include:

- Oracle will create Your instance of Oracle Intelligent Track and Trace including managing and maintaining Your instance and its availability
- Oracle is responsible for patching and upgrading Your instance of Oracle Intelligent Track and Trace

## Customer Responsibilities

Certain aspects of the service are Your responsibilities. These include, but are not limited to the following:

- You are responsible for compliance with laws, rules, and regulations governing the type of data and the use of blockchain technology while using Oracle Intelligent Track and Trace
- You are responsible for appointing Business Network Administrators to define, implement and manage Smart Contracts
- You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services
- You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content to protect Your Content from unauthorized access and routine archiving of Your Content
- Oracle Cloud Services login credentials generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your login credentials to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf
- You will ensure that files provided for upload are scanned for viruses
- You are responsible for any data stored in Oracle Intelligent Track and Trace

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

## Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Intelligent Track and Trace, Additional Endorsing User Option – Hosted Named User***

**Part # B91002**

The Oracle Intelligent Track and Trace Additional Endorsing User Option allows the customer to add at least 5 additional Hosted Named Users to their Oracle Intelligent Track and Trace subscription.

- This option allows adding users for Endorsing Trading Partners.
- Endorsing Trading Partners have their own blockchain instance with ability to define their own Smart Contracts and define access to and visibility on transactions submitted by them.

### **Prerequisites**

This option requires an active subscription to Oracle Intelligent Track and Trace

### **Third Party Web Sites, Platforms and Services**

This Oracle Intelligent Track and Trace Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Intelligent Track and Trace, Additional Participating User Option – Hosted Named User***

**Part # B91003**

The Oracle Intelligent Track and Trace Additional Participating User Option allows the customer to add at least 5 additional Hosted Named Users to their Oracle Intelligent Track and Trace subscription.

- This option allows adding users for Participating Trading Partners.
- Participating Trading Partners do not have a blockchain instance provisioned for them and therefore do not have the ability to define Smart Contracts and access and visibility rules.

### **Prerequisites**

This option requires an active subscription to Oracle Intelligent Track and Trace

### **Third Party Web Sites, Platforms and Services**

This Oracle Intelligent Track and Trace Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## SERVICE DESCRIPTIONS—ADVANCED CUSTOMER SUPPORT

### ***Oracle Cloud Priority Support for SaaS***

Applicable Part # B86668, B86669

DESCRIPTIONS FOR THIS PART CAN BE FOUND AT [WWW.ORACLE.COM/CONTRACTS](http://WWW.ORACLE.COM/CONTRACTS) UNDER THE HEADING ORACLE CLOUD ADVANCED CUSTOMER SUPPORT SERVICE

(direct link is <http://www.oracle.com/us/corporate/contracts/cloud-priority-support-for-saas-3703482.pdf>)

## ORACLE FUSION CLOUD AT CUSTOMER

### ***Oracle Fusion Cloud at Customer-Data Center Service Descriptions @ Your data Center***

Applicable Part Numbers:

Part Number	Description
B87889	Fusion Cloud at Customer
B88454	Fusion Cloud at Customer In-Country
B88369	Fusion Cloud at Customer Disconnected
B88368	Disaster Recovery for Fusion Cloud at Customer

Oracle Fusion Cloud at Customer enables Fusion Cloud Services to be deployed and consumed within Your datacenter. Oracle will supply the Oracle hardware and software required for the Fusion Cloud Service.

Unless otherwise noted in this section, the remainder of this service description applies only when the Oracle Fusion Cloud at Customer service is delivered at Your datacenter.

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the Oracle Fusion Cloud at Customer service.

The Oracle Fusion Cloud at Customer service is offered in three modes under which Oracle manages the Fusion Cloud Service as listed below:

#### ***1. Connected Mode of Operation***

Part number B87889 (if specified in Your order) is for Connected Mode of Operation. In this mode, Oracle remotely manages your Fusion Cloud Service deployment using bidirectional Internet connectivity over a secure virtual private network. Oracle provides a secure gateway to establish this bidirectional virtual private network.

Oracle staff performing the service management may be located in several countries around the world as determined by Oracle.

Note that the part number B88368 (Disaster Recovery for Fusion Cloud at Customer) will be included in an order for this service if You opt for disaster recovery. The presence of this part number in Your order indicates that Fusion entitlement for a disaster recovery site is provided to You as part of the service. This means that Oracle will provide hardware, deploy Fusion SaaS and manage such service at a Disaster Recover location designated by you.



## ***2. In-Country Mode of Operation***

Part number B88454 (if specified in Your order) is for Fusion Cloud at Customer In-Country service. In this mode, Oracle remotely manages your Fusion deployment using bidirectional Internet connectivity over a secure virtual private network. Oracle provides a secure gateway to establish this bidirectional virtual private network.

Oracle staff performing the service management shall be located in one or more specified countries as mutually agreed by by You and Oracle.

Note that the part number B88368 (Disaster Recovery for Fusion Cloud at Customer) is included in an order for this service if You opt for disaster recovery. The presence of this part number in Your order indicates that Fusion entitlement for a disaster recovery site is provided to You as part of the service. This means that Oracle will provide hardware, deploy Fusion SaaS and manage such service at a Disaster Recover location designated by you.

## ***3. Disconnected Mode of Operation***

Part number B88369 (if specified in Your order) in Your order is for Fusion Cloud at Customer Disconnected service. In this mode, Oracle staff manages Your Fusion deployment without any need for an Internet connection between the deployment site and Oracle. Oracle staff will perform service management of your network from your premises.

Oracle staff performing the service management shall be located in the same country where your Fusion Cloud Service is deployed.

Note that the part number B88368 (Disaster Recovery for Fusion Cloud at Customer) is included in an order for this service if You opt for disaster recovery. The presence of this part number in the order indicates that Fusion entitlement for a disaster recovery site is provided to You as part of the service. This means that Oracle will provide hardware, deploy Fusion SaaS and manage such service at a Disaster Recover location designated by You.

### ***Oracle Datafox Cloud Service-Hosted Named User***

Applicable Part # B91215

Users of the Oracle Datafox Cloud Service are authorized to access the following module:

- Oracle Datafox Cloud Service

**Usage Limits:** The Oracle Datafox Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted Named Users as defined in Your order.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Oracle Cloud Service does not scan uploaded files for viruses.

### ***Oracle Adaptive Intelligent Apps for Customer Experience, Sales and Service Enterprise Records Cloud Service-Hosted 1,000 Records***

Applicable Part # B91214

Users of the Oracle Adaptive Intelligent Apps for Customer Experience, Sales and Service Enterprise Records Cloud Service are authorized to access the following module:

- Oracle Adaptive Intelligent Apps for Customer Experience, Sales and Service Enterprise Records Cloud Service

**Usage Limits:** The Oracle Adaptive Intelligent Apps for Customer Experience, Sales and Service Enterprise Records Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Records as defined in Your order.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Oracle Cloud Service does not scan uploaded files for viruses.

### ***Oracle Datafox Connector Cloud Service for Salesforce.com-Hosted Named User***

Applicable Part # B91217

Users of the Oracle Datafox Connector for Salesforce.com Cloud Service are authorized to access the following module:

- Oracle Datafox Connector for Salesforce.com Cloud Service

**Usage Limits:** The Oracle Datafox Connector for Salesforce.com Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Named Users as defined in Your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Oracle Cloud Service does not scan uploaded files for viruses.

***Oracle Datafox API Enterprise Records Cloud Service-Hosted 1,000 Records***

Applicable Part # B91218

Users of the Oracle Datafox API Enterprise Records Cloud Service are authorized to access the following module:

- Oracle Datafox API Enterprise Records Cloud Service

**Usage Limits:** The Oracle Datafox API Enterprise Records Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Records as defined in Your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Oracle Cloud Service does not scan uploaded files for viruses.

***Oracle Datafox Enterprise Records Cloud Service-Hosted 1,000 Records***

Applicable Part # B91216

Users of the Oracle Datafox Enterprise Records Cloud Service are authorized to access the following module:

- Oracle Datafox Enterprise Records Cloud Service

**Usage Limits:** The Oracle Datafox Enterprise Records Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Records as defined in Your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Oracle Cloud Service does not scan uploaded files for viruses.

## APPENDIX: RETIRED OFFERINGS

### ***Oracle Fusion Quota Management Cloud Service -Hosted Compensated Individual***

Applicable Part # B67274

Users of the Oracle Fusion Quota Management Cloud Service are authorized to access the following module:

- Oracle Fusion Quota Management

**Usage Limits:** The Oracle Fusion Quota Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Compensated Individual) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Quota Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Sales Predictor Cloud Service- Hosted Named User***

Applicable Part # B67276

Users of the Oracle Fusion Sales Predictor Cloud Service are authorized to access the following module:

- Oracle Fusion Sales Predictor

**Usage Limits:** The Oracle Fusion Sales Predictor Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Sales Predictor Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Customer Hub for Organizations Cloud Service-Hosted 1,000 Records***

Applicable Part # B69739

Users of the Oracle Fusion Customer Hub for Organizations Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Hub for Organizations

**Usage Limits:** The Oracle Fusion Customer Hub for Organizations Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Records (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Records (1 Authorized Record)	20,000	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Customer Hub for Persons Cloud Service- Hosted 1,000 Records***

Applicable Part # B69740

Users of the Oracle Fusion Customer Hub for Persons Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Hub for Persons

**Usage Limits:** The Oracle Fusion Customer Hub for Persons Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Records (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted 1,000 Records (1 Authorized Record)	20,000	200	N/A
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### ***Oracle Fusion Territory Management for Channel Managers Cloud Service- Hosted Managed Resource***

Applicable Part # B67282

Users of the Oracle Fusion Territory Management for Channel Managers Cloud Service are authorized to access the following module:

- Oracle Fusion Territory Management for Channel Managers

**Usage Limits:** The Oracle Fusion Territory Management for Channel Managers Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Managed Resource) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Territory Management for Channel Managers Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Workforce Lifecycle Manager Cloud Service- Hosted Named User***

Applicable Part # B67296

Users of the Oracle Fusion Workforce Lifecycle Manager Cloud Service are authorized to access the following modules:

- Oracle Fusion Workforce Lifecycle Manager

Users of Oracle Fusion Workforce Lifecycle Manager Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Lifecycle Manager Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-

production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Workforce Predictions Cloud Service- Hosted Named User***

Applicable Part # B67297

Users of the Oracle Fusion Workforce Predictions Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Predictions

Users of Oracle Fusion Workforce Predictions Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Predictions Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Customer Management Foundation for Organizations Cloud Service- Hosted 1,000 Records***

Applicable Part # B67284

Users of the Oracle Fusion Customer Management Foundation for Organizations Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Management Foundation for Organizations

**Usage Limits:** The Oracle Fusion Customer Management Foundation for Organizations Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Records (1 Authorized Record)	20,000	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Customer Management Foundation for Persons Cloud Service- Hosted 1,000 Records***

Applicable Part # B67285

Uses of the Oracle Fusion Customer Management Foundation for Persons Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Management Foundation for Persons

**Usage Limits:** The Oracle Fusion Customer Management Foundation for Persons Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:



Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Records (1 Authorized Record)	20,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Payroll Interface Cloud Service - Hosted Named User***

Applicable Part # B67292

Users of the Oracle Fusion Payroll Interface Cloud Service are authorized to access the following module:

- Oracle Fusion Payroll Interface
  - Oracle Fusion Cash Management (restricted-use)

Users of Oracle Fusion Payroll Interface Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Payroll Interface Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Advanced Data Security Cloud Services for Fusion CRM Cloud Service***

Applicable Part # B72130

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Audit Vault for Oracle Fusion CRM Cloud Service***

Applicable Part # B73415

Oracle Audit Vault for Oracle Fusion CRM Cloud Service is available to You if You have purchased Oracle Fusion CRM Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion CRM Cloud Service is subject to usage limits based on:

Database Storage	100GB / 13 month rolling period
File Storage	100GB / 13 month rolling period
Service Request Limits	Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Advanced Data Security Cloud Services for Human Capital Management Cloud Service***

Applicable Part # B72129

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service***

Applicable Part # B73416

Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service is available to You if You have purchased Oracle Fusion Human Capital Management Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service is subject to usage limits based on:

Database Storage	100GB / 13 month rolling period
File Storage	100GB / 13 month rolling period
Service Request Limits	Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Advanced Data Security Cloud Services for Fusion Enterprise Resource Planning Cloud Service***

Applicable Part # B72131

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service***

Applicable Part # B73417

Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service is available to You if You have purchased Oracle Fusion Enterprise Resource Planning Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service is subject to usage limits based on:

Database Storage	100GB / 13 month rolling period
File Storage	100GB / 13 month rolling period
Service Request Limits	Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Data Quality Matching Cloud Service-Hosted 1,000 Records***

Applicable Part # B67287

Users of the Oracle Fusion Data Quality Matching Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Matching

**Usage Limits:** The Oracle Fusion Data Quality Matching Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is

dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Records (1 Authorized Record)	20,000	N/A	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service- Hosted Named User***

Applicable Part # B67270

Users of the Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Customer Relationship Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service-Hosted Employee***

Applicable Part # B67289

Users of the Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Human Capital Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service- Hosted Named User***

Applicable Part # B67299

Users of the Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Talent Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Project Contracts Cloud Service- Hosted Named User***

Applicable Part # B69726

Users of the Oracle Fusion Project Contracts Cloud Service are authorized to access the following module:

- Oracle Fusion Project Contracts

**Usage Limits:** The Oracle Fusion Project Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Enterprise Contracts Management Base Cloud Service- Hosted Named User***

Applicable Part # B71267

Users of the Oracle Fusion Enterprise Contracts Management Base Cloud Service are authorized to access the following module:

- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Enterprise Contracts Management Base Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Enterprise Contracts Management Base Cloud Service uses the storage provided under your Fusion Procurement Contracts Cloud Service or Fusion Project Contracts Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Performance Reporting Cloud Service- Hosted Named User***

Applicable Part # B69727

Users of the Oracle Fusion Project Performance Reporting Cloud Service are authorized to access the following module:

- Fusion Project Performance Reporting

**Usage Limits:** The Oracle Fusion Project Performance Reporting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Control Cloud Service- Hosted Named User***

Applicable Part # B69724

Users of the Oracle Fusion Project Control Cloud Service are authorized to access the following module:

- Oracle Fusion Project Control

**Usage Limits:** The Oracle Fusion Project Control Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Marketing Enterprise Edition Cloud Service- Hosted Named User***



Applicable Part # B67277

Users of the Oracle Fusion Marketing Enterprise Edition Cloud Service are authorized to access the following module:

- Oracle Fusion Marketing Enterprise Edition

**Usage Limits:** The Oracle Fusion Marketing Enterprise Edition Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Customer (Records)	Email (per annum)	Bandwidth
Hosted Named User (1 Authorized User)	15,000	100	5,000	10,000 per annum	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Marketing, Additional Volume Cloud Service -10,000 Hosted Customer Records per Month***

Applicable Part # B70648

The Oracle Fusion Marketing, Additional Volume Cloud Service provides additional Database Storage (Records) and Customer (Records) for customers already subscribing to Oracle Fusion Marketing Enterprise Edition Cloud Service.

**Usage Limits:** The Oracle Fusion Marketing Enterprise Edition Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (10,000 Hosted Customer Records per month) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 10,000 Hosted Customer Records per month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Customer (Records)	Email	Bandwidth
10,000 Hosted Customer Records per month (1 Authorized Record)	1,000,000	N/A	100,000	N/A	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Marketing Additional Email - 50,000 Messages Cloud Service***

Applicable Part # **B69738**

The Oracle Fusion Marketing, Additional Email – 50,000 Messages Cloud Service provides additional Email volumes for customers already subscribing to Oracle Fusion Marketing, Enterprise Edition Cloud Service.

**Usage Limits:** The Oracle Fusion Marketing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Each)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per Hosted Each:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Customer (Records)	Email	Bandwidth
Hosted Each (Authorized User)	N/A	N/A	N/A	50,000 for the existing contract term	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Financial Reports Center Cloud Service- Hosted Named User***

Applicable Part #B69712

Users of the Oracle Fusion Financial Reports Center Cloud Service are authorized to access the following

module:

- Oracle Fusion Reports Center

**Usage Limits:** The Oracle Fusion Reports Center Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Reports Center Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Transactional Business Intelligence for Financials Cloud Service- Hosted Named User***

Applicable Part # B69716

Users of the Oracle Fusion Transactional Business Intelligence for Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Financials

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Financials Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service- Hosted Named User***

Applicable Part # B69722

Users of the Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business intelligence for Procurement

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service uses the storage provided under your Oracle Fusion Purchasing Cloud Service or Oracle Fusion Sourcing Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Costing Cloud Service- Hosted Named User***

Applicable Part # B69723

Users of the Oracle Fusion Project Costing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Costing

**Usage Limits:** The Oracle Fusion Project Costing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Billing Cloud Service- Hosted Named User***

Applicable Part # B69725

Users of the Oracle Fusion Project Billing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Billing

**Usage Limits:** The Oracle Fusion Project Billing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Transactional Business Intelligence for Projects Cloud Service- Hosted Named User***

Applicable Part # B69728

Users of the Oracle Fusion Transactional Business Intelligence for Projects Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Projects Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Projects Cloud Service uses the storage provided under your Oracle Fusion Project Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Transactional Business Intelligence for Supply Chain Cloud Service-Hosted Named User***

Applicable Part # B69731

Users of the Oracle Fusion Transactional Business Intelligence for Supply Chain Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Supply Chain Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Supply Chain Management Cloud Service uses the storage provided under your Oracle Fusion Supply Chain Management Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service-Hosted Employee***

Applicable Part # B77315

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Transactional Business Intelligence Enterprise for Human Capital Management

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is limited to employee data from the following data sources (each, a “data source”): Oracle Human Capital Management Base Cloud Service and options, and Oracle Talent Management Base Cloud Service and options.

- If Oracle makes generally available an update to Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service that would permit the service to be used with employee data from an additional data source, and you wish to use employee data from such additional data source, then you must purchase under a separate order an additional Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service for use of such additional data source.
- The following usage limits apply per Hosted Employee across both environments:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Employee (1 Authorized User)	N/A	1000 GB	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

### ***Oracle Virtual Private Network for Fusion CRM Cloud Service-VPN Connection***

Applicable Part # B70794

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Virtual Private Network for Fusion Human Capital Management Cloud Service-VPN Connection***

Applicable Part # B70795

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Virtual Private Network for Fusion Enterprise Resource Planning Cloud Service-VPN Connection***

Applicable Part # B70796

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Additional Test Environment for Oracle Fusion CRM Cloud Service-Test Environment***

Applicable Part #: B70787

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time



- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Additional Test Environment for Oracle Fusion Human Capital Management Cloud Service –Test Environment***

Applicable Part #: B70788

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Additional Test Environment for Oracle Fusion Enterprise Resource Planning Cloud Service-Test Environment***

Applicable Part #: B70789

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Additional Storage for Fusion Customer Relationship Management Cloud Service - Hosted Fusion Month***

Applicable Part # B79004

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Fusion Month			N/A

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Additional Storage for Fusion Human Capital Management Cloud Service - Hosted Fusion Month***

Applicable Part # B79005

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Fusion Month	50,000	300	N/A

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### ***Oracle Fusion Additional Storage for Fusion Enterprise Resource Planning Cloud Service - Hosted Fusion Month***

Applicable Part # B79006

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Fusion Month	50,000	300	N/A

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Role Optimizer for Fusion Customer Relationship Management Security Cloud Service - Percent of Annual Subscription Fee***

Applicable Part # B78947

Users of the Oracle Role Optimizer for Fusion Customer Relationship Management Security Cloud Service are authorized to access the following modules:

- Role Optimizer for Oracle Fusion Customer Relationship Management Security Cloud Service

**Usage Limits:** The Role Optimizer for Fusion Customer Relationship Management Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service - Percent of Annual Subscription Fee**

Applicable Part # B78949

Users of the Oracle Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service are authorized to access the following modules:

- Role Optimizer for Oracle Fusion Enterprise Resource Planning Security Cloud Service

**Usage Limits:** The Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Product and Catalog Management Cloud Service-Hosted 1,000 Records**

Applicable Part # B75257

Users of the Oracle Fusion Product and Catalog Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Product and Catalog Management Cloud Service
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Product and Catalog Management Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted 1,000 Records	1,000,000	50	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Data Quality Address Cleansing Cloud Service-Hosted 1,000 Records***

Applicable Part # B67286

Users of the Oracle Fusion Data Quality Address Cleansing Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Address Cleansing

**Usage Limits:** The Oracle Fusion Data Quality Address Cleansing Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Data Quality Address Cleansing Cloud Service uses the storage provided under your Fusion CRM Customer Data Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Data Quality Matching Cloud Service-Hosted 1,000 Records***

Applicable Part # B8211

Users of the Oracle Fusion Data Quality Matching Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Matching

**Usage Limits:** The Oracle Fusion Data Quality Matching Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Records (1 Authorized Record)	20,000	N/A	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Talent Management Base Cloud Service- Hosted Named User***

Applicable Part # B67298

Users of the Oracle Fusion Talent Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Career Development
- Oracle Transactional Business Intelligence

Users of Oracle Fusion Talent Management Base Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Talent Management Base Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Human Capital Management Base Cloud Service-Hosted Employee**

Applicable Part # B67288

Users of the Oracle Fusion Human Capital Management Base Cloud Service are authorized to access the following modules or functionalities:

- Oracle Fusion Global Human Resources
- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface
- Oracle Fusion Career Development
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Human Capital Management Base Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Non-Certified Federation Server for Oracle Fusion Cloud Service - Environment**

Applicable Part # B84599

Oracle shall facilitate and test Your Oracle Fusion application Services Environment with Your non- certified, SAML2.0 compliant federation server for SSO implementation. The time from provisioning of the

application Services Environment to SSO readiness shall take approximately six weeks. If You order this service for multiple environments, SSO readiness for additional environments shall take approximately 3 weeks for each additional environment.

Usage Limits: Oracle Non-Certified Federation Server for Oracle Fusion Cloud Service is subject to usage limits based upon:

- A maximum number of environments as defined in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service***

Applicable Part # B78944

Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service***

Applicable Part # B78945

Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)



**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service***

Applicable Part # B78946

Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service uses the storage provided under Your existing Oracle Fusion Enterprise Resource Planning Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service***

Applicable Part # B78941

Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service***

Applicable Part # B78942

Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service***

Applicable Part # B78943

Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service uses the storage provided under Your existing Oracle Fusion Enterprise Resource Planning Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service***

Applicable Part # B81268

Oracle DataMasking for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Data Masking

**Usage Limits:** The Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Role Optimizer Security Cloud Service - Percent of Annual Subscription Fee**

Applicable Part # B84493

Users of the Oracle Role Optimizer Security Cloud Service are authorized to access the following modules:

- Oracle Role Optimizer Security Cloud Service

**Usage Limits:** The Oracle Role Optimizer Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Global Payroll Cloud Service-Hosted Named User**

Applicable Part # B67290

Users of the Oracle Fusion Global Payroll Cloud Service are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

Users of Oracle Fusion Global Payroll Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Global Payroll Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Hosted Employee**

### **Applicable Part # B84606**

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Transactional Business Intelligence Enterprise for Human Capital Management

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non - production use. Additional environments may be purchased subject to additional fees.
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is limited to employee data from the following data sources (each, a “data source”): Oracle Human Capital Management Base Cloud Service and options, and Oracle Talent Management Base Cloud Service and options
- If you wish to use employee data from an additional data source, then you must purchase separately the appropriate data source adapter:
  - Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Suite Data Source
  - Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service - PeopleSoft Data Source

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source

- The following usage limits apply per Hosted Employee across both environments except as noted:

License Metric	Database Storage (Records)	File Storage (GB) per subscription	Bandwidth
Hosted Employee	N/A	1000GB	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

***Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source – Hosted Employee***  
**Applicable Part # B79783**

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is limited to loading employee data from one (1) E-Business application

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

## ***Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source – Hosted Employee***

Applicable Part # B79784

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source is limited to loading employee data from one (1) PeopleSoft application

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

## ***Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source – Hosted Employee***

Applicable Part # B79884

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source is limited to loading data from one unique data source . This data source maybe a custom-built application developed by your organization as well as a 3<sup>rd</sup> party on-premise or Cloud application. Each additional data source is registered individually within the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service administrative console

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

***Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service***

Applicable Part # B78941

Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security

Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Security Cloud Service.

**Oracle Cloud Policies:**



Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Integration Cloud Service for Oracle Delivered Application Integration – Hosted Connection***

Applicable Part # B83709

Users of the Oracle Integration Cloud Service for Oracle Delivered Application Integration are authorized to access the following module:

- Oracle Integration Cloud Service

**Usage Limits:** The Oracle Integration Cloud Service for Oracle Delivered Application Integration is subject to the following quantities:

- This Oracle Cloud Service provides at minimum two (2) Connections per month. You may separately purchase up to an additional eight (8) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Fusion Additional Storage Cloud Service***

Applicable Part # B67300

Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Fusion Month	50,000	300	N/A

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Cloud Priority Service

### Applicable Part # B70519, B77074

Oracle Cloud Priority Service consists of:

1. Support Delivery Management. An Oracle Technical Account Manager (“TAM”) will be assigned to you for the duration of the service period set forth in the ordering document. The TAM will serve as your primary contact for the administration of the services and will communicate with you in a local language (except as noted below).
  - a. Your TAM shall provide the following support services:
    1. Prepare and maintain quarterly service delivery progress reports;
    2. Document the contact details for key Oracle and your appropriate technical contacts (“Customer Contacts”) and Oracle’s escalation procedures (“Joint Contacts and Escalation Guide”); and
    3. Provide access to a customer-specific web portal.
  - b. Your TAM will also assist with the following:
    1. Conduct an orientation for your Customer Contacts;
    2. Conduct a delivery planning session;
    3. Maintain the service delivery plan;
    4. Perform quarterly service delivery plan reviews;
    5. Maintain the Joint Contacts and Escalation Guide;
    6. Review all Oracle Support Services activity, including service request (“SR”) activity in connection with individual SRs logged by you or your Customer Contacts. The review may consist of status reports, next steps, if any, and review of your SR priorities;
    7. Serve as your designated point of contact for Severity 1 and mutually agreed upon Severity 2 SR (collectively, “Critical SRs”) and Oracle Cloud services incidents (“Incidents”). The TAM will provide assistance in managing Critical SRs and Incidents as follows:
      - i. SR and Incident management, prioritization and escalation;
      - ii. Communicate the status of your priority SRs and Incidents to your Customer Contact(s); and
      - iii. Facilitate communications between Oracle and your Customer Contacts.
    8. Facilitate your access to monthly web conference sessions delivered in English featuring Oracle products.
2. Prioritization.
  - a. Oracle will give you priority access to change windows related to your Oracle Cloud services;
    - b. Oracle will prioritize your SRs and Incidents above SRs and Incidents of the same severity level submitted by other Oracle Cloud services customers. Oracle will respond to your SRs and Incidents per the following guidelines (“Service Request Response Guidelines”):

1. 90% of Severity 1 SRs and Incidents within one (1) hour (24x7);
  2. 90% of Severity 2 SRs and Incidents within two and one half (2.5) local business hours;
  3. 90% of Severity 3 SRs and Incidents within the next local business day; and
  4. 90% of Severity 4 SRs and Incidents within the next local business day.
- c. Oracle will initiate internal escalations for Severity 1 and Severity 2 SRs and Severity 1 and Severity 2 Incidents according to the Service Request Response Guidelines; and
  - d. Oracle will communicate SRs and Incidents to Oracle Product Development, as appropriate.
3. Other.
    - a. If you renew Oracle Cloud Priority Service, your renewal fee for such services will be based on the Oracle Cloud Priority Service pricing policies in effect at the time of renewal.
    - b. Oracle Cloud Priority Service may not be available for all programs.

## MIDSIZE SERVICE DESCRIPTIONS

### ***Oracle Customer Experience Cloud for Midsize Cloud Service***

Applicable Part # B83704

Users of the Oracle Customer Experience Cloud for Midsize Cloud Service are authorized to access the following features. Usage limits are defined at the feature level and as set forth in Your order. Oracle Cloud Policies are defined at the feature level.

#### **FEATURES**

#### **Oracle Sales Cloud for Midsize Cloud Service**

Applicable Part # B83705

Users of the Oracle Sales Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Common Customer Relationship Management
- Oracle Fusion Customer Center
- Oracle Fusion Opportunity Management
- Oracle Fusion Territory Management
- Oracle Fusion Lead Management
- Oracle Fusion Revenue Forecasting
- Oracle Social Network
- Oracle Fusion Customer Relationship Management for Microsoft Outlook
- Oracle Fusion Mobile Sales
- Oracle Fusion Sales Catalog
- Oracle Fusion Customer Data Steward Cloud Service
- Oracle Fusion Customer Hub Cloud Service
- Oracle Transactional Business Intelligence

As part of the Oracle Sales Cloud for Midsize Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service.

**Usage Limits:** The Oracle Sales Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service feature. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)
Hosted Named User (1 Authorized User)	100,000	200

**Oracle Cloud Policies:**

The Oracle Sales Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Human Capital Management Cloud for Midsize Cloud Service***

Applicable Part # B83865

Users of the Oracle Human Capital Management Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Global Human Resources
- Oracle Transactional Business Intelligence
- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface
- Oracle Fusion Performance Management
- Oracle Fusion Goal Management
- Oracle Fusion Career Development
- Oracle Fusion Expenses Cloud Service
- Financial Reports Center (Limited Use)

**Usage Limits:** The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)
Hosted Employee (1 Authorized User)	5	200

**Oracle Cloud Policies:**

The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service***

Applicable Part # B83857

Users of the Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Purchasing Cloud Service
- Oracle Fusion Financials Cloud Service
  - Oracle Fusion Financials Report Center
- Oracle Transaction Business Intelligence for ERP
- Oracle Planning and Budgeting Cloud Service

**Usage Limits:** The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order

Oracle will provision 2 environments for this Oracle Cloud Service feature excepting Oracle Planning and Budgeting Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

- Oracle will provision 2 environments for Oracle Planning and Budgeting Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**

The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Marketing Cloud for Midsize Cloud Service***

Applicable Part # B83706

Users of the Oracle Marketing Cloud for Midsize Cloud Service are authorized to access the following modules:

- Campaign Management

- Contact Management
- Lead Management
- Marketing Effectiveness
- CRM Integration
- System Management
- Oracle Cloud Support
- Oracle Eloqua Marketing Users (10 Hosted Named Users)
- [Oracle Eloqua Integration API Cloud Service](#)

**Usage Limits:** The Oracle Marketing Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- The service comes with 10,000 Contacts. Additional Contacts may be purchased separately.
- Oracle will provision 1 production environment for this Oracle Cloud Service feature.
- See table below for usage limits allocated per licensed metric:

Licensed Metric	Tracked Page Views Per Month	Email Sends Per Month	Email Sends Per Hour	Form Submissions Volume Per Month	Form Submissions Per Hour	Eloqua Reporter License	API Calls Per Day
Per Authorized User	Up to 1,000,000	Up to 1,500,000	Up to 25,000*	Up to 100,000	Up to 1,000	Up to 10 Hosted Named Users	Up to 15,000

\*Email throughput may vary with overall system load, complexity of email content and number of concurrent sending activities.

The terms referenced in the Oracle Marketing Cloud for Midsize Cloud Service not defined herein are defined in the Oracle Eloqua & Content Marketing Cloud Service - Service Descriptions which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

#### **Oracle Cloud Policies:**

The Oracle Marketing Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service***

Applicable Part # B83707

**ORACLE CONFIGURE, PRICE, AND QUOTE CLOUD FOR MIDSIZE CLOUD SERVICE IS ONLY AVAILABLE IN NORTH AMERICA**

Users of the Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle BigMachines CPQ Standard Edition Cloud Service
- Oracle BigMachines CPQ Transaction XLM Export Cloud Service

**Usage Limits:** The Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- Oracle will provision 1 production environment for this Oracle Cloud Service feature. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)
Hosted Named User (1 Authorized User)	N/A	10

The terms referenced in the Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service not defined herein are defined in the Oracle BigMachines CPQ Cloud Service - Service Descriptions, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Cloud Policies:**

The Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Service Cloud for Midsize Cloud Service***

Applicable Part # B83708

The Oracle Service Cloud for Midsize Cloud Service includes access to select features from the following modules: Web Experience, Contact Center Experience, Engage, and Platform. The Oracle Service Cloud for Midsize Cloud Service feature includes a number of Universal Tier Sessions set forth in Your order and defined below.

**Web Experience** functionality includes

- Oracle RightNow Email Management Cloud Service – Auto-Acknowledgement, Standard Response Template, Web Forms, Outlook Integration
- Oracle RightNow App Builder Experience Designer Cloud Service - Customer Portal Studio including development framework, widgets, and Dreamweaver extension

**Contact Center Experience** includes:

- Case and SLA management (dynamic agent desktop including a consolidated view of all customer interactions, configurable workspaces, customizable hot keys, standard text responses, and customizable views and filters)
- Business rules, escalations and routing



- Interaction management including unified multi-channel management, basic screen-pop and Offer Advisor
- Oracle RightNow Asset Management and Product Tracking Cloud Service
- Oracle RightNow App Builder Experience Designer Cloud Service including service and common configuration capabilities Oracle RightNow Contextual Workspaces Cloud Service and Oracle RightNow Opportunity Tracking Cloud Service
- Oracle RightNow Mobile Agent App Cloud Service, which is a native iPad application that supports incident management and the ability to view information about contacts, organizations and staff.

**Engage functionality includes:**

- **Oracle RightNow Analytics Cloud Service** - inline role-based reports, dashboards & homepages, report design center, analytics explorer, custom dashboard designer, comparison reports and historical data trending, fixed / run-time filtering, data exceptions, hierarchical drilldowns, conditional formatting, column definitions, custom scripting, advanced charting and scheduled reports.

**Platform functionality includes:**

- **Oracle RightNow Mission Critical Cloud Service** - Oracle RightNow Cloud Platform Cloud Service
- **Oracle RightNow App Builder Custom Objects Cloud Service** – Provides the ability to extend the Oracle RightNow CX Cloud Service data model to accommodate additional business processes.
- **Oracle RightNow Connect Cloud Service** - Oracle RightNow Connect Web Services Cloud Service consumes SOAP and/or REST APIs to provide integration capabilities between Oracle RightNow CX Cloud Service and other applications via an application programming interface.
- **Oracle RightNow Knowledge Cloud Service** – Self-learning knowledge foundation, answer management, agent knowledgebase, and Oracle RightNow SmartAssistant Cloud Service.

**Usage Limits:** The Oracle Service Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- One (1) Oracle RightNow Instance Cloud Service. An Instance of Oracle RightNow Cloud Service includes the knowledge foundation (Database), management & administrative capabilities, business rules, process management and reporting.
  - Database Storage limit of 1024 MB
  - File Storage limit of 1024 MB (only applicable to Oracle RightNow Instance)
  - Bandwidth limit of 5125 MB per Month for the Oracle RightNow Instance
  - One (1) Email box (only applicable to Oracle RightNow Instance)
  - One (1) Oracle RightNow Interface Cloud Service (only applicable to Oracle RightNow Instance)
  - Two (2) Oracle Test Environment for Oracle RightNow Cloud Service
- Following usage limits apply:

<b>Hosted Named User</b>
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<b>Peak Database Storage</b>	24 MB per User <sup>1</sup>
<b>Peak File Storage</b>	120 MB per User <sup>1</sup>
<b>Monthly Bandwidth</b>	120 MB per User <sup>1</sup>
<b>Oracle RightNow Emails Sent Cloud Service</b>	1,000 Emails Sent per Month <sup>2</sup>
<b>Oracle RightNow Connect Cloud Service</b>	15,000 API Operations per User per Month <sup>4</sup>
	Absolute Limit of 7,500,000 per day (regardless of the number of Authorized Users purchased).
<b>Oracle RightNow App Builder Custom Objects Cloud Service</b>	Maximum of 5 Custom Objects per Instance. Menu-Only custom objects are not included in this allocation. Menu-only custom objects can be created to meet the needs of the deployment as long as the total number of custom objects and menu-only custom objects is less than 200 per instance.
<b>Incident Archiving (Default)</b>	Under the default setting, Incident Archiving will archive incidents closed more than 365 days and permanently delete (purge) archived incidents closed for more than 1,825 days <sup>6,7</sup> .

<sup>1</sup>Allocated per User purchased, to be added together into a pool of available capacity and monitored based upon the total number allocated across all users.

<sup>2</sup>Allocated per Organization, does not scale with the number of users purchased. Transactions must be used within each month of the committed contract.

<sup>4</sup>Allocated per User purchased, to be added together into a pool of available transactions to be used within each month of the committed contract.

<sup>6</sup>Archiving and purging of incident settings is the customer's responsibility and will be adjusted and controlled by the customer to fit their specific data retention policies and or requirements.

<sup>7</sup>Incident Archiving will automatically be enabled for new customers on 15.2 or higher and will be optional for existing customers on 15.2 or later.

#### **Upgrade Support:**

This Oracle Service Cloud for Midsize Cloud Service offering includes 'like for like upgrade support' for the full subscription. Code written by Oracle on the production site will be applied to the upgrade site in order to achieve functional parity, although the code itself may be modified in order to be compliant with specific version requirements and available managed frameworks. A managed framework is a software interface that supports a customer-specific configuration or customization, such as user interface development and system integration.

Deliverable	Assumptions	Exclusions
Communication of major release changes	<ul style="list-style-type: none"> <li>The Technical Migration Manager (TMM) will direct the Customer to the Upgrade Guide, Release Notes, Workstation / System Requirements</li> </ul>	<ul style="list-style-type: none"> <li>Consultation, coaching or training around new features and functionality</li> <li>Configuration of new features or functionality</li> </ul>
General support of upgrade process questions via incident	<ul style="list-style-type: none"> <li>The Customer can submit incidents to Customer Care and they will be routed to the TMM accordingly.</li> <li>Examples of incidents would be: timeline, UAT, cutover, next steps, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Product related questions such as “how to configure a new feature”.</li> </ul>
Kick off meeting to outline important upgrade topics	<ul style="list-style-type: none"> <li>The TMM will present a kick off PowerPoint presentation to discuss the upgrade process and next steps.</li> </ul>	
Management of pre and post cutover incidents to ensure proper routing to either Technical Migration Manager, Customer Care, or Upgrade Engineering	<ul style="list-style-type: none"> <li>Support package service level targets apply, as outlined in the Oracle Cloud Support Policy within the Oracle Cloud Hosting and Delivery Policies and/or Service Description for Oracle Cloud Priority Support or legacy Oracle RightNow Customer Care Packages.</li> <li>Post-cutover incidents are to be submitted within 30 days after upgrade.</li> </ul>	<ul style="list-style-type: none"> <li>Management of non-upgrade related issues.</li> <li>Management of incidents submitted more than 30 days after upgrade.</li> </ul>
“Like for like” functionality migration and/or testing. This may include migrating customizations written by Oracle Professional Services from unmanaged to managed frameworks	<ul style="list-style-type: none"> <li>Oracle may choose not to migrate a customer to a managed framework.</li> <li>If Oracle chooses to migrate customizations as part of the upgrade, Oracle will migrate customizations written only by Oracle Professional Services to obtain a ‘like for like’ functionality in the new version.</li> <li>“Like for like” does not mean “exact” look and feel, but will have similar functionality. Look and feel migration may not have the same look and feel if moving from one end-user framework to another.</li> <li>Oracle will build test cases for all customizations written by Oracle Professional Services and execute quality testing around those test cases.</li> </ul>	<ul style="list-style-type: none"> <li>Duplication of look and feel when moving from one framework to another.</li> <li>Set up or configuration of new features or functionality.</li> <li>Core functionality testing.</li> <li>Formal requirements or test plan documents.</li> <li>Updates to managed framework customizations.</li> <li>Customizations on unsupported platforms.</li> </ul>
30-Day post-cutover support	<ul style="list-style-type: none"> <li>Oracle will address custom code incidents reported by the client within 30 days of upgrade; Oracle will only address custom code incidents for code written by Oracle.</li> <li>All support will be provided remotely.</li> <li>Post upgrade incidents must be reported</li> </ul>	<ul style="list-style-type: none"> <li>Support for code written by Oracle customers or third parties.</li> <li>Incidents regarding custom code reported more than 30 days after upgrade.</li> <li></li> </ul>

through Oracle's support channel.

- Incidents regarding custom code reported more than 30 days after upgrade are not within scope of this service.

## Universal Tier 1 Sessions

Universal Tier 1 Sessions Service Period Pool allows Users to access applications classified as “Universal Tier 1” – which include: Oracle RightNow Web Self-Service Cloud Service, Oracle RightNow Chat Cloud Service, Oracle RightNow Feedback Cloud Service, Oracle RightNow Outreach Cloud Service, Oracle RightNow Mobile Cloud Service, Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook, and Oracle RightNow Community Cloud Service capabilities delivered through a web page. Consumers also may access the Oracle RightNow Connect Knowledge Foundation API Cloud Service.

End users may authenticate into Oracle Service Cloud for Midsize Cloud Service or to their preferred identity provider, submit questions and manage accounts, access self-service capabilities to search the knowledge base and receive relevant answers to their questions, participate in surveys and complete web forms, take their web customer service to the mobile web or to Facebook’s global social network.

The Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is only available as an add-on to an Oracle RightNow Dynamic Agent Desktop Cloud Service License (Standard, Enterprise, Enterprise Contact Center, or Standalone Chat).

Usage Limits: Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is subject to usage limits based upon:

- A maximum number of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions per service period (starting on first day of the term) per Instance
- 1 Oracle RightNow Community Instance Cloud Service will be allocated to the customer for with the first purchase of Billable Sessions, but will not be provisioned until professional services are purchased to implement the community features (Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook or Oracle RightNow Community Cloud Service). One (1) Email box to be used for the Community Reply by Email feature will be allocated to the customer with the first purchase of billable sessions.
- Customer is entitled to 250 annual operations for the Oracle RightNow App Builder Connect PHP API Cloud Service for every 1 Billable Session purchased
- Customer is limited to 300 API Operations through the Oracle RightNow Connect Knowledge Foundation API Cloud Service per Billable Session.

### Compliance Implications:

- Consumption of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions is based upon the consumer’s utilization of the applications classified as “Universal Tier 1” as outlined above.
- If during a particular session, the consumer only utilizes applications classified as “Universal Tier 1”, then the session will count as a “Universal Tier 1 Session” for compliance purposes. If other tiers are purchased, and applications classified in higher tiers are utilized during a particular session, the session will default to the highest tier value.

The terms referenced in the Oracle Service Cloud for Midsize Cloud Service not defined herein are defined in the Oracle Customer Service and Support Cloud Services Descriptions and Metrics which may be viewed at

[www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Cloud Policies:**

The Oracle Service Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

<b>Oracle Customer Experience Cloud For Midsize Cloud Service Options</b>
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***Eloqua Marketing Basic Additional Contacts - 500 Contacts***

Applicable Part # B84048

**Usage Limits:** Eloqua Marketing Basic Additional Contacts is subject to usage limits based on:

- A maximum number of 500 Contacts as defined in your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales Campaigns Cloud Service - Hosted Named User***

Applicable Part # B67275

Users of the Oracle Fusion Sales Campaigns Cloud Service are authorized to access the following module:

- Oracle Fusion Sales Campaigns

**Usage Limits:** The Oracle Fusion Sales Campaigns Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Sales Campaigns Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Mobilytics Cloud Service - Hosted Named User***

Applicable Part # B75330

Users of the Oracle Fusion Mobilytics Cloud Service are authorized to access the following:

- Fusion Mobilytics iPad Servlet

**Usage Limits:** The Oracle Fusion Mobilytics Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

**Oracle Cloud Policies:**

Not applicable.

### ***Oracle Fusion CRM/HCM Base Premium Cloud Service***

Applicable SKUs: B81273, B81274

The Oracle Fusion Premium Cloud Service enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion Premium Cloud Service is managed by an Oracle Technical Operations Manager (TOM). The Fusion Premium Cloud Service offering includes the following modules and features:

- Preparation of a “52 Week Plan” operational plan that includes implementation activities, operational maintenance, critical business events, and financial goals
- Assistance with 3rd party public and private cloud integrations
- Pre go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- Customized restore schedule
- Execution of functional health checks after change management activities or similar
- Prioritized production to test and test to test refreshes
- Daily delivery of end user and application performance reports
- Perform load test no more than once per year at a mutually agreed upon time on an environment with customer data and setup
- Personalized 1:1 review of SOC1 audit results, 3rd party penetration tests or similar once per year
- Named primary and secondary Point of Contact

**Usage Limits:**

The Oracle Fusion Premium Cloud Service is subject to usage limits based on: Fusion Cloud Service Descriptions v032816

### ***Oracle Fusion CRM Base Standard Cloud Service - Premium Hosting – Hosted Named User***

Applicable SKUs: B86342

The Oracle Fusion CRM Base Standard Cloud Service - Premium Hosting enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion CRM Base Standard Cloud Service - Premium Hosting is managed by an Oracle Technical Operations Manager (TOM). The Oracle Fusion CRM Base Standard Cloud Service - Premium Hosting offering includes the following modules and features:

- Preparation of a “52 Week Plan” operational plan that includes implementation activities, operational maintenance, critical business events, and financial goals
- Assistance with 3rd party public and private cloud integrations
- Pre go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- Customized restore schedule
- Execution of functional health checks after change management activities or similar
- Prioritized production to test and test to test refreshes
- Daily delivery of end user and application performance reports
- Perform load test no more than once per year at a mutually agreed upon time on an environment with customer data and setup
- Personalized 1:1 review of SOC1 audit results, 3rd party penetration tests or similar once per year
- Named primary and secondary Point of Contact

#### **Usage Limits:**

The Oracle Fusion CRM Base Standard Cloud Service - Premium Hosting is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- No additional storage is provided.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion CRM Enterprise Cloud Service - Premium Hosting – Hosted Named User***

Applicable SKUs: B86343

The Oracle Fusion CRM Enterprise Cloud Service - Premium Hosting enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion CRM Enterprise Cloud Service - Premium Hosting is managed by an Oracle Technical Operations Manager (TOM). The Oracle Fusion Enterprise Cloud Service - Premium Hosting offering includes the following modules and features:

- Preparation of a “52 Week Plan” operational plan that includes implementation activities,

- operational maintenance, critical business events, and financial goals
- Assistance with 3rd party public and private cloud integrations
- Pre go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- Customized restore schedule
- Execution of functional health checks after change management activities or similar
- Prioritized production to test and test to test refreshes
- Daily delivery of end user and application performance reports
- Perform load test no more than once per year at a mutually agreed upon time on an environment with customer data and setup
- Personalized 1:1 review of SOC1 audit results, 3rd party penetration tests or similar once per year
- Named primary and secondary Point of Contact

#### **Usage Limits:**

The Oracle Fusion CRM Enterprise Cloud Service - Premium Hosting is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- No additional storage is provided.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Financials Cloud Service - Premium Hosting – Hosted Named User***

Applicable SKUs: B86344

The Oracle Fusion Financials Cloud Service - Premium Hosting enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion Financials Cloud Service - Premium Hosting is managed by an Oracle Technical Operations Manager (TOM). The Oracle Fusion Financials Cloud Service - Premium Hosting offering includes the following modules and features:

- Preparation of a “52 Week Plan” operational plan that includes implementation activities, operational maintenance, critical business events, and financial goals
- Assistance with 3rd party public and private cloud integrations
- Pre go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- Customized restore schedule
- Execution of functional health checks after change management activities or similar
- Prioritized production to test and test to test refreshes
- Daily delivery of end user and application performance reports
- Perform load test no more than once per year at a mutually agreed upon time on an environment with customer data and setup
- Personalized 1:1 review of SOC1 audit results, 3rd party penetration tests or similar once per year
- Named primary and secondary Point of Contact



**Usage Limits:**

The Oracle Fusion Financials Cloud Service - Premium Hosting is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- No additional storage is provided.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion CRM/HCM/ERP for Financial Services Cloud Service***

Applicable SKUs: B78909, B78910, B78911

Available in United States and EMEA Only

The Oracle Financial Services (FS) Cloud Service is a Fusion Software-as-a-Service offering designed to help customers in the financial services industry meet their business, security, and control requirements.

The Oracle FS Cloud Service is operated from Oracle's North America and EMEA Data Center Region. The Oracle FS Cloud Service is operated only by authorized employees of Oracle and its affiliates; no third party subcontractors are used in the delivery of the Oracle FS Cloud Service, except for the storage of encrypted backup tapes.

This offering includes the following:

- Oracle Transparent Data Encryption (TDE)
- Oracle Database Vault and BreakGlass
- Data Masking

All customer User access to data within this Oracle Cloud Service is subject to username/password or Single Sign-On, using identity federation via SAML 2.0 token assertion.

**Usage Limits:**

The Oracle FS Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users<sup>1</sup> as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments and/or storages may be purchased subject to additional fees.
- No additional storage is provided. The Oracle FS Cloud Service uses the storage provided under your Fusion CRM/ERP/HCM Base Cloud Service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies,

which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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<sup>1</sup> Authorized User in Global HCM Cloud Service and OTBI is Hosted Employee. For all other HCM services is Hosted Named User. In CRM and ERP is Hosted Named User.

## ***Oracle Cloud Business Help Desk***

**Part # B85992 Oracle Cloud Business Help Desk: Base Fee**

**Part # B85991 Oracle Cloud Business Help Desk**

DESCRIPTIONS FOR THIS PART CAN BE FOUND AT [WWW.ORACLE.COM/CONTRACTS](http://WWW.ORACLE.COM/CONTRACTS) UNDER THE HEADING ORACLE CLOUD ADVANCED CUSTOMER SUPPORT SERVICE

(Direct link is: <http://www.oracle.com/us/corporate/contracts/cloud-business-help-desk-3070587.pdf> )

## ***Oracle Fusion for CRM / ERP / HCM for United States Department of Defense Cloud Service***

**Applicable SKUs: B78140, B78144, B78148**

Available in United States Only

The Oracle Department of Defense Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Department of Defense Enterprise Cloud Service Broker (ECSB) Cloud Security Model Impact Level 4 SaaS baseline.

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to the Risk Management Framework as defined by NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP and ECSB Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP and ECSB requirements and good practices for managing and structuring FedRAMP and ECSB authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP and ECSB authorization results. Oracle reserves the right to manage the cloud service as appropriate to meet FedRAMP and ECSB requirements.

Encryption at rest, Oracle Transparent Data Encryption (TDE) and Oracle Database Vault are included with this offering.

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion for CRM / ERP / HCM for United States Government Cloud Service***

**Applicable SKUs: B78139, B78143, B78147**

Available in United States Only

Access to customer's transactional data will be restricted to US Citizens.

The Oracle U.S. Government Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Federal Risk and Authorization Management Program (FedRAMP).

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security framework as defined by FISMA including NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP requirements and good practices for managing and structuring FedRAMP authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP authorization results and reserves the right to manage the cloud service as appropriate to meet FedRAMP requirements.

This offering includes the following:

- Oracle Database Vault and Break Glass for Fusion Cloud Service (B85679)

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion for CRM / ERP / HCM for United Kingdom Government Cloud Service***

**[Applicable SKUs: B78141, B78145, B78149](#)**

Available in United Kingdom Only

For this Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service, Your Content is hosted within a UK based data center for both primary and DR.

Access to customer's transactional data will be restricted to UK Nationals residing in UK.

The Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service includes support from a U.K. Cloud Operations public sector compliance analyst to assist You with Your own

certification/assertion process. Oracle will maintain this Cloud Service in alignment with the requirements of ISO 27001 and Cloud Security Principles.

This offering includes the following:

- Oracle Database Vault and Break Glass for Fusion Cloud Service (B85679)

The Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service is available only in the United Kingdom, and to be purchased, must specifically be referenced in the Ordering Document. This service does not include any customizations. Any customizations will require a separate order for additional services, if available, subject to additional fees.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Talent Management Base Cloud Service- Hosted Named User***

Applicable Part # B85801

Users of the Oracle Fusion Talent Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Transactional Business Intelligence

Users of Oracle Fusion Talent Management Base Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Talent Management Base Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted Named User (1 Authorized User)	5	200	N/A
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**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Employee Wellness Cloud Service-Hosted Named User***

Applicable Part # B81292

Users of the Oracle Fusion Employee Wellness Cloud Service are authorized to access the following modules:

- Oracle Fusion Employee Wellness Cloud Service

Users of Oracle Fusion Employee Wellness Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Employee Wellness Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Workforce Compensation Cloud Service- Hosted Named User***

Applicable Part # B67295

Users of the Oracle Fusion Workforce Compensation Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Compensation

Users of Oracle Fusion Workforce Compensation Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Compensation Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Sales Performance Management Cloud Service-Hosted Named User***

Applicable Part # B85213

Users of the Oracle Sales Performance Management Cloud Service are authorized to access the following modules:

- Territory Management
- Quota Management
- Incentive Compensation
- Sales Coaching
- Assessments
- Gamification
- Customer Data Management dashboard
- Data Quality – Matching
- Data Quality – Standardization

- Data Steward productivity tools
- Data import & file import
- Survivorship and agreement rules
- Manual merge and auto merge
- Linking
- Audit reporting
- Data Quality – Address Verification

**Usage Limits:** The Oracle Sales Performance Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Customer Data Management Cloud Service-Hosted Named User***

Applicable Part # B85214

Users of the Oracle Customer Data Management Cloud Service are authorized to access the following modules:

- Customer Data Management dashboard
- Data Quality – Matching
- Data Quality – Standardization
- Data Steward productivity tools
- Data import & file import
- Survivorship and agreement rules
- Manual merge and auto merge
- Linking
- Audit reporting

**Usage Limits:** The Oracle Customer Data Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	50,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Incentive Compensation Cloud Service-Hosted Compensated Individual***

Applicable Part # B67272

Users of the Oracle Fusion Incentive Compensation Cloud Service are authorized to access the following module:

- Oracle Fusion Incentive Compensation

**Usage Limits:** The Oracle Fusion Incentive Compensation Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Compensated Individual) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Compensated Individual:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Compensated Individual (1 Authorized User)	1,000,000	N/A	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery



Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Workforce Health and Safety Incidents Cloud Service- Hosted Named User***

Applicable Part # B87864

Users of the Workforce Health and Safety Incidents Cloud Service are authorized to access the following modules:

- Fusion Workforce Health and Safety Incidents Cloud Service

Users of Workforce Health and Safety Incidents Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Workforce Health and Safety Incidents Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User	5	200	N/A

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Employee Wellness Cloud for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85789

Users of the Oracle Employee Wellness Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Employee Wellness Cloud for Midsize Cloud Service

Users of Oracle Employee Wellness Cloud for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals who are managed or tracked by this program.

#### **Usage Limits**

- The Oracle Employee Wellness Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.

- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Adaptive Intelligent Offers - 1000 Offer Visits***

**Part #: B87113**

Users of the Oracle Adaptive Intelligent Offers– 1000 Offer Visits are authorized to access the following module and features:

- Oracle Adaptive Intelligent Offers

**Usage Limits:** The Oracle Adaptive Intelligent Offers – 1000 Offer Visits is subject to the following usage limits:

- Oracle will provision one (1) production instance and one (1) test instance of this Oracle Cloud Service to You.
- a maximum number of 1000 Offer Visits as set forth in Your order.

If Your use of the Oracle Adaptive Intelligent Offers - 1000 Offer Visits exceeds the Quantity specified above (whether such excess usage occurs during or after the Service Period in this order), or if You have increased the Quantity under this order, You agree to pay, and Oracle will invoice You monthly in arrears, additional fees which will be calculated based on the Unit Net Price of Your current Quantity.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### ***Oracle Fusion Accounting Hub Reporting Cloud Service- Hosted Named User***

Applicable Part # B78966

Users of the Oracle Fusion Accounting Hub Reporting Cloud Service are authorized to access the following modules:

- Oracle Fusion General Ledger, Fusion HCM Core Components, Fusion Common Components

- Oracle Fusion Reports Center
- Hyperion Financial Reporting
- Hyperion Smart View
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Accounting Hub Reporting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Warehouse Management Business Intelligence Cloud Service - Hosted 1,000 Warehouse Transactions***

Applicable Part # B87751

Users of the Oracle Warehouse Management Business Intelligence Cloud Service are authorized to access the following modules:

- Oracle Warehouse Management Business Intelligence Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Management Business Intelligence Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Warehouse Transactions as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Warehouse Management Business Intelligence Cloud Service uses the storage provided under your Oracle Warehouse Management Enterprise Edition Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Warehouse Management Enterprise Edition Cloud Service - Hosted 1,000 Warehouse Transactions**

Applicable Part # B87749

Users of the Oracle Warehouse Management Enterprise Edition Cloud Service are authorized to access the following modules:

- Oracle Warehouse Management Enterprise Edition Cloud Service

**Usage Limits:** Your use of the The Oracle Warehouse Management Enterprise Edition Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Warehouse Transactions as defined in Your order.
- You will receive one (1) Hosted Named User for every 1,000 Hosted Warehouse Transactions licensed.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted 1,000 Warehouse Transactions	250,000	N/A	N/A

You are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Warehouse Workforce Management Cloud Service - Hosted 1,000 Warehouse Transactions**

Applicable Part # B87750

Users of the Oracle Warehouse Workforce Management Cloud Service are authorized to access the following modules:

- Oracle Warehouse Workforce Management Cloud Service

**Usage Limits:** Your use of the Oracle Warehouse Workforce Management Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Warehouse Transactions as defined in Your order.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

- No additional storage is provided. The Oracle Warehouse Workforce Management Cloud Service uses the storage provided under your Oracle Warehouse Management Enterprise Edition Cloud Service.

Customers are responsible for managing and enforcing their end-user devices security controls, so that antivirus checks are performed on data or files before importing them or uploading data into the Services environment(s) or downloading it from the Services environment(s).

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Payroll Cloud *Service* for Saudi Arabia-Hosted Employee

Applicable Part # B86338

Users of the Oracle Payroll Cloud Service for Saudi Arabia are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Payroll Cloud Service for Saudi Arabia is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Payroll Cloud *Service* for United Arab Emirates-Hosted Employee

Applicable Part # B86339

Users of the Oracle Payroll Cloud Service for United Arab Emirates are authorized to access the

following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Payroll Cloud Service for United Arab Emirates is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Payroll Cloud Service for Kuwait-Hosted Employee***

Applicable Part # B86340

Users of the Oracle Payroll Cloud Service for Kuwait are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

**Usage Limits:** The Oracle Payroll Cloud Service for Kuwait is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted Employee (1 Authorized User)	5	200	N/A
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**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Sales Cloud Essential User Cloud Service - Hosted Named User***

Applicable Part # B86409

Users of the Oracle Sales Cloud Essential User Cloud Service are authorized to access the following modules:

- Limited use of Oracle Sales Cloud Service as follows:

Oracle Sales Cloud Essential User Cloud Service allows authorized employees "read" experience including reports, "approve transactions" capability and "edit" capabilities for add attachments, notes, comments and create activities .

**Usage Limits:** The Oracle Sales Cloud Essential User Cloud Service is subject to usage limits based upon the base offering it is associated with per Your order. No additional environments or storage are provided

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Premium Hosting Cloud Service – Each***

Applicable SKUs: B87817

The Oracle Fusion Premium Hosting Cloud Service enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion Premium Hosting Cloud Service is managed by an Oracle Technical Operations Manager (TOM). The Oracle Fusion Premium Hosting Cloud Service offering includes the following ~~modules and~~ features:

- Pre go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- A high level of technical oversight during upgrades and major change events to ensure tighter downtime window and regular customer updates
- Execution of functional health checks after change management activities or similar

- Work on behalf of the customer during any critical incident responses
- Delivery of end user and application performance reports based on customer specific monitoring and RUEI (Real User Experience Insight) reports
- Proactively identify needs for capacity reviews based on changing customer business needs and business events.
- Named primary and secondary Technical Operations Manager (TOM).

#### **Usage Limits:**

The Oracle Fusion Premium Hosting Cloud Service is subject to usage limits based on:

- Usage limits based on underlying service.
- No additional storage is provided.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Marketing for Midsize Cloud Service***

Applicable Part # B85782

Users of the Oracle Marketing for Midsize Cloud Service are authorized to access the following modules:

- Campaign Management
- Contact Management
- Lead Management
- Marketing Effectiveness
- CRM Integration
- System Management
- Oracle Cloud Support
- Oracle Eloqua Marketing Users (10 Hosted Named Users)
- Oracle Eloqua Integration API Cloud Service

#### **Usage Limits**

- The Oracle Marketing for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- The service comes with 10,000 contacts. Additional contacts can be purchased separately.
- Oracle will provision one production environment for this Oracle Cloud Service feature.
- See table below for usage limits allocated per licensed metric:



Licensed Metric	Tracked Page Views Per Month	E-mail Sends Per Month	E-mail Sends Per Hour	Form Submissions Volume Per Month	Form Submissions Per Hour	Eloqua Reporter License	API Calls Per Day
Per Authorized User	Up to 1,000,000	Up to 1,500,000	Up to 25,000*	Up to 100,000	Up to 1,000	Up to 10 Hosted Named Users	Up to 15,000

\*E-mail throughput may vary with overall system load, complexity of e-mail content, and number of concurrent sending activities.

The terms referenced in the Oracle Marketing for Midsize Cloud Service not defined herein are defined in the Oracle Eloqua & Content Marketing Cloud Service - Service Descriptions which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

#### Oracle Cloud Policies

The Oracle Marketing Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Configure, Price, and Quote for Midsize Cloud Service

Applicable Part # B85783

Available only in North America

Users of the Oracle Configure, Price, and Quote for Midsize Cloud Service are authorized to access the following modules:

- Oracle BigMachines CPQ Standard Edition Cloud Service
- Oracle BigMachines CPQ Transaction XLM Export Cloud Service

#### Usage Limits

- The Oracle Configure, Price, and Quote for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision one production environment for this Oracle Cloud Service feature.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)
Hosted Named User (1 Authorized User)	NA	10

The terms referenced in the Oracle Configure, Price, and Quote for Midsize Cloud Service not defined herein are defined in the Oracle BigMachines CPQ Cloud Service - Service Descriptions, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Cloud Policies**

The Oracle Configure, Price, and Quote for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Service for Midsize Cloud Service***

Applicable Part # B85784

The Oracle Service for Midsize Cloud Service includes access to select features from the following modules: Web Experience, Contact Center Experience, Engage, and Platform. The Oracle Service Cloud for Midsize Cloud Service feature includes a number of Universal Tier Sessions set forth in your order and defined below.

**Web Experience** functionality includes:

- Oracle RightNow Email Management Cloud Service – Auto-Acknowledgement, Standard Response Template, Web Forms, Outlook Integration
- Oracle RightNow App Builder Experience Designer Cloud Service - Customer Portal Studio including development framework, widgets, and Dreamweaver extension

**Contact Center Experience** includes:

- Case and SLA management (dynamic agent desktop including a consolidated view of all customer interactions, configurable workspaces, customizable hot keys, standard text responses, and customizable views and filters)
- Business rules, escalations, and routing
- Interaction management including unified multichannel management, basic screen-pop and Offer Advisor
- Oracle RightNow Asset Management and Product Tracking Cloud Service
- Oracle RightNow App Builder Experience Designer Cloud Service including service and common configuration capabilities, Oracle RightNow Contextual Workspaces Cloud Service, and Oracle RightNow Opportunity Tracking Cloud Service
- Oracle RightNow Mobile Agent App Cloud Service, which is a native iPad application that supports incident management and the ability to view information about contacts, organizations, and staff

**Engage functionality** includes:

- Oracle RightNow Analytics Cloud Service – inline role-based reports, dashboards & homepages, report design center, analytics explorer, custom dashboard designer, comparison reports and historical data trending, fixed / run-time filtering, data exceptions, hierarchical drilldowns, conditional formatting, column definitions, custom scripting, advanced charting, and scheduled reports

**Platform functionality** includes:

- Oracle RightNow Mission Critical Cloud Service – Oracle RightNow Cloud Platform Cloud Service.
- Oracle RightNow App Builder Custom Objects Cloud Service – Provides the ability to extend the Oracle RightNow CX Cloud Service data model to accommodate additional business processes.
- Oracle RightNow Connect Cloud Service – Oracle RightNow Connect Web Services Cloud Service consumes SOAP and/or REST APIs to provide integration capabilities between Oracle RightNow CX Cloud Service and other applications via an application programming interface.
- Oracle RightNow Knowledge Cloud Service – Self-learning knowledge foundation, answer management, agent knowledgebase, and Oracle RightNow SmartAssistant Cloud Service.

### Usage Limits

- ✦ The Oracle Service Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- ✦ One (1) Oracle RightNow Instance Cloud Service. An Instance of Oracle RightNow Cloud Service includes the knowledge foundation (Database), management & administrative capabilities, business rules, process management, and reporting.
  - Database Storage limit of 1024 MB
  - File Storage limit of 1024 MB (only applicable to Oracle RightNow Instance)
  - Bandwidth limit of 5125 MB per Month for the Oracle RightNow Instance
  - One (1) Email box (only applicable to Oracle RightNow Instance)
  - One (1) Oracle RightNow Interface Cloud Service (only applicable to Oracle RightNow Instance)
  - Two (2) Oracle Test Environment for Oracle RightNow Cloud Service\
- ✦ The following usage limits apply:

Hosted Named User	
Peak Database Storage	24 MB per User <sup>1</sup>
Peak File Storage	120 MB per User <sup>1</sup>
Monthly Bandwidth	120 MB per User <sup>1</sup>
Oracle RightNow Emails Sent Cloud Service	1,000 Emails Sent per Month <sup>2</sup>
Oracle RightNow Connect Cloud Service	15,000 API Operations per User per Month <sup>4</sup>
	Absolute Limit of 7,500,000 per day (regardless of the number of authorized users purchased).

<b>Oracle RightNow App Builder Custom Objects Cloud Service</b>	Maximum of five Custom Objects per Instance. Menu-Only custom objects are not included in this allocation. Menu-only custom objects can be created to meet the needs of the deployment as long as the total number of custom objects and menu-only custom objects is fewer than 200 per instance.
<b>Incident Archiving (Default)</b>	Under the default setting, Incident Archiving will archive incidents closed more than 365 days and permanently delete (purge) archived incidents closed for more than 1,825 days <sup>6,7</sup> .

<sup>1</sup>Allocated per User purchased, to be added together into a pool of available capacity and monitored based on the total number allocated across all users.

<sup>2</sup>Allocated per organization, does not scale with the number of users purchased. Transactions must be used within each month of the committed contract.

<sup>4</sup>Allocated per user purchased, to be added together into a pool of available transactions to be used within each month of the committed contract.

<sup>6</sup>Archiving and purging of incident settings is the customer's responsibility and will be adjusted and controlled by the customer to fit their specific data retention policies and or requirements.

<sup>7</sup>Incident Archiving will automatically be enabled for new customers on 15.2 or higher and will be optional for existing customers on 15.2 or later.

## Upgrade Support

This Oracle Service Cloud for Midsize Cloud Service offering includes “like for like upgrade support” for the full subscription. Code written by Oracle on the production site will be applied to the upgrade site to achieve functional parity, although the code itself can be modified to be compliant with specific version requirements and available managed frameworks. A managed framework is a software interface that supports a customer-specific configuration or customization, such as user interface development and system integration.

<b>Deliverable</b>	<b>Assumptions</b>	<b>Exclusions</b>
Communication of major release changes	<ul style="list-style-type: none"> <li>The Technical Migration Manager (TMM) will direct the Customer to the Upgrade Guide, Release Notes, Workstation / System Requirements</li> </ul>	<ul style="list-style-type: none"> <li>Consultation, coaching, or training around new features and functionality</li> <li>Configuration of new features or functionality</li> </ul>
General support of upgrade process questions via incident	<ul style="list-style-type: none"> <li>The Customer can submit incidents to Customer Care and they will be routed to the TMM accordingly.</li> <li>Examples of incidents would be timeline, UAT, cutover, next steps, and so on.</li> </ul>	<ul style="list-style-type: none"> <li>Product related questions such as “how to configure a new feature”</li> </ul>
Kickoff meeting to outline important upgrade topics	<ul style="list-style-type: none"> <li>The TMM will present a kickoff PowerPoint presentation to discuss the upgrade process and next steps.</li> </ul>	

Management of pre and post cutover incidents to ensure proper routing to either Technical Migration Manager, Customer Care, or Upgrade Engineering	<ul style="list-style-type: none"> <li>Support package service level targets apply, as outlined in the Oracle Cloud Support Policy within the Oracle Cloud Hosting and Delivery Policies and/or Service Description for Oracle Cloud Priority Service or legacy Oracle RightNow Customer Care Packages.</li> <li>Post-cutover incidents are to be submitted within 30 days after upgrade.</li> </ul>	<ul style="list-style-type: none"> <li>Management of non upgrade related issues</li> <li>Management of incidents submitted more than 30 days after upgrade.</li> </ul>
“Like for like” functionality migration and/or testing. This may include migrating customizations written by Oracle Professional Services from unmanaged to managed frameworks	<ul style="list-style-type: none"> <li>Oracle may choose not to migrate a customer to a managed framework.</li> <li>If Oracle chooses to migrate customizations as part of the upgrade, Oracle will migrate customizations written only by Oracle Professional Services to obtain a ‘like for like’ functionality in the new version.</li> <li>“Like for like” does not mean “exact” look and feel, but will have similar functionality. Look and feel migration may not have the same look and feel if moving from one end-user framework to another.</li> <li>Oracle will build test cases for all customizations written by Oracle Professional Services and execute quality testing around those test cases.</li> </ul>	<ul style="list-style-type: none"> <li>Duplication of look and feel when moving from one framework to another.</li> <li>Set up or configuration of new features or functionality.</li> <li>Core functionality testing.</li> <li>Formal requirements or test plan documents.</li> <li>Updates to managed framework customizations.</li> <li>Customizations on unsupported platforms.</li> </ul>
30-day post-cutover support	<ul style="list-style-type: none"> <li>Oracle will address custom code incidents reported by the client within 30 days of upgrade; Oracle will address custom code incidents only for code written by Oracle.</li> <li>All support will be provided remotely.</li> <li>Post upgrade incidents must be reported</li> </ul>	<ul style="list-style-type: none"> <li>Support for code written by Oracle customers or third parties.</li> <li>Incidents regarding custom code reported more than 30 days after upgrade.</li> </ul>

through Oracle’s support channel.

- Incidents regarding custom code reported more than 30 days after upgrade are not within scope of this service.

## Universal Tier 1 Sessions

Universal Tier 1 Sessions Service Period Pool allows users to access applications classified as “Universal Tier 1,” which include Oracle RightNow Web Self-Service Cloud Service, Oracle RightNow Chat Cloud Service, Oracle RightNow Feedback Cloud Service, Oracle RightNow Outreach Cloud Service, Oracle RightNow Mobile Cloud Service, Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook, and Oracle RightNow Community Cloud Service capabilities delivered through a web page. Consumers also can access the Oracle RightNow Connect Knowledge Foundation API Cloud Service.

End users can authenticate into Oracle Service Cloud for Midsize Cloud Service or to their preferred identity provider, submit questions and manage accounts, access self-service capabilities to search the knowledge base and receive relevant answers to their questions, participate in surveys and complete web forms, take their web customer service to the mobile web or to Facebook’s global social network.

The Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is available only as an add-on to an Oracle RightNow Dynamic Agent Desktop Cloud Service License (Standard, Enterprise, Enterprise Contact Center, or Standalone Chat).

### **Usage Limits**

- Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is subject to usage limits based on a maximum number of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions per service period (starting on first day of the term) per Instance.
- One Oracle RightNow Community Instance Cloud Service will be allocated to the customer for the first purchase of Billable Sessions, but will not be provisioned until professional services are purchased to implement the community features (Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook or Oracle RightNow Community Cloud Service). One (1) Email box to be used for the Community Reply by Email feature will be allocated to the customer with the first purchase of billable sessions.
- Customer is entitled to 250 annual operations for the Oracle RightNow App Builder Connect PHP API Cloud Service for every one Billable Session purchased
- Customer is limited to 300 API Operations through the Oracle RightNow Connect Knowledge Foundation API Cloud Service per Billable Session.

### **Compliance Implications**

- Consumption of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions is based on the consumer's utilization of the applications classified as "Universal Tier 1" as outlined above.
- If during a particular session the consumer utilizes only applications classified as "Universal Tier 1", then the session will count as a "Universal Tier 1 Session" for compliance purposes. If other tiers are purchased and applications classified in higher tiers are utilized during a particular session, the session will default to the highest tier value.

The terms referenced in the Oracle Service Cloud for Midsize Cloud Service not defined herein are defined in the Oracle Customer Service and Support Cloud Services Descriptions and Metrics, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Cloud Policies**

The Oracle Service Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle ERP Financials for Midsize Cloud Service – Hosted Named User***

Applicable Part # BB85664

Users of the Oracle ERP Financials for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Financials
- Oracle Fusion Reports Center

- Oracle Transactional Business Intelligence

### **Usage Limits**

- The Oracle ERP Financials for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Customer Experience Cloud for Midsize Cloud Service***

Applicable Part # B85774

Users of the Oracle Customer Experience Cloud for Midsize Cloud Service are authorized to access the following features. Usage limits are defined at the feature level and as set forth in your order. Oracle Cloud Policies are defined at the feature level.

### **Features**

## ***Oracle Sales for Midsize Cloud Service***

Applicable Part # B85775

Users of the Oracle Sales for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Common Customer Relationship Management
- Oracle Fusion Customer Center
- Oracle Fusion Opportunity Management
- Oracle Fusion Territory Management
- Oracle Fusion Lead Management
- Oracle Fusion Revenue Forecasting
- Oracle Social Network
- Oracle Fusion Customer Relationship Management for Microsoft Outlook
- Oracle Fusion Mobile Sales
- Oracle Fusion Sales Catalog
- Oracle Fusion Customer Data Steward Cloud Service
- Oracle Fusion Customer Hub Cloud Service
- Oracle Transactional Business Intelligence

As part of the Oracle Sales for Midsize Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service.

### Usage Limits

- The Oracle Sales for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Service feature. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)
Hosted Named User (1 Authorized User)	100,000	200

### Oracle Cloud Policies

The Oracle Sales Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Voice for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85776

Users of the Oracle Voice for Midsize Cloud Service for Oracle Sales Cloud are authorized to access the following module:

- Oracle Fusion Voice Cloud Service for Oracle Sales Cloud

### Usage Limits

- Oracle will make the Oracle Fusion Voice Cloud Service for Oracle Sales Cloud client application available for download at the Apple Apps Store <https://itunes.apple.com/us/genre/mobile-software-applications/id36>.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Enterprise Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Enterprise Contracts Management for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85777

Users of the Oracle Enterprise Contracts Management for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Enterprise Contracts Management

### Usage Limits



- The Oracle Enterprise Contracts Management for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which can be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Incentive Compensation for Midsize Cloud Service – Hosted Compensated Individual***

Applicable Part # B85778

Users of the Oracle Incentive Compensation for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Incentive Compensation

#### **Usage Limits**

- The Oracle Incentive Compensation for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Compensated Individual) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Compensated Individual:

<b>Licensed Metric</b>	<b>Database Storage (Records)</b>	<b>File Storage (MB)</b>	<b>Bandwidth</b>
Hosted Compensated Individual (1 Authorized User)	1,000,000	NA	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Mobilytics for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85779

Users of the Oracle Fusion Mobilytics Cloud Service are authorized to access:

- Fusion Mobilytics iPad Servlet

**Usage Limits**

- The Oracle Mobilytics for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).

**Oracle Cloud Policies**

Not applicable.

***Oracle Opportunity Landscape for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85780

Users of the Oracle Opportunity Landscape for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Opportunity Landscape

**Usage Limits**

- The Oracle Opportunity Landscape for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Sales Campaigns for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85781

Users of the Oracle Sales Campaigns for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Sales Campaigns

**Usage Limits**

- The Oracle Sales Campaigns for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Transactional Business Intelligence for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85785

Users of the Oracle Transactional Business Intelligence for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

#### **Usage Limits**

- The Oracle Transactional Business Intelligence for Midsize Cloud Service is subject to usage limits based upon a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud application. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Eloqua Marketing Basic Additional Contacts Cloud Service – 500 Contacts***

Applicable Part # B85786

#### **Usage Limits**

- Eloqua Marketing Basic Additional Contacts is subject to usage limits based on a maximum number of 500 Contacts as defined in your order.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Human Capital Management Cloud for Midsize Cloud Service***

Applicable Part # B85788

Users of the Oracle Human Capital Management Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Global Human Resources
- Oracle Transactional Business Intelligence
- Oracle Fusion Network at Work

- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface
- Oracle Fusion Performance Management
- Oracle Fusion Goal Management
- Oracle Fusion Career Development
- Oracle Fusion Expenses Cloud Service
- Financial Reports Center (limited use)

#### Usage Limits

- The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Employee) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Service. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)
Hosted Employee (1 Authorized User)	5	200

#### Oracle Cloud Policies

The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Time and Labor for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85790

Users of the Oracle Time and Labor for Midsize Cloud Service are authorized to access the following modules:

- Oracle Time and Labor for Midsize Cloud Service

#### Usage Limits

- The Oracle Time and Labor for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named user) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise service. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	5	200	NA

#### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which can be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Talent Review and Succession Management for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85791

Users of the Oracle Talent Review and Succession Management for Midsize Cloud Service are authorized to access the following module:

- Oracle Talent Review and Succession Management

Users of Oracle Talent Review and Succession Management for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals who are managed or tracked by this program.

#### Usage Limits

- The Oracle Talent Review and Succession Management for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	NA

#### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Workforce Compensation for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85792

Users of the Oracle Workforce Compensation for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Compensation

Users of Oracle Workforce Compensation for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals that are managed or tracked by this program.

#### **Usage Limits**

- The Oracle Workforce Compensation for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

<b>Licensed Metric</b>	<b>Database Storage (Records)</b>	<b>File Storage (MB)</b>	<b>Bandwidth</b>
Hosted Named User (1 Authorized User)	5	200	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Recruiting for Midsize Cloud Service – Hosted Employee***

Applicable Part # B89618

Users of the Recruiting for Midsize Cloud Service are authorized to access the following modules:

- Oracle Recruiting for Midsize Cloud Service

#### **Usage Limits**

- The Oracle Recruiting for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Employee) as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for nonproduction use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which can be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Work Life for Midsize Cloud Service – Hosted Named User***

Applicable Part # B89619

Users of the Work Life for Midsize Cloud Service are authorized to access the following modules:

- Oracle Work Life for Midsize Cloud Service

### **Usage Limits**

- The Oracle Work Life for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Employee) as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for nonproduction use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which can be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Human Capital Management Base Cloud for Midsize Cloud Service – Hosted Employee***

Applicable Part # B85793

Users of the Oracle Human Capital Management Base Cloud for Midsize Cloud Service are authorized to access the following modules or functionalities:

- Oracle Fusion Global Human Resources
- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface
- Oracle Fusion Career Development
- Oracle Transactional Business Intelligence

### **Usage Limits**

- The Oracle Human Capital Management Base Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Employee) as defined in

your order.

- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Employee (1 Authorized User)	5	200	NA

#### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Human Capital Management Goal Management Cloud for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85794

Users of the Oracle HCM Goal Management Cloud for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Goal Management

Users of Oracle HCM Goal Management Cloud for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals who are managed or tracked by this program.

#### Usage Limits

- The Oracle HCM Goal Management Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	NA

#### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery



Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Human Capital Management Performance Management Cloud for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85795

Users of the Oracle HCM Performance Management Cloud for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Performance Management

Users of Oracle HCM Performance Management Cloud for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals who are managed or tracked by this program.

### **Usage Limits**

- Oracle Fusion Performance Management Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	NA

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Human Capital Management Expenses Cloud for Midsize Cloud Service – Hosted Expense Report***

Applicable Part # B85796

Users of the Oracle HCM Expenses Cloud for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Expenses

### **Usage Limits**

- The Oracle HCM Expenses Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized expense reports (Hosted Expense Report).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for non-production use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Human Capital Management Career Development Cloud for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85797

Users of the Oracle HCM Career Development Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Career Development Cloud Service

Users of Oracle HCM Career Development Cloud for Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners, and any other individuals who are managed or tracked by this program.

#### **Usage Limits**

- The Oracle HCM Career Development Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Transactional Business Intelligence for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85798

Users of the Oracle Transactional Business Intelligence for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

#### **Usage Limits**

- The Oracle Transactional Business Intelligence for Midsize Cloud Service is subject to usage limits based upon a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud application. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service***

Applicable Part # B85663

Users of the Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Purchasing Cloud Service
- Oracle Fusion Financials Cloud Service
- Oracle Fusion Financials Report Center
- Oracle Transaction Business Intelligence for ERP
- Oracle Planning and Budgeting Cloud Service

#### **Usage Limits**

- The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Employee) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Service feature excepting Oracle Planning and Budgeting Cloud Service. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB.

#### **Oracle Cloud Policies**

The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle ERP Purchasing for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85771

Users of the Oracle ERP Purchasing for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Purchasing
- Oracle Transactional Business Intelligence for Procurement

### **Usage Limits**

- The Oracle ERP Purchasing for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Enterprise Resource Planning and Budgeting for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85665

Users of the Oracle Enterprise Resource Planning and Budgeting for Midsize Cloud Service are authorized to access the following module:

- Oracle Planning and Budgeting Cloud Service

### **Usage Limits**

- The Oracle Enterprise Resource Planning and Budgeting for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle ERP Financial Reports Center for Midsize Cloud Service – Hosted Named User***

Applicable Part #B85666

Users of the Oracle ERP Financial Reports Center for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Reports Center

### **Usage Limits**

- The Oracle ERP Financial Reports Center for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Transactional Business Intelligence Cloud for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85667

Users of the Oracle Transactional Business Intelligence Cloud for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

### **Usage Limits**

- The Oracle Transactional Business Intelligence for Midsize Cloud Service is subject to usage limits based upon a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud application. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Automated Invoice Processing for Midsize Cloud Service – Hosted 1,000 Records***

Applicable Part # B85668

Users of the Oracle Automated Invoice Processing for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Automated Invoice Processing

#### **Usage Limits**

- The Oracle Automated Invoice Processing for Midsize Cloud Service is subject to usage limits based upon a maximum number of authorized invoices (Hosted 1,000 Records).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which can be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Expenses for Midsize Cloud Service – Hosted Expense Report***

Applicable Part # B85669

Users of the Oracle Expenses for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Expenses

#### **Usage Limits**

- The Oracle Expenses for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized expense reports (Hosted Expense Report).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for non-production use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Advanced Collections for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85670

Users of the Oracle Advanced Collections for Midsize Cloud Service are authorized the access to the following module:

- Oracle Fusion Advanced Collections
- Oracle Transactional Business Intelligence

### Usage Limits

- The Oracle Advanced Collections for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts..](http://www.oracle.com/contracts..)

## ***Oracle Revenue Management for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85671

Users of the Oracle Revenue Management for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Revenue Management Cloud Service
- Oracle Transactional Business Intelligence

### Usage Limits

- The Oracle Revenue Management for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise service. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Supplier Portal for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85672

Users of the Oracle Supplier Portal for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Supplier Portal

### Usage Limits

- The Oracle Supplier Portal for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is

dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Supplier Qualification Management for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85673

Users of the Oracle Supplier Qualification Management for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Supplier Qualification Management
- Oracle Transactional Business Intelligence for Procurement

#### **Usage Limits**

- The Oracle Supplier Qualification Management for Midsize Cloud Service is subject to usage limits based on a maximum number of Authorized Users (Hosted Named User).
- Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.
- The following metrics apply per Hosted Named User.

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	200,000	200	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Sourcing for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85674

Users of the Oracle Sourcing for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Sourcing
- Oracle Transactional Business Intelligence for Procurement

#### **Usage Limits**



- ✦ The Oracle Sourcing for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- ✦ Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Procurement Contracts for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85675

Users of the Oracle Procurement Contracts for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Procurement Contracts
- Oracle Fusion Enterprise Contracts Management

#### **Usage Limits**

- ✦ The Oracle Procurement Contracts for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- ✦ Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Self Service Procurement for Midsize Cloud Service – Hosted Named User***

Applicable Part # B85676

Users of the Oracle Self-Service Procurement for Midsize Cloud Service are authorized to access the following module:

- Oracle Fusion Self Service Procurement

#### **Usage Limits**

- ✦ The Oracle Self Service Procurement for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized users (Hosted Named User).
- ✦ Oracle will provision two environments for this Oracle Cloud Enterprise Applications. One is dedicated for production use and the second is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle WebCenter Forms Recognition for Midsize Cloud Service – Hosted 1,000 Records***

Applicable Part # B87331

Users of the Oracle WebCenter Forms Recognition for Midsize Cloud Service are authorized to access the following module:

- Oracle Forms Recognition Cloud Service

#### **Usage Limits**

- The Oracle WebCenter Forms Recognition for Midsize Cloud Service is subject to usage limits based on a maximum number of authorized records (Hosted 1,000 Records) as defined in your order.
- Oracle will provision two environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for nonproduction use.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Learning For Midsize Cloud Service- Hosted Named User***

Applicable Part # B88372

Users of the Oracle Learning For Midsize Cloud Service are authorized to access the following modules:

- Oracle Learning Cloud Service

Users of Oracle Learning For Midsize Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

Usage Limits: The Oracle Learning For Midsize Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User	5	200	NA

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which you can view at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Voice Cloud Service for Oracle Sales Cloud-Hosted Named User***

Applicable Part # B78107

Users of Oracle Fusion Voice Cloud Service for Oracle Sales Cloud are authorized to access the following module:

- Oracle Fusion Voice Cloud Service for Oracle Sales Cloud

**Usage Limits:** The Oracle Fusion Voice Cloud for Sales Cloud is subject to usage limits based on:

- Oracle will make the Oracle Fusion Voice Cloud Service for Oracle Sales Cloud client application available for download at the Apple Apps Store <https://itunes.apple.com/us/genre/mobile-software-applications/id36>

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Enterprise Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle B2B Storefront for Commerce Cloud Service-Each***

Applicable Part #: B87814

Users of Oracle B2B Storefront for Commerce Cloud Service are authorized to access the following modules and features:

- B2B

You are required to purchase and maintain the Oracle Commerce Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

**Usage Limits:** The Oracle Additional for Commerce Cloud Service is subject to usage limits as follows:

- Oracle will provision 1 environments for this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Order Management Cloud Service - Hosted 1000 Order Lines***

Applicable Part # B81263

Users of the Oracle Fusion Order Management Cloud Service are authorized to access the following module:

- Oracle Fusion Order Management

**Usage Limits:** The Oracle Fusion Order Management Cloud Service is subject to usage limits based upon:

- ✦ a maximum number of 1000 Order Lines
- ✦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- ✦ The standard integration between Oracle CPQ Cloud Service and Oracle Financials Cloud Service is restricted to enable the “Bill Only” integration flow.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Order Management Cloud Service - Hosted Named User***

Applicable Part # B81264

Users of the Oracle Fusion Order Management Cloud Service are authorized to access the following module:

- Oracle Fusion Order Management

- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Order Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees
- The standard integration between Oracle CPQ Cloud Service and Oracle Financials Cloud Service is restricted to enable the “Bill Only” integration flow.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Order Promising Cloud Service - Hosted 1000 Order Lines***

Applicable Part # B81265

Users of the Oracle Fusion Order Promising Cloud Service are authorized to access the following module:

- Fusion Order Promising

**Usage Limits:** The Oracle Fusion Order Promising Cloud Service is subject to usage limits based upon:

- a maximum number of 1000 Order Lines
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Order Promising Cloud Service - Hosted Named User***

Applicable Part # B81266

Users of the Oracle Fusion Order Promising Cloud Service are authorized to access the following module:

- Fusion Order Promising
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Order Promising Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Configurator Cloud Service – Hosted 1000 Order Lines***

Applicable Part # B85241

Users of the Oracle Fusion Configurator Modeling Cloud Service are authorized to access the following module:

- Oracle Fusion Configurator

**Usage Limits:** The Oracle Fusion Configurator Modeling Cloud Service is subject to usage limits based upon:

- a maximum number of Hosted 1000 Order Lines
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Product Development Cloud Service - Hosted Named User***

Applicable Part # B78968

Users of the Oracle Fusion Product Development Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Catalog Management Cloud Service (EGO)

- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Product Development Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Innovation Management Cloud Service – Hosted Named User***

Applicable Part # B78969

Users of the Oracle Fusion Innovation Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Requirements and Ideation Management (ACN)
- Oracle Fusion Product Concept Design (ACD)
- Oracle Fusion Product Lifecycle Portfolio Management (ACE)
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Innovation Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Innovation Management Ideation Cloud Service – Hosted Named User***

Applicable Part # B78970

Users of the Oracle Fusion Innovation Management Ideation Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Requirements and Ideation Management (ACN)

**Usage Limits:** The Oracle Fusion Innovation Management Ideation Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Product Hub Portal Cloud Service-Hosted 1,000 Records***

Applicable Part # B75256

Users of the Oracle Fusion Product Hub Portal Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Hub Portal Cloud Service

**Usage Limits:** The Oracle Fusion Product Hub Portal Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Quality Management Cloud Service-Hosted Named User***



Applicable Part # B87860

Users of the Oracle Quality Management Cloud Service are authorized to access the following modules:

- Oracle Quality Management Cloud Service

Usage Limits: The Oracle Quality Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Configurator Modeling Cloud Service - Hosted Named User***

Applicable Part # B85240

Users of the Oracle Fusion Configurator Modeling Cloud Service are authorized to access the following module:

- Oracle Fusion Configurator

**Usage Limits:** The Oracle Fusion Configurator Modeling Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Innovation Management Ideation Cloud Service – Hosted Named User***

Applicable Part # B78970

Users of the Oracle Fusion Innovation Management Ideation Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Requirements and Ideation Management (ACN)

**Usage Limits:** The Oracle Fusion Innovation Management Ideation Cloud Service is subject to usage limits based upon:

- ♦ a maximum number of Authorized Users (Hosted Named User)
- ♦ Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Manufacturing Cloud Service - Hosted Named User***

Applicable Part # B85239

Users of the Oracle Fusion Manufacturing Cloud Service are authorized to access the following module:

- Oracle Fusion Manufacturing Central

**Usage Limits:** The Oracle Fusion Manufacturing Cloud Service is subject to usage limits based upon:

- ♦ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Planning Central Cloud Service - Hosted 1000 Planned Item Locations***

Applicable Part # B85244

Users of the Oracle Fusion Planning Central Cloud Service are authorized to access the following module:

- Oracle Fusion Planning Central

**Usage Limits:** The Oracle Fusion Planning Central Cloud Service is subject to usage limits based upon:

- ♦ a maximum number of Hosted 1000 Planned Item Locations

- ◀ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Planning Central User Cloud Service - Hosted Named User***

Applicable Part # B85245

Users of the Oracle Fusion Planning Central User Cloud Service are authorized to access the following module:

- Oracle Fusion Planning Central

**Usage Limits:** The Oracle Fusion Planning Central User Cloud Service is subject to usage limits based upon:

- ◀ a maximum number of Authorized Users (Hosted Named User)
- ◀ Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

## ***Oracle Maintenance Cloud Service-Hosted Named User***

Applicable Part # B87859

Users of the Oracle Maintenance Cloud Service are authorized to access the following modules:

- Oracle Maintenance Cloud Service

Usage Limits: The Oracle Maintenance Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Inventory Management Cloud Service- Hosted Named User***

Applicable Part # B69729

Users of the Oracle Fusion Inventory Management Cloud Service are authorized to access the following module:

- Oracle Fusion Inventory Management
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Inventory Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Supply Planning Cloud Service - 1,000 Planned Item Locations***

Applicable Part # B87768

Users of the Oracle Supply Planning Cloud Service are authorized to access the following module:

- Oracle Supply Planning

**Usage Limits:** The Oracle Supply Planning Cloud Service is subject to usage limits based upon:

- A maximum number of 1,000 Planned Item Locations as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Sales and Operations Planning Cloud Service - Hosted Named User***

Applicable Part # B87769

Users of the Oracle Sales and Operations Planning Cloud Service are authorized to access the following module:

- Oracle Sales and Operations Planning

**Usage Limits:** The Oracle Sales and Operations Planning Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted Named Users as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Demand Management Cloud Service - Hosted Named User***

Applicable Part # B87765

Users of the Oracle Demand Management Cloud Service are authorized to access the following module:

- Oracle Demand Management

**Usage Limits:** The Oracle Demand Management Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted Named Users as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Demand Management Cloud Service – 1,000 Planned Item Locations***

Applicable Part # B87766

Users of the Oracle Demand Management Cloud Service are authorized to access the following module:

- Oracle Demand Management

**Usage Limits:** The Oracle Demand Management Cloud Service is subject to usage limits based upon:

- A maximum number of 1,000 Planned Item Locations as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Sales and Operations Planning Cloud Service - Hosted Named User***

Applicable Part # B87769

Users of the Oracle Sales and Operations Planning Cloud Service are authorized to access the following module:

- Oracle Sales and Operations Planning

**Usage Limits:** The Oracle Sales and Operations Planning Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted Named Users as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Sales and Operations Planning Cloud Service - 1,000 Planned Item Locations***

Applicable Part # B87770

Users of the Oracle Sales and Operations Planning Cloud Service are authorized to access the following module:

- Oracle Sales and Operations Planning

**Usage Limits:** The Oracle Supply Planning Cloud Service is subject to usage limits based upon:

- A maximum number of 1,000 Planned Item Locations as set forth in Your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Fusion Inventory Management Cloud Service- Hosted Employee***

Applicable Part # B86856

Users of the Oracle Fusion Inventory Management Cloud Service are authorized to access the following module:

- Oracle Fusion Inventory Management
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Inventory Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at <a href="http://www.oracle.com/contracts">www.oracle.com/contracts</a> .
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***Oracle Fusion Financials Cloud Service- Hosted Named User***

Applicable Part # B69711

Users of the Oracle Fusion Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Financials
- Oracle Fusion Reports Center
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Advanced Collections Cloud Service- Hosted Named User***

Applicable Part # B69714

Users of the Oracle Fusion Advanced Collections Cloud Service are authorized the access the following module:

- Oracle Fusion Advanced Collections



- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Advanced Collections Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts..](http://www.oracle.com/contracts..)

***Oracle Fusion Revenue Management Cloud Service-Hosted Named User***

**Applicable Part # B75289**

Users of the Oracle Fusion Revenue Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Revenue Management Cloud Service
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Revenue Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Grants Management Cloud Service - Hosted Named User***

**Applicable Part # B78967**

Users of the Oracle Fusion Grants Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Grants Management

**Usage Limits:** The Oracle Fusion Grants Management Cloud Service is subject to usage limits based upon:

- ✦ a maximum number of Authorized Users (Hosted Named User)
- ✦ Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- ✦ The following metrics shall apply per Hosted Named User

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	500,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Project Contract Billing Cloud Service- Hosted Named User***

Applicable Part # B84629

Users of the Oracle Fusion Project Contract Billing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Billing
- Oracle Fusion Project Contracts
- Oracle Fusion Enterprise Contracts Management
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Contract Billing Cloud Service is subject to usage limits based upon:

- ✦ a maximum number of Authorized Users (Hosted Named User)
- ✦ Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Financials Cloud Service- Hosted Named User***

Applicable Part # B84628

Users of the Oracle Fusion Project Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Project Costing
- Oracle Fusion Project Control
- Oracle Fusion Project Performance Reporting
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Fusion Automated Invoice Processing Cloud Service-Hosted 1,000 Records***

Applicable Part # B73947

Users of the Oracle Fusion Automated Invoice Processing Cloud Service are authorized to access the following module:

- Oracle Fusion Automated Invoice Processing

**Usage Limits:** The Oracle Fusion Automated Invoice Processing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Invoices (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Automated Invoice Processing Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Project Management Cloud Service- Hosted Named User***

Applicable Part # B73403

Users of the Oracle Fusion Project Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Project Resource Management Cloud Service-Hosted Managed Resource***

Applicable Part # B73404

Users of the Oracle Fusion Project Resource Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Resource Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Managed Resource) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Task Management Cloud Service- Hosted Named User***

Applicable Part # B73405

Users of the Oracle Fusion Task Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Task Management Cloud Service
  - Oracle Fusion Project Foundation Cloud Service

**Usage Limits:** The Oracle Task Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Expenses Cloud Service-Hosted Expense Report***

Applicable Part # B69713

Users of the Oracle Fusion Expenses Cloud Service are authorized to access the following module:

- Oracle Fusion Expenses

**Usage Limits:** The Oracle Fusion Expenses Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Expense Reports (Hosted Expense Report)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Expenses Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Time and Labor for Projects Cloud Service-Hosted Named User***

Applicable Part # B78901

Users of the Oracle Fusion Time and Labor for Projects Cloud Service are authorized to access the following modules:

- Oracle Fusion Time and Labor for Projects Cloud Service

**Usage Limits:** The Oracle Fusion Time and Labor for Projects Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named user) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Transactional Business Intelligence Cloud Service- Hosted Named User***

Applicable Part # B84576

Users of the Oracle Fusion Transactional Business Intelligence Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence Cloud Service uses the storage provided under your applicable Oracle Fusion Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Advanced Access Controls Cloud Service - Hosted Named User***

Applicable Part # B87771

Users of the Oracle Fusion Advanced Access Controls Cloud Service are authorized to access the following module:

- Fusion Advanced Access Controls

**Usage Limits:** The Oracle Fusion Advanced Access Controls Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Advanced Financial Controls Cloud Service - Hosted Named User***

Applicable Part # B84625

Users of the Oracle Fusion Advanced Financial Controls Cloud Service are authorized to access the following module:

- Fusion Advanced Financial Controls

**Usage Limits:** The Oracle Fusion Advanced Financial Controls Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### ***Oracle Fusion Purchasing Cloud Services- Hosted Named User***

Applicable Part # B69717

Users of the Oracle Fusion Purchasing Cloud Service are authorized to access the following module:

- Oracle Fusion Purchasing
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Purchasing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Procurement Contracts Cloud Service- Hosted Named User***

Applicable Part # B69720

Users of the Oracle Fusion Procurement Contracts Cloud Service are authorized to access the following module:

- Oracle Fusion Procurement Contracts
- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Procurement Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Sourcing Cloud Service- Hosted Named User***



Applicable Part # B69719

Users of the Oracle Fusion Sourcing Cloud Service are authorized to access the following module:

- Oracle Fusion Sourcing
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Sourcing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option : Oracle Fusion Supplier Portal Cloud Service- Hosted Named User***

Applicable Part # B69718

Users of the Oracle Fusion Supplier Portal Cloud Service are authorized to access the following module:

- Oracle Fusion Supplier Portal

**Usage Limits:** The Oracle Fusion Supplier Portal Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Supplier Portal Cloud Service uses the storage provided under your Oracle Fusion Purchasing Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Supplier Qualification Management Cloud Service- Hosted Named User***

Applicable Part # B78965

Users of the Oracle Fusion Supplier Qualification Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Supplier Qualification Management
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Supplier Qualification Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Named User

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Named User	200,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Self Service Procurement Cloud Service- Hosted Named User**

Applicable Part # B69721

Users of the Oracle Fusion Self Service Procurement Cloud Service are authorized to access the following module:

- Oracle Fusion Self Service Procurement

**Usage Limits:** The Oracle Fusion Self Service Procurement Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Enterprise Contracts Essential User Cloud Service - Hosted Named User***

Applicable Part # B86733

Users of the Oracle Fusion Enterprise Contracts Essential User Cloud Service are authorized to access the following module:

- Limited use of Oracle Fusion Enterprise Contracts for contracts search, viewing contract details and documents and deliverables management
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Enterprise Contracts Essential User Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

## ***Oracle Fusion Financials Cloud Service- Hosted Employee***

Applicable Part # B86836

Users of the Oracle Fusion Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Financials
- Oracle Fusion Reports Center
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Expenses Cloud Service-Hosted Employee***

Applicable Part # B86838

Users of the Oracle Fusion Expenses Cloud Service are authorized to access the following module:

- Oracle Fusion Expenses

**Usage Limits:** The Oracle Fusion Expenses Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Expenses Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Advanced Collections Cloud Service- Hosted Employee***

Applicable Part # B86839

Users of the Oracle Fusion Advanced Collections Cloud Service are authorized the access the following module:

- Oracle Fusion Advanced Collections
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Advanced Collections Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Project Contract Billing Cloud Service- Hosted Employee***

Applicable Part # B86849

Users of the Oracle Fusion Project Contract Billing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Billing
- Oracle Fusion Project Contracts
- Oracle Fusion Enterprise Contracts Management
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Contract Billing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Project Financials Cloud Service- Hosted Employee***

Applicable Part # B86850

Users of the Oracle Fusion Project Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Project Costing
- Oracle Fusion Project Control
- Oracle Fusion Project Performance Reporting
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Project Management Cloud Service- Hosted Employee***

Applicable Part # B86852

Users of the Oracle Fusion Project Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Project Resource Management Cloud Service-Hosted Managed Resource***

Applicable Part # B86853

Users of the Oracle Fusion Project Resource Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Resource Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Managed Resource) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Task Management Cloud Service- Hosted Employee***

Applicable Part # B86854

Users of the Oracle Fusion Task Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Task Management Cloud Service
- Oracle Fusion Project Foundation Cloud Service

**Usage Limits:** The Oracle Task Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Grants Management Cloud Service - Hosted Employee***

Applicable Part # B86855

Users of the Oracle Fusion Grants Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Grants Management

**Usage Limits:** The Oracle Fusion Grants Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Employee

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Employee	500,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Time and Labor for Projects Cloud Service-Hosted Employee***

Applicable Part # B86851

Users of the Oracle Fusion Time and Labor for Projects Cloud Service are authorized to access the following modules:

- Oracle Fusion Time and Labor for Projects Cloud Service

**Usage Limits:** The Oracle Fusion Time and Labor for Projects Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Employee	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Fusion Automated Invoice Processing Cloud Service-Hosted Employee***

Applicable Part # B86840

Users of the Oracle Fusion Automated Invoice Processing Cloud Service are authorized to access the following module:

- Oracle Fusion Automated Invoice Processing

**Usage Limits:** The Oracle Fusion Automated Invoice Processing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Automated Invoice Processing Cloud



Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Advanced Access Controls Cloud Service - Hosted Employee***

Applicable Part # B89322

Users of the Oracle Fusion Advanced Access Controls Cloud Service are authorized to access the following module:

- Fusion Advanced Access Controls

**Usage Limits:** The Oracle Fusion Advanced Access Controls Cloud Service is subject to usage limits based upon:

- a maximum number of Hosted Employees
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Purchasing Cloud Services- Hosted Employee***

Applicable Part # B86843

Users of the Oracle Fusion Purchasing Cloud Service are authorized to access the following module:

- Oracle Fusion Purchasing
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Purchasing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Supplier Portal Cloud Service- Hosted Employee***

Applicable Part # B86844

Users of the Oracle Fusion Supplier Portal Cloud Service are authorized to access the following module:

- Oracle Fusion Supplier Portal

**Usage Limits:** The Oracle Fusion Supplier Portal Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Supplier Portal Cloud Service uses the storage provided under your Oracle Fusion Purchasing Cloud Service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Supplier Qualification Management Cloud Service- Hosted Employee***

Applicable Part # B86845

Users of the Oracle Fusion Supplier Qualification Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Supplier Qualification Management
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Supplier Qualification Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Employee

Licensed Metric	Database Storage (Records)	File Storage (GB)	Bandwidth
Hosted Employee	200,000	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sourcing Cloud Service- Hosted Employee***

Applicable Part # B86846

Users of the Oracle Fusion Sourcing Cloud Service are authorized to access the following module:

- Oracle Fusion Sourcing
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Sourcing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Procurement Contracts Cloud Service- Hosted Employee***

Applicable Part # B86847

Users of the Oracle Fusion Procurement Contracts Cloud Service are authorized to access the following module:

- Oracle Fusion Procurement Contracts
- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Procurement Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Self Service Procurement Cloud Service- Hosted Employee***

Applicable Part # B86848

Users of the Oracle Fusion Self Service Procurement Cloud Service are authorized to access the following module:

- Oracle Fusion Self Service Procurement

**Usage Limits:** The Oracle Fusion Self Service Procurement Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion Engagement Cloud Professional Offering Cloud Service - Hosted Named User***

Applicable Part # B87347

Users of the Oracle Fusion Engagement Cloud Professional Offering Cloud Service are authorized to access the following modules:

- CX Foundation
  - Accounts, Contact and Households
  - Fusion Lead Management
  - Fusion Opportunity Management
  - Notes and Attachments
  - Activities - Appointments, Tasks and Call Reports
  - Oracle Sales Cloud for Outlook; (PIMSYNC Only)
  - Oracle Sales Cloud Mobile
  - Oracle Enterprise Mobile
  - Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
  - Sales Coach
  - Assessments
  - Automated Assignment
- Fusion Sales Catalog;
- Fusion Configuration and Customization Toolset;
- Fusion Sales Analytics;
- Fusion Sales Campaigns;
- Fusion Revenue Forecasting; and
- Oracle Fusion Service Requests

**Usage Limits:** The Oracle Fusion Engagement Cloud Professional Offering Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User)
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Engagement Cloud Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

The maximum number of Records that may be uploaded and stored within your Fusion Engagement Cloud Professional Offering environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion CRM Base Professional Offering environment for all such Hosted Named Users is twenty-four million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion Engagement CRM Base Professional Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Opportunity Landscape Cloud Service- Hosted Named User***

Applicable Part # B67273

Users of the Oracle Fusion Opportunity Landscape Cloud Service are authorized to access the following module:

- Oracle Fusion Opportunity Landscape

**Usage Limits:** The Oracle Fusion Opportunity Landscape Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Opportunity Landscape Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service- Hosted Named User***

Applicable Part # B67280

Users of the Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service are authorized to access the following module:

- Oracle Fusion Partner Relationship Management for Channel Managers

**Usage Limits:** The Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5,000	25	N/A

**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within Your environment is

five thousand (5000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User

licenses under Your Ordering Document, Your total storage capacity within your environment for all such Hosted Named Users is five hundred thousand (500,000) Records). The maximum aggregate files that may be store within Your environment for all Your Hosted Named Users, regardless of the number of Records, is equal to twenty five (25) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 2.5 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Applications Extensibility Framework Cloud Service- Hosted Named User***

Applicable Part # B67301

Users of the Oracle Fusion Applications Extensibility Framework Cloud Service are authorized to access the following module:

- Oracle Fusion Applications Extensibility Framework

**Usage Limits:** The Oracle Fusion Applications Extensibility Framework Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- No additional storage is provided. The Fusion Applications Extensibility Framework Cloud Service uses the storage provided under your Fusion CRM Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Sales Contracts Cloud Service- Hosted Named User***

Applicable Part # B75801

Users of the Oracle Fusion Enterprise Contracts Management Cloud Service are authorized to access the following module:

- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Enterprise Contracts Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Enterprise Contracts Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Data Quality Cloud Service-Hosted 1,000 Records***

Applicable Part # B82114

Users of the Oracle Fusion Data Quality Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality

**Usage Limits:** The Oracle Fusion Data Quality Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Social Network for Partners Cloud Service- Hosted Named User***

Applicable Part # B85215

Users of the Social Network For Partners Cloud Service are authorized to access the following:

- Social Network for Partners

**Usage Limits:** The Social network for Partners Cloud Service is subject to usage limits based upon:



- a maximum number of Authorized Users (Hosted Named User)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Engagement Cloud Standard Offering Cloud Service-Hosted Named User***

Applicable Part # B87344

Users of the Oracle Fusion Engagement Cloud Standard Offering Cloud Service are authorized to access the following modules:

- Oracle Fusion CX Platform
- Oracle Fusion Customer Center
- Oracle Fusion Opportunity Management
- Oracle Fusion Territory Management
- Oracle Fusion Lead Management
- Oracle Fusion Revenue Forecasting
- Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
- Oracle Fusion Customer Relationship Management for Microsoft Outlook
- Oracle Fusion Mobile Sales
- Oracle Enterprise Mobile
- Oracle Fusion Sales Catalog
- Oracle Fusion Customer Data Steward Cloud Service
- Oracle Fusion Customer Hub Cloud Service
- Oracle Transactional Business Intelligence
- Oracle Fusion Service Requests
- Oracle Fusion Knowledge Foundation
- Oracle Fusion Service Queue Management
- Oracle Fusion Service Email Management
- Oracle Fusion Omni Channel Routing
- Oracle Fusion Entitlement & SLA Milestones

As part of the Oracle Fusion Engagement Cloud Standard Offering Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service.

**Usage Limits:** The Oracle Fusion Engagement Cloud Standard Offering Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Engagement Cloud Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage

environment for non-production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

The maximum number of Records that may be uploaded and stored within your Fusion Engagement Cloud Standard Offering environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under this Ordering Document, Your total storage capacity within your Fusion CRM Base Standard Offering environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion Engagement Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named Users licensed under Your Ordering Document. (For example, if you have purchased one hundred (100) Hosted Fusion Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Fusion Engagement Cloud Industry Offering Cloud Service - Hosted Named User***

Applicable Part # B87345

Users of the Oracle Fusion Engagement Cloud Industry Offering Cloud Service are authorized to access the following modules:

- Fusion CX Platform;
- Fusion Customer Center;
- Fusion Opportunity Management;
- Fusion Territory Management;
- Fusion Lead Management;
- Fusion Sales Forecasting;
- Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User);
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Customer Relationship Management for Lotus Notes
- Fusion Customer Relationship Management for Gmail
- Fusion Mobile Sales;
- Oracle Enterprise Mobile
- Fusion Mobile Sales Call Report App;
- Fusion Quota Management;

- Fusion Sales Campaigns;
- Fusion Sales Catalog;
- Fusion Incentive Compensation;
- Fusion Sales Predictor;
- Fusion Opportunity Landscape;
- Fusion Sales Contracts Management;
- Fusion Customer Hub;
- Fusion Customer Data Steward;
- Fusion Voice Cloud Service for Sales Cloud;
- Lightbox;Business Plans;
- LinkedIn
- Oracle Fusion Service Requests
- Oracle Fusion Knowledge Foundation
- Oracle Fusion Service Queue Management
- Oracle Fusion Service Email Management
- Oracle Fusion Omni Channel Routing
- Oracle Fusion Entitlement & SLA Milestones
- Oracle Chat Cloud Service
- Oracle Cobrowse Cloud Service

As part of the Oracle Fusion Engagement Cloud Industry Offering Cloud Service, you will also receive one user of Oracle Fusion Applications Extensibility Framework Cloud Service for every 20 Hosted Named Users.

As part of the Oracle Fusion Engagement Cloud Industry Offering Cloud Service, you will receive one of the Industry Offerings. Please select one of the following Industry Offerings: Sales Cloud for Communications Cloud Service, Sales Cloud for Consumer Goods Cloud Service, Sales Cloud for Financial Services Cloud Service, Sales Cloud for High Tech and Manufacturing Cloud Service, Sales Cloud for Higher Education Cloud Service.

**Usage Limits:** The Oracle Fusion Engagement Cloud Industry Offering Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User)
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Engagement Cloud Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 3 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and two environments are dedicated for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted Named User (1 Authorized User)	240,000	600	N/A
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The maximum number of Records that may be uploaded and stored within your Fusion Engagement Cloud Premium Offering environment is two hundred and forty thousand (240,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion CRM Base Premium Offering environment for all such Hosted Named Users is twenty-four million (24,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to six hundred (600) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 60 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Engagement Cloud Enterprise Offering Cloud Service- Hosted Named User***

Applicable Part # B87346

Users of the Oracle Fusion Engagement Cloud Enterprise Offering Cloud Service are authorized to access the following modules:

- Fusion CX Platform;
- Fusion Customer Center;
- Fusion Opportunity Management;
- Fusion Territory Management;
- Fusion Lead Management;
- Fusion Sales Revenue Forecasting;
- Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User);
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Customer Relationship Management for Lotus Notes
- Fusion Customer Relationship Management for Gmail
- Fusion Mobile Sales;
- Oracle Enterprise Mobile
- Fusion Mobile Sales Call Report App;
- Fusion Quota Management;
- Fusion Sales Campaigns;
- Fusion Sales Catalog;
- Fusion Incentive Compensation;
- Fusion Sales Predictor;
- Fusion Customer Hub;

- Fusion Customer Data Steward;
- Lightbox;
- Business Plans
- LinkedIn
- Oracle Fusion Service Requests
- Oracle Fusion Knowledge Foundation
- Oracle Fusion Service Queue Management
- Oracle Fusion Service Email Management
- Oracle Fusion Omni Channel Routing
- Oracle Fusion Entitlement & SLA Milestones

As part of the Oracle Fusion Engagement Cloud Enterprise Offering Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service for every 20 Hosted Named Users of the Oracle Fusion CRM Base Enterprise Offering Cloud Service.

**Usage Limits:** The Oracle Fusion Engagement Cloud Enterprise Offering Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Absolute Limit of 7,500,000 API Operations per day/site (regardless of the number of Authorized Users purchased). API Operation consumption limited to Engagement Cloud Named Users. API Operations are defined as Service transactions and Service communication channels.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	180,000	400	N/A

The maximum number of Records that may be uploaded and stored within your Fusion Engagement Cloud Enterprise Standard Offering environment is one hundred and eighty thousand (180,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, your total storage capacity within your Fusion CRM Base Enterprise Offering environment for all such Hosted Named Users is eighteen million (18,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to four hundred (400) megabytes of file attachments per Hosted Named User licensed under

Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named Users licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 40 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Chat Cloud Service***

**Applicable SKUs: B87854**

Users of Oracle Chat Cloud Service are authorized to access the following module(s):

- Oracle Chat Cloud Service

**Usage Limits:** Oracle Chat Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named)
- A maximum limit of 5,000 chat API operations per minute

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Advanced Data Security Cloud Services for Human Capital Management Cloud Service***

Applicable Part # B72129

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Advanced Data Security Cloud Services for Fusion CRM Cloud Service***

Applicable Part # B72130

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Advanced Data Security Cloud Services for Fusion Enterprise Resource Planning Cloud Service***

Applicable Part # B72131

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service***

Applicable Part # B78941

Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security

Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Security Cloud Service.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service***

Applicable Part # B78943

Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud

Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.



- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service uses the storage provided under Your existing Oracle Fusion Enterprise Resource Planning Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service***

Applicable Part # B78942

Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud

Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion CRM Base Professional Offering Cloud Service - Hosted Named User***

Applicable Part # B86408

Users of the Oracle Fusion CRM Base Professional Offering Cloud Service are authorized to access the following modules:

- CX Foundation

- Accounts, Contact and Households
- Fusion Lead Management
- Fusion Opportunity Management
- Notes and Attachments
- Activities - Appointments, Tasks and Call Reports
- Oracle Sales Cloud for Outlook; (PIMSYNC Only)
- Oracle Sales Cloud Mobile
- Oracle Enterprise Mobile
- Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
- Sales Coach
- Assessments
- Automated Assignment
- Fusion Sales Catalog;
- Fusion Configuration and Customization Toolset;
- Fusion Sales Analytics;
- Fusion Sales Campaigns; and
- Fusion Revenue Forecasting

**Usage Limits:** The Oracle Fusion CRM Base Professional Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM

## Base

Professional Offering environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion CRM Base Professional Offering environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Professional Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion CRM Base Standard Offering Cloud Service-Hosted Named User***

Applicable Part # B67267

Users of the Oracle Fusion CRM Base Standard Offering Cloud Service are authorized to access the following modules:

- CX Foundation
  - Accounts, Contact and Households
  - Fusion Lead Management
  - Fusion Opportunity Management
  - Notes and Attachments
  - Activities - Appointments, Tasks and Call Reports
  - Oracle Sales Cloud for Outlook; (PIMSYNC Only)
  - Oracle Sales Cloud Mobile
  - Oracle Enterprise Mobile
  - Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
  - Sales Coach
  - Assessments
  - Automated Assignment
- Fusion Sales Catalog;
- Fusion Configuration and Customization Toolset;
- Fusion Sales Analytics;

- Fusion Sales Campaigns;
- Fusion Sales Revenue Forecasting;
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Territory Management; and
- Oracle Customer Data Management (CDM) Foundation Components

**Usage Limits:** The Oracle Fusion CRM Base Standard Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	110,000	200	N/A

**Record:** is defined as a unique party database record or a transactional record for opportunity, lead, activities and custom object stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Base Standard Offering environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under this Ordering Document, Your total storage capacity within your Fusion CRM Base Standard Offering environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named Users licensed under Your Ordering Document. (For example, if you have purchased one hundred (100) Hosted Fusion Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Fusion CRM Base Enterprise Offering Cloud Service- Hosted Named User***

Applicable Part # B67268

Users of the Oracle Fusion CRM Base Enterprise Offering Cloud Service are authorized to access the following modules:

- CX Foundation
  - Accounts, Contact and Households
  - Fusion Lead Management
  - Fusion Opportunity Management
  - Notes and Attachments
  - Activities - Appointments, Tasks and Call Reports
  - Oracle Sales Cloud for Outlook; (PIMSYNC Only)
  - Oracle Sales Cloud Mobile
  - Oracle Enterprise Mobile
  - Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
  - Sales Coach
  - Assessments
  - Automated Assignment
- Fusion Sales Catalog;
- Fusion Configuration and Customization Toolset;
- Fusion Sales Analytics;
- Fusion Sales Campaigns;
- Fusion Sales Forecasting; (includes Revenue and Unit)
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Territory Management;
- Oracle Customer Data Management (CDM) Foundation Components;
- Fusion Quota Management;
- Fusion Sales Predictor
- Lightbox;
- Business Intelligence Mobile Application Designer;
- Fusion Customer Relationship Management for Gmail;
- Fusion Customer Relationship Management for Lotus Notes;
- Fusion Incentive Compensation

- Business Plans; and
- LinkedIn

**Usage Limits:** The Oracle Fusion CRM Base Enterprise Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	180,000	400	N/A

**Record:** is defined as a unique party database or a transactional record for opportunity, lead, activities and custom object record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Enterprise Standard Offering environment is one hundred and eighty thousand (180,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, your total storage capacity within your Fusion CRM Base Enterprise Offering environment for all such Hosted Named Users is eighteen million (18,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to four hundred (400) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named Users licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 40 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion CRM Base Premium Offering Cloud Service - Hosted Named User***

Applicable Part # B67269

Users of the Oracle Fusion CRM Base Premium Offering Cloud Service are authorized to access the following modules:

- CX Foundation
  - Accounts, Contact and Households
  - Fusion Lead Management
  - Fusion Opportunity Management
  - Notes and Attachments
  - Activities - Appointments, Tasks and Call Reports
  - Oracle Sales Cloud for Outlook; (PIMSYNC Only)
  - Oracle Sales Cloud Mobile
  - Oracle Enterprise Mobile
  - Oracle Social Network (100:1 up to 100 OSN users per Hosted Named User)
  - Sales Coach
  - Assessments
  - Automated Assignment
- Fusion Sales Catalog;
- Fusion Configuration and Customization Toolset;
- Fusion Sales Analytics;
- Fusion Sales Campaigns;
- Fusion Sales Forecasting; (includes Revenue and Unit)
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Territory Management;
- Oracle Customer Data Management (CDM) Foundation Components;
- Fusion Quota Management;
- Fusion Sales Predictor;
- Lightbox;
- Business Intelligence Mobile Application Designer;
- Fusion Customer Relationship Management for Gmail;
- Fusion Customer Relationship Management for Lotus Notes;
- Fusion Incentive Compensation;
- Fusion Sales Contracts Management;
- Fusion Voice Cloud Service for Sales Cloud

- Fusion Opportunity Landscape - Whitespace Analysis
- Business Plans; and
- LinkedIn

**Usage Limits:** The Oracle Fusion CRM Base Premium Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	240,000	600	N/A

**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Base Premium Offering environment is two hundred and forty thousand (240,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion CRM Base Premium Offering environment for all such Hosted Named Users is twenty-four million (24,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to six hundred (600) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 60 gigabytes.)

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Commerce Peak Capacity Extension Cloud Service – 10,000 Page Views per Hour***

Applicable Part #: B81003



This Oracle Commerce Peak Capacity Extension Cloud Service increases the Peak Capacity Limit of your Oracle Commerce Standard Edition Cloud Service in the amount stated in your order. You are required to purchase and maintain the Oracle Commerce Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Commerce External API Access Peak Capacity Extension Cloud Service – 10,000 Requests per Hour***

Applicable Part #: B82522

This Oracle Commerce External API Access Peak Capacity Extension Cloud Service increases the Peak Capacity Limit of your Oracle Commerce External API Access Cloud Service in the amount stated in your order. You are required to purchase and maintain Oracle Commerce External API Access Cloud Service for the duration of this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Commerce Assisted Selling Application Cloud Service – Hosted Named User***

Applicable Part #: B85345

Users of Oracle Commerce Assisted Selling Application Cloud Service are authorized to access the following modules and features:

- Oracle Commerce Assisted Selling Application Cloud Service You are required to download

an iOS application to use this Cloud Service. **Service Level Targets**

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

Target System Availability
99.9%

**Usage Limits:** The Oracle Commerce Assisted Selling Application Cloud Service is subject to usage

limits as follows:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Loyalty Peak Capacity Extension Cloud Service- 25,000 Transactions per Hour***

Applicable Part # B87858

Users of the Oracle Loyalty Peak Capacity Extension Cloud Service are authorized to access the following:

- 25,000 additional Transactions per Hour

**Usage Limits:** The Oracle Loyalty Peak Capacity Extension Cloud Service is subject to usage limits based on:

- A maximum number of 25,000 additional Transactions per Hour as defined in your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Workforce Compensation Cloud Service- Hosted Named User**

Applicable Part # B67295

Users of the Oracle Fusion Workforce Compensation Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Compensation

Users of Oracle Fusion Workforce Compensation Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Compensation Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<b>Licensed Metric</b>	<b>Database Storage (Records)</b>	<b>File Storage (MB)</b>	<b>Bandwidth</b>
Hosted Named User (1 Authorized User)	5	200	N/A

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Fusion Goal Management Cloud Service-Hosted Named User**

Applicable Part # B67291

Users of the Oracle Fusion Goal Management Cloud Service are authorized to access the following module:

- Oracle Fusion Goal Management

Users of Oracle Fusion Goal Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Goal Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Performance Management Cloud Service - Hosted Named User***

Applicable Part # B67293

Users of the Oracle Fusion Performance Management Cloud Service are authorized to access the following module:

- Oracle Fusion Performance Management

Users of Oracle Fusion Performance Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Performance Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Talent Review and Succession Management Cloud Service- Hosted Named User***

Applicable Part # B67294

Users of the Oracle Fusion Talent Review and Succession Management Cloud Service are authorized to access the following module:

- Oracle Fusion Talent Review and Succession Management

Users of Oracle Fusion Talent Review and Succession Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Talent Review and Succession Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Career Development Cloud Service-Hosted Named User***

Applicable Part # B81291

Users of the Oracle Fusion Career Development Cloud Service are authorized to access the following modules:

- Oracle Fusion Career Development Cloud Service

Users of Oracle Fusion Career Development Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Career Development Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted Named User (1 Authorized User)	5	200	N/A

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Work Life Cloud Service- Hosted Named User***

Applicable Part # B88342

Users of Oracle Work Life Cloud Service are authorized to access the following modules:

- Fusion Workforce Reputation Management Cloud Service
- Fusion Employee Wellness Cloud Service
- Fusion Volunteering Cloud Service

Users of Oracle Work Life Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Work Life Cloud Service is subject to usage limits based on:

- maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following usage limits apply per Hosted Named User:

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
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Hosted Named User	5	200	N/A
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**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Transportation Cooperative Routing Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78952

Users of the Oracle Transportation Cooperative Routing Cloud Service are authorized to access the following module:

- Oracle Transportation Cooperative Routing Cloud Service

**Usage Limits:** The Oracle Transportation Cooperative Routing Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (one for Production and a stage environment for Non-Production use).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Cooperative Routing Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Freight Payment, Billing and Claims Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78953

Users of the Oracle Freight Payment, Billing and Claims Cloud Service are authorized to access the following module:

- Oracle Freight Payment, Billing and Claims Cloud Service

**Usage Limits:** The Oracle Freight Payment, Billing and Claims Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management)
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).

- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Freight Payment, Billing and Claims Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Transportation Intelligence Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78954

Users of the Oracle Transportation Intelligence Cloud Service are authorized to access the following module:

- Oracle Transportation Intelligence Cloud Service

**Usage Limits:** The Oracle Transportation Intelligence Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Intelligence Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Logistics Inventory Visibility Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78955

Users of the Oracle Logistics Inventory Visibility Cloud Service are authorized to access the following module:

- Oracle Logistics Inventory Visibility Cloud Service

**Usage Limits:** The Oracle Logistics Inventory Visibility Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Logistics Inventory Visibility Cloud Service uses



the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Forwarding and Brokerage Operations Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78956

Users of the Oracle Forwarding and Brokerage Operations Cloud Service are authorized to access the following module:

- Oracle Forwarding and Brokerage Operations Cloud Service

**Usage Limits:** The Oracle Forwarding and Brokerage Operations Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 environments for this Oracle Cloud Service (Production and Non- Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Forwarding and Brokerage Operations Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Transportation Sourcing Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78957

Users of the Oracle Transportation Sourcing Cloud Service are authorized to access the following module:

- Oracle Transportation Sourcing Cloud Service

**Usage Limits:** The Oracle Transportation Sourcing Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non- Production).
- Additional environments may be purchased subject to additional fees.

- No additional storage is provided. The Oracle Transportation Sourcing Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Transportation Management Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78950

Users of the Oracle Transportation Management Cloud Service are authorized to access the following module:

- Oracle Transportation Management Cloud Service

**Usage Limits:** The Oracle Transportation Management Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management)
- Oracle will provision 2 instances per deployment (Production and Non-Production)
- Additional instances may be purchased subject to additional fees
- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted \$M Freight Under Management	60,000	N/A	N/A

Record count is based on the total number of Order Base Lines, Order Base Ship Units, Order Release Lines, Shipment Stops, Invoice Lines, Tracking Events, and Claim Lines stored in the database.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Option: Oracle Transportation Operational Planning Cloud Service- Hosted \$M Freight Under Management***

Applicable Part # B78951

Users of the Oracle Transportation Operational Planning Cloud Service are authorized to access the following module:

- Oracle Transportation Operational Planning Cloud Service

**Usage Limits:** The Oracle Transportation Operational Planning Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted \$M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Operational Planning Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Trade Compliance Cloud Service- Hosted \$M in Revenue***

Applicable Part # B78962

Users of the Oracle Trade Compliance Cloud Service are authorized to access the following module:

- Oracle Trade Compliance Cloud Service

**Usage Limits:** The Oracle Trade Compliance Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted \$M in Application Annual Revenue).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Trade Compliance Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Global Trade Intelligence Cloud Service- Hosted \$M in Revenue***

Applicable Part # B78963

Users of the Global Trade Intelligence Cloud Service are authorized to access the following module:

- Oracle Global Trade Intelligence Cloud Service

**Usage Limits:** The Oracle Global Trade Intelligence Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted \$M in Application Annual Revenue)

- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Global Trade Intelligence Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Option: Oracle Customs Management Cloud Service- Hosted \$M in Revenue***

Applicable Part # B78964

Users of the Oracle Customs Management Cloud Service are authorized to access the following module:

- Oracle Customs Management Cloud Service

**Usage Limits:** The Oracle Customs Management Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted \$M in Application Annual Revenue)
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Customs Management Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Global Trade Management Cloud Service – Hosted \$M in Revenue***

Applicable Part # B78961

Users of the Oracle Global Trade Management Cloud Service are authorized to access the following module:

- Oracle Global Trade Management Cloud Service

**Usage Limits:** The Oracle Global Trade Management Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted \$M in Application Annual Revenue).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- See table below for usage limits allocated per licensed metric

Licensed Metric	Database Storage (Records)	File Storage (MB)	Bandwidth
Hosted \$M in Revenue	5,000	N/A	N/A

Record count is based on the total number of GTM Parties and GTM Transaction Lines stored in the database.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Social Data and Insight Cloud Service for D&B Company Records – Hosted Record***

Applicable Part #s: B75366, B77363, B77364

Users of the Social Data and Insight and Cloud Service are authorized to access the following functionality:

- Search Records of D&B Companies
- Export Records of D&B Companies either in the form of CSV files or directly within an application (e.g., Oracle Sales Cloud)
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
  - Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
  - Batch mode: the Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.

**Usage Limits:**

The Social Data and Insight and Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export, per export job: 100,000
- Maximum number of Hosted Records that a user may submit for real-time mode enrichment per job: 10
- Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000
- Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match"

value. For example, if 10 input records are run against a multiple matched value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

Licensed Metric	Database Storage (GB)	File Storage (GB)	Bandwidth
Hosted Record	N/A	N/A	N/A

**Additional Restrictions:**

The Social Data and Insight Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Social Data and Insight Cloud Service for D&B Company Records at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).
- You may use the D&B Companies Hosted Records in only one of the following Oracle Cloud application suites:
- Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
- Oracle Marketing Cloud suite
- Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
- Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
- Oracle Cloud BI Apps suite

To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Social Data and Insight Cloud Services subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

***Oracle Social Data and Insight Cloud Service for D&B Contact Records – Hosted Record***

Applicable Part #: B77365

Users of the Social Data and Insight and Cloud Service are authorized to access the following functionality:

- Search Records of D&B Contacts
- Export Records of D&B Contacts either in the form of CSV files or directly within an application such as Oracle Sales Cloud
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
- Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record

- submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
- Batch mode: The Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.

### Usage Limits:

The Social Data and Insight and Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export per export job: 100,000
  - Maximum number of Hosted Records that a user may submit for real-time mode enrichment, per job: 10
  - Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000
- Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match" value. For example, if 10 input records are run against a multiple match value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

Licensed Metric	Database Storage (GB)	File Storage (GB)	Bandwidth
Hosted Record	N/A	N/A	N/A

### Additional Restrictions:

The Social Data and Insight Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Social Data and Insight Cloud Service for D&B Contact Records at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).
- You may use the D&B Contacts Hosted Records in only one of the following Oracle Cloud application suites:
  - Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - Oracle Marketing Cloud suite
  - Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - Oracle Cloud BI Apps suite

To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Social Data and Insight Cloud Services subject to additional fees.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

## ***Oracle Social Data and Insight Cloud Service – Additional Applications - Application***

Applicable Part #: B85216

Users of the Oracle Social Data and Insight Cloud Service – Additional Applications are authorized to access the following functionality:

- For each additional application purchased hereunder, You may use the D&B Contacts Hosted Records or D&B Company Records (but not both) in an additional one of the following Oracle Cloud application suites as set forth in Your order:
  - o Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - o Oracle Marketing Cloud suite
  - o Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - o Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - o Oracle Cloud BI Apps suite

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

## ***Oracle Transparent Data Encryption Security Cloud Service - Each***

Applicable Part # B84494

Oracle Transparent Data Encryption Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption Security Cloud Service uses the storage provided under Your existing Oracle Transparent Data Encryption Security Cloud



Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Fusion Automated Invoice Processing Cloud Service-Hosted 1,000 Records***

Applicable Part # B73947

Users of the Oracle Fusion Automated Invoice Processing Cloud Service are authorized to access the following module:

- Oracle Fusion Automated Invoice Processing

**Usage Limits:** The Oracle Fusion Automated Invoice Processing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Invoices (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Automated Invoice Processing Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Fusion Transactional Business Intelligence Cloud Service- Hosted Named User***

Applicable Part # B84576

Users of the Oracle Fusion Transactional Business Intelligence Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud application. One environment is dedicated for production use and the second environment is dedicated as a stage environment

for non-production use. Additional environments may be purchased subject to additional fees.

- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence Cloud Service uses the storage provided under your applicable Oracle Fusion Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Enterprise Planning and Budgeting Cloud Service-Hosted Named User***

**Applicable Part #: B85698**

Users of the Oracle Enterprise Planning and Budgeting Cloud Service are authorized to access the following module or functionality:

- Oracle Enterprise Planning and Budgeting Cloud Service
- Oracle Planning and Budgeting Cloud Service
- Oracle Strategic Modeling
- Oracle Financial Statement Planning
- Oracle Capital Expenditure Planning
- Oracle Workforce Planning
- Oracle Project Financial Planning

**Usage Limits:** The Oracle Enterprise Planning and Budgeting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Enterprise Planning and Budgeting Cloud service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Planning and Budgeting Cloud Service-Hosted Named User***

**Applicable Part # B73946**

Users of the Oracle Planning and Budgeting Cloud Service are authorized to access the following module:

- Oracle Planning and Budgeting Cloud Service

**Usage Limits:** The Oracle Planning and Budgeting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

**Oracle Financial Statement Planning – Hosted Named User**

Applicable Part # B86759

Oracle Financial Statement Planning is an option to the Oracle Planning and Budgeting Cloud Service

Users of Oracle Financial Statement Planning have access to the following modules or functionality:

- Oracle Financial Statement Planning
- Strategic Modeling

**Usage Limits:** The Oracle Financial Statement Planning Option is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- No additional storage is provided. The Oracle Financial Statement Planning Option uses storage provided by the Oracle Planning and Budgeting Cloud Service

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

**Oracle Capital Expenditure Planning– Hosted Named User**

Applicable Part # B86760

Oracle Capital Expenditure Planning is an option to the Oracle Planning and Budgeting Cloud Service

Users of Oracle Expenditure Planning have access to the following module:

- Oracle Expenditure Planning

**Usage Limits:** The Oracle Capital Expenditure Planning Option is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order

- No additional storage is provided. The Oracle Expenditure Planning Option uses storage provided by the Oracle Planning and Budgeting Cloud Service

**NOTE: STRATEGIC MODELING IS NOT LICENSED FOR USE WITH THIS OPTION**

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Workforce Planning– Hosted Named User***

**Applicable Part # B86761**

Oracle Workforce Planning is an option to the Oracle Planning and Budgeting Cloud Service

Users of Oracle Workforce Planning have access to the following module:

- Oracle Workforce Planning

**Usage Limits:** The Oracle Workforce Planning Option is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- No additional storage is provided. The Oracle Workforce Planning Option uses storage provided by the Oracle Planning and Budgeting Cloud Service

**NOTE: STRATEGIC MODELING IS NOT LICENSED FOR USE WITH THIS OPTION**

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Project Financial Planning– Hosted Named User***

**Applicable Part # B86762**

Oracle Project Financial Planning is an option to the Oracle Planning and Budgeting Cloud Service

Users of Oracle Project Financial Planning have access to the following module:

- Oracle Project Financial Planning

**Usage Limits:** The Oracle Project Financial Planning Option is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- No additional storage is provided. The Oracle Project Financial Planning Option uses storage provided by the Oracle Planning and Budgeting Cloud Service

**NOTE: STRATEGIC MODELING IS NOT LICENSED FOR USE WITH THIS OPTION**

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Enterprise Performance Reporting Cloud Service-Hosted Named User***

**Applicable Part # B79785**

Users of the Oracle Enterprise Performance Reporting Cloud Service are authorized to access the following module:

- Oracle Enterprise Performance Reporting Cloud Service

**Usage Limits:** The Oracle Enterprise Performance Reporting Cloud Service is subject to usage limits based upon:

- Maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- The maximum allowable file storage for Oracle Enterprise Performance Reporting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Enterprise Performance Management for United States Government Cloud Service***

**Applicable Part #: B82309**

The Oracle Enterprise Performance Management for United States Government Cloud Service provides customers with a software-as-a-service offering targeted to control requirements of the Federal Risk and Authorization Management Program (FedRAMP).

This Oracle Cloud Service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security frameworks as defined by FISMA, including NIST SP 800-37, NIST SP 800-53 and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle does not offer Disaster Recovery with defined Recovery-Point Objectives (RPO) and Recovery-Time Objectives (RTO). Rather, Oracle periodically makes backups of production data for Oracle's sole use to limit data loss and service downtime in the event of a disaster. Oracle Customer support is included with this service and is provided by Oracle Global Support.

Access to a U.S. Cloud Operations public sector compliance analyst is included with this Cloud Service to assist customers who seek to complete a FedRAMP authorization. Thereafter, Oracle will work with customers to maintain the FedRAMP authorization. Oracle may reuse or leverage prior assessment documentation to meet customer requests. Oracle reserves the right to manage, operate and support this Oracle Cloud Service in its sole discretion to meet FedRAMP and other requirements.

### **Limitations**

The Oracle Enterprise Performance Management for United States Government Cloud Service is available only in the United States.

The Oracle Enterprise Performance Management for United States Government Cloud Service is only available for the following:

- Planning and Budgeting Cloud Service and the associated options:
  - Financial Statement Planning
  - Capital Expenditure Planning
  - Workforce Planning
  - Project Financial Planning
- Enterprise Planning and Budgeting Cloud Service
- Enterprise Performance Reporting Cloud Service and the associated option:
  - Disclosure Management for Enterprise Performance Reporting Cloud Service
- Account Reconciliation Cloud Service and the associated option:
  - Transaction Matching for Account Reconciliation Cloud Service
- Financial Consolidation and Close Service
- Profitability and Cost Management Cloud Service
- Tax Reporting Cloud Service
- Additional Storage for Enterprise Performance Management Cloud Service

The Oracle Enterprise Performance Management for United State Government Cloud Service does not scan uploaded files for viruses.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Financial Consolidation and Close Cloud Service-Hosted Named User***

**Applicable Part #: B85802**

Users of the Oracle Financial Consolidation and Close Cloud Service are authorized to access the following module:

- Oracle Financial Consolidation and Close Cloud Service

**Usage Limits:** The Oracle Financial Consolidation and Close Cloud is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per instance for the Oracle Financial Consolidation and Close Cloud service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Account Reconciliation Cloud Service-Hosted Named User***

**Applicable Part # B85677**

Users of the Oracle Account Reconciliation Cloud Service are authorized to access the following module:

- Oracle Account Reconciliation Cloud Service

**Usage Limits:** The Oracle Account Reconciliation Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

***Oracle Transaction Matching for Account Reconciliation Cloud Service – Each***

**Applicable Part # B87405**

Oracle Transaction Matching is an option to the Oracle Account Reconciliation Cloud Service

Users of Oracle Transaction Matching have access to the following module:

- Oracle Transaction Matching

**Usage Limits:** The Oracle Transaction Matching Option is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- No additional storage is provided. The Oracle Project Financial Planning Option uses storage provided by the Oracle Account Reconciliation Cloud Service

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Tax Reporting Cloud Service – Hosted Named User**

**Applicable Part # B87177**

Users of Oracle Tax Reporting Cloud Service have access to the following module:

- Oracle Tax Reporting Cloud Service

**Usage Limits:** The Oracle Tax Reporting Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- Oracle will provision 2 environments for this Cloud Service. One environment is dedicated to for production use and the second environment dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Tax Reporting Cloud Service cannot exceed 150GB

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Profitability and Cost Management Cloud Service – Hosted Named User**

**Applicable Part # B86152**

Users of Oracle Profitability and Cost Management Cloud Service have access to the following module:

- Oracle Profitability and Cost Management Cloud Service

**Usage Limits:** The Oracle Profitability and Cost Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined your order
- Oracle will provision 2 environments for this Cloud Service. One environment is dedicated to for production use and the second environment dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The maximum allowable file storage per environment for the Oracle Profitability and Cost Management Cloud Service cannot exceed 150GB

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.



## **Oracle Disclosure Management for Enterprise Performance Reporting Cloud Service - Hosted Environment**

**Applicable Part # B87840**

Users of Oracle Disclosure Management for Enterprise Performance Reporting Cloud Service option have access to the following module:

- Oracle Disclosure Management for Enterprise Performance Reporting Cloud Service option

**Usage Limits:** The Oracle Disclosure Management for Enterprise Performance Reporting Cloud Service option is subject to usage limits based on:

- 1 Hosted environment consisting of the Production Environment, and any non-Production Environment(s) (Hosted Environment).
- You are required to purchase and maintain the Oracle Enterprise Performance Reporting Cloud Service for the duration of this Oracle Cloud Service option.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Additional Storage for Oracle Enterprise Performance Management Cloud Service - 50 Gigabytes**

**Applicable Part #B88032**

Oracle Additional Storage for Oracle Enterprise Performance Management Cloud Service increases the total storage capacity under Your Cloud Services order.

**Usage Limits:** The Oracle Additional Storage for Oracle Enterprise Performance Management Cloud Service is subject to usage limits based upon:

- The maximum allowable file storage cannot exceed that of the associated Oracle Enterprise Performance Management Cloud Service with the same subscription plus this 50GB incremental extension (50 Gigabytes).

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

## **Oracle Additional Environments for Oracle Enterprise Performance Reporting Cloud Service**

**Applicable Part # B88576**

Oracle Additional Environments for Oracle Enterprise Performance Reporting Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Enterprise Performance Reporting Cloud Service is the same as the schedule for the associated Oracle Enterprise Performance Reporting Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Enterprise Performance Reporting Cloud Service also apply to Oracle Additional Environments for Oracle Enterprise Performance Reporting Cloud Service. Each Additional Environments for Oracle Enterprise Performance Reporting Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Enterprise Performance Reporting Cloud Service.

Additional Environments for Oracle Enterprise Performance Reporting Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service***

**Applicable Part # B88577**

Oracle Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service is the same as the schedule for the associated Oracle Enterprise Planning and Budgeting Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Enterprise Planning and Budgeting Cloud Service also apply to Oracle Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service. Each Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Enterprise Planning and Budgeting Cloud Service. Additional Environments for Oracle Enterprise Planning and Budgeting Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Additional Environments for Oracle Planning and Budgeting Cloud Service***

**Applicable Part # B88578**

Oracle Additional Environments for Oracle Planning and Budgeting Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Planning and Budgeting Cloud Service is the same as the schedule for the associated Oracle Planning and Budgeting Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Planning and Budgeting Cloud Service also apply to Oracle Additional Environments for Oracle Planning and Budgeting Cloud Service. Each Additional Environments for Oracle Planning and Budgeting Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Planning and Budgeting Cloud Service. Additional Environments for Oracle Planning and Budgeting Cloud Service will automatically terminate at the end of the Service Period.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Additional Environments for Oracle Financial Consolidation and Close Cloud Service***

**Applicable Part # B88579**

Oracle Additional Environments for Oracle Financial Consolidation and Close Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Financial Consolidation and Close Cloud Service is the same as the schedule for the associated Oracle Financial Consolidation and Close Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Financial Consolidation and Close Cloud Service also apply to Oracle Additional Environments for Oracle Financial Consolidation and Close Cloud Service. Each Additional Environments for Oracle Financial Consolidation and Close Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle

Cloud Ordering Document for Oracle Financial Consolidation and Close Cloud Service. Additional Environments for Oracle Financial Consolidation and Close Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Additional Environments for Oracle Account Reconciliation Cloud Service***  
**Applicable Part # B88580**

Oracle Additional Environments for Oracle Account Reconciliation Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Account Reconciliation Cloud Service is the same as the associated Oracle Account Reconciliation Account Cloud Service Environments. Additional licensed options and or modules that have been purchased for the associated Oracle Account Reconciliation Cloud Service also apply to Oracle Additional Environments for Oracle Account Reconciliation Cloud Service. Each Additional Environments for Oracle Account Reconciliation Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Account Reconciliation Cloud Service. Additional Environments for Oracle Account Reconciliation Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

***Oracle Additional Environments for Oracle Profitability and Cost Management Cloud Service***  
**Applicable Part # B88581**

Oracle Additional Environments for Oracle Profitability and Cost Management Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Profitability and Cost Management Cloud Service is the same as the schedule for the associated Oracle Profitability and Cost

Management Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Profitability and Cost Management Cloud Service also apply to Oracle Additional Environments for Oracle Profitability and Cost Management Cloud Service. Each Additional Environments for Oracle Profitability and Cost Management Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Profitability and Cost Management Cloud Service. Additional Environments for Oracle Profitability and Cost Management Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Additional Environments for Oracle Tax Reporting Cloud Service***

**Applicable Part # B88582**

Oracle Additional Environments for Oracle Tax Reporting Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Tax Reporting Cloud Service is the same as the schedule for the associated Oracle Tax Reporting Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Tax Reporting Cloud Service also apply to Oracle Additional Environments for Oracle Tax Reporting Cloud Service. Each Additional Environments for Oracle Tax Reporting Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Tax Reporting Cloud Service. Additional Environments for Oracle Tax Reporting Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Additional Environments for Oracle Enterprise Data Management Cloud Service***

**Applicable Part # B89147**

Oracle Additional Environments for Oracle Enterprise Data Management Cloud Service provides for the hosting and maintenance of two additional environments, which are a reasonably similar replica of Your Production Service Environment, for nonproduction use such as development, training and testing, but not for Production operations or stress testing. In addition, the subscription may be used for Standby purposes and production use in the event of a service disruption at the Production

Service Environment. The maintenance or update schedule for the Additional Environments for Oracle Enterprise Data Management Cloud Service is the same as the schedule for the associated Oracle Enterprise Data Management Cloud Service environments. Additional licensed options and or modules that have been purchased for the associated Oracle Enterprise Data Management Cloud Service also apply to Oracle Additional Environments for Oracle Enterprise Data Management Cloud Service. Each Additional Environments for Oracle Enterprise Data Management Cloud Service must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document for Oracle Enterprise Data Management Service. Additional Environments for Oracle Enterprise Data Management Cloud Service will automatically terminate at the end of the Service Period.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Cloud Platform for Oracle SaaS***

Oracle Cloud Platform for Oracle SaaS	Part #	Metric
Oracle Cloud Platform for Oracle SaaS - Standard	B90072	Hosted Named User
Oracle Cloud Platform for Oracle SaaS - Standard	B90073	Hosted Employee
Oracle Cloud Platform for Oracle SaaS - Enterprise	B90074	Hosted Named User
Oracle Cloud Platform for Oracle SaaS - Enterprise	B90075	Hosted Employee

#### **Description**

Oracle Cloud Platform for Oracle SaaS – Standard and Oracle Cloud Platform for Oracle SaaS – Enterprise are limited use editions of Oracle Cloud Platform Services offered specifically for use only with Oracle SaaS applications for application extension, connectivity, advanced security and analytics.

Users of Oracle Cloud Platform for Oracle SaaS - Standard have access to the following Oracle Cloud Platform Services:

- Oracle Autonomous Visual Builder Cloud Service - Enterprise
- Oracle Autonomous Mobile Cloud
- Oracle Autonomous Developer Cloud Service
- Oracle Identity Cloud Service Foundation

Users of Oracle Cloud Platform for Oracle SaaS - Enterprise have access to the following Oracle Cloud Platform Services:

- All Oracle Cloud Platform Services included in Standard
- Oracle Autonomous Integration Cloud– Enterprise
- Oracle Autonomous Data Integration Platform Cloud– Standard

- Oracle Autonomous Analytics Cloud– Standard

### **Oracle Autonomous Visual Builder Cloud Service – Enterprise**

The Oracle Autonomous Visual Builder Cloud Service – Enterprise is a cloud-based, low-code application development solutions for creating, extending, and customizing business applications. Users may create and publish hosted web applications that work on mobile devices and web browsers through visual development of UI, Business Objects, and Business Logic.

As part of the Oracle Autonomous Visual Builder Cloud Service – Enterprise, authenticated users may be granted a role authorizing access to development tools for this Oracle Cloud Service and may develop and publish any number of applications. Any number of authenticated and unauthenticated users may access a published application. Additionally, any number of API calls may be made to published APIs provided by this Oracle Cloud Services or by published applications. Service performance may be affected by the number of users, by the number of API calls, and by the service configuration, such as the number of OCPUs utilized.

The Oracle Autonomous Visual Builder Cloud Service - Enterprise allows application developers to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. The Oracle Autonomous Visual Builder Cloud Service - Enterprise provides up to 5 gigabytes of capacity for applications and data. Application developers may upload static resources (including, but not limited to images, JavaScript files, CSS files, and HTML files). These static resources are not executed on Oracle's servers. Application developers may create applications that consume REST services exposed by other non-Oracle cloud services (including products subject to different hosting and delivery policies and terms of service). You are responsible for ensuring that Your use of these non-Oracle cloud services complies with the policies and terms that govern the use of these services.

### **Oracle Autonomous Mobile Cloud**

The Oracle Autonomous Mobile Cloud – Standard (OAMC) is a platform that helps You build engaging mobile and web applications. OAMC provides all the tools to build these experiences and adds contextual services based on the platform. OAMC analytics tools give You deep insights into user adoption and behavior so that You may personalize Your engagement with Your end users and may ensure that everything is running at peak performance. OAMC provides up to 50GB capacity for applications and data.

Users of the Oracle Autonomous Mobile Cloud Service – Standard are authorized to access the following modules or features:

- Mobile core services such as push notification, storage, data offline and sync

### **Oracle Autonomous Developer Cloud Service**

An Oracle Autonomous Developer Cloud Service environment is provisioned as a foundation service. The usage of this service is subject to the following quantity limitations: 1 Developer Cloud Service instance per Cloud Services Account and 20GB of cumulative storage. For running builds of Autonomous Developer Cloud Service, the following is provided: 1 OCPUs, 50GB of Block Storage Capacity, and 200 of Object Storage Capacity; this capacity is provided exclusively for running Developer Cloud Service development builds and is not for commercial/production use.

## **Oracle Identity Cloud Service Foundation**

Oracle Identity Cloud Service Foundation provides basic identity management functionalities to support included components in Oracle Cloud Platform for Oracle SaaS. This includes user management, group management, and basic reporting. It also provides Oracle-certified templates to provision accounts and to perform federated single sign-on (SSO) across Oracle PaaS and Oracle Software-as-a-Service (SaaS) applications.

## **Oracle Autonomous Integration Cloud – Enterprise**

Oracle Autonomous Integration Cloud is a cloud-based integration and process automation platform. High availability is provided for all services instances along with underlying infrastructure components needed to run the service, including databases and storage.

Users of Oracle Autonomous Integration Cloud - Enterprise includes the following additional capabilities:

- Oracle Autonomous Integration Cloud – Standard feature, which includes:
  - SaaS Integration Adapters
  - Technology Adapters
  - Business Object Modeler
  - Visual Builder Cloud Service
  - Scheduled File Transfer
- On-premise Enterprise Application Adapters
- Process Automation
- Self-Service Integration Cloud Service

Usage limits for Oracle Autonomous Integration Cloud – Enterprise. These are subject to the following quantities:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration Cloud Instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as the product evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Usage of On-Premise Enterprise Application Adapters is limited to up to two different applications as part of this offering.

## **Oracle Autonomous Data Integration Platform Cloud – Standard**

Oracle Autonomous Data Integration Platform Cloud – Standard allows you to perform bulk data movement, ELT transformations, pushdown data processing and basic profiling of your data sources. Oracle Autonomous Data Integration Platform Cloud – Standard may be used for data warehouses, data integration and migrations projects.

Users of Oracle Autonomous Data Integration Platform Cloud – Standard have access to the following:

- Base Data Integration Platform Cloud Home page
- Basic Profiling to support Source/Target Connectivity
- Bulk Data ETL Capabilities
- Monitoring and Administrative



Usage limits for Oracle Autonomous Data Integration Platform Cloud – Standard. These are subject to the following quantities:

- 1TB of Object Storage per Tenant.
- Excludes Big Data functionality such as support for Sqoop, Hive, Pig, Spark, Spark Streaming, Kafka, Oozie, and others.

#### Oracle Autonomous Analytics Cloud – Standard

The Oracle Autonomous Analytics Cloud – Standard provides capabilities that include data visualization, data preparation, and collaboration.

#### Usage Limit:

Oracle Cloud Platform for Oracle SaaS are offered specifically for use only with Oracle SaaS applications. Also, Oracle Cloud Platform for Oracle SaaS are restricted to the licensed capacity entitlements and use limitations as set forth in the table immediately below.

Service	Capacity Entitlement	Additional Limited Usage Terms
<b>Oracle Autonomous Visual Builder Cloud Service – Enterprise</b>	1 OCPU per month for up to every 200 licensed hosted named users/every 4000 licensed hosted employees. Minimum of 2 OCPUs will be provided.	Each application must utilize at least one business object or API Call from the Oracle Cloud SaaS Application
<b>Oracle Autonomous Mobile Cloud</b>	100 mobile requests per licensed hosted named user/5 mobile requests per licensed hosted employee per month, pooled	Each application must utilize at least one business object or API Call from the Oracle Cloud SaaS Application
<b>Oracle Autonomous Integration Cloud– Enterprise</b>	3.72 Million messages per month (capped at 5,000 messages per hour) for up to every 25 licensed hosted named users/500 licensed hosted employees	Each integration must have an endpoint in an Oracle Cloud SaaS application.
<b>Oracle Autonomous Data Integration Platform Cloud– Standard</b>	1.48.TB of data processed per month (capped at 5GB of Data Processed per hour) for up to every 100 licensed hosted named users/2,000 licensed hosted employees	Each integration must have an endpoint in an Oracle Cloud SaaS application.
<b>Oracle Autonomous Analytics Cloud– Standard</b>	1 OCPUs per month for up to every 100 licensed hosted named users/2,000 licensed hosted employees. Minimum of 2 OCPUs will be provided.	Restricted only to analysis on Oracle Cloud SaaS, no other data source allowed. Excludes data lake creation and enterprise analytics functionality.

Additional capacity can be obtained by purchasing additional hosted named user licenses or hosted employee licenses as per the above table.

#### Definitions:

For Oracle Autonomous Visual Builder Cloud – Enterprise and Oracle Autonomous Analytics Cloud - Standard, OCPU is defined as the number of Oracle Compute Unit (OCPU) used as part of the Oracle Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of a processor with hyper-threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

For Oracle Autonomous Integration Cloud, a message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion there of counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). One concurrent user for the process automation feature is equal to 400 messages. One concurrent user for the Visual Apps feature is equal to 100 messages. Any combination of message input, message output, concurrent users, or message sizes may be utilized concurrently, but must not exceed the maximum quantity of 5,000 Messages per Hour that You set when You create an instance for the Oracle Cloud Service.

For Oracle Autonomous Data Integration Platform Cloud, a data process is defined as the quantity of gigabytes of data processed from/to the Oracle Data Integration Platform Cloud Service (host or remote agents), which may include counting any combination of data throughput for data replication, batch data movement, data streaming or data cleansing operations.

For Oracle Autonomous Mobile Cloud., a mobile request is defined as the number of requests made to the Oracle Cloud Service in an hour. A request is defined as an API call from a mobile app or one round trip interaction or a push initiated from the Oracle Cloud Service.

#### Minimums:

The following minimums are required for purchases of Oracle Cloud Platform for Oracle SaaS:

Oracle Cloud Platform for Oracle SaaS	Part Number	Minimum
Oracle Cloud Platform for Oracle SaaS - Standard	B90072	10 Hosted Named Users
	B90073	1,000 Hosted Employees
Oracle Cloud Platform for Oracle SaaS - Enterprise	B90074	10 Hosted Named Users
	B90075	1,000 Hosted Employees

#### Pre-requisites:

You must have a current Oracle Cloud Services subscription to one or more of any of the following Oracle Cloud SaaS Applications service offerings as a pre-requisite to be able to purchase Oracle Cloud Platform Services for Oracle SaaS.

You must purchase Oracle Cloud Platform for Oracle SaaS in a metric quantity that is not less than the metric quantity of the eligible Oracle Cloud SaaS Applications Service(s) in the below table that You have purchased. For expansions, a ratio of 1 Hosted Named User to 20 Hosted Employees and vice-versa shall be used to calculate the required licensed quantity for Oracle Cloud Platform Services for Oracle SaaS.

<b>Oracle Cloud SaaS Applications Services</b>	<b>Part Number</b>
Oracle Fusion CRM Base Standard Offering Cloud Service - Hosted Named User	B67267
Oracle Fusion CRM Base Enterprise Offering Cloud Service - Hosted Named User	B67268
Oracle Fusion CRM Base Premium Offering Cloud Service - Hosted Named User	B67269
Oracle Fusion CRM Base Professional Offering Cloud Service	B86408
Oracle Human Capital Management Base Cloud Service - Hosted Employee	B85800
Oracle Talent Management Base Cloud Service - Hosted Named User	B88341
Oracle Fusion Financials Cloud Service - Hosted Named User	B69711
Oracle Fusion Financials Cloud Service - Hosted Employee	B86836
Oracle Fusion Purchasing Cloud Service - Hosted Named User	B69717
Oracle Fusion Sourcing Cloud Service - Hosted Named User	B69719
Oracle Fusion Sourcing Cloud Service - Hosted Employee	B86846
Oracle Fusion Procurement Contracts Cloud Service - Hosted Named User	B69720
Oracle Fusion Procurement Contracts Cloud Service - Hosted Employee	B86847
Oracle Fusion Project Management Cloud Service - Hosted Named User	B73403
Oracle Fusion Project Management Cloud Service - Hosted Employee	B86852
Oracle Fusion Task Management Cloud Service - Hosted Named User	B73405
Oracle Fusion Task Management Cloud Service - Hosted Employee	B86854
Oracle Fusion Revenue Management Cloud Service - Hosted Named user	B75289
Oracle Fusion Supplier Qualification Management Cloud Service - Hosted Named User	B78965
Oracle Fusion Supplier Qualification Management Cloud Service - Hosted Employee	B86845
Oracle Fusion Accounting Hub Reporting Cloud Service - Hosted Named User	B78966

Fusion Financial Reporting Compliance Cloud Service	B81510
Oracle Fusion Financial Reporting Compliance Cloud Service - Hosted Employee	B86837
Oracle Fusion Inventory Management Cloud Service - Hosted Named User	B69729
Oracle Fusion Inventory Management Cloud Service - Hosted Employee	B86856
Oracle Maintenance Cloud Service - Hosted Named User	B87859
Fusion Enterprise Contracts Cloud Service - Hosted Named User	B86732
Fusion Enterprise Contracts Essential User Cloud Service - Hosted Named User	B86733
Oracle Service Contracts Cloud Service - Hosted Named User	B87861
Oracle Enterprise Resource Planning for Midsize Cloud Service – Hosted Named User	B85663
Oracle Customer Experience for Midsize Cloud Service – Hosted Named User	B85774
Oracle Human Capital Management for Midsize Cloud Service – Hosted Employee	B85788
Oracle Fusion Engagement Cloud Industry Offering Cloud Service – Hosted Employee	B87345
Oracle Fusion Engagement Cloud Standard Offering Cloud Service – Hosted Employee	B87344
Oracle Fusion Engagement Cloud Enterprise Offering Cloud Service – Hosted Employee	B87346
Oracle Fusion Engagement Cloud Professional Offering Cloud Service – Hosted Employee	B87347
Oracle Sales for Midsize Cloud Service– Hosted Employee	B85775
Oracle Fusion Innovation Management Cloud Service – Hosted Employee	B78969
Oracle Fusion Order Management User Cloud Service – Hosted Employee	B81264
Oracle Fusion Product Development Cloud Service – Hosted Employee	B78968
Oracle Sales and Operations Planning User Cloud Service – Hosted Employee	B87769
Oracle Fusion Manufacturing Cloud Service – Hosted Employee	B85239
Oracle Fusion Configurator Modeling Cloud Service – Hosted Employee	B85240

### Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- The Oracle Autonomous Mobile Cloud Service – Standard is not intended to hold sensitive or regulated information. You must not use the Cloud Service to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

### Third Party Web Sites, Platforms and Services

These Oracle Cloud Platform Services for Oracle SaaS may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

### Termination

When an Oracle Cloud Platform Services for Oracle SaaS service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).