Introduction to Mobile Systems

EE1072

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Lecture notes Available on: people.brunel.ac.uk/~emstaam and WebCT

Sources:

Electronic Enterprise Systems Modern Enterprise: Design, Manage and Lead – A. Mousavi - Course Book (2004)

M-Commerce – Technologies, Services and Business Models - Norman Sadeh – Wiley (2002)

Mobile Business Strategies – Jouni Paavilainen – Wireless press (2002)

Wireless J2ME Platform Programming – V. Piroumian – Sun Microsystems (2002) $^{\,1}$

Topics

- Electronic and Mobile Business & Commerce
- Opportunities and Constraints
- Applications for Mobile Systems
- How Mobile Systems Work (Present & Future)
- Introduction to enabling technologies (specifically Java Technology)
- Mobile Applications:
 - Games
 - Wireless Organisational and Operational Functions

Why Mobile Systems

- Changes in the Dynamics of Business Operations
- Advancement in Information and Communication Technologies
- Natural continuation of Electronic Business
- Global reach

Mobile Business

Mobile Business is the facilitation of Business Operations such as:

- Marketing
- Sales
- Provision of Information & Services
- Organisational Processes and Procedures
- Exchange of goods (services & products)
- Transaction of Money m-Commerce

Using wireless and mobile devices i.e. mobile phones, PDAs, pagers, TV Boxes etc.

Mobility and Internet Access

- The original Mobile Devices and Communication was designed for voice applications (2G)
- Internet access via WAP and GSM Costly
- GPRS and 3G and beyond making Internet access cost effective
- Combination of Mobility and Internet Access causes explosion of applications at present and future
- Games, Multimedia and VOIP

Mobile Technology

- Advanced Mobile Phone Systems (AMPS)
 - Analogue Cellular network system
 - 1G technology first mobile phone
 - Limits and was replaced by digital system

◆ 2G

- Digital
- Compressible Higher Transmission rate
- Encrypted and decrypted
- Diagnostic and error recovery can be applied
- Segmentation of data made possible e.g. voice, fax, etc.

Mobile Technology Cont.

◆ GSM

- European Standard introduced early 90s
- Develop a standard way of communication
- Adopted more than 70% in the world
- Springboard for 2.5 (GPRS) and 3G
- Digital voice transmission
- Global roaming
- Subscriber Identity Module (SIM) authentication
- High security in wireless links
- Interoperation with ISDN
- SMS

Mobile Technology Cont.

→ 3G

- Higher data transfer rate compared to 2G
- Internet enabled mobile systems
- Global roaming
- Personalised handheld devices
- Introduction of General Packet Radio Services (GPRS)
 via 2.5G
- Introduction of Enhanced Data Rates for Global Evolution (EDGE)
- Introduction of WCDMA/UMTS making m-Commerce a reality

Mobile-Commerce opportunities and limitations

Mobile Commerce is the transaction of funds and services via a handheld device using telecommunication medium

M-Commerce Opportunities

- Changes in the dynamics of Global Business
- Elimination of PC and constraints imposed by wired Internet use
- On-fly access anytime and anywhere
- Access to banking, trading, financial, entertainment, etc.
- Cheaper device, easy-to-use, plug & play and global growth
- Interoperability
- Creation of Solid business models through partnerships

M-Commerce Limitations

- Processing capabilities
- Power capacity
- Display limitations
- Intermittent network

Introduction to Mobile Applications for Business

- Electronic and Mobile Shopping: Using Mobile devices to browse and purchase products
- Electronic and Mobile Auctions: Facilitation of bidding and purchase of products
- Electronic and Mobile Value Chain Integrators: Provision of services and products through a value-adding chain
- Electronic and Mobile Content Provider: Provision of information and content for users
- ◆ Electronic and Mobile Financial Services: Provides financial services for users
- Electronic and Mobile Entertainment: Provision of games, music, ring tones and other applications