

# Overview of the Incident Command System (ICS)



**James Podlucky** – Sarasota County Emergency Management

**Jennifer Smith** – Regional Emergency Response Adviser (R6)

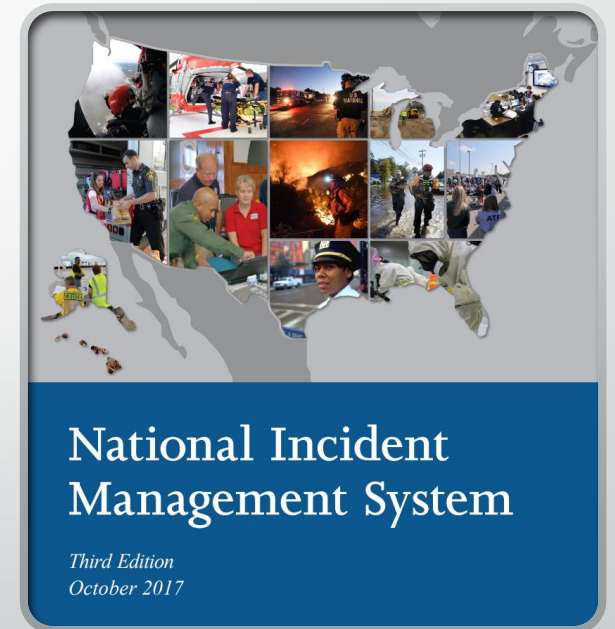
# Whole Community

The **Whole Community** approach ensures solutions that serve the entire community are implemented, while simultaneously making sure that the resources the different members of the community bring to the table are used efficiently. These members include those in all levels of government as well as those in non-governmental and private-sector organizations in fields such as transportation, health care, schools, public works, communications, agriculture, chemical/nuclear, and more.



# National Incident Management System (NIMS)

- To prevent, protect against, mitigate, respond to, and recover from the effects of incidents
- NIMS is organized into three major components:
  - Resource Management
  - Command and Coordination - including the Incident Command System
  - Communications and Information Management



# NIMS Management Characteristics: Overview

The Incident Command System (ICS) is based on the following 14 proven NIMS management characteristics, each of which contributes to the strength and efficiency of the overall system:

- Common Terminology
- Modular Organization
- Management by Objectives
- Incident Action Planning
- Manageable Span of Control
- Incident Facilities and Locations
- Comprehensive Resource Management
- Integrated Communications
- Establishment and Transfer of Command
- Unified Command
- Chain of Command and Unity of Command
- Accountability
- Dispatch/Deployment
- Information and Intelligence Management

# What is ICS?

Is a standardized, on-scene, all-hazards incident management concept.

Allows for integration within a common organizational structure.

Enables a coordinated response among various jurisdictions and agencies.

Establishes common processes for planning and management of resources.

## When is ICS Used?

- ICS can be used to manage:
  - Natural hazards.
  - Technological hazards.
  - Human-caused hazards.
  - Planned events.



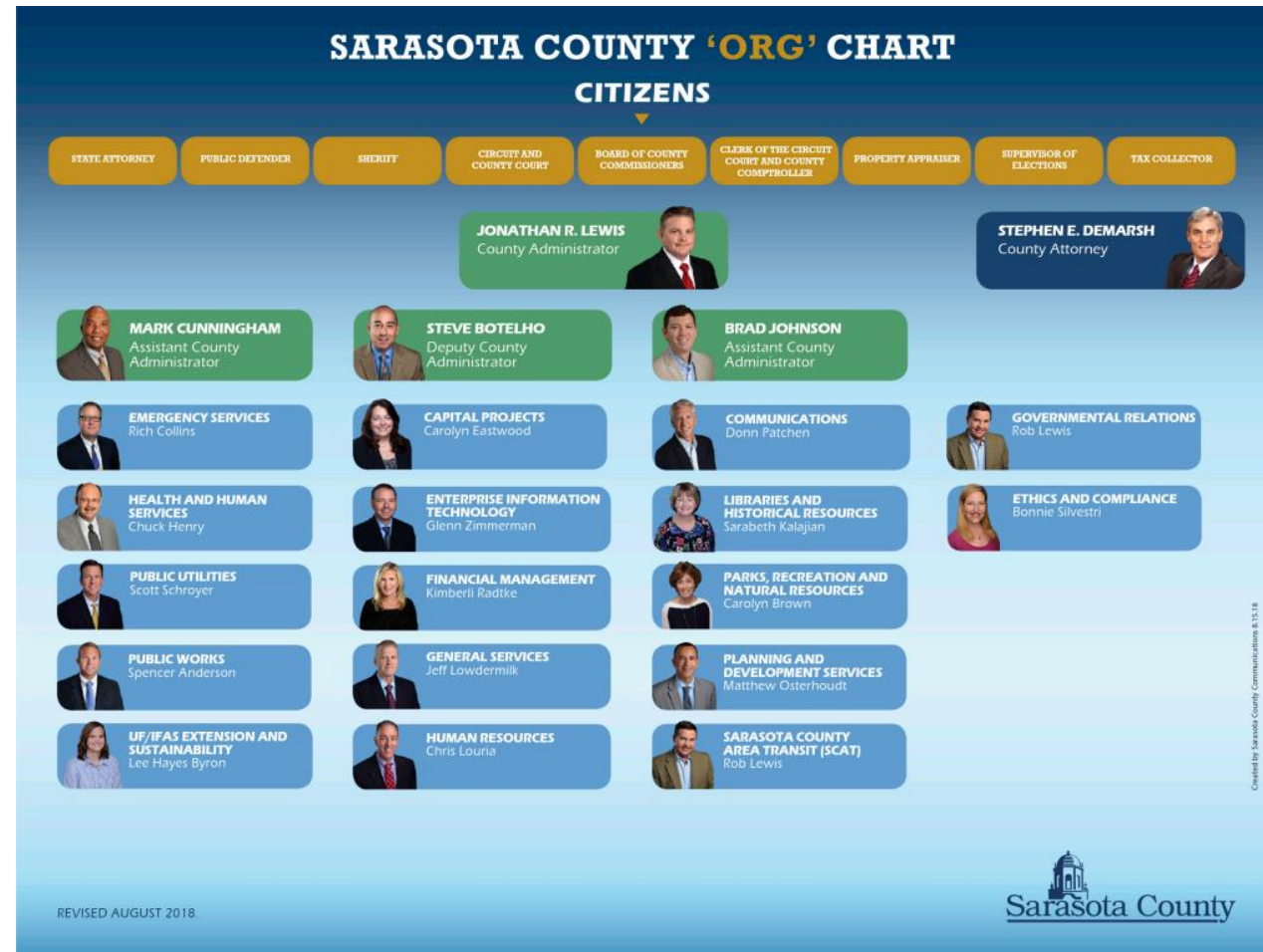


# Benefits of ICS

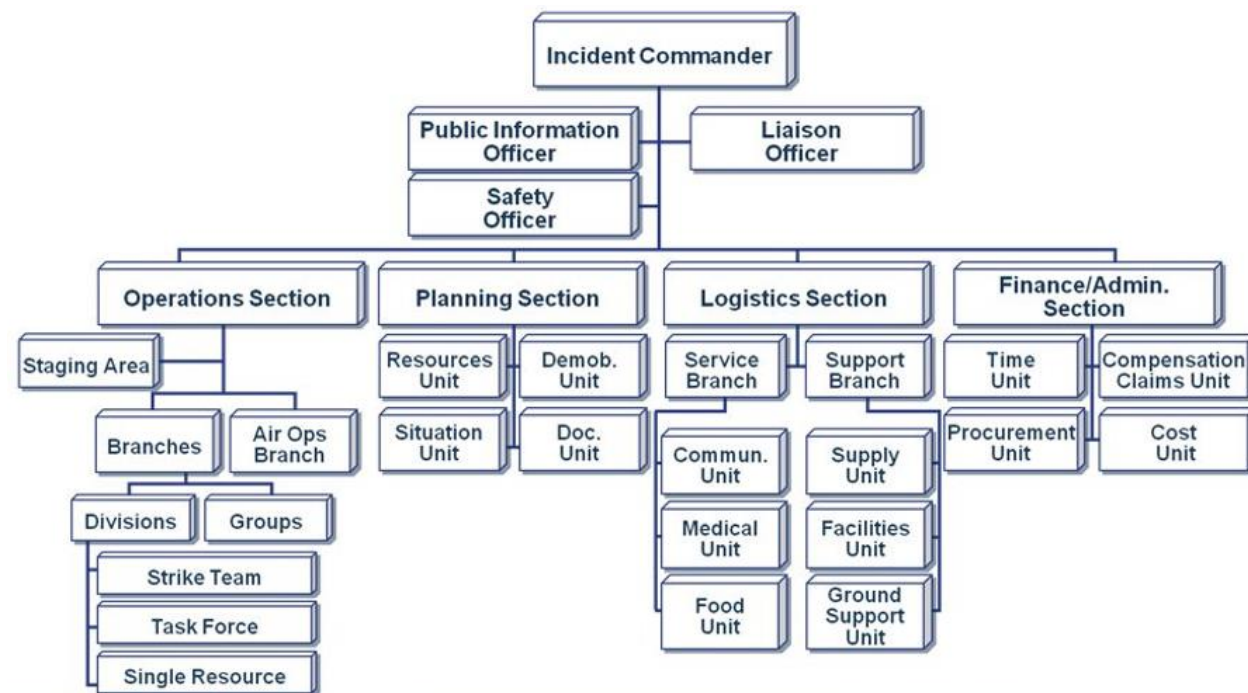
- ICS helps to ensure:
  - The safety of responders, workers, and others.
  - The achievement of response objectives.
  - The efficient use of resources.



# Organizational Chart (Day-to-Day)







# Organizational Chart

## (Activation)

# Emergency Operations Center

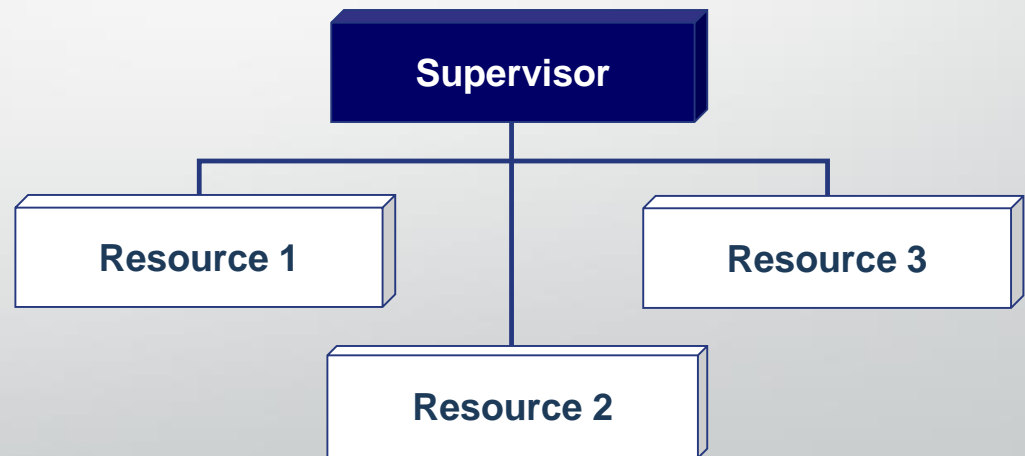


# Management Functions

Function	Description
Incident Command	<ul style="list-style-type: none"><li>• Establishes incident objectives, strategies, and priorities.</li><li>• Assume overall responsibility for the incident.</li></ul>
Operations	<ul style="list-style-type: none"><li>• Determines tactics and resources for achieving objectives.</li><li>• Directs the tactical response.</li></ul>
Planning	<ul style="list-style-type: none"><li>• Collects and analyzes information.</li><li>• Tracks resources.</li><li>• Maintains documentation.</li></ul>
Logistics	<ul style="list-style-type: none"><li>• Provides resources and needed services.</li></ul>
Finance/ Administration	<ul style="list-style-type: none"><li>• Accounts for expenditures, claims, and compensation.</li><li>• Procures needed resources.</li></ul>

# Span of Control

- Pertains to the number of individuals or resources that one supervisor can manage effectively during an incident.
- Is key to effective and efficient incident management.





# Communications

Incident communications are facilitated through:

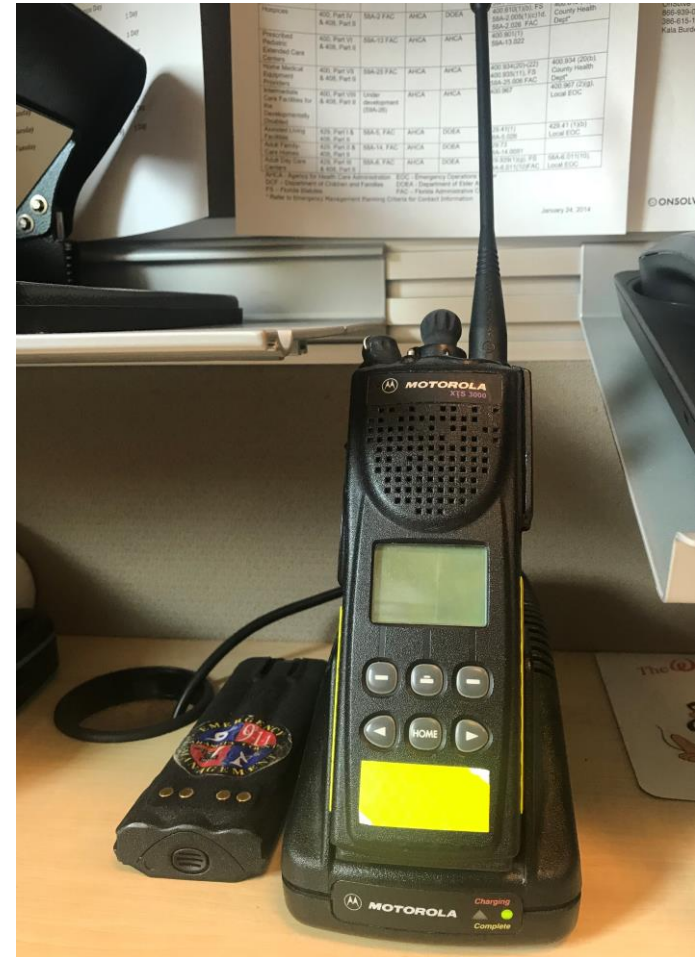
- The development and use of a common communications plan.
- The interoperability of communication equipment, procedures, and systems.
- ESF-8
- Emergency Management

Before an incident, it is critical to develop an integrated voice and data communications system (equipment, systems, and protocols).



# Incident Liaison to Incident Commander

- Working with the IC for all-hazards
- Incident contact person
- Provide specifics (resources, issues, unmet needs, etc.)



NHICS POSITION	NH POSITION	ASSIGNED TO
Incident Commander	Administrator	
Medical Director/Specialist	Medical Director/Nurse Consultant	
Public Information Officer	Media relations/Administrator	
Liaison Officer	Director of Nursing	
Safety Officer	<u>Maintenance</u>	
Operations Section Chief	Director of Nursing	
Resident Care	<u>Director of Staff Development</u>	
Infrastructure Branch Director	<u>Maintenance</u>	
Planning Section Chief	Assistant/Associate Administrator	
Situation Unit Leader	Director of Admitting	
Documentation Unit Leader	Director Medical Records	

# Position Cross Walk

NHICS POSITION	NH POSITION	ASSIGNED TO
Logistics Section Chief	Assistant/Associate Administrator/ <u>Director of Dietary Services</u>	
Service Branch Director	Director/Manager Rehabilitation	
Support Branch Director	Activities Director	
Finance Section Chief	Business/Finance Director	
Time Unit Leaders	Payroll	
Procurement/Cost/Claims Unit Leader	<u>Payroll and Billing/Risk Manager/Finance Director</u>	

# Position Cross Walk (cont.)



# HICS Forms

200	Incident Action Plan (IAP) Cover Sheet
IAP Quick Start	Incident Action Plan (IAP) Quick Start
201	Incident Briefing
202	Incident Objectives
203	Organization Assignment List
204	Assignment List
205A	Communications List
206	Staff Medical Plan
207	Hospital Incident Management Team (HIMT) Chart
213	General Message Form
214	Activity Log
215A	Incident Action Plan (IAP) Safety Analysis
221	Demobilization Check-Out
251	Facility System Status Report
252	Section Personnel Timesheet
253	Volunteer Registration
254	Disaster Victim/Patient Tracking
255	Master Patient Evacuation Tracking
256	Procurement Summary Report
257	Resource Accounting Record
258	Hospital Resource Directory
259	Hospital Casualty/Fatality Report
260	Patient Evacuation Tracking

The background of the slide features a large, semi-transparent logo for the Suncoast Disaster Healthcare Coalition. The logo includes a stylized sun in the upper left, a map of Florida in the center, and a green star with a white cross in the lower right. The text 'Suncoast' is in a large, green, serif font, while 'Disaster Healthcare Coalition' is in a smaller, blue, serif font.

# Healthcare Coalition and ICS

- Healthcare Coalitions (HCCs) have been defined as “a collaborative network of healthcare organizations and their respective public and private sector response partners that serve as a multi-agency coordinating group to assist with preparedness, response, recovery, and mitigation activities related to healthcare organization disaster operations.”

# Online Training Resources

- [IS-100.C: Introduction to the Incident Command System, ICS 100](#)
- [IS-200.B: ICS for Single Resources and Initial Action Incidents](#)
- [IS-700.B: An Introduction to the National Incident Management System](#)
- [IS-800.C: National Response Framework, an Introduction](#)