



Asia  
**Sample Test Request**  
Distributor

Keep your projects on the fast track  
to success with Dow Corning  
**CO**nstruction **OnLine** – **COOL**.

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## Accessing COOL through the Internet

Go to **dowcorning.com** and click on **My Premier Home**.

The screenshot shows the Dow Corning homepage. The navigation bar at the top includes links for Products, Technical Library, **My Premier Home** (highlighted with a red box), About Dow Corning, and Careers. Below the navigation bar, there is a large banner on the left with the text "Which Dow Corning do you need today?" and several links: "Find a product >", "Find solutions for your industry >", "Find solutions to your problems >", "Our approach to sustainability >", "Visit the Silicone Discovery Center >", and "Discover our spirit of innovation >". To the right of the banner, there is a section titled "Every level of our company is empowered to innovate – through new business models or processes to how we think about how we can help our customers." followed by a "Dow Corning: A Window to the Future" section. Below this, there is a "Dow Corning second quarter sales increase, net income down on rising materials, energy and operating costs" section. On the right side, there are two search boxes: "Find a product, data sheet, or distributor." and "Find material safety data sheet (MSDS)". Below these, there are two promotional banners: "Innovation in action" and "JAPAN UPDATE". At the bottom, there is a "FREE e-mail Updates" section with a form to enter an e-mail address and a "Subscribe" button. To the right of this, there is a "See how we've enhanced our two brands to better meet your needs." section with a "CLICK HERE >>" link. The footer of the page includes links for Media Center, REACH, Site Map, and Other Dow Corning Websites.

## Log In

Enter your **username** and **password** and click **Log In**.

The screenshot shows the Dow Corning Log In page. The page has a header with the Dow Corning logo and the tagline "We help you invent the future.™". Below the header, there is a "Home" link and a "Log In" link. The main content area includes a "Welcome Derek!" message and a prompt to "Please enter your password to sign in." Below this, there is a form with two input fields: "E-mail Address" and "Password (case sensitive)". The "E-mail Address" field is highlighted with a red box. To the right of the "E-mail Address" field, there is a checkbox labeled "I am using a public computer". Below the "Password" field, there is a "Log In" button, which is also highlighted with a red box. Below the "Log In" button, there is a link for "Forgot Your Password?". At the bottom of the page, there is a link for "Not a registered user? Register Now."

## My Premier Home

Select the **COOL- CONstruction OnLine** link under the **Product & Sales Support** heading.

The screenshot shows the 'My Premier Home' dashboard. At the top, there is a navigation bar with links: Products, Technical Library, My Premier Home, About Dow Corning, and Careers. Below this, the 'My Premier Home' section is displayed. It contains three main categories: Order Management, Product & Sales Support, and Knowledge Sharing. Under 'Product & Sales Support', the link '> COOL - CONstruction OnLine' is highlighted with a red box. Other links in this category include '> Product Q&A' and '> Dow Corning Americas Promotional Goods'. The 'Order Management' category includes links for requesting product samples and accessing common carrier websites. The 'Knowledge Sharing' category includes links for application troubleshooting, creating new opportunities, and online training. An 'Administration' section at the bottom provides links for profile preferences, logging off, and canceling the premier account.

## First Log-In Preference Selection

The first log in will bring the user to this screen: Here the user needs to select the preferred language, email options, and address details.

The screenshot shows the 'First Log-In Preference Selection' screen. At the top, there is a checkbox labeled 'I have read and agree to the Terms and Conditions'. Below this, the screen is divided into two main sections: 'User Preferences' and 'Address Details', both highlighted with red boxes. The 'User Preferences' section includes options for email notifications (Print Review, Sample Test, Warranty Request), a dropdown for 'COOL Application Language' (set to English), and a 'Select Distributor' field with a 'Search' button. The 'Address Details' section includes fields for 'Company Contact Name' (James Bond), 'Company Name' (Dow Corning), 'Address 1' (North JFK street), 'Address 2', 'City' (Seneffe), 'Zip/Postal Code', 'Country' (Belgium), 'State/Province', and 'Contact Phone Number' (888 777 9999). At the bottom, there are 'Save' and 'Cancel' buttons.

## Navigating the Cool Home Page

### Cool Home Page Quick Reference Guide

1. **COOL Home** - Return to the COOL homepage
2. **My Profile** - Change personal settings
3. **Useful Links** - Quick links to useful information
4. **Help** - Contains training manuals, video tutorials, and cheat sheets for the COOL system
5. **Search Projects/Tasks** - Searches the system for submitted projects
6. **Submit a Print Review Request** - Opens an application to submit a Print Review Request
7. **Submit a Sample Test Request** - Opens an application to submit a Sample Test Request
8. **Submit a Warranty Request** - Opens an application to submit a Warranty Request
9. **Active Tasks** - Shows tasks that are yet to be completed
10. **Recently Completed Tasks** - Shows history of tasks that have been completed

The screenshot shows the COOL Home Page interface. At the top, there is a navigation bar with links: Products, Technical Library, My Premier Home, About Dow Corning, and Careers. A search bar is located on the right. Below the navigation bar, the main content area is divided into several sections. On the left, there are three service cards: Print Review Request, Sample Test Request, and Warranty Request. In the center, there is a section for Active Tasks and a table for Recently Completed Tasks. On the right, there are links for COOL Home, My Profile, Useful Links, and Help. The numbered callouts point to specific elements: 1 points to the COOL Home link, 2 to My Profile, 3 to Useful Links, 4 to Help, 5 to the Search Projects/Tasks button, 6 to the Print Review Request card, 7 to the Sample Test Request card, 8 to the Warranty Request card, 9 to the Active Tasks section, and 10 to the Recently Completed Tasks section.

**COOL Home** | **My Profile** | **Useful Links** | **Help**

**Active Tasks**

| Project # | Project Name            | Service                      | Customer Name      | Submission Date | Status               | Due Date      |
|-----------|-------------------------|------------------------------|--------------------|-----------------|----------------------|---------------|
| 11-0162   | test home               | Print Review                 | Harmon             | June 27, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (Standout Wing) | Acme Architectural | June 08, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (3455unr993)    | Acme Architectural | May 20, 2011    | Submitted            | June 03, 2011 |
| 11-0173   | I                       |                              |                    |                 |                      |               |
| 11-0174   | Project 1               |                              |                    |                 |                      |               |

**Recently Completed Tasks**

| Project # | Project Name     | Service                                      | Customer Name      | Submission Date | Completion Date |
|-----------|------------------|--|--------------------|-----------------|-----------------|
| 11-0164   | Midland Project  | Print Review (Midland Project PRINT Request) | Acme Architectural | July 19, 2011   | July 21, 2011   |
| 11-0135   | Talladega Nights | Print Review (Snake n Bake)                  | Acme Architectural | May 17, 2011    | May 17, 2011    |

## COOL Home Page Functions

1. **COOL Home**-This link will take you back to the COOL home page. This button is available in all screens throughout the COOL system.
2. **My Profile**-This link will take you to the terms and conditions for usage of the COOL site. On this page, you will also be able to choose your preferred language, e-mail notification settings, and mailing address. Once changes are made, be sure to click **Save** so the settings will be stored in the system.

The screenshot displays the 'COOL Home > User Profile' page. At the top, there is a navigation bar with links: Products, Technical Library, My Premier Home, About Dow Corning, and Careers. Below this, a breadcrumb trail shows 'Home > My Premier Home'. The main content area is titled 'COOL™ TERMS AND CONDITIONS' and includes sections for 'Description of Services', 'Agreement', and 'Login, Password and Security'. A red box highlights the 'Select Terms and Conditions Language:' dropdown menu, which is set to 'English'. Below the terms and conditions, there is a checkbox labeled 'I have read and agree to the Terms and Conditions', which is checked. To the left of this checkbox is a red box labeled 'User Preferences', which contains options for 'E-mail Notification' (Print Review, Sample Test, Warranty Request) and 'COOL Application Language' (English). To the right of the checkbox is a red box labeled 'Address Details', which contains fields for 'Company Contact Name\*', 'Company Name\*', 'Address 1:', 'Address 2:', 'City:', 'Zip/Postal Code:', 'Country:' (United States), 'State/Province:', and 'Contact Phone Number:'. At the bottom of the form, there are 'Save' and 'Cancel' buttons. The footer of the page includes links for 'Media Center', 'REACH', 'Site Map', and 'Other Dow Corning Websites'.

Logged in as: CoolDistUsa1 / Log Out | Profile/Preferences | Customer Support | Contact Us | Global (English) [Change](#)

Search  Products

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home | My Profile | Useful Links | Help

COOL Home > User Profile

Select Terms and Conditions Language:

COOL™ TERMS AND CONDITIONS

1. Description of Services  
COOL™ is a Dow Corning computer online service that allows users, whether qualified customers or authorized distributors, to share building project data, specifications and/or substrate samples (hereinafter "Data") with Dow Corning technical teams and associated supporting partners in order to benefit from project print reviews, sample testing as well as construction warranties issuance where available and/or applicable ("Services").

2. Agreement  
The access and usage of COOL™ is regulated by the terms and conditions indicated herein. By accessing and using the COOL™ website and Services, you agree to be legally bound by these terms and conditions just as if you had formally signed them. You agree to use COOL™ and its Services in a manner consistent with all applicable laws and regulations and in accordance with these terms and conditions. You are also solely responsible for the content of your Data as well as providing, securing and maintaining all accessses (telephone lines, modem, cable) and computer equipment, and generally any other access devices, necessary to access our COOL™ website and its Services.

3. Login, Password and Security  
Upon completing the registration process and should you meet the criteria for direct access to COOL™, you will obtain a unique login and password. You are responsible for maintaining the confidentiality of said login and password, and are fully responsible for all activities or Data sharing that occur under your login and password. You agree to (a) immediately notify Dow Corning of any unauthorized use of your login or password or any other breach of security, and (b) ensure that you effectively exit from your login at the end of each on-line session of COOL™. Dow Corning will not be liable for any damage whatsoever, direct or incidental, foreseeable or unforeseeable, arising from any corrupted Data or from any failure to comply with these security provisions.

selected supporting partners that have a need-to-know for the purpose of rendering any Services contemplated under COOL™ or for the sharing relating to indirect users as described here above under section 4. Therefore, any request for sharing such Data with parent or subsidiary companies must be addressed to the relevant COOL™ administrator and shall be specifically acknowledged and accepted in writing by said originator through an appropriate consent form available upon request.

7. Disclaimer of Warranty and Limitation of Liability

☒ I have read and agree to the Terms and Conditions

**User Preferences**

E-mail Notification: ☐ Print Review ☐ Sample Test ☐ Warranty Request

COOL Application Language:

**Address Details**

Company Contact Name\*:

Company Name\*:

Address 1:

Address 2:

City\*:

Zip/Postal Code:

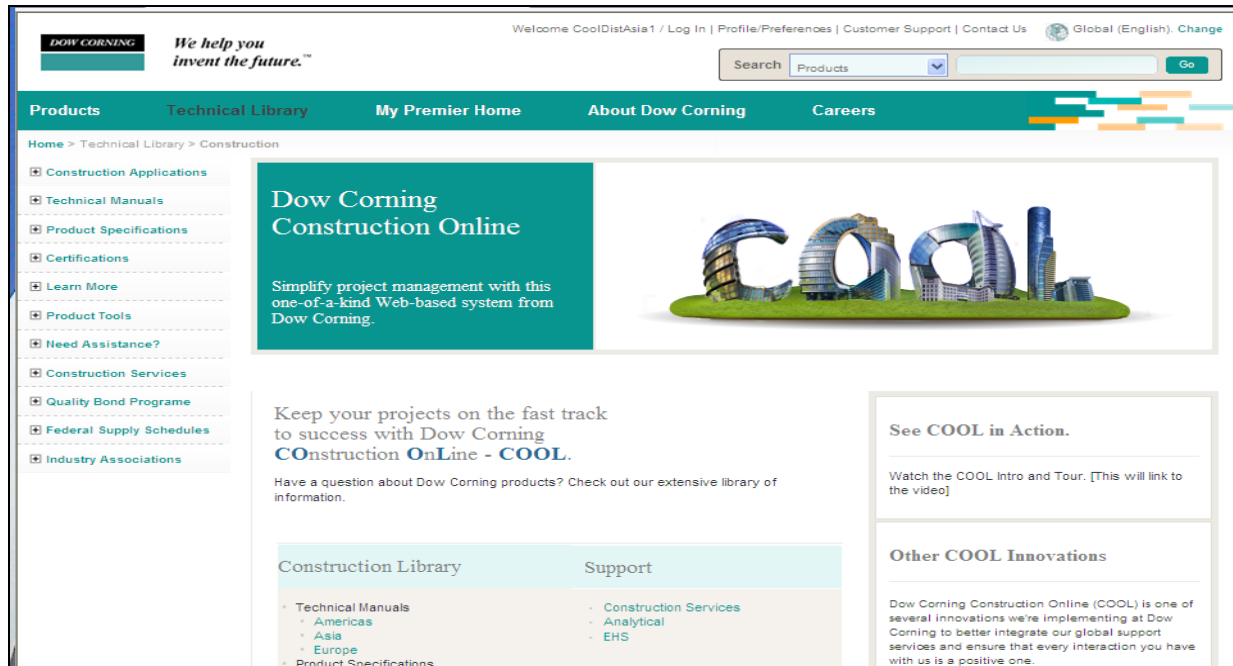
Country\*:

State/Province:

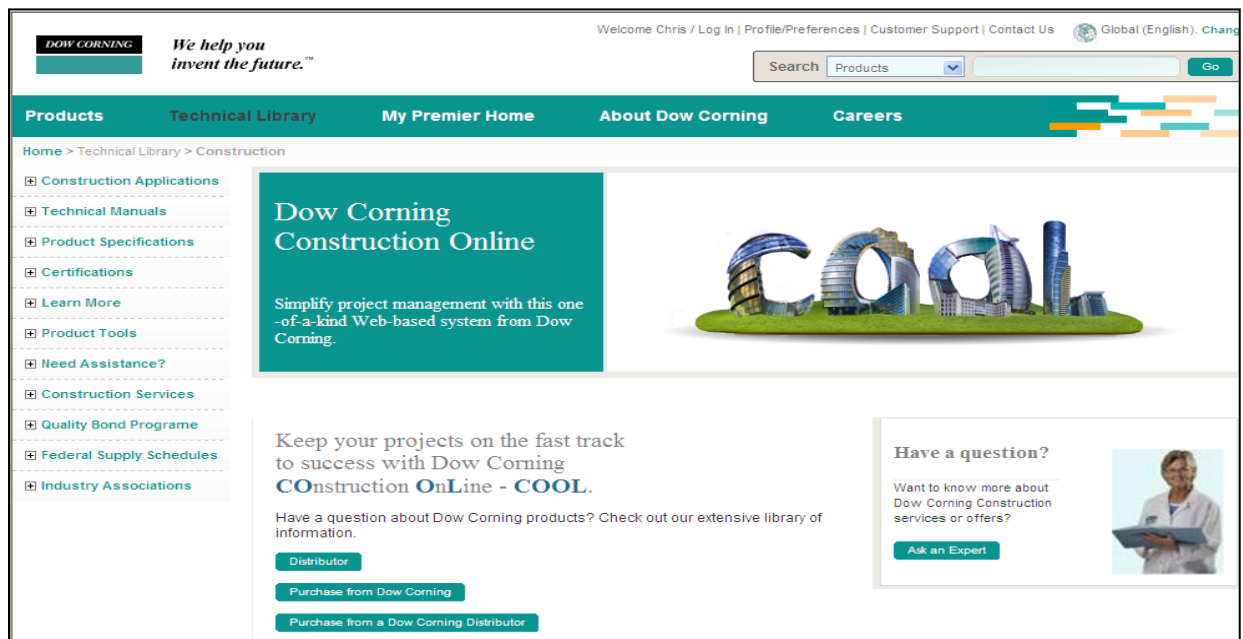
Contact Phone Number:

Media Center | REACH | Site Map | Other Dow Corning Websites

3. **Useful Links** – This link contains a list of hyperlinks that will allow the user to easily navigate to other important information.



4. **Help** – This link will contain user manuals, video tutorials, and cheat sheets for the COOL system.



5. **Search Projects/Tasks** – This link will allow you to query the system for previous entries and job related documents for viewing and printing. Simply fill in a field and press **search**. Results from the search will appear directly below the search button.

The screenshot shows the Dow Corning website's 'Search Project Services' form. The form is titled 'Search Project Services' and is located under the 'COOL Home > Search Project/Tasks' breadcrumb. The form includes several input fields: 'Project Number (YY-PPPP)' with a dropdown and a text box, 'Project Name' with a text box, 'Country' with a dropdown, 'Company Name' with a text box, 'City' with a text box, and 'State/Province' with a dropdown. Below these fields are three tabs: 'Print Review Request', 'Sample Test Request', and 'Warranty Request'. The 'Print Review Request' tab is selected. Under this tab, there are four input fields: 'Print Review Name' with a text box, 'Print Review Status' with a dropdown, 'Submission Date' with a date picker, and 'Completion Date' with a date picker. A red box highlights the 'Search' and 'Reset' buttons at the bottom of the form.

You may also select one of the three tabs and search using information relating to Print Reviews, Sample Tests, and Warranty Requests. Fill in the fields and click **search**. Results will be displayed below the search button.

This screenshot is similar to the one above, but it shows the 'Print Review Request' tab selected. The 'Project Name' field is now filled with 'Midland Project'. The 'Search' and 'Reset' buttons are still highlighted with a red box.



6. **Print Review Request** - Click **Create** to submit a Print Review Request.
7. **Sample Test Request** - Click **Create** to submit a Sample Test Request.
8. **Warranty Request** - Click **Create** to submit a Warranty Request.
9. **Active Tasks** - On the COOL homepage, the Active Tasks area will show the 5 most recent tasks submitted under your account. You can also see more by clicking on the **next** and **previous** buttons. By clicking on the green text in the **Project #** and **Project Name** columns, you will go to the Project Details screen. Here you can see the details about the project, customers, partners, and any requests related to the project.  
Clicking on the green text in the **Service** column will show the details about any Print Review, Sample Test, or Warranty Request.

Logged in as: CoolDistUsa1 / Log Out | Profile/Preferences | Customer Support | Contact Us | Global (English) | Change

Search Products

Products Technical Library My Premier Home About Dow Corning Careers

COOL Home | My Profile | Useful Links | Help

**Active Tasks**

12 Results Showing 1-5 < Previous Next >

| Project # | Project Name            | Service                       | Customer Name      | Submission Date | Status               | Due Date      |
|-----------|-------------------------|-------------------------------|--------------------|-----------------|----------------------|---------------|
| 11-0164   | Midland Project         | Print Review (Print Review 1) | Aome Architectural | July 28, 2011   | Waiting For Drawings |               |
| 11-0162   | test home               | Print Review                  | Harmon             | June 27, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (Stardust Wing)  | Aome Architectural | June 08, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (3485uhr893)     | Aome Architectural | May 20, 2011    | Submitted            | June 03, 2011 |
| 11-0173   | I                       |                               |                    |                 |                      |               |

12 Results Showing 1-5 < Previous Next >

**Recently Completed Tasks**

| Project # | Project Name | Service | Customer Name | Submission Date | Completion Date |
|-----------|--------------|---------|---------------|-----------------|-----------------|
|-----------|--------------|---------|---------------|-----------------|-----------------|

10. **Recently Completed Tasks** – This link displays the details about the 5 most recently completed tasks. If there are more than completed tests, clicking on **next** and **previous** buttons will display more tests. You may click on the green text in the **Project #** and **Project Name** columns to go to the Project Details screen. Here you can see the details about the project, customers, partners, and any requests related to the project. Clicking on the green text in the **Service** column will show the details about any Print Review, Sample Test, or Warranty Request.

As you travel through the COOL system, your path will be displayed at the top of the page. Each step is separated by a >. At any time, you can click on any section of this path to go back one step or to the beginning.

*We help you  
invent the future.™*

Logged in as: CoolDistUser1 | Log Out | Profile/Preferences | Customer Support | Contact Us | Global (English) | [Change](#)

[Products](#)
[Technical Library](#)
[My Premier Home](#)
[About Dow Corning](#)
[Careers](#)

[Home](#) > [My Premier Home](#)

[COOL Home](#) | [My Profile](#) | [Useful Links](#) | [Help](#)

[COOL Home](#) > [Project \(Midland Project\)](#) > [Print Review \(Print Review 1\)](#) > [Print Review Request Summary](#)

## Print Review Request Submission Summary

Thank you for submitting Print Review Details to Dow Corning.

You can monitor the status of your request online and download the Print Review Letter from COOL once available. You will be notified by e-mail when the review is complete (if you have selected this option in your profile settings).

[Printable Version](#)
[Go to Project](#)
[Go to COOL Home](#)

### Project Details

|  |                          |
|--|--------------------------|
| Project Number : 11-0164                   | Address :                |
| Project Name : Midland Project             | City : Midland           |
| Unit of Measure : English/Imperial         | Zip/Postal Code :        |
| Customer Company Name : Acme Architectural | Location : United States |

### Project Partners

|   |                                      |                                     |                                 |                                      |                                      |  |  |
|---|--------------------------------------|-------------------------------------|---------------------------------|--------------------------------------|--------------------------------------|--|--|
| <b>Architect</b> <table> <tr> <td>Contact Name : MR ABC</td> <td>Company Name : ABC Architects</td> </tr> <tr> <td>Company Address : Midland</td> <td>Contact Email : craig.bronley@ac.com</td> </tr> <tr> <td>Location : United States</td> <td></td> </tr> </table>                                 | Contact Name : MR ABC                | Company Name : ABC Architects       | Company Address : Midland       | Contact Email : craig.bronley@ac.com | Location : United States             |  |  |
| Contact Name : MR ABC   | Company Name : ABC Architects        |                                     |                                 |                                      |                                      |  |  |
| Company Address : Midland   | Contact Email : craig.bronley@ac.com |                                     |                                 |                                      |                                      |  |  |
| Location : United States  |                                      |                                     |                                 |                                      |                                      |  |  |
| <b>Consultant</b> <table> <tr> <td>Contact Name : KNOX I&amp;I</td> <td>Company Name : I&amp;I Construction Co.</td> </tr> <tr> <td>Company Address : San Francisco</td> <td>Contact Email : knoxi@i&amp;i.com</td> </tr> <tr> <td>Location : California, United States</td> <td></td> </tr> </table> | Contact Name : KNOX I&I              | Company Name : I&I Construction Co. | Company Address : San Francisco | Contact Email : knoxi@i&i.com        | Location : California, United States |  |  |
| Contact Name : KNOX I&I   | Company Name : I&I Construction Co.  |                                     |                                 |                                      |                                      |  |  |
| Company Address : San Francisco   | Contact Email : knoxi@i&i.com        |                                     |                                 |                                      |                                      |  |  |
| Location : California, United States  |                                      |                                     |                                 |                                      |                                      |  |  |

### Requested Print Review(s)

|   |  |  |
|---|--|--|
| <b>Print Review Name : Print Review 1</b> <table> <tr> <td> <b>Glass/Panel Type :</b> Structural Glazing<br/> How many sides of the panel are SG? : 4<br/> Is there a standard SG system used? : No<br/> Max Windload on any SG Panel : 50 psf<br/> Maximum Short span of any Panel : 5 ft </td> <td> <b>Glass/Panel Type :</b> Weatherseal<br/> Which Weatherseal system will be used? : 7555M15<br/> Min Sealant Joint : 1 inch X 2 inch<br/> General Comments : </td> </tr> </table> | <b>Glass/Panel Type :</b> Structural Glazing<br>How many sides of the panel are SG? : 4<br>Is there a standard SG system used? : No<br>Max Windload on any SG Panel : 50 psf<br>Maximum Short span of any Panel : 5 ft | <b>Glass/Panel Type :</b> Weatherseal<br>Which Weatherseal system will be used? : 7555M15<br>Min Sealant Joint : 1 inch X 2 inch<br>General Comments : |
| <b>Glass/Panel Type :</b> Structural Glazing<br>How many sides of the panel are SG? : 4<br>Is there a standard SG system used? : No<br>Max Windload on any SG Panel : 50 psf<br>Maximum Short span of any Panel : 5 ft  | <b>Glass/Panel Type :</b> Weatherseal<br>Which Weatherseal system will be used? : 7555M15<br>Min Sealant Joint : 1 inch X 2 inch<br>General Comments :   |  |

## Submitting a Sample Test Request

- Click **Create** under the section titled **Print Review Request**.

The screenshot shows the 'My Premier Home' dashboard. On the left, there are three sections: 'Dow Corning Services' with a 'Print Review Request' link and a 'Create' button, 'Sample Test Request' with a 'Create' button, and 'Warranty Request'. The main area displays two tables: 'Active Tasks' and 'Recently Completed Tasks'.

**Active Tasks**

| Project # | Project Name            | Service                      | Customer Name      | Submission Date | Status               | Due Date      |
|-----------|-------------------------|------------------------------|--------------------|-----------------|----------------------|---------------|
| 11-0162   | test home               | Print Review                 | Harmon             | June 27, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (Stardust Wing) | Acme Architectural | June 08, 2011   | Waiting For Drawings |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (3485uhr893)    | Acme Architectural | May 20, 2011    | Submitted            | June 03, 2011 |
| 11-0173   | I                       |                              |                    |                 |                      |               |
| 11-0140   | Sahara Hotel and Casino | Print Review (Test 4-sided)  | Acme Architectural |                 | Draft                |               |

**Recently Completed Tasks**

| Project # | Project Name     | Service                                      | Customer Name      | Submission Date | Completion Date |
|-----------|------------------|--|--------------------|-----------------|-----------------|
| 11-0164   | Midland Project  | Print Review (Midland Project PRINT Request) | Acme Architectural | July 19, 2011   | July 21, 2011   |
| 11-0135   | Talladega Nights | Print Review (Shake n Bake)                  | Acme Architectural | May 17, 2011    | May 17, 2011    |

## Help Function

- During the submittal process, you can click on the **blue circles** to get more information about the fields you are filling out.

The screenshot shows the 'Print Review Request' form. It includes a 'Print Review Name' field with a blue circle help icon next to it. Below this is a 'Select the Type of Calculation' section with two radio buttons: 'Structural Glazing' and 'Weatherseal', each with a blue circle help icon. At the bottom are 'Back' and 'Continue' buttons.

Print Review Name:  ⓘ

Select the Type of Calculation: ☐ Structural Glazing ⓘ ☐ Weatherseal ⓘ

## Submitting a Sample Test Request for an Existing Project

- Select the radio button next to **An Existing Project**.
- Begin typing the name of the project in the search bar next to **Filter by Project Name**.
- The list will filter automatically.
- Select the radio button next to the project and click **Continue**.

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home > Select/Create Project

Which Project is this Sample Test for?

☒ An Existing Project

☐ A New Project

Filter by Project Name:

|                                  | Project # | Project Name             | Customer Name               | Project Creation Date | City         | Location                  |
|----------------------------------|-----------|--------------------------|-----------------------------|-----------------------|--------------|---------------------------|
| <input checked="" type="radio"/> | 11-0367   | Placer Center for Health | Fulcrum Capital Corporation | September 15, 2011    | Rodkin       | California, United States |
| <input type="radio"/>            | 11-0364   | Swap Loggers             | Harmon                      | September 15, 2011    | Midland      | United States             |
| <input type="radio"/>            | 11-0361   | One More SEssion test    |                             | September 15, 2011    | midland      | United States             |
| <input type="radio"/>            | 11-0360   | Redding School of Arts   | McConnell Foundation        | September 15, 2011    | Redding      | California, United States |
| <input type="radio"/>            | 11-0357   | New Project MLM          | New Customer                | September 15, 2011    | Project City | United States             |

Media Center | REACH | Site Map | Other Dow Corning Websites

## Existing Sample Test Request Data

- Fill in all the fields on the Enter Sample Test Data screen.
- Name the request for your records.
- Fields with a red \* are required before moving on.

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home > Project (1) > Sample Test Details > Enter Sample Test Data

Enter Sample Test Data

Sample Test Request Name:

Substrate Manufacturer Name/Supplier Name:

Mfg Code/Batch Number:

Cleaning And Priming Method Recommendation:

☒ Dow Corning Recommendation

☐ Select your Cleaner

Sealant Usage\*:

Products\*:

Comments:

Sample Number:

Substrate Type\*:

Substrate Description\*:

Surface To Test\*:

Test Type\*: ☐ Adhesion ☐ Compatibility ☐ Stain

Media Center | REACH | Site Map | Other Dow Corning Websites




## Sample Test Request Details

- The sample test details screen allows the user to edit or delete the sample test.
- By clicking on the **Papers Image** below the copy button the user can create a duplicate Sample Test if only a few changes need to be made for another request.
- Select who will receive notice of the Sample Test upon completion by clicking the **checkbox** next to the contacts name.
- Click **Submit** to complete the sample test.

COOL Home > Project (1) > Sample Test Details

### Sample Test Details

Sample Test Request Name:  Submission Date: Due Date: Status: Draft [Add Another Sample](#)

| Sample Number | Test Type                      | Substrate Type      | Substrate Description | Sealants                                   | Surface To Test | Cleaning Method | Edit  | Copy  | Delete  | Recommendation Letters |
|---------------|--------------------------------|---------------------|-----------------------|--|-----------------|-----------------|---|---|---|------------------------|
| 485           | Adhesion, Compatibility, Stain | Aluminum - Anodized | 111                   | Dow Corning® 795 Silicone Building Sealant | Edge            | Isopropanol     |  |  |  |                        |

Whom do you want to be notified for documents?:

| <input type="checkbox"/> | Role      | Contact Name | Company Name |
|--------------------------|-----------|--------------|--------------|
| <input type="checkbox"/> | Customer  | 1            | 1            |
| <input type="checkbox"/> | Architect | 1            | 1            |

General Comments :

Send Samples To

Dow Corning Corporation  
DC-4 Sealant Test Lab 3A4  
2200 W. Salzburg Road  
Auburn, MI 48611

[Save as Draft](#) [Submit](#)

## Sample Test Request Summary Page

- Click **Printable Version** include the file with the samples when shipping.
- Select **Go to Project** or **Go to COOL Home** buttons to navigate away from the Summary page.

COOL Home | My Profile | Useful Links | Help

COOL Home > Project (1) > Sample Test Details > Sample Test Request Summary

### Sample Test Request Summary

Thank you for submitting Sample Test details to Dow Corning. You can monitor the status of your request online and download the Sample Test Letter from COOL once available. You will be notified by e-mail when it is complete (if you have selected this option in your profile setting).

**Print and send this page along with the samples to following address**

Dow Corning Corporation  
DC-4 Sealant Test Lab 3A4  
2200 W. Salzburg Road  
Auburn, MI 48611  
United States

[Printable Version](#) [Go to Project](#) [Go to COOL Home](#)

| Project Details                    |                          |
|------------------------------------|--------------------------|
| Project Number : 11-0375           | Address :                |
| Project Name : 1                   | City : 1                 |
| Unit of Measure : English/Imperial | Zip/Postal Code :        |
| Customer Company Name : 1          | Location : United States |

| Project Partners           |                          |
|----------------------------|--------------------------|
| Architect                  |                          |
| Contact Name : 1           | Company Name : 1         |
| Company Address : m        | Contact Email : 1@ad.com |
| Location : Unit.Arab Emir. |                          |

| Requested Sample Test(s)   |
|----------------------------|
| Sample Test Request Name : |

## Submitting a Sample Test Request for a New Project

- Selecting **A New Project** will require the user to enter details about the project.
- Click **Continue** when all the fields are completed.

COOL Home > Select/Create Project

Which Project is this Sample Test for?

☐ An Existing Project

☒ A New Project

Enter Project Details

Project Name\*:

Address 1\*:

Address 2\*:

City\*:

Zip/Postal Code:

Country\*:  ☐ Show All Countries

State/Province:

Unit of Measure\*: ☒ English/Imperial ☐ Metric

**Continue**

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## Selecting an Existing Customer

- Click the radio button next to **Select Existing Customers**.
- Search for the Customer Company in the search box below.
- The search will automatically filter the results below.
- Click the radio button next to the Customer Company and click **Continue**.

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home > Project (Example Project) > Select Customer

Who is Customer for this Project?

☒ Select Existing Customers

☐ Add New Customer

Filter by Customer Company Name:

|                       | Customer Company Name  | Contact Name | Contact E-mail Address | Address                  | City      | Location                 |
|-----------------------|------------------------|--------------|------------------------|--------------------------|-----------|--------------------------|
| <input type="radio"/> | Harmon                 | Ricky Bobby  | rickybobby@charter.com |                          | Daytona   | United States            |
| <input type="radio"/> | Aome Architectural     | Phil Lot     | phillot@email.com      |                          | Las Vegas | Nevada, United States    |
| <input type="radio"/> | ABC Company            | Mr. Smith    | MrSmith@abcompany.com  |                          | Midland   | Michigan, United States  |
| <input type="radio"/> | Wausau Window and Wall | Neal Treu    | ntreu@wausauwindow.com | 7800 INTERNATIONAL DRIVE | Wausau    | Wisconsin, United States |

**Continue**

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## Adding a New Customer

- Select the radio box next to **Add New Customer**
- Fill in the required fields.
- Click **Continue**.

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home > Project (1) > Select Customer

Who is Customer for this Project?

☐ Select Existing Customers

☒ **Add New Customer**

Customer Company Name\*:

Contact Name\*:

Contact E-mail Address\*:

Address:

City\*:

Zip/Postal Code:

Country\*:  ☐ Show All Countries

State/Province:

**Continue**

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## Selecting an Existing Project Partner

- Select the radio button next to **An Existing Project Partner**.
- Search for the Partner in the search box below.
- The search will automatically filter the results below.
- Click the radio button next to the Project Partner
- Click the **Double Arrow** button to add them to the project.
- Click **Continue** when all Partners have been added.

Products Technical Library My Premier Home About Dow Corning Careers

Home > My Premier Home

COOL Home > Project (1) > Add Project Partner

Who are Project Partners for this Project?

☒ **An Existing Project Partner**

☐ A New Project Partner

Filter by Company Name/Role:

|                          |                |                   |               |                         |
|--------------------------|----------------|-------------------|---------------|-------------------------|
| <input type="checkbox"/> | Architect      | ABC Architects    | MR ABC        | United States           |
| <input type="checkbox"/> | Architect      | Architect Company | Mr. Architect | Michigan, United States |
| <input type="checkbox"/> | Architect      | RAAB & Associates | Mr BJ         | Michigan, United States |
| <input type="checkbox"/> | Building Owner | can               | paul          | Uganda                  |

**>>**

Existing Project Partners for this Project

| Role             | Company Name | Contact Name | Edit | Delete |
|------------------|--------------|--------------|------|--------|
| No Records Found |              |              |      |        |

**Continue**

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## Adding a New Project Partner

- Select the radio box next to **Add New Project Partner**.
- Fill in the required fields.
- Click **Add**
- Click **Continue**.

COOL Home > Project (1) > Add Project Partner

### Who are Project Partners for this Project?

☐ An Existing Project Partner  
☒ **A New Project Partner**

#### Project Partner Details

Role\*:

Company Name\*:

Contact Name\*:

E-mail Address\*:

Phone Number:

City\*:

Zip/Postal Code:

Country\*:

State/Province:

**Add**

#### Existing Project Partners for this Project

| Role             | Company Name | Contact Name | Edit | Delete |
|------------------|--------------|--------------|------|--------|
| No Records Found |              |              |      |        |

**Continue**

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## Enter Sample Test Data

- Fill in all the fields on the Enter Sample Test Data screen.
- Name the request for your records.
- Fields with a **red \*** are required before moving on.

Products | Technical Library | My Premier Home | About Dow Corning | Careers

Home > My Premier Home

COOL Home > Project (1) > Sample Test Details > Enter Sample Test Data

### Enter Sample Test Data

Sample Test Request Name:

Substrate Manufacturer Name/Supplier Name:

Mfg Code/Batch Number:

Cleaning And Priming Method Recommendation:  
☒ Dow Corning Recommendation  
☐ Select your Cleaner

Sealant Usage\*:

Products\*:

Comments:

Sample Number:

Substrate Type\*:

Substrate Description\*:

Surface To Test\*:

Test Type\*:  
☐ Adhesion ☐ Compatibility  
☐ Stain

**Cancel** **Continue**



## Sample Test Details




- To modify the Test Request, Click the images under **edit**, **copy**, or **delete**.
- Select the check box next to the Project Partners who should receive information about the test.
- Add any additional comments.
- Click **Submit**.

COOL Home > Project (1) > Sample Test Details

### Sample Test Details

Sample Test Request Name:  Submission Date: Due Date: Status: Draft

[Add Another Sample](#)

| Sample Number | Test Type                      | Substrate Type      | Substrate Description | Sealants                                   | Surface To Test | Cleaning Method | Edit  | Copy  | Delete  | Recommendation Letters |
|---------------|--------------------------------|---------------------|-----------------------|--|-----------------|-----------------|---|---|---|------------------------|
| 495           | Adhesion, Compatibility, Stain | Aluminum - Anodized | 111                   | Dow Corning® 795 Silicone Building Sealant | Edge            | Isopropanol     |  |  |  |                        |

Whom do you want to be notified for documents?:

| <input type="checkbox"/> | Role      | Contact Name | Company Name |
|--------------------------|-----------|--------------|--------------|
| <input type="checkbox"/> | Customer  | 1            | 1            |
| <input type="checkbox"/> | Architect | 1            | 1            |

General Comments :

Send Samples To

Dow Corning Corporation  
DC-4 Sealant Test Lab 3A4  
2200 W. Salzburg Road  
Auburn, MI 48611

[Save as Draft](#) [Submit](#)

## Sample Test Summary

- Click **Printable Version**.
- Print the document.
- Include the document when shipping samples
- Select **Go to Project** or **Go To Cool Home**.

### Sample Test Request Summary

Thank you for submitting Sample Test details to Dow Corning. You can monitor the status of your request online and download the Sample Test Letter from COOL once available. You will be notified by e-mail when it is complete (if you have selected this option in your profile setting).

**Print and send this page along with the samples to following address**

Construction App. Test Lab  
Dow Corning (China) Holding Co., Ltd.  
No. 1077, Zhangheng Road, Zhangjiang Hi-Tech Park  
Pudong District  
Shanghai  
China  
201203

[Printable Version](#) [Go to Project](#) [Go to COOL Home](#)

| Project Details                    |                            |
|------------------------------------|----------------------------|
| Project Number : 11-0407           | Address :                  |
| Project Name : 1                   | City : 1                   |
| Unit of Measure : English/Imperial | Zip/Postal Code :          |
| Customer Company Name : 1          | Location : Freno.Polynesia |

| Project Partners          |                               |
|---------------------------|-------------------------------|
| Building Owner            |                               |
| Contact Name : Freds Name | Company Name : Fedex Inc      |
| Company Address : AAAA    | Contact Email : Fay@fedex.com |
| Location : Singapore      |                               |

Requested Sample Test(s)

## Your Global Connection

### Dow Corning Americas

#### Technical Information Center:

+1 989 496 6000 or  
1 800 248 2481 (toll-free from  
the U.S. and Canada)

#### North America

Dow Corning Corporation  
+1 989 496 4000

#### South America

Dow Corning do Brasil Ltda.  
+55 19 3887 9797

### Dow Corning Asia

#### Technical Information Center:

+86 21 3774 7110

### Dow Corning Europe

#### Technical Information Centers:

ENGLISH, call: +49 (0)611 237 778  
GERMAN, call: +49 (0)611 237 779  
FRENCH, call: +49 (0)611 237 773

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Form No. 63-1101-01