

2016-2017 EDITION

# Logan Street Services Guide

A book to help you find practical information and useful services  
in the Logan area if you have nowhere to live or you are  
at risk of losing your home



AN INITIATIVE OF THE WORKING GROUP SET UP AT THE  
LOGAN HOMELESS COMMUNITY ACTION PLAN FORUM

**Funded by Logan City Council, Brisbane South PHN,  
Metro South Health and the Gambling Community Benefit Funding Program**

<p><b>English</b></p> <p>This book has information to help you if you are in need. If you need further support to connect with these services contact MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 or Access Community Services, 92 Wembley Road Logan Central, 3412 8222</p>	<p><b>Tagalog</b></p> <p>Ang librong ito ay may impormasyong makakatulong kung ikaw ay nangangailangan. Kung kailangan mo ng karagdagang suporta sa mga serbisyong ito, kontakin ang MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 o Access Community Services, 92 Wembley Road Logan Central, 3412 8222</p>
<p><b>Tongan</b></p> <p>Ko e tohi ni 'oku 'i ai 'a e fakamatala ke tokoni atu kapau 'oku ke fiema'u. Kapau 'oku ke fiema'u ha toe tokoni ke fehokotaki mo e ngaahi ngāue ni, fetu'utaki ki he MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 pe Access Community Services, 92 Wembley Road Logan Central, 3412 8222</p>	<p><b>Samoan</b></p> <p>O lenei tusi ua iai faamatalaga e fesoasoani ai ia te oe pe a e mana'omia. Afai ete mana'omia nisi fesoasoani e fesoota'i ai ma nei auaunaga faafesoota'i le Multilink Community Services, 38 Blackwood Road Logan Central, 3808 4463 poo le Access Community Services, 92 Wembley Road Logan Central, 3412 8222</p>
<p><b>Chin (Hakha)</b></p> <p>Bawmh na herh ahcun, hi ca uk chungah thawng hlatnak kong a um. Bawmhhal nak kong tam deuh theih le hngalh na duh ahcun, MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 le Access Community Services, 92 Wembley Road Logan Central, 3412 8222 ah hin chawnh khawh an si.</p>	<p><b>Hmong</b></p> <p>Phau ntawv no muaj lus qhia los pab koj yog hais tias koj muaj txoj kev xav tau pab . Yog hais tias koj xav tau kev pab ntxiv kom txuas tau rau cov kev pab no hu rau MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 los yog Access Community Services, 92 Wembley Txoj kev Logan Central, 3412 8222</p>
<p><b>Kirundi</b></p> <p>Iki gitabo k'irafise inkuru zo kugufasha igihe woba uzikeneye. Nimba ukeneye imfashanyo irengeye kugira ushobore gukoresha imfashanyo zihari, vugana n'ishirahamwe rya Multilink Community Services, 38 Blackwood Road Logan Central, 3808 4463 canke Access Community Services, 92 Wembley Road Logan Central, 3412 8222</p>	<p><b>Swahili</b></p> <p>Kitabu hiki kina maelezo kukusaidia wewe kama ukikuwa na mahitaji. Kama ukihitaji msaada zaidi kuunganisha na huduma hizo, wasiliana na Huduma za Jamii ya MultiLink, 38 Blackwood Road ya Logan Central, nambari ya 3808 4463 au Huduma za Jamii ya Access, 92 Wembley Road ya Logan Central, nambari ya 3412 8222</p>
<p><b>Dinka</b></p> <p>Athör kënë anɔŋ yïc wël bë yïn kony të na yïn aluthiïn keyïi gër kuɔny. Na yïn awic kuɔny latuerj ba nuët/cɔl ayök wek loiloi kāk ka yuöp/gäät tënë Akutnhom Loiloi ë MultiLink (MultiLink Community Services), 38 Blackwood Road Logan Central, 3808 4463 tëdä Yök Akutnhom Lui (Access Community Services), 92 Wembley Road Logan Central, 3412 8222</p>	<p><b>Thai</b></p> <p>เอกสารฉบับนี้บรรจุข้อมูลที่จะช่วยเหลือท่านได้หากจำเป็น หากท่านต้องการความช่วยเหลือเพิ่มเติมในการติดต่อกับบริการเหล่านี้ โปรดติดต่อบริการชุมชนมัลติลิงก์ (MultiLink Community Services) ที่อยู่ 38 Blackwood Road Logan Central โทรศัพท์ 3808 4463 หรือ บริการเข้าถึงชุมชน (Access Community Services) ที่อยู่ 92 Wembley Road Logan Central โทรศัพท์ 3412 8222</p>
<p><b>Farsi</b></p> <p>این کتابچه حاوی اطلاعاتی است که در صورت نیاز به شما کمک خواهد کرد. اگر در این زمینه به کمک یا حمایت بیشتری نیاز دارید، به محل MultiLink Community Services Inc. واقع در 38 Blackwood Road Logan Central 38084463 مراجعه کرده، یا با شماره تلفن تماس بگیرید. و نیز برای ارتباط با Access Community Services Ltd به آدرس 92 Wembley Road Logan Central مراجعه کرده یا با شماره تلفن 34128222 تماس بگیرید.</p>	<p><b>Tamil</b></p> <p>உங்களுக்குத் தேவை ஏற்படும் நேரத்தில் உதவ இந்தப் புத்தகத்தில் தகவல்கள் உள்ளன. இந்தச் சேவைகளில் இணைந்து கொள்ள உங்களுக்கு மேலும் ஆதரவு தேவைப்பட்டால் MultiLink Community Services, 38 Blackwood Road Logan Central, 3808 4463 அல்லது Access Community Services, 92 Wembley Road Logan Central, 3412 8222 இவற்றைத் தொடர்பு கொள்ளவும்.</p>
<p><b>Arabic</b></p> <p>يحتوي هذا الكتاب على معلومات تساعدك وقت الحاجة. إذا احتجت إلى مساعدة إضافية للاتصال بهذه الخدمات، اتصل بخدمات MultiLink Community Services 3808 4463 أو خدمات Access Community Services 92 3412 8222. على الرقم 3412 8222.</p>	<p><b>Hazaraghi</b></p> <p>این کتاب دارای اطلاعات بوده، که شمره کمک مونه اگر شمو ضرورت داشته باشید. اگر نیاز به حمایت بیشتر برای ارتباط با در تماس MultiLink شوید، 38 بلک وود رود لوگان سنترال، 38084463 ویا این خدمات دارید، یا Community Services 92 ویمبلی رود لوگان سنترال، 34128222 خدمات جامعه اکسس، 92 ویمبلی رود لوگان سنترال، 34128222 یا Access Community Serviceبتماس شوید.</p>



# Emergency phone numbers

## Homeless Hotline Queensland

Information and referral services for homeless people. 24 hours a day, seven days a week, confidential

**Free call**  
**1800 47 47 53**

TTY 1800 010 222  
[www.qld.gov.au/homelesshotline](http://www.qld.gov.au/homelesshotline)

## Ask Izzy

Helps people who are homeless or at risk of homelessness to find the services they need right now

**[www.askizzy.org.au](http://www.askizzy.org.au)**

<b>Police, Fire, Ambulance Emergency</b>	<b>000</b>
<b>Lifeline—crisis support, suicide prevention</b>	<b>13 11 14</b>
<b>Kids Helpline</b>	<b>1800 551 800</b>
<b>Beyond Blue</b>	<b>1300 224 636</b>
<b>DVConnect— domestic violence hotline</b>	<b>1800 811 811</b>
<b>Sexual assault, domestic and family violence support</b>	<b>1800 737 732</b>
<b>24-hour general health advice</b>	<b>13 HEALTH (13 43 25 84)</b>
<b>Gambling helpline</b>	<b>1800 858 858</b>
<b>Alcohol and Drug Information Service</b>	<b>1800 177 833</b>
<b>Mental Health</b>	<b>1300 MH CALL (1300 642 255)</b>
<b>Suicide Callback Service</b>	<b>1300 659 467</b>

# Contents

## Emergency phone numbers 1

## Background and acknowledgements 4

## Accommodation 6

- Intermediate and short term housing for adults and families
- Intermediate and short term housing for individuals under 25 years of age including those with families or who are pregnant
- Supported accommodation
- Budget, short or long term accommodation
- Caravan parks
- Accommodation for women and children
- Rental and accommodation assistance

## Food and welfare services 16

- Street food—vans and kitchens
- Food parcels and vouchers
- Welfare and financial services

## Health 26

- Street doctor
- Public hospitals
- Community health centres
- Aboriginal and Torres Strait Islander health services
- Children's health services
  - Child health clinics
  - Early feeding and drop in support clinics
  - Immunisations
- Mental health support
  - Metro South Health mental health services
  - Community mental health centres
- Addiction services
  - Drug and alcohol services
  - Gambling services
- Dental health services
- General health services
- Sexual health services
- Women's health services

## Domestic violence support services 46

# Contents



## Community and specialist services

49

- Family support services
- Finding child care
- Community centres
- Drop in centres
- Disability services
- Aged care services
- Carer support services
- Aboriginal and Torres Strait Islander services
  - Health services
  - Family services
  - Legal services
- Multicultural services



## Employment and training

66

- Driver licence training
- General employment and training services
- Disability job support services



## Legal services

71

- Aboriginal and Torres Strait Islander legal services
- General legal services
- Tenancy and housing
- Debts and fines
- Police
- Support for victims of crime
- Proof of identity documents



## Facilities and events

78

- Transport
  - Go Card
  - Seniors Card + Go
- Free Entertainment
  - Libraries
  - Logan Art Gallery
  - Live Well Logan
- Homeless Connect
- Public toilets



## Helplines and websites

83



# Background and acknowledgements

In 2013 the Logan Homeless Community Action Plan (HCAP) Forum identified the need for a service directory to provide information about available services to people who are homeless or at risk of homelessness.

A working committee was established and the first edition of the Logan Street Services Guide was launched in August, 2015. Over 5,000 copies were printed and disseminated throughout government and non-government agencies to give to people who are homeless or at risk of homelessness in and around the Logan region. Our thanks to the members of the first working party who sourced the information. This 2016 – 2017 update has been made possible through the generous assistance of many organisations.

The Logan Street Services Guide 2nd edition Working Committee would like to acknowledge and extend their thanks to the following organisations:

- **The Lady Musgrave Trust** and *A Handy Guide for Women in Brisbane* which have served as a model for the *Logan Street Services Guide*.
- Members and staff from **Canefields Clubhouse** for the effort and enthusiasm demonstrated during the collection and collation of the information contained in the Guide.
- Member agencies of the **Logan Housing and Homeless Network** and the **Logan Interagency and Emergency Relief Network** for their guidance and ongoing support.
- The **Media and Communications Unit, Metro South Health** who undertook design, proofreading and final editing.
- **Logan City Council, Brisbane South PHN, Metro South Health** and the **Gambling Community Benefit Funding Program** who funded the Logan Street Services Guide.

The aim of the *Logan Street Services Guide* is simple: to provide practical, relevant and useful information on where to get help with a variety of issues that impact on people experiencing homelessness or at risk of homelessness in the Logan area.

This directory was accurate at the time of publication but the publishers accept no responsibility for errors or omissions and recommend that readers always refer any queries about a particular activity or offer of help to the respective service provider.



# Background and acknowledgements

We sincerely hope the *Logan Street Services Guide* will find its way to those who need it.

## **Contributing member organisations of the Logan Street Services Guide 2nd Edition:**

- Aboriginal and Torres Strait Islander Health, Metro South Health
- Access & Capacity-building Team, Metro South Health
- Beaucare Community Services
- Brisbane South PHN
- Canefields Clubhouse
- Centacare
- Child & Family Connect
- Child and Youth Community Health Services, Children's Health Queensland
- CIM Employment
- Department of Justice and Attorney-General, Victim Assist
- Islamic Women's Association of Queensland
- KENG -Kingston East Neighbourhood Group
- Logan City Council
- Logan Hospital
- MultiLink Community Service
- Qld Police Service
- Reclink
- Sarina Russo
- STARH - Wesley Mission Brisbane
- Street Doctors
- Upper Room Crisis Centre
- Youth Off the Streets.

**To obtain additional copies of this publication, please email**

[access&capacity@health.qld.gov.au](mailto:access&capacity@health.qld.gov.au)

**You can access an electronic version of this publication at**

[www.logan.qld.gov.au/community-support/community-development/  
community-resources](http://www.logan.qld.gov.au/community-support/community-development/community-resources)

**Funded by**





# Accommodation

## Immediate and short term housing for adults and families

*These are places you can ring and stay in immediately or with a short intake process if they have a room available. If you would like to know what rooms are available on the night, please call **Homeless Hotline Queensland** on **1800 47 47 53**.*

### **Bowman Johnson Hostel - Aboriginal Hostel**

3844 2115

Transitional accommodation service for men and women and couples over 18 years

5 Oxford Street, **South Brisbane**

### **Family and Kids Care Foundation**

3808 5288

Monday to Friday | 8:30am - 4:00pm | wheelchair accessible

254 Jacaranda Avenue, **Kingston**

[www.familyandkidscare.com.au](http://www.familyandkidscare.com.au)

### **Karakan**

3299 1898

Low support transitional share housing for individuals who identify as experiencing mental health issues and who are 18-65 years of age

1/3 Gunn Street, **Underwood**

[www.karakan.com.au](http://www.karakan.com.au)

### **Kingston East Neighbourhood Group—KENG**

3808 1684

Provides transition accommodation for up to 3 months for people who are homeless or at risk of becoming homeless

Monday to Thursday 9:00am - 4:30pm | Friday 9:00am - 2:00pm

177 Meakin Road, **Slacks Creek**

[www.keng.org.au](http://www.keng.org.au)

### **Joyce Wilding Hostel - ATSICHS**

3841 0718

Crisis accommodation for up to 3 months for Aboriginal and Torres Strait Islander women and children

Males aged 12 and over are not eligible to stay at Joyce Wilding Hostel | Please ring for appointment





# Accommodation

## **Ozcare Homeless Person's Centre - Men's Hostel**

3028 4350

Emergency accommodation | open 24 hours a day, 7 days a week  
48 Peel Street, **South Brisbane**

## **Pindari Hostel for Men**

3832 1491

Emergency accommodation | open 24 hours a day, 7 days a week  
28 Quarry Street, **Spring Hill**

## **Pindari Women's Hostel**

3832 6073

For women over age of 18 years of age  
28 Quarry Street, **Spring Hill**

## **Sheltered By Grace**

3200 7145

Preferably over 21 years of age  
Unable to accept a person with violent or sex related offences  
Monday to Friday | 9:30am - 4:30pm | wheelchair accessible  
157 Old Logan Village Road, **Waterford**  
[www.sbg.org.au](http://www.sbg.org.au)

## **YFS - Logan**

3826 1500

Case management for any age  
376 Kingston Road, **Slacks Creek**  
[www.yfs.org.au](http://www.yfs.org.au)

# Scenic Rim Community Directory

For information on services in the Scenic Rim region

**[www.scenicrim.qld.gov.au/  
community-directory](http://www.scenicrim.qld.gov.au/community-directory)**



# Accommodation

## Immediate and short term housing for individuals under 25 years of age including those with families or who are pregnant

*These are places you can ring and stay in immediately or with a short intake process if they have a room available. If you would like to know what rooms are available on the night, please call **Homeless Hotline Queensland** on **1800 474 753**.*

### **In-Sync Youth Service**

3386 2000

Crisis, short and long term accommodation

Aged 16 and 17 years of age | 24hrs Monday to Friday

Unit 4/29 Logan River Road, **Beenleigh**

### **Nathanael House**

3849 4038

Emergency accommodation for individuals aged 15-17 years of age

Camlet Street, **Mount Gravatt East**

[www.stbarts.net.au](http://www.stbarts.net.au)

### **Youth Housing and Reintegration Service (YHARS) Inala and surrounding suburbs**

3151 6666

Intensive case management and support to assist young people aged between 12-21 years of age who are homeless or at risk of homelessness | Monday to Friday | 8:30am - 4:30pm

This services covers Inala and surrounding suburbs

Unit F4, 20 Wirraway Parade, **Inala**

[yhars@wmb.org.au](mailto:yhars@wmb.org.au)

### **Specialised Youth Housing Program - Wesley Mission Brisbane**

3151 6106

Shared and supported accommodation for people aged 16-25 years of age and young families | Monday to Friday | 8.00 - 4.00  
94-112 Fryar Road, **Eagleby**

### **Valley Hub - Brisbane Youth Service**

3620 2400

Housing and support for young people with high and complex needs, aged between 15 and 21 years of age

42 McLachlan Street, **Fortitude Valley**



# Accommodation

## Supported accommodation

*Supported accommodation provides a range of extra services such as meals, laundry, medication assistance, supervision or specialised disability care depending on the service. Supported accommodation can cost up to 85% of your income and may depend on disability criteria. Please call individual services for further information.*

### **Beenleigh Supported Accommodation Service - BSAS**

3287 2840

Provides supported accommodation and case-management services in medium term transitional housing for families facing homelessness

Must be registered with Department of Housing  
Cnr Mansfield Walk, 10 James Street, **Beenleigh**

### **Bethania Retirement Court**

3808 8554

Single males and females for all ages; can accommodate couples  
Pet friendly

8 Page Street, **Bethania**

### **Canefields Clubhouse**

3807 0951

Long term accommodation for persons over 18 years of age  
Wheelchair accessible

2/13 Logandowns Drive, **Meadowbrook**

### **Green Meadow Court**

3343 2277

Level 3 supported accommodation  
712 Creek Road, **Mount Gravatt**

### **Jimbelunga Nursing Centre**

3807 0655

Long term aged care and respite accommodation for  
Aboriginal & Torres Strait Islander people  
Must have Aged Care Assessment Team assessment completed  
for eligibility  
259 River Hills Road, **Eagleby**



# Accommodation

## **Kyabra Community Association Incorporated**

Supported accommodation for up to 7 months with assistance to find affordable accommodation

For families with at least one child under 16 years of age

Monday to Friday | 9:00am - 4:30pm

Kyabra Street, **Runcorn**

1800 679 533

or

3373 9499

## **Logan Youth Foyer Support Service—Wesley Mission**

Supported accommodation for young people 16-25 years of age with low-medium needs who are learning or earning

Must be listed on Department of Housing high need waiting list

Phone to make a referral and further information

3208 4801

## **Parkview Gardens Retirement Village**

Long term accommodation for at least 6 months

Wheelchair accessible

10 Geeba Street, **Slacks Creek**

0420 573 600

or

3208 0808

## **Specialist Youth Housing Program - Wesley Mission Brisbane**

Supported accommodation for individuals aged 16 - 25 years of age, singles and young families

Monday - Friday 8:00am - 4:00pm

94 - 112 Fryar Road, **Eagleby**

3151 6106

## **Youth Housing and Reintegration Service (YHARS) Inala only**

Intensive case management and support to assist young people aged between 12 -21 years of age who are homeless or at risk of homelessness | Monday - Friday | 8:30am - 4:30pm

This service covers Inala and surrounding suburbs

Unit F4, 20 Wirraway Parade, **Inala**

[YHARS@wmb.org.au](mailto:YHARS@wmb.org.au)

3151 6666



# Accommodation

## Budget, short or long term accommodation

*Places you can stay for a longer time. To find out where a room is available, how much they cost and who can access this service, please call **Homeless Hotline Queensland** on **1800 474 753**.*

### **Beenleigh Neighbourhood Centre**

3287 2840

Medium term accommodation for homeless families

Wheelchair accessible

10 James Street, **Beenleigh**

[www.beenleigh.org.au](http://www.beenleigh.org.au)

### **In-Sync Youth Service**

3386 2000

Crisis, short and long term accommodation for individuals aged

16 and 17 years of age | 24 hrs Monday to Friday

Unit 4/29 Logan River Road, **Beenleigh**

### **Kingston House**

3808 8554

Single males & females 20-50 years of age | pet friendly

480 Kingston Road, **Kingston**

### **Sheltered by Grace**

3200 7145

Preferably over 21 years of age

Unable to accept a person with violent or sex related offences

Monday to Friday | 9.30am - 4.30pm

Wheelchair accessible

157 Old Logan Village Road, **Waterford**

### **Southside Community Care**

3343 1441

Assists one or two parent families with one child under 16 years

of age with housing and supports them to transition into

independent accommodation

1708 Logan Road, **Upper Mount Gravatt**

### **YFS—Logan**

3826 1500

16 years of age and over

376 Kingston Road, **Slacks Creek**

[www.yfs.org.au](http://www.yfs.org.au)



# Accommodation

## Caravan parks

*If you are renting at a caravan park as a permanent resident you are covered under the Residential Tenancies and Rooming Accommodation Act. This means you have rights and you cannot be removed without notice.*

**Residential Tenancy Authority** 3341 2554  
Monday to Friday | 8:00am - 5:00pm

**Aquatic Gardens Caravan Park** 3287 6474  
Short term, semi-permanent and permanent lodgings available  
833-901 Redland Bay Road, **Carbrook**

**Aussie Gardens Caravan Park** 3341 2554  
Short and long term  
Deposit required when making reservations  
No pets  
65 Holmead Road, **Eight Mile Plains**

**Brisbane Holiday Village** 3341 6133  
10 Holmead Road, **Eight Mile Plains**

**Chamber Pines Mobile Village & Caravan Park** 38035401  
Pet Friendly  
657 Chambers Flat Road, **Chambers Flat**

**Durack Gardens Caravan Park** 3372 7300  
Children allowed  
758 Blunder Road, **Durack**

**Galaxy Caravan Park** 3209 8434  
3813 Pacific Highway, **Tanah Merah**

**Springtime Gardens** 3208 8184  
13-17 Old Chatswood Road, **Springwood**



# Accommodation

## Accommodation for women and children

*Contact DV Connect, your local hospital or police station for information on Women's refuges.*

### **DV Connect**

**1800 811 811**

### **Joyce Wilding Hostel - ATSICHS**

3841 0718

Crisis accommodation for up to 3 months for Aboriginal and Torres Strait Islander women and children

Males aged 12 years of age and over are not eligible to stay at Joyce Wilding Hostel | Please phone for appointment

### **Brisbane Youth Service Centre for Young Women**

3620 2400

Housing assistance, information, referral and advocacy and transitional accommodation for young women up to 25 years of age

5 Zillah St, **Stones Corner**

### **Pindari Women's Hostel**

3832 6073

For women over age of 18 years of age

28 Quarry Street, **Spring Hill**

### **Zig Zag Young Women's Resource Centre**

3843 1823

Medium-term accommodation for women aged 16-25 years

575 Old Cleveland Road, **Camp Hill**



# Accommodation

## Rental and accommodation assistance

*These services may assist you to find long-term accommodation.*

### Department of Housing and Public Works

3884 9800

Can provide you with the following types of Social Housing Assistance; which includes long term public housing as well as community housing and transitional housing:

- **Rent Connect**  
Housing assistance service which can help you to find and sustain a suitable and affordable home in the private market
- **Bond Loans**  
Interest free loans for a rental bond to help you obtain accommodation
- **Rental Grant Program**  
Can assist by paying 2 weeks rent on private rental accommodation
- Contact **Woodridge Housing Service** centre to talk about your eligibility for the various housing services  
Monday to Friday | 8:30am - 4:30pm (excluding public holidays)  
11 Station Road, **Woodridge**

### Brisbane Youth Service

3620 2400

For young people 12 to 25 years of age with or without children

Immediate, supported and transitional housing at various locations

Housing assistance, information, referral and advocacy

Phone central agency for more information, eligibility criteria and referral

### Centacare

1300 734 593

Supporting those experiencing homelessness or

who are at risk of becoming homeless to maintain their tenancies

2506 Ipswich Road, **Darra**





# Accommodation

## **Mununjali Centre**

5541 2575

Assistance for Aboriginal and Torres Strait Islanders accessing housing and accommodation | wheelchair access

35 Anna Street, **Beaudesert**

## **Specialist Youth Housing Service—Wesley Mission**

3151 6106

Provides young people 16-25 years of age who are at risk of homelessness to move towards independent living or other suitable alternatives

94-112 Fryer Road, **Eagleby**

## **Supporting those at risk of homelessness (STARH)—Wesley Mission**

5569 1838

To assist people who are at risk of homelessness living in Logan and Gold Coast region to maintain tenancies

Phone for further information

## **YFS**

3826 1500

Can support clients to acquire or maintain accommodation

376 Kingston Road, **Slacks Creek**

## **YHARS -Youth Housing and Reintegration Service**

3151 6666

Provides intensive case management and support to assist young people aged between 12 -21 years of age who are homeless or at risk of homelessness | Monday - Friday | 8:30am - 4:30pm

This service covers Inala and surrounding suburbs.

Unit F4, 20 Wirraway Parade, **Inala**

## **The Family Relationships Advice Line** **1800 050 321**

A national telephone service established to assist families affected by relationship or separation issues

Mon to Sat 10am to 4pm, except national public holidays



## Street food—vans and kitchens

*Vans and Kitchens (VAKS) is a network of volunteer-run, autonomous community-based organisations that offer a range of services by means of a van or kitchen throughout the Greater Brisbane area.*

*The following list, courtesy of VAKS, should be used as a guide only as times and locations may vary.*

**Check [www.vaks.com.au](http://www.vaks.com.au) for the up to date schedule or call Homeless Persons Information Queensland (HPIQ) on 1800 474 753.**

*Everyone is welcome to accept the free hospitality of the respective service providers but patrons are advised that drug abuse, violence, sniffing of any substance, alcohol and weapons will not be tolerated.*

MONDAY				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:30am - 9:00am	Slacks Creek	101 Park Road	Food	Tribe of Judah
8:30am - 12 midday	Beenleigh	Southern District Supreme Court, Beenleigh	Hot drinks and snacks	Rosies Friends on the Street
6:00pm	Woodridge	31 Station Road	Soup Kitchen	ADRA
TUESDAY				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:30am - 9:00am	Slacks Creek	101 Park Road	Food	Tribe of Judah
5:30pm - 7:00pm	Logan Central	Cnr Station Road and Wembley Road	Hot food and drinks	Loaves and Fishes Street Meet
6:45pm	Eight Mile Plains	2331 Logan Road	Hot Pies & Coffee	Access Street Van



# Food and welfare services

Wednesday				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:30am - 9:00am	Slacks Creek	101 Park Road	Food	Tribe of Judah
4:00pm - 7:00pm	Woodridge	Argonaut Skate/ Adventure Park, Kingston Road	BBQ	Youth off the Streets
6:00pm	Rosedale South	753 Underwood Road	Meal & take away food	Fishers of Men
7:00pm - 9:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Hot drinks and snacks	Rosies Friends on Street
7:00pm - 9:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Halal Meals	Muslim Charitable Foundation
Thursday				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:30am - 9:00am	Slacks Creek	101 Park Road	Food	Tribe of Judah
5:30 - 7:30pm	Beenleigh	Beenleigh Railway Station near Wool- worths	Hot food and drinks	Nightlight
7:30pm	Beenleigh	Beenleigh Railway Station, Alamein Street	Drinks and snacks	Rosies Friends on Street



# Food and welfare services

Friday				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:30am - 9:00am	Slacks Creek	101 Park Road	Food	Tribe of Judah
5:30pm - 7:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Hot food and drinks	Loaves and Fishes Street Meet
7:00pm - 9:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Hot drinks and snacks	Rosies Friends on the Street
7:00pm - 9:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Halal meals	Muslim Charitable Foundation
7:00pm - 9:00pm	Logan	Cnr Station Road and Wembley Road, Logan	Laundry services	Orange Sky Laundry
7:00pm	Upper Mt Gravatt	Mt Gravatt Community Centre, 1693 Logan Road	Food & Drinks	Helping Hands
Saturday				
Time	Suburb	Address	Food	Provider
6:00am - 7:30am	Beenleigh	61 George Street	Meal	On the Edge
8:00am - 8:30am	Slacks Creek	101 Park Road	Food	Tribe of Judah
7:00pm - 9:00pm	Beenleigh	Beenleigh Railway Station	Drinks & Snacks	Rosies Friends on the Street
Sunday				
Time	Suburb	Address	Food	Provider
1:30pm	Inala	Inala PCYC, 37 Swallow St	Light refreshments	A Touch of Compassion
4:30pm	Inala	Inala PCYC, 37 Swallow St	Dinner	A Touch of Compassion
6:00pm	Rosedale	753 Underwood Road	Meals, take away meals, clothes and blankets	Fishers of Men



## Food parcels and vouchers

*These organisations can provide you with food assistance.*

### **ADRA Community Centre**

3290 3011

Food Parcels

Monday to Thursday | 9:00am - 3:30pm

Friday | 9:00am - 1:30pm

31 Station Road, **Woodridge**

### **ADRA Community Centre**

3841 0621

Food vouchers and food hampers | phone for eligibility criteria

Must be on Centrelink pension—only available for those living in

Eight Mile Plains and surrounding suburbs

Monday and Tuesday | 9:00am - 12 midday

Wednesday | 12 midday - 3:00pm

1 London Street, **Eight Mile Plains**

### **Beaucare**

5541 4216

Food vouchers

Tuesday and Thursday | 9.30am - 2.30pm

44 Tina Street, **Beaudesert**

### **Bethania Emergency Relief**

3209 1466

Food vouchers

Monday to Friday | 9.00am - 12 midday

Limited number available

100 Railway Parade, **Woodridge**

[www.lccqld.org.au](http://www.lccqld.org.au)

### **Centro Care**

1300 558 826

Food hampers

Street swags (when available)

Monday to Friday | 9:00am - 2:00pm

178 Mains Street, **Beenleigh**



# Food and welfare services

## **Family and Kids Care Foundation**

3808 5288

Food parcels

Monday to Friday | 8:30am - 4:00pm

264 Jacaranda Avenue, **Kingston**

[www.familyandkidscare.com.au](http://www.familyandkidscare.com.au)

## **Logan East Community Neighbourhood Association (LECNA)**

3808 4529

Food parcels

Monday to Thursday | 9:00am - 4:00pm

Friday | 9:00am - 12 midday

Cnr Cinderella Drive & Vanessa Boulevard, **Springwood**

[www.lecna.org.au](http://www.lecna.org.au)

## **Loaves and Fishes**

3808 5713

Large food hampers at budget prices:

Monday to Friday | 8:30am - 3:00pm

Saturday | 8:30am - 12:00pm

Cost recover outlet - groceries at budget prices

Monday to Friday | 8:00am - 3:45pm

Saturday | 8:00am - 12:45pm

29 Mary Street, **Kingston**

[loavesandfishes@myacn.net.au](mailto:loavesandfishes@myacn.net.au)

## **MultiLink Community Services**

3808 4463

Food parcels | Emergency relief

Monday to Friday | 8:30am - 5:00pm

38 Blackwood Road, **Woodridge**

[www.multilink.org.au](http://www.multilink.org.au)

## **Nightlight**

0401 227 494

Food parcels

Ring for appointment

Tuesday to Friday | 10:00am - 4:00pm

[www.nightlight.org.au](http://www.nightlight.org.au)

## **On the Edge**

3807 3067

Emergency food parcels

Monday to Saturday | 6:00am - 7:30am then 3:00pm - 5:00pm

61 George St, **Beenleigh**



## Food and welfare services

### **PCYC Crestmead**

Emergency relief Monday and Thursday

3805 1423

Must ring at 8:30am and make an appointment on the day

Food vouchers and food parcels

3805 4100

Monday to Friday | 8:30am - 4:30pm

Crestmead Community Park, Gimlet Street, **Crestmead**

[www.pcy.org.au/crestmead](http://www.pcy.org.au/crestmead)

### **St Marks Anglican Social Services**

3808 2696

Food parcels

Monday to Friday | 9:00am - 12 midday

41A Winnetts Road, **Daisy Hill**

### **Tribe of Judah Care Service**

3290 3610

Free food

Monday to Saturday | 7:30am - 9:00am

Store open Monday to Friday | 7:30 - 3:00pm

Saturday | 7:30am - 10:30am

Care services operate 8:30am - 3:00pm

101 Park Road, **Slacks Creek**

[www.tribeofjudahcareservice.com.au](http://www.tribeofjudahcareservice.com.au)

### **Upper Room Crisis Care Centre**

3800 0037

Assistance with food parcels

Ring for an appointment

Tuesday | 9:30am - 12:30pm

Thursday | 8:30am - 12:30pm

10-14 Estramina Road, **Regents Park**

## **Mental Health Call Service**

### **1300 MH CALL**

### **1300 642 255**



## Welfare and financial services

*Services that may assist you with financial support, clothing and bedding. There are also many second hand clothing providers in the Logan area. They sell good quality clothing at vastly reduced prices for men, women and children.*

### **ADRA Community Centre**

3290 3011

Assistance with utility bills e.g. power bills etc

Clothing, bedding and furniture relief

Monday to Thursday | 9:00am - 4:00pm

Friday | 9:00am - 2:00pm

Shop Hours - Monday - Thursday | 8:00am - 4:00pm

Friday | 8:00am - 2:00pm | Saturday | 9:00am - 1:00pm

31 Station Road, **Woodridge**

### **Beaucare**

5541 4216

Fuel and Chemist vouchers

Monday to Friday | 8:00am - 4:00pm

44 Tina Street, **Beaudesert**

### **Bethania Emergency Relief**

3209 1466

Petrol cards and utility payment assistance

Limited resources available

Friday | 9:00am - 12 midday

100 Railway Parade, **Woodridge**

### **Benevolent Society - Saver Plus Program**

0431 076 012

Matched saving program that helps people strengthen their financial skills, develop a savings habit and save for educational expenses

Phone to find information on eligibility criteria and nearest program to you

<http://www.benevolent.org.au/connect/learning--and--development>





## Food and welfare services

### **Eagleby Community Association**

3807 3833

Financial support (3 month period)  
Monday to Friday | 9:00am - 2:00pm  
For Eagleby residents only  
8-16 Cowper Avenue, **Eagleby**  
[www.eagleby.org.au](http://www.eagleby.org.au)

### **Family and Kids Care Foundation**

3808 5288

Assistance with utility bills e.g. power bills etc. | wheelchair access  
Monday to Friday | 8:30am - 4:00pm  
264 Jacaranda Avenue, **Kingston**  
[www.eagleby.org.au](http://www.eagleby.org.au)

### **Home Energy Emergency Assistance Scheme—HEEAS**

Government grant to assist with payment of outstanding energy bills  
Contact your energy service provider for information or online  
[www.qld.gov.au/community/cost-of-living-support/home-energy-emergency-assistance-scheme](http://www.qld.gov.au/community/cost-of-living-support/home-energy-emergency-assistance-scheme)

### **Lighthouse Care**

3806 0639

Low cost fresh food, groceries, toiletries and cleaning products  
Visit website for further information  
Monday to Friday | 9:00am - 3:00pm  
Saturday | 9:00am - 12:00pm  
17-19 Monte-Khoury Drive, **Loganholme**  
[www.lighthousecare.org.au](http://www.lighthousecare.org.au)

### **Logan East Community Neighbourhood Association (LECNA)**

3808 4529

Financial assistance and support  
Monday to Thursday | 9:00am - 4:00pm  
Friday | 9:00am - 12:00pm  
Cnr Cinderella Drive & Vanessa Boulevard, **Springwood**  
[www.lecna.org.au](http://www.lecna.org.au)



# Food and welfare services

## **MultiLink Community Services**

3808 4463

Utility payment assistance | Emergency relief

Monday to Friday | 8:30am - 5:00pm

38 Blackwood Road, **Woodridge**

[www.multilink.org.au](http://www.multilink.org.au)

## **Nightlight**

0401 227 494

Clothing and furniture

Ring for appointment

Tuesday to Friday | 10:00am - 4:00pm

[www.nightlight.org.au](http://www.nightlight.org.au)

## **Non Interest Loans Scheme—NILS**

136 457

Provides individuals and families on low incomes with access to safe, fair and affordable credit

Loan amounts between \$300 - 1200 for essential goods and services

[www.nils.com.au](http://www.nils.com.au)

## **On the Edge**

3807 3067

Hot showers, fresh clothes, pastoral care, phone recharging, free WiFi, hair cuts

Monday to Saturday | 6:00am - 7:30am | 3:00pm - 5:00pm

61 George Street, **Beenleigh**

## **PCYC Crestmead**

3805 1423

Assistance with petrol vouchers and food

or

Ring 8:30am Wednesday for an appointment

3805 4100

Crestmead Community Park, Gimlet Street, **Crestmead**

## **St Marks Anglican Social Services**

3808 2696

Assistance with utility bills e.g. power bills etc.

Emergency relief if you are in danger of eviction

Must provide documentation of residency and bills

Clothing, bedding and baby bundles

Phone for appointments and further information

Monday to Friday | 9:00am - midday

41A Winnetts Road, **Daisy Hill**



## **The Salvation Army Money Care**

1300 371 288

Financial counselling, assistance with budgeting and negotiation

Telephone and face to face counselling available

Phone for an appointment with a counsellor in your area

[www.salvos.org.au](http://www.salvos.org.au)

## **Uniting Care Community—Financial First Aid**

1800 007 007

Financial counselling and finance management support

Phone for an appointment at your nearest location

Monday to Friday | 9:30am - 4:30pm

[www.uccommunity.org.au](http://www.uccommunity.org.au)

## **Upper Room Crisis Care Centre**

3800 0037

Assistance with food parcels, clothes and Telstra vouchers

Tuesday | 9:30am - 12:30pm

Thursday | 8:30am - 12:30pm

10-14 Estramina Road, **Regents Park**

## **YFS Logan**

3826 1500

Housing information & assistance

Assistance with payment plans to address rent arrears

Financial counselling and money management services

Monday - Friday | 8:30am - 5:00pm

376 Kingston Road, **Slacks Creek**

For the most up to date timetable of

# **Food Van and Street Doctor locations**

visit [www.vaks.com.au](http://www.vaks.com.au) or call Homeless Hotline 1800 47 47 53



## Street doctor

The following list should be used as a guide only as times and locations may vary. Visit [www.vaks.com.au](http://www.vaks.com.au); [www.fb.com/streetdoctoraustralia](https://www.facebook.com/streetdoctoraustralia); or call Homeless Hotline on 1800 474 753 up for up to date schedule.

Day	Region	Address	Times
<b>Monday</b>	IPSWICH	Queens Park, Ipswich	<b>6:00pm</b>
	BRISBANE	Emma Miller Place, Corner Turbot and Roma Street, Brisbane	7:00pm
	GOLD COAST	Southern End, Cavil Ave near McDonalds on the Esplanade, Sufers Paradise	7:30pm
<b>Tuesday</b>	<b>LOGAN</b>	<b>2371 Logan Road, Eight Mile Plains</b>	<b>6:45pm</b>
	BRISBANE	Quarry Street Park opposite Pindari Hostel, Spring Hill	6:00pm
	GOLD COAST	Coolangatta beach front, in front of KFC, Coolangatta	6:00pm
	GOLD COAST	Southern End, Cavil Ave near McDonalds on the Esplanade, Sufers Paradise	7:30pm
<b>Wednesday</b>	<b>LOGAN</b>	<b>753 Underwood Road, Rochedale South</b>	<b>6:00pm</b>
		<b>Corner Station Road and Wembley Road, Logan</b>	<b>7:00pm</b>
	GOLD COAST	36 Hamilton Ave, Surfers Paradise	5:00pm
		Coolangatta beach front, in front of KFC, Coolangatta	6:00pm
		Bischof Park, Nerang Boat Park	7:30pm
	IPSWICH	Queens Park, Ipswich	5:00pm
<b>Thursday</b>	IPSWICH	Queens Park, Ipswich	5:00pm
	GOLD COAST	Southport Car Park, Marine Parade (cr Short Street)	7:30pm



<b>Friday</b>	<b>LOGAN</b>	<b>Corner Station Road and Wembley Road, Logan</b>	<b>7:00pm</b>
	IPSWICH	Corner Queens Street and Church Street , Goodna	5:00pm
	GOLD COAST	Southport Car Park, Marine Parade (cr Short Street)	7:30pm
		Southern End, Cavil Ave near McDonalds on the Esplanade, Sufers Paradise	9:00pm
<b>Saturday</b>	BRISBANE	Emma Miller Place, Corner Turbot and Roma Street, Brisbane	6:00pm
	GOLD COAST	Coolangatta beach front, in front of KFC, Coolangatta	5:00pm
		Burleigh Beach opposite Surf life Saving Building, Burleigh Beach	6:30pm
		Southport Car Park, Marine Parade (corner Short Street)	7:30pm
		Southern End, Cavil Ave near McDonalds on the Esplanade, Sufers Paradise	9:00pm
<b>Sunday</b>	<b>LOGAN</b>	<b>753 Underwood Road, Rochedale South</b>	<b>6:00pm</b>
	BRISBANE	Emma Miller Place, Corner Turbot and Roma Street, Brisbane	7:00pm
	GOLD COAST	Room 3, Gold Coast Community Centre, 8 Lawson Street, Southport.	4:00pm



## Public hospitals

<b>For life threatening emergencies call</b>	<b>000</b>
<b>For 24 hour telephone health advice call</b>	<b>13(HEALTH) 13 432 584</b>
<b>Logan Hospital</b> Corner Armstrong Rd and Loganlea Road, <b>Meadowbrook</b>	3299 8899
<b>Princess Alexandra Hospital</b> 199 Ipswich Road, <b>Woolloongabba</b>	3176 2111
<b>Mater Adult Hospital</b> Raymond Terrace, <b>South Brisbane</b>	3163 8111
<b>Lady Cilento Children’s Hospital</b> 501 Stanley Street, <b>South Brisbane</b>	3068 1111
<b>Queen Elizabeth II Jubilee Hospital</b> Kessels Road, <b>Coopers Plains</b>	3275 6111
<b>Beautesert Hospital</b> 64 Tina Street, <b>Beautesert</b>	3827 9811
<b>Redland Hospital</b> Weippin Street, <b>Cleveland</b>	3488 3111
<b>Wynnum Health Service</b> Subacute facility and Primary Care Centre 128 Whites Road, <b>Wynnum</b>	3893 8000
<b>Marie Rose Centre</b> Triage, care and transfer to mainland facilities Cr Petrie and Oxley Parade, Dunwich, <b>Stradbroke Island</b>	3409 9059



## Community health centres

*Services offered by Community Health Centres vary from centre to centre but usually there are a range of family health and support services available. For advice on which health centre may be best for you or your family's individual needs contact 13-HEALTH (13 432 584).*

**Beenleigh Community Health Centre** 3827 9811  
10-18 Mt Warren Boulevard, **Mt Warren Park**

**Browns Plains Community Health Centre** 3412 3100  
Cr Middle Rd and Wineglass Drive, **Hillcrest**

**Inala Community Health Centre** 3275 5333  
64 Wirraway Parade, **Inala**

**Logan Central Community Health Centre** 3290 8900  
97-103 Wembley Road, **Logan Central**

**Redlands Community Health Centre** 3488 3111  
Weippin Street, **Cleveland**

**Wynnum Primary Care Service** 3893 8000  
128 Whites Road, **Wynnum**

## The Tenants' Union of Queensland

### 1300 744 263

Free advice service for all QLD tenants who live in rental accommodation  
including caravan parks and boarding houses

Visit [www.tuq.org.au](http://www.tuq.org.au) for useful information



## Aboriginal and Torres Strait Islander health services

*Health care in the following areas: GP services, dental, mental health, child family & maternal, diabetes, ophthalmology, optometry, podiatry and dietary.  
Call individual clinics to find out which services are delivered.*

### **Aboriginal and Torres Strait Islander Health Service**

Medical - 41 Station Road, **Logan Central**

3240 8940

Dental - 41 Station Road, **Logan Central**

3029 6518

### **Aboriginal and Torres Strait Islander Health Service**

Medical - 55 Annerley Road, **Woolloongabba**

3240 8924

Dental - 55 Annerley Road, **Woolloongabba**

3240 8922

### **Aboriginal and Torres Strait Islander Hospital and Community Liaison Officer**

5541 9238

Liaison, advocacy and referrals

0401 990 081

Monday to Friday | 7:30am - 4:00pm

64 Tina Street, **Beaudesert**

### **Acacia Ridge Clinic**

3029 6502

The Aboriginal & Torres Strait Islander

Independent Community School

1277 Beaudesert Road, **Acacia Ridge**

### **Browns Plains Clinic**

3239 5300

20-24 Commerce Drive, **Browns Plains**

### **Inala Indigenous Health Service**

3101 4222

37 Wirraway Parade, **Inala**

### **IYHS – Indigenous Youth Health Service**

3240 8971

55 Annerley Road, **Woolloongabba**

### **Jimbelunga Nursing Centre**

3807 0655

259 River Hills Road, **Eagleby**

### **Woodridge Mums and Bubs**

3029 6527

5 Charles Avenue, **Woodridge**





## Children's health services

For 24-hour telephone help call **13Health (13 432 584)** and ask for the child health nurse.

### Child health clinics

*Child Health Service provides a range of community health and support services for children from birth to 8 years of age and their parents. For an appointment telephone **1300 366 039**.*

#### **Beaudesert**

3412 3100

Early Years Centre

Monday to Friday | 9:00am - 5:00pm by appointment only

4 Michaelina Drive, **Beaudesert**

#### **Beenleigh**

3827 9833

Monday to Friday | 8:00am - 4:30pm by appointment only

10- 18 Mt Warren Boulevard, **Mt Warren Park**

#### **Browns Plains**

3412 3100

Monday to Friday | 8:00am - 4:30pm by appointment only

Cr Wineglass Drive and Middle Road, **Hillcrest**

#### **Jimboomba**

5547 9713

Caddies Community Centre

3412 3100

Monday to Thursday | 9:00am - 4:00pm by appointment only

19-33 South Street, **Jimboomba**

#### **Logan Central**

3387 5393

Monday to Friday | 8:00am - 4:30pm by appointment only

97-103 Wembley Road, **Logan Central**

#### **Springwood**

3299 4106

Monday to Friday | 8:00am - 4:30pm by appointment only

16 Cinderella Drive, **Springwood**

#### **Woodridge Mums and Bubs**

3029 6527

Monday | 8:30am - 5:00pm

Tuesday to Friday | 8:30am - 4:30pm

5 Charles Avenue, **Woodridge**



## Early feeding and support drop-in clinics

*Newborn drop in centres for parents or carers of a baby 4 weeks or younger. Information and support about parenting, infant development, infant feeding and adjusting to having a new baby. No Appointment required.*

### **Beenleigh Child Health Centre**

3827 9833

Wednesday | 9.00am - 12 midday

84 York Street, **Beenleigh**

### **Browns Plains Child Health**

3412 3100

Wednesday | 9.00am - 12 midday

Corner Wineglass and Middle Road, **Hillcrest**

### **Jimboomba Child Health - Caddies Community Centre**

5547 9713

Thursday | 9.00am - 12 midday

3412 3100

19-33 South Street, **Jimboomba**

### **Logan Child Health - Logan Central Community Health Centre**

3290 8900

Tuesday | 9.00am - 12 midday

3387 5393

97 - 103 Wembley Road, **Logan Central**

### **Logan Central Access Refugee Centre**

3387 5319

Service specifically for refugees

Wednesday | 9:00am - 11:30am

6/2 Carmody Street, **Logan Central**

### **Springwood Child Health**

3387 5319

Monday | 9:00am - 11:30am

3299 4106

16 Cinderella Drive, **Springwood**

### **St Francis College**

3489 4800

Babies 0 to 12 months

Only during school term

Friday | 9:00am - 11:30am | 12noon - 1:30pm

64 Julie Street, **Crestmead**



## Immunisations

*Logan City Council offers immunisation clinics, which provide all vaccines that are free on the National Immunisation Program Schedule. Immunisation Clinics are held at the following centres on certain days of the week.*

Ring Logan City Council or the centre for dates and times  
If using a mobile call 1300 156 426  
3412 3597

**Beenleigh Library** 3412 4130  
Thursday | 9:00am - 10:00am  
Crete Street, **Beenleigh**

**Browns Plains Early Years Centre** 3412 3100  
Thursday | 12 midday - 1:00pm  
Corner Wineglass and Middle Road, **Hillcrest**

**Caddies Community Centre** 5547 9713  
Thursday | 11:00am - midday  
19-33 South Street, **Jimboomba**

**Capalaba Library** 3843 8012  
First Thursday of every month | 4.00pm - 6.00pm  
14 Noeleen Street, **Capalaba**

**Eagleby Family Centre** 1800 493 753  
Tuesday | 10:00am - 10.30am  
1 Bishop Street, **Eagleby**

**Logan Central Library** 3412 4100  
Thursday | 3:30am - 7:00pm  
26 Wilbur Street, **Logan Central**



## **Logan North Library**

Friday | 9:00am - 10:00am  
2-6 Sports Drive, **Underwood**

3412 4140

## **Logan Hyperdome Library**

Saturday | 9:00am - 11:00am  
66 Mandew Street, **Shailer Park**

3412 4120

## **Marsden Library**

Friday | 12 midday - 1:00pm  
35 Chambers Flat Road, **Marsden**

3412 4180

## **St Francis College**

Friday | 10.45am - 11:15am  
64 Julie Street, **Crestmead**

3489 4800

# **DVCONNECT WOMENSLINE**

## **1800 811 811**

Confidential information, advice and assistance for  
women and children affected by domestic and family  
violence to obtain refuge accommodation,  
counselling and referral to other services



## Mental health support

**Suicide Crisis Counselling 24-hour phone help line** 1300 659 467

**Lifeline** 13 11 14

## Metro South Health community mental health services

**MH CALL Service** 1300MHCALL  
Accepts referrals, assesses people and refers to short-term intensive follow up in the community  
Will organise admission to inpatient service if required  
1300 642 255

**Beenleigh Community Health Centre** 3827 9866  
10-18 Mt Warren Boulevard, **Mt Warren Park**

**Browns Plains Community Health Centre** 3412 3200  
Cr Wineglass Drive and Middle Road, **Hillcrest**

**Deafness & Mental Health Service** 3176 8444  
Ensures appropriate and accessible mental health care is available for people who are hearing impaired  
Princess Alexandra Hospital, 199 Ipswich Road, **Woolloongabba**

**Homeless Health Outreach Team** 3089 4020  
Provides support to homeless adults with mental health disorders by linking them to appropriate services  
Level 2, 51 Wembley Road, **Logan Central**

**Logan Hospital** 3299 8899  
Inpatient mental health service  
Corner Armstrong and Loganlea Road, **Meadowbrook**



**Logan Central Community Mental Health**  
Level 2, 51 Wembley Road, **Logan Central**

3089 4020  
Afterhours:  
1300 643 255

**Metro South Health Child & Youth Mental Health Service**

Provides mental health treatment for young people up to 18 years who suffer from or are at significant risk of developing severe and complex mental health difficulties

Phone for enquires and referrals

**Logan Central**

3089 4100

**Older Persons Mental Health Service**

Specialist assessment and treatment for people over 65 years who have several complex mental health problems associated with ageing

Level 2, 51 Wembley Road, **Logan Central**

3089 4070

**Queensland Transcultural Mental Health Centre**

Provides mental health assistance and information for people and their families who are from culturally diverse backgrounds

3167 8333

## Community mental health centres

**Anglicare Mental Health and Wellbeing**

Provides family and relationship counselling

Multiple offices - ring for an appointment at your nearest location

1300 114 397

**ARAFMI Queensland**

Information and 24-hour support for significant others of people with a mental illness. For further information visit [www.arafmiqld.org](http://www.arafmiqld.org)

3254 1881

**Brook Red**

Community service providing support for any person 18 years of age and above who has lived the mental health experience

Drop in centre, groups, workshops

Post Office Plaza, 13a/ 20 Main Street, **Beenleigh**

3339 1599



## **Canefields Club House**

3807 0951

Mental health rehabilitation for individuals 18 years of age and above

Monday to Friday | 8:30am - 4:30pm | wheelchair accessible

Can self refer | phone for further information and eligibility criteria

2/13 Logandowns Drive, **Meadowbrook**

## **Family Relationship Centre**

3442 1500

Family Mediation Monday to Friday | 9:00am - 5:00pm

25 Ewing Road, **Logan Central**

## **FSG**

5541 2520

Support and information for anyone experiencing a mental illness

Mosaic Program - recovery orientated program that supports

people 18 years and over experiencing mental health challenges

to maximize their independence phone 3213 7100 for further information

Intentional Peer Support Hub - Centre based activities and 'peer conversation at pre-determined times that support people 18 years and over experiencing mental health challenges

Phone 3200 6792 or 0448 069 026 for further information

Monday - Friday | 8:00am - 4:00pm

100 Brisbane Street, **Beaudesert**

100 York Street, **Beenleigh**

## **Gallang Place Aboriginal and Torres Strait Islander Corporation**

3899 5041

Provides support and counselling services for youth,

families and people with mental health issues

Level 2, 57 Southgate Avenue, **Cannon Hill**

## **Headspace Meadowbrook**

3804 4200

Young people aged 12 - 25 years of age in the Logan region

Provides support in the areas of mental health and wellbeing,

alcohol and other drug use | referral is not required

Phone, email or drop in to make an appointment

[headspace.meadowbrook@aftercare.com.au](mailto:headspace.meadowbrook@aftercare.com.au)

260 Loganlea Road, **Meadowbrook**



## **Karakan**

3299 1898

Provides temporary support to people with a personal experience of mental illness and/or intellectual disability including one to one individual support, living skills, community access and accommodation

Monday to Friday | 8:00am - 5:00pm

Unit 1/3 Gunn Street, **Underwood**

[www.karakan.com.au](http://www.karakan.com.au)

## **Lifeline**

13 11 14

Crisis support, suicide prevention counselling & support

24 hour Help Line

## **Open Doors**

3275 7660

Support, counselling and resources for young people, who identify as lesbian, gay, bisexual and/or transgender who are exploring or questioning their sexuality and or gender identity

[www.opendoors.net.au](http://www.opendoors.net.au)

5 Green Square Close, **Fortitude Valley**

## **Partners in Recovery**

1300 467 265

Supports people 25 years of age and over who have severe and persistent mental health issues

Call for further information and eligibility criteria

## **Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT)**

3089 4310

3391 6677

Provides social, emotional and physical support to refugee survivors of torture and trauma and assylum seekers

Services are free, voluntary and confidential

19/390 Kingston Road, **Logan Central**

28 Dibley Street, **Woolloongabba**

[www.qpastt.org.au](http://www.qpastt.org.au)





## **Richmond Fellowship Qld**

3363 2575

RFQ Independent Living Service Logan provides personalised support to people with severe and persistent mental illness, tailored to their individual changing needs

5/80 Wembley Road, **Logan Central**

[www.rfq.com.au](http://www.rfq.com.au)

## **Ryan's Place**

3363 2535

Drop in centre for people with mental health issues

Social activities

22 Mayes Avenue, **Logan Central**

[www.rfq.com.au](http://www.rfq.com.au)

## **The Benevolent Society**

3441 3000

Personal Helper and Mentors Program

Recovery focused service that supports people with mental health concerns to lead the life they choose

6 Bindi Street, **Logan Central**

[www.benevolent.org.au](http://www.benevolent.org.au)

## **YFS Logan**

3826 1500

Personal helpers and mentors, case management

16-65 years of age | wheelchair accessible

Monday to Friday | 8:30am - 5:00pm

376 Kingston Road, **Slacks Creek**

[www.yfs.org.au](http://www.yfs.org.au)

**Mensline**  
**1300 789 978**

24/7 professional telephone, online support and information service  
for men with personal, family or relationship concerns.



## Addiction services

### Drug and alcohol services

#### **Alcohol and Drug Information Service 24 hours**

A 24-hour, 7 day a week service, providing information, counselling and referral for any one with concerns related to the use of alcohol or other drugs

3837 5985  
1800 177 833  
(mobile charges  
may occur)

#### **Alcohol and Drug Detox and Rehab Services**

A range of services are available. Contact the Alcohol and Drug Information Service for details of detox and rehab services to suit your particular needs

1800 177 833

#### **Alcoholics Anonymous Helpline**

Support is available 7 days a week between 10am and 10pm. Information on AA groups (including Women's only groups) also available

3255 9162

#### **Addiction Services—Logan (Metro South Health)**

Drug and alcohol assessment, treatment and referral options (individual and group) predominantly for adults. Needle and syring availability program. Outreach services to Beenleigh, Browns Plains and Beaudesert.  
Level 2, 51 Wembley Road, **Logan Central**

3089 4084

#### **Adolescent Drug and Alcohol Withdrawal Service (ADAWS)**

Offers residential treatment for young people 13-18 years of age who are dependent upon alcohol, drugs or other substances  
Monday to Friday | 8:00am - 4:30pm

3163 8400

#### **Fishers of Men**

Residential rehabilitation for men over 18 years of age with an addiction. Visit website [www.fishersofmen.org.au](http://www.fishersofmen.org.au) or phone for further information.  
Tuesday - Friday | 9:00am - 4:00pm

3341 0160



## Headspace Meadowbrook

3804 4200

Young people aged 12-25 years in the Logan region  
Provides support in the areas of mental health and wellbeing,  
alcohol and other drug use. Referral is not required.

[headspace.meadowbrook@aftercare.com.au](mailto:headspace.meadowbrook@aftercare.com.au)

Monday, Thursday, Friday | 9:00am - 5:00pm

Tuesday, Wednesday | 9:00am - 7:00pm

260 Loganlea Road, **Meadowbrook**

## Lives Lived Well

1300 727 957

Multiple programs delivering services to individuals and  
significant others who experience difficulties arising from  
drug and alcohol use and/or mental health issues, including  
counselling, family information and referral, court diversion  
program, rehabilitation and education.

## Logan House

5546 3900

Drug and alcohol rehabilitation for persons aged 18 of age and over.

Wheelchair accessible

75-87 Kirk Road, **Chambers Flat**

## Queensland Injectors Health Network (QuIHN) Ltd

3620 8111

QuIHN offers a range of services to people who use illicit substances  
Needle and Syringe Program Monday to Friday | 8:30am - 4:30pm

A bulk-billing GP Clinic is available 3 days a week

Tuesday, Wednesday and Thursday

1 Hamilton Place, **Bowen Hills**

## Quitline

Help to stop smoking

13QUIT  
(13 78 48)

## Street University - The Ted Noffs Foundation

1800 753 300

Free drug and alcohol counselling for young people aged 12 -25  
years of age. Phone for further information.

Monday - Friday | 9:00am - 6:00pm

4A/21 Station Road, **Logan Central**

## YFS Logan

3826 1500

Case management program for young people aged 12-25 years of  
age who identify they have a problem with drugs and/or alcohol  
and want to make positive changes in their life.

376 Kingston Road, **Slacks Creek**



## Gambling services

### **Gambling Help Line**

1800 858 858

Free confidential crisis counselling and referral service  
24 hours, 7 days

### **Gambling Help Service**

1800 858 858

Free service providing information, counselling and  
support to individuals and families affected by gambling

### **Gambling Help Service Financial Counselling**

1800 858 858

Free financial counselling service for anyone impacted by gambling  
Help with financial issues such as negotiating with creditors,  
dealing with debt collectors, hardship applications

### **Gamblers Anonymous**

0467 655 799

<http://gaaustralia.org.au/get-in-touch/>  
[garsoqi@live.com.au](mailto:garsoqi@live.com.au)

## Dental health services

*Public dental services provide general and emergency dental care with no out-of-pocket expenses to eligible patients. To be eligible you will require a Health Care Card or pension card. There are a number of public dental services around Logan. If you require urgent or routine public dental treatment, please call the Oral Health Hub. Staff will make an appointment at a location that is most convenient to you.*

### **Oral Health Hub**

1300 300 850

### **Aboriginal and Torres Strait Islander Dental Services**

41 Station Road, **Logan Central**  
55 Annerley Road, **Woolloongabba**

3029 6518  
3240 8922



## General health services

### 13 HEALTH

Speak to qualified staff who can provide confidential advice on health concerns, 24 hours, 7 days

13 432 584

### Australian Hearing Services

Contact central number for appointments and to find a service nearest to you

132 468

### Brisbane Youth Service - The Valley Hub

Young people aged 12 to 25 years of age and their accompanying children. Health clinic with attending GP and nurse, mental health services, drug and alcohol support, needle exchange program, information and referral.

Contact centre for further information, clinic times, eligibility and referral.

42 McLachlan Street, **Fortitude Valley**

3620 2400

### Department of Veteran Affairs—DVA

General enquiries

Information and referral service for veterans

Metropolitan:

133 254

Regional:

1800 555 254

Counselling service (24-hour assistance) and Crisis Assistance Program - provides short-term accommodation for up to 5 days to Vietnam veterans

1800 011 046

### Diabetes Australia

1300 136 588

### Eating Disorder Association

Information and referral, group activities

For further information visit [www.eda.org.au](http://www.eda.org.au)

3394 3661

### Hepatitis Queensland

Free confidential telephone information and support service for people affected by viral hepatitis. Brochures, fact sheets, DVD and newsletters on viral hepatitis.

2/12 Cordelia St, **South Brisbane**

[info@hepqld.asn.au](mailto:info@hepqld.asn.au)

[www.helqld.asn.au](http://www.helqld.asn.au)

1800 437 222

3460 0200



## **National Continence Helpline**

Monday to Friday | 8:00am - 8:00pm

1800 330 066

## **Medicare**

1300 847 466

## **Vision Australia**

Support for people who are blind or vision impaired

3727 2345

## **Sexual health services**

### **Princess Alexandra Sexual Health Service (PASH)**

3176 5881

Free confidential service providing testing and treatment for sexually transmissible infections (STIs) to people aged over 14 years of age. Offers HIV management, including HIV PEP (post exposure/preventative treatment). On the spot youth clinics are held at various locations for young people to have STI testing and Xpress clinics are available for quick access (15 minute appointments) testing for STIs/HIV for people over 18 years of age who have no symptoms

Ring central number to find your closest outreach service.  
199 Ipswich Road, **Woolloongabba**

### **Biala Sexual Health and HIV Service**

3837 5611

Provides the same service as PASH and is located on the north side of Brisbane

Contact the clinic for appointments and further information  
'Biala' Community Centre, 270 Roma Street, **Brisbane**

### **Rapid @The Valley**

3013 5566

Provides rapid HIV and syphilis testing

Testing is free with your Medicare card

Tuesday to Friday | 3:00pm - 8:00pm

Saturday | 12:00pm - 5:00pm

Closed public holidays

Drop in, email [info@rapid.org.au](mailto:info@rapid.org.au) or phone for an appointment

2 Winn Street, **Fortitude Valley**



## Women's health services

### Breast Screen Qld

13 20 50

### Children by Choice

3357 5377

All options pregnancy counselling  
237 Lutwyche Road, **Windsor**

### Pregnancy Counselling Link

1800 777 690

Support women, partners and families around pregnancy and parenting, relationships, navigating life changes, fertility and reproduction, and loss and grief.  
35 Cambridge St, **Red Hill**

### True Relationships & Reproductive Health

3250 0200

Offers confidential sexual health advice on STI's, contraception including vasectomies, Pap smears, pregnancy and all women's health matters.

Monday - Friday | 9:00am - 5:00pm  
230 Lutwyche Road, **Windsor**

### Women's Health Queensland Wide

3216 0376

Information line, Midwife Check-in program for pregnant women and new mums, information website.

Monday, Tuesday, Thursday, Friday | 9:00am - 5:00pm

Wednesday | 12.30pm - 5:00pm

68 Anderson St, **Fortitude Valley**

[admin@womhealth.org.au](mailto:admin@womhealth.org.au)

[www.womhealth.org.au](http://www.womhealth.org.au)



# Domestic violence support services

**If you are in danger right now, call the Queensland Police service or the Queensland Ambulance service on 000.**

*To access a women's refuge contact DVConnect, your local hospital or police station.*

## **DV Connect Womensline**

1800 811 811

DV Connect Womensline provides confidential information and advice and assists women and children affected by domestic and family violence to obtain refuge accommodation, counselling and referral to other services

## **DV Connect Mensline**

1800 600 636

Mensline is a free, confidential telephone, counselling, referral and support service especially set up for men

## **Brisbane Rape and Incest Survivors Support Centre**

Admin:

Telephone support, information and referral to support agencies, counselling and support groups, education and awareness raising  
15 Morrissey Street, **Woolloongabba**  
[www.brissc.org.au](http://www.brissc.org.au)

3391 2573

Support:

3391 0004

## **Centacare**

5527 7211

Counselling, court support and information for women and men  
Phone central number for appointment with your nearest outreach service  
50 Fairway Drive, **Clear Island Waters**

1300 236 822

## **Centre Against Sexual Violence—CASV**

3808 3299

Community sexual assault service which is dedicated to providing sexual assault support, education and information.  
5/13-21 Mayes Avenue, **Logan Central**  
[www.casv.org.au](http://www.casv.org.au)





# Domestic violence support services

## **Immigrant Women's Support Service**

Provides free and confidential advocacy, counselling and support to immigrant and refugee women and their children who are affected by domestic and sexual violence

Phone to make an appointment

**Domestic Violence Program**

3846 3490

**Sexual Assault Program**

3846 5400

## **Murri Sisters Association**

3208 5844

Mobile outreach services dedicated to reducing domestic and family violence. Provides support, information, advocacy and referral to other services. Includes group activities, opportunities for networking as well as promoting and strengthening kinship values and reconnection to community.

Monday to Friday | 9:00am - 5:00pm

[admin@murrisisters.org.au](mailto:admin@murrisisters.org.au)

## **Murrigunyah**

3290 4254

Provide counselling for Aboriginal and Torres Strait Islander women and their families who are survivors or victims of sexual violence.

Monday, Tuesday, Thursday and Friday | 9:00am - 5:00pm

2 Burrigan Street, **Woodridge**

[www.murrigunyah.org.au](http://www.murrigunyah.org.au)

## **Pets in Crisis**

1800 811 811

A foster care program to help facilitate safe refuge for animals at risk until they can be reunited with their families.

Pets in Crisis is administered directly through DVConnect Womensline

## **Womens House Shelta**

3391 0005

Short term emergency accommodation and centre based outreach support for women and children escaping domestic violence.

Centre based outreach hours

Monday, Wednesday, Thursday Friday | 9:00am - 4:30pm

Tuesday | 2:00pm - 5:00pm

15 Morrissey Street, **Woolloongabba**

[womenshouse.org.au](http://womenshouse.org.au)



# Domestic violence support services

## **Working against Violence Support Service—WAVSS**

3808 5566

Providing free support to women and children experiencing violence in their intimate relationships including crisis support, information, advocacy and advice, counselling for women and children, groupwork, court support and referral

**Logan Central**

## **YFS Logan**

3826 1500

For perpetrators of domestic violence: the Responsible Men program focusses on how men can take responsibility to change their behaviour and decision making without using violence

376 Kingston Road, **Slacks Creek**

## **Zig Zag Young Women's Resource Centre**

3843 1823

Medium-term accommodation for women aged 16-21 years of age

575 Old Cleveland Road, **Camp Hill**

**Do you have a health concern and  
aren't sure what to do? Phone**

**13 HEALTH  
13 43 25 84**

You can phone 24 hours a day, 7 days a week  
for the cost of a local call

Qualified staff will give you advice on who to talk to  
and how quickly you should act



# Community and specialist services

## Family support services

### Beaucare

5541 4216

Family counselling, support and referral where appropriate

Youth support and counselling

44 Tina Street, **Beaudesert**

### Better Relationships (Anglicare SQ Counselling and Education Services)

1300 114 397

Offer family, general and relationship counselling

or

AMEND – Mothers ending the need for drugs

3028 4688

Living without Violence Program for Men

Living Well for Men who have been victims of sexual assault

Phone central office for an appointment at your nearest location

Monday - Friday | 9:00am - 4:30pm

221 Logan Road, **Buranda**

### Bridges Reconnect

3208 1478

Work with young people whom are homeless or at risk of homelessness. Need to live or school within our target area.

Provide support to reengage with family and education

Can support with Centrelink, housing options and other services

Monday - Friday | 8:00am - 4:00pm

[www.lccqld.org.au](http://www.lccqld.org.au)

[bridges.reconnect@lccqld.org.au](mailto:bridges.reconnect@lccqld.org.au)

100 Railway Parade, **Woodridge**

### Brisbane Youth Service - The Valley Hub

3620 2400

Young people aged 12-25 years of age and their accompanying children. Housing assistance, tenancy support, health clinic, mental health services, drug and alcohol support, needle exchange program, information, referral and advocacy, visiting legal service and Centrelink.

Contact centre for further information, clinic times, eligibility and referral

Monday, Tuesday, Thursday & Friday | 9:00am - 12:00pm

1:00pm - 4:00pm

Wednesday | 1:00pm - 4:00pm

42 McLachlan Street, **Fortitude Valley**



## Community and specialist services

### Centre Education Program

3808 6800

Small secondary school that offers educational pathways for students in grades 8-13 who have difficulty accessing school for a variety of reasons.

108 Mudgee Street, **Kingston**

### Diverse Voices

1800 184 527

Focussing on the wellbeing of LGBTIQ communities through a telephone counselling service.

7 days a week | 3:00pm - 12:00am

### Family and Child Connect

133 264

Provides information and advice for families as well as putting families in touch with the right services to meet their needs.

Phone for an appointment at your nearest centre

6 Bindi Street, **Logan Central**

2/59 Alamein Street, **Beenleigh**

3202/10-20 Eastern Road, **Browns Plains**

### Family Relationships Advice Line

1800 050 321

A national telephone service established to assist families affected by relationship or separation issues

Monday to Saturday 10:00am - 4:00pm, except national public holidays

### FSG

Support and information for anyone experiencing disadvantage

Monday - Friday | 8:00am - 4:00pm

100 Brisbane Street, **Beauesert**

100 York Street, **Beenleigh**

5541 2520

3297 4300

### FSG/The Spot Community Services

3809 4100

Support, education and advocacy for young families 0-18 years of age

Monday - Thursday | 8:30am - 4:30pm

Friday | 8:30am - 4:00pm

61 Sandstone Place, **Parkinson**

### Ganyjuu Family Support

3808 9957

Provides family support and counselling, justice issues and youth and children's programs for Aboriginal and Torres Strait Islanders

Monday - Friday | 9:00am - 5:00pm

86/84 Wembley Road, **Logan Central**



## Community and specialist services

### **Grow Support**

3102 4495

Support for Maori and Pacific Islanders  
Information and referral, counselling and family support  
26 Wilbur Street, **Logan Central**  
[www.growsupport.net.au](http://www.growsupport.net.au)

### **Indigenous Family and Child Support Service—IFACSS**

3029 6583

Support for foster and kinship carers  
Unit 3/96 George Street, **Beenleigh**

### **Intensive Family Support Service (IFSS)—Uniting Care Community**

3270 6400

Support for families with children at risk of child protection intervention  
Intensive in-home intervention, parent education, practical support  
Suite 3108 Portal Office Park, 2994 Logan Road, **Underwood**

### **Intensive Family Support—Benevolent Society**

3412 8900

Support for families with children at risk of child protection intervention  
Intensive in-home intervention, parent education, practical support  
2/59 Alamein Street, **Beenleigh**

### **Islamic Women's Association of Queensland (IWAQ)**

3208 6333

Information and referral  
11 Watland Street, **Springwood**

### **Kalwun Family Support**

3380 6400

Provides emotional, financial and social support to Aboriginal and Torres Strait Islander families to support a better quality of life  
Monday to Friday | 9.00am - 5.00pm  
Unit 7/5 Noels Street, **Slacks Creek**

### **Life Without Barriers**

Assistance with accommodation, youth justice services, disability services, mental health, family support  
10 Fitzgerald Avenue, **Springwood**

3440 6300



## Community and specialist services

### **Logan Women's Health and Wellbeing Centre**

Counselling, community education, mental, physical and emotional wellbeing workshops and programs, resources and information

[admin@loganwomen.com.au](mailto:admin@loganwomen.com.au)

[www.loganwomen.com.au](http://www.loganwomen.com.au)

3808 9233  
0427 721 025

### **Mununjali Centre**

Support network and assistance for Aboriginal and Torres Strait Islanders including housing, family counselling, accommodation support, and HACC services for frail aged and people with disabilities | wheelchair accessible

35 Anna Street, **Beaudesert**

5541 2575

### **Benevolent Society —Saver Plus Program**

A matched savings and financial education program that can assist you to reach a savings goal, become a regular saver and build your money management skills

Monday - Friday | 9:00am - 5:00pm

Cnr Middle Street and wineglass Drive, **Hillcrest**

0431 076 012

### **Victims Counselling and Support Service**

Free counselling and support for Queensland residents who have witnessed or been directly affected by personal violent crime

1300 139 703

### **Youth Off the Streets**

Outreach BBQ's and sport and recreational activities to support young people 12 to 21 years of age. Court support, practical and life skill development initiatives, individual advocacy, support and referral to other services.

Monday Outreach: Beenleigh Town Square in front of courthouse  
9:00am - 11:30am

Tuesday Outreach: Station Road, BBQ 4:00pm - 6:00pm

Wednesday Outreach: Argonaut Skate/Adventure Park, Kingston Road, BBQ 4:00pm - 7:30pm

Friday Outreach: Youth off the Street Hub, 7 Jacaranda Avenue, Logan Central, BBQ 9:00am - 3:00pm

7 Jacaranda Avenue, **Logan Central**

[info@youthoffthestreets.com.au](mailto:info@youthoffthestreets.com.au)

1800 062 288  
0477 364 584



## Community and specialist services

### YFS

3826 1500

Case management and counselling at home for families with young children to stabilise home environment. Must have young children at home.

376 Kingston Road, **Slacks Creek**

### Department of Human Services (DHS)

132 468

Centrelink, Medicare, Australian Hearing Services and Child Support Services. Offers a range of health, social and welfare services and payments. Visit [www.humanservices.gov.au](http://www.humanservices.gov.au) to access the most appropriate centre for you. There is information available in other languages. Phone for appointments and to find a centre nearest to you

- **Other DHS services**

Child Support	131 272
Family Assistance Office	136 150
Australian Hearing Services	132 468
Medicare	132 011
Centrelink Indigenous Call Centre	1800 136 380
For information in other languages (multilingual)	131 202

- **DHS Centres in the South Brisbane and Logan Region**

75-87 Grand Plaza Drive, **Browns Plains**

42 Redland Bay Road, **Capalaba**

159 Bloomfield Street, **Cleveland**

1 Julia Street, **Fortitude Valley**

1 William Street, **Goodna**

14 Wirraway Parade, **Inala**

479 Logan Road, **Stones Corner**

57 Sanders Street, **Upper Mount Gravatt**

21 Station Road, **Woodridge**

89 Tingal Road, **Wynnum**

36 Annerley Road, **Woolloongabba**



## Community and specialist services

### Finding child care

*Finding affordable and available child care to suit your family may be a challenge. Try to make as many enquiries by phone first, as this will save you time and travel.*

#### Child Care Access Hotline

1800 670 305

The website [www.mychild.gov.au](http://www.mychild.gov.au) and phone number can help you find information about centres and care available as well as information on the child care rebate and benefits

#### Child Care Queensland

This organisation can help you find a service in your area and provide you with contact details

11/6 Vanessa Boulevard, **Springwood**

**Inside Brisbane**

3808 2366

**Outside Brisbane**

1300 365 325

#### Playgroup Queensland

1800 171 882

Playgroups provide informal sessions for families to meet and connect

Parents/carers remain with the children

There may be a small cost for attending

To find your local playgroup call or visit

[www.playgroupqueensland.com.au](http://www.playgroupqueensland.com.au)

## Free wi-fi, internet and computer access at Logan City Council Libraries

Visit [www.loganlibraries.org](http://www.loganlibraries.org) or call 3412 3412 for library locations, contact details and opening hours





# Community and specialist services

## Community centres

**For information on your nearest Community Centre contact  
Logan City Council**

131 Logan  
(1300 156 426)  
3412 3412  
(if using mobile)

### **Beenleigh Neighbourhood Centre**

3287 2840

Provides family support, housing services, financial support and budgeting, legal support and social activities  
10 James Street, **Beenleigh**

### **Bethania Community Centre**

3805 2687

Justice of the Peace, support & information, health & well being programs and youth group  
88 - 118 Station Road, **Bethania**

### **Booran Park Community Centre**

3808 7675

Church groups, dance, gym, hall for hire  
10a Pendrey Court, **Woodridge**

### **Caddies Community Care Centre**

5547 8077

Food bank, emergency relief, financial support and budgeting, employment services, and senior social activities  
19-33 South Street, **Jimboomba**

### **Chambers Flat / Logan Reserve Community Centre**

5547 0002

Dance groups, church groups, social groups  
49-65 Kenny Road, **Chambers Flat**

### **Crestmead Community Centre**

3805 4100

Emergency relief, referral, support and information, financial support and budgeting, welfare/youth worker  
Crestmead Community Park, Gimlet Street, **Crestmead**



## Community and specialist services

### **Eagleby Community Centre**

3807 3833

Emergency relief, photocopying/fax services, aged support, disability support, computer classes, social activities, Justice of the Peace (must ring and book appointment)  
8-16 Cowper Avenue, **Eagleby**

### **Greenbank Community Centre**

0404 564 012

Dance groups, play groups, 50+ club, martial arts  
145-167 Teviot Road, **Greenbank**

### **Kingston East Neighbourhood Group—KENG**

3808 1684

Emergency relief, financial assistance and budgeting support, referral, support and information, housing services, youth support services, social activities, school holidays activities  
177 Meakin Road, **Slacks Creek**

### **Logan Central Community Centre**

3290 0088

Referral, support and information, housing services, photocopying/fax service, aged support, disability support, computer classes, social activities, Justice of the Peace, mobile phone and digital camera workshops  
9-11 Jacaranda Avenue, **Logan Central**

### **Logan East Community Neighbourhood Association—LECNA**

3808 4529

Emergency relief, photocopying/fax services, financial assistance, support and budgeting, referrals, support and information, family support worker, legal information, school holiday activities, Justice of the Peace, life skills programs, social activities  
Cr Cinderella Drive & Vanessa Boulevard, **Springwood**

### **Loganlea Community Centre**

3805 8260

Referral, support and information, computer access, photocopying/fax services, community garden, social activities, Justice of the Peace  
28-32 Timms Street, **Loganlea**



## Community and specialist services

### **Logan Village Community Centre**

0438 774 911

Alcoholics anonymous, social groups, walking, health and wellbeing, emergency relief

30 Wharf Street, **Logan Village**

### **The Family Place**

3208 1263

Fun, informal and free activities for families and children aged 0-12 years of age. Playgroups, family and parenting programs, antenatal groups, immunisations, child health clinics and Dads Playgroup

35a North Road, **Woodridge**

### **Tudor Park Community Recreation Centre**

3801 7400

Internet access, referral, support and information, youth support services, computer access, social worker, school holiday activities, social activities

0403 591 906

71-78 Clarkes Road, **Loganholme**

For information on

# Centrelink

# 13 24 68

or download the free

## Centrelink Express Plus app

on your smartphone



# Community and specialist services

## Drop in centres

### Nightlight

0401 227 494

Free community BBQ

2nd and 4th Saturday of the month | 2:00pm - 4:00pm

1 Bishop Street, **Eagleby**

[www.nightlight.org.au](http://www.nightlight.org.au)

### On the Edge

3807 3067

Free Meals, hot showers, clean clothes available, emergency food parcels and hair cuts

Monday to Saturday | 6:00am - 7:30am and 3:00pm - 5:00pm

Counselling services available

61 George Street, **Beenleigh**

### Ryan's Place

3363 2535

Drop in centre for people with mental health issues

Social Activities

22 Mayes Avenue, **Logan Central**

### The Street University - The Ted Noffs Foundation

1800 753 300

Free Hiphop, Graffiti and music workshops for young people 12 -25 years of age

Monday - Friday | 3:00pm - 6:00pm

21 Station Road, **Logan Central**

[QLDreferrals@noffs.org.au](mailto:QLDreferrals@noffs.org.au)

[www.noffs.org.au](http://www.noffs.org.au)

### Youth off the Streets

0477 364 584

Support, education workshops and sporting activities for youth promoting friendship and team work. BBQ. Drop in and one to one support on Fridays from 9:00am - 3:30pm

7 Jacaranda Avenue, **Woodridge**



## Community and specialist services

### Disability services

#### **Disability Services**

The Queensland Government provides a range of disability support services for people with disability and their families and carers. Contact them for information about disability support services, how to apply, and the National Disability Insurance Scheme [www.qld.gov.au/disability/](http://www.qld.gov.au/disability/)

13QGOV  
(13 74 68)

#### **Disabilities Information and Awareness Line—DIAL**

Information on services for people with disabilities  
Free call Monday to Friday 9:00am - 5:00pm

1800 177 120

#### **Logan City Region Individual Advocacy Service - People with Disabilities Australia**

Information, advice and advocacy for disabled persons living in Logan

1800 422 015

#### **Queensland Aged & Disability Advocacy Inc**

QADA provides advocacy, information and support for aged and disabled [www.qada.org.au](http://www.qada.org.au)  
121 Copperfield Street, **Geebung**

1800 818 338  
3637 6000

Stay connected with friends and family even if you don't have  
mobile phone credit or cash

**1800 REVERSE**  
**1800 7383773**

The person you are calling will be asked to accept the charges  
Available 24 hours a day, seven days a week



# Community and specialist services

## Aged care services

### **Australian Hearing**

1300 412 512

Full range of hearing services, subsidies available for eligible people  
Ring central number to find eligibility criteria and your nearest  
centre for free initial hearing test

### **Community Care Access Point**

1800 600 300

For people under 65 years of age  
Information and referral to services that can help you live  
independently at home

### **Disabilities Information and Awareness Line—DIAL**

1800 177 120

Information on services for people with disabilities  
Free call Monday to Friday 9:00am - 5:00pm

### **Elder Abuse Helpline**

1300 651 192

Provides confidential support, information and referrals with  
some phone advocacy for anyone who experiences, witnesses or  
suspects elder abuse.

### **Grandparents Information Line**

1300 135 500

Information, respite and support to grandparents raising  
grandchildren

### **Lifeline's Seniors Enquiry Line**

1300 135 500

Statewide seniors telephone information

### **My Aged Care**

1800 200 422

For people 65 years of age and over  
Information and referral to services that can assist you to live  
independently at home



## Community and specialist services

### **Seniors Legal and Support Service (SLASS)**

3214 6333

Free and confidential assistance to seniors concerned about elder abuse, mistreatment or financial exploitation

### **Queensland Aged and Disability Advocacy Service (QADA)**

1800 818 338

Provides advocacy, information and support for aged and disabled people

[www.qada.org.au](http://www.qada.org.au)

### **Queensland Government Directory Service**

137 468

Information on all government services such as Seniors' Cards and Concessions, Adult Proof of Age card (18+ card), Births, Deaths and Marriages if requiring documents for Proof of Identity

## **Carer support services**

*If you are a carer for someone in your family who is frail from ageing or a younger person with a disability, there are community-based support services available for you to help with his or her care. Your family may be eligible for such services as domestic assistance, help with personal care, shopping, getting to appointments or social outings. This is called Home and Community Care—HACC. Day respite for carers means that someone may be able to stay with your loved one, so that you can have a break.*

### **Carers Queensland**

1800 242 636

Monday to Friday | 9:00am - 5:00pm

### **Commonwealth Respite and Carelink Centres**

1800 052 222

When you phone this number, they will ask you a few questions like: where do you live and some things about the person you care for. They will give you contact phone numbers for services in your area that may be able to assist you with care



# Community and specialist services

## Aboriginal and Torres Strait Islander services

### Health Services

#### Aboriginal and Torres Strait Islander Health Service

Medical - 41 Station Road, **Logan Central**

3240 8940

Dental - 41 Station Road, **Logan Central**

3029 6518

#### Aboriginal and Torres Strait Islander Health Service

Medical - 55 Annerley Road, **Woolloongabba**

3240 8924

Dental - 55 Annerley Road, **Woolloongabba**

3240 8922

#### Aboriginal and Torres Strait Islander Hospital and Community Liaison Officer

5541 9238

Liaison, advocacy and referrals

0401 990 081

Monday to Friday | 7:30am - 4:00pm

64 Tina Street, **Beaudesert**

#### Acacia Ridge Clinic

3029 6502

The Aboriginal & Torres Strait Islander Independent Community School

1277 Beaudesert Road, **Acacia Ridge**

#### Browns Plains Clinic

3239 5300

20-24 Commerce Drive, **Browns Plains**

#### Inala Indigenous Health Service

3101 4222

37 Wirraway Parade, **Inala**

#### IYHS – Indigenous Youth Health Service

3240 8971

55 Annerley Road, **Woolloongabba**

#### Jimbelunga Nursing Centre

3807 0655

259 River Hills Road, **Eagleby**

#### Woodridge Mums and Bubs

3029 6527

5 Charles Avenue, **Woodridge**





# Community and specialist services

## Family Services

### **Gallang Place Aboriginal and Torres Strait Islander Corporation**

3899 5041

Provides support and counselling services for youth families, and people with mental health issues

Level 2, 57 Southgate Avenue, **Cannon Hill**

### **Ganyjuu Family Support**

3808 9957

Provides family support and counselling, justice issues and youth and children's programs

86/84 Wembley Road, **Logan Central**

### **Indigenous Family and Child Support Service—IFACSS**

3029 6583

Support for foster and kinship carers

Unit 3/96 George Street, **Beenleigh**

### **Kalwun Family Support**

3380 6400

Provides emotional, financial and social support to Aboriginal and Torres Strait Islander families to support a better quality of life

Monday to Friday | 9.00am - 5.00pm

Unit 7/5 Noels Street, **Slacks Creek**

### **Mununjali Centre**

5541 2575

Support Network and Assistance for Aboriginal and Torres Strait Islanders including housing, family counselling, accommodation support, and HACC services for frail aged and people with disabilities | wheelchair accessible

35 Anna Street, **Beaudesert**

### **Murri Sisters Association**

3208 5844

Mobile outreach services dedicated to reducing domestic and family violence. Provides support, information, advocacy and referral to other services. Includes group activities, opportunities for networking as well as promoting and strengthening kinship values and reconnection to community

Email [admin@murrisisters.org.au](mailto:admin@murrisisters.org.au) for information & appointments

Monday to Friday | 9:00am - 5:00pm



# Community and specialist services

## Legal Services

### **Aboriginal and Torres Strait Islander Legal Service (Qld) Ltd**

Legal assistance phone toll free 24hours, 7 days a week

Level 5, 183 North Quay, **Brisbane**

**Beenleigh**

1800 012 255

3025 3888

3804 5033

### **Queensland Indigenous Family Violence Legal Service (QIFVLS)**

Provides a range of legal services including advice, representation and support to Aboriginal and Torres Strait Islander women and children in the areas of family and domestic violence, child protection, family law, victim support, victim assist, sexual assault and minor civil law matters

Visit [www.qifvls.com.au](http://www.qifvls.com.au) or email [help@qifvls.com.au](mailto:help@qifvls.com.au)

201 Wickham Terrace, **Spring Hill**

1800 88 77 00

or

3839 6850

## Multicultural services

### **Translating and Interpreter Services (TIS)**

13 14 50

### **Access Community Services Limited**

Provides support in settlement, employment, training and youth support services to migrants, refugees and mainstream clients  
92 Wembley Road, **Logan Central**

3412 8222

### **Immigrant Women's Support Service**

Provides free and confidential advocacy, counselling and support to immigrant and refugee women and their children who are affected by domestic and sexual violence

Phone for an appointment

### **Domestic Violence Program**

### **Sexual Assault Program**

3846 3490

3846 5400

### **Islamic Women's Association of Queensland**

Information and referral

Watland Street, **Springwood**

3208 6333



## Community and specialist services

### **Grow Support**

3102 4495

Support for Maori and Pacific Islanders

Information and referral, counselling, and family support.

26 Wilbur Street, **Logan Central**

### **Logan City Council Libraries**

3412 3412

Libraries have free wi-fi and access to computers and internet

Books available in many languages

Adult Literacy Tutoring and English Conversation Groups

For locations, opening hours and further information

see page 72 of this guide, phone or visit [www.loganlibraries.org](http://www.loganlibraries.org)

### **Migration Advice Service (MAS)—St Vincents de Paul**

0487 347 858

Free visa advice service

Phone central number for appointment at your nearest location

### **MultiLink Community Services Inc.**

3808 4463

Multicultural support for families including financial assistance and family support

- Emergency Relief (ER)
- Employment and Training Programs
- Reconnect—Newly Arrived Youth Support Service (NAYS)
- Refugee Settlement
- Aged and disability care
- Pacific Islander support

38 Blackwood Road, **Logan Central**

### **Refugee and Immigration Legal Service—RAILS**

3846 9300

Community legal centre specialising in all aspects of refugee and immigration law, policy and practice

Free telephone and evening advise service available

Level 1, 170 Boundary Street, **West End**



# Employment and training

## Driver licence training

### Braking the Cycle

Supports learner drivers, who do not have access to a supervisor or registered vehicle, to complete their logbook hours

For more information and to register contact

**Logan PCYC**

3442 1700

**Crestmead PCYC**

3805 4100

## General employment and training services

*The following organisations may be able to help you in your search for work. Some services may also be able to assist you to find a training course, apprenticeship or gain a qualification. Funding may also be available to help you achieve this.*

### Access Employment Services

Provides support in employment, training and youth support services to migrants, refugees and mainstream clients

Logan Central

3412 8222

Beenleigh

3412 9932

Browns Plains

3427 9944

### Advanced Personnel Management

Beaudesert

5541 0226

Beenleigh

3386 1663

Browns Plains

3800 8217

Logan Central

3209 1769

### Australian Red Cross

Browns Plains

3512 5510

Woodridge

3386 0540

### Break Thru People Solutions

3252 7422

Beaudesert

Beenleigh

Woodridge



# Employment and training

## **Busy at Work**

Ring central number to find nearest office to your location

13BUSY  
(13 28 79)

## **Centro Care**

Beenleigh

1300 558 826

## **CIM Employment**

Ring central number for appointment at your nearest office  
Beenleigh, Woodridge, Crestmead

1300 133 758

## **Employment Support**

Ring central number for nearest office  
Beaudesert, Beenleigh, Springwood

3884 2600

## **Headspace Meadowbrook**

3804 4200

## **HELP Enterprises**

Ring central number to arrange an appointment in your area  
Woodridge, Beenleigh, Browns Plains, Beaudesert, Jimboomba

1800 877 545

## **Job Futures Ltd**

Beenleigh  
Browns Plains  
Woodridge

3804 7373  
5562 1550  
3208 8390

## **Job Placement**

Beenleigh  
Woodridge  
Browns Plains

3808 5838  
3808 5838  
3806 9588

## **MAX Employment**

Beaudesert  
Beenleigh  
Woodridge  
Browns Plains

3380 9200  
3380 9600  
3302 7000  
3380 9200



# Employment and training

## **Mission Australia**

Beaudesert

5542 5000

## **Sarina Russo**

Beaudesert

Beenleigh

Browns Plains

Logan Central

Woodridge

3386 8900

3380 8800

3386 8900

3386 5400

3386 5400

## **Salvation Army Employment Plus**

Beaudesert

Beenleigh

Browns Plains

Jimboomba

Woodridge

136123

## **Tursa**

Beaudesert

Beenleigh

Woodridge

5541 4536

3807 4989

3290 6586

## **yourtown**

Youth services - 15 - 29 year

Beenleigh

Eagleby

Browns Plains

3387 8800

3290 5011

3809 2777

## **YFS Logan**

Parents Next - Logan Parents preparation for employment

Kingston

3826 1500



# Employment and training

## Disability job support services

*Agencies that can help you find employment and training if you have a disability.*

### **Australian Red Cross**

Employment support

**Browns Plains**

3512 5510

**Woodridge**

3386 0540

### **Break Thru People Solutions**

Mental Health Disability

**Beauesert**

5541 3926

**Beenleigh**

3441 7300

**Woodridge**

3439 6600

### **Canefields Clubhouse**

3807 0951

Training and education for people aged 18 years of age and over

Wheelchair accessible

Phone for further information and eligibility

Unit 2, 13 Logandowns Road, **Meadowbrook**

### **Employment Options**

3391 2044

For people with spinal cord injuries and other physical disabilities

**Shailer Park and Beenleigh**

### **Endeavour Foundation**

1800 363 328

Disability employment support for people aged 15 years of age and over

Wheelchair access

Ring central number to find nearest office

### **Matchworks**

3801 8200

Disability service focussing on pathways to ongoing sustainable employment and providing effective recruitment solutions for employers

Level 1, 108 George Street, **Beenleigh**

**Milestone Employment Service**

Assisting people with disabilities into  
open employment and training  
3/109 Grand Plaza Drive, **Browns Plains**

3809 6777

**Vision Australia**

Employment support for vision impaired  
Wheelchair accessible  
373 Old Cleveland Road, **Coorparoo**

1300 847 466

## After hours home visiting doctor services

The following services provide a bulk billing, home  
visiting, after hours and weekend service:

Australian After Hours Doctors  
[www.ausafterhours.com.au](http://www.ausafterhours.com.au)

1300 HOME DR  
1300 466 337

Dial a Home Doctor  
[www.myhomedoctor.com.au](http://www.myhomedoctor.com.au)

13 99 99

Doctordocor Qld  
[www.doctordocor.com.au](http://www.doctordocor.com.au)

132 660

House Call Doctor Logan  
[www.housecalldoctor.com.au](http://www.housecalldoctor.com.au)

135 566

National Home Doctor Service  
[www.homedoctor.com.au](http://www.homedoctor.com.au)

13 SICK  
13 7425





# Legal services

## Aboriginal and Torres Strait Islander legal services

### **Aboriginal and Torres Strait Islander Legal Service (Qld) Ltd**

Legal assistance phone toll free 24hours, 7 days a week  
Level 5, 183 North Quay, **Brisbane**  
**Beenleigh**

1800 012 255  
3025 3888  
3804 5033

### **Queensland Indigenous Family Violence Legal Service (QIFVLS)**

Provides a range of legal services including advice, representation and support to Aboriginal and Torres Strait Islander women and children in the areas of family and domestic violence, child protection, family law, victim support, victim assist, sexual assault and minor civil law matters  
Visit [www.qifvls.com.au](http://www.qifvls.com.au) or email [help@qifvls.com.au](mailto:help@qifvls.com.au)  
201 Wickham Terrace, **Spring Hill**

1800 887 700  
3839 6850

## General legal services

### **Basic Rights Queensland** (*previously Welfare Rights Centre*)

Free telephone advice, advocacy and legal service on Centrelink, employment services and disability discrimination matters  
For further information call or visit [www.brq.org.au](http://www.brq.org.au)

1800 358 511

### **Caxton Legal Centre**

Provides legal and social work support, information and referrals  
Advice by appointment only

3214 6333

### **Community Legal Centres Queensland**

Community Legal Centres Queensland is an organisation representing Community Legal Centres operating throughout Queensland and can help you find the most appropriate service for you at your nearest and most suitable centre  
[www.communitylegalqld.org.au](http://www.communitylegalqld.org.au)

3392 0092



## Legal services

### **Homeless Persons Legal Clinic (HPLC)**

3846 6317

Lawyers provide free assistance for many legal issues including debts, State Penalties Enforcement Registry, housing and tenancy, employment, Centrelink, and concerns with The Public Trustee of Queensland

Phone to find the clinic location and time that best suits you

### **Legal Aid Queensland**

1300 651 188

Legal information, advice and representation for financially disadvantaged people about criminal, family and civil law matters  
1st Floor, Woodridge Place, Cr Ewing Road & Carmody Street,

**Woodridge**

### **Sisters Inside**

3844 5066

An independent community based organisation, which advocates for the human rights of women in the criminal justice system

362 Montague Road, **West End**

### **South West Brisbane Community Legal Centre**

3372 7677

Offers basic assistance, advocacy & advice on a range of legal matters

Interpreters can be provided on request, subject to availability

Phone for further information and an appointment

Shop 55a, Inala Plaza, Kittyhawk Avenue, **Inala**

### **The Queensland Ombudsman and the Commonwealth Ombudsman**

1800 068 908

If you have a complaint about the actions and decisions of Queensland public agencies (e.g. schools, hospitals) or

Commonwealth agencies (e.g. Australian Tax Office, Centrelink, Child Support Agency)

Call for further information and advice

### **Women's Legal Service**

1800 677 278

Provides legal advice and social work support to women with domestic violence and complex family law problems. For further advice and information on times, please visit website.

8 Ponsonby Avenue, **Annerley**

[www.wlsq.org.au](http://www.wlsq.org.au)



## Legal services

### **YFS Legal**

3826 1500

Provides free one off legal advice on family, civil, tenancy and criminal law matters. Specialise in providing information, advice and representation for clients 10-17 years of age who find themselves needing help with criminal law matters

Monday - Friday | 8:30am 5:00pm

Wednesday evening clinic

2 - 4 Rowan Street, **Slacks Creek**

[legal@yfs.org.au](mailto:legal@yfs.org.au)

[www.yfs.org.au](http://www.yfs.org.au)

### **Debts and fines**

#### **Caxton Legal Centre**

3214 6333

Provides legal and social work support, information and referrals  
Advice by appointment only

#### **State Penalties Enforcement Registry (SPER)**

1300 365 635

Advice and information regarding payment of outstanding fines

# Talk Suicide

Free self-referral service available to individuals,  
families and friends of those at risk of suicide.

# 1800 008 255



### Tenancy and housing

#### **Residential Tenancy Authority**

1300 366 311

Helps you know about your renting rights and responsibilities and provides general tenancy information including

- Practical tips to resolve your renting problems
- Free interpreter service
- Free tenancy dispute resolution with trained conciliators

Visit [www.rta.qld.gov.au](http://www.rta.qld.gov.au)

Phone Monday to Friday | 8:00am - 5:00pm

#### **Tenancy Information Centre Australasia (TICA)**

1902 220 346

For information about tenancy or to find out if you are blacklisted visit [www.tica.com.au](http://www.tica.com.au). When making an enquiry with TICA about your personal information you are required to provide your identification and contact details

If you require immediate information contact TICA on the Tenant Helpline Monday to Friday | 9:00am - 5:30pm

(calls are charged at \$5.45 per minute higher costs from mobiles or payphones)

#### **Tenants Queensland managing QSTAR (Qld State Tenant Advice and Referral Service)**

1300 744 263

Free tenancy advice service for all Queensland tenants living in rental accommodation, including caravan parks and boarding houses. Phone for an appointment at your nearest centre

Are you experiencing sexual assault or domestic and family violence?  
Seeking to support someone who is?

**1800 RESPECT**  
**1800 737 732**

Talk to a counsellor online [www.180orespect.org.au](http://www.180orespect.org.au)  
Helpline, information and support available 24/7



## Police

### **Policelink**

131 444

24 hours, 7 days

For non-urgent incidents or crimes (for example lost property, noise complaints, property damage, stolen vehicles and suspicious activity etc.) or for general enquiries

### **Local Police Stations - 24 hours, 7 days**

#### **Beenleigh Police**

3801 0777

3 Kent Street

#### **Logan Police**

3826 1888

11 Civic Parade, Logan Central

### **Local Police Stations - 8:00am - 5:00pm**

#### **Beaudesert Police**

5542 1155

29 Anna Street

#### **Browns Plains Police**

3802 7100

3 Orr Court, Hillcrest

#### **Crestmead Police**

3803 9555

501 Browns Plains Road

#### **Jimboomba Police**

5547 9888

16-20 Johanna Street

#### **Loganholme Police**

3451 6366

Bryants Road

#### **Springwood Police**

3809 5222

3440 Pacific Highway

### **Crime Stoppers**

1800 333 000



### Support for victims of crime

#### **Victim Assist Queensland**

1300 546 587

Provides support and referral for victims of personal violent crime to appropriate services, court support and financial assistance  
Call for further information and eligibility details

#### **Victims Counselling and Support Service**

1300 139 703

Free counselling and support for Queensland residents who have witnessed or been directly affected by personal violent crime

Concerned about your own or someone else's  
alcohol or other drug use? Telephone

## **ALCOHOL and DRUG INFORMATION SERVICE**

# **Free call 1800 177 833\***

Contact ADIS 24 hours a day, seven days a week for  
information and confidential counselling

\*Mobile phone charges apply



## Proof of identity documents

### Adult Proof of Age card (18+ card)

13 23 80

The Adult Proof of Age card provides official proof of age for people who don't hold a driver licence or passport. To apply visit a Department of Transport and Main Roads customer service centre. Phone to find your closest Customer Service Centre. More information on eligibility, evidence of identity documents and costs can be found online at [www.tmr.qld.gov.au/Licensing](http://www.tmr.qld.gov.au/Licensing)

### Birth Certificate

137 468

You can apply for a Queensland birth certificate if you were born or adopted in Queensland. Download an application form from [www.qld.gov.au](http://www.qld.gov.au) and search for "birth certificate application". Complete the form and either:

- Post to Births, Deaths and Marriages  
PO Box 15188, City East QLD 4002; or
- Visit the Brisbane Registry in the city at 110 George Street  
(open Monday to Friday 8:30am - 4:30pm); or
- Apply at a Queensland Magistrates Court.

Certificates will be ready within 1-2 business days if applying and collecting in person or 10 business days by post. To find details of registry offices in other states or countries visit [www.qld.gov.au/law/births-deaths-marriages-and-divorces](http://www.qld.gov.au/law/births-deaths-marriages-and-divorces)

### Drivers Licence

13 23 80

To apply for a Queensland Drivers Licence visit a Department of Transport and Main Roads customer service centre. Phone to find your closest Customer Service Centre. Information on how to apply for a learner licence or to transfer to a Queensland licence, evidence of identity documents required and costs can be found online at [www.tmr.qld.gov.au/Licensing](http://www.tmr.qld.gov.au/Licensing)

### Medicare Card

132 468

To apply/replace your Medicare card visit a Medicare Office  
You will need proof of identity



### Seniors Card

137 468

A Seniors Card allows you to access concessions on electricity charges, transport, medical and disability services and equipment, education and leisure activities

To check if you are eligible and to apply for a Seniors card complete the online form at [www.qld.gov.au/seniors/legal-finance-concessions](http://www.qld.gov.au/seniors/legal-finance-concessions) or call to request an application form

### Tax file number

You can apply for a Tax File Number by going to the Australian Tax Office web site and following the instructions:

<https://www.ato.gov.au/individuals/tax-file-number/apply-for-a-tfn/australian-residents---tfn-application/>

If you do not have access to a home computer you can access free computers at any Logan City Council Library.

# The Family Relationships Advice Line

## 1800 050 321

A national telephone service established to assist families affected by relationship or separation issues

Monday to Saturday 10:00am - 4:00pm  
except national public holidays





## Transport

### Go Card

13 12 30

Using a Go Card to travel on public transport is cheaper than paying the fare with cash. Your Go Card can be used on trains, buses and ferries and can be “topped up” at the Translink machines at train stations, busway stations and at some shops. Go Cards can be purchased from train stations, newsagencies or 7-11 shops. Go cards require a \$10 deposit and a minimum \$5 credit

Concession Go Cards are available for children, students and seniors. Phone Translink for advice on eligibility or visit [www.translink.com.au](http://www.translink.com.au)

### Seniors Card + Go

13QGOV  
(13 74 68)

People eligible for a Seniors Card can now upgrade to a combined Seniors Card + Go. This is a single, convenient card with a Seniors Card on one side and a Go Card on the other  
Phone for more information

## Free entertainment

### Logan City Council Libraries

*Logan City Council Libraries provide a wide range of services and activities for all ages and cultures within the community. Everyone is welcome to join. Membership and activities are free. Logan Libraries offer free access to computers and internet. Adult literacy tutoring is also available. Further information can be found at [www.loganlibraries.org](http://www.loganlibraries.org) or by phoning your nearest library.*

**Beenleigh Library**  
Crete Street, **Beenleigh**

3412 4130

**Greenbank Library**  
145-167 Teviot Road, **Greenbank**

3297 5158



## Facilities and events

<b>Jimboomba Library</b> 18-22 Honora Street, <b>Jimboomba</b>	3412 4190
<b>Logan Central Library</b> 26 Wilbur Street, <b>Logan Central</b>	3412 4100
<b>Logan Hyperdome Library</b> 66-70 Mandew Street, <b>Shailer Park</b>	3412 4120
<b>Logan North Library</b> 2-6 Sports Drive, <b>Underwood</b>	3412 4140
<b>Logan West Library</b> 69 Grand Plaza Drive, <b>Browns Plains</b>	3412 4160
<b>Logan Village Library</b> Wharf Street, <b>Logan Village</b>	5546 3839
<b>Marsden Library</b> 35 Chambers Flat Road, <b>Marsden</b>	3412 4180
<b>Logan Art Gallery</b> Open Tuesday to Saturday   10:00am - 5:00pm   free admission Cnr of Wembly Road and Jacaranda Avenue, <b>Logan Central</b> <a href="http://www.logan.qld.gov.au/artgallery">www.logan.qld.gov.au/artgallery</a>	3412 5519
<b>Live Well Logan</b> The Live Well Logan program gives individuals in the community an avenue to participate in healthy living programs and physical activities that create opportunities to meet new friends and live well <a href="http://www.logan.qld.gov.au/livewell">www.logan.qld.gov.au/livewell</a>	



## Homeless Connect

*Homeless Connect are annual events that bring together volunteers, business and community groups on one day to give a range of free services to people who are homeless or at risk of homelessness. In South East Queensland there are three similar events staged each year.*

- **Logan Homeless Connect** - Coordinated by the Logan Housing and Homelessness Network, this event is held in Logan during August each year. For further details please email [lhnetwork@wmb.org.au](mailto:lhnetwork@wmb.org.au)
- **Brisbane Homeless Connect** - Coordinated by Brisbane City Council and held in May every year and in November every second year. For the latest information about the events, dates and venues please call 3403 8888 or check online at [www.brisbane.qld.gov.au](http://www.brisbane.qld.gov.au) and search 'homeless connect'.
- **Gold Coast Homeless Connect** - an initiative of the Gold Coast Homelessness Network and is held at the Metricon Stadium, Nerang-Broadbeach Rd, Carrara on the 1st Wednesday of August every year. Further information can be obtained on Facebook closer to the event date.

Several key services are provided at these events which may include:

- Medical care
- Legal advice
- Accommodation referral
- Personal grooming items
- Haircuts
- Clothes



## Public toilets

### Beenleigh

Doug Larsen Park, 41 Logan Street  
Logan River Parklands, Blackbird Street

### Bornia Heights

Bornia Bushland Reserve, Conlan Street

### Browns Plains

Berrinba Wetlands, Wayne Goss Drive  
Forestglen Park, Parkland Avenue  
Waller Park, Waller Road

### Crestmead

Crestmead Park, Gimlet Street

### Daisy Hill

Daisy Hill Forest reserve, Daisy Hill Road

### Eagleby

Albert River Park, 1 Ramu Street  
Bishop Street Park, 1 Bishop Street

### Forestdale

Lincoln Green Park, Lincoln Green Drive

### Jimboomba

Jimboomba Park, South Street  
Rotary Park, Cusack Lane

### Kingston

Anzac Park, Jacaranda Avenue  
Eridani Park, Eridani Avenue  
Gould Adams Park, Kingston Road

### Logan Central

Logan Gardens, Civic Parade

### Loganholme

Alexander Clark Park, Dewar Drive  
Tudor Park, Clarks Road

### Loganlea

Evergreen Park, Evergreen Avenue

### Logan Village

Village Green, 24-32 Wharf Street

### Marsden

JJ Smith Memorial Park, Princess Street

### Meadowbrook

Loganlea Picnic Grounds, Golf Course Drive  
Riverdale Park, Armstrong Road

### Mount Warren Park

Noyer Park, 175 Beaudesert-Beenleigh Road

### Priestdale

Underwood Park, Underwood Road

### Shailer Park

Homestead Park, Trinette Street  
Shailer Pioneer Park, 6-12 Harley Street

### Slacks Creek

Mabel Park, Paradise Road  
Reserve Park, 82 Lake Road

### Springwood

Barbaralla Park, Barbaralla Drive  
Springwood Conservation Park, Jardine Drive  
Springwood Park; Cinderella Drive

### Underwood

Charles Barton Park, Fermont Road

### Waterford

Larry Storey Park, 74 Albert Street

### Waterford West

Lancaster Park, Chambers Flat Road  
Tygum Lagoon and Park, Tygum Road

### Woodridge

Ewing Park, Netball Drive  
Woodridge Adventure Park,  
195-207 Kingston Road



# Emergency phone numbers

<b>Ask Izzy</b>	<a href="http://www.askizzy.org.au">www.askizzy.org.au</a> Ask Izzy helps people who are homeless or at risk of becoming homeless to find the services they need, right now and nearby.	
<b>Alcohol Anonymous</b>	<a href="http://www.aa.org.au">www.aa.org.au</a>	1300 222 222 or 3255 9162
<b>Beyond Blue</b>	<a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>	1300 224 636
<b>Gamblers Anonymous</b>	<a href="http://www.gaaustralia.org.au/get-in-touch">www.gaaustralia.org.au/get-in-touch</a>	
<b>Headspace</b>	<a href="http://www.eheadspace.org.au">www.eheadspace.org.au</a>	3804 4200
<b>Kids Helpline</b>	<a href="http://www.kidshelp.com.au">www.kidshelp.com.au</a>	1800 551 800
<b>Lifeline</b>	<a href="http://www.lifeline.org">www.lifeline.org</a>	13 11 14
<b>Mensline</b>	<a href="http://www.mensline.org.au">www.mensline.org.au</a>	1300 363 622
<b>Ozcare</b>	<a href="http://www.ozcare.org.au/Services/Facing-A-Difficult-Time/Pages/default.aspx">www.ozcare.org.au/Services/Facing-A-Difficult-Time/Pages/default.aspx</a>	1800 692 273
<b>Parentline</b>	<a href="http://www.parentline.com.au">www.parentline.com.au</a>	1300 301 300
<b>QLD Government Community Information</b>	<a href="http://www.qld.gov.au/community/">www.qld.gov.au/community/</a>	137 468
<b>QLife</b>	<a href="http://www qlife.org.au">www.qlife.org.au</a>	1800 184 527
<b>Quitline</b>	<a href="http://www.qld.gov.au/health/staying-healthy/atods/smoking/">www.qld.gov.au/health/staying-healthy/atods/smoking/</a>	13 QUIT (137848)
<b>Reachout</b>	<a href="http://www.reachout.org.au">www.reachout.org.au</a>	1800 692 273
<b>Sexual Assault Helpline</b>	<a href="http://www.dvconnect.org/sexual-assault-helpline/">www.dvconnect.org/sexual-assault-helpline/</a>	1800 010 120
<b>St Vincent de Paul Society (Vinnies)</b>	<a href="http://www.vinnies.org.au/page/Contacts/QLD/">www.vinnies.org.au/page/Contacts/QLD/</a>	3010 1096
<b>Talk Suicide</b>	<a href="http://www.caps.org.au">www.caps.org.au</a>	1800 008 255
<b>The Salvation Army (Salvos)</b>	<a href="http://www.salvos.org.au/need-help/">www.salvos.org.au/need-help/</a>	1300 363 622
<b>Womens Infolink</b>	<a href="http://www.qld.gov.au/community/women/women-infolink">www.qld.gov.au/community/women/women-infolink</a>	1800 177 577

**Help us improve future editions of the *Logan Street Services Guide***

*Please complete this form if your organisation:*

- Provides services to Homeless or vulnerably housed people in Logan and you would like to have the information included; or*
- Has information in the Logan Street Services Guide which is not correct or does not cover all the services you offer.*

<b>Name of Organisation</b>	
<b>Street Address</b>	
<b>Phone Number</b>	
<b>Email (if appropriate)</b>	
<b>Short description of service (limit 50 words)</b>	
<b>Main Client Population</b>	
<b>Eligibility Criteria</b>	
<b>Cost</b>	
<b>Hours of Operation</b>	

*Please scan & return the completed form to [access&capacity@health.qld.gov.au](mailto:access&capacity@health.qld.gov.au)*



# Calendar for year 2016 (Australia)

## January

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## February

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29					

## March

S	M	T	W	T	F	S
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6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## April

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

## May

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## June

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## July

S	M	T	W	T	F	S
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## August

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## September

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

## October

S	M	T	W	T	F	S
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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## November

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## December

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

1 Jan New Year's Day  
 26 Jan Australia Day  
 25 Mar Good Friday  
 26 Mar Holy Saturday  
 28 Mar Easter Monday

25 Apr ANZAC Day  
 13 Jun Queen's Birthday  
 17 Aug Royal National Agricultural Show  
 Day Queensland  
 3 Oct Labour Day

25 Dec Christmas Day  
 26 Dec Boxing Day  
 27 Dec Christmas/Boxing Day Holiday



# Calendar for year 2017 (Australia)

## January

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

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## February

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

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## March

S	M	T	W	T	F	S
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
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## April

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16	17	18	19	20	21	22
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30						

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## May

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

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## June

S	M	T	W	T	F	S
				1	2	3
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18	19	20	21	22	23	24
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## July

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

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## August

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

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## September

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

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## October

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## November

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## December

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

2 Jan 'New Year's Day' observed  
 26 Jan Australia Day  
 6 Mar Labour Day  
 13 Mar Eight Hours Day  
 13 Mar Labour Day  
 21 Mar Harmony Day  
 14 Apr Good Friday

16 Apr Easter Day  
 17 Apr Easter Monday  
 25 Apr ANZAC Day  
 1 May May Day  
 5 Jun Western Australia Day  
 12 Jun Queen's Birthday  
 2 Oct Labour Day

2 Oct Queen's Birthday  
 11 Nov Remembrance Day  
 24 Dec Christmas Eve  
 25 Dec Christmas Day  
 26 Dec Boxing Day  
 31 Dec New Year's Eve

## About this publication

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# **Homeless Hotline Queensland**

**Free call  
1800 47 47 53**

**TTY 1800 010 222**

**INFORMATION AND REFERRAL SERVICES  
FOR HOMELESS PEOPLE**

**24 HOURS A DAY, SEVEN DAYS A WEEK, CONFIDENTIAL**

