

User Perception Analysis for Showing Personal Data Access as Privacy Implication Factor



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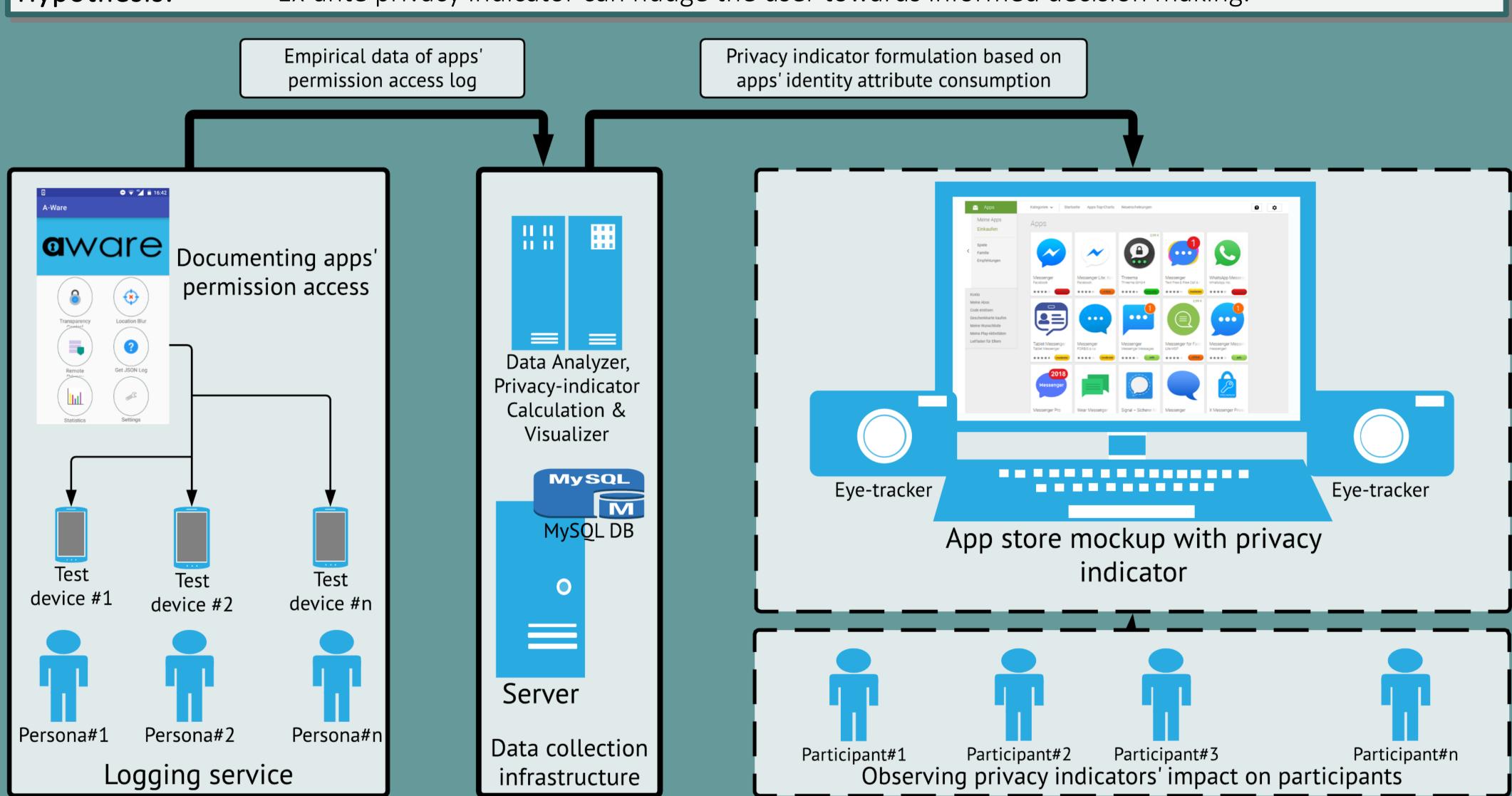
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Problem: Users face difficulty to assess excessive data harvesting nature of applications.

Idea: Introduce an app market with privacy indicators to the users and observe their selection behavior.

Aim: Sensitize the user to an adequate selection of apps based on privacy invasive/preserving behavior.

Hypothesis: Ex-ante privacy indicator can nudge the user towards informed decision making.



Lab setup for measuring apps' privacy-friendliness - KAUdroid

Lab setup for analyzing user-perception - TUBdroid

Research Collaboration

Study design:

- I. We investigate with the help of persona about what happens once the app-user grant access to her data by pressing 'Allow' or 'Accept' [2].
- II. Based on this empirical data, a privacy indicator is constructed from derived partial identity attributes [1].
- III. Privacy indicator is placed in an app store mock-up to observe and analyze user perception [3].

Research objective:

This study aims at measuring the impact of 'ex-ante' indicators [4] on informed decision making of users and to answer following questions:

- How does the user interpret privacy indicator prior to app installation?
- How much attention is given to the privacy indicator measured by the observation period?
- Is there any significant difference in decision making behavior while selecting an app for a certain task?

References:

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- 2. Momen, Nurul; Pulls, Tobias; Fritsch, Lothar; Lindskog, Stefan: How much Privilege does an App Need? Investigating Resource Usage of Android Apps. The Fifteenth International Conference on Privacy, Security and Trust (PST), 2017.
- 3. Bock, S., (2018). My Data is Mine. Users' Handling of Personal Data in Everyday Life. In: Langweg, H., Meier, M., Witt, B. C. & Reinhardt, D. (Hrsg.), SICHERHEIT 2018. Bonn: Gesellschaft für Informatik e.V.. (S. 261266).
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