



#### **Overview of E-Subro Hub Visualization**

©2019 Arbitration Forums, Inc.

All rights reserved. No part of this work may be reproduced in any form or by any means – graphic, electronic, or mechanical, including photocopying, recording, taping, or information storage and retrieval systems – without the written permission of Arbitration Forums, Inc.

While every precaution has been taken in the preparation of this document, Arbitration Forums, Inc. assumes no responsibility for errors or omissions, or for damages resulting from the use of information contained in this document or from the use of programs and source code that may accompany it. In no event shall Arbitration Forums, Inc. be liable for any loss of profit or any other commercial damage caused or alleged to have been caused directly or indirectly by this document.

Published: October 31, 2018



## **Table of Contents**

Introduction	ł
New E-Subro Hub Reporting Open Demend Metrics	5



## Introduction

Arbitration Forums, Inc. (AF) is in the process of transitioning to a new reporting platform that provides new features and functionality.

To begin, go to <u>www.arbfile.org</u>. Log in by clicking Go to My Arbfile.



• Enter your user ID and password, and click Login.

U	SER LOGIN
	jdemander
	••••••
F	orgot Password
	LOGIN
	Cancel to Home

• To access reports, select the **Reports** tab.



• Under **Reports**, there are three options:

Administration	Reports
	E-Subro Hub
F Cul	Reporting
E-Sur	TRS
Subrogati	on has come
a long w	ay. Have you

- E-Subro Hub: Takes users to the new reporting platform for E-Subro Hub reports.
- **Reporting**: Takes users to the reports for Online Filing (OLF) applications.
- **TRS**: Takes users to the new reporting platform for TRS reports.

*Note: E-Subro Hub and TRS reporting options are available only to participating members with reporting access privileges.* 



## **New E-Subro Hub Visualization Reporting**

• The E-Subro Hub option takes users to AF's new visualization reports.



• Clicking on the **E-Subro Hub** option takes users to a report tab screen. From this screen, select **Open Demand Metrics** from the available tabs.

ARBITRATION FORUMS, INC. Industry created. Membership driven.	
E-Subro Hub Reports Open Demand Metrics Settlement Exchange	
E-Subro Hub Report List   Report Search:	Company Code:       04513         04513-ALPHA INSURANCE CO       Image: Company Code         Demands Issued From:       08/01/2019         Demands Issued To:       08/27/2019         State Select:       ALL



• Currently, the default data will include Open Demands Detail report information as the demander.



- Reports can be filtered by using the following:
  - #1: Company code information is automatically pre-filled based on user login.
  - #2: Users can use the **State** filter for the **Open Demands by Status** chart by selecting one or more states from the drop-down menu.
  - #3: Select this button to run the demand status chart using selected filters.
  - #4: Select this button to refresh the filters and demand status.





• In the top right corner are two additional features.

ARBITRATION FORUMS, INC. Industry created. Membership driven.					
E-Subro Hub Reports	Open Demand Metrics	Settlement Exchange			
04513-ALPHA INSURANCE CO STATE: All	▼ ▼ ► 0				

- Selecting the three dash icon hides the filter options, select the icon again and the filters are displayed.
- The square shaped icon allows users to expand the graphic to full view. Select the icon again to return to the original view.



- A color legend found on the left side depicts the current open demands by status
  - **Denied** demands are indicated in blue
  - Yellow reveals demands In Negotiation
  - **Issued** demands are green
  - Settled demands are denoted in red



• Other status options include: Accepted and Pending.



- The initial visualization graph will show the percentage of demands in the current negotiation status identified by color.
- The center of the graph will show the total open demand count.





• When hovering over a section on the wheel, the color changes and additional information is revealed.



- Users can quickly see that out of the 220 demands, 151 (or 68.64 percent) of demands are in **Issued Status**.
- This action is the same for each of the four sections seen on this wheel graph.
- Clicking on a section versus hovering over it will populate three additional charts on the right side of the page providing additional information based on the status selected.







• The first graph provides additional information on the age of the open demands in issued status. It will show the number of demands in four cycle times ranging from the **Issue** date to the **Current** date.



- Additional details can be reviewed by simply hovering over the column.
- At the top right corner of the screen, users can expand or collapse their view.





• To export data into an Excel spreadsheet, click a specific column. The supporting demand data for the selected column will be exported into an Excel spreadsheet for additional review.

State	Program	Claim Number	Demand ID	Demander Cocode	Demander
Alabama	Auto	UFT20190521143731D	717581	04513	ALPHA INSURAI
Alabama	Auto	UFT20190523115740D	720691	04513	ALPHA INSURAI
Alabama	Auto	UFT20190521141602D	717521	04513	ALPHA INSURAI
Alaska	Auto	UFT20190521144209D	717621	04513	ALPHA INSURAI
Arizona	Auto	UFT20190523121626D	720731	04513	ALPHA INSURAI
Arizona	Auto	UFT20190521145422D	717721	04513	ALPHA INSURAI
Arizona	Auto	UFT20190522120029D	718861	04513	ALPHA INSURAI
Arizona	Auto	UFT20190522111641D	718511	04513	ALPHA INSURAI
Arizona	Auto	UFT20190522092205D	718141	04513	ALPHA INSURAI
Arizona	Auto	UFT20190521151914D	717751	04513	ALPHA INSURAI
Arkansas	Auto	UFT20190521135428D	717421	04513	ALPHA INSURAI
Arkansas	Auto	UFT20190523114552D	720581	04513	ALPHA INSURAI
Arkansas	Auto	UFT20190521125719D	717311	04513	ALPHA INSURAI
California	Auto	UFT20190513124645D	716631	04513	ALPHA INSURAI
California	Auto	UFT20190513113914D	716561	04513	ALPHA INSURAI
California	Auto	UFT20190513104954D	716501	04513	ALPHA INSURAI
California	Auto	UFT20190513124805D	716641	04513	ALPHA INSURAI
California	Auto	BK201905101547ALPHA	716341	04513	ALPHA INSURAI
California	Auto	UFT20190513135034D	716721	04513	ALPHA INSURAI
California	Auto	UFT20190513113759D	716551	04513	ALPHA INSURAI
California	Auto	UFT20190513154130D	716741	04513	ALPHA INSURAI
California	Auto	UFT20190513134909D	716711	04513	ALPHA INSURAI
California	Auto	UFT20190513104838D	716491	04513	ALPHA INSURAI
California	Auto	UFT20190513153939D	716731	04513	ALPHA INSURAI
California	Auto	NP201905231138D	720511	04513	ALPHA INSURAI
Colorado	Auto	UFT20190521135901D	717461	04513	ALPHA INSURAI
Colorado	Auto	UET20190513125533D	716701	04513	ALPHA INSURAL

- The next graph provides a count of open demands in **Issued Status**. The details show the count for each **Responding Company**.
- Details will refresh each time a section is selected from the primary wheel graph (as seen on page 11).





- Hovering over the bar for a **Responding Company** will display the count of demands in **Issued Status**.
- Users are able to expand or collapse their view by clicking the icon in the upper right corner.



- Finishing up with the **Open Demands by State** interactive graph, a user can select to zoom in or zoom out using the + and signs on the map graph. When increasing the image, it may disappear from the screen. Simply place the cursor on the screen to drag the image back to center.
- The color of the map and volume of demands corresponds to the heat gauge on the right. The darker the map, the more demand volume.





• This map shows the State of Florida having the most issued demands as seen on the gauge to the right.



• Hovering over the state reveals the total number of demands issued.





• Clicking on the state allows users to export data into an Excel spreadsheet.

State	Program	DEMANDER_CLAIM_NUM_STRIPPED	RESPONDER_CLAIM_NUM_STRIPPED	STATE_NAME	DEMAND_ID [
Florida	Auto	DIQTP20170823154353D	DIQTP20170823154353R	Florida	481471 0
Florida	Auto	QTP20170201132938D	QTP20170201132938R	Florida	481261 0
Florida	Auto	KEN050920180605	KN050920180605B	Florida	489191 0
Florida	Auto	UFT20190827150240D	UFT20190827150240R	Florida	725601 0
Florida	Auto	PJT201805090958A	PJT201805090958B	Florida	489091 0
Florida	Auto	PJT201805091302A	PJT201805091302B	Florida	489131 0
Florida	Auto	UFT20180517131908F	UFT20180517131908A1	Florida	489221 0
Florida	Auto	UFT20190827130856D	UFT20190827130856R	Florida	724911 0
Florida	Auto	UFT20180517133625F	UFT20180517133625A1	Florida	489231 0
Florida	Auto	UFT20180517152608F	UFT20180517152608A1	Florida	489341 0
Florida	Auto	UFT20180517150931F	UFT20180517150931A1	Florida	489311 0
Florida	Auto	QTP20170823155404D	QTP20170823155404R	Florida	481481 0
Florida	Auto	PJT201805091109A	PJT201805091109B	Florida	489101 0
Florida	Auto	UFT20180517145838F	UFT20180517145838A1	Florida	489301 0
Florida	Auto	UFT20180517151359F	UFT20180517151359A1	Florida	489321 0
Florida	Auto	UFT20180517145135F	UFT20180517145135A1	Florida	489281 0
Florida	Auto	UFT20190828095159D	UFT20190828095159R	Florida	726741 0
Florida	Auto	DIQTP20170829093604D	DIQTP20170829093604R	Florida	481661 0
Florida	Auto	UFT20180517153029F	UFT20180517153029A1	Florida	489351 0
Florida	Auto	UFT20180517143550F	UFT20180517143550A1	Florida	489251 0
1					
1					
-					