



# Migrating student Gmail to personal email account

## Introduction

When a student leaves the University, their login account will be disabled, and as a result, their email is no longer available. If you are leaving the University and would like to keep a copy of your student email, there are three options available. All of these must be done while your account remains active.

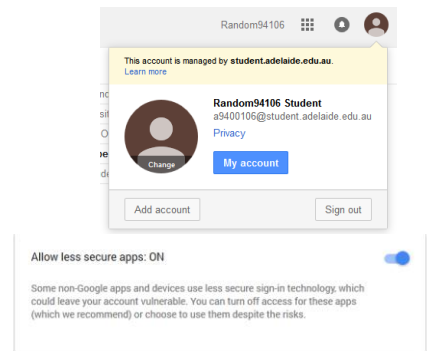
## Procedure

### Importing Emails via a Personal Gmail Account


If you have a personal Gmail account you wish to import your emails in to, you can use this method.

#### Step 1

1. Login to UofA student Gmail account
2. Click on the profile icon in the top right corner and then click My Account
3. Click on Sign-in & Security
4. Click on Connected apps & sites
5. Turn on the switch for Allow less secure apps



#### Step 2

1. Click on the settings icon  and click Settings
2. Click on the Forwarding and POP/IMAP tab Across the top
3. Check 'Enable POP for all mail'

#### Step 3

1. Login to your personal Gmail account
2. Click on the settings icon and click Settings then 'Accounts and Import' across the top
3. Select 'Import mail and contacts' and Enter information as below:

- Account you want to import from: [a1234567@student.adelaide.edu.au](mailto:a1234567@student.adelaide.edu.au) and continue
- Enter the password for a1234567@student.adelaide.edu.au: your UofA password
- POP username: [a1234567@student.adelaide.edu.au](mailto:a1234567@student.adelaide.edu.au)
- POP Server: pop.gmail.com using Port 995 and continue

#### Step 1: Sign into your other email account

Enter the password for [a1234567@student.adelaide.edu.au](mailto:a1234567@student.adelaide.edu.au).

Your password will be stored securely and deleted after we've finished importing your mail.

Gmail couldn't identify your POP server. Please enter your POP server information below.

POP username:  
a1234567@student.adelai

POP server:  
pop.gmail.com Port: 995 Edit

## Import Emails to Personal Outlook.com account

Use this method if you have a personal Outlook.com account to import to.

- Click on the link below
- <https://mail.live.com/?rru=inbox%3fimport%3dgmail%26iaep%3d9>
- Sign in to your personal Outlook.com account
- Sign in to your Gmail account at the prompt and grant the migration tool access
- The import will proceed in the background allowing you to continue
- You will receive instructions to setup an forward to your Outlook.com account

## Copying to another account in the Outlook application

Use this method if you do not have a personal Gmail account to import to. You will need to have your personal email account set up in Outlook for this method. Once both your student Gmail and your personal email account are set up, you can copy messages between the two accounts.

- Open Microsoft Outlook on your computer
- Choose 'File' then 'Account Settings'
- Under the email tab select 'New'
- Choose 'Email Account' and press next
- Tick 'Manually configure server settings or additional server types' and press next
- Select 'POP or IMAP' and press next

At the 'Internet E-mail Settings' screen, enter information as below:

- Your Name: Firstname Lastname
- Email address: [a1234567@student.adelaide.edu.au](mailto:a1234567@student.adelaide.edu.au)
- Account Type: IMAP
- Incoming Mail server: imap.gmail.com
- Outgoing Mail server (SMTP): smtp.gmail.com
- Username: [a1234567@student.adelaide.edu.au](mailto:a1234567@student.adelaide.edu.au)
- Password: University password
- Tick 'Remember Password'

Select More Settings Button

- Select the 'Outgoing Server' tab
- Tick 'My outgoing server (SMTP) requires authentication'
- Select the 'Advanced' tab
- Change Incoming server (IMAP) to 993 using SSL
- Change Outgoing server (SMTP) to 587 using TLS

The screenshot shows the 'User Information' and 'Server Information' sections of the Outlook 'Internet E-mail Settings' screen. The 'User Information' section includes fields for 'Your Name' (Firstname Lastname), 'Email Address' (a1234567@student.adelaide), and 'Logon Information' (User Name: a1234567@student.adelaide, Password: \*\*\*\*\*). The 'Server Information' section includes 'Account Type' (IMAP), 'Incoming mail server' (imap.gmail.com), and 'Outgoing mail server (SMTP)' (smtp.gmail.com). A 'Remember password' checkbox is checked at the bottom.

The screenshot shows the 'Server Port Numbers' section of the Outlook 'Internet E-mail Settings' screen. It includes fields for 'Incoming server (IMAP)' (993) and 'Outgoing server (SMTP)' (25). There are 'Use Defaults' buttons for both. Below each field is a dropdown menu for 'Use the following type of encrypted connection', with 'SSL' selected for IMAP and 'TLS' selected for SMTP.

## Contact Us

For further support or questions, please contact the Service Desk on +61 8 8313 3000 or [servicedesk@adelaide.edu.au](mailto:servicedesk@adelaide.edu.au)