

# Gigaset

## G-tag



<http://support.gigaset.com/G-tag/Application/index.html>

---

# Content

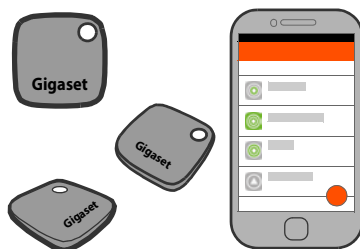
<b>Overview</b> .....	<b>3</b>
First steps .....	3
Help .....	3
<b>Registration and login</b> .....	<b>4</b>
Login .....	4
Registering .....	5
Changing your password .....	6
<b>Tags</b> .....	<b>6</b>
Tag list .....	6
Adding a tag .....	7
Editing tags .....	8
<b>Tag groups</b> .....	<b>9</b>
Tag group list .....	9
Creating a tag group .....	10
Adding a tag .....	10
Editing the tag group .....	10
<b>Locating a tag</b> .....	<b>11</b>
Finding a tag via distance notification .....	11
Viewing the last known location .....	11
<b>Customer Service</b> .....	<b>12</b>
Questions and answers .....	12
Authorisation .....	12
Disposal .....	13
<b>Appendix</b> .....	<b>13</b>
Care .....	13
Contact with liquid .....	13
Technical Data .....	14
Changing the battery .....	14
<b>Index</b> .....	<b>15</b>

## Overview

Gigaset G-tag helps you keep track of your valuables. Simply attach a G-tag to an item, e.g. your car keys, and register it on the G-tag app. Your smartphone will show you how far away the item is and alert you as soon it's no longer nearby.

The app helps you find things. If the item is beyond the range of the smartphone, you can find out where it was last seen. You can create groups of tags to make sure you have all the items you need with you for a particular occasion, e.g. when you leave the house.

G-tag sets up a wireless connection between your smartphone and the tags via Bluetooth. The app is always active and can monitor up to five items at the same time.



## First steps

### Unpacking

- G-tag with protective strip
- Security precautions



Read the security precautions before using G-tag for the first time.

## Downloading and installing the app

- ▶ Open the Gigaset support page using the QR code

or

- ▶ Enter the link in the browser of your smartphone:  
<http://support.gigaset.com/G-tag/Application/index.html>

- ▶ On the Gigaset support page tap on  or  ▶ Download and install the app



Once you have installed the app on your smartphone you may need to register with Gigaset (→ p. 5). If you already have a user account for Gigaset elements, you can also use it to log in to the G-tag app (→ p. 4).

## Help


Operating information can also be found in the app's online help:

- ▶ Start the app ▶ Log in ▶ Open the settings menu  ▶  Help





## Registration and login

### Login


To log in to the **G-tag** app you need a user account. If you are already registered with Gigaset elements, your account details are also valid for **G-tag**.

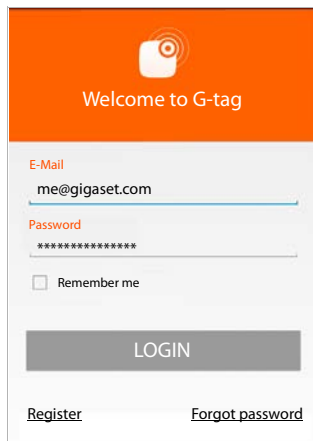
 If you are not yet registered: ▶ Register now  
→ p. 5.


Login:

- ▶  **E-Mail** ▶  Enter your e-mail address ▶
- ▶  **Password** ▶  Enter your password ▶ **LOGIN**



If you want the device to remember your password:

- ▶  Select **Remember me** ... From now on you can log in without a password, as long as you don't change the password



 The app stores the login and you stay logged in until you explicitly log out.

**Displaying the terms and conditions:** ▶ Touch and hold the G-tag symbol




**Logging out:** ▶ Settings menu  ▶  **Logout** ▶ 


**Changing the password:** → p. 6

### Forgotten password

If you have forgotten your password, you can define a new one.

**Requirement:** The mobile phone must be connected to the Internet

- ▶  **Forgot password** ▶  Enter your e-mail address ▶  ... A link is sent to the e-mail address, via which you can create a new password

 The new password will also apply to the Gigaset elements app.

## Registering

During registration a user account is created. This applies to Gigaset G-tag and Gigaset elements.

### Setting up a user account

#### My first name/My Surname

- ▶ Tap on the text field ▶  Enter your first and last name

#### Mr. or Mrs/Miss

- ▶ Select the appropriate title

#### My E-Mail

- ▶ Tap on the text field ▶  Enter your e-mail address

#### My Password

- ▶ Tap on the text field ▶  Enter your password

The password must contain at least 8 characters, including at least one number, one special character, one capital and one small letter. It should never contain your first or last name.

The password security level is indicated by a bar. The longer the bar, the safer the password.

- ▶  **Repeat my new password** ▶  Repeat the password

#### Sign up for newsletter

- ▶ Select this option if you want to receive information on new products and functions by e-mail

### Completing the registration

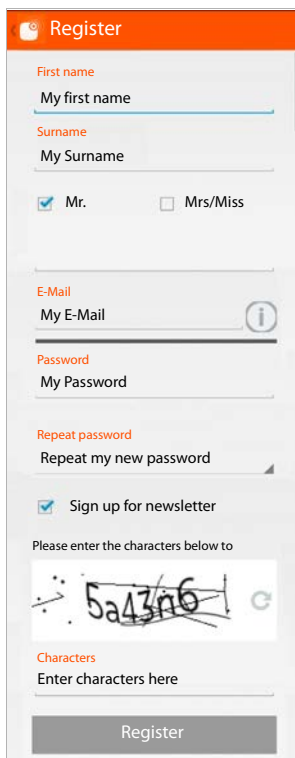
For security reasons you must now enter the characters shown in the box at the bottom of the page.

- ▶  **Enter characters here** ▶  Enter the characters

If you can't recognise the characters: ▶   ... new characters will be displayed

- ▶  **Register**

An e-mail is sent to your address, via which you can confirm and activate your account. Then you can log in to the app → p. 4.



**Register**

First name  
My first name

Surname  
My Surname

Mr.  Mrs/Miss

E-Mail  
My E-Mail

Password  
My Password

Repeat password  
Repeat my new password

Sign up for newsletter

Please enter the characters below to

5a43n6!

Characters  
Enter characters here



Register



**Language setting:** The **G-tag** app uses the language that is set for the mobile phone. If this language is not available, English will be used.










### Changing your user account

You can change your user account at any time. The changes will apply to the Gigaset G-tag app and the Gigaset elements app.

- ▶ Settings menu  ▶  **Edit account** ... the current settings of your user account are displayed ▶ Tap on the relevant option or field and make the desired change ▶ **SAVE CHANGES**

### Changing your password

**Requirement:** The smartphone must be connected to the Internet

- ▶ Settings menu  ▶  **Edit account** ... the current settings of your user account are displayed ▶  **Change my password**
- ▶  **My old password** ▶  Enter your current password ▶  **My new password** ▶  Enter your new password ▶  **Repeat my new password** ▶  Repeat the new password ▶ **CHANGE PASSWORD**



The new password applies to the Gigaset G-tag app and the Gigaset elements app.

## Tags

### Tag list

After successful login the tag list is displayed.

or: ▶ Settings menu  ▶  **My G-tags**

The first time you log in, the list is empty: ▶ Register your tags on the app → p. 7

Registered tags are listed. Tags within range are at the top (coloured symbols); tags out of range are at the bottom (grey symbol).

Tag information:

- Name
- Distance notification (symbol)

#### Distance notification



Immediate



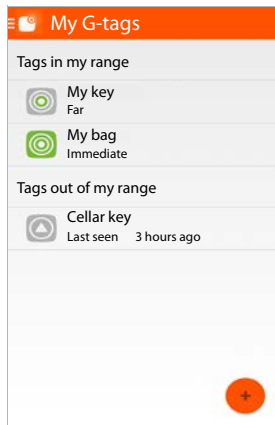
Far



Near










out of range




The list is refreshed regularly.

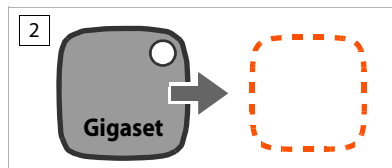
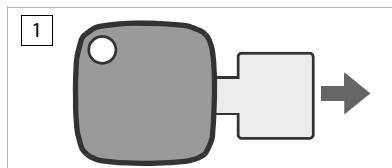
## Actions




- Add a tag: ▶  ... a wizard will guide you through the necessary steps → p. 7
- Edit a tag: ▶ Android: Touch and hold the tag ▶  **Edit** ... the settings of the selected tag are displayed → p. 8  
▶ iOS: Swipe the tag to the left ▶  ... the settings of the selected tag are displayed → p. 8
- Delete a tag: ▶ Android: Touch and hold the tag ▶  **Delete** ▶ Confirm with   
▶ iOS: Swipe the tag to the left ▶  ▶ Confirm with
- Group tags: ▶ Settings menu  ▶  **My groups** → p. 9
- Locate a tag: ▶ Tap on the tag ... information about the selected tag is displayed → p. 11

## Adding a tag

The **G-tag** must be registered on the app before you attach it to an item.

- ▶ Pull the protective strip out of the **G-tag** 1
- ▶ In the tag list, tap on  ▶ Place the **G-tag** on the outlined area in the display 2



- ▶  **Scan** ... the app searches for a tag in range. If it finds one, **Gigaset G-tag** is displayed.
- ▶ Tap on the name ▶  Enter a new name for the tag, e.g. a description of the item to which you want to attach the tag, e.g. "Car keys" or "Glasses case" ▶ 

### Adding/changing a picture (iOS only)

Instead of displaying the tag by the distance symbol you can assign a picture to the tag.

- ▶ Touch the symbol ... different picture editing apps of your smartphone are offered, e. g. camera, gallery or photo album ▶ shoot a photo with the camera or select an existing picture

### Settings for "tag in/out of range" notification

Set the app to notify you if the tag leaves the vicinity of your smartphone or returns to it.



The notification is displayed in the message bar, in the idle display and when the display is locked. An acoustic signal is also emitted, if set.

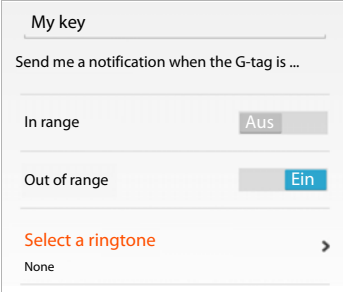
## Tags

Activating/deactivating notification:

- ▶ Touch the switch next to **In range** and/or **Out of range** and pull it to the right (**Off**) or left (**On**).

Setting/changing the acoustic signal for the notification (Android only):

- ▶  **Select a ringtone** ... all available ringtones of the smartphone are offered ▶  Select a ringtone ▶ **OK**



My key

Send me a notification when the G-tag is ...

In range Aus

Out of range Ein

Select a ringtone ▶

None



The acoustic signal sounds when the tag enters or leaves the vicinity, even if the smartphone is on silent.



Deactivate the acoustic signal: ▶ Confirm the displayed message with  or: The signal is automatically switched off after 2 minutes.


Adding a tag to the list (→ p. 6): ▶

## Editing tags

- ▶ Android: Touch and hold the tag within the tag list ▶  **Edit** ... the settings of the selected tag are displayed
- ▶ iOS: Swipe the tag within the tag list to the left ▶  ... the settings of the selected tag are displayed

Adding/changing a picture (iOS only) → p. 7

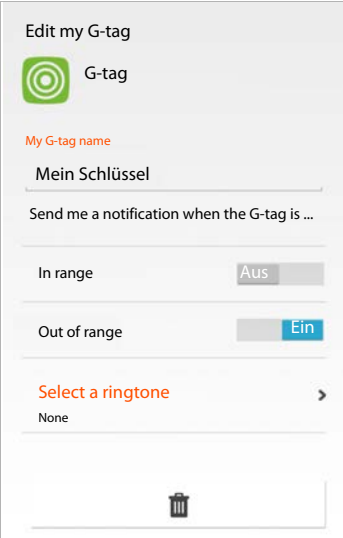
### Changing the name

- ▶ Tap on the name ▶  Delete the old name ▶  Enter a new name


### Notification settings

Information on tag in/out of range notification → p. 7

Deleting the tag: ▶  ▶ Confirm with



Edit my G-tag

 G-tag

My G-tag name

Mein Schlüssel


Send me a notification when the G-tag is ...

In range Aus

Out of range Ein

Select a ringtone ▶

None







# Tag groups

## Tag group list

You can arrange tags in groups. A tag group provides status information for all the tags it contains. This allows you, for example, to make sure you have all the items you need with you when you leave the house.

- ▶ Settings menu  ▶  **My groups** ... the tag groups are listed

The first time you open the list, it will be empty: ▶ Create a tag group → p. 10

Information on the tag group:

- Name and picture (if assigned)
- Symbol identifying the status of the group members:



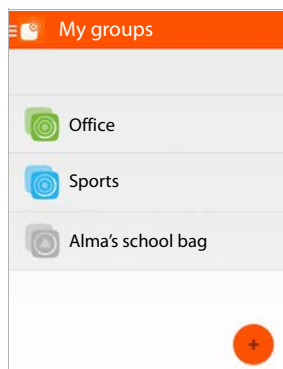
all items are in range



some items are in range






none of the items in the group are in range






## Actions



Display the tags of a group: ▶ Tap on a tag group ... the tags of the group are displayed in the tag list; all actions for tags are possible → p. 7

Add a tag group: ▶   ... a wizard will guide you through the necessary steps → p. 10



Edit the tag group: ▶ Android: Touch and hold the tag group ▶  **Edit** ... the settings of the selected tag group are displayed → p. 8

▶ iOS: Swipe the tag group to the left ▶  ... the settings of the selected tag group are displayed → p. 8



Delete the tag group: ▶ Android: Touch and hold the tag group ▶  **Delete** ▶ Confirm with 


▶ iOS: Swipe the tag group to the left ▶  ▶ Confirm with 

### Creating a tag group

If the tag group is empty: ▶  




or: ▶ Settings menu  ▶  **My groups** ▶  


Enter a name: ▶ Tap on the name field ▶  Enter the name for the tag group, e.g. **Sport**, for all items you want to take with you to the gym ▶  ... the tag list opens

Assign tags: ▶ Highlight the tags you want to assign to the group ▶  ... the tag group is added to the list → p. 9

---

### Adding a tag

▶ Settings menu  ▶  **My groups** ▶  Select the group


▶ Tap on  ... all registered tags that are not yet assigned to the group are displayed ▶ Highlight the tags you want to assign to the group ▶ **Done**


---

### Editing the tag group



▶ Settings menu  ▶  **My groups**

▶ Android: Touch and hold the tag group ▶  **Edit** ... the settings of the selected tag group are displayed


▶ iOS: Swipe the tag group to the left ▶  ... the settings of the selected tag group are displayed

or: ▶ Settings menu  ▶  **My groups** ▶  Select the tag group ▶ 

#### Changing the name

▶ Tap on the name ▶  Delete the old name ▶  Enter the new name

#### Removing a tag from the group


▶ Deselect the tags you want to remove from the group ▶ Confirm with 

#### Deleting the tag group

▶ Tap on  ▶ Confirm with 

#### Setting the "tag in/out of range" notifications

Set the app to notify you if a tag in the group leaves the vicinity of your smartphone or returns to it.

▶ Tap on a tag of the group ... information about the tag is displayed ▶  ▶ Edit the "in/out of range" settings

More information → p. 7

## Locating a tag

### Finding a tag via distance notification

A **G-tag** within range can be found using the distance notification. The tag list shows the tag with its current distance (→ p. 6).

- ▶ Tap on a tag ... information on the selected tag is displayed
- ▶ Search for the tag using the distance notification:



Immediate



Near: ▶ Walk around to search for a better position.



Far: ▶ Walk around to search for a better position.




Out of range:

- ▶ Walk around to search for a position where the tag is in range.

If you can't find a better position:


- ▶ View the last known location → p. 11

Changing the tag settings: ▶  → p. 8


### Viewing the last known location

If a **G-tag** moves out of range, its last location data is stored.

**Requirement:** Mobile data connection and GPS must be enabled

- ▶ Tap on a tag that is out of range .

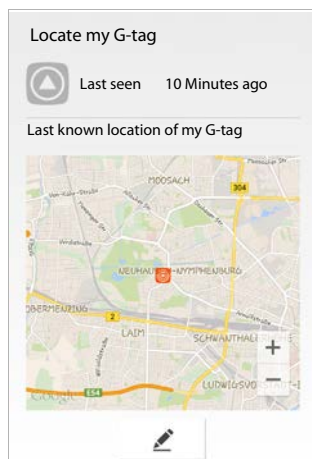
The page shows

- How long since the tag has been out of range,
- The last known location of the tag on a map (indicated by .



As soon as the tag is within range of the smartphone again, the location page is shown (→ p. 11).

Changing the tag settings: ▶  → p. 8



## Customer Service

Step by step to your solution with the Gigaset elements customer service.

---

### Questions and answers

If you have questions during use, you can find proposals for solutions at

[www.gigaset-elements.com/en/FAQ](http://www.gigaset-elements.com/en/FAQ)

### Contact our service personnel:

Couldn't find a solution in the FAQs section?

We are happy to help ...

### ... by e-mail:

[www.gigaset-elements.com/en/contact](http://www.gigaset-elements.com/en/contact)

Please have your receipt to hand.

If the equipment is used in a manner inconsistent with this note, or with the instructions in the leaflet "First Steps" and on the product itself, this can influence the warranty claim (repair or replacement of the product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

---

### Authorisation

This device is intended for world-wide use. The use outside EEA, excluding CH, is depending on national type approval.

We, Gigaset elements GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC, 2009/125/EC and 2011/65/EU.

A copy of the Declaration of Conformity is available at this Internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs)



---

## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

---

## Appendix

### Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

---

### Contact with liquid

If one of the components comes into contact with liquid:

- 1 **Remove the batteries.**
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry.
- 4 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
- 5 **Do not switch on the device again until it is completely dry.**

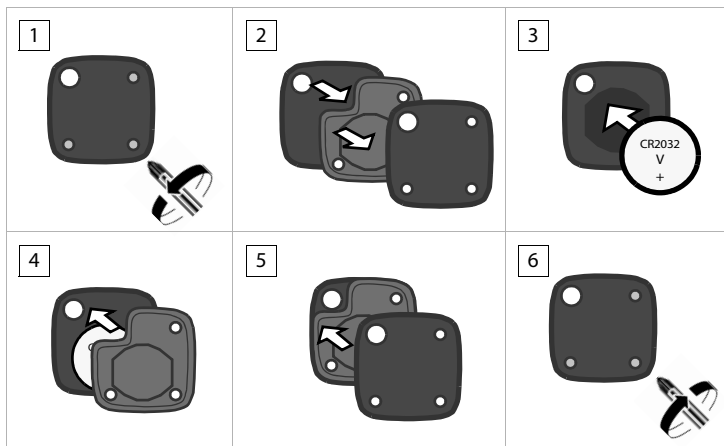
When it has fully dried out, you will normally be able to use it again.

## Technical Data

Battery	CR2032 Lithium, 3 V
Bluetooth	V 4.0
Radio frequency range	2402-2480 MHz
Range	approx. 10 m, depending on environment
Operating time	approx. 1 year
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

## Changing the battery

T5 Torx



# Index

- 
- A**
- App
    - installing ..... 3
    - online help ..... 3
  - Authorisation ..... 12
- 
- B**
- Battery
    - changing ..... 14
- 
- C**
- Care ..... 13
  - Changing the battery ..... 14
  - Contact with liquid ..... 13
- 
- D**
- Disposal ..... 13
  - Distance notification ..... 6
- 
- F**
- Finding tag ..... 11
- 
- G**
- Gigaset elements
    - login ..... 4
  - Gigaset G-tag
    - registration ..... 5
- 
- H**
- Help ..... 12
- 
- I**
- Installing the app ..... 3
- 
- L**
- Language setting ..... 5
  - Last known location ..... 11
  - Liquid ..... 13
  - List of tag groups ..... 9
  - List see tag list
  - Location
    - last known ..... 11
  - Location data ..... 11
  - Logging in to Gigaset elements ..... 4
- 
- Login ..... 4
- 
- N**
- Name
    - assigning to tag ..... 7
    - assigning to tag group ..... 10
  - Notification, "tag out of range" ..... 7
    - ringtone ..... 8
  - Notification, distance ..... 6
- 
- O**
- Online help ..... 3
  - Operating time ..... 14
  - Out of range notification ..... 7
    - editing ..... 8
    - ringtone ..... 8
- 
- P**
- Package contents ..... 3
  - Password
    - changing ..... 6
    - for Gigaset G-tag ..... 5
    - forgotten ..... 4
    - remembering ..... 4
  - Picture, adding to tag ..... 7
- 
- Q**
- Questions and answers ..... 12
- 
- R**
- Range ..... 14
  - Registration, Gigaset G-tag ..... 5
  - Ringtone for "tag out of range" ..... 8
- 
- S**
- Status of the tag group, symbol ..... 9
- 
- T**
- Tag ..... 6
    - adding to group ..... 10
    - assigning picture ..... 7
    - assigning to a group ..... 10
    - deleting ..... 8
    - editing ..... 8
    - finding ..... 11

## Index

name .....	7
operating time .....	14
out of range .....	11
out of range notification .....	7
possible actions .....	7
registering with the app .....	7
removing from group .....	10
Tag group .....	9
adding tag .....	10
adding tags .....	10
changing name .....	10
deleting .....	9, 10
editing .....	10
list .....	9
name .....	10
possible actions .....	9
removing tag .....	10
setting up .....	10
status .....	9
Tag list .....	6
adding tag .....	7
Technical data .....	14
Trouble shooting	
general .....	12

---

## U

User account .....	5
changing .....	6



Issued by

Gigaset Communications GmbH  
Frankenstr. 2a, D-46395 Bocholt

© Gigaset Communications GmbH 2015

Subject to availability.

All rights reserved. Rights of modification reserved.

[www.gigaset.com](http://www.gigaset.com)

Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Google, Android, Google Play and other brands are trademarks of Google Inc.