



## TRESPASS TOW "BILL OF RIGHTS"



Your car has been trespass towed.  
You have certain rights under Florida State  
Statutes and City of Gainesville Ordinances:

- I. Vehicle can be picked up within one hour after requested, provided the towing fees have been paid.
- II. You can retrieve any personal property from the vehicle within the first 24 hours of the tow prior to paying the towing fees (after the first 24 hours, a fee may be charged).
- III. You may inspect your vehicle prior to paying the towing fees. The tow company cannot require you to sign a waiver which would release the firm from liability for damages noted by you at the time the vehicle is picked up. The tow company is responsible for any damage done by entry into the vehicle if the entry was not done with the "standard of reasonable care." Proper remedy for these damages is through civil court.
- IV. You may pay the towing charges using cash, debit card, or major credit card (Visa or MasterCard). A fee may be charged to use the debit card. No fee can be charged for the use of a credit card.
- V. A detailed, signed receipt showing the legal name of the tow company or person towing the vehicle must be given to you at the time of payment, whether requested or not. The receipt will also include the following statement: "*Notice: Towing from private property is regulated by F.S.S. 715.07 and Chapter 14.5, Article III City of Gainesville Code of Ordinances.*"
- VI. Tow companies are required to take photos of your vehicle prior to tow, documenting the violation for which the vehicle was towed. You can make arrangements with the tow company to view the photographs at no charge. Photos will be available for viewing the following business day. Normal hours for viewing the photographs will be Monday through Saturday, 8 a.m. to 5 p.m. It is a good idea to make an appointment in advance with the office staff.