

# INFORMATION TECHNOLOGY SERVICES

## GUIDING STATEMENT

We deliver data and technology services and, through collaboration with partners, transform the role of Information Technology to advance the UC mission.

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## FIVE-POINT STRATEGY

- Deliver quality services through continuous assessment and improvement
- Promote data as an institutional asset with strategic value to all constituencies
- Innovate with partners on technology initiatives that transform UC
- Prepare our workforce for the increasingly strategic role of IT across the system
- Set an example for cross-location collaboration and interoperability

## KEY OBJECTIVES for JULY 2015 – MARCH 2016

1. Maintain operational performance, measure results, and meet project milestones
2. Support major IT initiatives:
  - UCPath: new payroll/HR service and system
  - MOTIVE: UCOP technology modernization program
  - Systemwide information security plan
3. Implement the service development lifecycle process for project intake
4. Move to a sustainable budget model to achieve accountability and transparency
5. Ensure the accessibility of new applications and IT purchases
6. Promote the value of IT through communications